



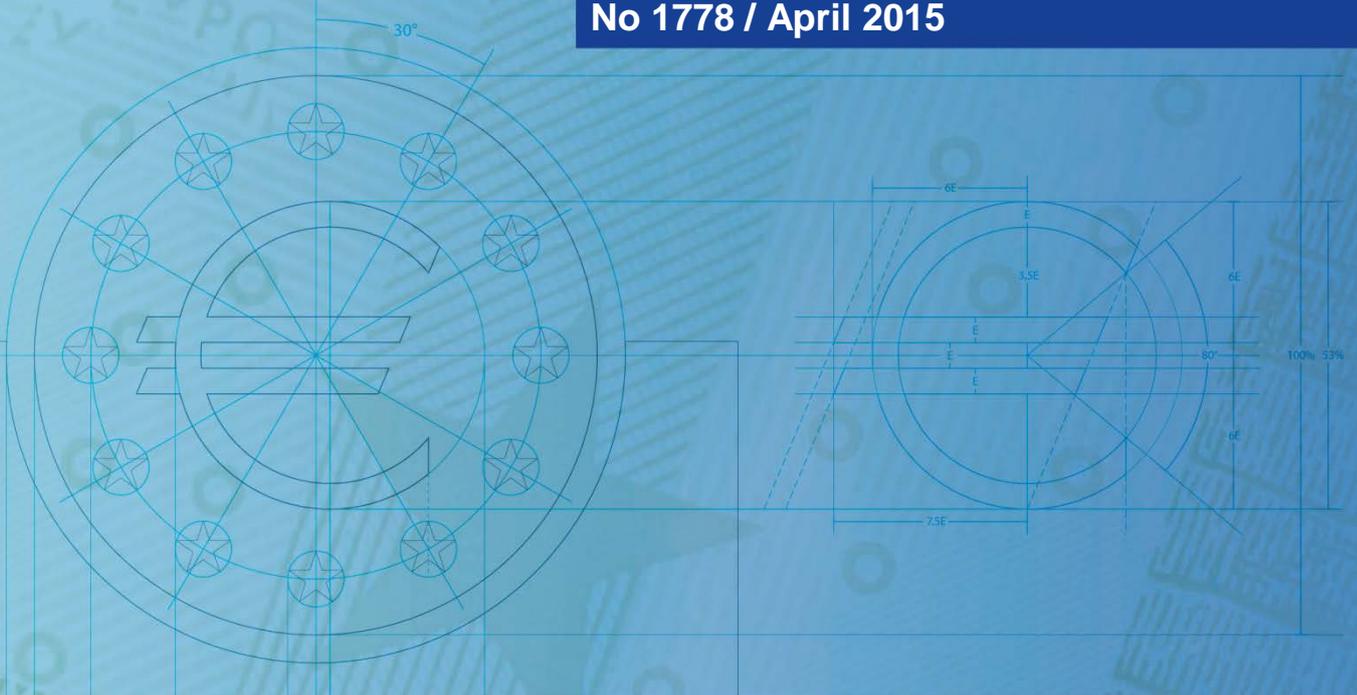
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### European firm adjustment during times of economic crisis

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### **Abstract**

This paper exploits a unique cross-country, firm-level survey to study the responses of European firms to the sharp demand and credit contraction triggered by the global Great Recession of 2009. The analysis reveals that cost reduction—particularly labour cost reduction through the adjustment of quantities rather than prices—was the prevailing strategy that firms had adopted by summer 2009. Remarkably, not even during the worst postwar recession did employers cut base wages to reduce costs. Different combinations of adjustment strategies are apparent, and the particular choices of labour costs adjustments depend substantially on countries' institutional settings.

JEL Codes: J30, J32, J33, J51

Keywords: labour costs, margins, demand and credit shocks, employment, firm survey, wage cuts, European Union

## Non-technical summary

This paper focuses on how European firms adjusted to the demand and credit contraction triggered by the global Great Recession of 2009. It exploits information from a unique cross-country, firm-level survey carried out by the Wage Dynamics Network (WDN), a research network of the European System of Central Banks (ESCB).

The survey was administered in two waves. The first collected information that refers to firms' structural characteristics before the Great Recession, while the second wave was conducted during the third quarter of 2009, and it was designed to assess the adjustment mechanisms that firms put in place in response to the negative demand and credit shocks during the initial phase of the crisis.

The analysis reveals the vast heterogeneity of firm reactions to these shocks. Yet it also shows how the different responses were theoretically consistent—both with the firms' internal characteristics and with the features of the labour and product markets in which they operate.

Several important messages stand up: Cutting costs was the prevailing adjustment strategy, with labour costs being more commonly adjusted than non-labour costs. Labour cost reduction was done through the adjustment of quantities rather than prices. It is striking that not even in an environment of a sharp economic downturn do firms cut base wages in order to protect jobs.

When looking at cost-cutting strategies related to labour inputs, namely reductions in permanent employment, in workers employed under a temporary labour contract, and in hours worked, it is evident that cuts in hours worked was the least common strategy of the three. The most common strategy for reducing labour input and, more generally, labour costs was adjusting the number of temporary employees. Spain, the country with the highest share of temporary contracts, features prominently in this respect. The findings of the survey further suggest that, indeed, only when shocks become sufficiently large are firms willing to start cutting back on jobs of employees with open-ended contracts.

## 1. Introduction

How do firms adjust to a deep and sudden fall in demand? Are these reactions different or reinforced when the drop in sales is paired with a credit drain? A firm can adjust through prices, margins, and costs. The menu of cost-cutting alternatives is large: firms might, at least partially, pass the costs of the fall in demand along to suppliers, renegotiating the prices of intermediate inputs. In parallel, or alternatively, firms might adjust labour costs by lowering either employment or wages. The relative importance of each of these margins of adjustment is likely to depend on the intensity and nature of the shock as well as on the structural features of the product and labour markets where the firm operates. This paper sheds some new light on these questions, drawing on a large survey of European firms during the 2009 global economic crisis.

The survey, carried out by the Wage Dynamics Network (WDN), a research network of the European System of Central Banks (ESCB), was administered in two waves. The first, conducted during the last two quarters of 2007 and the first quarter of 2008, included a wide array of questions on firm characteristics, workforce composition, price- and wage-setting behaviours, and certain features of the economic environment in which the firm operated at that time. Importantly, the base period of observation predates the Great Recession and hence information refers to each firm's structural characteristics before the negative shocks hit. The second wave, during the third quarter of 2009, was designed to assess the adjustment mechanisms the firm was using, or planning to use, to cope with the global crisis.

The main advantage and rationale for launching an ad hoc survey of private sector firm managers during the Great Recession lay in the wealth and scope of information that could be collected. Typical firm-level data have little information on a firm's labour force, hence are silent on the different channels of labour cost adjustment. Matched employer-employee data constitute a great stride towards filling this gap, but even in this case, important information is missing. The information on the firm side is usually rather limited, constraining the analysis of the adjustment strategies that firms may use. Moreover, the nature of the shocks hitting the firms is usually not observed, and hence has to be inferred from the data. Instead, the use of a survey allows respondents to assess qualitatively the nature and intensity of these shocks.

This paper, after presenting the firms' perceptions of the shocks they faced, discusses the various adjustment mechanisms that firms put in place in response to these shocks during the incipient stages of the global economic crisis in 2008–09. First, we look at the primary responses to these

negative shocks: changes in output, prices, margins, and costs. The discussion illustrates the importance of cost-cutting strategies relative to the other adjustment mechanisms and introduces the second part of the analysis, where we concentrate on the alternative cost-cutting strategies the firms adopted. In particular, we investigate the relative importance of wage reductions (in either base wages or flexible wage components), reductions in labour inputs (e.g., hours), and the adjustment of temporary and permanent workers. As a residual option, we also assess the importance of nonlabour cost-cutting policies.

The closest work to our paper is Bertola et al. (2012), who analyse the different adjustment strategies firms can employ in response to hypothetical supply-side shocks, using data from the first wave of the same survey we exploit here. In this paper, rather than looking at a firm's response to a hypothetical cost shock, we concentrate on its actual response during the Great Recession's initial phase in Europe—from the start of the crisis (third quarter of 2008) through mid-2009. This period was characterised by a large negative demand shock accompanied by a credit crunch. Hence, the main difference between the two studies lies in the nature of the shock considered and in the hypothetical shock addressed in the 2007 questionnaire versus the factual shock addressed in the 2009 questionnaire.

Our findings illustrate the vast heterogeneity of firm reactions to these negative shocks. Yet they also show how the different responses were theoretically consistent—both with the firms' internal characteristics and with the features of the labour and product markets in which they operate. Some important messages stand out: base wages are cut, if at all, as a last resort. During the first year of the worst economic crisis since the Great Depression, firms were unwilling to cut base wages in an attempt to protect jobs. The only notable exception were Estonian firms, which suffered the worst negative shock and operate in the most flexible wage-setting institutional environment among our sample of countries.

Adjustment of nonlabour costs is the first cost-cutting strategy that European firms were willing to adopt, and laying off permanent workers was the last. Reduction of flexible wage components and temporary jobs serve as a buffer when other forms of adjustment are unavailable or unaffordable. The rest of the paper is organized as follows. The next section describes the data used in the analysis. Section 3 discusses the main theoretical channels through which firms are likely to cope with a fall in demand or a negative shock in credit markets, setting the scene for the empirical analysis of the following sections. Section 4 presents the nature of the shocks hitting the sample of

European firms covered in the survey. Section 5 focuses on the broad margins of adjustment that firms use—from price-setting mechanisms to changes in profit margins and costs. Section 6 concentrates instead on the subset of firms that adjusted costs in response to the Great Recession. The wealth of information from our surveys allows us to examine how different cost-cutting strategies relate to firm and institutional characteristics. Section 7 concludes.

## 2. Data

The analysis is based on a cross-country, firm-level dataset collected through surveys conducted by an ESCB research network, the Wage Dynamics Network. The surveys were deployed in two waves. The first wave was launched by the national central banks of 17 European countries (Austria, Belgium, Cyprus, the Czech Republic, Estonia, France, Greece, Hungary, Ireland, Italy, the Netherlands, Lithuania, Luxembourg, Poland, Portugal, Slovenia, and Spain) between the second half of 2007 and the first quarter of 2008.<sup>1</sup> Its aim was to collect information on firms' wage- and price-setting practices (most of which is not available from other sources) as well as on a wide range of the firms' characteristics. The survey samples were designed to be representative at the country level, and the questionnaires were harmonised across countries.<sup>2</sup>

The second wave of the survey went to the field between July and September of 2009. It was carried out in only 11 countries (Austria, Belgium, Cyprus, the Czech Republic, Estonia, France, Italy, the Netherlands, Luxembourg, Poland, and Spain) and submitted to firms that had participated in the first wave. This questionnaire was shorter and aimed specifically to investigate the recession's impact on the firms' adjustment margins, with particular emphasis on wage and labour strategies.

Both waves were addressed to enterprise managers and were conducted either by traditional mail, phone, face-to-face interviews, or through the Internet.

An overview of the main characteristics of the national surveys is contained in Appendix A, which shows that sample size, sampling probabilities, and nonresponse patterns varied across countries, as well as sectoral coverage and firm size. The analysis presented here is based on the subset of

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<sup>1</sup> A similar survey was also conducted in Germany, but the main questions used in this paper are not comparable (Radowski and Bonin 2009).

