EUROPEAN CENTRALBANK

## BLUE BOOK

PAYMENT AND SECURITIES SETTLEMENT SYSTEMS<br>IN THE<br>EUROPEAN UNION

## ADDENDUM

INCORPORATING
2002 FIGURES


BLUE BOOK
APRIL 2004

# PAYMENT AND SECURITIES 

SETTLEMENT
SYSTEMS
IN THE
EUROPEAN UNION

ADDENDUM<br>INCORPORATING<br>2002 FIGURES

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## Contents

Introduction ..... 5
Statistical data 1. Comparative tables ..... 7
2. Euro area tables ..... 39
3. Belgium ..... 41
4. Denmark ..... 52
5. Germany ..... 59
6. Greece ..... 70
7. Spain ..... 80
8. France ..... 92
9. Ireland ..... $10 \mid$
10. Italy ..... 109
11. Luxembourg ..... 122
12. Netherlands ..... 130
13. Austria ..... 140
14. Portugal ..... 150
15. Finland ..... 160
16. Sweden ..... 170
17. United Kingdom ..... 177
Annex Methodology for the statistical data ..... 187

In accordance with Community practice, countries are listed using the alphabetical order of the country names in the national languages.

## Conventions used in the statistical tables:

nav: data not available
nap: not applicable
neg: negligible (very small figures)
0 : exactly zero or none

## Country tables (1998-2002)

For the 12 euro area Member States, figures have been converted into euro using the fixed conversion rates for all years.
For the other Member States, figures are presented in the respective national currency.
Comparative tables (1998-2002)
Figures have been converted into euro for all countries using the exchange rate shown in Table 1 of the respective country tables

## Euro area tables

These tables contain figures that are only available at an aggregated euro area level. Figures are presented in euro.

## Introduction

Central banks not only face the task of steering the monetary conditions in the economy, they also have a direct interest in the prudent design and operation of the payment and securities clearing and settlement systems processing their currency. Payment systems play a pivotal role in a modern economy, as most economic activity relies on them. The smooth functioning of these systems is a crucial aspect of a sound currency and is essential to the conduct of monetary policy. These systems also have a significant bearing on the functioning of financial markets, since reliable and efficient payment systems are crucial to the maintenance of banking and financial stability.

The importance of payment and securities settlement systems in modern economies has grown considerably over the past decades. Especially within the European Union (EU) and in particular within the euro-area, the introduction of the single currency has fostered the integration of these systems. It is therefore essential that central banks have comprehensive information available to them in their endeavours to promote the soundness and efficiency of payment and securities clearing and settlement systems. In this context, in June 2001 the ECB issued the third edition of the publication entitled "Payment and securities settlement systems in the European Union", also known as the Blue Book. The aim of the Blue Book is to provide a comprehensive description of the main payment and securities settlement systems in the Member States of the EU, with a focus on both their domestic and cross-border features.

While the descriptive part is updated once every few years, the statistical data are updated every year. This "Blue Book Addendum" provides an update of the country data and comparative tables, including figures for 2002. In addition, starting with this year's edition, the

Blue Book contains an additional chapter providing statistical information on euro- area monetary aggregates and counterparts.

The tables reflect the high level of integration and convergence achieved in payment and securities clearing and settlement systems in the EU Member States, while pointing to the remaining differences in terms of structure and variety. They also focus on the use of various payment instruments. The methodology used for collecting and calculating the statistical data is explained in the annex.

## COMPARATIVE TABLES

| Table 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins in circulation outside credit institutions (end of year) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total(EUR millions) |  |  |  |  | Value per inhabitant (EUR) |  |  |  |  | As a percentage of GDP <br> (\%) |  |  |  |  | As a percentage of narrow money (\%) |  |  |  |  |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 10,880 | 12,001 | 11,869 | 7,100 | nap | 1,066 | 1,174 | 1,158 | 691 | nap | 4.8 | 5.1 | 4.8 | 2.8 | nap | 23.8 | 20.4 | 19.3 | 11.8 | nap |
| Denmark | 4,632 | 4,957 | 5,052 | 5,271 | 5,250 | 873 | 932 | 946 | 984 | 977 | 3.0 | 3.0 | 2.9 | 3.0 | 2.9 | 9.8 | 9.9 | 9.7 | 9.2 | 8.7 |
| Germany | 123,682 | 131,104 | 125,898 | 67,969 | nap | 1,508 | 1,597 | 1,532 | 825 | nap | 6.4 | 6.6 | 6.2 | 3.3 | nap | 24.1 | 23.5 | 21.9 | 11.3 | nap |
| Greece | 6,640 | 8,123 | 7,741 | 7,180 | nap | 630 | 744 | 708 | 656 | nap | 6.3 | 7.2 | 6.4 | 5.5 | nap | 40.9 | 37.3 | 36.8 | 30.9 | nap |
| Spain ${ }^{1)}$ | 50,701 | 54,740 | 54,446 | 42,697 | nap | 1,285 | 1,381 | 1,364 | 1,060 | nap | 9.6 | 9.7 | 8.9 | 6.6 | nap | 20.8 | 18.2 | 17.0 | 12.0 | nap |
| France | 41,402 | 44,688 | 44,587 | 29,289 | nap | 689 | 741 | 736 | 481 | nap | 3.2 | 3.3 | 3.1 | 2.0 | nap | 12.8 | 12.6 | 11.8 | 7.3 | nap |
| Ireland | 3,290 | 3,970 | 4,500 | 3,740 | nap | 886 | 1,058 | 1,185 | 971 | nap | 4.2 | 4.4 | 4.4 | 3.3 | nap | 27.6 | 22.9 | 22.9 | 16.5 | nap |
| Italy | 59,496 | 65,807 | 69,457 | 57,648 | nap | 1,033 | 1,142 | 1,202 | 995 | nap | 5.5 | 5.9 | 6.0 | 4.7 | nap | 16.1 | 14.4 | 14.3 | 11.3 | nap |
| Luxembourg | 590 | 550 | 400 | 400 | nap | 1,375 | 1,261 | 912 | 906 | nap | 3.5 | 3.0 | 1.9 | 1.8 | nap | 18.4 | 1.3 | 0.8 | 0.8 | nap |
| Netherlands | 17,123 | 17,317 | 16,929 | 9,136 | nap | 1,090 | 1,095 | 1,063 | 569 | nap | 4.8 | 4.6 | 4.2 | 2.1 | nap | 14.1 | 12.8 | 11.4 | 5.7 | nap |
| Austria ${ }^{2)}$ | 10,500 | 11,300 | 12,100 | 8,200 | nap | 1,300 | 1,396 | 1,492 | 1,008 | nap | 5.5 | 5.7 | 5.9 | 3.9 | nap | 20.4 | 20.2 | 21.1 | 13.9 | nap |
| Portugal | 4,563 | 5,620 | 5,392 | 4,451 | nap | 450 | 552 | 527 | 432 | nap | 4.5 | 5.2 | 4.7 | 3.6 | nap | 12.0 | 12.4 | 11.3 | 8.7 | nap |
| Finland | 2,490 | 2,780 | 2,880 | 2,530 | nap | 483 | 538 | 556 | 488 | nap | 2.1 | 2.3 | 2.2 | 1.9 | nap | 6.5 | 6.8 | 7.2 | 6.1 | nap |
| Sweden | 8,210 | 10,184 | 10,112 | 10,401 | 10,478 | 928 | 1,150 | 1,140 | 1,169 | 1,175 | 4.1 | 4.3 | 4.1 | 4.3 | 4.1 | nav | nav | nav | nav | nav |
| United Kingdom | 36,286 | 45,406 | 48,423 | 53,344 | 52,224 | 622 | 776 | 826 | 904 | 882 | 3.0 | 3.1 | 3.2 | 3.3 | 3.3 | 5.0 | 5.0 | 5.1 | 5.0 | 4.8 |
| EU ${ }^{3}$ | 380,484 | 418,548 | 419,785 | 309,358 | 409,652 | 1,013 | 1,111 | 1,110 | 814 | 1,074 | 4.7 | 4.9 | 4.7 | 3.6 | 3.5 | 14.6 | 13.4 | 12.7 | 8.6 | 11.5 |
| Euro area ${ }^{3), 4}$ | 324,717 | 349,877 | 348,458 | 240,341 | 341,700 | 1,110 | 1,193 | 1,184 | 784 | 1,110 | 5.5 | 5.7 | 5.4 | 3.5 | 4.8 | 18.5 | 16.9 | 16.0 | 10.3 | 14.1 |

1) The definition of the narrow money supply does not correspond to M1.
2) Adjusted for the banknotes in circulation figures for Austrian schilling banknotes held by other Eurosystem NCBs in accordance with Article 52 of the Statute of the ESCB.
Narrow money: national contribution to M1.
3) Total excluding countries for which data are not available.
4) Following its entry to the euro area, the figures for 2001 on
5) Following its entry to the euro area, the figures for 2001 onwards include Greece.
Table 2
(end of year)

|  | Value per inhabitant (EUR) |  |  |  |  | As a percentage of GDP (\%) |  |  |  |  | As a percentage of narrow money (\%) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 3,411 | 4,588 | 4,841 | 5,175 | 5,332 | 15.5 | 19.9 | 20.0 | 20.9 | 21.1 | 76.1 | 79.6 | 80.8 | 88.2 | nap |
| Denmark | 8,020 | 8,449 | 8,771 | 9,727 | 10,223 | 27.4 | 27.6 | 27.3 | 29.2 | 29.9 | 90.2 | 90.1 | 90.3 | 90.8 | 91.3 |
| Germany | 4,751 | 5,196 | 5,459 | 6,481 | 7,075 | 20.2 | 21.6 | 22.1 | 25.8 | 27.7 | 75.9 | 76.5 | 78.1 | 88.7 | nap |
| Greece | 914 | 1,294 | 1,220 | 1,468 | 1,391 | 9.1 | 12.1 | 11.0 | 12.3 | 10.8 | 59.1 | 62.7 | 63.2 | 69.1 | nap |
| Spain ${ }^{1), 2)}$ | 5,018 | 6,200 | 6,640 | 7,762 | 8,389 | 37.3 | 43.5 | 43.5 | 48.0 | 49.0 | 81.1 | 81.8 | 83.0 | 88.0 | nap |
| France | 4,684 | 5,123 | 5,504 | 6,094 | 6,108 | 21.5 | 22.8 | 23.5 | 25.2 | 24.6 | 87.2 | 87.4 | 88.2 | 92.7 | nap |
| Ireland | 2,327 | 3,386 | 3,980 | 4,897 | 5,029 | 11.2 | 14.2 | 14.7 | 16.5 | 15.3 | 72.4 | 73.2 | 77.1 | 83.5 | nap |
| Italy | 5,296 | 6,765 | 7,210 | 7,783 | 8,503 | 28.3 | 35.2 | 35.7 | 36.9 | 39.2 | 82.4 | 85.5 | 85.8 | 88.7 | nap |
| Luxembourg | 6,061 | 98,624 | 115,621 | 115,742 | 110,937 | 15.3 | 231.2 | 238.0 | 231.2 | 222.0 | 81.3 | 98.6 | 99.2 | 99.2 | nap |
| Netherlands | 6,657 | 7,490 | 8,289 | 9,411 | 9,446 | 29.5 | 31.7 | 32.8 | 35.2 | 34.4 | 86.1 | 87.4 | 88.8 | 94.6 | nap |
| Austria ${ }^{3}$ | 5,063 | 5,511 | 5,573 | 6,272 | 6,642 | 21.5 | 22.6 | 21.8 | 24.1 | 25.0 | 79.6 | 79.8 | 78.9 | 86.1 | nap |
| Portugal | 3,233 | 3,765 | 4,050 | 4,469 | 4,385 | 32.4 | 35.6 | 35.9 | 37.4 | 35.1 | 86.3 | 84.7 | 87.1 | 90.2 | nap |
| Finland | 6,907 | 7,421 | 7,172 | 7,519 | 7,691 | 30.7 | 31.8 | 28.5 | 28.8 | 28.6 | 93.5 | 93.2 | 92.8 | 94.0 | nap |
| Sweden | 9,002 | 10,629 | 10,717 | 11,197 | 11,832 | 39.7 | 40.2 | 38.2 | 40.9 | 41.3 | nav | nav | nav | nav | nav |
| United Kingdom | 11,944 | 14,657 | 15,577 | 17,238 | 17,459 | 57.2 | 59.0 | 60.0 | 62.3 | 64.4 | 95.4 | 95.3 | 95.3 | 95.3 | 95.5 |
| EU ${ }^{4)}$ | 6,024 | 7,233 | 7,678 | 8,591 | 8,961 | 30.2 | 32.7 | 32.8 | 35.3 | 36.1 | 85.5 | 86.6 | 87.4 | 91.5 | 95.8 |
| Euro area ${ }^{4), 5)}$ | 4,901 | 5,841 | 6,233 | 6,831 | 7,222 | 24.2 | 27.9 | 28.4 | 30.6 | 31.5 | 81.5 | 83.0 | 84.0 | 89.7 | 91.7 |

1) Since 1999 public sector deposits in the private financial sector are included.
2) The definition of the narrow money supply does not correspond to M1.
3) Narrow money supply (M1): national contribution to M1; transferable deposits: foreign currencies included.
4) Weighted average excluding countries for which data are not available.
5) Following its entry to the euro area, the figures for 2001 onwards include Greece.

| Table 3 <br> Settlement media used by banks (end of year) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Banks' reserves at central bank (EUR billions) |  |  |  |  | Banks' reserves at central bank as a percentage of narrow money (\%) |  |  |  |  | Transferable deposits at other banks (EUR billions) |  |  |  |  | Transferable deposits at other banks as a percentage of narrow money (\%) |  |  |  |  |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 0.8 | 7.3 | 7.3 | 7.6 | 7.3 | 1.8 | 12.5 | 11.8 | 12.6 | nap | 4.6 | 6.5 | 7.0 | 13.3 | 8.0 | 10.1 | 11.0 | 11.5 | 22.0 | nap |
| Denmark | 1.7 | 0.8 | 1.0 | 0.5 | 1.4 | 3.5 | 1.6 | 2.0 | 0.9 | 2.3 | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap |
| Germany | 23.7 | 33.3 | 35.5 | 38.9 | 38.6 | 4.6 | 6.0 | 6.2 | 6.5 | nap | 241.6 | 114.4 | 113.4 | 123.1 | 127.6 | 47.1 | 20.5 | 19.7 | 20.5 | nap |
| Greece | nav | nav | 2.2 | 1.7 | 1.6 | nav | nav | 10.4 | 7.1 | nap | 1.4 | 2.6 | 3.6 | 3.9 | 8.2 | 8.5 | 12.0 | 16.9 | 16.9 | nap |
| Spain ${ }^{1)}$ | 6.5 | 8.7 | 9.7 | 10.9 | 11.5 | 2.7 | 2.9 | 3.0 | 3.1 | nap | 1.3 | 1.4 | 1.0 | 0.6 | 0.3 | 0.5 | 0.5 | 0.3 | 0.2 | nap |
| France ${ }^{2)}$ | 16.6 | 24.0 | 27.9 | 29.8 | 33.2 | 5.1 | 6.8 | 7.4 | 7.4 | nap | 157.6 | 189.8 | 181.8 | 188.3 | 178.2 | 48.8 | 53.7 | 48.1 | 47.0 | nap |
| Ireland | 2.9 | 2.5 | 2.7 | 4.3 | 4.9 | 24.1 | 14.3 | 13.8 | 19.1 | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap |
| Italy | 10.2 | 12.1 | 12.3 | 13.0 | 13.5 | 2.8 | 2.7 | 2.5 | 2.6 | nap | 54.6 | 59.1 | 94.7 | 85.1 | 96.8 | 14.8 | 13.0 | 19.5 | 16.7 | nap |
| Luxembourg | nap | 6.2 | 7.4 | 7.2 | 7.0 | nap | 14.3 | 14.4 | 13.9 | nap | 42.0 | 42.6 | 50.9 | 54.0 | 53.3 | 1,312.5 | 97.7 | 99.6 | 104.9 | nap |
| Netherlands | 7.8 | 7.3 | 9.3 | 10.2 | 8.5 | 6.4 | 5.4 | 6.3 | 6.4 | nap | 21.4 | 16.3 | 53.4 | 30.5 | 34.5 | 17.6 | 12.1 | 35.9 | 19.1 | nap |
| Austria ${ }^{3)}$ | 4.4 | 3.4 | 3.8 | 3.9 | 4.1 | 8.5 | 6.1 | 6.5 | 6.6 | nap | 16.4 | 14.1 | 15.0 | 14.2 | 13.9 | 31.8 | 25.1 | 26.2 | 24.0 | nap |
| Portugal | 2.6 | 2.7 | 3.1 | 3.2 | 3.3 | 6.7 | 5.9 | 6.5 | 6.3 | nap | 1.6 | 2.3 | 2.6 | 1.3 | 1.7 | 4.2 | 5.0 | 5.6 | 2.6 | nap |
| Finland | 2.2 | 4.9 | 2.5 | 3.8 | 3.8 | 5.7 | 11.9 | 6.2 | 9.3 | nap | 0.5 | 0.5 | 0.6 | 1.0 | 0.7 | 1.2 | 1.1 | 1.6 | 2.4 | nap |
| Sweden | 0.2 | 0.5 | 0.0 | 0.01 | 0.01 | nav | nav | nav | nav | nav | 12.0 | 11.0 | 8.5 | 13.0 | 9.6 | nav | nav | nav | nav | nav |
| United Kingdom | 2.3 | 3.3 | 2.5 | 2.8 | 2.8 | 0.3 | 0.4 | 0.3 | 0.3 | 0.3 | 329.3 | 368.0 | 409.1 | 488.1 | 555.1 | 45.1 | 40.9 | 42.7 | 45.7 | 51.3 |
| $E U^{4)}$ | 11.4 | 15.6 | 16.4 | 17.8 | 18.3 | 3.2 | 3.9 | 4.0 | 4.0 | 4.0 | 142.8 | 126.4 | 138.3 | 151.9 | 163.7 | 35.0 | 27.5 | 29.7 | 29.7 | 30.5 |
| Euro area ${ }^{4,5)}$ | 13.7 | 18.8 | 20.4 | 21.4 | 22.1 | 4.4 | 5.4 | 5.6 | 5.8 | 5.7 | 114.4 | 85.6 | 92.7 | 90.5 | 92.0 | 31.0 | 21.8 | 24.1 | 22.3 | 21.6 |

1) The definition of the narrow money supply does not correspond to M1
2) Change in the reserves policy from 16 October 1998.
3) Narrow money supply (M1): national contribution to M1; transferable balances held at other banks: transferable balances held at other domestic banks. 4) Weighted average excluding countries for which data are not available.
4) Following its entry to the euro area, the figures for 2001 onwards includ
[^0]| Table 4 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Institutional framework |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Number of offering paym (per 1,000,000 | tions | Number of bran (per 1,000,00 | bank | Number of b (per 1,000,000 | nches itants |  | ffice <br> itants | $\begin{array}{r} \text { Oth } \\ \text { (per } 1,000,000 \end{array}$ | oitants) | Total number offering pay (per 1,000,00 | $\begin{gathered} \begin{array}{c} \text { nches } \\ \text { rvices } \\ \text { itants) } \end{array} \\ \hline \end{gathered}$ | Number of accounts on which payments can be made (per inhabitant) |  |
|  | 2001 | 2002 | 2001 | 2002 | 2001 | 2002 | 2001 | 2002 | 2001 | 2002 | 2001 | 2002 | 2001 | 2002 |
| Belgium | 11 | 11 | 1 | 0.2 | 600 | 537 | 131 | 130 | nap | nap | 731 | 667 | 1.01 | 0.96 |
| Denmark | 36 | 35 | nap | nap | 427 | 411 | 202 | 195 | nap | nap | 629 | 606 | 1.44 | 1.78 |
| Germany ${ }^{1)}$ | 31 | 29 | 2 | 1 | 640 | 611 | nap | nap | nap | nap | 642 | 613 | 1.06 | 1.05 |
| Greece ${ }^{2)}$ | 6 | 6 | 9 | 9 | 269 | 304 | 0 | 0 | nap | nap | 278 | 313 | 0.23 | 0.23 |
| Spain | 7 | 7 | 1 | 1 | 961 | 954 | nap | nap | nap | nap | 962 | 955 | 1.76 | 1.81 |
| France | 27 | 26 | 3 | 3 | 428 | 427 | 186 | 181 | nav | nav | 616 | 612 | 1.12 | 1.12 |
| Ireland | 23 | 22 | neg | neg | 260 | 287 | nap | nap | nap | nap | 260 | 287 | 0.96 | 1.62 |
| Italy | 13 | 13 | 2 | 2 | 503 | 514 | 237 | 238 | nap | nap | 742 | 753 | 0.61 | 0.63 |
| Luxembourg | 433 | 401 | nap | nap | 557 | 623 | nav | nav | nap | nap | 554 | 623 | nav | nav |
| Netherlands ${ }^{3)}$ | 7 | 6 | 0.2 | 0.1 | 219 | 200 | 140 | 143 | nap | nap | 359 | 343 | 1.41 | 1.29 |
| Austria ${ }^{4}$ | 112 | 111 | 1 | 1 | 559 | 549 | 282 | 235 | nap | nap | 842 | 785 | nav | nav |
| Portugal | 20 | 20 | 1 | 1 | 530 | 553 | 76 | 71 | nap | nap | 607 | 625 | 2.00 | 2.14 |
| Finland | 66 | 68 | 1 | 1 | 305 | 302 | nap | nap | nap | nap | 305 | 303 | 2.20 | 1.91 |
| Sweden | 15 | 14 | 0.1 | 0.1 | 229 | 191 | 152 | 135 | nap | nap | 381 | 354 | nav | nav |
| United Kingdom | 8 | 8 | neg | neg | 249 | 245 | 296 | 296 | nap | nap | 545 | 540 | 2.67 | 2.66 |
| $E U^{5}$ | 21 | 20 | 2 | 2 | 503 | 495 | 218 | 214 | nap |  | 640 | 631 | 1.37 | 1.38 |
| Euro area ${ }^{\text {5 }}$ | 24 | 23 | 2 | 2 | 561 | 554 | 182 | 190 | nap | nap | 666 | 657 | 1.12 | 1.13 |

[^1]Table 5
Cards with a cash function and ATMs

|  | Number of ATMs per 1,000,000 inhabitants (end of year) |  |  |  |  | Number of transactions per inhabitant |  |  |  |  | Average value per transaction (EUR) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 564 | 606 | 657 | 669 | 683 | 16 | 17 | 20 | 22 | 23 | 106 | 105 | 106 | 104 | 104 |
| Denmark | 481 | 496 | 506 | 516 | 525 | nav | nav | nav | nav | nav | nav | nav | nav | nav | nav |
| Germany | 556 | 563 | 580 | 603 | 612 | 17 | 18 | 20 | 19 | 20 | 152 | 146 | 146 | 157 | 157 |
| Greece | 206 | 290 | 318 | 400 | 464 | 7 | 9 | 12 | 15 | 18 | 163 | 197 | 156 | 164 | 161 |
| Spain | 960 | 1,057 | 1,123 | 1,167 | 1,230 | 16 | 17 | 18 | 17 | 21 | 82 | 87 | 85 | 84 | 89 |
| France | 490 | 538 | 580 | 606 | 637 | 15 | 17 | 18 | 19 | 20 | 56 | 61 | 61 | 61 | 63 |
| Ireland | 331 | 326 | 343 | 346 | 361 | 28 | 34 | 34 | 36 | 38 | 67 | 79 | 92 | 114 | 102 |
| Italy | 487 | 524 | 549 | 632 | 683 | 8 | 9 | 9 | 10 | 11 | 160 | 161 | 163 | 166 | 195 |
| Luxembourg | 662 | 711 | 741 | 804 | 840 | 11 | 12 | 13 | 14 | 13 | 114 | 115 | 117 | 118 | 130 |
| Netherlands | 418 | 422 | 435 | 445 | 466 | 27 | 28 | 30 | 31 | 30 | 86 | 88 | 87 | 91 | 112 |
| Austria ${ }^{1)}$ | 591 | 660 | 729 | 814 | 863 | 11 | 12 | 13 | 13 | 13 | 136 | 136 | 132 | 139 | 133 |
| Portugal | 699 | 836 | 948 | 1,022 | 1,074 | 26 | 28 | 32 | 35 | 38 | 67 | 70 | 71 | 69 | 79 |
| Finland | 428 | 422 | 412 | 411 | 406 | 45 | 46 | 47 | 48 | 46 | 69 | 67 | 70 | 69 | 71 |
| Sweden | 281 | 291 | 295 | 289 | 297 | 38 | 35 | 36 | 38 | 36 | 97 | 94 | 100 | 91 | 91 |
| United Kingdom | 421 | 468 | 563 | 621 | 690 | 32 | 34 | 35 | 37 | 38 | 78 | 83 | 91 | 94 | 95 |
| $E U^{2)}$ | 534 | 576 | 619 | 662 | 700 | 19 | 20 | 21 | 22 | 23 | 109 | 111 | 111 | 115 | 121 |
| Euro area ${ }^{2) 3)}$ | 577 | 618 | 654 | 683 | 717 | 16 | 17 | 19 | 19 | 20 | 114 | 114 | 114 | 119 | 127 |

1) Number of ATMs: estimate, rounded figures.
2) Weighted average excluding countries for which data are not available.
3) Following its entry to the euro area, the figures for 2001 onwards include Greece.

|  | Increase in the number of ATMs <br> (\%) |  |  |  |  | Increase in the number of transactions <br> (\%) |  |  |  |  | Increase in the value of transactions <br> (\%) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 15.1 | 7.7 | 8.6 | 2.1 | 2.7 | -0.2 | 11.4 | 14.1 | 9.2 | 7.3 | 1.4 | 9.6 | 15.5 | 7.0 | 7.2 |
| Denmark | 6.8 | 3.6 | 2.3 | 2.3 | 2.1 | nav | nav | nav | nav | nav | nav | nav | nav | nav | nav |
| Germany | 10.2 | 1.3 | 3.1 | 4.1 | 1.7 | nav | 7.7 | 11.0 | -4.7 | 1.3 | nav | 3.4 | 10.5 | 2.4 | 1.5 |
| Greece | -1.0 | 40.9 | 13.7 | 26.1 | 16.0 | 25.6 | 21.4 | 30.8 | 27.9 | 23.1 | 38.7 | 46.8 | 3.3 | 35.1 | 20.6 |
| Spain | 11.6 | 10.5 | 7.1 | 4.8 | 6.1 | 5.5 | 3.5 | 10.3 | -5.5 | 26.6 | 7.7 | 9.1 | 7.3 | -6.0 | 34.2 |
| France | 8.6 | 10.3 | 8.4 | 5.0 | 5.6 | 11.5 | 10.3 | 5.5 | 7.6 | 4.1 | 6.8 | 19.0 | 5.3 | 8.3 | 6.5 |
| Ireland | 16.9 | -0.3 | 6.3 | 2.5 | 5.8 | 20.7 | 20.0 | 4.0 | 6.9 | 5.0 | 16.7 | 42.9 | 20.0 | 33.3 | -6.3 |
| Italy | 9.8 | 7.7 | 5.0 | 15.5 | 8.3 | 18.2 | 2.5 | 5.6 | 8.7 | 9.9 | 16.4 | 2.9 | 7.0 | 10.6 | 29.5 |
| Luxembourg | 21.9 | 9.2 | 4.8 | 9.2 | 5.6 | 8.7 | 10.9 | 4.6 | 8.3 | -1.7 | 8.5 | 12.2 | 6.5 | 9.0 | 8.3 |
| Netherlands | 2.7 | 1.6 | 3.7 | 3.2 | 5.4 | 5.2 | 5.9 | 4.4 | 4.3 | -2.0 | 7.1 | 7.9 | 2.8 | 9.0 | 21.1 |
| Austria ${ }^{1)}$ | 11.6 | 11.8 | 10.8 | 12.0 | 6.1 | 4.8 | 5.0 | 6.0 | 5.0 | 2.4 | 7.1 | 4.7 | 3.5 | 10.4 | -2.0 |
| Portugal | 12.8 | 20.1 | 14.0 | 8.5 | 5.6 | 20.1 | 11.0 | 11.8 | 12.4 | 8.8 | 16.1 | 16.4 | 12.4 | 9.4 | 25.7 |
| Finland | -3.4 | -1.2 | -2.2 | -0.1 | -1.0 | 3.6 | 3.0 | 2.5 | 1.6 | -2.8 | 8.6 | -0.6 | 6.3 | neg | neg |
| Sweden | 4.9 | 3.8 | 1.4 | -1.9 | 3.1 | 6.7 | -6.9 | 3.5 | 4.4 | -4.2 | 15.3 | -10.6 | 5.6 | 4.1 | -4.6 |
| United Kingdom | 6.0 | 11.4 | 20.5 | 11.1 | 11.3 | 6.0 | 6.4 | 3.0 | 7.3 | 4.3 | 8.9 | 10.2 | 4.6 | 12.4 | 7.1 |
| $E U^{2)}$ | 8.7 | 8.3 | 8.2 | 7.7 | 6.2 | 10.6 | 6.8 | 7.9 | 4.0 | 7.0 | 11.0 | 9.6 | 7.2 | 7.5 | 13.1 |
| Euro area ${ }^{2) 3}$ | 9.7 | 6.8 | 5.9 | 7.5 | 5.3 | 11.3 | 6.8 | 8.1 | 3.4 | 7.9 | 10.0 | 8.7 | 8.0 | 6.6 | 14.8 |

1) Number of ATMs: estimate, rounded figures.
2) Weighted average excluding countries for which data are not available.
3) Following its entry to the euro area, the figures for 2001 onwards include Greece.

