



**EUROPEAN CENTRAL BANK**  
EUROSYSTEM

**ECB-PUBLIC**  
*COURTESY TRANSLATION*

Christine LAGARDE  
President

Mr Fabio De Masi  
Member of the European Parliament  
European Parliament  
60, rue Wiertz  
B-1047 Brussels

Frankfurt am Main, 25 April 2025

L/CL/25/132

**Re: Your letter (QZ-006)**

Honourable Member of the European Parliament, dear Mr De Masi,

Thank you for your letter on the ECB's IT services, which was passed on to me by Ms Aurore Lalucq, Chair of the Committee on Economic and Monetary Affairs, accompanied by a cover letter dated 31 March 2025.

The ECB maintains a rigorous risk management framework to protect its information and the data entrusted to it by third parties. Within this framework, sensitive information is protected by several layers of security controls, including encryption, which are actively monitored and regularly tested to ensure they can respond effectively to the respective threat environment.

The ECB's unified communication and collaboration services (including email) are currently provided by BT GmbH & Co. oHG, and its telecommunication lines and services are provided by Colt Technology Services GmbH. Telekom Deutschland GmbH provides the ECB's mobile communication services (SIM card and related services).

Yours sincerely,

[signed]

Christine Lagarde

**Address**  
European Central Bank  
Sonnemannstrasse 20  
60314 Frankfurt am Main  
Germany

**Postal address**  
European Central Bank  
60640 Frankfurt am Main  
Germany

Tel: +49-69-1344-0  
Fax: +49-69-1344-7305  
Website: [www.ecb.europa.eu](http://www.ecb.europa.eu)