<sup>2</sup> The harmonised questionnaires of both surveys contained core sets of questions, which were asked in all countries. Some of the national questionnaires were further adapted to account for specific country characteristics and differences in institutional framework. As a result, some countries opted for shorter versions of surveys, while others extended them in several dimensions.

the firms that participated in both waves. We consider only firms with at least five employees in manufacturing, trade, and market services—the sectors covered in all countries. We exclude data from Cyprus and Luxembourg because they are not fully comparable in the aspects this paper focuses upon. The analysis considers a total of 4,658 firm-level observations. Table 1 shows the distribution of the final sample by country, sector, and size.

**Table 1 – Sample composition by country, sector, and firm size**

	# firms	%
Austria	262	5.6
Belgium	806	17.3
Czech Republic	223	4.8
Estonia	140	3.0
Spain	962	20.6
France	818	17.6
Italy	668	14.3
Netherlands	529	11.4
Poland	250	5.4
<b>Total</b>	<b>4658</b>	<b>100</b>
Manufacturing	2338	50.2
Trade	971	20.9
Market Services	1349	29
Firm size: 5–19	1116	24
Firm size: 20–49	1057	22.7
Firm size: 50–199	1408	30.2
Firm size: 200+	1077	23.1

*Source:* WDN surveys.

To make the results representative of the total population of the sectors considered, the cross-country statistics presented in the following sections are constructed using employment-adjusted weights that add up to total employment in the population the sample represents.<sup>3</sup>

An advantage of our data is that, in the first wave of the survey, firms were directly asked about certain features of their institutional setups and economic environments that are rarely available in administrative and household datasets. As for the firm-level institutional arrangements governing wage formation, the survey provides evidence on, among other things, the adoption and coverage of collective agreements, the extent of firm-level adjustment of wages to inflation, whether the firm follows time-dependent or state-dependent rules to modify wages and prices, and how frequent those adjustments are. Concerning the economic environment, the aspects of greater interest for our analysis are those that directly affect wage and labour adjustment strategies, that is, the degree of competitive pressure faced by the firm, its exposure to foreign

<sup>3</sup> For each firm or observation, these weights indicate the number of employees a given observation represents in the population. Those numbers are calculated as the sum of all employees in the population within a sampling category (by country, sector, firm size, and sometimes region, depending on the sampling strata) divided by the number of observations in that category. They were produced by the WDN staff and made available in the harmonised dataset.

markets, and different aspects of its price-setting behaviour. Another important set of relevant data from the survey concerns the firm's workforce composition (fraction of permanent and temporary workers, of high-skilled and low-skilled workers, of white-collar and blue-collar workers); the degree of labour turnover; and the share of labour costs in total costs.

Most importantly for our analysis, information on all these features relates to the timing of the first wave of the survey, usually 2007—a period preceding the demand and financial shocks in Europe from the global crisis. This timing renders such structural features predetermined, in a purely econometric sense, relative to the responses to shocks that this paper focuses upon in the empirical analysis.

By summer 2009, when the respondents were recontacted in the second wave of the survey to answer a short questionnaire on the impact of the crisis and their reactions to it (see Appendix B), the economic environment had changed considerably. Business activity was falling in most countries, inflation had declined substantially, unemployment rates were increasing, and the short-term outlook was highly uncertain. Firms were asked, among other things, to assess the intensity of the demand decrease for their products as well as the stringency of the financial constraints they suffered because of the crisis. The respondents who acknowledged a fall in demand were then asked to qualify the nature of their reactions to it by assessing the relative relevance of specific margins of adjustment: prices, margins, output, and costs. In the final part of the questionnaire, firms that considered cost reductions to be a relevant adjustment strategy to counter the fall in demand were further asked about the “most important channel through which they achieved those reductions”.

The response rate for the second wave of the survey was 53%. Because only about half of the firms that participated in the first wave also agreed to take part in the second, our sample may be potentially biased. The bias may stem from the nonrandom selection of firms in the second wave of the survey (e.g., some firms hit by a particularly strong negative shock ceased to exist). To assess the relevance of this potential selection bias, we compare the characteristics of the firms that participated in both surveys (uncensored firms) with those of the firms that responded only to the first wave (censored firms). The comparison between the mean values in the two groups for these selected characteristics (later used as explanatory variables in the regressions) shows that the censored and uncensored samples are quite similar (Table 2). In particular, we do not find a significant loss of smaller firms, which suggests that attrition (at the time of the survey) was not

particularly concentrated among those firms that presumptively would have been considered more vulnerable.

**Table 2 – Censored and uncensored firms: comparison of sample means**

	Mean (uncensored)	Mean (censored)	Observations (uncensored)	Observations (censored)
Manufacturing	0.502	0.475	4658	3972
Trade	0.208	0.204	4658	3972
Market Services	0.290	0.321	4658	3972
Firm size: 5–19	0.240	0.264	4658	3972
Firm size: 20–49	0.227	0.214	4658	3972
Firm size: 50–199	0.302	0.292	4658	3972
Firm size: >=200	0.231	0.231	4658	3972
Share of white-collar workers	0.371	0.332	4303	3698
Share of high-skilled workers	0.402	0.429	4303	3698
Share of permanent workers	0.908	0.896	4608	3897
Labour turnover	0.336	0.338	4373	3666
Labour cost share	0.331	0.327	4265	3601
Strong competitive pressures	0.552	0.564	4106	3637
Flexible pay component	0.084	0.095	3939	3581
Time-dependent wage change	0.585	0.596	4600	3913
Wage change more often than yearly	0.137	0.141	4563	3891
Wage change yearly	0.654	0.678	4563	3891
Wage change less often than yearly	0.183	0.160	4563	3891

*Source:* WDN surveys.

### 3. Theoretical considerations

The optimal response of firms to a negative shock is broadly determined by three factors: the nature of the shock, the firm’s particular situation when the shock occurs, and the firm’s product and labour market environments. Of particular relevance for this paper is the interaction between (a) the structural and institutional features of the product and labour market environments, and (b) the alternative cost-cutting strategies. However, before analysing these strategies, we move one step backwards to discuss the firms’ main options for reacting to a negative demand or credit shock: reductions in prices, output, margins, and costs.

The origin of the shock, its expected duration, and its depth are all relevant to the optimal choice between these options. A negative demand shock is likely to lead to both price and output cuts. The “price versus quantity” responses depend on the extent of price and wage stickiness the firm faces and on its degree of market power. If prices are sticky, margin and output cuts are more likely to occur. However, this response is not independent of product and labour market conditions. In a standard monopolistic competition model, price changes depend on the size of the markup and on the response of marginal costs to business fluctuations: the lower the elasticity of product demand the firm faces, the higher the markup is likely to be and hence the more likely the

firm is to respond to the negative demand shock through margin fluctuations. The response of marginal costs is instead likely to be determined by the structural features governing labour markets, which we discuss below.

If prices are flexible, the reaction to a negative demand shock largely depends on the cyclical behaviour of price and cost margins, a subject which has been of strong controversy in macroeconomics. Countercyclical markups in oligopolistic industries suggest that firms are more likely to increase margins when demand is low, hence limiting the output and price responses (Rotemberg and Saloner 1986). However, procyclical markups may also arise in noncompetitive settings (Green and Porter 1984). Procyclical markups are also a key feature of the earlier Keynesian models, where wage stickiness is the central assumption (e.g., Keynes 1936; Phelps 1968; Taylor 1980). In this setting, margins are likely to shrink in response to the negative demand shock because firms are more likely to cut prices.

The recent global economic crisis hit firms not only with a negative demand shock but also with an unprecedented credit crunch due to lack of confidence in the banks' balance sheets. Binding credit constraints in principle exacerbate cost-cutting strategies, but the effects on price and output channels are ambiguous. Profit-maximizing firms are unlikely to cut either prices or production in response to a sudden drop in external financial resources that they perceive as temporary. Instead, firms facing a credit drain are more likely to exert pressure on internal and external costs to limit the negative impact of reduced cash flows. The specific cost-cutting channels depend on the intensity and perceived duration of the shock as well as on product and labour demand constraints.

Strategies to reduce labour costs include wage reductions (of baseline or flexible wage components) and employment adjustment (either on the intensive margin through hours worked or on the extensive margin through the number of temporary or permanent workers). Affecting this choice is the nature of product market competition and the institutional constraints on wage and employment adjustment (especially, among the constraints, the interaction between union behaviour and the strictness of employment protection legislation).

Wage bargaining in most European countries occurs between workers' and employers' associations, often at higher levels of centralisation than the firm level (such as the sector and the region level). Differences in the extent of unionisation and in the level of bargaining across countries are apparent, especially between the euro area and the non-euro area countries.

Similarly, there is heterogeneity within countries in the coverage and level of wage negotiations, which we will discuss further in the empirical analysis.

In this light, it is natural to think about labour cost reduction mechanisms in the framework of wage-bargaining models. In a “right to manage” approach, firms are always on their labour demand curve. In this setting, wage and employment responses are expected to increase with the elasticity of labour demand and (by the “Hicks-Marshall” rules of derived demand) with the price elasticity of demand in the product market. Hence, firms operating in more competitive sectors or markets are expected to show stronger quantity and price adjustments in labour. The composition of the wage bill is also important: firms with a larger share of flexible pay components in total pay are more likely to cut bonuses and less likely to cut base wages when a negative demand shock occurs.

However, wage rigidity might arise when employers and unions bargain over employment and wages. In this setting, the outcome of the bargaining game is outside the labour demand curve; in the particular case of isoelastic demand, efficient bargaining contracts imply rigid real wages (McDonald and Solow 1981). In the presence of implicit contracts, the perceived nature of the shock is also relevant. If the shock is temporary, firms are less likely to cut wages than if they perceive the shock as permanent (Guiso, Pistaferri, and Schivardi 2005). If unionisation or implicit contracts limit the adjustment of wages to demand fluctuations, we expect to see greater adjustment of employment or hours.

Employment adjustment costs also result in allocations outside the firm’s labour demand curve (Bertola 1999). Other things equal, firing and hiring costs are likely to push adjustment away from open-ended contracts and towards wages and other forms of flexible employment. However, they may also limit wage adjustments; Holden (2004) argues that unionisation and firing costs increase workers’ bargaining power when contracts can only be renegotiated by mutual consent, thus increasing downward nominal wage rigidity. Consistent with this prediction, Holden and Wulfsberg (2008) find that industry data from countries with strict EPL and high union density show large downward nominal wage rigidity.

Finally, the interaction of the institutional framework governing labour markets and credit constraints is also likely to affect the choice among cost-cutting strategies. Particularly in environments with high employment protection, firms subject to credit constraints make higher use of fixed-term contracts, which carry the bulk of employment adjustment (Caggese and Cuñat

2008). Hence, firms operating in countries with more-stringent EPL and having trouble financing their operations are less likely to lay off permanent workers, and they are more likely to either reduce wages or cut labour costs in alternative, more flexible ways.

#### 4. Incidence of financial and demand shocks during the crisis

How intense were the negative demand and financial shocks that hit European firms in mid-2009? Were they significantly heterogeneous across countries? Did their severity depend on firms' characteristics?