Cards with a debit function and POS terminals

|  | Number of POS terminals per 1,000,000 inhabitants (end of year) |  |  |  |  | Number of transactions per inhabitant |  |  |  |  | Average value per transaction (EUR) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 9,121 | 9,746 | 11,364 | 14,047 | 13,136 | 29.1 | 34.6 | 39.8 | 45.0 | 52.1 | 51.7 | 50.6 | 51.0 | 50.4 | 49.8 |
| Denmark | 12,936 | 13,719 | 14,612 | 16,528 | 17,835 | 65.9 | 71.8 | 77.1 | 84.6 | 91.6 | 47.3 | 47.4 | 47.3 | 46.7 | 46.9 |
| Germany ${ }^{1), 2)}$ | 4,423 | 5,761 | 7,194 | 5,291 | 5,584 | 8.2 | 10.5 | 12.7 | 14.7 | 16.7 | 76.2 | 74.9 | 73.5 | 73.4 | 70.4 |
| Greece | nav | nav | 5,865 | 8,147 | 10,424 | nav | nav | 0.1 | 0.1 | 0.2 | nav | nav | 70.0 | 72.0 | 80.3 |
| Spain | 18,313 | 18,802 | 20,104 | 21,186 | 22,023 | 5.4 | 6.5 | 7.2 | 8.4 | 15.1 | 38.4 | 39.0 | 39.3 | 41.0 | 40.9 |
| France ${ }^{3}$ | 12,047 | 13,261 | 13,848 | 14,845 | 15,620 | 43.0 | 48.3 | 54.3 | 60.3 | 66.9 | 46.9 | 46.3 | 46.5 | 46.4 | 46.4 |
| Ireland | 3,982 | 4,939 | 9,739 | 10,382 | 11,506 | 4.6 | 6.7 | 8.9 | 11.2 | 14.1 | 50.7 | 52.0 | 52.9 | 58.1 | 60.0 |
| Italy | 6,001 | 7,549 | 9,878 | 12,918 | 14,109 | 3.0 | 4.3 | 5.5 | 7.5 | 9.5 | 81.4 | 76.6 | 72.3 | 73.9 | 88.6 |
| Luxembourg | 11,823 | 12,693 | 13,238 | 14,886 | 16,130 | 20.9 | 24.5 | 28.7 | 33.5 | 42.1 | 65.7 | 64.6 | 63.6 | 62.8 | 62.9 |
| Netherlands | 8,533 | 9,208 | 9,774 | 10,333 | 10,972 | 37.9 | 44.3 | 50.3 | 59.5 | 66.2 | 43.4 | 45.7 | 46.5 | 46.3 | 47.3 |
| Austria | 2,382 | 3,554 | 4,953 | 7,141 | 8,464 | 4.8 | 7.2 | 9.9 | 13.0 | 17.3 | 51.5 | 54.2 | 56.4 | 55.5 | 53.7 |
| Portugal | 6,965 | 7,963 | 8,923 | 10,057 | 10,980 | 29.3 | 36.4 | 44.2 | 51.2 | 58.0 | 28.2 | 28.0 | 28.8 | 28.1 | 29.2 |
| Finland | 11,062 | 11,617 | 11,978 | 12,914 | 14,228 | 37.1 | 42.2 | 49.3 | 56.1 | 69.6 | 41.9 | 41.3 | 38.0 | 39.9 | 38.7 |
| Sweden | 8,406 | 9,160 | 9,822 | 9,917 | 11,439 | 18.0 | 22.4 | 28.9 | 36.6 | 57.1 | 67.9 | 68.2 | 66.1 | 61.3 | 63.7 |
| United Kingdom | 10,462 | 11,970 | 12,533 | 13,078 | 13,691 | 30.3 | 35.9 | 40.7 | 46.7 | 51.7 | 46.6 | 48.4 | 54.5 | 57.8 | 58.5 |
| $E U^{4)}$ | 9,044 | 10,236 | 11,308 | 12,015 | 12,781 | 20.2 | 23.8 | 26.5 | 30.5 | 35.4 | 58.0 | 57.3 | 57.8 | 58.6 | 60.6 |
| Euro area ${ }^{4,5}$ | 8,710 | 9,859 | 11,250 | 11,793 | 12,557 | 17.4 | 20.5 | 23.7 | 26.3 | 30.6 | 60.2 | 59.0 | 57.9 | 58.9 | 61.1 |

1) Number of POS terminals: as figures prior to 2001 include double counting, the percentage change in the number of terminals cannot be calculated for 2001.
2) As the number and value of POS transactions in 1997 exclude POZ and ELV procedures, the percentage change in these data cannot be calculated for 1998.
3) The figures include figures for payments per card with a credit function.
4) Weighted average excluding countries for which data are not available.
5) Following its entry to the euro area, the figures for 2001 onwards include Greece.

|  | Increase in the number of POS terminals(\%) |  |  |  |  | Increase in the number of transactions(\%) |  |  |  |  | Increase in the value of transactions(\%) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 8.6 | 7.1 | 16.9 | 24.0 | -6.0 | 23.6 | 19.0 | 15.5 | 13.3 | 16.3 | 21.1 | 16.4 | 16.5 | 11.9 | 15.1 |
| Denmark | 12.8 | 6.4 | 6.8 | 13.5 | 8.3 | 11.9 | 9.3 | 7.8 | 10.2 | 8.6 | 12.3 | 8.9 | 7.4 | 8.7 | 8.7 |
| Germany ${ }^{1), 2)}$ | 44.1 | 30.3 | 25.0 | nap | 5.7 | nap | 27.7 | 20.5 | 16.7 | 13.3 | nap | 25.4 | 18.3 | 16.6 | 8.6 |
| Greece | nav | nav | nav | 39.1 | 28.1 | nav | nav | nav | 143.8 | 37.8 | nav | nav | nav | 150.7 | 53.5 |
| Spain | 10.1 | 3.1 | 7.7 | 6.3 | 4.7 | 15.9 | 21.0 | 11.6 | 18.7 | 80.1 | 16.4 | 22.9 | 12.6 | 23.7 | 79.7 |
| France ${ }^{3)}$ | 6.3 | 10.5 | 4.9 | 7.8 | 5.8 | 12.1 | 12.8 | 13.1 | 11.5 | 11.6 | 13.2 | 11.2 | 13.6 | 11.2 | 11.6 |
| Ireland | 187.1 | 25.4 | 99.6 | 8.1 | 12.5 | 100.0 | 47.1 | 36.0 | 26.5 | 27.9 | 99.1 | 50.8 | 38.5 | 38.9 | 32.0 |
| Italy | 23.0 | 25.9 | 31.1 | 31.1 | 9.4 | 38.7 | 44.2 | 28.2 | 36.2 | 27.7 | 26.3 | 35.7 | 21.1 | 39.1 | 53.1 |
| Luxembourg | 8.9 | 9.1 | 4.9 | 13.2 | 9.5 | 13.2 | 18.9 | 17.8 | 17.7 | 26.7 | 12.2 | 17.0 | 15.9 | 16.3 | 26.9 |
| Netherlands | 11.6 | 8.6 | 6.9 | 6.5 | 6.9 | 22.6 | 17.7 | 14.4 | 19.1 | 12.0 | 23.2 | 24.0 | 16.4 | 18.6 | 14.4 |
| Austria | 44.3 | 49.5 | 39.7 | 44.6 | 18.7 | 61.7 | 49.7 | 37.9 | 31.8 | 33.4 | 55.0 | 57.5 | 43.5 | 29.6 | 29.0 |
| Portugal | 17.8 | 14.8 | 12.7 | 13.5 | 9.7 | 26.1 | 24.7 | 22.3 | 16.5 | 13.8 | 35.3 | 23.4 | 26.0 | 13.6 | 18.3 |
| Finland | 5.6 | 5.3 | 3.3 | 8.1 | 10.4 | 7.3 | 14.1 | 17.0 | 14.1 | 24.4 | 13.0 | 12.5 | 7.7 | 19.6 | 20.7 |
| Sweden | 8.1 | 9.1 | 7.4 | 1.3 | 15.6 | 32.4 | 24.0 | 29.3 | 27.3 | 56.1 | 26.1 | 23.1 | 20.2 | 29.4 | 60.5 |
| United Kingdom | 15.1 | 14.8 | 5.0 | 5.0 | 5.0 | 15.6 | 18.8 | 13.6 | 15.6 | 11.1 | 19.5 | 20.3 | 18.2 | 25.0 | 13.8 |
| $E U^{4)}$ | 22.7 | 18.1 | 16.3 | 14.4 | 7.2 | 23.4 | 25.1 | 18.6 | 23.1 | 24.4 | 22.0 | 23.7 | 17.9 | 25.7 | 28.3 |
| Euro area ${ }^{4,5)}$ | 24.8 | 19.2 | 19.0 | 17.3 | 7.4 | 25.5 | 26.6 | 19.4 | 24.6 | 26.3 | 22.7 | 24.7 | 18.0 | 20.7 | 30.5 |

1) Number of POS terminals: as figures prior to 2001 include double counting, the percentage change in the number of terminals cannot be calculated for 2001.
2) As the number and value of POS transactions in 1997 exclude POZ and ELV procedures, the percentage change in these data cannot be calculated for 1998.
3) The figures include figures for payments per card with a credit function.
4) Weighted average excluding countries for which data are not available.
5) Following its entry to the euro area, the figures for 2001 onwards include Greece.

Table 7
Cards with a credit function and accepting terminals

|  | Number of accepting terminals per $1,000,000$ inhabitants (end of year) |  |  |  |  | Number of transactions per inhabitant |  |  |  |  | Average value per transaction (EUR) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | nav | nav | nav | nav | nav | 4.3 | 4.8 | 5.2 | 5.9 | 5.5 | 99.9 | 101.1 | 102.8 | 108.7 | 106.3 |
| Denmark | 3,866 | 4,091 | 4,175 | 5,663 | 6,405 | 1.9 | 2.1 | 2.4 | 2.5 | 2.6 | 106.6 | 115.3 | 120.7 | 119.3 | 122.2 |
| Germany ${ }^{1), 2)}$ | 4,417 | 4,905 | 5,603 | 5,809 | 5,736 | 3.9 | 4.1 | 7.1 | 7.3 | 7.5 | 90.8 | 93.9 | 71.6 | 75.5 | 77.9 |
| Greece ${ }^{3)}$ | 5,260 | 7,089 | 18,460 | 25,353 | 32,013 | nav | nav | 4.8 | 4.4 | 4.1 | nav | nav | 62.3 | 58.4 | 64.1 |
| Spain | 18,313 | 18,802 | 20,104 | 21,186 | 22,023 | 4.8 | 5.5 | 5.6 | 6.4 | 9.9 | 58.3 | 59.0 | 61.1 | 60.0 | 59.7 |
| France | 12,047 | 13,261 | 13,848 | 14,845 | 15,620 | av | nav | nav | na | nav | nav | nav | nav | na | nav |
| Ireland | na | 6,127 | 11,056 | 12,458 | 12,784 | na | 12.5 | 12.6 | 18.9 | 20.5 | nav | 68.7 | 81.9 | 82.2 | 87.5 |
| Italy | nav | nav | nav | nav | nav | 3.0 | 4.0 | 4.7 | 5.4 | 6.2 | 91.1 | 91.7 | 91.9 | 95.5 | 95.0 |
| Luxembourg | 11,676 | 12,438 | 13,079 | 14,494 | 16,130 | 26.4 | 27.8 | 29.5 | 30.2 | 31.2 | 74.1 | 70.2 | 79.5 | 81.8 | 84.6 |
| Netherlands ${ }^{3)}$ | nav | nav | nav | nav | nav | 2.7 | 2.8 | 2.9 | 3.0 | 2.8 | 93.2 | 99.3 | 110.2 | 111.2 | 115.8 |
| Austria ${ }^{4}$ | 1,976 | 3,554 | 3,836 | 5,777 | 6,884 | 3.0 | 3.3 | 3.5 | 4.2 | 4.6 | 106.8 | 110.4 | 116.7 | 118.5 | 117.1 |
| Portugal | 6,965 | 7,963 | 8,923 | 10,057 | 10,980 | 11.7 | 15.5 | 19.3 | 24.3 | 25.1 | 39.9 | 38.6 | 39.1 | 35.2 | 38.1 |
| Finland ${ }^{3)}$ | 11,062 | 11,617 | 11,978 | 12,914 | 14,228 | 20.6 | 20.7 | 22.2 | 23.1 | 24.4 | 56.6 | 56.1 | 60.9 | 58.3 | 50.8 |
| Sweden ${ }^{5}$ | 8,406 | 9,160 | 9,822 | 9,917 | 11,439 | 6.0 | 6.4 | 7.6 | 8.3 | 7.8 | 109.8 | 109.4 | 119.4 | 104.2 | 103.8 |
| United Kingdom ${ }^{6}$ | 10,462 | 11,970 | 12,533 | 13,078 | 13,691 | 23.3 | 25.5 | 27.6 | 29.6 | 31.8 | 81.8 | 89.7 | 101.4 | 101.8 | 102.4 |
| $E U^{7)}$ | 9,424 | 10,324 | 11,489 | 12,432 | 13,213 | 8.1 | 9.1 | 10.5 | 11.5 | 12.5 | 84.2 | 87.1 | 84.3 | 85.5 | 86.4 |
| Euro area ${ }^{77,8)}$ | 9,530 | 10,234 | 11,092 | 12,524 | 13,320 | 4.5 | 5.3 | 6.8 | 7.4 | 8.3 | 83.3 | 85.0 | 78.9 | 80.1 | 81.2 |

1) For 2000, the percentage change in the number and value of transactions excludes retailer card transactions.
2) The figures for card terminals have been revised and relate to the largest market participant, since terminals usually accept various credit card brands.
3) Includes cards with a delayed debit function.
4) Includes delayed debit cards (charge cards); terminals: estimate, rounded figures.
5) Includes delayed debit transactions (charge cards).
6) Includes cards with a delayed debit function; figures for the number of terminals accepting such cards are not available.
7) Weighted average excluding countries for which data are not available.
8) Following its entry to the euro area, the figures for 2001 onwards include Greece.

|  | Increase in the number of accepting terminals (\%) |  |  |  |  | Increase in the number of transactions(\%) |  |  |  |  | Increase in the value of transactions (\%) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | nav | nav | nav | nav | nav | 11.9 | 9.7 | 10.6 | 13.0 | -6.1 | 13.9 | 11.1 | 12.4 | 19.5 | -8.2 |
| Denmark | 5.1 | 6.2 | 2.4 | 36.1 | 13.5 | 15.1 | 13.1 | 11.8 | 6.2 | 2.8 | 14.3 | 21.6 | 17.0 | 5.0 | 4.9 |
| Germany ${ }^{1,2)}$ | 8.8 | 11.1 | 14.4 | 3.9 | -1.1 | 4.6 | 6.1 | 4.4 | 3.8 | 2.4 | -10.3 | 9.7 | 5.7 | 9.4 | 5.7 |
| Greece ${ }^{3}$ | 86.1 | 35.0 | 169.8 | 37.6 | 26.4 | nav | nav | nav | -4.9 | -5.2 | nav | nav | nav | -9.7 | 4.0 |
| Spain | 10.1 | 3.1 | 7.7 | 6.3 | 4.7 | 15.0 | 15.7 | 1.3 | 16.8 | 54.8 | 15.6 | 17.1 | 4.9 | 14.6 | 54.0 |
| France | 6.3 | 10.5 | 4.9 | 7.8 | 5.8 | nav | nav | nav | nav | nav | nav | nav | nav | nav | nav |
| Ireland | nav | nav | 82.6 | 14.3 | 4.2 | nav | nav | 2.1 | 52.1 | 9.6 | nav | nav | 21.7 | 52.6 | 16.7 |
| Italy | nav | nav | nav | nav | nav | 24.1 | 30.9 | 18.8 | 15.4 | 14.0 | 22.2 | 31.8 | 19.0 | 20.0 | 13.3 |
| Luxembourg | 9.4 | 8.3 | 5.8 | 11.6 | 12.5 | 11.1 | 6.9 | 6.9 | 2.9 | 4.7 | 9.8 | 1.2 | 21.2 | 5.8 | 8.3 |
| Netherlands ${ }^{3)}$ | nav | nav | nav | nav | nav | 8.2 | 4.6 | 6.2 | 1.5 | -4.1 | 14.0 | 11.5 | 17.8 | 2.4 | -0.2 |
| Austria ${ }^{4}$ | 18.5 | 80.2 | 8.2 | 51.0 | 19.4 | 4.0 | 9.2 | 5.9 | 21.1 | 10.7 | 9.1 | 12.9 | 11.8 | 23.1 | 9.4 |
| Portugal | 17.8 | 14.8 | 12.7 | 13.5 | 9.7 | 41.1 | 33.0 | 25.4 | 26.8 | 3.6 | 43.4 | 28.5 | 27.0 | 14.4 | 12.1 |
| Finland ${ }^{3)}$ | 5.6 | 5.3 | 3.3 | 8.1 | 10.4 | 12.8 | 0.9 | 7.5 | 4.3 | 5.8 | 0.7 | neg | 17 | neg | -7.9 |
| Sweden ${ }^{5}$ | 8.1 | 9.1 | 7.4 | 1.3 | 15.6 | 9.7 | 7.8 | 18.2 | 9.8 | -5.0 | 9.7 | 6.1 | 23.7 | 5.0 | -6.3 |
| United Kingdom 6) | 15.1 | 14.8 | 5.0 | 5.0 | 5.0 | 8.7 | 9.5 | 8.6 | 7.8 | 7.9 | 11.4 | 17.0 | 13.5 | 10.5 | 9.7 |
| $E U^{7)}$ | 13.0 | 13.3 | 15.4 | 8.8 | 5.3 | 12.6 | 13.8 | 8.8 | 10.2 | 11.5 | 9.2 | 17.4 | 12.5 | 12.4 | 13.0 |
| Euro area ${ }^{77,8)}$ | 9.1 | 12.2 | 11.0 | 9.5 | 4.8 | 13.7 | 15.2 | 8.8 | 10.8 | 13.1 | 8.4 | 17.8 | 11.7 | 24.6 | 26.9 |

1) For 2000, the percentage change in the number and value of transactions excludes retailer card transactions.
2) The figures for card terminals have been revised and relate to the largest market participant, since terminals usually accept various credit card brands.
3) Includes cards with a delayed debit function.
4) Includes delayed debit cards (charge cards); terminals: estimate, rounded figures.
5) Includes delayed debit transactions (charge cards).
6) Includes cards with a delayed debit function; figures for the number of terminals accepting such cards are not available.
7) Weighted average excluding countries for which data are not available.
8) Following its entry to the euro area, the figures for 2001 onwards include Greece.

| Table 8 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cards with | money | ction | accepti | termi |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Electr | c money ousands) |  |  |  |  | ue per (EUR) | loadin |  |  | Number | purchase t | inals |  | Avera | value | er tran | ction | UR) |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 5,606 | 7,898 | 7,931 | 7,998 | 8,271 | 29 | 26 | 26 | 31 | 37 | 45,649 | 63,993 | 67,837 | 88,847 | 104,542 | 4.0 | 3.7 | 3.8 | 4.4 | 5.5 |
| Denmark | 651 | 672 | 593 | 627 | 896 | 20 | 20 | 18 | 17 | 18 | 4,383 | 4,568 | 1,954 | 1,887 | 1,757 | 0.9 | 1.1 | 1.2 | 1.2 | 1.2 |
| Germany | 60,700 | 60,700 | 60,700 | 67,333 | 67,525 | 54 | 40 | 31 | 28 | 27 | 60,000 | 59,732 | 66,946 | 80,191 | 98,492 | 6.6 | 3.6 | 2.7 | 2.3 | 2.1 |
| Greece | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap | nap |
| Spain | 5,691 | 8,089 | 10,496 | 9,836 | 8,831 | 16 | 17 | 17 | 20 | 13 | 99,335 | 131,702 | 188,510 | 186,789 | 195,200 | 2.8 | 2.8 | 2.6 | 2.4 | 1.6 |
| France | nav | neg | nav | 319 | 838 |  | neg |  | 32 | 31 | nav | neg | neg | 13,644 | 69,172 | nav | neg | neg | 3.6 | 3.8 |
| Ireland | neg | neg | nap | nap | nap |  | neg | nap |  | nap | neg | neg | nap | nap | nap | neg | neg | nap | nap | nap |
| Italy | 56 | 32 | 45 | 30 | 310 |  | neg | neg |  | neg | 3,910 | 3,605 | 6,485 | 6,644 | 5,481 | neg | neg | neg | neg | neg |
| Luxembourg | nap | 259 | 303 | 353 | 392 | nap | 44 | 40 | 37 | 52 | nap | 1,223 | 2,133 | 4,178 | 6,402 | nap | 5.8 | 2.4 | 2.6 | 2.9 |
| Netherlands | 17,900 | 20,100 | 20,900 | 21,000 | 17,400 | nav | nav | nav | nav | nav | 107,589 | 125,807 | 133,548 | 148,207 | 164,863 | 3.7 | 3.1 | 2.9 | 2.7 | 2.7 |
| Austria | 5,100 | 5,777 | 6,496 | 7,192 | 6,890 | 49 | 52 | 54 | 54 | 99 | 19,118 | 29,564 | 41,585 | 60,848 | 74,657 | 7.9 | 5.3 | 4.9 | 5.6 | 7.7 |
| Portugal | 411 | 3,400 | 3,315 | 3,563 | 3,635 | 16 | 13 | 12 | 58 | 211 | 72,429 | 83,098 | 129,184 | 129,184 | 143,834 | 1.9 | 1.2 | 1.0 | 5.3 | nav |
| Finland | 324 | 454 | 623 | 733 | 891 | 21 | 20 | 20 | 22 | 19 | 3,627 | 5,272 | 6,150 | 6,714 | 7,463 | 1.9 | 1.8 | 2.0 | 2.1 | 2.1 |
| Sweden | 205 | 540 | 593 | 557 | 490 | 45 | 34 | 39 | 25 | nav | 33,938 | 43,921 | 43,000 | 47,000 | 37,909 | 5.6 | 5.4 | 8.2 | 5.0 | 6.6 |
| United Kingdon | 140 | 160 | nav | nav | nav | neg | neg | neg | neg | neg | 1,642 | 1,921 | nav | nav | nav | neg | neg | neg | neg | neg |
| $E U^{1)}$ | 18,636 | 19,255 | 24,253 | 21,197 | 21,065 | 39 | 31 | 27 | 29 | 37 | 41,714 | 48,394 | 74,970 | 68,352 | 87,305 | 4.8 | 3.3 | 3.0 | 3.0 | 3.0 |
| Euro area ${ }^{1), 2)}$ | 24,491 | 25,244 | 25,715 | 22,204 | 22,061 | 39 | 32 | 27 | 29 | 37 | 53,115 | 61,439 | 77,898 | 70,223 | 90,379 | 4.9 | 3.3 | 2.8 | 2.9 | 2.9 |

[^2]Number of cards ${ }^{1)}$
(per 1,000 inhabitants)

|  | Cards with a cash <br> function | Cards with a debit <br> function | Cards with a credit <br> function | Cards with a debit <br> function issued by <br> retailers | Cards with an <br> e-money function | Cards with a <br> cheque guarantee <br> function |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |  |  |

1) A card which has several functions is counted in each relevant column (e.g. a eurocheque card which can be used to withdraw cash, to make payments and to guarantee cheques is counted under each of these three items). For this reason, the figures should not be added together.
2) The cheque guarantee function was abolished with effect from 1 January 2002.
3) Cards with a credit function includes cards with a delayed debit function.
4) Credit function includes delayed debit cards (charge cards).
5) Weighted average excluding countries for which data are not available.
6) Following its entry to the euro area, the figures for 2001 onwards include Greece.

## Table 10

Use of cards
(end of year)

|  | Average number of |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Cash withdrawals per card <br> with a cash function <br> 2001 |  | Payments per card with a debit function |  | Payments per card with a credit function |  | Payments per card with an e-money function |  |
|  |  |  | 2001 | 2002 | 2001 | 2002 | 2001 | 2002 |
| Belgium | 15.8 | 15.9 | 37.0 | 39.9 | 20.0 | 18.8 | 7.6 | 14.6 |
| Denmark | nav | nav | 142.6 | 149.6 | 27.1 | 25.5 | 12.4 | 8.4 |
| Germany | 13.1 | 13.6 | 11.8 | 14.8 | 19.2 | 19.2 | 0.4 | 0.5 |
| Greece ${ }^{1)}$ | 22.3 | 26.0 | 0.3 | 0.9 | 10.7 | 8.3 | nap | nap |
| Spain | 13.3 | 15.3 | 6.7 | 11.4 | 14.6 | 19.1 | 0.1 | 0.1 |
| France ${ }^{2)}$ | 26.9 | 26.7 | 92.4 | 97.9 | nav | nav | 8.8 | 22.0 |
| Ireland | 43.5 | 43.5 | 47.7 | 52.7 | 41.8 | 44.9 | nap | nap |
| Italy | 23.0 | 22.8 | 18.5 | 20.8 | 15.7 | 16.5 | neg | neg |
| Luxembourg | 9.0 | 8.2 | 41.9 | 47.9 | 41.6 | 42.4 | 3.5 | 7.2 |
| Netherlands ${ }^{1)}$ | 19.0 | 18.2 | 45.2 | 49.5 | 9.5 | 8.9 | 1.5 | 5.0 |
| Austria ${ }^{3)}$ | 11.7 | 11.6 | 13.5 | 17.5 | 16.7 | 17.9 | 0.7 | 2.5 |
| Portugal | 29.8 | 30.7 | 52.4 | 57.2 | 75.5 | 67.6 | 0.9 | 0.2 |
| Finland ${ }^{1)}$ | 40.3 | 38.2 | 86.0 | 95.7 | 26.9 | 26.9 | 1.0 | 0.9 |
| Sweden ${ }^{3)}$ | 70.2 | 56.0 | 67.7 | 104.0 | 19.8 | 16.6 | 2.7 | 1.5 |
| United Kingdom | 16.4 | 16.0 | 50.8 | 51.5 | 31.1 | 29.8 | nav | nav |
| $E U^{4)}$ | 20.5 | 20.4 | 38.7 | 42.9 | 21.8 | 21.8 | 3.2 | 6.9 |
| Euro area ${ }^{4,5)}$ | 19.8 | 20.2 | 33.7 | 37.6 | 19.5 | 20.0 | 3.0 | 7.1 |

1) Payments per card with a credit function includes cards with a delayed debit function.
2) The figures include figures for payments per card with a credit function.
3) Credit function includes delayed debit cards (charge cards).
4) Weighted average excluding countries for which data are not available.
5) Following its entry to the euro area, the figures for 2001 onwards include Greece.
Use of cashless payment instruments
(total number of transactions, millions)

|  | Cheques |  |  |  |  | Payments by credit/debit cards |  |  |  |  | Credit transfers |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 87 | 80 | 71 | 60 | 29 | 341 | 402 | 462 | 523 | 595 | 675 | 723 | 657 | 752 | 808 |
| Denmark | 71 | 61 | 56 | 48 | 42 | 359 | 393 | 424 | 467 | 506 | 193 | 202 | 213 | 210 | 227 |
| Germany ${ }^{1), 2)}$ | 455 | 424 | 393 | 320 | 150 | 993 | 1,199 | 1,622 | 1,818 | 1,994 | 5,167 | 5,275 | 5,442 | 5,545 | 5,413 |
| Greece ${ }^{3), 4)}$ | 17 | 17 | 17 | 18 | 17 | nav | nav | 51 | 49 | 47 | nav | nav | 7 | 5 | 9 |
| Spain 5) | 221 | 209 | 197 | 167 | 168 | 402 | 476 | 508 | 599 | 1,013 | 251 | 284 | 338 | 354 | 410 |
| France | 4,825 | 4,480 | 4,494 | 4,339 | 4,577 | 2,580 | 2,912 | 3,292 | 3,671 | 4,096 | 1,952 | 2,051 | 2,094 | 2,175 | 2,493 |
| Ireland | 124 | 157 | 121 | 88 | 75 | 17 | 72 | 82 | 116 | 135 | 37 | 41 | 40 | 38 | 38 |
| Italy | 649 | 665 | 602 | 584 | 538 | 347 | 477 | 590 | 748 | 912 | 971 | 1,003 | 1,019 | 1,053 | 997 |
| Luxembourg | 0.9 | 0.8 | 0.7 | 0.5 | 0.38 | 20 | 23 | 26 | 28 | 33 | 10 | 11 | 12 | 13 | 13 |
| Netherlands ${ }^{4}$ | 47 | 27 | 14 | 5 | 0.07 | 637 | 744 | 848 | 1,002 | 1,115 | 1,117 | 1,104 | 1,170 | 1,227 | 1,259 |
| Austria ${ }^{\text {a }}$ | 22 | 17 | 12 | 10 | 7 | 63 | 85 | 108 | 140 | 179 | 480 | 465 | 499 | 533 | 480 |
| Portugal ${ }^{7 /}$ | 286 | 283 | 273 | 274 | 259 | 316 | 392 | 476 | 569 | 626 | 45 | 52 | 73 | 45 | 67 |
| Finland ${ }^{\text {4) }}$ | 2 | 1 | 1 | 1 | 1 | 297 | 325 | 370 | 411 | 489 | 465 | 480 | 498 | 506 | 530 |
| Sweden | 4 | 4 | 2 | 2 | 1 | 213 | 255 | 323 | 400 | 579 | 724 | 797 | 793 | 764 | 444 |
| United Kingdom | 2,986 | 2,859 | 2,699 | 2,565 | 2,393 | 2,960 | 3,406 | 3,788 | 4,257 | 4,681 | 1,726 | 1,797 | 1,845 | 1,931 | 2,008 |
| $\mathrm{EU}^{8)}$ | 9,797 | 9,285 | 8,953 | 8,481 | 8,256 | 9,546 | 11,161 | 12,971 | 14,798 | 16,998 | 13,812 | 14,284 | 14,699 | 15,152 | 15,197 |
| Euro area ${ }^{8), 9)}$ | 6,719 | 6,344 | 6,179 | 5,865 | 5,820 | 6,014 | 7,107 | 8,385 | 9,674 | 11,232 | 11,170 | 11,489 | 11,841 | 12,246 | 12,518 |

[^3]Table 11 (cont.)
Use of cashless payment instruments
(total number of transactions, millions)

|  | Direct debits |  |  |  |  | Card-based e-money |  |  |  |  | Total |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 117 | 142 | 166 | 177 | 169 | 28 | 45 | 51 | 60 | 121 | 1,249 | 1,393 | 1,407 | 1,573 | 1,722 |
| Denmark | 113 | 122 | 130 | 138 | 146 | 7 | 8 | 8 | 8 | 8 | 743 | 785 | 831 | 871 | 928 |
| Germany ${ }^{\text {1), 2) }}$ | 4,209 | 4,311 | 4,605 | 4,682 | 4,449 | 14 | 21 | 27 | 29 | 36 | 10,838 | 11,229 | 12,090 | 12,394 | 12,041 |
| Greece ${ }^{3), 4)}$ | nav | 3 | 3 | 6 | 11 | nap | nap | nap | nap | nap | nav | nav | 79 | 79 | 84 |
| Spain ${ }^{5}$ | 837 | 991 | 1,176 | 1,154 | 1,192 | 2 | 2 | 2 | 1 | 1 | 1,713 | 1,962 | 2,222 | 2,276 | 2,784 |
| France | 1,578 | 1,731 | 1,969 | 2,064 | 2,184 | nap | nav | nav | 3 | 18 | 10,935 | 11,172 | 11,848 | 12,251 | 13,368 |
| Ireland | 41 | 49 | 50 | 50 | 37 | neg | neg | nap | nap | nap | 219 | 319 | 293 | 292 | 285 |
| Italy | 330 | 497 | 570 | 639 | 691 | neg | neg | neg | neg | neg | 2,297 | 2,642 | 2,780 | 3,025 | 3,137 |
| Luxembourg | 2 | 2 | 3 | 4 | 4 | nap | neg | 1 | , | 3 | 32 | 37 | 42 | 46 | 53 |
| Netherlands ${ }^{4)}$ | 723 | 785 | 836 | 876 | 940 | 17 | 22 | 25 | 31 | 87 | 2,540 | 2,682 | 2,894 | 3,141 | 3,401 |
| Austria ${ }^{\text {a }}$ | 217 | 236 | 269 | 273 | 347 | 1 | 2 | 3 | 5 | 17 | 783 | 804 | 891 | 960 | 1,030 |
| Portugal ${ }^{7 /}$ | 66 | 99 | 113 | 119 | 122 | 5 | 5 | 5 | 3 | 1 | 718 | 831 | 940 | 1,010 | 1,074 |
| Finland ${ }^{4)}$ | 31 | 39 | 43 | 48 | 54 | 0 | 1 | 1 | 1 | 1 | 795 | 846 | 913 | 967 | 1,075 |
| Sweden | 74 | 85 | 91 | 98 | 119 | 2 | 4 | 3 | 2 | 1 | 1,017 | 1,145 | 1,212 | 1,265 | 1,145 |
| United Kingdom | 1,736 | 1,863 | 2,010 | 2,152 | 2,289 | nav | nav | nav | nav | nav | 9,408 | 9,925 | 10,342 | 10,905 | 11,371 |
| $\mathrm{EU}^{8)}$ | 10,073 | 10,953 | 12,034 | 12,480 | 12,753 | 77 | 110 | 125 | 144 | 294 | 43,287 | 45,773 | 48,782 | 51,054 | 53,499 |
| Euro area ${ }^{8), 97}$ | 8,150 | 8,881 | 9,800 | 10,092 | 10,199 | 71 | 98 | 114 | 135 | 285 | 32,119 | 33,918 | 36,318 | 38,013 | 40,055 |

1) Payments by credit cards: from 2000 onwards, the figure includes retailer card transactions.
2) Direct debits: debit card transactions are not included under this item but are shown under "Payments by debit cards".
3) All cheques for which the acquiring bank is different from the issuing bank.
4) The figures for payments by credit/debit cards include payments by cards with a delayed debit function
5) Credit cards does not include delayed debit cards (charge cards); credit transfers and direct debits do not include items initiated by banks; these data are not available. 7) This table does not include data related to bills of exchange.
6) Following its entry to the euro area, the figures for 2001 onwards include Greece.

| Table 12 <br> Use of cashless payment instruments (number of transactions per inhabitant) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Cheques |  |  |  |  | Payments by credit/debit cards |  |  |  |  | Direct debits |  |  |  |  |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 9 | 8 | 7 | 6 | 3 | 34 | 39 | 45 | 51 | 58 | 12 | 14 | 16 | 17 | 16 |
| Denmark | 13 | 11 | 10 | 9 | 8 | 68 | 74 | 79 | 87 | 94 | 21 | 23 | 24 | 26 | 27 |
| Germany ${ }^{1), 2)}$ | 6 | 5 | 5 | 4 | 2 | 12 | 15 | 20 | 22 | 24 | 51 | 53 | 56 | 57 | 54 |
| Greece ${ }^{3), 4)}$ | 1.6 | 1.6 | 1.6 | 1.6 | 1.5 | nav | nav | 5 | 5 | 4 | nav | 0.3 | 0.3 | 0.6 | 1.0 |
| Spain ${ }^{5}$ | 6 | 5 | 5 | 4 | 4 | 10 | 12 | 13 | 15 | 25 | 21 | 25 | 29 | 29 | 29 |
| France | 80 | 74 | 74 | 71 | 75 | 43 | 48 | 54 | 60 | 67 | 26 | 29 | 32 | 34 | 36 |
| Ireland | 34 | 42 | 32 | 23 | 19 | 4 | 19 | 22 | 30 | 35 | 11 | 13 | 13 | 13 | 9 |
| Italy | 11 | 12 | 10 | 10 | 9 | 6 | 8 | 10 | 13 | 16 | 6 | 9 | 10 | 11 | 12 |
| Luxembourg | 2.1 | 1.7 | 1.6 | 1.2 | 0.9 | 47 | 52 | 58 | 64 | 73 | 4 | 5 | 6 | 8 | 10 |
| Netherlands ${ }^{4}$ | 3 | 2 | 1 | 0.3 | neg | 41 | 47 | 53 | 62 | 69 | 46 | 50 | 53 | 55 | 58 |
| Austria ${ }^{\text {a }}$ | 3 | 2 | 1 | 1 | 1 | 8 | 10 | 13 | 17 | 22 | 27 | 29 | 33 | 34 | 43 |
| Portugal ${ }^{7}$ | 28 | 28 | 27 | 27 | 25 | 31 | 39 | 47 | 55 | 60 | 7 | 10 | 11 | 12 | 12 |
| Finland ${ }^{4)}$ | 0.4 | 0.2 | 0.2 | 0.2 | 0.2 | 58 | 63 | 71 | 79 | 94 | 6 | 8 | 8 | 9 | 10 |
| Sweden | 0.5 | 0.5 | 0.2 | 0.2 | 0.1 | 24 | 29 | 36 | 45 | 65 | 8 | 10 | 10 | 11 | 13 |
| United Kingdom | 51 | 49 | 46 | 43 | 40 | 50 | 58 | 65 | 72 | 79 | 30 | 32 | 34 | 36 | 39 |
| $\mathrm{EU}^{8)}$ | 26 | 25 | 24 | 22 | 23 | 26 | 30 | 34 | 39 | 45 | 28 | 30 | 32 | 33 | 33 |
| Euro area ${ }^{\text {8), 9) }}$ | 23 | 22 | 21 | 19 | 20 | 21 | 24 | 28 | 32 | 37 | 28 | 30 | 33 | 33 | 33 |

1) Payments by credit cards: from 2000 onwards, the figure includes retailer card transactions.
2) Direct debits: debit card transactions are not included under this item but are shown under "Payments by debit cards",
3) All cheques for which the acquiring bank is different from the issuing bank.
4) The figures for payments by credit/debit cards include payments by cards with a delayed debit function.
5) This table does not include data relating to bills of exchange, traveller's cheques and other documents.
6) Credit cards does not include delayed debit cards (charge cards); credit transfers and direct debits do not include items initiated by banks; these data are not available.
7) This table does not include data related to bills of exchange.
8) Total excluding countries for which data are not available.
9) Following its entry to the euro area, the figures for 2001 on
10) Following its entry to the euro area, the figures for 2001 onwards include Greece.

| Table 12 (cont.) <br> Use of cashless payment instruments (number of transactions per inhabitant) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Credit transfers |  |  |  |  | Card-based e-money |  |  |  |  | Total |  |  |  |  |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 66 | 71 | 64 | 73 | 78 | 2.8 | 4.4 | 5.0 | 5.9 | 11.7 | 122 | 136 | 137 | 153 | 167 |
| Denmark | 36 | 38 | 40 | 39 | 42 | 1.4 | 1.5 | 1.5 | 1.5 | 1.4 | 140 | 148 | 156 | 163 | 173 |
| Germany ${ }^{1,2)}$ | 63 | 64 | 66 | 68 | 66 | 0.2 | 0.3 | 0.3 | 0.4 | 0.4 | 132 | 137 | 147 | 151 | 146 |
| Greece ${ }^{3), 4)}$ | nav | nav | 1 | 0.5 | 0.9 | nap | nap | nap | nap | nap | nav | nav | 7 | 7 | 8 |
| Spain ${ }^{5}$ | 6 | 7 | 8 | 9 | 10 | 0.06 | 0.05 | 0.0 | 0.03 | 0.03 | 43 | 50 | 56 | 57 | 69 |
| France | 33 | 34 | 35 | 36 | 41 | nap | nav | nav | 0.05 | 0.30 | 182 | 185 | 196 | 201 | 218 |
| Ireland | 10 | 11 | 11 | 10 | 10 | neg | neg | nap | nap | nap | 59 | 85 | 77 | 76 | 73 |
| Italy | 17 | 17 | 18 | 18 | 17 | neg | neg | neg | neg | neg | 40 | 46 | 48 | 52 | 54 |
| Luxembourg | 22 | 25 | 27 | 28 | 30 | nap | neg | 2.2 | 2.8 | 6.3 | 76 | 84 | 94 | 104 | 120 |
| Netherlands ${ }^{4}$ | 71 | 70 | 74 | 76 | 78 | 1.1 | 1.4 | 1.6 | 1.9 | 5.4 | 162 | 170 | 182 | 196 | 211 |
| Austria ${ }^{\text {a }}$ | 59 | 57 | 61 | 66 | 59 | 0.14 | 0.3 | 0.4 | 0.6 | 2.1 | 97 | 99 | 110 | 118 | 126 |
| Portugal ${ }^{7 /}$ | 4 | 5 | 7 | 4 | 7 | 0.5 | 0.5 | 0.5 | 0.3 | 0.1 | 71 | 82 | 92 | 98 | 104 |
| Finland ${ }^{4)}$ | 90 | 93 | 96 | 98 | 102 | 0.03 | 0.10 | 0.12 | 0.1 | 0.2 | 154 | 164 | 176 | 186 | 207 |
| Sweden | 82 | 90 | 89 | 86 | 50 | 0.2 | 0.5 | 0.3 | 0.2 | 0.1 | 115 | 129 | 137 | 142 | 128 |
| United Kingdom | 30 | 31 | 31 | 33 | 34 | nav | nav | nav | nav | nav | 161 | 170 | 176 | 185 | 192 |
| $\mathrm{EU}^{8)}$ | 38 | 39 | 39 | 40 | 40 | 0.42 | 0.59 | 0.67 | 0.58 | 1.18 | 118 | 125 | 129 | 134 | 140 |
| Euro area ${ }^{\text {8), 9) }}$ | 38 | 39 | 40 | 40 | 41 | 0.39 | 0.57 | 0.66 | 0.58 | 1.21 | 110 | 116 | 123 | 124 | 130 |

[^4]Relative importance of cashless payment instruments
(percentage of total volume of cashless transactions)

|  | Cheques(\%) |  |  |  |  | Payments by credit/debit cards(\%) |  |  |  |  | Credit transfers (\%) |  |  |  |  | Direct debits <br> (\%) |  |  |  |  | Card-based e-money <br> (\%) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 7.0 | 5.8 | 5.0 | 3.8 | 1.7 | 27.3 | 28.9 | 32.8 | 33.3 | 34.6 | 54.0 | 51.9 | 46.7 | 47.8 | 46.9 | 9.4 | 10.2 | 11.8 | 11.2 | 9.8 | 2.3 | 3.3 | 3.6 | 3.8 | 7.0 |
| Denmark | 9.6 | 7.8 | 6.7 | 5.5 | 4.5 | 48.4 | 50.1 | 51.1 | 53.7 | 54.5 | 25.9 | 25.7 | 25.7 | 24.1 | 24.5 | 15.2 | 15.5 | 15.6 | 15.8 | 15.7 | 1.0 | 1.0 | 1.0 | 0.9 | 0.8 |
| Germany ${ }^{1), 2)}$ | 4.2 | 3.8 | 3.3 | 2.6 | 1.2 | 9.2 | 10.7 | 13.4 | 14.7 | 16.6 | 47.7 | 47.0 | 45.0 | 44.7 | 45.0 | 38.8 | 38.4 | 38.1 | 37.8 | 36.9 | 0.1 | 0.2 | 0.2 | 0.2 | 0.3 |
| Greece ${ }^{\text {3), 4) }}$ | nav | nav | 22.1 | 22.5 | 19.2 | nav | nav | 64.5 | 62.5 | 56.1 | nav | nav | 9.1 | 6.8 | 10.8 | nav | nav | 4.3 | 8.2 | 12.5 | nap | nap | nap | nap | nap |
| Spain ${ }^{5}$ | 12.9 | 10.7 | 8.9 | 7.3 | 6.0 | 23.5 | 24.3 | 22.9 | 26.3 | 36.4 | 14.7 | 14.5 | 15.2 | 15.6 | 14.7 | 48.9 | 50.5 | 52.9 | 50.7 | 42.8 | 0.1 | 0.1 | 0.1 | 0.0 | 0.04 |
| France | 44.1 | 40.1 | 37.9 | 35.4 | 34.2 | 23.6 | 26.1 | 27.8 | 30.0 | 30.6 | 17.8 | 18.4 | 17.7 | 17.8 | 18.7 | 14.4 | 15.5 | 16.6 | 16.8 | 16.3 | nap | nap | nav | 0.02 | 0.1 |
| Ireland | 56.6 | 49.2 | 41.3 | 30.1 | 26.3 | 7.8 | 22.6 | 28.0 | 39.7 | 47.4 | 16.9 | 12.9 | 13.7 | 13.0 | 13.3 | 18.7 | 15.4 | 17.1 | 17.1 | 13.0 | neg | neg | nap | nap | nap |
| Italy | 28.2 | 25.2 | 21.7 | 19.3 | 17.2 | 15.1 | 18.0 | 21.2 | 24.7 | 29.1 | 42.3 | 38.0 | 36.6 | 34.8 | 31.8 | 14.4 | 18.8 | 20.5 | 21.1 | 22.0 | neg | neg | neg | neg | neg |
| Luxembourg | 2.7 | 2.1 | 1.6 | 1.2 | 0.7 | 62.7 | 61.7 | 61.5 | 60.9 | 61.2 | 29.7 | 29.9 | 28.1 | 27.2 | 24.9 | 5.0 | 5.7 | 6.5 | 8.1 | 7.9 | nap | 0.7 | 2.3 | 2.7 | 5.3 |
| Netherlands ${ }^{4)}$ | 1.8 | 1.0 | 0.5 | 0.2 | neg | 25.1 | 27.8 | 29.3 | 31.9 | 32.8 | 44.0 | 41.2 | 40.4 | 39.1 | 37.0 | 28.4 | 29.3 | 28.9 | 27.9 | 27.6 | 0.7 | 0.8 | 0.9 | 1.0 | 2.6 |
| Austria ${ }^{\text {a }}$ | 2.8 | 2.1 | 1.4 | 1.0 | 0.6 | 8.1 | 10.5 | 12.2 | 14.6 | 17.3 | 61.3 | 57.8 | 56.0 | 55.5 | 46.6 | 27.7 | 29.3 | 30.1 | 28.4 | 33.7 | 0.1 | 0.3 | 0.3 | 0.5 | 1.7 |
| Portugal ${ }^{7 \%}$ | 39.8 | 34.1 | 29.0 | 27.1 | 24.1 | 44.0 | 47.2 | 50.6 | 56.4 | 58.2 | 6.3 | 6.3 | 7.7 | 4.4 | 6.3 | 9.2 | 11.9 | 12.1 | 11.8 | 11.3 | 0.7 | 0.6 | 0.5 | 0.3 | 0.1 |
| Finland ${ }^{4)}$ | 0.3 | 0.1 | 0.1 | 0.1 | 0.1 | 37.4 | 38.4 | 40.5 | 42.5 | 45.5 | 58.5 | 56.8 | 54.6 | 52.3 | 49.3 | 3.9 | 4.6 | 4.7 | 5.0 | 5.0 | 0.02 | 0.06 | 0.06 | 0.1 | 0.1 |
| Sweden | 0.4 | 0.3 | 0.2 | 0.2 | 0.1 | 20.9 | 22.3 | 26.7 | 31.6 | 50.6 | 71.2 | 69.6 | 65.4 | 60.4 | 38.8 | 7.3 | 7.4 | 7.5 | 7.7 | 10.4 | 0.2 | 0.4 | 0.2 | 0.1 | 0.1 |
| United Kingdom | 31.7 | 28.8 | 26.1 | 23.5 | 21.0 | 31.5 | 34.3 | 36.6 | 39.0 | 41.2 | 18.3 | 18.1 | 17.8 | 17.7 | 17.7 | 18.5 | 18.8 | 19.4 | 19.7 | 20.1 | nav | nav | nav | nav | nav |
| $\mathrm{EU}^{8)}$ | 21.3 | 19.0 | 17.2 | 15.5 | 14.5 | 21.0 | 23.3 | 26.6 | 29.0 | 32.2 | 32.91 | 31.71 | 30.0 | 29.34 | 28.27 | 24.6 | 25.8 | 25.9 | 25.9 | 25.1 | 0.3 | 0.4 | 0.5 | 0.4 | 0.7 |
| Euro area ${ }^{8), 97}$ | 20.1 | 17.8 | 16.0 | 14.6 | 13.8 | 18.4 | 20.7 | 22.7 | 26.6 | 29.6 | 34.8 | 33.4 | 32.3 | 30.8 | 30.1 | 26.5 | 27.9 | 29.0 | 27.7 | 26.7 | 0.3 | 0.4 | 0.5 | 0.5 | 0.7 |

1) Payments by credit cards: from 2000 onwards, the figure includes retailer card transactions.
2) Direct debits: debit card transactions are not included under this item but are shown under "Payments by debit cards".
3) All cheques for which the acquiring bank is different from the issuing bank.
4) The figures for payments by credit/debit cards include payments by cards with a delayed debit function.
5) This table does not include data relating to bills of exchange, traveller's cheques and other documents.
6) Credit cards does not include delayed debit cards (charge cards); credit transfers and direct debits do not include items initiated by banks; these data are not available. 7) This table does not include data related to bills of exchange.
7) Following its entry to the euro area, the figures for 2001 onwards include Greece.