Table 3 presents the shares of firms—across countries, sectors, and firm size—which reported (a) a weak demand shock, (b) a strong demand shock but a weak credit shock, and (c) both a strong demand shock and a strong credit shock. The survey question allowed answers on a scale of 1 to 4, increasing with the intensity of each shock: (1) “None at all/marginal,” (2) “Moderate,” (3) “Strong,” and (4) “Exceptionally strong.” We group answers in the latter two categories as a “strong shock” and those in the first two as “weak shock.”

Some interesting facts emerge from this table:

- In mid-2009, firms in all countries perceived the negative demand shock to be more important than the credit supply shock. However, the incidence of strong negative demand shock was larger in the euro area countries (about 40% of firms) than in non-euro area countries (about 32%).
- The euro area and non-euro area countries showed no major differences in the percentage of firms suffering both a strong demand shock and strong financial constraints (about 12%).
- Cross-country heterogeneity is greater in terms of demand shock strength: Estonian firms reported the most severe demand shock (around 80%), and Polish firms, the weakest (only slightly more than 20%).
- At the sectoral level, both shocks fell disproportionately strongly on manufacturing firms.
- As expected, financial constraints were stronger among smaller firms: about 16% of the firms with 5–19 employees suffered both a negative demand shock and credit constraints, but this percentage fell to 10% among firms with more than 50 employees.

**Table 3 – Incidence of strong demand and credit shocks**  
(percentages)

	Weak demand shock	Strong demand + weak credit shock	Strong demand + strong credit shock
Austria	70.5	24.0	5.4
Belgium	56.4	29.9	13.8
Czech Republic	46.6	34.6	18.8
Estonia	19.4	46.2	34.4
France	64.4	30.1	5.6
Italy	56.1	31.3	12.6
Netherlands	61.7	27.3	10.9
Poland	77.9	14.3	7.9
Spain	59.5	21.0	19.4
<b>Total</b>	61.6	26.6	11.9
<b>Euro area</b>	59.9	28.2	11.9
<b>Non-euro area</b>	67.3	20.9	11.7
Manufacturing	49.6	34.3	16.1
Trade	69.3	20.3	10.5
Market Services	73.1	19.9	7.0
Firm size: 5–19	65.0	19.4	15.7
Firm size: 20–49	54.9	31.4	13.7
Firm size: 50–199	64.1	25.3	10.6
Firm size: >=200	62.6	27.1	10.3

Source: WDN surveys. Note: Figures are employment-weighted and rescaled excluding “do not know” answers.

We also performed a multivariate analysis to identify the main features differentiating companies by the type and intensity of the shocks they experienced, taking into account the interaction between country, sector, and corporate characteristics. The approach we adopted is a multinomial logit estimation where the dependent variable, constructed on the basis of the three shock-type categories described above, assumes values from 1 to 3. The covariates included in the estimated equation are firm-level features such as workforce composition (shares of white-collar, high-skilled, and permanent workers among total employees); fixed effects for the sector of activity; the firm’s size; and the country. Information on these aspects is based on responses to the 2007 questionnaire.

The estimated coefficients for the second and third categories versus the first one (i.e., the group that reported no significant shock, which is the baseline) are presented in Table 4. The results indicate that, controlling for the country and the sector of activity, the nature and intensity of the shocks are strongly related to workforce composition. In particular, companies employing higher shares of white-collar, high-skilled, and permanent workers were less likely to experience a strong contraction of demand and credit. Another significant aspect is the degree of competitive pressure: firms with a higher exposure to foreign markets (captured by the share of turnover generated abroad) were more likely to experience both strong demand and strong credit shocks.

**Table 4 – Multinomial logit regression on the intensity of shocks**  
(base outcome shock = 1: weak demand shock)

shock = 2: strong demand + weak credit			shock = 3: strong demand + strong credit		
	coeff	tstat		coeff	tstat
Manufacturing	0.5	4.5	Manufacturing	0.7	4.7
Trade	-0.1	-0.7	Trade	-0.2	-1.1
Market Services	-	-	Market Services	-	-
Size 5–19	-0.1	-0.7	Size 5–19	0.4	2.4
Size 20–49	-0.1	-0.4	Size 20–49	0.0	0.1
Size 50–199	-0.2	-2.1	Size 50–199	-0.3	-2.1
Size >=200	-	-	Size >=200	-	-
Austria	-0.4	-1.7	Austria	-1.4	-3.6
Belgium	0.1	0.8	Belgium	-0.5	-1.5
Czech_Rep	0.1	0.4	Czech_Rep	0.1	0.3
Estonia	1.4	4.4	Estonia	2.0	6.0
France	0.1	0.6	France	-0.7	-3.1
Italy	0.2	1.1	Italy	-0.1	-0.4
Netherlands	-0.2	-1.0	Netherlands	-0.9	-3.5
Poland	-	-	Poland	-	-
Spain	-0.3	-1.8	Spain	0.1	0.3
Share of white-collar workers	-0.3	-1.9	Share of white collar workers	-0.5	-2.1
Share of high-skill workers	-0.1	-0.7	Share of high-skill workers	-0.4	-2.2
Share of permanent workers	-0.7	-3.4	Share of permanent workers	-1.1	-4.6
Labour cost share	-0.7	-2.9	Labour cost share	-0.7	-2.5
Price taker	0.2	1.9	Price taker	0.1	1.2
Export share	0.8	5.7	Export share	0.4	2.2

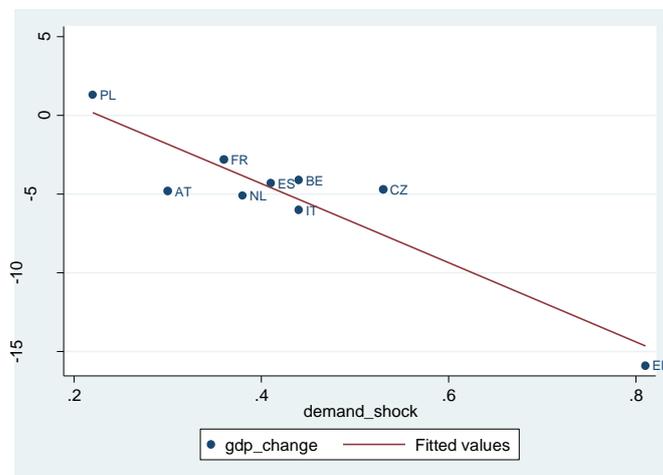
Source: WDN surveys. Note: T-statistics are obtained from robust standard errors.

Clearly, a firm’s perception of the demand or credit shock intensity depends on the past volatility of the underlying variable, and this may differ systematically across the sampled countries. Thus, the incidence of strong demand or credit shocks may not be directly comparable across countries. To assess possible dissonance in the data from differences in past economic experiences, we compare the observed pattern of aggregate gross domestic product (GDP) with the average magnitude of the negative credit and demand shocks perceived by firms in each economy. Figures 1 and 2 show scatterplot diagrams depicting the cumulative change in GDP from Q2 2008 to Q2 2009 (in percentage terms) on the y-axes and the fraction of firms reporting either a strong demand shock (Figure 1) or a strong credit shock (Figure 2) on the x-axes.

The correlation coefficients are rather high in absolute terms: -0.92 and -0.81 for demand and credit shocks, respectively. When Estonia (the country experiencing the largest GDP contraction) is excluded, the coefficients drop to -0.70 and -0.43. The actual change in GDP is hence sufficiently strongly correlated with the magnitude of the negative shocks perceived by firms. This correlation, however, does not rule out the possibility of a divergent interpretation of the same questions across countries or sectors. It is for this reason that the econometric exercises we carry out in the next section include country and sector fixed effects, which should control for systematic

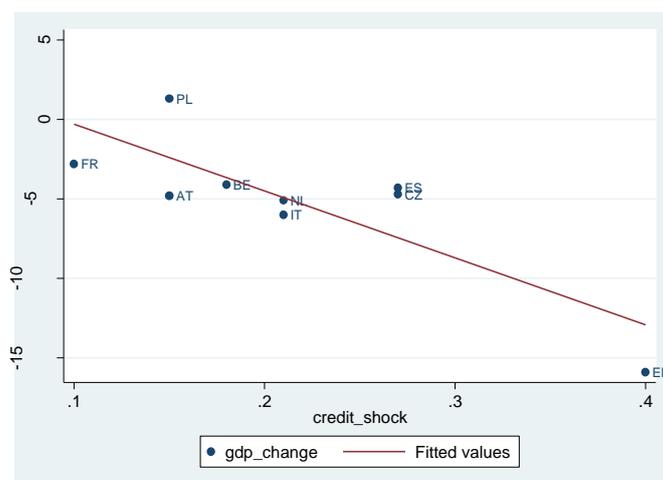
differences in historical volatility of demand and credit constraints as well as for possible differences in the interpretation of some questions.

**Figure 1 - GDP change vs. incidence of strong negative demand shock**



Source: European Commission and WDN surveys. Note: Percentage GDP change on the y-axis; fraction of firms on the x-axis. GDP in volume, seasonally adjusted.

**Figure 2 - GDP change vs. incidence of strong negative credit shock**



Source: European Commission and WDN surveys. Note: Percentage GDP change on the y-axis; fraction of firms on the x-axis. GDP in volume, seasonally adjusted.

## 5. Primary reactions to shocks

As discussed in Section 3, firms may react to a negative demand shock by adjusting prices, output, margins, and costs. This section describes how firms used each of these channels of adjustment during the 2008-09 crisis and how these patterns differed across countries and various types of firms.

This part of the questionnaire asked firms how relevant each adjustment strategy was, on a scale from 1 to 4: (1) “Not relevant,” (2) “Of little relevance,” (3) “Relevant,” and (4) “Very relevant.” To simplify the exposition, we group answers in the latter two categories as “Relevant.”

Cost reduction was the most common adjustment strategy (Table 5), followed by cuts in output and margins. Interestingly, 66% of the firms that were hit by a weak demand shock responded by reducing costs. Taken at face value, this high percentage suggests that a great majority of firms are not cost-minimizing ones, i.e., they have scope for further cost reductions in response to a negative demand shock.<sup>4</sup>

**Table 5 – Firms’ reactions to shocks, by sector**  
(percentage of firms attributing relevance or great relevance to a given reaction)

	Weak demand	Strong demand + weak credit shock	Strong demand + strong credit shock
<b>All sectors</b>			
Reduce prices	31.5	41.7	50.3
Reduce margins	37.0	46.2	62.2
Reduce output	21.3	61.9	66.8
Reduce costs	66.5	77.8	93.8
<b>Manufacturing</b>			
Reduce prices	34.6	37.4	48.1
Reduce margins	38.7	44.5	63.7
Reduce output	36.1	74.6	76.8
Reduce costs	68.0	77.1	95.3
<b>Trade</b>			
Reduce prices	37.1	48.1	60.4
Reduce margins	46.5	55.4	75.2
Reduce output	15.6	34.6	43.7
Reduce costs	78.4	86.6	96.1
<b>Market Services</b>			
Reduce prices	25.6	48.1	50.9
Reduce margins	30.9	45.3	54.1
Reduce output	10.8	47.4	51.4
Reduce costs	58.7	74.1	86.8

Source: WDN surveys. Note: Figures are employment-weighted and rescaled excluding “do not know” answers.