| Table 14 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Relative importance of cashless payment instruments (percentage of total value of cashless transactions) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Cheques <br> (\%) |  |  |  |  | Payments by credit/debit cards (\%) |  |  |  |  | Credit transfers <br> (\%) |  |  |  |  | $\begin{gathered} \hline \text { Direct debits } \\ (\%) \\ \hline \end{gathered}$ |  |  |  |  | Card-based e-money <br> (\%) |  |  |  |  |
|  | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 | 1998 | 1999 | 2000 | 2001 | 2002 |
| Belgium | 3.2 | 0.6 | 0.5 | 0.6 | 0.7 | 0.2 | 0.1 | 0.2 | 0.2 | 0.2 | 96.3 | 98.9 | 99.0 | 99.0 | 98.7 | 0.3 | 0.3 | 0.3 | 0.3 | 0.3 | 0.0010 | 0.0011 | 0.001 | 0.002 | 0.005 |
| Denmark | 31.0 | 24.0 | 20.8 | 18.9 | 16.5 | 3.3 | 3.6 | 3.7 | 4.0 | 4.3 | 58.4 | 64.3 | 66.8 | 67.8 | 69.6 | 7.3 | 8.1 | 8.6 | 9.3 | 9.6 | 0.0012 | 0.0016 | 0.0017 | 0.0017 | 0.0016 |
| Germany ${ }^{1), 2)}$ | 10.4 | 3.8 | 3.2 | 2.7 | 2.3 | 0.3 | 0.3 | 0.4 | 0.4 | 0.4 | 75.6 | 83.1 | 85.6 | 84.7 | 85.4 | 13.7 | 12.8 | 10.8 | 12.1 | 11.8 | neg | neg | neg | neg | neg |
| Greece ${ }^{3), 4 \text { ) }}$ | nav | nav | 4.4 | 7.9 | 5.2 | nav | nav | neg | 0.1 | 0.1 | nav | nav | 95.5 | 92.0 | 94.7 | nav | nav | neg | 0.1 | 0.1 | nap | nap | nap | nap | nap |
| Spain ${ }^{5}$ | 42.1 | 38.7 | 35.6 | 31.3 | 26.4 | 1.1 | 1.2 | 1.2 | 1.3 | 1.8 | 46.2 | 47.2 | 45.8 | 54.3 | 56.1 | 10.6 | 12.9 | 17.5 | 13.2 | 15.7 | 0.0004 | 0.0003 | 0.0002 | 0.0001 | 0.0001 |
| France | 2.6 | 2.9 | 2.9 | 2.3 | 2.4 | 0.1 | 0.2 | 0.2 | 0.2 | 0.2 | 96.6 | 96.2 | 96.2 | 96.8 | 96.7 | 0.6 | 0.7 | 0.8 | 0.7 | 0.8 | nap | nav | nav | neg | neg |
| Ireland | 77.7 | 78.7 | 72.5 | 72.3 | 68.7 | 0.3 | 1.3 | 1.6 | 2.7 | 4.1 | 19.0 | 15.9 | 17.9 | 14.3 | 16.3 | 3.1 | 4.1 | 8.0 | 10.7 | 10.9 | neg | neg | nap | nap | nap |
| Italy | 2.9 | 3.7 | 3.2 | 2.9 | 3.1 | 0.1 | 0.1 | 0.1 | 0.2 | 0.2 | 96.2 | 94.6 | 95.1 | 95.1 | 94.6 | 0.9 | 1.6 | 1.6 | 1.9 | 2.1 | neg | neg | neg | neg | neg |
| Luxembourg | 12.8 | 9.5 | 8.00 | 7.85 | 7.10 | 5.4 | 4.0 | 4.0 | 4.4 | 5.1 | 81.1 | 85.9 | 87.2 | 86.6 | 85.7 | 0.6 | 0.6 | 0.7 | 1.2 | 2.1 | nap | neg | neg | neg | neg |
| Netherlands ${ }^{4)}$ | 0.1 | 0.1 | 0.1 | 0.0 | neg | 1.2 | 1.4 | 1.4 | 1.4 | 1.6 | 93.8 | 92.9 | 93.3 | 93.6 | 93.1 | 4.9 | 5.5 | 5.3 | 5.0 | 5.3 | 0.002 | 0.0027 | 0.0024 | 0.0024 | 0.0062 |
| Austria ${ }^{6}$ | 3.0 | 2.3 | 1.8 | 1.6 | 1.4 | 0.4 | 0.5 | 0.6 | 0.7 | 1.0 | 85.3 | 89.2 | 89.7 | 90.2 | 91.0 | 11.3 | 8.1 | 7.9 | 7.4 | 6.6 | 0.0008 | 0.0010 | 0.0011 | 0.0021 | 0.0111 |
| Portugal ${ }^{7}$ | 6.8 | 13.3 | 15.0 | 15.6 | 14.0 | 0.2 | 0.4 | 0.5 | 0.6 | 0.7 | 92.6 | 85.4 | 83.4 | 82.6 | 84.5 | 0.5 | 0.9 | 1.0 | 1.1 | 0.8 | 0.0002 | 0.0002 | 0.0002 | 0.0001 | nav |
| Finland ${ }^{4)}$ | 7.4 | 6.8 | 7.6 | 6.5 | 3.9 | 0.8 | 0.9 | 1.0 | 1.1 | 1.1 | 90.8 | 91.2 | 90.2 | 91.3 | 93.7 | 1.1 | 1.1 | 1.3 | 1.2 | 1.3 | neg | neg | neg | neg | neg |
| Sweden | 0.4 | 0.3 | 0.2 | 0.2 | 0.2 | 1.5 | 1.9 | 2.2 | 2.8 | 5.3 | 96.0 | 95.2 | 94.8 | 94.1 | 90.8 | 2.1 | 2.5 | 2.7 | 2.9 | 3.7 | 0.002 | 0.0033 | 0.0021 | 0.0011 | 0.0015 |
| United Kingdom | 4.4 | 2.8 | 2.5 | 2.2 | 2.2 | 0.3 | 0.2 | 0.2 | 0.2 | 0.2 | 94.4 | 96.3 | 96.6 | 97.0 | 96.9 | 1.0 | 0.7 | 0.7 | 0.6 | 0.7 | neg | nav | nav | nav | nav |
| $\begin{aligned} & \text { EU }^{8)} \\ & \text { Euro area } \end{aligned}$ | 10.2 | 8.3 | 7.5 | 6.9 | 6.4 | 0.4 | 0.5 | 0.5 | 0.6 | 0.7 | 84.1 | 85.8 | 86.6 | 87.3 | 87.6 | 5.3 | 5.4 | 5.5 | 5.3 | 5.5 | 0.0010 | 0.0012 | 0.0010 | 0.0010 | 0.0030 |
|  | 11.3 | 9.3 | 8.6 | 7.7 | 7.2 | 0.4 | 0.5 | 0.5 | 0.5 | 0.6 | 82.1 | 83.8 | 84.4 | 85.6 | 86.1 | 13.0 | 13.4 | 13.6 | 12.7 | 13.3 | 0.0009 | 0.0009 | 0.0008 | 0.0009 | 0.0033 |

[^5]2) Direct debits: debit card transactions are not included under this item but are shown under "Payments by debit cards".
3) All cheques for which the acquiring bank is different from the issuing bank.
4) The figures for payments by credit/debit cards include payments by cards with a delayed debit function.
5) This table does not include data relating to bills of exchange, traveller's cheques and other documents.
6) Credit cards does not include delayed debit cards (charge cards); credit transfers and direct debits do not include items initiated by banks; these data are not available. 7) This table does not include data related to bills of exchange.
9) Following its entry to the euro area, the figures for 2001 onwards include Greece.

Features of selected interbank funds transfer systems
(end of 2002)

|  | Type | Owner/Manager | No. of participants of which direct |  | Processing | Settlement | Membership |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EUROPEAN UNION |  |  |  |  |  |  |  |
| TARGET |  |  |  |  |  |  |  |
| ELLIPS (BE) | L | B +CB | 93 | 17 | RTT | RTGS | RM |
| Kronos (DK) | L | CB | 96 | 32 | RTT | RTGS | RM |
| $\mathrm{RTGS}^{\text {plus }}$ (DE) ${ }^{1), 2)}$ | L | CB | 1,382 | 75 | RTT | RTGS | RM |
| ELS (DE) ${ }^{1)}$ | nap | nap | nap | nap | nap | nap | nap |
| HERMES (GR) | L | CB | 41 | 41 | RTT | RTGS | RM |
| SLBE (ES) | L | CB | 239 | 198 | RTT | RTGS | RM |
| TBF (FR) | L | CB | 705 | 195 | RTT | RTGS | O |
| IRIS (IE) | L | $C B+B$ | 22 | 22 | RTT | RTGS | RM |
| BI-REL (IT) | L | CB | 844 | 663 | RTT | RTGS | RM |
| LIPS-Gross (LU) | L | B/CB | 31 | 31 | RTT | RTGS | RM |
| TOP (NL) | L | CB | 158 | 108 | RTT | RTGS | RM |
| ARTIS (AT) | L | CB | 71 | 70 | RTT | RTGS | RM |
| SPGT (PT) | L | CB | 37 | 37 | RTT | RTGS | RM |
| BoF-RTGS (FI) | L | CB | 17 | 17 | RTT | RTGS | RM |
| E-RIX (SE) | L | CB | 13 | 13 | RTT | RTGS | RM |
| CHAPS Euro (UK) | L | $\mathrm{B}+\mathrm{CB}$ | 44 | 20 | RTT | RTGS | RM |
| EURO 1 | L | B | 74 | 74 | RTT | SOS | RM |
| BELGIUM |  |  |  |  |  |  |  |
| Clearing House | R | B + CB | 92 | 34 | RTT | N | O |
| CEC | R | $\mathrm{B}+\mathrm{CB}$ | 95 | 30 | RTT | N | O |
| DENMARK |  |  |  |  |  |  |  |
| Kronos | L | CB | 126 | 126 | RTT | RTGS | RM |
| Retail Clearing | R | B | 166 | 63 | ACH | N | O |
| GERMANY |  |  |  |  |  |  |  |
| RPS (former DTA) | R | CB | 2,188 | 2,188 | ACH | GS | O |
| EAF (former EAF2) ${ }^{1)}$ | nap | nap | nap | nap | nap | nap | nap |
| GREECE |  |  |  |  |  |  |  |
| DIAS | R | $\mathrm{B}+\mathrm{CB} / \mathrm{AS}$ | 35 | 35 | ACH | N | O |
| ACO | R | B $+\mathrm{CB} / \mathrm{AS}$ | 59 | 59 | M | N | O |
| SPAIN |  |  |  |  |  |  |  |
| SPI | L | B | 174 | 37 | RTT | N | O |
| SNCE | R | CB | 239 | 27 | RTT | BN | RM |
| FRANCE |  |  |  |  |  |  |  |
| CH Paris ${ }^{3}$ | R | B/PA | nap | nap | M | N | RM |
| CH Province ${ }^{3)}$ | R | CB | nap | nap | M | N | O |
| SIT | R | CB+B/PA | 660 | 17 | ACH | N | O |
| CREIC ${ }^{3)}$ | R | B/CB | nap | nap | ACH | N | O |
| PNS | L | $\mathrm{CB}+\mathrm{B} / \mathrm{PA}$ | 537 | 22 | RTT | BN/RTGS | RM |
| IRELAND |  |  |  |  |  |  |  |
| Retail Clearings ITALY | R | $C B+B$ | 12 | 7 | M | N | RM |
| Local clearing |  |  |  |  |  |  |  |
| Local clearing Retail | R R | CB CB 5) | 116 nav | 116 205 | RTT 4) ACH | N N | O O |
| LUXEMBOURG | R | CB 5) | nav | 205 | ACH | N | O |
| LIPS-Net | R | B/CB | 13 | 13 | ACH | N | RM |
| NETHERLANDS |  |  |  |  |  |  |  |
| Interpay | R | B | 73 | 73 | ACH | N | RM |
| PORTUGAL |  |  |  |  |  |  |  |
| SICOI | R | B | 60 | 39 | RTT | N | RM |
| SLOD | R | CB | 143 | 143 | M | GS | O |


|  | Type | Owner/Manager | No. of participants of which direct |  | Processing | Settlement | Membership |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FINLAND |  |  |  |  |  |  |  |
| PMJ | R | B | 8 | 8 | 6) | BN | RM |
| POPS | L+R | B | 8 | 8 | RTT | N/GS | RM |
| SWEDEN |  |  |  |  |  |  |  |
| K-RIX | L | CB | 19 | 19 | RTT | RTGS | RM |
| Bankgirot | R | B | 19 | 19 | ACH | N | O |
| Dataclearing | R | B | 19 | 19 | ACH | N | O |
| Postgirot ${ }^{7}$ | R | B | 1,200,000 | 1,200,000 | ACH | GS | O |
| UNITED KINGDOM |  |  |  |  |  |  |  |
| CHAPS Sterling | L | B + CB | 289 | 13 | RTT | RTGS | RM |
| BACS | R | B | 62,000 | 14 | ACH | N | RM |
| Cheque and Credit Clearings | R | B | 418 | 12 | M | N | RM |

Type: $L=$ Large value; $R=$ Retail .
Owner/manager: $B=$ banks; $C B=$ central banks; $A S=$ Payment association.
Processing method: $M=$ manual; $A C H=$ Automated Clearing House (off-line); RTT = Real-time transmission.
$N=$ multilateral netting; $B N=$ bilateral netting; $R T G S=$ real-time gross settlement; $G S=$ other gross settlement; SOS = single obligation structure .
$O=$ open membership (any bank can apply) or RM = restricted membership (subject to crieteria).

1) RTGSplus, the new RTGS system, opened for business on 5 November 2001. At this time, ELS (the former RTGS system) and EAF were closed down. For the time being, ELS serves as a procedure for accessing RTGSplus.
2) Number of participants includes only direct participants and indirect participants of the Deutsche Bundesbank. Others, which are reachable via RTGSplus, are not included.
3) Closed during 2002.
4) Transactions can also be submitted on floppy disk.
5) System managed by SIA (Interbank Company for Automation) in the name and on behalf of the Banca d'Italia.
6) Batch processing and transmission.
7) Postgirot is a "quasi-system", i.e. a special purpose link that allows transfer between accounts.

Table 15 (cont.)
Features of selected interbank funds transfer systems
(end of 2002, for data: total for the year)

|  | Degree <br> of central <br> isation | Pricing | Closing time for same-day transactions (local time) | Number of transactions (thousands) |  | Value of transactions (EUR billions) |  | Ratio of transactions value to GDP |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 2001 | 2002 | 2001 | 2002 | 2001 | 2002 |
| EUROPEAN UNION    <br> TARGET $^{\text {1) }}$    |  |  |  |  |  |  |  |  |  |
| ELLIPS (BE) | C | F | 18.00 | 1,840 | 1,730 | 14,313 | 13,339 | 56.3 | 51.2 |
| Kronos (DK)/DEBES | C | F | 18.00 | 106 | 109 | 1,431 | 1,931 | 8.0 | 10.5 |
| RTGS $^{\text {plus }}$ (DE) ${ }^{2)}$ | C | F | 18.00 | 4,829 | 31,893 | 19,436 | 124,784 | 9.4 | 59.2 |
| ELS (DE) ${ }^{2)}$ | nap | nap | nap | 19,031 | nap | 49,292 | nap | 23.8 | nap |
| HERMES (GR) | C | F | 19.00 | 1,058 | 1,210 | 2,410 | 2,683 | 18.4 | 19.0 |
| SLBE (ES) | C | F | 18.00 | 2,671 | 3,086 | 53,228 | 63,444 | 81.7 | 91.4 |
| TBF (FR) | C | F | 18.00 | 3,801 | 3,825 | 87,573 | 90,877 | 59.3 | 59.8 |
| IRIS (IE) | C | F | 17.00 | 543 | 582 | 4,535 | 4,886 | 39.6 | 38.1 |
| BI-REL (IT) | C | F | 18.00 | 10,247 | 9,612 | 27,145 | 25,150 | 22.2 | 20.0 |
| LIPS-Gross (LU) | C | F | 18.00 | 290 | 350 | 4,436 | 4,428 | 200.7 | 198.6 |
| TOP (NL) | C | F | 18.00 | 4,023 | 4,548 | 20,689 | 20,803 | 48.2 | 46.8 |
| ARTIS (AT) | C | F | 18.00 | 1,869 | 2,620 | 4,981 | 4,810 | 23.5 | 22.2 |
| SPGT (PT) ${ }^{3}$ | C | F | 17.00 | 546 | 892 | 2,209 | 2,325 | 17.9 | 18.0 |
| BoF-RTGS (FI) | C | F | 19.00 | 300 | 260 | 3,582 | 3,260 | 26.5 | 23.3 |
| E-RIX (SE) | C | F | 17:00 | 70 | 100 | 1,414 | 1,385 | 5.8 | 5.4 |
| CHAPS Euro (UK) ${ }^{\text {4) }}$ | C | F | 17:00 | 2,600 | 3,700 | 29,977 | 29,890 | 18.8 | 18.0 |
| EURO 1 ${ }^{\text {5 }}$ | C | F | 16:00 | 28,633 | 34,401 | 52,034 | 47,996 | 5.9 | 5.2 |
| BELGIUM |  |  |  |  |  |  |  |  |  |
| Clearing House | D | V | 15.00 | 3,520 | 1,730 | 89 | 75 | 0.3 | 0.3 |
| CEC | C | F | 15.00 | 919,050 | 985,400 | 508 | 531 | 2.0 | 2.0 |
| DENMARK |  |  |  |  |  |  |  |  |  |
| Kronos DN Inquiry and Transfer System | C | F | 18.00 | 398 | 366 | 4,823 | 5,433 | 27.1 | 29.6 |
| Retail Clearing | C/D | S | 09.00 | 851,813 | 908,498 | 546 | 556 | 3.1 | 3.0 |
| GERMANY |  |  |  |  |  |  |  |  |  |
| RPS (former DTA) | D | F | nap | 2,197,487 | 2,156,752 | 2,202 | 2,112 | 1.1 | 1.0 |
| EAF (former EAF2) ${ }^{2)}$ | nap | nap | nap | 11,014 | nap | 35,026 | nap | 16.9 | nap |
| GREECE |  |  |  |  |  |  |  |  |  |
| DIAS | C | V | 16.00 | 29,178 | 24,546 | 67 | 70 | 0.5 | 0.5 |
| ACO | D | V | 15.30 | 5,197 | 4,477 | 196 | 187 | 1.5 | 1.3 |
| SPAIN |  |  |  |  |  |  |  |  |  |
| SPI | C | F | 16.00 | 1,365 | 1,776 | 360 | 303 | 0.6 | 0.4 |
| SNCE | C | V | NO | 982,283 | 1,059,621 | 1,272 | 1,423 | 2.0 | 2.1 |
| FRANCE |  |  |  |  |  |  |  |  |  |
| CH Paris ${ }^{6}$ | C | F | nap | 677,765 | 93,303 | 763 | 184 | 0.5 | 0.1 |
| CH Province ${ }^{\text {6 }}$ | D | N | nap | 2,469,057 | 53,640 | 987 | 23 | 0.7 | neg |
| SIT | C | F | 13.30 | 7,131,087 | 11,043,476 | 2,444 | 4,442 | 1.7 | 2.9 |
| CREIC ${ }^{6}$ | D | V | nap | 270,165 | 4,316 | 23 | neg | 0.02 | neg |
| PNS | C | F | 16.00 | 8,004 | 7,571 | 22,324 | 19,967 | 15.1 | 13.1 |
| IRELAND |  |  |  |  |  |  |  |  |  |
| Retail Clearings | D | F | 13.45 | 176,056 | 149,089 | 311 | 245 | 2.7 | 1.9 |
| ITALY |  |  |  |  |  |  |  |  |  |
| Local clearing | C | V | 12.00 | 105,360 | 102,698 | 716 | 727 | 0.6 | 0.6 |
| Retail | C | F | NO 7) | 1,269,828 | 1,630,549 | 1,733 | 1,871 | 1.4 | 1.5 |
| LUXEMBOURG |  |  |  |  |  |  |  |  |  |
| LIPS-Net | C | F | 16.00 | 13,100 | 13,700 | 48 | 48 | 2.2 | 2.2 |
| NETHERLANDS |  |  |  |  |  |  |  |  |  |
| Interpay | C | F | 17.00 | 2,558,284 | 2,812,350 | 1,574 | 1,673 | 3.7 | 3.8 |
| PORTUGAL |  |  |  |  |  |  |  |  |  |
| SICOI | C | V | 14.45 | 1,100,700 | 1,188,362 | 361 | 308 | 2.9 | 2.4 |
| SLOD | C | F | 17.00 | 19 | 29 | 57 | 49 | 0.5 | 0.4 |


|  | Degree <br> of central <br> isation | Pricing | Closing time for same-day transactions (local time) | Number of transactions (thousands) |  | Value of transactions (EUR billions) |  | Ratio of transactions value to GDP |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 2000 | 2001 | 2000 | 2001 | 2000 | 2001 |
| FINLAND |  |  |  |  |  |  |  |  |  |
| PMJ | D | F | 15.45 | 371,200 | 432,000 | 146 | 168 | 1.1 | 1.2 |
| POPS | D | F | 16.30 | 700 | 661 | 415 | 392 | 3.1 | 2.8 |
| SWEDEN |  |  |  |  |  |  |  |  |  |
| K-RIX | C | F | 17:00 | 655 | 1,100 | 12,250 | 12,449 | 50.0 | 48.7 |
| Bankgirot | C | F | 8) | 345,200 | 363,000 | 420 | 441 | 1.7 | 1.7 |
| Dataclearing | C | F | 8) | 66,910 | 73,000 | 120 | 132 | 0.5 | 0.5 |
| Postgirot | C | F | 8) | 450,000 | 404,000 | 410 | 366 | 1.7 | 1.4 |
| UNITED KINGDOM |  |  |  |  |  |  |  |  |  |
| CHAPS Sterling | C | F | 17:00 | 23,962 | 25,600 | 85,083 | 82,532 | 53.3 | 49.7 |
| BACS | C | F | NO | 3,527,340 | 3,735,000 | 3,483 | 3,788 | 2.2 | 2.3 |
| Cheque and Credit Clearings | D | F | NO | 1,940,000 | 1,817,000 | 2,315 | 2,300 | 1.4 | 1.4 |

Geographical access to the system: $C=$ centralised (one processing centre only) or $D=$ decentralised
Fees charged to particpants: $F=$ full costs (including investments); $V=$ variable costs; $S=$ symbolic (below variable cost); $N=$ no costs. Closing time for same-day transactions (C.E.T.).

1) Domestic payments in each RTGS system participating in or connected to TARGET and cross-border payments sent by each RTGS system participating in or connected to TARGET.
2) RTGSplus, the new RTGS system, opened for business on 5 November 2001. At this time, ELS (the former RTGS system) and EAF were closed down. For the time being, ELS serves as a procedure for accessing RTGSplus.
3) These figures include SLOD transactions.
4) Includes both domestic and cross-border (TARGET) payments. The figure for 2001 excludes inward cross-border payments.
5) The transaction value-to-GDP ratio is calculated against the GDP of the 15 EU Member States.
6) Closed during 2002.
7) Except for credit transfers entered before 10 a.m., which are settled on the same day.
8) No same-day transactions.

Table 16
Operating hours of selected large-value interbank funds transfer systems
(end of 2002)

| System | $\left\lvert\, \begin{gathered} \text { Gross (G) or } \\ \text { net (N) } \end{gathered}\right.$ | Opening/closing time for same-day value (local time) | Settlement finality | Cut-off for all third-party payment orders (local time) | Cut-off for international correspondents' payment orders (local time) | Memo item: <br> Standard money <br> market hours <br> (local time) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| EUROPEAN UNION |  |  |  |  |  |  |
| TARGET |  |  |  |  |  |  |
| ELLIPS (BE) | G | 07.00 / 18.00 | real-time | 17.00 | 18.00 | 07.00 / 18.00 |
| Kronos (DK) | G | 07.00 / 18.00 | real-time | 17.00 | 17.00 | nap |
| RTGSplus (DE) | G | $07.00 / 18.00$ | real-time | 17.00 | nap | 08.30 / 18.00 |
| HERMES (GR) | G | 08.00 / 19.00 | real-time | 18.00 | nap | 09.00 / 18.30 |
| SLBE (ES) | G | $07.00 / 18.00$ | real-time | 17.00 | nap | 07.00 / 18.00 |
| TBF (FR) | G | 07.00 / 18.00 | real-time | 17.00 | nap | 09.00 / 17.00 |
| IRIS (IE) | G | 06.00 / 17.00 | real-time | 16.00 | 17.00 | 06.00 / 17.00 |
| BI-REL (IT) | G | $07.00 / 18.00$ | real-time | 17.00 | nap | 07.00 / 18.00 |
| LIPS-Gross (LU) | G | 07.00 / 18.00 | real-time | 17.00 | nap | nap |
| TOP (NL) | G | 07.00 / 18.00 | real-time | 17.00 | 17.00 | 07.00 / 18.00 |
| ARTIS (AT) | G | $07.00 / 18.00$ | real-time | 18.00 | 18.00 | 18.30 |
| SPGT (PT) | G | 06.00 / 17.00 | real-time | 16.00 | 16.00 | 07.00 / 17.00 |
| BoF-RTGS (FI) | G | $08.00 / 19.00$ | real-time | 18.00 | ${ }^{16}$ | 08.00 / 19.00 |
| E-RIX (SE) | G | 07.00 / 18.00 | real-time | 17.00 | 18.00 | 09.00 / 16.15 |
| CHAPS Euro (UK) | G | 06.00 / 17.00 | - | 16.00 | 16.00 | - |
| EURO 1 | N | 07.30 / 16.00 | after cut-off, usually around 16:30 | 16.00 | 16.00 | 07.00 / 18.00 |
| DENMARK |  |  |  |  |  |  |
| Kronos | G | $08.00 / 15.30$ | real-time | 15.30 | 15.30 | 08.30 / 16.00 |
| SPAIN |  |  |  |  |  |  |
| SPI | N | $0.00 / 16.00$ | $16.00 / 16.15$ | 16.00 | nap | $07.00 / 18.00$ |
| FRANCE |  |  |  |  |  |  |
| PNS | G/N | $08.00 / 16.00$ | real-time | 16.00 | nap | 09.00 / 17.00 |
| PORTUGAL |  |  |  |  |  |  |
| SLOD | G | $06.00 / 17.00$ | nap ${ }^{2)}$ | 16.00 | 16.00 | 07.00 / 17.00 |
| FINLAND |  |  |  |  |  |  |
| POPS | G/N | 08.00 / 16.30 | 3) | 16.30 | nap | 08.00 / 19.00 |
| SWEDEN |  |  |  |  |  |  |
| K-RIX | G | 07.00 / 17.00 | 07.00 / 17.00 | 17.00 | 17.00 | 09.00 / 16.15 |
| UNITED KINGDOM |  |  |  |  |  |  |
| CHAPS Sterling | G | $06.00 / 17.00$ | - | 16.00 | 16.00 | 07:00 / 16:00 |

Some systems do not make an explicit distinction between large-value and retail transactions and may be used to settle interbank transfers relating to a variety of underlying transactions. Some systems may also accept payment orders for a number of value days.
Memo item: Standard money market hours (local time): Money market hours indicated refer to the time period in which domestic interbank transactions are normally carried out. They do not therefore relate to particular interbank funds transfer systems.

1) Normal TARGET cut-off times.
2) $\operatorname{SLOD}$ is a semi-automated system. Settlement is only final when the sender account is debited, which may occur anytime during operating hours.
3) In net settlement, the payment becomes final and irrevocable when the payment has had an effect on the bilateral net position.
Table 17
Fatures of selected securities settlement systems
(end of 20022




 of the processing cycle
DVP P: In model 3 transer instructions for both securities and funds are setlled on a net basis, with final transfers of both securrities and fiunds occurring
at the end of the processing cycle.
[^6][^7]| Direct participants in EU RTGS systems (end of 2002) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | BE | DK |  | DE | GR ES |  | FR | IE | IT | LU | NL | AT | PT | FI | SE |  | UK |  |
| Name of the system | ELLIPS | Kronos (DKK) | $\begin{aligned} & \text { Kronos } \\ & \text { (EUR) } \end{aligned}$ | RTGS ${ }^{\text {plus }}$ | HERMES | SLBE | TBF | IRIS | BI-REL | $\begin{array}{\|c\|c} \text { LIPS- } \\ \text { GROSS } \end{array}$ | TOP | ARTIS | SPGT | $\begin{aligned} & \text { BoF- } \\ & \text { RTGS } \end{aligned}$ | K-RIX | E-RIX | CHAPS sterling | $\begin{gathered} \text { CHAPS } \\ \text { Euro } \end{gathered}$ |
| Direct participants | 17 | 132 | 33 | 75 | 41 | 198 | 175 | 22 | 663 | 30 | 108 | 70 | 39 | 17 | 19 | 13 | 13 | 20 |
| Credit institutions | 15 | 125 | 32 | 74 | 40 | 178 | 148 | 20 | 652 | 29 | 100 | 69 | 37 | 11 | 14 | 8 | 12 | 19 |
| Central bank | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Non-banks | 1 | 6 | 0 | 0 | 0 | 19 | 26 | 1 | $10^{1)}$ | 0 | $7^{2)}$ | 1 | 1 | $5^{3)}$ | 4 | 4 | 0 | 0 |
| of which: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| public authorities | 0 | 0 | 0 | 0 | 0 | 0 | nap | 1 | 1 | 0 | 2 | 1 | 1 | 1 | nap | nap | 0 | 0 |
| postal administration | 1 | 0 | 0 | 0 | 0 | 0 | 1 | nap | 1 | 0 | 0 | 0 | nap | nap | nap | nap | 0 | 0 |
| supervised financial institutions | 0 | 6 | 0 | 0 | 0 | 19 | 25 | nap | 6 | 0 | 4 | 0 | nap |  | 4 |  | 0 | 0 |

1) Includes one clearing house and one CSD.
2) Includes four other non-banks (clearing and settlement organisations).
3) Includes one clearing and settlement organisation.

| $l$ |
| :--- |
| Table 19 <br> Direct participants in EU large-value payment systems <br> (end of 2002) |
|  |
|  |

Direct participants in EU retail IFTSs
（end of 2002）

| $\checkmark$ |  | さ＝－0 000 |
| :---: | :---: | :---: |
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| ［10 |  |  |
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| ¢ | GOTS |  |
|  | IODIS | ¢） |
| z | XVdYGLNI |  |
| 9 | ${ }^{1} \mathrm{~N}$－SdIT | $\cdots=-\cdots 0 \sim 0$ |
| $\models$ | ธичгәр［еэот | $\stackrel{\text { O }}{=}$－- － |
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| $\pm$ | sธิu！̣とәว ए！ফஓ誛 | $\wedge$－ज़्वे हु E |
| 年 | LIS | $\therefore \sim-7$ E－E |
|  | $\begin{aligned} & \text { ( i כİZ才 } \\ & \text { pue HO } \end{aligned}$ |  |
| $\sim$ | GJNS |  |
| $\underset{\sim}{\sim}$ | OJV | in ${ }^{\circ}-0000$ |
|  | SVIG | $\cdots \begin{gathered}\text { m－0 }\end{gathered}$ |
| $\stackrel{\square}{\square}$ | Sdy | $\frac{\infty}{\cdots} \frac{\infty}{\lambda}-0 \quad 0 \quad 0 \quad 0$ |
| $\frac{y}{\partial}$ | ธนแฺஜәว ！！̣əə | $0 \times 0-0000$ |
| － | วsnoч ภицฺрәว | 戸゙ーへープ |
|  | วヨว | ¢ N－m n－ |
|  |  |  |

[^8]| Table 21 |
| :--- |
| Access criteria of EU RTGS systems <br> (end of 2002) |

Key: + = yes, - = no

1) The owner/manager is the central bank.

Table 22
Access criteria of other EU large-value payment systems
(end of 2002)

|  | EU | ES | FR | FI |
| :--- | :---: | :---: | :---: | :---: |
| Name of system | EURO 1 | SPI | PNS | POPS |
| Access criteria | + | + | + | + |
| Written rules | + | + | + | + |
| Minimum level of data or ratios representative of financial strength | + | + | + | - |
| Minimum number of transactions | - | - | - | + |
| Payment of an entry fee | + | + | + | + |
| Approval from the owner/manager or the direct participants | + | + | + | + |
| Approval from the local central bank | - | + | + | + |
| Technical requirements | + | + | + | + |
| Removal rules | + | + | + | + |

Key: + = yes, - = no

Table 23
Risk control measures in EU large-value NSSs

|  | EU | ES | FR | FI |
| :---: | :---: | :---: | :---: | :---: |
|  | EURO 1 | SPI | PNS | POPS |
| Compliance with the core principles ${ }^{1)}$ | + | + | + | + |
| I. Legal framework | + |  | + |  |
| contractual (+) or advisory (-) netting | nap ${ }^{2)}$ | + |  | + |
| if contractual: legally enforceable (+) or not (-) | nap ${ }^{2)}$ | + | nap ${ }^{3)}$ | + |
| II. Participants' awareness | + | + | + | + |
| III. Risk management | + | + | + | + |
| monitoring of intraday balance | + | + | nap ${ }^{\text {4) }}$ | + |
| multilateral limits | + | + | nap ${ }^{\text {4) }}$ | - ${ }^{6)}$ |
| collateral requirements | + | + | nap ${ }^{4)}$ | - |
| intraday closures |  | - | $+{ }^{5)}$ | + |
| IV. Same-day settlement | + | + | + | + |
| V. Timely settlement completion | + | + |  | 7) |
| risk-sharing agreements | + | + | nap ${ }^{3)}$ | - |
| full collateralisation of largest net debit position | + | + | nap ${ }^{\text {4) }}$ | - |
| VI. Secure settlement assets | + | + | $+$ | + |
| VII. Technical reliability | + | + | + | + |
| VIII. Practicability and efficiency | + | + | + | + |
| IX. Fair open access | + | + | + | + |
| X. Governance arrangements | + | + | + | + |

Key : + = yes, - = no.

1) "Core Principles for Systemically Important Payment Systems", Bank for International Settlements, Basel, January 2001.
2) EURO 1 system is based on a special legal arrangement, the Single Obligation Structure (SOS).
3) PNS is an hybrid system; the legal and risk framework is comparable to that of an RTGS System.
4) PNS functions on the basis of positive balances, i.e. a multilateral debit cap set to 0 .
5) Continuous settlement mechanism.
6) The settlement method applied to POPS payments depends on the value of the transfer. Payments exceeding the interbank bilateral limit - the RTGS limit - are settled on a gross basis in the BoF-RTGS system. Smaller payments are netted bilaterally so that banks' net positions vis-à-vis each other are updated constantly during the day by the exchange of payment clearing data. When an interbank bilateral net debit cap nears its limit, the indebted bank is obliged to effect a covering transfer in the BoF-RTGS system to clear the limit. At the end of the day funds transfers are effected to clear bilateral debt positions.
7) Risk-sharing agreements have not been implemented owing to the small number of participants and the possibility of reducing risks by adjusting the bilateral limits. Collateralisation has not been implemented owing to the bilateral structure. The POPS limits are small and incorporated in overall interbank limits.

| From/to | Belgium | Denmark | Germany | Greece | Spain | France | Ireland | Italy | Luxembourg | Netherlands | Austria | Portugal | Finland | Sweden | United Kingdom | Total EU | Total non-EU | Total all countries |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Belgium | 14,447,531 | 485,177 | 4,277,640 | 167,655 | 1,586,259 | 4,794,218 | 707,980 | 2,430,515 | 3,566,173 | 6,146,446 | 696,465 | 305,840 | 275,806 | 434,481 | 19,398,138 | 59,720,324 | 22,129,037 | 81,849,361 |
| Denmark | 445,113 | 2,386,610 | 1,734,642 | 37,614 | 157,685 | 480,038 | 59,059 | 329,178 | 304,033 | 596,045 | 113,353 | 53,277 | 336,345 | 1,193,821 | 2,248,844 | 10,475,657 | 4,684,116 | 15,159,773 |
| Germany | 3,937,202 | 1,312,816 | 34,657,899 | 795,101 | 2,448,434 | 6,314,197 | 573,220 | 6,327,574 | 3,430,625 | 5,080,253 | 4,081,105 | 702,282 | 614,357 | 1,083,931 | 20,008,899 | 91,367,895 | 46,570,887 | 137,938,782 |
| Greece | 210,912 | 40,611 | 951,996 | 5,018,952 | 101,083 | 255,306 | 21,735 | 519,081 | 147,713 | 194,102 | 63,854 | 30,456 | 13,233 | 57,864 | 1,957,401 | 9,584,299 | 2,685,256 | 12,269,555 |
| Spain | 1,208,366 | 152,248 | 2,704,995 | 71,385 | 5,157,139 | 2,091,520 | 130,369 | 1,503,265 | 848,750 | 924,191 | 150,339 | 631873 | 53,485 | 151,794 | 8,137,199 | 23,916,918 | 8,162,656 | 32,079,574 |
| France | 3,744,827 | 364,518 | 6,232,712 | 185,778 | 1,879,082 | 25,628,460 | 241,444 | 3,136,484 | 2,208,484 | 2,685,072 | 393,796 | 414,787 | 189,787 | 442,582 | 22,723,550 | 70,471,363 | 23,401,595 | 93,872,958 |
| Ireland | 309,481 | 50,297 | 553,231 | 20,212 | 95,424 | 201,579 | 1,630,990 | 139,135 | 94,613 | 443,864 | 44,655 | 24,188 | 16,248 | 62,341 | 2,120,749 | 5,807,007 | 2,329,764 | 8,136,771 |
| Italy | 2,328,383 | 233,377 | 5,420,685 | 285,411 | 1,118,132 | 3,231,234 | 151,668 | 6,161,229 | 2,766,928 | 1,209,536 | 721,521 | 181,233 | 92,827 | 208,173 | 12,796,657 | 36,906,994 | 13,202,295 | 50,109,289 |
| Luxembourg | 3,311,128 | 201,319 | 6,915,339 | 126,031 | 333,813 | 3,362,699 | 66,186 | 4,744,820 | 8,785,249 | 1,516,107 | 436,757 | 209,730 | 117,744 | 269,427 | 5,673,546 | 36,069,895 | 13,705,338 | 49,775,233 |
| Netherlands | 4,802,150 | 374,849 | 5,183,169 | 118,100 | 615,322 | 3,123,980 | 443,915 | 1,100,076 | 1,239,490 | 30,314,141 | 438,722 | 146,694 | 167,683 | 461,078 | 15,654,773 | 64,184,142 | 14,105,589 | 78,289,731 |
| Austria | 495,418 | 121,541 | 5,027,044 | 63,395 | 173,703 | 477,971 | 56,536 | 1,016,267 | 292,912 | 611,732 | 4,028,373 | 44,817 | 58,981 | 128,925 | 1,619,895 | 14,217,510 | 5,939,633 | 20,157,143 |
| Portugal | 466,813 | 55,691 | 740,662 | 21,364 | 747,377 | 444,559 | 22,532 | 294,847 | 270,170 | 219,977 | 48,051 | 344,641 | 11,980 | 36,519 | 1,120,338 | 4,845,521 | 1,776,633 | 6,622,154 |
| Finland | 507,536 | 478,836 | 928,002 | 14,815 | 94,458 | 707,106 | 23,794 | 198,915 | 330,894 | 306,505 | 68,062 | 19,462 | 1,392,330 | 1,806,704 | 4,878,046 | 11,755,465 | 3,331,841 | 15,087,306 |
| Sweden | 949,923 | 1,934,127 | 1,567,047 | 111,247 | 234,013 | 660,349 | 65,359 | 376,614 | 452,467 | 673,328 | 149,712 | 60,482 | 1,348,210 | 4,097,857 | 6,869,591 | 19,550,326 | 6,277,268 | 25,827,594 |
| United Kingdom | 7,580,115 | 1,740,201 | 14,459,539 | 892,732 | 3,728,119 | 11,917,110 | 2,876,618 | 7,941,758 | 3,610,536 | 9,525,327 | 1,280,512 | 680,186 | 1,443,839 | 4,028,577 | 95,274,141 | 166,979,310 | 90,538,437 | 257,517,747 |
| Total EU | 44,744,898 | 9,932,218 | 91,354,602 | 7,929,792 | 18,470,043 | 63,690,326 | 7,071,405 | 36,219,758 | 28,349,037 | 60,446,626 | 12,715,277 | 3,849,948 | 6,132,855 | 14,464,074 | 220,481,767 | 625,852,626 | 258,840,345 | 884,692,971 |
| Total non-EU | 15,798,951 | 4,575,136 | 45,191,578 | 1,572,921 | 6,897,678 | 22,871,243 | 4,085,911 | 13,441,613 | 12,607,290 | 12,135,831 | 6,000,372 | 1,345,546 | 2,364,491 | 5,163,197 | 109,052,319 | 263,104,077 | 669,646,946 | 932,751,023 |
| Total all countries | 60,543,849 | 14,507,354 | 136,546,180 | 9,502,713 | 25,367,721 | 86,561,569 | 11,157,316 | 49,661,371 | 40,956,327 | 72,582,457 | 18,715,649 | 5,195,494 | 8,497,346 | 19,627,271 | 329,534,086 | 888,956,703 | 928,487,291 | 1,817,443,994 |

## Table 24b

## Geographical breakdown of SWIFT message flows

(in 2002)

|  | Messages sent |  |  | Messages received |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | To domestic users (\% of total) | To other EU countries (\% of total) | Total | From domestic users (\% of total) | From other EU countries (\% of total) |
| Belgium | 81,849,361 | 18\% | 55\% | 60,543,849 | 24\% | 50\% |
| Denmark | 15,159,773 | 16\% | 53\% | 14,507,354 | 16\% | 52\% |
| Germany | 137,938,782 | 25\% | 41\% | 136,546,180 | 25\% | 42\% |
| Greece | 12,269,555 | 41\% | 37\% | 9,502,713 | 53\% | 31\% |
| Spain | 32,079,574 | 16\% | 58\% | 25,367,721 | 20\% | 52\% |
| France | 93,872,958 | 27\% | 48\% | 86,561,569 | 30\% | 44\% |
| Ireland | 8,136,771 | 20\% | 51\% | 11,157,316 | 15\% | 49\% |
| Italy | 50,109,289 | 12\% | 61\% | 49,661,371 | 12\% | 61\% |
| Luxembourg | 49,775,233 | 18\% | 55\% | 40,956,327 | 21\% | 48\% |
| Netherlands | 78,289,731 | 39\% | 43\% | 72,582,457 | 42\% | 42\% |
| Austria | 20,157,143 | 20\% | 51\% | 18,715,649 | 22\% | 46\% |
| Portugal | 6,622,154 | 5\% | 68\% | 5,195,494 | 7\% | 67\% |
| Finland | 15,087,306 | 9\% | 69\% | 8,497,346 | 16\% | 56\% |
| Sweden | 25,827,594 | 16\% | 60\% | 19,627,271 | 21\% | 53\% |
| United Kingdom | 257,517,747 | 37\% | 28\% | 329,534,086 | 29\% | 38\% |
| Total EU | 884,692,971 | 27\% | 44\% | 888,956,703 | 27\% | 43\% |
| Total non-EU | 932,751,023 | 20\% | 21\% | 928,487,291 | 20\% | 21\% |
| Total all countries | 1,817,443,994 | 22\% | 24\% | 1,817,443,994 | 22\% | 24\% |

Table 24c
SWIFT members, sub-members and participants in EU countries
(in 2002)

|  | Number of users of the SWIFT network |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Members | Sub-members | Participants | Total number of users |
| Belgium | 21 | 46 | 19 | 86 |
| Denmark | 24 | 11 | 15 | 50 |
| Germany | 111 | 113 | 54 | 278 |
| Greece | 16 | 19 | 11 | 46 |
| Spain | 39 | 54 | 14 | 107 |
| France | 59 | 124 | 64 | 247 |
| Ireland | 13 | 42 | 24 | 79 |
| Italy | 134 | 87 | 37 | 258 |
| Luxembourg | 20 | 121 | 18 | 159 |
| Netherlands | 25 | 49 | 33 | 107 |
| Austria | 48 | 20 | 22 | 90 |
| Portugal | 24 | 21 | 8 | 53 |
| Finland | 8 | 5 | 2 | 15 |
| Sweden | 8 | 10 | 13 | 31 |
| United Kingdom | 60 | 278 | 116 | 454 |
| Total EU | 610 | 1,000 | 450 | 2,060 |
| Total non-EU | 1,607 | 2,130 | 1,804 | 5,541 |
| Total all countries | 2,217 | 3,130 | 2,254 | 7,601 |

Table 24d
Relative share of EU countries in SWIFT traffic, membership and shareholding (in 2002)

|  | Share of messages |  |  | Share of total |  | Share of equity holding |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | sent <br> (\%) |  | received (\%) | members (\%) | users (\%) | quantity | percentage (\%) |
| Belgium |  | 5\% | 3\% | 1\% | 1\% | 2,434 | 3\% |
| Denmark |  | 1\% | 1\% | 1\% | 1\% | 1,069 | 1\% |
| Germany |  | 8\% | 8\% | 5\% | 4\% | 6,705 | 8\% |
| Greece |  | 1\% | 1\% | 1\% | 1\% | 548 | 1\% |
| Spain |  | 2\% | 1\% | 2\% | 1\% | 2,020 | 2\% |
| France |  | 5\% | 5\% | 3\% | 3\% | 1,832 | 2\% |
| Ireland |  | 0\% | 1\% | 0.6\% | 1\% | 526 | 1\% |
| Italy |  | 3\% | 3\% | 6\% | 3\% | 3,901 | 5\% |
| Luxembourg |  | 3\% | 2\% | 1\% | 2\% | 1,190 | 1\% |
| Netherlands |  | 4\% | 4\% | 1\% | 1\% | 1,547 | 2\% |
| Austria |  | 1\% | 1\% | 2\% | 1\% | 1,732 | 2\% |
| Portugal |  | 0.4\% | 0.3\% | 1\% | 1\% | 674 | 1\% |
| Finland |  | 1\% | 0.5\% | 0.4\% | 0.2\% | 755 | 1\% |
| Sweden |  | 1\% | 1\% | 0.4\% | 0.4\% | 4,322 | 5\% |
| United Kingdom |  | 14\% | 18\% | 3\% | 6\% | 3,337 | 4\% |
| Total EU |  | 49\% | 49\% | 28\% | 27\% | 32,592 | 38\% |
| Total non-EU |  | 51\% | 51\% | 72\% | 73\% | 53,911 | 62\% |
| Total all countries |  | 100\% | 100\% | 100\% | 100\% | 86,503 | 100\% |

## EURO AREA TABLES*

## Table 1

Settlement media used by non credit institutions
(end of year, EUR billions)

|  | $\mathbf{2 0 0 2}$ |
| :--- | ---: |
| Currency in circulation outside the MFI sector | 341.2 |
| Transferable deposits | $2,082.7$ |
| Narrow money supply (M1) | $2,423.9$ |
| Memorandum items: |  |
| Broad money supply (M3) | $5,784.9$ |

## Table 2

## Banknotes and coins

(end of year, total value, EUR billions)

|  | $\mathbf{2 0 0 2}$ |
| :--- | :---: |
| Currency in circulation | 392.9 |

$\begin{array}{ll}\text { Total banknotes in circulation }{ }^{1)} & 371.8\end{array}$
of which:
Euro $500.00 \quad 83.5$
Euro 200.00 24.2
Euro $100.00 \quad 67.3$
Euro $50.00 \quad 121.8$
Euro $20.00 \quad 39.5$
Euro $10.00 \quad 16.4$
Euro $5.00 \quad 6.0$

Total coins in circulation ${ }^{1)} \quad 21.1$
of which:
Euro 2.00 4.9
Euro 1.00 3.6
Euro $0.50 \quad 1.8$
$\begin{array}{ll}\text { Euro } 0.20 & 1.0\end{array}$
Euro $0.10 \quad 0.6$
Euro 0.05 0.3
Euro $0.02 \quad 0.1$
Euro $0.01 \quad 0.1$

Currency in circulation held by the MFI sector 51.7
Currency in circulation outside the MFI sector

[^9]
## COUNTRYTABLES

## Table 1

Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 10,203 | 10,222 | 10,246 | 10,281 | 10,334 |
| GDP (EUR billions) ${ }^{\text {1) }}$ | 225.2 | 235.6 | 247.5 | 254.3 | 260.7 |
| GDP per capita (EUR) ${ }^{1)}$ | 22,076 | 23,051 | 24,153 | 24,733 | 25,232 |
| Exchange rate (domestic currency vis-àvis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2)}$ | 40.3399 | 40.3399 | 40.3399 | 40.3399 | 40.3399 |
| average ${ }^{2)}$ | 40.6207 | 40.3399 | 40.3399 | 40.3399 | 40.3399 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

## Settlement media used by non-banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 10.88 | 12.00 | 11.87 | 7.10 | nap ${ }^{1)}$ |
| Transferable deposits | 34.8 | 46.9 | 49.6 | 53.2 | 55.1 |
| Other | nav | nav | nav | nav | nav |
| Narrow money supply (M1) | 45.7 | 58.9 | 61.4 | 60.3 | nap ${ }^{1)}$ |
| Memorandum items: |  |  |  |  |  |
| Broad money supply | 197.1 | 210.3 | 213.4 | 222.1 | $236.9{ }^{\text {2) }}$ |
| Transferable deposits in foreign currencies ${ }^{3)}$ | 7.09 | 3.72 | 4.60 | 4.00 | 3.66 |
| Outstanding value on e-money schemes of which: |  |  |  |  |  |
| on card-based products | 0.028 | 0.038 | 0.049 | 0.111 | 0.109 |
| on network-based products | nav | nav | nav | nav | nav |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) Excluding currency in circulation. This figure is not comparable with the ones reported the previous years.
3) All deposits made by Belgian residents in Belgium in foreign currencies until 1998, and in non-euro area currencies from 1999.

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | 0.84 | 7.34 | 7.25 | 7.62 | 7.30 |
| of which: |  |  |  |  |  |
| required reserves ${ }^{1)}$ | 0.82 | 7.29 | 7.25 | 7.62 | 7.30 |
| free reserves ${ }^{2 \prime}$ | 0.02 | 0.05 | neg | neg | neg |
| Transferable balances held at other banks ${ }^{3)}$ | 4.60 | 6.46 | 7.04 | 13.25 | 8.02 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank | 0.12 | neg | neg | neg | neg |

1) In preparation for the introduction of the euro, the NBB carried out tests on required reserves in September 1998.
2) Until 1998: average of end-of-month figures; 1999: end-of-year figures.
3) Payment means held by Belgian credit institutions with other credit institutions (sight accounts, BEF and foreign currencies, in Belgium and abroad).

## Banknotes and coins

(end of year, total value, EUR billions and BEF billions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | BEF | EUR | BEF | EUR | BEF | EUR | BEF | EUR BEF |
| Total banknotes issued | 11.97 | 482.9 | 13.43 | 541.9 | 13.48 | 543.6 | 9.20 | 371.4 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| BEF 10,000 | 5.71 | 230.4 | 6.69 | 269.7 | 6.81 | 274.8 | 3.97 | 160.1 |  |
| BEF 2,000 | 3.86 | 155.6 | 4.12 | 166.2 | 4.05 | 163.2 | 2.98 | 120.1 |  |
| BEF 1,000 | 1.63 | 65.7 | 1.80 | 72.7 | 1.81 | 73.0 | 1.63 | 65.9 |  |
| BEF 500 | 0.36 | 14.7 | 0.40 | 16.0 | 0.39 | 15.7 | 0.29 | 11.7 |  |
| BEF $200{ }^{\text {l) }}$ | 0.15 | 6.0 | 0.16 | 6.5 | 0.16 | 6.6 | 0.13 | 5.4 |  |
| BEF 100 | 0.26 | 10.5 | 0.27 | 10.8 | 0.26 | 10.3 | 0.20 | 8.2 | llowin |
| Total coins issued of which: | 0.57 | 23.0 | 0.60 | 24.1 | 0.59 | 24.0 | 0.45 | 18.3 | introduction of <br> the euro <br> banknotes and |
| BEF 500 | 0.005 | 0.2 | 0.005 | 0.2 | 0.005 | 0.2 | 0.005 | 0.2 | coins on 1 |
| BEF 250 | 0.002 | 0.1 | 0.002 | 0.1 | 0.002 | 0.1 | 0.002 | 0.1 | January 2002, |
| BEF 50 | 0.23 | 9.3 | 0.24 | 9.8 | 0.24 | 9.7 | 0.16 |  | these figures are |
| BEF 20 | 0.20 | 8.0 | 0.21 | 8.3 | 0.20 | 8.2 | 0.16 | 6.5 | being provided |
| BEF 5 | 0.08 | 3.3 | 0.09 | 3.5 | 0.09 | 3.5 | 0.07 | 2.9 | solely at an |
| BEF 1 | 0.04 | 1.8 | 0.05 | 1.9 | 0.05 | 2.0 | 0.04 | 1.7 | aggregated euro- |
| BEF 0.5 | 0.01 | 0.3 | 0.01 | 0.3 | 0.01 | 0.3 | 0.01 | 0.3 | area level. |
| Total banknotes and coins issued | 12.54 | 505.9 | 14.03 | 566.0 | 14.07 | 567.6 | 9.65 | 389.7 |  |
| Banknotes and coins held by credit institutions | 1.66 | 67.1 | 2.03 | 81.9 | 2.20 | 88.8 | 2.56 | 103.3 |  |
| Banknotes and coins in circulation outside credit institutions | 10.88 | 438.8 | 12.00 | 484.1 | 11.87 | 478.8 | 7.10 | 286.4 |  |

Institutional framework
(end of 2002)

| Categories | Number of institutions | Number of branches ${ }^{1)}$ | Number of accounts (thousands) | Number of internet-linked accounts | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 2 | 2.6 | nav | 0.01 |
| Credit institutions | 111 | 5,550 | $9895{ }^{3)}$ | nav | 54.22 |
| Postal institution ${ }^{2)}$ | 1 | 1,342 | 5.0 | nav | 0.86 |
| Total | 113 | 6,894 | $9903{ }^{3)}$ |  | 55.09 |
| of which: |  |  |  |  |  |
| virtual institutions | 3 | nav | nav | nav | nav |
| Branches of foreign banks | 46 | nav | nav | nav | 2.2 |
| of which: |  |  |  |  |  |
| EU-based | 36 | nav | nav | nav | 2.03 |

1) Number of branches: excluding those branches offering only a limited range of financial services.
2) Accounts: public authorities' accounts only; other accounts included in those belonging to credit institutions.
3) Provisional.