Not surprisingly, the fraction of firms choosing each of the proposed strategies increases with the intensity of the shock. However, this pattern is not homogeneous across strategies. In particular, reducing output is the option with the highest elasticity to the strength of the demand shock: the shares of firms choosing that option when faced with a weak or a strong demand shock were

<sup>4</sup> However, we acknowledge that economic conditions change once the shock occurs. In particular, if the shock is shared across firms and deteriorates other markets (e.g., the markets for intermediate goods and labour), opportunities may well emerge to trade down wages and input prices. Unfortunately, the broad level of the sector classification in our data does not allow us to distinguish between purely idiosyncratic shocks and aggregate or sectoral ones.

21.3% and 62%, respectively. The share rises to 67% when strong credit constraints accompany the demand shock.

In line with the theoretical predictions, the strategies most commonly followed by firms affected by credit constraints during the crisis are reductions in output, margins and costs. Cutting margins is the main adjustment channel for 46.2% of the firms facing a strong demand and a weak credit shock; the percentage increases by 16 percentage points among the firms that also suffer strong credit constraints. Similarly, a strong credit shock increases the percentage of firms cutting costs by 16 percentage points relative to those hit only by a fall in demand. Table 5 shows that these patterns are broadly consistent across sectors. Overall, margin and cost cuts are more relevant in the trade sector, possibly suggesting higher rents, whereas output reductions are more prevalent in manufacturing than in the other sectors, against both weak and strong demand shocks.

Firms facing more severe negative shocks used all possible channels of adjustment more intensively. Indeed, the pair-wise correlations (Table 6) show that the incidence of the various strategies (particularly of price and margin reductions) is positively correlated.

**Table 6 – Adjustment strategies: pair-wise correlations**

Adjustment strategy	Price	Margin	Output	Cost
Price	1			
Margin	0.74	1		
Output	0.29	0.35	1	
Cost	0.31	0.34	0.42	1

*Source:* WDN surveys. *Note:* Figures are employment-weighted.

Table 7 presents the proportion of firms that considered various combinations of adjustment channels to be “relevant” or “very relevant.” We sort these combinations on the basis of their incidence in the overall sample of firms. In addition, the last row presents the proportion of firms that considered *none* of the four channels to be “relevant” or “very relevant.”<sup>5</sup> Interestingly, all of the relevant combinations include cost reduction.

Among firms experiencing a strong demand shock, the most relevant adjustment mechanism was cost reduction in combination with output reduction. Among those experiencing only a weak demand shock, the most relevant option was cost cutting in isolation. However, companies suffering strong shocks on both the demand and financial sides responded that all possible adjustment channels were relevant: reduction in output, margins, prices, and costs.

<sup>5</sup> Other potential combinations were chosen by less than 5% of the firms and are not shown in Table 7.

**Table 7 – Relevance of varied combinations of adjustment strategies to firms, by type and severity of shock**  
(percentage)

Reduce price	Reduce margins	Reduce output	Reduce costs	All firms	Weak demand shock	Strong demand + weak credit shock	Strong demand + strong credit shock
		•	•	15.9	9.4	26.9	22.6
			•	15.6	20.3	8.8	8.2
•	•	•	•	13.9	9.7	18.1	28.3
•	•		•	10.8	11.1	10.4	8.9
	•	•	•	5.8	2.9	7.9	18.5
<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>	<b>21.1</b>	<b>29.9</b>	<b>8.9</b>	<b>1.9</b>

Source: WDN surveys. Note: Each of the top five rows shows the proportion of firms responding that a given “combination” of adjustment channels is either “relevant” or “very relevant” to its crisis response. The bottom row designates the proportion of firms responding that *none* of the four channels is relevant. Figures are employment-weighted and rescaled excluding “do not know” answers.

## 6. Alternative cost-cutting strategies

### 6.1. Descriptive evidence

The remainder of the paper focuses on cost-cutting strategies, discussing in greater depth the various alternatives that firms implemented during the crisis. The 2009 survey distinguishes among the following six cost-cutting routes: base wages, flexible wage components; working hours, layoffs of permanent or temporary employees; and nonlabour costs. Managers were asked to single out the option they consider to be “the most important.”

Overall, labour costs were adjusted more widely than nonlabour costs in response to the crisis (Table 8): on average, for 64% of the surveyed firms, the main strategy was some type of labour cost reduction (ranging from 77% in Estonia and Spain to 51% in Poland). The percentage jumps to 77% among firms that faced a strong demand shock in conjunction with a weak credit shock, and it is slightly higher (79%) among those confronted with both strong demand and credit shocks.

Considering each option in isolation, however, firms cut nonlabour costs more often than any single form of labour costs. Our survey is silent on the precise nature of the nonlabour cost reductions, but the potential set of alternatives is ample, depending also on the firm’s sector and degree of vertical integration. For example, price renegotiation with providers is one common strategy during crises; another is downsizing of ancillary activities (which might be considered nonessential), typically through externalisation.

**Table 8 – Firms’ cost-cutting strategies in response to economic shocks**  
(percentage of firms choosing a given strategy as the “most important factor” in cost reduction)

	Base wages	Flexible wages	Permanent employment	Temporary employment	Hours worked	Nonlabour costs
<b>By country</b>						
Austria	0.3	12.2	12.2	11.1	36.2	28.0
Belgium	0.9	3.1	16.8	29.6	24.9	24.6
Czech Republic	0.0	10.4	27.9	16.4	5.3	40.1
Estonia	14.3	25.1	24.2	3.7	9.3	23.5
France	0.1	9.9	17.1	33.9	12.4	26.2
Italy	1.3	8.9	16.6	21.1	18.4	33.7
Netherlands	1.4	5.0	8.1	40.5	6.2	38.8
Poland	1.9	15.9	16.7	9.1	7.6	48.7
Spain	1.0	5.5	23.2	41.6	5.9	22.8
<b>Total</b>	<b>1.2</b>	<b>9.8</b>	<b>16.9</b>	<b>24.3</b>	<b>13.6</b>	<b>33.9</b>
<b>By type of shock</b>						
Demand (weak)	0.8	9.5	13.2	21.6	11.6	42.5
Demand (strong) + credit (weak)	1.6	11.9	17.5	29.8	16.1	22.6
Demand + credit (both strong)	2.4	7.0	31.2	24.0	14.6	20.8

Source: WDN surveys. Note: The table presents percentages of firms; they are employment-weighted and rescaled excluding “do not know” answers.

Interestingly, according to our survey, nonlabour cost reductions were much more common among firms that faced weak demand and credit reductions (almost 43%) than among those that suffered strong shocks on both ends (about 21%). This finding suggests a notable pattern in firms’ responses to a fall in demand: nonlabour costs are the first to be cut. Firms reduce labour costs only when the shock is either relatively intense or expected to be long-lasting. Unfortunately, our questionnaire does not allow us to disentangle these two hypotheses.

Among the channels of labour cost reduction, almost none of the firms chose base wages as the “most important” option (only 1.2% overall, ranging from 0% in the Czech Republic to 14% in Estonia). This result confirms that, even during the most severe global financial crisis of post-World War II history, a high degree of downward nominal wage rigidity persisted—deviating little from firms’ usual practice during nonrecessionary periods, based on past survey evidence from developed nations such as Switzerland and the United States.<sup>6</sup>

To some extent, the lack of flexibility in base wages might be offset by adjusting nonbase wage components, although the same forces that impose rigidity in the former might also limit changes in bonuses and fringe benefits. The empirical analysis will further investigate this issue, but the

<sup>6</sup> Akerlof, Dickens, and Perry (1996) reported results from phone interviews with 409 individuals in the Washington, DC, area who had not changed jobs during the previous 12 months; among them, only seven reported salary cuts. Fehr and Goette (2005) analysed yearly wage changes from company files for two Swiss firms in the service industry during low-inflation years. In the larger firm, only 1.7% of the observations constituted wage cuts, while the percentage in the medium-size firm was even lower, at 0.4%.

summary statistics shown in Table 8 indicate that flexible wage components indeed represent an important margin of adjustment for our sample of European firms: almost 10% chose it as the “most important” cost-cutting option during the recent economic crisis. The percentage was higher in non-euro area countries, especially Estonia (25%) and Poland (16%).

Among the three top labour cost reduction strategies overall—laying off permanent employees, laying off temporary employees, or reducing hours worked—the latter was the least common option. However, countries show wide heterogeneity in this regard: Austrian firms were the most widely resolved to reduce working hours to accommodate the fall in demand during the crisis (36% of which said this margin was the “most important” cost-cutting strategy). At the other extreme, only 5–6% of the Spanish and Czech firms singled out that option. The high incidence in Austria is likely related to *Kurzarbeit* (or “short work”), a temporary institutional arrangement which allows employers to reduce working hours and pays employees government-subsidized special allowances instead of regular wages to cover most of the earnings shortfall. Employees must agree to the hour reductions, which can vary widely, ranging between 10% and 90% of regular work time. Although the *Kurzarbeit* period in Austria typically could not exceed six months, the Austrian government, in light of the ongoing recession, changed the rules in early 2009 to allow up to 18 months of *Kurzarbeit* in extreme cases.

Overall, the most widely adopted means of cutting labour costs has been to lay off temporary employees. Not surprisingly, Spain (the country in the sample with the highest incidence of temporary-employee contracts) stands out in this respect: almost 42% of the firms tagged it as the “most important” option. At the other extreme, 24.2% of Estonian companies said reducing permanent jobs was “most important” as opposed to 3.7% which would opt to cut temporary jobs.

Interestingly, the share of firms choosing layoffs of permanent employees as the “most important” strategy increases monotonically with the intensity of the shocks. Among the firms that had faced a weak negative demand shock by summer 2009, only 13% chose permanent employment as the “most important” cost to cut; among the firms that faced a strong demand shock but a weak credit-constraint shock, that percentage increases to 18%. The percentage almost doubles (to 31%) among firms that faced both a strong credit and strong demand shocks. These results suggest that only when shocks become large are employers willing to start cutting open-ended contract jobs.

Section 3 discussed the prominent role of the labour market institutional setting in shaping the optimal firm response to a negative demand shock. Indeed, although the patterns outlined above are broadly consistent across sectors, firms show significant heterogeneity by country in their behaviour. In particular, two institutional features, union bargaining power and the stringency of employment protection legislation (EPL), are likely to have major impacts on the cost-cutting strategies analysed here.

According to indicators based on our surveys and to the index of EPL severity in 2008 constructed by the Organisation of Economic Co-operation and Development (OECD), non-euro area countries tend to have far less collective bargaining coverage than euro area countries, whereas EPL differences between the two groups are not as marked (Table 9).