## Table 6

Payment card functions and accepting devices
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 12,014 | 13,375 | 13,930 | 13,987 | 14,902 |
| Number of networks | 13 | 12 | 12 | 12 | 11 |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 5,757 | 6,199 | 6,732 | 6,873 | 7,061 |
| of which: |  |  |  |  |  |
| open access | 1,145 | 1,161 | 1,305 | 1,321 | 1,322 |
| limited access | 4,612 | 5,038 | 5,427 | 5,552 | 5,739 |
| Volume of transactions (millions) | 159.30 | 177.40 | 202.41 | 221.07 | 237.21 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 85.60 | 90.40 | 90.85 | 93.57 | 96.96 |
| at ATMs with limited access | 73.70 | 87.00 | 111.56 | 127.50 | 140.25 |
| Value of transactions (EUR billions) | 16.93 | 18.55 | 21.42 | 22.93 | 24.58 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 8.59 | 8.86 | 8.08 | 9.18 | 9.45 |
| at ATMs with limited access | 8.34 | 9.69 | 13.34 | 13.75 | 15.13 |
| Number of ATMs with a giro transfer |  |  |  |  |  |
| volume of transactions (millions) | 73.70 | 87.00 | 111.56 | 127.50 | 140.25 |
| value of transactions (EUR billions) | 8.34 | 9.69 | 13.34 | 13.75 | 15.13 |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 10,841 | 12,024 | 12,467 | 12,507 | 13,496 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | 1,564 | 1,532 | 1,507 | 1,565 | 1,633 |
| Number of networks | 2 | 2 | 2 | 1 | 1 |
| Number of terminals | 93,061 | 99,623 | 116,436 | 144,421 | 135,743 |
| Volume of transactions (millions) ${ }^{1)}$ | 297.01 | 353.46 | 408.24 | 462.57 | 538.01 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | 23.87 | 26.40 | 28.51 | 30.50 | 32.69 |
| Value of transactions (EUR billions) ${ }^{1)}$ | 15.36 | 17.88 | 20.83 | 23.30 | 26.81 |
| of which: |  |  |  |  |  |
| transactions with retailer cards |  |  |  |  |  |
| (EUR billions) | 1.17 | 1.31 | 1.57 | 1.63 | 1.80 |

## Credit function ${ }^{2)}$

Cards with a credit function (thousands)

| $n a v$ | $n a v$ | $n a v$ | $n a v$ | nav |
| :--- | :--- | :--- | :--- | :--- |
| $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| $n a v$ | $n a v$ | $n a v$ |  | $n a v$ |

Electronic money function
Cards with an e-money function

| (thousands) | 5,606 | 7,898 | 7,931 | 7,998 |
| :--- | ---: | ---: | ---: | ---: |
| Number of accepting terminals | 45,649 | 63,993 | 67,837 | 88,847 |
| Number of networks | 1 | 1 | 1 | 104,542 |
| Number of purchase transactions (millions) | 28.17 | 45.47 | 51.27 | 60.46 |
| Value of purchase transactions (EUR billions) | 0.114 | 0.170 | 0.196 | 0.267 |
| Number of loading transactions (millions) | 4.35 | 6.86 | 7.76 | 10.78 |
| Number of loading terminals | 18,198 | 72,076 | 122,913 | 182,767 |
| Value of money loaded (EUR billions) | 0.126 | 0.180 | 0.205 | 0.670 |
| Float (EUR billions) | 0.028 | 0.038 | 0.049 | 0.329 |

Delayed debit cards (charge cards) ${ }^{2)}$
Cards with a delayed debit function

| (thousands) | 2,737 | 2,883 | 2,970 | 3,045 |
| :--- | ---: | ---: | ---: | ---: |
| Number of terminals | nav | nav | nav | nav |


| Memorandum item: <br> Total number of cards in circulation <br> (thousands) <br> of which: <br> cards with a combined debit, cash and <br> e-money function (thousands) <br> cards with a cheque guarantee function <br> (thousands) | 13,578 | 14,907 | 15,437 | 15,552 | 16,535 |
| :--- | :--- | :--- | :--- | :--- | :--- |

1) All ATMs with limited access have a cash dispensing function as well as a giro transfer function.
2) All major credit cards (Visa, AmEx, Eurocard, etc.) are issued as delayed debit cards.
3) The cheque guarantee function was abolished as of 1 January 2002.

## Table 7

Payment instructions handled by selected interbank funds transfer systems:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ELLIPS | 1.01 | 1.53 | 1.78 | 1.84 | 1.73 |
| of which: |  |  |  |  |  |
| domestic | 1.01 | 0.96 | 0.95 | 0.90 | 0.86 |
| cross-border | neg | 0.57 | 0.83 | 0.94 | 0.87 |
| Clearing house | 5.75 | 4.95 | 4.19 | 3.52 | 1.73 |
| Postal drafts and money orders | 2.40 | 2.03 | 1.74 | 1.44 | neg |
| Debits | 3.30 | 2.90 | 2.42 | 2.05 | 1.71 |
| Credit transfers | 0.05 | 0.02 | 0.03 | 0.03 | 0.02 |
| Others | neg | neg | neg | neg | neg |


| CEC | 929.12 | 937.17 | 885.22 | 919.05 | 985.40 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Direct debits | 91.90 | 99.54 | 103.64 | 106.91 | 104.58 |
| of which: |  |  |  |  |  |
| ordinary direct debits | 88.09 | 95.14 | 98.90 | 101.98 | 99.09 |
| refunds | 0.86 | 1.06 | 1.08 | 1.07 | 1.41 |
| unpaid direct debits | 2.95 | 3.34 | 3.66 | 3.86 | 4.08 |
| Other debit operations | 340.79 | 306.79 | 243.96 | 237.58 | 267.37 |
| of which: |  |  |  |  |  |
| truncated cheques | 61.47 | 52.57 | 44.80 | 36.25 | 20.25 |
| ATMs and POS | 278.96 | 253.89 | 198.88 | 201.05 | 246.93 |
| unpaid cheques | 0.36 | 0.33 | 0.28 | 0.28 | 0.19 |
| Credit transfers | 496.43 | 530.84 | 537.62 | 574.56 | 613.45 |
| of which: |  |  |  |  |  |
| credit transfers | 388.04 | 405.43 | 393.16 | 418.04 | 433.58 |
| counterparty postal drafts | 1.82 | 1.65 | 1.37 | 0.96 | 0.00 |
| counterparty ATM-POS | 82.93 | 102.15 | 121.59 | 138.14 | 165.53 |
| money order transfers | 17.86 | 16.18 | 16.48 | 12.27 | 9.27 |
| large-value or urgent credit transfers | 2.50 | 2.49 | 2.35 | 2.76 | 2.98 |
| others ${ }^{2)}$ | 3.28 | 2.94 | 2.67 | 2.39 | 2.09 |
| Concentration ratio ${ }^{3)}$ |  |  |  |  |  |
| ELLIPS | nav | nav | nav | 82\% | 83\% |
| Clearing house | nav | 70\% | 69\% | 72\% | 74\% |
| CEC | 69\% | 76\% | 74\% | 73\% | 74\% |

1) The table contains both customer and interbank transactions.
2) Bills of exchange.
3) Market share of the five largest participants in each payment system, based on the total volume of transactions.

## Table 8

Payment instructions handled by selected interbank funds transfer systems:
value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ELLIPS | 9,349.00 | 11,990.21 | 12,689.57 | 14,312.90 | 13,338.80 |
| of which: |  |  |  |  |  |
| domestic | 9,349.00 | 4,071.28 | 3,610.04 | 4,127.75 | 3,844.13 |
| cross-border | neg | 7,918.93 | 9,079.53 | 10,185.15 | 9,494.67 |
| Clearing house | 119.11 | 112.29 | 104.65 | 88.78 | 75.15 |
| Securities clearing balances | nav | nav | nav | nav | nav |
| Postal drafts and money orders | 1.24 | 1.21 | 1.02 | 0.96 | 0.00 |
| Debits | 117.75 | 111.03 | 103.59 | 87.73 | 75.06 |
| Credit transfers | 0.12 | 0.05 | 0.04 | 0.09 | 0.09 |
| Others | nav | nav | nav | nav | nav |
| CEC | 482.52 | 476.23 | 484.37 | 508.42 | 530.96 |
| Direct debits | 14.69 | 16.45 | 18.01 | 19.35 | 18.65 |
| of which: |  |  |  |  |  |
| ordinary direct debits | 13.88 | 15.54 | 16.91 | 18.11 | 17.44 |
| refunds | 0.22 | 0.26 | 0.34 | 0.36 | 0.36 |
| unpaid direct debits | 0.59 | 0.65 | 0.76 | 0.88 | 0.85 |
| Other debit operations | 47.29 | 50.12 | 53.15 | 55.07 | 58.66 |
| of which: |  |  |  |  |  |
| truncated cheques | 24.59 | 24.34 | 22.51 | 19.67 | 15.07 |
| ATMs and POS | 22.43 | 25.50 | 30.39 | 35.15 | 43.38 |
| unpaid cheques | 0.27 | 0.28 | 0.25 | 0.25 | 0.21 |


| Credit transfers | 420.54 | 409.66 | 413.21 | 434.00 | 453.65 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| of which: |  |  |  |  |  |
| credit transfers | 257.04 | 273.78 | 274.92 | 295.29 | 314.50 |
| counterparty postal drafts | 0.62 | 0.56 | 0.46 | 0.32 | 0.00 |
| counterparty ATM-POS | 22.43 | 25.10 | 28.92 | 34.41 | 43.37 |
| money order transfers | 4.09 | 4.00 | 4.02 | 3.56 | 3.14 |
| large-value or urgent credit transfers $_{\text {others }}$ 2) | 122.01 | 94.89 | 93.57 | 89.65 | 83.11 |
|  | 14.35 | 11.33 | 11.32 | 10.77 | 9.53 |
| Concentration ratio ${ }^{3)}$ |  |  |  |  |  |
| ELLIPS |  |  |  |  |  |
| Clearing house | nav | nav | nav | $86 \%$ | $87 \%$ |
| CEC | nav | $74 \%$ | $74 \%$ | $72 \%$ | $71 \%$ |

1) The table contains both customer and interbank transactions.
2) Bills of exchange.
3) Market share of the five largest participants in each payment system, based on the total value of transactions.

## Table 9

Indicators of the use of various cashless payment instruments:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 86.90 | 80.17 | 70.73 | 60.05 | 28.91 |
| of which: |  |  |  |  |  |
| face-to-face | 86.90 | 80.17 | 70.73 | 60.05 | 28.91 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by debit card | 297.01 | 353.46 | 408.24 | 462.56 | 538.02 |
| of which: |  |  |  |  |  |
| face-to-face | 297.01 | 353.46 | 408.24 | 462.56 | 538.02 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card | 44.34 | 48.65 | 53.79 | 60.80 | 57.09 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 674.70 | 723.00 | 656.83 | 752.42 | 808.06 |
| of which: |  |  |  |  |  |
| face-to-face ${ }^{2}$ | 411.60 | 412.10 | 361.26 | 403.22 | 418.98 |
| via PC or other terminal | 263.10 | 310.90 | 295.57 | 349.20 | 389.08 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 117.40 | 142.29 | 166.17 | 176.78 | 168.79 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | 117.40 | 142.29 | 166.17 | 176.78 | 168.79 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 28.17 | 45.47 | 51.27 | 60.46 | 120.83 |
| Network-based electronic money | nav | nav | nav | nav | nav |
| Total | 1,248.52 | 1,393.04 | 1,407.03 | 1,573.07 | 1,721.70 |

1) Excludes items initiated by banks; these data are not available.
2) Paper-based payment orders.

Indicators of the use of various cashless payment instruments:
value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques ${ }^{2)}$ | 358.35 | 98.24 | 86.78 | 98.85 | 99.24 |
| of which: |  |  |  |  |  |
| face-to-face | 358.35 | 98.24 | 86.78 | 98.85 | 99.24 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by debit card | 15.36 | 17.88 | 20.83 | 23.30 | 26.81 |
| of which: |  |  |  |  |  |
| face-to-face | 15.36 | 17.88 | 20.83 | 23.30 | 26.81 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card | 4.43 | 4.92 | 5.53 | 6.61 | 6.07 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 10,719.24 | 15,186.15 | 16,127.14 | 17,353.46 | 13,157.42 |
| of which: |  |  |  |  |  |
| face-to-face ${ }^{3)}$ | 1,624.87 | 2,184.36 | 2,678.79 | 2,596.46 | 811.98 |
| via PC or other terminal | 9,094.37 | 13,001.79 | 13,448.35 | 14,757.00 | 12,345.44 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 32.13 | 40.90 | 50.96 | 54.15 | 46.17 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | 32.13 | 40.90 | 50.96 | 54.15 | 46.17 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 0.11 | 0.17 | 0.20 | 0.27 | 0.67 |
| Network-based electronic money | nav | nav | nav | nav | nav |
| Total | 11,129.62 | 15,348.26 | 16,291.44 | 17,536.64 | 13,336.38 |

1) Excludes items initiated by banks; these data are not available.
2) Some large-value debit operations are no longer considered as cheques in 1999.
3) Paper-based payment orders.

## Table 11a

Instructions handled by trading platforms, clearing houses and securities settlement systems:
volume of transactions ${ }^{1)}$

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Regulated off-exchange market ${ }^{2)}$ |  |  |  |  |  |
| Volume of transactions | 88,279 | 68,543 | 72,897 | 94,594 | 107,335 |
| Euronext Brussels |  |  |  |  |  |
| Volume of transactions <br> (in number of securities) (thousands) | 1,323,875 | 2,086,763 | 2,752,637 | 2,670,481 | 2,600,816 |
| Nasdaq Europe |  |  |  |  |  |
| Volume of transactions | 160,589 | 157,273 | 412,279 | 104,425 | 103,871 |

Clearnet SA Brussels Branch ${ }^{3)}$

| Volume of transactions cleared | nav | nav | nav | $4,976,000$ | nav |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| NBB SSS |  |  |  |  | 158,927 |
| Volume of settlement instructions | 156,876 | 121,174 | 114,966 | 145,117 |  |
| Euronext-CIK |  |  |  |  | 357,534 |
| Volume of settlement instructions (EMSS) | nav | 242,733 | 248,116 | 355,523 | 3 |

1) As a result of mergers and the creation of new companies, data are not always available
2) Includes transactions made on MTS Belgium.
3) Number of trades cleared in Clearnet systems.

## Table 11b

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Regulated off-exchange market ${ }^{2)}$ |  |  |  |  |  |
| Value of transactions | 1,932 | 1,815 | 1,885 | 1,782 | 1,671 |
| Euronext Brussels |  |  |  |  |  |
| Value of transactions | 55.82 | 55.56 | 47.50 | 46.16 | 40.52 |
| Nasdaq Europe |  |  |  |  |  |
| Value of transactions | 3.89 | 4.46 | 21.34 | 1.69 | 0.32 |
| Clearnet SA Brussels Branch |  |  |  |  |  |
| Value of transactions cleared (cash market) | nav | 35 | 30 | nav | nav |
| NBB SSS ${ }^{3)}$ |  |  |  |  |  |
| Value of settlement instructions | 2,702 | 2,261 | 2,372 | 2,773 | 2,733 |
| Euronext-CIK |  |  |  |  |  |
| Value of settlement instructions (EMSS) | nav | 75 | 76 | 101 | 98 |

1) As a result of mergers and the creation of new companies, data are not always available.
2) Including transactions made on MTS Belgium.
3) Nominal value.

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems ${ }^{\text {1) }}$

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Regulated off-exchange market |  |  |  |  |  |
| (trading systems) | 199 | 202 | 203 | 196 | 187 |
| Banks | 137 | 136 | 136 | 131 | 129 |
| of which: |  |  |  |  |  |
| domestic | 80 | 73 | 71 | 66 | 64 |
| foreign | 57 | 63 | 65 | 65 | 65 |
| Brokers/dealers | 60 | 65 | 66 | 64 | 57 |
| of which: |  |  |  |  |  |
| domestic | 52 | 52 | 50 | 47 | 42 |
| foreign | 8 | 13 | 16 | 17 | 15 |
| Others: | 2 | 1 | 1 | 1 | 1 |
| NBB | 1 | 1 | 1 | 1 | 1 |
| Institut de Réescompte et de |  |  |  |  |  |
| Garantie (bill rediscounter) ${ }^{\text {2) }}$ | 1 | 0 | 0 | 0 | 0 |
| Euronext Brussels (trading system) |  |  |  |  |  |
| Members (stock exchange + derivates |  |  |  |  |  |
| exchange) | 102 | 130 | 118 | 92 | 103 |
| of which: |  |  |  |  |  |
| domestic | 88 | 86 | 74 | 55 | 51 |
| foreign | 14 | 44 | 44 | 37 | 52 |


| Nasdaq Europe |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 69 | 79 | 78 | 66 | 54 |
| of which: |  |  |  |  |  |
| domestic ${ }^{3)}$ | 9 | 11 | 10 | 11 | 5 |
| foreign ${ }^{3)}$ | 60 | 68 | 68 | 55 | 49 |
| Banks | 13 | 14 | 14 | 0 | 0 |
| of which: |  |  |  |  |  |
| domestic ${ }^{3)}$ | 0 | 0 | 0 | nav | nav |
| foreign ${ }^{3}$ | 13 | 14 | 14 | nav | nav |
| Brokers/dealers | 56 | 65 | 64 | nav | nav |
| of which: |  |  |  |  |  |
| domestic ${ }^{3)}$ | 9 | 11 | 10 | nav | nav |
| foreign ${ }^{3}$ | 47 | 54 | 54 | nav | nav |
| Clearnet SA Brussels Branch | nav | 76 | 57 | 53 | 27 |
| Banks | nav | 35 | 24 | 22 | 18 |
| of which: |  |  |  |  |  |
| domestic | nav | 31 | 19 | 19 | 14 |
| foreign | nav | 4 | 5 | 3 | 4 |
| Brokers/dealers | $n a v$ | 41 | 33 | 31 | 9 |
| of which: |  |  |  |  |  |
| domestic | nav | 41 | 33 | 31 | 6 |
| foreign | nav | 0 | 0 | 0 | 3 |
| NBB SSS | 188 | 166 | 151 | 134 | 123 |
| Banks | 108 | 88 | 83 | 79 | 71 |
| of which: |  |  |  |  |  |
| domestic | nav | 59 | 51 | 50 | 42 |
| foreign | nav | 29 | 32 | 29 | 29 |
| Brokers/dealers | 51 | 41 | 33 | 19 | 15 |
| of which: |  |  |  |  |  |
| domestic | nav | nav | nav | nav | 15 |
| foreign | nav | nav | nav | nav | 0 |
| Others: | 29 | 37 | 35 | 36 | 37 |
| Securities settlement systems | 2 | 5 | 5 | 6 | 5 |
| Ministry of Finance | 3 | 3 | 3 | 4 | 6 |
| Public bodies | 24 | 29 | 27 | 26 | 26 |
| Euronext-CIK (Security Settlement System) | 124 | 113 | 113 | 104 | 97 |
| Banks | 65 | 57 | 57 | 61 | 61 |
| of which: |  |  |  |  |  |
| domestic | $n a v$ | 43 | 43 | 45 | 42 |
| foreign | nav | 14 | 14 | 16 | 19 |
| Brokers/dealers | 54 | 52 | 52 | 39 | 32 |
| of which: |  |  |  |  |  |
| domestic | nav | 48 | 48 | 34 | 28 |
| foreign | nav | 4 | 4 | 5 | 4 |
| Securities settlement systems | 5 | 4 | 4 | 4 | 4 |

1) As a result of mergers and the creation of new companies, data are not always available.
2) Since 1 January 1999 the Institut de Réescompte et de Garantie has been changed into the Central Processing of Bills of Exchange.
3) "Domestic" refers to $E U$ and "foreign" refers to non-EU.

## Table 11d

Outstanding securities ${ }^{1)}$
(end of year)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Regulated off-exchange market ${ }^{2)}$ |  |  |  |  |  |
| Value of stocks listed (EUR billions) | $n a v$ | nav | nav | nav |  |
| Value of other securities listed | 180 | 191 | 204 | 218 | 231 |
| (EUR billions) | nav | nav | nav | nav | nav |
| Number of stocks listed |  |  |  |  |  |


| Number of other securities listed | $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Euronext Brussels |  |  |  |  |  |
| Value of stocks listed (EUR billions) | 209.20 | 183.71 | 196.66 | 186.26 | 122.45 |
| Value of other securities listed (EUR billions) | 0.50 | 1.04 | $n a v$ | $n a v$ | $n a v$ |
| of which: |  |  |  |  |  |
| domestic equity warrants | 0.50 | 1.04 | nav | nav | nav |
| foreign companies | $n a v$ | $n a v$ | nav | $n a v$ | $n a v$ |
| Number of stocks listed | 298 | 308 | 295 | 275 | 256 |
| Number of other securities listed | $n a v$ | $n a v$ | $n a v$ | $n a v$ | nav |
| Nasdaq Europe |  |  |  |  |  |
| Value of stocks listed (EUR billions) | 13.10 | 42.90 | 24.40 | 8.40 | 3.00 |
| Value of other securities listed |  |  |  |  |  |
| (EUR billions) | nav | nav | nav | nav | 0.03 |
| Number of stocks listed | 39 | 56 | 63 | 49 | 40 |
| Number of other securities listed | $n a v$ | $n a v$ | nav | nav | 1 |
| NBB SSS |  |  |  |  |  |
| Value of stocks listed (EUR billions) | $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| Value of other securities listed |  |  |  |  |  |
| (EUR billions) | 239 | 252 | 277 | 279 | 291 |
| Number of stocks listed | nav | nav | nav | nav | 2002 |
| Number of other securities listed | nav | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| Euronext-CIK |  |  |  |  |  |
| Value of stocks listed (EUR billions) | $n a v$ | 164 | 167 | 189 | 127 |
| Value of other securities listed |  |  |  |  |  |
| (EUR billions) | nav | nav | nav | nav | nav |
| Number of stocks listed | nav | nav | nav | nav | nav |
| Number of other securities listed | $n a v$ | $n a v$ | $n a v$ | nav | nav |

1) As a result of mergers and the creation of new companies, data are not always available.
2) Including transactions made on MTS Belgium.

## Table 11e

Netting ratio in clearing systems ${ }^{1)}$

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :--- | :--- | :--- | :--- |
| Clearnet SA Brussels Branch |  |  |  |  |
| Netting ratio for cash over year | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| Netting ratio for securities over year | $n a v$ | $n a v$ | $n a v$ | $n a v$ |

1) As a result of mergers and the creation of new companies, data are not available.

## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 29 | 24 | 23 | 23 | 21 |
| of which live | 28 | 24 | 23 | 23 | 21 |
| Sub-members | 41 | 38 | 42 | 44 | 46 |
| of which live | 41 | 37 | 41 | 44 | 46 |
| Participants | 10 | 17 | 19 | 16 | 19 |
| of which live | 10 | 17 | 18 | 16 | 19 |
| Total users | 80 | 79 | 84 | 83 | 86 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent <br> of which: | $36,454,886$ | $45,648,537$ | $57,872,520$ | $66,893,452$ | $81,849,361$ |
| category I |  |  |  |  |  |
| category II | $7,825,972$ | $10,056,972$ | $11,323,837$ | $11,868,270$ | $12,034,193$ |
| Total messages received | $6,859,838$ | $5,397,628$ | $5,673,766$ | $5,474,602$ | $5,298,807$ |
| of which: | $31,617,702$ | $37,434,987$ | $48,539,836$ | $54,678,699$ | $60,543,849$ |
| category I |  |  |  |  |  |
| category II | $7,108,235$ | $9,207,639$ | $10,529,012$ | $11,140,911$ | $12,206,104$ |
| Domestic traffic | $5,715,306$ | $5,017,388$ | $5,486,417$ | $5,392,723$ | $5,372,145$ |
| Memorandum item: | $6,999,929$ | $9,275,820$ | $11,035,591$ | $12,995,706$ | $14,447,532$ |
| Global SWIFT traffic ${ }^{\text {1) }}$ |  |  |  |  |  |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Population (thousands) | 5,303 | 5,321 | 5,338 | 5,357 | 1,376 |
| GDP (DKK billions) | $1,155.4$ | $1,213.6$ | $1,280.8$ | $1,325.3$ | $2,365.2$ |
| GDP per capita (DKK) | 217,879 | 228,077 | 239,937 | 247,391 | 253,946 |
| Exchange rate (domestic currency vis- |  |  |  |  |  |
| à-vis ECU/EUR): |  |  |  |  |  |
| end of year | 7.44878 | 7.44330 | 7.46310 | 7.4365 | 7.4288 |
| average | 7.49930 | 7.45400 | 7.45382 | 7.4522 | 7.4305 |

## Table 2

## Settlement media used by non-banks

(end of year, DKK billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 34.50 | 36.90 | 37.70 | 39.20 | 39.00 |
| Transferable deposits ${ }^{1)}$ | 316.81 | 334.64 | 349.40 | 387.50 | 408.29 |
| Narrow money supply (M1) | 351.31 | 371.54 | 387.10 | 426.70 | 447.29 |
| Memorandum items: |  |  |  |  |  |
| Broad money supply | nap | nap | nap | nap | nap |
| Outstanding value on e-money schemes | 0.02 | 0.02 | 0.02 | 0.02 | 0.02 |
| of which: |  |  |  |  |  |
| on card-based products | 0.02 | 0.02 | 0.02 | 0.02 | 0.02 |
| on network-based products | nap | nap | nap | nap | nap |

1) Including deposits in foreign currencies.