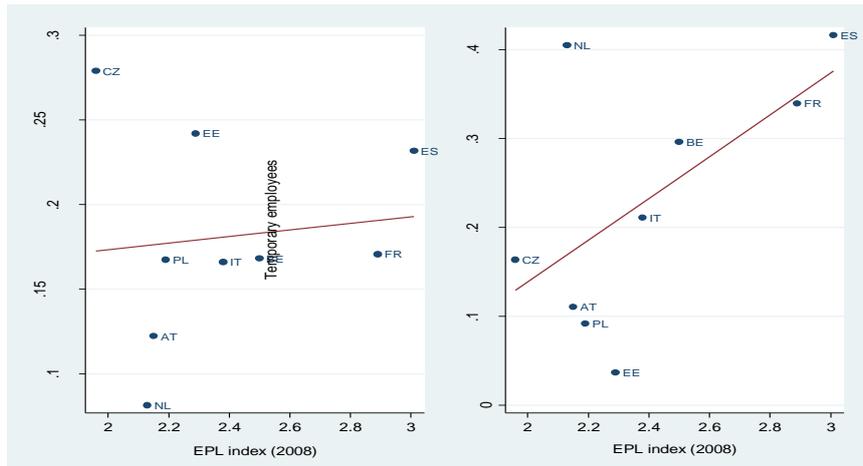
**Table 9 – Collective bargaining and EPL strictness**

	Collective bargaining coverage (% employees)	Bargaining agreements, any level (% firms)	Bargaining agreements, higher-level (% firms)	Bargaining agreements, firm-level (% firms)	OECD EPL strictness indicator <sup>a</sup>
Austria	97.6	98.6	98.1	31.1	2.2
Belgium	89.0	99.3	97.9	33.2	2.5
Czech Republic	54.3	57.8	18.5	55.5	2.0
Estonia	11.7	14.1	5.6	11.2	2.3
France	67.4	99.9	97.8	57.6	2.9
Italy	97.3	99.7	99.6	42.5	2.4
Netherlands	65.1	74.3	47.4	26.8	2.1
Poland	18.1	21.3	4.0	19.5	2.2
Spain	96.9	100.0	85.8	14.2	3.0
<b>Total</b>	<b>65.1</b>	<b>74.3</b>	<b>47.4</b>	<b>26.8</b>	<b>2.1</b>
<b>Euro area</b>	<b>86.4</b>	<b>96.4</b>	<b>90.1</b>	<b>37.3</b>	<b>2.6</b>
<b>Non-euro area</b>	<b>25.8</b>	<b>29.1</b>	<b>7.2</b>	<b>27.1</b>	<b>2.1</b>

*Sources:* WDN surveys and OECD 2008. *Note:* OECD = Organisation for Economic Co-operation and Development. EPL = employment protection legislation. The table shows the share of employees in each country covered by collective bargaining (column 1) and the percentages of firms that apply collective bargaining contracts (columns 2–4); the figures are employment-weighted. a. The OECD scores countries annually on a scale of least (0) to most (6) regulatory strictness concerning the temporary contracts and worker protections from dismissal.

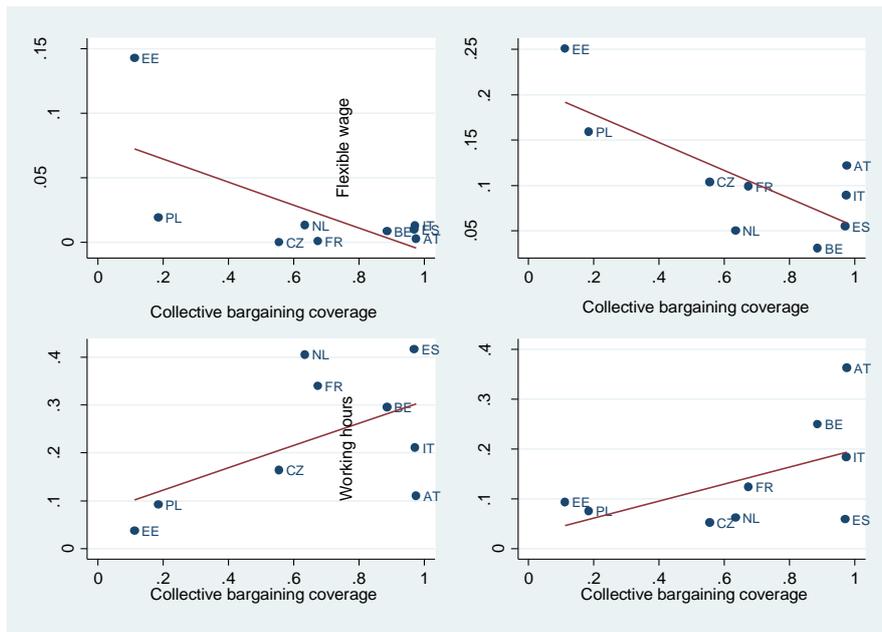
Consistent with the theoretical predictions, in countries where firing costs are higher, larger percentages of firms lay off temporary employees instead of employees with open-ended contracts (Figure 3). The slope of the regression line is 0.24 and significant at the 5% level (right chart). However, there is no evidence of the inverse relationship regarding permanent workers: the correlation coefficient between the percentage of firms that implemented permanent job cuts and EPL is not statistically different from zero (left chart).

**Figure 3 – Correlation of EPL strictness and firms’ chosen labour cost-cutting strategy**



Sources: WDN surveys and OECD. Note: EPL = employment protection legislation. OECD = Organisation for Economic Co-operation and Development. “EPL Index (2008)” represents OECD scores on a scale from least (0) to most (6) regulatory strictness regarding worker dismissals and the use of temporary contracts. The values on the y-axis are the total % of firms in each country that chose permanent employee cuts (left chart) and temporary employee cuts (right chart) as the “most important” cost-cutting option.

**Figure 4 – Correlation of union coverage and firms’ chosen labour cost-cutting strategy**



Source: WDN surveys.

As for the relationship between collective bargaining coverage and “quantity versus price” labour market adjustments, higher union coverage appears to be inversely related to firms’ ability to adjust wages (Figure 4)—either base wages (top left) or flexible wage components (top right). Only in the latter case, however, is the regression slope statistically different from zero (coefficient 0.155, standard error 0.054).

The graphs in the bottom row of Figure 4 suggest that this inability of firms to use wages as an adjustment mechanism is compensated by somewhat more frequent employment reductions. In countries with high union coverage, companies cut temporary employment (bottom left) and hours (bottom right) more often. However, only in the former case is the relationship with union coverage statistically significant (coefficient 0.232, standard error 0.109).

## 6.2. Wage cuts and freezes

The survey yielded this striking result: virtually no firm considered base wage cuts to be its primary strategy for reducing costs until mid-2009.<sup>7</sup> However, this evidence is not sufficient to infer that base wage cuts did *not* occur during the crisis, since the survey asked for each firm's single "most important" cost-cutting strategy. However, the depth of the recession in 2009—which, in several countries, was also coupled with negative rates of inflation—provides an excellent laboratory to reevaluate the firms' resistance to decreasing individual wages. For this purpose, a separate question in the 2009 survey asked firms about the occurrence and coverage among employees of base wage cuts and freezes since the crisis began. It is interesting to compare the responses with those provided to the analogous question in the 2007 survey, which concerned the frequency of base wage cuts and freezes during the previous five years, hence a period of sustained growth (Table 10).

Interestingly, the incidence of wage reductions evidently did not increase much during the global economic downturn. On average, approximately 1.8% of employees in the sampled countries experienced wage cuts during the 2009 crisis, whereas this share averaged about 1% in the 2007 survey. In sharp contrast, the share of employees experiencing wage freezes rose dramatically, from 5.2% in 2007 to 31.9% in 2009; the jump was particularly significant in France (77.2 percentage points), the Czech Republic (37.1), and Italy (29.6).

In other words, in 2009 the degree of downward wage rigidity was still very high in Europe: firms resorted to freezing wages instead of cutting them, even in an environment of sharp economic downturn accompanied by near-zero or negative inflation.

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<sup>7</sup> This evidence contrasts with some perceptions in the media during that period that certain large companies lowered wages to protect jobs. On April 9, 2009, the *Wall Street Journal* published an article titled "Salary cuts: ugly, but it could be worse" that repeated news of recent moves towards wage cuts by important firms, including Hewlett-Packard, A.H. Belo Corp., and the Atlanta Symphony Orchestra, among others. "Organizations in dire straits may have no choice but to slash salaries across the board," the article stated. Similar pieces in the *Financial Times* and leading economic magazines were published during the same period.

**Table 10 – Incidence of wage cuts and freezes by country and sector, 2007 and 2009**  
(percentages)

	Firms that cut or froze wages			Employees who received wage cuts or freezes	
	2007	2009 (past)	2009 (expected)	2007	2009 (past)
<b>Wage cuts: countries</b>					
Austria	1.5	1.7	1.5	0.1	1.2
Belgium	2.9	1.0	1.8	0.2	0.3
Czech Republic	9.3	8.9	3.2	1.1	3.7
Estonia	3.7	44.1	38.6	0.1	30.4
France	2.5	1.9	4.7	0.9	1.2
Italy	0.7	2.0	4.3	0.1	1.1
Netherlands	1.6	2.6	3.8	0.8	1.2
Poland	5.7	4.2	1.6	3.8	2.6
Spain	0.1	2.6	0.5	0.0	1.4
<b>Total</b>	<b>2.6</b>	<b>3.2</b>	<b>3.1</b>	<b>1.0</b>	<b>1.8</b>
<b>Euro area</b>	<b>1.3</b>	<b>2.1</b>	<b>3.3</b>	<b>0.2</b>	<b>1.1</b>
<b>Non-euro area</b>	<b>6.4</b>	<b>6.5</b>	<b>2.7</b>	<b>3.1</b>	<b>3.7</b>
<b>Wage cuts: sectors</b>					
Manufacturing	3.1	3.9	2.9	1.7	2.4
Trade	1.3	2.8	2.3	0.6	1.8
Market Services	2.8	2.4	4.2	0.5	1.1
<b>Wage freezes: countries</b>					
Austria	9.3	1.8	8.4	5.7	1.1
Belgium	15.9	23.7	4.4	2.4	14.6
Czech Republic	31.4	54.6	11.7	12.0	49.1
Estonia	21.3	61.5	64.6	9.6	56.9
France	7.7	86.0	83.8	5.3	82.5
Italy	3.8	31.7	62.8	1.3	30.9
Netherlands	25.8	15.2	8.7	15.9	12.6
Poland	9.7	18.0	8.1	7.8	16.6
Spain	1.5	26.7	3.7	0.8	22.2
<b>Total</b>	<b>9.5</b>	<b>34.5</b>	<b>34.5</b>	<b>5.2</b>	<b>31.9</b>
<b>Euro area</b>	<b>7.6</b>	<b>37.1</b>	<b>43.1</b>	<b>3.9</b>	<b>34.4</b>
<b>Non-euro area</b>	<b>14.8</b>	<b>27.4</b>	<b>10.3</b>	<b>8.8</b>	<b>25.0</b>
<b>Wage freezes: sectors</b>					
Manufacturing	8.2	35.5	39.0	4.3	33.1
Trade	7.0	26.4	26.2	3.0	23.3
Market Services	12.2	42.0	39.4	7.0	39.4

Source: WDN surveys. Note: The table presents percentages of firms and of employees; figures are employment-weighted and rescaled excluding “do not know” answers.

There is one notable exception: Estonia. Approximately 44% of Estonian firms had cut wages by summer 2009, and 39% still planned to do so in relation to the crisis. Why is Estonia so different from the other countries examined in this work? A plausible answer lies in a combination of four factors: first, the economy has very flexible wage-setting institutions, with the lowest coverage of collective wage agreements among the sampled countries. Second, it reformed its labour regulations in 2009, imposing more flexible EPL and considerably lowering the layoff costs for employers.<sup>8</sup> As argued earlier, both factors tend to favour downward wage flexibility (see also

<sup>8</sup> Estonia’s less-stringent EPL is not reflected in the OECD EPL index that we use in this study, which relies on EPL in 2008.