## Table 3

Settlement media used by banks
(end of year, DKK billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | 12.41 | 5.95 | 7.82 | 3.71 | 10.11 |
| of which: |  |  |  |  |  |
| required reserves | nap | nap | nap | nap | nap |
| free reserves | 12.41 | 5.95 | 7.82 | 3.71 | 10.11 |
| Transferable balances held at other banks | nap | nap | nap | nap |  |
| Memorandum item:  <br> Institutions' borrowing from central bank nap | nap | nap | nap |  |  |

## Table 4

## Banknotes and coins

(end of year, total value, DKK billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total banknotes issued | 37.20 | 42.43 | 40.65 | 42.97 | 43.16 |
| of which: |  |  |  |  |  |
| DKK 1,000 | 19.79 | 22.98 | 22.05 | 23.57 | 23.43 |
| DKK 500 | 8.09 | 9.27 | 8.79 | 9.30 | 9.40 |
| DKK 200 | 2.18 | 2.53 | 2.69 | 2.89 | 3.07 |
| DKK 100 | 5.88 | 6.34 | 5.83 | 5.77 | 5.73 |
| DKK 50 | 0.85 | 0.90 | 0.92 | 0.93 | 0.96 |
| Other ${ }^{\text {l) }}$ | 0.41 | 0.40 | 0.38 | 0.51 | 0.58 |
| Total coins issued | 3.82 | 3.95 | 4.15 | 4.33 | 4.49 |
| of which: |  |  |  |  |  |
| DKK 20 | 1.37 | 1.42 | 1.52 | 1.60 | 1.67 |
| DKK 10 | 0.81 | 0.84 | 0.87 | 0.92 | 0.96 |
| DKK 5 | 0.50 | 0.52 | 0.54 | 0.56 | 0.57 |


| DKK 2 | 0.34 | 0.36 | 0.37 | 0.39 | 0.41 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DKK 1 | 0.41 | 0.42 | 0.44 | 0.44 | 0.45 |
| 50 øre | 0.13 | 0.14 | 0.14 | 0.15 | 0.15 |
| 25 øre | 0.17 | 0.17 | 0.18 | 0.18 | 0.18 |
| Other ${ }^{2)}$ | 0.08 | 0.08 | 0.09 | 0.09 | 0.09 |
| Total banknotes and coins issued | 41.02 | 46.38 | 44.80 | 47.30 | 47.66 |
| Banknotes and coins held by credit institutions | 6.52 | 9.48 | 7.10 | 8.10 | 8.66 |
| Banknotes and coins in circulation outside credit institutions | 34.50 | 36.90 | 37.70 | 39.20 | 39.00 |

1) Special banknotes in circulation in the Faroes. DKK 20, DKK 10 and DKK 5 banknotes are also included.
2) Includes DKK 200 commemorative coins and DKK 2 coins in circulation until the end of 1959.

## Table 5

## Institutional framework

(end of 2002)

| Categories | Number of institutions | Number of branches | Number of accounts (thousands) | Number of internetlinked accounts | Value of accounts (DKK billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 0 | neg | nav | neg |
| Credit institutions | 184 | 2,211 | 9,549 | nav | 459.17 |
| Postal institution | 1 | 1,048 | nap | nap | nap |
| Total | 186 | 3,259 | 9,549 | 0 | 459.17 |
| of which: |  |  |  |  |  |
| virtual institutions | 2 | 2 | nav | nav | nav |
| Branches of foreign banks | 8 | 8 | nav | nav | nav |
| of which: |  |  |  |  |  |
| EU-based | 7 | 7 | nav | nav | nav |

## Table 6

Payment card functions and accepting devices
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 2,817 | 3,176 | 3,476 | 3,677 | 3,831 |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of ATMs with a cash dispensing function | 2,549 | 2,641 | 2,701 | 2,763 | 2,822 |
| of which: |  |  |  |  |  |
| open access | 2,549 | 2,641 | 2,701 | 2,763 | 2,822 |
| limited access | nap | nap | nap | nap | nap |
| Volume of transactions (millions) | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | nav | nav | nav | nav |
| at ATMs with limited access | nav | nav | nav | nav | nav |
| Value of transactions (DKK billions) | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | nav | nav | nav | nav |
| at ATMs with limited access | nav | nav | nav | nav | nav |
| Number of ATMs with a giro transfer function | 2,549 | 2,641 | 2,701 | 2,763 | 2,822 |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (DKK billions) | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 2,621 | 2,794 | 3,018 | 3,180 | 3,290 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks | 1 | 1 | 1 | 1 | 1 |


| Number of terminals | 68,600 | 73,000 | 78,000 | 88,541 | 95,882 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Volume of transactions (millions) | 349 | 382 | 412 | 453 | 492 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | $n a v$ | $n a v$ | $n a v$ |
| Value of transactions (DKK billions) | 124 | 135 | 145 | 158 | 171 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (DKK billions) | nav | $n a v$ | nav | nav | nav |
| Credit function |  |  |  |  |  |
| Cards with a credit function (thousands) | 196 | 382 | 458 | 497 | 541 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | $n a v$ |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of terminals | 20,504 | 21,767 | 22,286 | 30,336 | 34,433 |
| Volume of transactions (millions) | 10 | 11 | 13 | 13 | 14 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions (DKK billions) | 8 | 10 | 11 | 12 | 13 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (DKK billions) | nav | nav | nav | $n a v$ | $n a v$ |
| Electronic money function |  |  |  |  |  |
| Cards with an e-money function (thousands) | 651 | 672 | 593 | 627 | 896 |
| Number of accepting terminals | 4,383 | 4,568 | 1,954 | 1,887 | 1,757 |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of purchase transactions (millions) | 7.3 | 7.9 | 7.9 | 7.8 | 7.6 |
| Value of purchase transactions |  |  |  |  |  |
| (DKK billions) | 0.049 | 0.063 | 0.070 | 0.070 | 0.069 |
| Number of loading transactions (millions) | 0.009 | 0.013 | 0.048 | 0.064 | 0.073 |
| Number of loading terminals | 3 | 14 | 17 | 149 | 314 |
| Value of money loaded (DKK billions) | 0.001 | 0.002 | 0.007 | 0.008 | 0.010 |
| Float (DKK billions) | 0.019 | 0.020 | 0.022 | 0.025 | 0.020 |
| Delayed debit cards (charge cards) |  |  |  |  |  |
| Cards with a delayed debit function |  |  |  |  |  |
| (thousands) | nap | nap | nap | nap | nap |
| Number of terminals | nap | nap | nap | nap | nap |
| Volume of transactions (millions) | nap | nap | nap | nap | nap |
| Value of transactions (DKK billions) | nap | nap | nap | nap | nap |
| Memorandum item: |  |  |  |  |  |
| Total number of cards in circulation (thousands) | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| cards with a combined debit, cash and e-money function (thousands) | nap | nap | nap | nap | nap |
| cards with a cheque guarantee function (thousands) | nav | nav | nav | nav | nav |

## Table 7 <br> Payment instructions handled by selected interbank funds transfer systems: <br> volume of transactions

(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Kronos (DKK) / DN Inquiry and Transfer System | 0.4 | 0.4 | 0.4 | 0.4 | 0.4 |
| Kronos (EUR) / DEBES | nap | 0.1 | 0.1 | 0.1 | 0.1 |
| Retail clearing | 722.9 | 765.2 | 810.6 | 851.8 | 908.5 |
| of which: |  |  |  |  |  |
| cheques | 57.9 | 48.6 | 43.4 | 37.0 | 29.4 |
| direct debits | 112.8 | 121.6 | 129.8 | 137.7 | 145.9 |
| paperless credit transfers | 192.7 | 201.7 | 213.1 | 210.2 | 227.2 |
| payments by debit card | 349.4 | 382.0 | 411.6 | 453.4 | 492.3 |


| payments by credit card | 10.0 | 11.3 | 12.7 | 13.4 |
| :--- | :--- | :--- | :--- | :--- |
| Concentration ratio: |  |  |  |  |
| Kronos (DKK) / DN Inquiry and Transfer System | nav | nav | nav |  |
| Kronos (EUR) / DEBES | nap | nav | nav |  |
| Retail clearing | nav | nav | nav |  |

Table 8
Payment instructions handled by selected interbank funds transfer systems: value of transactions
(DKK billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Kronos (DKK) / DN Inquiry and Transfer System | 21,654 | 20,988 | 25,658 | 35,939 | 40,372 |
| Kronos (EUR) / DEBES | nap | 9,113 | 10,850 | 10,664 | 14,348 |
| Retail clearing | 3,687 | 3,841 | 4,064 | 4,066 | 4,130 |
| of which: |  |  |  |  |  |
| cheques | 940 | 810 | 737 | 662 | 553 |
| direct debits | 290 | 323 | 362 | 389 | 411 |
| paperless credit transfers | 2,325 | 2,563 | 2,809 | 2,845 | 2,982 |
| payments by debit card | 124 | 135 | 145 | 158 | 171 |
| payments by credit card | 8 | 10 | 11 | 12 | 13 |
| Concentration ratio: |  |  |  |  |  |
| Kronos (DKK) / DN Inquiry and Transfer System | nav | nav | nav | nav | nav |
| Kronos (EUR) / DEBES | nap | nav | nav | nav | nav |
| Retail clearing | nav | nav | nav | nav | nav |

## Table 9

Indicators of the use of various cashless payment instruments: volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 71.1 | 61.0 | 55.6 | 48.2 | 41.6 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by debit card | 349.44 | 381.96 | 411.59 | 453.42 | 492.25 |
| of which: |  |  |  |  |  |
| face-to-face | nav | $n a v$ | nav | $n a v$ | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | $n a v$ | nav |
| Payments by credit card of which: | 10.01 | 11.32 | 12.66 | 13.44 | 13.81 |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | $n a v$ | $n a v$ | $n a v$ | nav |
| telebanking | nav | nav | $n a v$ | nav | nav |
| via mobile phone | nav | $n a v$ | nav | $n a v$ | nav |
| Credit transfers ${ }^{1), 2)}$ | 192.72 | 201.70 | 213.06 | 210.24 | 227.16 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 112.76 | 121.62 | 129.83 | 137.74 | 145.93 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | $n a v$ |


| telebanking | nav | nav | nav |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 7.29 | 7.86 | 7.92 |  |  |
| Network-based electronic money | nap | nap | nap | nap |  |
| Total | $\mathbf{7 4 3 . 3 2}$ | $\mathbf{7 8 5 . 4 6}$ | $\mathbf{8 3 0 . 6 5}$ | $\mathbf{8 7 0 . 8 2}$ | $\mathbf{9 2 8 . 2 7}$ |

1) Intrabank customer payments not included.
2) Includes items initiated by banks.

## Table 10 <br> Indicators of the use of various cashless payment instruments <br> value of transactions

(DKK billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 1,237 | 955 | 876 | 792 | 708 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by debit card | 124 | 135 | 145 | 158 | 171 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card | 8 | 10 | 11 | 12 | 13 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{1), 2)}$ | 2,325 | 2,563 | 2,809 | 2,845 | 2,982 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | $n a v$ | nav | nav |
| via PC or other terminal | $n a v$ | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | $n a v$ |
| Direct debits | 290 | 323 | 362 | 389 | 411 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 0.049 | 0.063 | 0.070 | 0.070 | 0.069 |
| Network-based electronic money | nap | nap | nap | nap | nap |
| Total | 3,984 | 3,986 | 4,203 | 4,196 | 4,285 |

[^10]Table 11a
Instructions handled by trading platforms and securities settlement systems:
volume of transactions
(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| Trading platform |  |  |  |  |
| Copenhagen Stock Exchange Ltd | 1.1 | 1.3 | 2002 |  |
| Shares | 1.5 | 1.4 | 2.8 | 2.1 |
| Bonds | 2.6 | 2.6 | 3.9 | 3.1 |
| Total |  |  |  |  |
| Securities settlement system | 3.4 | 3.5 |  |  |
| VP A/S |  |  |  |  |
| Trade transactions |  |  |  |  |

## Table 11b

Instructions handled by trading platforms and securities settlement systems:
market value of transactions
(DKK billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | ---: | ---: | ---: | ---: |
| Trading platform |  |  |  |  |
| Copenhagen Stock Exchange Ltd |  |  |  |  |
| Shares | 448 | 469 | 836 | 591 |
| Bonds | 9,649 | 7,156 | 5,611 | 5,557 |
| Total | 9,097 | 7,625 | 6,447 | 6,148 |
| Securities settlement system |  |  |  |  |
| VP A/S | 22,992 | 22,010 |  |  |
| Clearing of trade amounts | 28,287 | 26,794 | 22,572 | 20,324 |
| Turnover of bonds (nominal value) | 172 | 229 | 28,009 | 24,873 |
| Turnover of shares etc. (nominal value) |  |  | 340 | 338 |

## Table 11c

Number of participants in trading platforms and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platform |  |  |  |  |  |
| Copenhagen Stock Exchange Ltd |  |  |  |  |  |
| Banks | nav | 25 | 28 | 28 | 26 |
| of which: |  |  |  |  |  |
| domestic | nav | 18 | 17 | 17 | 17 |
| foreign (branches and remote participants) | nav | 7 | 11 | 11 | 9 |
| Central bank | nav | 1 | 1 | 1 | 1 |
| Brokers/dealers | nav | 9 | 13 | 19 | 17 |
| of which: |  |  |  |  |  |
| domestic | nav | 4 | 3 | 5 | 4 |
| foreign | nav | 5 | 10 | 14 | 13 |
| Total | nav | 35 | 42 | 48 | 44 |
| Securities settlement system |  |  |  |  |  |
| VP A/S |  |  |  |  |  |
| Banks, brokers, dealers | nav | 200 | 200 | 154 | 146 |
| Remote members | nav | 12 | 24 | 26 | 25 |
| Central bank | nav | 1 | 1 | 1 | 1 |
| Mortgage credit institutions | nav | 17 | 17 | 14 | 13 |
| Securities settlement systems | nav | 1 | 1 | 1 | 1 |
| Institutional investors | nav | 23 | 23 | 27 | 10 |
| Total | nav | 254 | 266 | 223 | 196 |

## Table 11d

Outstanding securities
(end of year)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| Trading platform |  |  |  |  |
| Copenhagen Stock Exchange Ltd |  |  |  |  |
| Value of securities issued (DKK billions) | 2,716 | 2,812 | 2,989 | 3,010 |
| Number of securities issued | 2,813 | 2,816 | 2,822 | 2,738 |
| Securities settlement system |  |  |  |  |
| VP A/S | 2,825 | 2,966 | 3,213 | 3,030 |
| Value of securities registered (DKK billions) | 3,043 | 3,065 | 3,092 | 3,173 |
| Number of securities registered |  |  | 3,089 |  |

Table 11e
Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| VP A/S |  |  |  |  |
| Netting ratio for cash over year | nav | nav | nav | nav |
| Netting ratio for securities over year | nav | nav | nav | nav |

## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 36 | 21 | 25 | 24 | 24 |
| of which live | 36 | 21 | 25 | 24 | 24 |
| Sub-members | 9 | 9 | 11 | 12 | 11 |
| of which live | 9 | 9 | 10 | 11 | 10 |
| Participants | 3 | 18 | 17 | 16 | 15 |
| of which live | 3 | 18 | 17 | 16 | 15 |
| Total users | 48 | 48 | 53 | 52 | 50 |
| of which live | 48 | 48 | 52 | 51 | 49 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

## Table 13

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent | $9,961,742$ | $11,402,262$ | $13,195,990$ | $14,080,046$ | $15,159,773$ |
| of which: |  |  |  |  |  |
| category I | $3,348,400$ | $3,882,765$ | $4,566,681$ | $4,887,672$ | $5,168,221$ |
| category II | $2,689,158$ | $2,778,597$ | $3,023,426$ | $2,969,825$ | $2,760,299$ |
| Total messages received | $9,130,548$ | $10,871,940$ | $12,262,142$ | $13,695,981$ | $14,507,354$ |
| of which: |  |  |  |  |  |
| category I | $2,729,086$ | $2,997,764$ | $3,410,545$ | $3,764,481$ | $3,938,492$ |
| category II | $1,824,054$ | $2,140,736$ | $2,325,448$ | $2,488,057$ | $2,171,485$ |
| Domestic traffic | $1,503,964$ | $1,988,750$ | $2,005,430$ | $2,319,455$ | $2,386,610$ |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{1)}$ | $941,235,088$ | $1,076,490,597$ | $1,298,668,103$ | $1,533,906,047$ | $1,817,443,994$ |

[^11]Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) ${ }^{1)}$ | 82,029 | 82,087 | 82,188 | 82,339 | 82,483 |
| GDP (EUR billions) ${ }^{2)}$ | 1,929.4 | 1,978.6 | 2,030.0 | 2,071.2 | 2,108.2 |
| GDP per capita (ECU/EUR) ${ }^{2)}$ | 23,521 | 24,104 | 24,699 | 25,155 | 25,559 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{3}$ | 1.95583 | 1.95583 | 1.95583 | 1.95583 | 1.95583 |
| average ${ }^{3)}$ | 1.96913 | 1.95583 | 1.95583 | 1.95583 | 1.95583 |

1) Average of the year.
2) In all tables the irrevocable conversion rate to the euro has been used for 1998 data
3) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

## Settlement media used by non-banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 123.7 | 131.1 | 125.9 | 68.0 | nap |
| Transferable deposits | 389.7 | 426.5 | 448.7 | 533.7 | 583.5 |
| of which held by: |  |  |  |  |  |
| households | 236.9 | 265.1 | 270.3 | 332.4 | 366.7 |
| corporate sector | 139.7 | 147.0 | 163.4 | 185.6 | 200.5 |
| other | 13.1 | 14.4 | 15.0 | 15.7 | 16.3 |
| Narrow money supply (M1) ${ }^{1)}$ | 513.4 | 557.6 | 574.6 | 601.7 | nap |
| Memorandum items: |  |  |  |  |  |
| Broad money supply ${ }^{2}$ | 1,302.1 | 1,395.3 | 1,381.2 | 1,466.9 | 1,456.6 |
| Transferable deposits in foreign currencies | nav | 9.0 | 8.5 | 10.8 | 11.8 |
| Outstanding value on e-money schemes | 0.06 | 0.06 | 0.06 | 0.06 | 0.07 |
| of which: |  |  |  |  |  |
| on card-based products | 0.06 | 0.06 | 0.06 | 0.06 | 0.07 |
| on network-based products | nav | nav | nav | nav | nav |

1) For 2002, due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) For 1998, as defined by the Deutsche Bundesbank; thereafter as defined by the ECB. For 2002, excluding currency in circulation. This figure is not comparable with those reported in previous years.

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Transferable balances held at central bank | 23.7 | 33.3 | 35.5 | 38.9 | 38.6 |
| of which: |  |  |  |  |  |
| required reserves | 23.4 | 33.0 | 35.3 | 37.9 | 38.4 |
| free reserves | 0.3 | 0.3 | 0.2 | 1.0 | 127.6 |
| Transferable balances held at other banks${ }^{1)}$ | 241.6 | 114.4 | 113.4 | 123.1 |  |
| Memorandum item: <br> Institutions' borrowing from central bank ${ }^{2)}$ | 2.6 | 9.4 | 0.6 | 1.6 | 2.2 |

[^12]2) Marginal lending facility

## Banknotes and coins

(end of year, total value, EUR billions and DEM billions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | DEM | EUR | DEM | EUR | DEM | EUR | DEM |  |
| Total banknotes issued | 130.5 | 255.3 | 140.1 | 274.1 | 134.0 | 262.1 | 76.5 | 149.7 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| DEM 1,000 | 44.3 | 86.6 | 47.8 | 93.5 | 45.6 | 89.2 | 22.3 | 43.7 |  |
| DEM 500 | 13.5 | 26.5 | 14.2 | 27.8 | 13.6 | 26.5 | 7.0 | 13.6 |  |
| DEM 200 | 4.3 | 8.4 | 4.1 | 8.0 | 3.7 | 7.1 | 1.9 | 3.8 |  |
| DEM 100 | 50.2 | 98.2 | 54.4 | 106.4 | 52.0 | 101.8 | 31.8 | 62.1 |  |
| DEM 50 | 10.9 | 21.4 | 11.7 | 23.0 | 11.1 | 21.8 | 7.6 | 14.9 | Following the |
| DEM 20 | 4.4 | 8.7 | 4.8 | 9.5 | 4.9 | 9.7 | 3.6 | 7.1 | introduction of |
| DEM 10 | 2.7 | 5.2 | 2.9 | 5.6 | 2.9 | 5.7 | 2.2 | 4.3 | the euro |
| DEM 5 | 0.2 | 0.3 | 0.2 | 0.3 | 0.2 | 0.3 | 0.1 | 0.2 | banknotes and |
| Total coins issued | 8.1 | 15.7 | 8.2 | 15.9 | 8.2 | 16.0 | 6.4 | 12.5 | coins on 1 |
| of which: |  |  |  |  |  |  |  |  | these figures are |
| DEM 10 | 1.3 | 2.6 | 1.3 | 2.6 | 1.4 | 2.7 | 1.3 | 2.6 | being provided |
| DEM 5 | 2.9 | 5.7 | 2.9 | 5.7 | 2.9 | 5.7 | 2.1 | 4.1 | solely at an |
| DEM 2 | 1.2 | 2.3 | 1.2 | 2.4 | 1.2 | 2.4 | 0.9 | 1.8 | aggregated euro- |
| DEM 1 | 1.2 | 2.3 | 1.2 | 2.3 | 1.2 | 2.3 | 0.9 | 1.8 | area level. |
| DEM 0.50 | 0.6 | 1.1 | 0.6 | 1.1 | 0.6 | 1.2 | 0.5 | 0.9 |  |
| DEM 0.10 | 0.5 | 1.0 | 0.6 | 1.1 | 0.6 | 1.1 | 0.4 | 0.8 |  |
| DEM 0.05 | 0.2 | 0.3 | 0.2 | 0.3 | 0.1 | 0.3 | 0.1 | 0.3 |  |
| DEM 0.02 | 0.1 | 0.2 | 0.1 | 0.2 | 0.1 | 0.1 | 0.1 | 0.1 |  |
| DEM 0.01 | 0.1 | 0.2 | 0.1 | 0.2 | 0.1 | 0.2 | 0.1 | 0.1 |  |
| Total banknotes and coins issued | 138.6 | 271.0 | 148.3 | 290.0 | 142.2 | 278.1 | 82.9 | 162.2 |  |
| Banknotes and coins held by credit institutions | 14.9 | 29.1 | 17.2 | 33.6 | 16.3 | 31.9 | 14.9 | 29.3 |  |
| Banknotes and coins in circulation outside credit institutions | 123.7 | 241.9 | 131.1 | 256.4 | 125.9 | 246.2 | 68.0 | 132.9 |  |

Institutional framework
(end of 2002)

| Categories | Number of institutions ${ }^{1)}$ | Number of branches ${ }^{1)}$ | $\begin{aligned} & \text { Number of } \\ & \text { accounts } \\ & \text { (thousands) }{ }^{2)} \end{aligned}$ | Number of internet-linked accounts (thousands) ${ }^{3)}$ | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank ${ }^{4)}$ | 1 | 119 | 36 | nap | 0.6 |
| Credit institutions | 2,419 | 50,426 | 86,465 | 29,695 | 583.5 |
| of which: |  |  |  |  |  |
| commercial banks ${ }^{5}$ | 395 | 18,320 | 19,006 | 13,716 | 249.0 |
| savings banks | 532 | 16,713 | 41,159 | 11,137 | 220.3 |
| co-operative and rural banks | 1,492 | 15,393 | 26,300 | 4,842 | 114.2 |
| Total | 2,420 | 50,545 | 86,501 | 29,695 | 584.1 |
| of which: |  |  |  |  |  |
| virtual institutions | 1 | 0 | 29 | 29 | 0.2 |
| Branches of foreign banks | 105 | 122 | nav | nav | 5.8 |
| of which: |  |  |  |  |  |
| EU-based | nav | nav | nav | nav | nav |

1) Offering cashless payment services.
2) Partly estimated. Includes number of internet-linked accounts.
3) Number of accounts relating to internet services (credit transfers, payment of bills, etc.) carried out via a fixed-line network or via the internet, partly estimated.
4) As a legal entity the Deutsche Bundesbank comprises the Central Office (in Frankfurt am Main), nine Regional Offices in the German federal states and 118 branches.
5) Comprises big banks, regional banks and other commercial banks, branches of foreign banks, mortgage banks and banks with a special function.