Babecký et al. 2010). Third, Estonia in 2009 was not yet a euro area member state and had a currency board arrangement; this differentiates it from the other two non-euro area countries in the sample that also have relatively flexible wage-setting systems but featured floating exchange rate regimes at the time: the Czech Republic and Poland. These two countries' national currencies depreciated during the crisis, which gave firms more leeway to optimize costs and reduced the need to cut wages. Fourth, and perhaps most important, is the intensity of the negative demand shock that hit the Estonian economy: between Q2 2008 and Q2 2009, GDP fell by 16% (in seasonally adjusted terms). Seemingly, a decline of such magnitude empowers firms to use all possible channels for cutting costs, including base wage reductions.

### *6.3. Estimating the probability of alternative cost-cutting strategies*

We conclude our analysis with an empirical exercise to explore in greater depth the firm-level and institutional features associated with the firms' choice of "most important" cost-cutting channel in reaction to demand and credit shocks. More specifically, we estimate a probit model for each of the cost reduction strategies described in subsection 6.1.

The model predicts the probability that a firm will adopt a specific strategy—where the dependent variable is a 0-1 dummy—given a set of covariates that control for the firm's characteristics, workforce composition, institutional arrangements governing its wage setting, and other aspects of the economic environment.

The purpose of the exercise is to describe the responses of the firms' managers in different subsets of the population, not to estimate underlying parameters. Hence, we follow Hall and Krueger (2012) in the presentation of the results by using the predicted probabilities from the probit estimations.

As already stated in Section 2, the firms' characteristics used as covariates are derived from the first wave of the survey and hence do not refer to their conditions during the 2009 recession but to their conditions in 2007. The variables used as covariates in the regression are the following:

- A set of indicators for the sector of economic activity (three categories: manufacturing, services, and trade)
- A set of indicators for the firm's size by number of employees (four categories: 5–19, 20–49, 50–199, and  $\geq 200$ )

- A set of indicators for the country where the firm operates (nine countries)
- A set of indicators for the nature and intensity of the shock faced by the firm (three categories: weak demand shock, strong demand and weak credit shock, and strong demand and credit shocks)
- The shares of white-collar, high-skilled, and permanent employees on total employment (continuous variables ranging from 0 to 1)
- The share of flexible pay component (the fraction of bonuses on total pay, a continuous variable ranging from 0 to 1)
- The fraction of the firm's employees covered by a collective wage agreement (a continuous variable ranging from 0 to 1)
- An indicator for the presence of collective wage bargaining at the firm level
- An indicator for time-dependent wage setting at the firm level
- An indicator for firms that adjust wages more frequently than yearly
- The share of labour costs in total costs (a continuous variable ranging from 0 to 1)
- An indicator for the intensity of competitive pressures faced by the firm

The variables concerning workforce composition, the share of labour costs on total costs, and collective bargaining coverage derive from the firms' quantitative answers to questions asking them explicitly to provide such figures. The other indicators are instead computed on the basis of qualitative information. The indicator for the presence of firm-level collective wage agreements is, rather straightforwardly, a dummy variable equal to 1 if collective bargaining occurs within the firm. We then define as time-dependent wage setters those companies that, when asked whether they typically implement wage changes at predetermined times of the year, answered positively (and indicated when, though this last piece of information is not used here). The indicator for frequent wage adjustment is computed on the basis of the answers related to the frequency of wage changes (independent of reasons) and is a dummy variable equal to 1 if the firm reported changing its wages more often than yearly. Finally, firms facing strong competitive pressures are those that reported being "likely" or "very likely" to decrease their own prices if their main competitors did the same.

Table 11 summarises the means of the main covariates included in the analysis, both overall and by cost-cutting strategy (we exclude the “cutting base wages” strategy because, being the primary option for so few firms, it is of little relevance to this empirical exercise).

**Table 11 – Main covariates, by cost-cutting strategy**  
(averages)

Covariate	Flexible wages	Permanent employment	Temporary employment	Hours worked	Nonlabour costs	Total
Manufacturing	0.41	0.51	0.52	0.54	0.38	0.46
Services	0.40	0.27	0.30	0.32	0.38	0.33
Trade	0.19	0.22	0.19	0.15	0.25	0.21
Size: 5–19	0.15	0.14	0.07	0.07	0.18	0.13
Size: 20–49	0.24	0.23	0.16	0.27	0.26	0.23
Size: 50–199	0.21	0.21	0.20	0.20	0.19	0.20
Size: >=200	0.40	0.42	0.56	0.46	0.37	0.44
Austria	0.05	0.03	0.02	0.11	0.03	0.04
Belgium	0.01	0.03	0.03	0.05	0.02	0.03
Czech Republic	0.05	0.08	0.03	0.02	0.06	0.05
Estonia	0.03	0.01	0.00	0.01	0.01	0.01
France	0.17	0.17	0.23	0.15	0.13	0.17
Italy	0.34	0.36	0.32	0.50	0.37	0.37
Netherlands	0.05	0.04	0.15	0.04	0.10	0.09
Poland	0.26	0.16	0.06	0.09	0.23	0.16
Spain	0.05	0.12	0.15	0.04	0.06	0.09
Weak demand shock	0.55	0.45	0.50	0.50	0.72	0.57
Strong demand + weak credit shock	0.36	0.31	0.36	0.36	0.20	0.30
Strong demand + strong credit shock	0.09	0.25	0.13	0.15	0.08	0.13
Share of white-collar workers	0.47	0.39	0.36	0.35	0.45	0.41
Share of high-skilled workers	0.55	0.40	0.39	0.44	0.41	0.42
Share of permanent workers	0.91	0.90	0.89	0.93	0.89	0.90
Flexible pay component	0.10	0.10	0.08	0.07	0.11	0.09
Coverage of collective agreement	0.62	0.73	0.80	0.85	0.67	0.73
Firm-level collective agreement	0.36	0.38	0.45	0.47	0.32	0.39
Time-dependent wage change	0.46	0.47	0.57	0.50	0.47	0.50
Frequent wage adjustment	0.09	0.08	0.13	0.12	0.09	0.10
Labour cost share	0.35	0.33	0.34	0.35	0.32	0.33
Strong competitive pressures	0.65	0.58	0.58	0.49	0.57	0.57

Source: WDN surveys. Note: The table presents employment-weighted averages.

To capture possible nonlinearities, we map the continuous variables which are shares from 0 to 1 into three discrete classes based on their distribution: “low” if the share is between the 1st and 33rd percentiles; “medium” if it is between the 33rd and 66th percentiles; and “high” if it is above the 66th percentile. The distribution of the share of permanent employees is highly skewed: above the 40th percentile, all firms reported that their entire workforces had open-ended contracts. Hence, in this case we just construct an indicator taking the value of 1 if more than 95% of the firm’s employees are permanent.

We present results in terms of the estimated probability of a “yes” answer from different types of firms, along with standard errors of the probability and of its difference with respect to the

baseline. We concentrate on the estimated probabilities that are of direct relevance in light of the theoretical aspects discussed in Section 3. We proceed sequentially, with each table representing a cost-cutting strategy.

Our baseline case is a Czech firm operating in the business service sector; of small size (5–19 employees); facing weak demand and credit shocks; setting wages without a firm-level, collectively bargained contract and without a particular time pattern at less than yearly frequency; a firm whose workforce has low shares of temporary, white-collar, and high-skilled workers; facing weak competitive pressures; having a low share of wages in total costs; and having a low incidence of bonuses. Before discussing the estimated probabilities, it should be emphasised that we found few nonlinearities in the estimated effects; hence, the tables below focus only on some of the extreme cases (those classified in the “high” class of the distribution).<sup>9</sup>

The estimated probability of reducing the flexible wage component in response to the global crisis is reported in Table 12. Not surprisingly, firms with a higher fraction of bonuses on total pay in 2007 were more likely to use this margin of adjustment during the 2009 crisis: the estimated probability of cutting flexible pay as the main adjustment strategy is 21.3% for a high-bonus firm, compared with 13.7% in the baseline. Another aspect of the pay structure is also significant: firms that typically adjust wages more frequently were less likely to use flexible wage components to adjust their labour costs. In this case, the estimated probability of cutting flexible pay as the main adjustment strategy is 8.6%, significantly below the baseline. However, another indicator of a rigid wage structure—a time-dependent wage-setting scheme—does not seem to significantly alter the probability of using this adjustment strategy.

Across industries, firms operating in manufacturing and in retail and wholesale trade were less likely to cut flexible wage components than firms in the business services that are included in the baseline. The estimated probabilities in manufacturing and trade are 8% and 8.3%, respectively; in both cases, differences from the baseline are statistically significant. Note that this result holds over and above differences in the incidence of bonuses across sectors because we are holding the share of bonuses constant in this exercise (i.e., the estimated probabilities for the different sectors are relative to a baseline firm with a low share of bonuses). This result has two possible interpretations: either service sector firms were more likely to use the flexibility in bonuses

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<sup>9</sup> The underlying full set of estimated coefficients of the probit models is presented in Appendix C.

intensively as a consequence of the crisis, or they have other forms of flexible pay that give additional leeway at the time of cutting wages, such as stock options and flexible fringe benefits.

**Table 12 – Probability of adjusting flexible wages**

	Probability (% and standard errors)	Difference from baseline (% points and standard errors)
Baseline	13.7 (5.6)	
Manufacturing	8.0 (3.9)	-5.8 (2.6)
Trade	8.3 (4.1)	-5.4 (2.8)
Large firm	12.9 (5.1)	-0.9 (3.4)
Strong demand + weak credit shock	16.7 (6.4)	3.0 (2.2)
Strong demand + strong credit shock	13.4 (5.4)	-0.4 (2.2)
Time-dependent wages	14.3 (5.8)	0.5 (2.1)
Frequent wage adjustment	8.6 (4.4)	-5.1 (2.6)
Strong competitive pressures	14.4 (5.7)	0.7 (1.9)
Firm-level collective agreement	12.8 (5.5)	-0.9 (2.2)
White-collar workers: high (%)	19.3 (7.4)	5.6 (3.3)
High-skilled workers: high (%)	17.2 (6.7)	3.4 (3.0)
Temporary workers: high (%)	11.2 (4.9)	-2.6 (2.1)
Labour cost share: high (%)	14.0 (5.6)	0.2 (2.2)
Flexible pay component: high (%)	21.3 (7.2)	7.5 (3.2)

*Source:* WDN surveys. *Note:* The table shows predicted probability from probit regression. Standard errors are shown in parentheses. The baseline case is a Czech firm operating in the business service sector; of small size (5–19 employees); facing weak demand and credit shocks; setting wages without a firm-level, collectively bargained contract and without a particular time pattern at less than yearly frequency; a firm having a workforce with low shares of temporary, white-collar, and high-skilled workers; facing weak competitive pressures; and having a low share of wages in total costs and a low incidence of bonuses.

The estimated effects of workers' characteristics are also in line with expectations: firms whose employees include a high percentage of white-collar workers were more likely to cut flexible wages (the difference from the baseline is 5.6 percentage points). Receiving a strong demand shock increases somewhat the probability, but the difference from the baseline is relatively small (3 percentage points); the fact that the shock is strong also on the credit side does not exert a significant impact (-0.4 percentage points). Neither the type of wage contract nor the extent of product market competition affects the use of reductions of flexible pay.

We move next to the analysis of another cost-cutting option: employment adjustment (Table 13). The first two columns refer to layoffs of permanent employees, and columns 3 and 4 to those of temporary workers. Consistently with the descriptive evidence provided above, relative to the other strategies the size of the shock is of fundamental importance to the firms' decision to cut the number of permanent workers: suffering a strong demand or credit shock almost doubles the probability that firms dismiss employees with open-ended contracts—differences from the baseline are highly significant in both cases. In contrast with the results on the adjustment through wages, neither workforce composition nor sector of operation has a significant effect.

**Table 13 – Probability of cutting permanent and fixed-term employment**

	Permanent employees		Fixed-term employees	
	Probability (% and standard errors)	Difference from baseline (% points and standard errors)	Probability (% and standard errors)	Difference from baseline (% points and standard errors)
Baseline	9.9 (3.7)		7.6 (3.2)	
Manufacturing	12.4 (4.4)	2.5 (1.9)	8.5 (3.4)	0.9 (1.2)
Trade	13.3 (4.7)	3.4 (2.4)	7.1 (3.1)	-0.4 (1.4)
Large firm	11.0 (3.9)	1.1 (2.3)	16.1 (5.3)	8.6 (3.0)
Strong demand + weak credit shock	19.6 (5.9)	9.8 (2.7)	9.6 (3.9)	2.0 (1.2)
Strong demand + strong credit shock	18.2 (5.7)	8.4 (2.6)	6.2 (2.8)	-1.4 (1.1)
Time-dependent wages	7.9 (3.2)	-2.0 (1.3)	9.7 (3.8)	2.1 (1.3)
Frequent wage adjustment	7.9 (3.5)	-2.0 (1.7)	8.0 (3.5)	0.4 (1.4)
Strong competitive pressures	12.6 (4.4)	2.7 (1.5)	6.3 (2.7)	-1.3 (1.0)
Firm-level collective agreement	10.3 (4.0)	0.5 (1.6)	7.7 (3.2)	0.1 (1.1)
White-collar workers: high (%)	11.3 (4.3)	1.5 (1.9)	4.6 (2.3)	-2.9 (1.4)
High-skilled workers: high (%)	10.7 (4.1)	0.8 (1.8)	6.6 (3.0)	-1.0 (1.2)
Temporary workers: high (%)	9.3 (3.6)	-0.6 (1.4)	10.8 (4.1)	3.2 (1.5)
Labour cost share: high (%)	16.1 (5.1)	6.2 (2.3)	6.7 (2.9)	-0.9 (1.1)
Flexible pay component: high (%)	13.3 (4.5)	3.5 (2.0)	5.7 (2.5)	-1.9 (1.3)

*Source:* WDN surveys. *Note:* The table shows predicted probability from probit regressions. Standard errors are shown within parentheses. The baseline case is a Czech firm operating in the business service sector; of small size (5–19 employees); facing weak demand and credit shocks; setting wages without a firm-level, collectively bargained contract and without a particular time pattern at less than yearly frequency; a firm having a workforce with low shares of temporary, white-collar, and high-skilled workers; facing weak competitive pressures; and having a low share of wages in total costs and a low incidence of bonuses.

In Section 3, we argued that stronger product market competition is likely to increase the elasticity of labour demand, hence making employment more responsive to shocks. Our results partly confirm this; indeed, firms facing fiercer competition were more likely to cut permanent employees, although differences from the baseline are small (2.7 percentage points) and only marginally significant (standard error 1.5). Also in line with theoretical predictions, firms with a relatively high share of labour costs were more likely to cut employment during the crisis: the estimated probability is 16.1%, compared with 9.9% in the baseline.

Layoffs of temporary employees were, not surprisingly, more likely to occur in those firms employing a high share of temporary workers in 2007, as suggested by the positive difference from the baseline (3.2 percentage points), presented in column 4. Perhaps more interestingly, it is within larger firms that much of the adjustment occurred through fixed-term contracts: the likelihood of cutting temporary employment is more than double that of the baseline (16.1% versus 7.6%) in firms with 200 employees or more. In contrast with the case of permanent employment, neither product market competition nor the share of labour costs in total cost seems to affect the likelihood of cutting temporary employment. Of similar interest is the negative impact of bonuses: in firms with a high share of bonuses, the probability of cutting temporary employment is almost 2 percentage points lower than the baseline, suggesting some degree of complementarity between flexible forms of payment and flexible forms of employment.

This complementarity is weakly confirmed by the results on the reduction of hours (first two columns of Table 14): the baseline probability of cutting hours worked is 4.6%, compared with 3.1% among firms with a high share of bonuses in total pay. The difference, though, is not statistically significant.

As regards the adjustment by reducing nonlabour costs, the probit estimation confirms the raw differences in the means obtained in the descriptive analysis, suggesting that nonwage costs are likely to be the immediate reaction to a negative shock if the shock is small (last two columns of Table 14). The probability weakens as the size of the shock increases: the baseline estimate (66.8%) drops by more than 20 percentage points if the firm is hit by a strong demand shock and by almost 10 percentage points if it is hit by both strong demand and credit shocks. Interestingly, nonlabour costs were also more commonly reduced during the recession by firms with more flexible wages, as captured by the frequent-wage-adjustment indicator (more often than once a year): the estimated difference is large (6.6 percentage points) and statistically significant. Larger

firms were also less likely to select nonlabour costs as their main cost-cutting strategy, as suggested by the large difference (–17.7 percentage points) from the baseline probability.

**Table 14 – Probability of adjusting hours worked and nonlabour costs**

	Hours worked		Nonlabour costs	
	Probability (% and standard errors)	Difference from baseline (% points and standard errors)	Probability (% and standard errors)	Difference from baseline (% points and standard errors)
Baseline	4.6 (2.8)		66.8 (7.2)	
Manufacturing	5.7 (3.3)	1.0 (1.2)	62.6 (7.3)	–4.1 (3.0)
Trade	3.1 (2.1)	–1.6 (1.3)	69.0 (7.0)	2.2 (3.3)
Large firm	5.8 (3.2)	1.2 (1.6)	49.1 (7.9)	–17.6 (4.2)
Strong demand + weak credit shock	5.1 (3.0)	0.5 (0.8)	46.3 (8.0)	–20.4 (2.6)
Strong demand + strong credit shock	5.6 (3.2)	1.0 (1.0)	57.3 (7.9)	–9.5 (3.0)
Time-dependent wages	5.3 (3.2)	0.7 (1.0)	64.5 (7.5)	–2.2 (2.6)
Frequent wage adjustment	4.1 (2.7)	–0.6 (1.1)	73.4 (7.1)	6.6 (3.0)
Strong competitive pressures	3.8 (2.4)	–0.8 (0.8)	67.2 (7.2)	0.4 (2.3)
Firm-level collective agreement	5.3 (3.2)	0.7 (1.0)	67.4 (7.3)	0.7 (2.9)
White-collar workers: high (%)	3.7 (2.5)	–0.9 (1.0)	72.6 (7.0)	5.8 (2.9)
High-skilled workers: high (%)	2.9 (2.0)	–1.7 (1.2)	67.2 (7.5)	0.4 (3.2)
Temporary employees: high (%)	4.3 (2.7)	–0.4 (0.8)	65.1 (7.3)	–1.7 (2.7)
Labour cost share: high (%)	4.2 (2.5)	–0.5 (1.0)	61.6 (7.4)	–5.2 (2.9)
Flexible pay component: high (%)	3.1 (2.0)	–1.6 (1.2)	64.3 (7.3)	–2.4 (3.0)

*Source:* WDN surveys. *Note:* The table shows the predicted probability from probit regressions. Standard errors are shown within parentheses. The baseline case is a Czech firm operating in the business service sector; of small size (5–19 employees); facing weak demand and credit shocks; setting wages without a firm-level, collectively bargained contract and without a particular time pattern at less than yearly frequency; a firm having a workforce with low shares of temporary, white-collar, and high-skilled workers; facing weak competitive pressures; and having a low share of wages in total costs and a low incidence of bonuses.

A last aspect is the role of unions and wage bargaining. Our indicator for the presence of a firm-level contract does not seem to alter significantly any of the adjustment mechanisms reviewed, which is in sharp contrast with the scatterplot diagrams measuring correlation between summary bargaining-power indicators and the countries’ “most-chosen” cost-cutting options (Figures 3 and 4, described early in this section). This finding depends on the fact that, by and large, differences in bargaining regimes within the sample countries are very limited, with some countries displaying ratios of collective bargaining coverage which are close to one. In this context, the role of wage

bargaining in firms' choices is evident only when the between-country variation is exploited, a feature that our regressions do not allow because of the inclusion of country fixed effects.

## 7. Conclusions

We exploited a unique firm-level survey to study the responses of European firms to the sharp demand and credit reductions triggered by the global economic crisis of 2009. Most of the firms interviewed adopted at least one adjustment strategy to cope with the crisis; even those that fared relatively better, facing only weak reductions in demand, engaged in some reduction of costs, margins, or prices. Naturally, the share of firms responding to the crisis increases with the intensity of the shock: when a strong demand reduction was coupled with an inability to access credit, 94% of the firms interviewed engaged in cost-cutting strategies. Adjusting either margins or output was the second-place option, chosen by approximately two-thirds of the companies.

As for the various cost reduction strategies that firms used, the one most commonly preferred was reduction of nonlabour costs. Although the survey did not investigate the nature of such costs, it seems plausible that they relate to ancillary activities and to the margins of input providers.

Firms which adjusted labour costs did so primarily by laying off temporary employees and reducing hours worked. Dismissal of permanent employees was instead relatively uncommon, confirming the dual nature of European labour markets.

Our findings sanction the firms' strong resistance to base wage cuts: the firms in our sample countries almost never implemented such reductions except in Estonia. There, almost 45% of the firms reduced nominal wages in response to the crisis, plausibly because of the downturn's exceptional magnitude relative to the other countries and because of the ample institutional flexibility in Estonian wage-setting practices.

Firms elsewhere reduced wages through a combination of base wage freezes and cuts in flexible pay components: overall, slightly more than 30% of employees experienced wage freezes in summer 2009, whereas wage freezes had affected, on average, less than 5% of employees in the five years from 2003 through 2007. Thus, despite the presence of extremely slow growth and even negative inflation rates, downward nominal wage rigidity remained a binding constraint for firms' wage bill adjustments.

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## Appendices

### Appendix A – The surveys

**Table A1 – Main characteristics of the 2007 national surveys**

Country	Sectoral coverage	Firm size (employees, no.)	Sample size (firms, no.)	Respondents (no. and response rate)	Geographical breakdown	Who conducted survey	How was survey conducted
Austria	Manufacturing (+energy) Construction Trade Business services Financial intermediaries	≥ 5	~ 3,500	557 (16%)	No	External company (WIFO)	Traditional mail, Internet
Belgium	Manufacturing (+energy) Construction Trade Business services Financial intermediaries	≥ 5	~ 4,100	1,431 (35%)	No	NBB	Traditional mail
Czech Republic	Manufacturing Construction Trade Business services	≥ 20	1,591	399 (25%)	No	CNB branches	Internet
Estonia	Manufacturing Construction Trade Business services	≥ 5	~ 1,400	366 (26%)	Yes (Tallinn, non-Tallinn)	External company	Internet
France	Manufacturing Trade Business services Nonmarket services	≥ 20 industry ≥ 5 services	~ 6,550	2,029 (31%)	Yes	Local branches	Phone, mail, face-to- face interviews
Greece	Manufacturing Trade Business services Nonmarket services	All	5,000	429 (9%)	All regions	External company	Traditional mail
Hungary	Manufacturing (+energy)	≥ 5	3,785	2,006	All regions,	External	Face-to-face

	Construction			(53%)	stratified by NUTS1 regions	company	interviews
	Trade						
	Business services						
	Financial intermediaries						
Ireland	Manufacturing (+energy)	≥ 5	~ 4,000	985 (25%)	No	External company	Traditional mail, phone
	Construction						
	Trade						
	Business services						
	Financial intermediaries						
	Nonmarket services						
Italy	Manufacturing	≥ 5	~ 4,000	953 (24%)	Yes	External company	Internet
	Trade						
	Business services						
	Financial intermediaries						
Lithuania	Manufacturing (+energy)	All	2,810	343 (12%)	No	External company	Phone, mail, face-to-face interviews
	Construction						
	Trade						
	Business services						
	Financial intermediaries						
Luxembourg	Manufacturing (+energy)	≥ 1	>7,000	-	No	BCL	E-mail
	Construction						
	Trade						
	Business services						
	Financial intermediaries						
Netherlands	Manufacturing	≥ 5	2,116	1,068 (50%)	No	External company	Internet
	Construction						
	Trade						
	Business services						
	Financial intermediaries						
Poland	Manufacturing (+energy)	All	~1,600	1,161 (73%)	All regions	National Bank of Poland (branches)	Traditional mail
	Construction						
	Trade						
	Business services						
	Financial intermediaries						
Portugal	Manufacturing (+energy)	≥ 10	~5,000	1,436 (29%)	No	Banco de Portugal	Traditional mail, Internet
	Construction						
	Trade						
	Business services						
	Financial intermediaries						
	Nonmarket services						
Slovenia	Manufacturing (+energy)	≥ 5	~ 3,000	666 (22%)	No	Banka Slovenije	Traditional mail, Internet
	Construction						
	Trade						

	Business services Financial intermediaries						
Spain	Manufacturing (+energy) Trade Business services	All	3,000	1,835 (61%)	No	External company	Mail, phone, fax, Internet

**Table A2 –Main characteristics of the 2009 national surveys**

Country	Sectoral coverage	Firm size (employees, no.)	Sample size (firms, no.)	Respondents (no. and response rate)	Who conducted survey	How was survey conducted
Austria	Manufacturing (+energy) Construction Business services Financial intermediaries	>= 10	1,538	731 (322 from 2007 survey)	WIFO	Traditional mail
Belgium	Manufacturing (+energy) Construction Trade Business services Financial intermediaries	>= 5	1,431	997 (70%)	NBB	Traditional mail
Czech Republic	Manufacturing Construction Trade Business services	>= 20	399	241 (60%)	CNB	Traditional mail
Estonia	Manufacturing Construction Trade Business services	>= 5	366	163 (45%)	TNS Emor	Internet
France	Manufacturing Trade Business services	>= 5	2,029	813 (40%)	BdF	Traditional mail, e-mail
Italy	Manufacturing Trade Business services Financial intermediaries	>= 5	953	677 (71%)	External company	Internet
Luxemburg	Manufacturing Construction Trade Business services	> 1	701	432 (62%)	BCL	E-mail

Nonmarket services						
Netherlands	Manufacturing					
	Construction					
	Trade	>= 5	1,060	670 (63%)	TNS NIPO	Internet
	Business services					
	Financial intermediaries					
Poland	Manufacturing (+energy)					
	Construction					
	Trade	>= 1	—	381 n.a.	NBP	E-mail, in-person collection
	Business services					
	Financial intermediaries					
Spain	Manufacturing (+energy)	>= 5	1,835	995 (54%)	External company	Phone, fax, e-mail

Note: — = unavailable. n.a. = not applicable.

## Appendix B – The 2009 survey questionnaire

1 – To what extent is your firm’s activity (in terms of turnover) affected by the current economic and financial crisis? Please choose a <u>single option</u>					
<input type="checkbox"/> Negatively affected (please specify) → <input type="checkbox"/> marginally <input type="checkbox"/> moderately <input type="checkbox"/> strongly <input type="checkbox"/> exceptionally strongly <input type="checkbox"/> Positively affected <input type="checkbox"/> Not at all					
2 – To what extent is the current economic and financial crisis affecting your firm with respect to each of the following aspects? Please choose an option for each line					
	not at all / marginally	moderately	strongly	exceptionally strongly	don’t know
Fall in the demand for your firm’s products/services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Difficulty in financing your firm’s activity through the usual financial channels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Difficulty in being paid by customers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Difficulty in obtaining intermediate products from your firm’s usual suppliers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 – If the current economic and financial crisis is causing a fall in the demand for your firm’s products/services, which of the following strategies has your firm adopted (or is going to adopt) to face such a fall? Please choose an option for each line					
	not relevant	of little relevance	relevant	very relevant	don’t know
Reduce prices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reduce margins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reduce output	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reduce costs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 – If the reduction of costs is of any relevance in your answer to question 3, please indicate the main channel through which this goal is					

achieved in your firm. Please choose a <u>single option</u> , the most important factor	
Reduce base wages	<input type="checkbox"/>
Reduce flexible wage components (for example bonuses, benefits, etc.)	<input type="checkbox"/>
Reduce the number of permanent employees	<input type="checkbox"/>
Reduce the number of temporary employees / other type of workers	<input type="checkbox"/>
Adjust the number of hours worked per employee	<input type="checkbox"/>
Reduce non-labour costs	<input type="checkbox"/>
5 – In the current economic and financial crisis, has your firm (or is it going to) frozen the base wage of some employees? Freeze in base wage: base wage in nominal terms is unchanged from a pay negotiation to the next The last two options are not mutually exclusive	
- No	<input type="checkbox"/>
- Yes we froze the nominal base wage	<input type="checkbox"/> for what percentage of employees ____%
- Yes we are going to freeze the nominal base wage	<input type="checkbox"/>
6 – In the current economic and financial crisis, has your firm (or is it going to) cut the base wage of some employees? Cut in base wage: base wage in nominal terms is decreases from a pay negotiation to the next The last two options are not mutually exclusive	
- No	<input type="checkbox"/>
- Yes we cut the nominal base wage	<input type="checkbox"/> for what percentage of employees ____%
- Yes we are going to cut the nominal base wage	<input type="checkbox"/>
7 – In the current economic and financial crisis Is your firm benefiting from government measures aimed at avoiding loss of workers or wage cuts?	
<input type="checkbox"/> No	
<input type="checkbox"/> Yes which type of measures ? _____	

## Appendix C – Probit regressions of cost-cutting strategies

	flex wages	perm emp	temp emp	hours	nonlabour
manufacturing	-0.314*** (0.106)	0.133 (0.092)	0.060 (0.081)	0.097 (0.101)	-0.112 (0.081)
trade	-0.291** (0.128)	0.177 (0.113)	-0.032 (0.103)	-0.190 (0.135)	0.062 (0.093)
size_20_49	-0.038 (0.136)	0.128 (0.118)	0.105 (0.112)	0.073 (0.134)	-0.194* (0.100)
size_50_199	0.054 (0.132)	0.030 (0.117)	0.404*** (0.105)	0.097 (0.133)	-0.398*** (0.097)
size_200	-0.042 (0.157)	0.060 (0.129)	0.446*** (0.114)	0.111 (0.147)	-0.455*** (0.109)
Austria	-0.151 (0.249)	-0.853*** (0.233)	0.099 (0.242)	1.481*** (0.267)	-0.375* (0.200)
Belgium	-0.940* (0.483)	-0.229 (0.305)	0.405 (0.297)	1.440*** (0.325)	-0.801*** (0.301)
Estonia	0.212 (0.230)	-0.365* (0.204)	-0.398 (0.274)	0.293 (0.292)	-0.442** (0.201)
France	-0.213 (0.192)	-0.422*** (0.160)	0.866*** (0.175)	0.484** (0.239)	-0.601*** (0.157)
Italy	-0.206 (0.201)	-0.528*** (0.170)	0.394** (0.187)	0.941*** (0.239)	-0.271* (0.160)
Netherlands	-0.770*** (0.229)	-0.683*** (0.183)	1.002*** (0.191)	0.314 (0.260)	-0.194 (0.170)
Poland	0.053 (0.237)	-0.485** (0.223)	-0.030 (0.261)	0.397 (0.304)	-0.078 (0.194)
Spain	-0.547** (0.216)	-0.217 (0.170)	0.966*** (0.183)	0.091 (0.255)	-0.498*** (0.169)
fдем_strong	0.126 (0.088)	0.434*** (0.075)	0.127* (0.066)	0.048 (0.079)	-0.526*** (0.064)
dfin_strong	-0.018 (0.099)	0.382*** (0.079)	-0.106 (0.079)	0.091 (0.091)	-0.250*** (0.078)
twage	0.023 (0.093)	-0.127* (0.077)	0.133* (0.073)	0.069 (0.090)	-0.061 (0.071)
freq_myearly	-0.273** (0.127)	-0.126 (0.110)	0.028 (0.092)	-0.060 (0.115)	0.191** (0.090)
compet	0.031 (0.083)	0.144** (0.073)	-0.097 (0.065)	-0.093 (0.078)	0.012 (0.064)
coll_agr_firm	-0.042 (0.101)	0.026 (0.089)	0.008 (0.078)	0.066 (0.092)	0.019 (0.079)
white_coll_d2	0.068 (0.107)	0.016 (0.086)	-0.132* (0.076)	-0.028 (0.095)	0.146* (0.078)
white_coll_d3	0.226** (0.114)	0.079 (0.097)	-0.248*** (0.088)	-0.102 (0.108)	0.167* (0.085)
high_skill_d2	-0.071 (0.111)	-0.208** (0.090)	0.110 (0.080)	-0.130 (0.096)	0.116 (0.081)
high_skill_d3	0.145 (0.117)	0.047 (0.097)	-0.071 (0.090)	-0.207* (0.107)	0.012 (0.088)
temp_high	-0.125 (0.094)	-0.035 (0.082)	0.198*** (0.072)	-0.040 (0.086)	-0.045 (0.072)
labour_cost_share_d2	-0.176* (0.103)	0.174** (0.087)	-0.149* (0.079)	0.208** (0.091)	-0.002 (0.077)
labour_cost_share_d3	0.011 (0.100)	0.299*** (0.089)	-0.068 (0.080)	-0.050 (0.100)	-0.138* (0.078)
bonus_pp_d2	0.163 (0.112)	0.066 (0.095)	-0.093 (0.083)	-0.138 (0.101)	-0.023 (0.082)
bonus_pp_d3	0.295*** (0.110)	0.178* (0.094)	-0.150* (0.084)	-0.188* (0.103)	-0.066 (0.082)
Observations	2,036	2,036	2,036	2,036	2,036

Source: WDN surveys.

Note: Coefficients from separate probit regressions. Standard errors are within brackets. \*, \*\*, \*\*\* denote statistical significance at the 10%, 5%, and 1% level, respectively.