## Table 6

Payment card functions and accepting devices

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 91,324.1 | 99,250.1 | 106,323.4 | 121,881.7 | 119,026.7 |
| Number of networks | 4 | 4 | 4 | 4 | 4 |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 45,615 | 46,200 | 47,650 | 49,620 | 50,487 |
| of which: |  |  |  |  |  |
| open access | 45,615 | 46,200 | 47,650 | 49,620 | 50,487 |
| limited access | nap | nap | nap | nap | neg |
| Volume of transactions (millions) | 1,405.5 | 1,513.2 | 1,679.7 | 1,600.5 | 1,621.3 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 1,405.5 | 1,513.2 | 1,679.7 | 1,600.5 | 1,621.3 |
| at ATMs with limited access | nap | nap | nap | nap | neg |
| Value of transactions (EUR billions) | 214.2 | 221.6 | 244.8 | 250.7 | 254.5 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 214.2 | 221.6 | 244.8 | 250.7 | 254.5 |
| at ATMs with limited access | nap | nap | nap | nap | neg |
| Number of ATMs with a giro transfer |  |  |  |  |  |
| function | nav | nav | nav | nav | nav |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (EUR billions) | $n a v$ | $n a v$ | nav | nav | nav |
| Debit function ${ }^{1)}$ |  |  |  |  |  |
| Cards with a debit function (thousands) | 76,145.1 | 82,210.8 | 88,578.0 | 103,113.2 | 93,122.7 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks | 26 | 28 | 29 | 30 | 24 |
| Number of terminals ${ }^{2)}$ | 362,808 | 472,902 | 591,280 | 435,680 | 460,609 |


| Volume of transactions (millions) | 675.8 |
| :--- | :---: |
| of which: |  |
| transactions with retailer cards (millions) | nav |
| Value of transactions (EUR billions) | 51.5 |
| of which: |  |
| transactions with retailer cards |  |
| (EUR billions) | nav |

Credit function/Delayed debit functions (charge cards) ${ }^{3), 4)}$

| Cards with a credit function (thousands) | 20,049.9 | 24,209.4 | 28,130.6 | 31,400.5 | 32,230.0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| of which: |  |  |  |  |  |
| retailer cards (thousands) ${ }^{\text {5) }}$ | 5,000.0 | 8,000.0 | 10,558.6 | 12,632.0 | 12,014.0 |
| Number of networks | nav | nav | nav | nav | nav |
| Number of terminals ${ }^{6}$ ) | 362,300 | 402,600 | 460,500 | 478,300 | 473,100 |
| Volume of transactions (millions) | 317.2 | 336.4 | 582.4 | 604.3 | 618.8 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) ${ }^{\text {5 }}$ | nav | nav | 231.3 | 234.4 | 236.7 |
| Value of transactions (EUR billions) | 28.8 | 31.6 | 41.7 | 45.6 | 48.2 |
| of which: |  |  |  |  |  |
| transactions with retailer cards |  |  |  |  |  |
| (EUR billions) ${ }^{\text {a }}$ | nav | nav | 8.3 | 8.4 | 8.5 |
| Electronic money function |  |  |  |  |  |
| Cards with an e-money function (thousands) | 60,700.0 | 60,700.0 | 60,700.0 | 67,332.8 | 67,525.4 |
| Number of accepting terminals | 60,000 | 59,732 | 66,946 | 80,191 | 98,492 |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of purchase transactions (millions) | 13.6 | 20.7 | 26.6 | 29.4 | 35.9 |
| Value of purchase transactions |  |  |  |  |  |
| (EUR billions) | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |
| Number of loading transactions (millions) | 2.4 | 3.1 | 3.7 | 3.7 | 4.4 |
| Number of loading terminals | 22,000 | 22,468 | 24,502 | 36,045 | 35,800 |
| Value of money loaded (EUR billions) | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |
| Float (EUR billions) | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |

## Delayed debit cards (charge cards) ${ }^{7)}$

Cards with a delayed debit function

| (thousands) | nav | nav | nav | nav | nav |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Number of terminals | nav | nav | nav | nav | nav |
| Volume of transactions (millions) | nav | nav | nav | nav | av |
| Value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| Memorandum item: |  |  |  |  |  |
| Total number of cards in circulation (thousands) | 96,195.0 | 106,420.2 | 116,708.6 | 136,163.7 | 132,624.7 |
| of which: <br> cards with a combined debit, cash and |  |  |  |  |  |
| e-money function (thousands) | 60,700.0 | 60,700.0 | 60,700.0 | 58,325.9 | 62,397.2 |
| cards with a cheque guarantee function (thousands) | 43,845.0 | 45,408.0 | 51,246.7 | 56,760.6 | nap |

1) Figures partly collected by Eurohandelsinstitut e.V., PaySys GmbH and Zentraler Kreditausschuss (ZKA).
2) Electronic Cash and POZ terminals. Figures prior to 2001 include double-counting of replacement terminals.
3) Usually cards with a delayed debit function. The German word "Kreditkarte" is used for both credit and delayed debit / charge cards.
4) Figures on retailer card transactions are available only from 2000.
5) Source: PaySys GmbH.
6) The figures have been revised and relate to the largest market participant, since terminals usually accept different credit card brands.
7) See the section on cards with a credit function / delayed debit function.

Payment instructions handled by selected interbank funds transfer systems:
volume of transactions ${ }^{1), 2)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Payments | 2,286.5 | 2,204.3 | 2,257.4 | 2,228.6 | 2,184.4 |
| Retail payments | 2,250.4 | 2,176.2 | 2,226.6 | 2,197.5 | 2,156.8 |
| Maschinell-optische Beleglesung (MAOBE) ${ }^{3)}$ | 11.1 | nap | nap | nap | nap |
| Collection items ${ }^{4}$ | 11.1 | nap | nap | nap | nap |
| Retail Payment System (RPS) ${ }^{5}$ | 2,239.3 | 2,176.2 | 2,226.6 | 2,197.5 | 2,156.8 |
| Collection items ${ }^{4}$ | 1,499.6 | 1,398.0 | 1,416.4 | 1,363.7 | 1,284.8 |
| Credit transfers | 739.7 | 778.2 | 810.2 | 833.8 | 871.9 |
| Large-value payments | 36.1 | 28.1 | 30.8 | 31.1 | 27.6 |
| Gross-settlement procedures | 13.5 | 16.0 | 17.8 | 20.1 | 27.6 |
| RTGS ${ }^{\text {plus 6) }}$ | nap | nap | nap | 4.2 | 27.6 |
| Euro Link System (ELS) ${ }^{\text {6), 7) }}$ | 13.5 | 16.0 | 17.8 | 15.9 | nap |
| Net settlement procedures | 22.6 | 12.1 | 13.0 | 11.0 | nap |
| Konventionelle Abrechnung ${ }^{8}{ }^{\text {( }}$ | 0.1 | neg | neg | nap | nap |
| Collection items (conventional) | 0.1 | neg | neg | nap | nap |
| Euro Access Frankfurt (EAF) ${ }^{6), 9)}$ | 22.5 | 12.1 | 13.0 | 11.0 | nap |
| Cross-border payments | nav | 7.5 | 8.8 | 8.3 | 9.1 |
| Retail payments | nav | 4.7 | 4.9 | 4.4 | 4.6 |
| MASSE ${ }^{10}$ | nav | 4.7 | 4.9 | 4.4 | 4.6 |
| Large-value payments | nav | 2.8 | 3.9 | 3.9 | 4.5 |
| AZV | nav | 0.1 | 0.2 | 0.2 | 0.2 |
| Cross-border TARGET payments | nap | 2.7 | 3.7 | 3.7 | 4.3 |
| Concentration ratio |  |  |  |  |  |
| Retail Payment System (RPS) ${ }^{5}$ | nav | nav | nav | nav | 28.0\% |
| RTGS ${ }^{\text {plus 6), 11) }}$ | nap | nap | nap | 51.5\% | 50.5\% |
| Cross-border TARGET payments ${ }^{11)}$ | nap | nav | nav | 51.5\% | 43.8\% |

1) The table contains both customer and interbank transactions.
2) The table only includes figures relating to procedures and IFTS which are operated by the Deutsche Bundesbank.
3) Machine-optical voucher reading; payments (cheques and direct debits) are submitted and passed on in a paper-based form by the Bundesbank.
4) Introduction of a general truncation obligation for: all direct debits as of 18 November 1993 and cheques for amounts $<2,556$ EUR (BSE-cheques) as of 7 September 1998 and $<3,000$ EUR as of 1 January 200" respectively. Cheques for amounts $\geq 2,556$ EUR as of 7 September 1998 and $\geq 3,000$ EUR as of 2002 Respectively (GSE-cheques) are truncated by the Bundesbank exclusively.
5) Formerly DTA. Paperless exchange of data media, including payments submitted in a paper-based form which were truncated and passed on in a paperless form by the bank (see footnote 3).
6) Introduction on 5 November 2001 and close down of EAF. For the time being, ELS serves, along with SWIFT, as a means of communication to $R T G S^{\text {plus }}$ only.
7) Formerly EIL-ZV (express electronic credit transfer system).
8) Daily local clearing system (settled delivery envelopes (clearing items)). The last four clearing offices were closed on 31 March 2000.
9) Formerly EAF2.
10) For public authorities only, eg. pension payments abroad.
11) For 2001, 5 November until year-end only. In this period, cross-border TARGET payments and RTGS ${ }^{\text {plus }}$ payments are not treated separately; thus, their concentration ratio is therefore calculated for both together.

Payment instructions handled by selected interbank funds transfer systems:
value of transactions ${ }^{1), 2)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Payments | 118,693.9 | 63,656.5 | 67,767.7 | 72,674.5 | 93,929.5 |
| Retail payments | 2,267.2 | 2,241.0 | 2,244.7 | 2,202.3 | 2,111.8 |
| Maschinell-optische Beleglesung |  |  |  |  |  |
| $(\text { MAOBE })^{3)}$ | 75.6 | nap | nap | nap | nap |
| Collection items ${ }^{4}$ | 75.6 | nap | nap | nap | nap |
| Retail Payment System (RPS) ${ }^{5}$ | 2,191.6 | 2,241.3 | 2,244.7 | 2,202.3 | 2,111.8 |
| Collection items ${ }^{4}$ | 1,522.8 | 1,508.0 | 1,466.0 | 1,377.1 | 1,225.8 |
| Credit transfers | 668.8 | 733.0 | 778.7 | 825.2 | 886.1 |
| Large-value payments | 116,426.7 | 61,415.5 | 65,523.0 | 70,472.2 | 91,817.7 |
| Gross-settlement procedures | 20,129.1 | 22,374.6 | 24,001.0 | 35,446.4 | 91,817.7 |
| RTGS ${ }^{\text {plus 6) }}$ | nap | nap | nap | 14,301.8 | 91,817.7 |
| Euro Link System (ELS) ${ }^{\text {6, }}$, 7) | 20,129.1 | 22,374.6 | 24,001.0 | 21,144.6 | nap |
| Net settlement procedures | 96,297.7 | 39,040.9 | 41,522.0 | 35,025.8 | nap |
| Konventionelle Abrechnung ${ }^{8}$ | 44.5 | neg | neg | nap | nap |
| Collection items (conventional) | 44.5 | neg | neg | nap | nap |
| Euro Access Frankfurt (EAF) ${ }^{6), 9)}$ | 96,253.2 | 39,040.9 | 41,522.0 | 35,025.8 | nap |
| Cross-border payments | nav | 24,717.8 | 28,421.7 | 33,410.3 | 32,995.4 |
| Retail payments | nav | 1.8 | 1.9 | 1.9 | 2.0 |
| MASSE ${ }^{10}$ | nav | 1.8 | 1.9 | 1.9 | 2.0 |
| Large-value payments | nav | 24,716.0 | 28,419.8 | 33,408.4 | 32,993.4 |
| AZV | nav | 144.6 | 125.4 | 126.9 | 27.5 |
| Cross-border TARGET payments | nap | 24,571.4 | 28,294.4 | 33,281.5 | 32,965.9 |


| Concentration ratio |  |  | nav | $18.0 \%$ |  |
| :--- | :---: | :---: | :---: | ---: | ---: |
| Retail Payment System (RPS) $\left.^{5}\right)$ | nav | nav | nav | nav | nap |
| RTGS $^{\text {plus }), 11)}$ | nap | nap | $56.4 \%$ | $54.1 \%$ |  |
| Cross-border TARGET payments ${ }^{11)}$ | nap | nav | nav | $56.4 \%$ | $58.1 \%$ |

1) The table contains both customer and interbank transactions.
2) The table only includes figures relating to procedures and IFTS which are operated by the Deutsche Bundesbank.
3) Machine-optical voucher reading; payments (cheques and direct debits) are submitted and passed on in a paper-based form by the Bundesbank.
4) Introduction of a general truncation obligation for: all direct debits as of 18 November 1993 and cheques for amounts $<2,556$ EUR (BSE-cheques) as of 7 September 1998 and $<3,000$ EUR as of 1 January 200" respectively. Cheques for amounts $\geq 2,556$ EUR as of 7 September 1998 and $\geq 3,000$ EUR as of 2002 Respectively (GSE-cheques) are truncated by the Bundesbank exclusively.
5) Formerly DTA. Paperless exchange of data media, including payments submitted in a paper-based form which were truncated and passed on in a paperless form by the bank (see footnote 3).
6) Introduction on 5 November 2001 and close down of EAF. For the time being, ELS serves, along with SWIFT, as a means of communication to RTGS ${ }^{\text {plus }}$ only.
7) Formerly EIL-ZV (express electronic credit transfer system).
8) Daily local clearing system (settled delivery envelopes (clearing items)). The last four clearing offices were closed on 31 March 2000.
9) Formerly EAF2.
10) For public authorities only, eg. pension payments abroad.
11) For 2001, 5 November until year-end only. In this period, cross-border TARGET payments and RTGS ${ }^{\mathrm{plus}}$ payments are not treated separately; thus, their concentration ratio is therefore calculated for both together.

Indicators of the use of various cashless payment instruments: ${ }^{1), 2)}$
volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 455.4 | 424.0 | 393.3 | 319.8 | 149.7 |
| of which: |  |  |  |  |  |
| face-to-face | 455.4 | 424.0 | 393.3 | 319.8 | 149.7 |
| via PC or other terminal ${ }^{3)}$ | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 675.8 | 863.0 | 1,039.8 | 1,213.5 | 1,374.8 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal ${ }^{3)}$ | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{4)}$ | 317.2 | 336.4 | 582.4 | 604.3 | 618.8 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal ${ }^{3)}$ | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 5,166.9 | 5,274.6 | 5,442.1 | 5,544.7 | 5,413.2 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | 1,323.0 | 1,191.5 |
| via PC or other terminal ${ }^{3)}$ | nav | nav | 311.4 | 460.1 | 767.7 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits ${ }^{5}$ | 4,208.9 | 4,310.8 | 4,605.3 | 4,681.8 | 4,448.9 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal ${ }^{3)}$ | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 13.6 | 20.7 | 26.6 | 29.4 | 35.9 |
| Network-based electronic money | neg | neg | neg | neg | nav |
| Total | 10,837.8 | 11,229.5 | 12,089.5 | 12,393.5 | 12,041.3 |

1) This table contains all customer transactions irrespective of whether they are processed intra or interbank. Partly estimated.
2) The table has been revised.
3) Payments through the internet or a fixed line network.
4) Usually payments by cards with a delayed debit function. From 2000, the figure includes retailer card transactions (see Table 6).
5) Debit card transactions are not included under this item but are shown under "payments by debit card".

Indicators of the use of various cashless payment instruments: ${ }^{1), 2)}$
value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 2,820.20 | 1,070.70 | 986.48 | 902.12 | 772.90 |
| of which: |  |  |  |  |  |
| face-to-face | 2,820.20 | 1,070.70 | 986.48 | 902.12 | 772.90 |
| via PC or other terminal ${ }^{3)}$ | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 51.49 | 64.59 | 76.44 | 89.15 | 97.35 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal ${ }^{3 /}$ | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{4)}$ | 28.83 | 31.55 | 41.71 | 45.63 | 48.19 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal ${ }^{3 /}$ | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 20,541.43 | 23,494.63 | 26,272.90 | 27,836.21 | 28,271.11 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | 9,599.17 | 11,799.46 |
| via PC or other terminal ${ }^{3)}$ | nav | nav | 257.37 | 423.09 | 660.44 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits ${ }^{5)}$ | 3,711.52 | 3,622.11 | 3,313.47 | 3,985.81 | 3,917.39 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal ${ }^{3)}$ | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 0.09 | 0.07 | 0.07 | 0.07 | 0.07 |
| Network-based electronic money | nav | neg | neg | neg | nav |
| Total | 27,153.56 | 28,283.65 | 30,691.07 | 32,858.99 | 33,107.01 |

1) This table contains all customer transactions irrespective of whether they are processed intra or interbank. Partly estimated.
2) The table has been revised.
3) Payments through the internet or a fixed line network.
4) Usually payments by cards with a delayed debit function. From 2000, the figure includes retailer card transactions (see Table 6).
5) Debit card transactions are not included under this item but are shown under "payments by debit card".

## Table 11a

Instructions handled by trading platforms, clearing houses and securities settlement systems: volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Selected trading platforms |  |  |  |  |  |
| Xetra |  |  |  |  |  |
| Number of trades | nav | 15.8 | 39.0 | 49.7 | 60.0 |
| Number of units | nav | 53,875.5 | 49,584.6 | 46,823.8 | 58,467.6 |
| Frankfurt (Floor) |  |  |  |  |  |
| Number of trades | nav | 73.4 | 163.9 | 123.8 | 86.7 |
| Number of units | nav | 1,470,080.4 | 1,148,414.9 | 864,795.7 | 654,085.8 |


| Eurex $^{1), 2)}$ |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Volume of contracts traded | 248.2 | 379.1 | 454.1 | 674.2 | 801.2 |
| Volume of trades | 10.5 | 17.3 | 20.4 | 30.7 | 44.6 |
| Securities settlement system |  |  |  |  |  |
| Clearstream Banking Frankfurt |  |  |  |  |  |
| Volume of trades cleared ${ }^{3)}$ | 33.4 | 43.5 | 75.2 | 66.9 | 67.3 |
| Clearing house | nav | nav | nav | nav | nav |

1) Trades are cleared via Eurex Clearing.
2) Prior to 28 September 1998 DTB + Soffex.
3) Data have been revised.

## Table 11b

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Selected trading platforms |  |  |  |  |  |
| Xetra | nav | 1,169.3 | 1,982.9 | 1,969.9 | 1,833.9 |
| Frankfurt (Floor) | nav | 2,907.5 | 3,218.3 | 1,824.6 | 1,207.0 |
| Eurex ${ }^{1), 2)}$ |  |  |  |  |  |
| Securities settlement system | 23,768.1 | 34,975.3 | 36,459.3 | 50,937.2 | 56,003.5 |
| Clearstream Banking Frankfurt |  |  |  |  |  |
| Value of trades cleared | 12,853.4 | 14,400.0 | nav | nav | nav |
| Clearing house | nav | nav | nav | nav | nav |

1) Trades are cleared via Eurex Clearing.
2) Prior to 28 September 1998 DTB + Soffex.

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| Eurex ${ }^{1)}$ | 313 | 414 | 429 | 427 | 424 |
| Clearing house | nav | nav | nav | nav | nav |
| Securities settlement system |  |  |  |  |  |
| Clearstream Banking Frankfurt | nav | 322 | 420 | 422 | 437 |
| of which: |  |  |  |  |  |
| Banks | $n a v$ | 253 | 343 | 341 | 355 |
| of which: |  |  |  |  |  |
| domestic | nav | 241 | 288 | 279 | 291 |
| foreign | nav | 12 | 55 | 62 | 64 |
| Broker/dealer | nav | 42 | 38 | 41 | 43 |
| of which: |  |  |  |  |  |
| domestic | nav | 35 | 28 | 26 | 25 |
| foreign | nav | 7 | 10 | 15 | 18 |
| Others | nav | 0 | 13 | 13 | 13 |
| CSDs, Global + Local Custodians | $n a v$ | 17 | 16 | 17 | 16 |
| of which: |  |  |  |  |  |
| domestic | nav | 5 | 3 | 3 | 3 |
| foreign | nav | 12 | 13 | 14 | 13 |
| Central banks, government institutions | nav | 10 | 10 | 10 | 10 |
| of which: |  |  |  |  |  |
| domestic | nav | 10 | 10 | 10 | 10 |
| foreign | nav | 0 | 0 | 0 | 0 |

[^13]Outstanding securities
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Clearstream Banking Frankfurt |  |  |  |  |  |
| Value of securities issued (EUR billions) | nap | nap | nap | nap | nap |
| Volume of securities issued | nap | nap | nap | nap | nap |
| Value of securities registered (EUR billions) | nap | nap | nap | nap | nap |
| Volume of securities registered | nap | nap | nap | nap | nap |
| Total value of securities under custody |  |  |  |  |  |
| (EUR billions) | nav | 5,509.40 | 5,348.13 | 5,065.67 | 4,643.63 |
| of which: |  |  |  |  |  |
| value of stocks under custody | nav | 1,386.60 | 2,458.17 | 2,294.62 | 1,826.19 |
| value of other securities under custody | nav | 4,122.80 | 2,889.96 | 2,771.05 | 2,817.44 |
| Total number of securities under custody (millions) | nav | 166.40 | 145.20 | 120.70 | 108.00 |
| of which: |  |  |  |  |  |
| Number of stocks under custody | nav | 71.50 | 58.10 | 40.90 | 32.30 |
| Number of other securities under custody | nav | 94.90 | 87.10 | 79.80 | 75.70 |

## Table 11e

Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Netting ratio for cash over year | nav | nav | nav | nav | nav |
| Netting ratio for securities over year | nav | nav | nav | nav | nav |

## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 154 | 120 | 118 | 114 | 111 |
| of which live | 154 | 119 | 118 | 112 | 111 |
| Sub-members | 109 | 105 | 108 | 113 | 113 |
| of which live | 104 | 102 | 106 | 109 | 110 |
| Participants | 13 | 46 | 47 | 48 | 54 |
| of which live | 10 | 43 | 45 | 45 | 49 |
| Total users | 276 | 271 | 273 | 275 | 278 |
| of which live | 268 | 264 | 269 | 266 | 270 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent | $61,963,751$ | $73,862,434$ | $90,318,753$ | $107,056,553$ | $137,938,782$ |
| of which: |  |  |  |  |  |
| category I | $19,351,531$ | $25,248,905$ | $28,422,609$ | $34,562,524$ | $54,680,808$ |
| category II | $9,690,958$ | $11,018,561$ | $11,894,325$ | $13,851,623$ | $22,689,329$ |
| Total messages received | $72,099,434$ | $74,208,467$ | $88,852,102$ | $103,566,432$ | $136,546,180$ |
| of which: |  |  |  |  |  |
| category I | $21,958,781$ | $28,052,568$ | $31,699,774$ | $37,069,554$ | $56,452,759$ |
| category II $^{\text {Domestic traffic }}$ | $29,076,972$ | $19,489,307$ | $20,043,815$ | $21,722,231$ | $30,581,591$ |
| Memorandum item: | $7,572,070$ | $6,989,083$ | $8,361,796$ | $13,159,502$ | $34,657,899$ |
| Global SWIFT traffic ${ }^{1)}$ |  |  |  |  |  |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 10,516 | 10,538 | 10,918 | 10,938 | 10,950 |
| GDP (EUR billions) ${ }^{1)}$ | 105.8 | 112.8 | 121.6 | 130.9 | 141.1 |
| GDP per capita (EUR) ${ }^{1)}$ | 10,058 | 10,707 | 11,140 | 11,970 | 12,889 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2}$ | 329.689 | 330.300 | 340.750 | 340.750 | 340.750 |
| average $^{2)}$ | 330.731 | 325.760 | 336.630 | 340.750 | 340.750 |

1) In all tables, the irrevocable conversion rate to the euro has been used for data prior to 2001.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 2001.

## Table 2

Settlement media used by non-banks
(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 6.64 | 8.12 | 7.74 | 7.18 | nap ${ }^{1)}$ |
| Transferable deposits ${ }^{2}$ ) | 9.61 | 13.64 | 13.32 | 16.06 | 15.23 |
| Narrow money supply (M1) | 16.25 | 21.76 | 21.06 | 23.24 | nap ${ }^{1)}$ |
| Memorandum items: |  |  |  |  |  |
| Broad money supply (M3) ${ }^{3}$ | 107.23 | 117.04 | 133.88 | 143.84 | $133.76{ }^{\text {4 }}$ |
| Transferable deposits in foreign currencies | 0.66 | 0.74 | 1.09 | 1.22 | 0.67 |
| Outstanding value on e-money schemes of which: | nap | nap | nap | nap | neg |
| on card-based products | nap | nap | nap | nap | nap |
| on network-based products | nap | nap | nap | nap | neg |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) Total sight deposits (in all currencies).
3) As defined by the Eurosystem.
4) Excluding currency in circulation. This figure is not comparable with those reported in previous years.

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | nav | nav | 2.20 | 1.66 | 1.64 |
| of which: |  |  |  |  |  |
| required reserves | nav | nav | 2.08 | 1.64 | 1.62 |
| free reserves | nav | nav | 0.12 | 0.02 | 0.02 |
| Transferable balances held at other banks | 1.38 | 2.61 | 3.55 | 3.93 | 8.21 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank ${ }^{1)}$ | nav | nav | 3.88 | 1.90 | 2.88 |

1) Swaps and repos.

Banknotes and coins
(end of year, total value, EUR billions and GRD millions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | GRD | EUR | GRD | EUR | GRD | EUR | GRD | EUR GRD |
| Total banknotes issued | 7.49 | 2,469,767 | 9.39 | 3,101,229 | 8.91 | 3,036,426 | 8.51 | 2,899,101 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| GRD 10,000 | 4.17 | 1,374,178 | 6.27 | 2,070,070 | 6.49 | 2,210,213 | 6.67 | 2,272,895 |  |
| GRD 5,000 | 2.86 | 942,710 | 2.63 | 868,344 | 1.94 | 663,764 | 1.41 | 480,961 |  |
| GRD 1,000 | 0.31 | 103,977 | 0.34 | 111,334 | 0.34 | 115,081 | 0.30 | 102,048 |  |
| GRD 500 | 0.09 | 30,131 | 0.09 | 31,943 | 0.09 | 29,757 | 0.08 | 26,092 |  |
| GRD 200 | 0.02 | 7,409 | 0.02 | 8,063 | 0.02 | 7,287 | 0.02 | 5,798 | Following the introduction |
| GRD 100 | 0.03 | 9,632 | 0.03 | 9,614 | 0.03 | 8,806 | 0.03 | 9,857 | coins on 1 January 2002, |
| GRD 50 | 0.01 | 1,730 | 0.01 | 1,861 | neg | 1,518 | neg | 1,450 | these figures are being |
| Total coins issued | 0.15 | 49,652 | 0.16 | 52,874 | 0.18 | 60,819 | 0.20 | 68,150 | provided solely at an |
| Total banknotes and coins issued | 7.64 | 2,519,419 | 9.55 | 3,154,103 | 9.09 | 3,097,245 | 8.71 | 2,967,251 | aggregated euro-area |
| Banknotes and coins held by credit |  |  |  |  |  |  |  |  | level. |
| institutions | 1.00 | 330,319 | 1.43 | 471,103 | 1.35 | 459,545 | 1.53 | 520,609 |  |
| Banknotes and coins in circulation outside credit institutions | 6.64 | 2,189,100 | 8.12 | 2,683,000 | 7.74 | 2,637,700 | 7.18 | 2,446,642 |  |

Institutional framework
(end of 2002)

| Categories | Number of institutions | Number of branches ${ }^{1)}$ | Number of accounts (thousands) | $\begin{gathered} \hline \text { Number of } \\ \text { internet-linked } \\ \text { accounts } \end{gathered}$ | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 95 | 0.45 | nap | 0.33 |
| Credit institutions | 62 | 3,328 | 2,525.1 | nav | 14.91 |
| of which: |  |  |  |  |  |
| commercial banks | 42 | 3,106 | 2,500.1 | nav | 14.80 |
| shipping banks | 1 | 1 | nav | nap | nav |
| co-operative banks | 15 | 66 | 18.2 | nap | 0.07 |
| specialised credit institutions | 3 | 20 | 6.8 | nap | 0.04 |
| postal institution | 1 | 135 | nav | nap | nav |
| Total | 63 | 3,423 | 2,525.6 | nav | 15.23 |
| of which: |  |  |  |  |  |
| virtual institutions | nap | nap | nap | nap | nap |
| Branches of foreign banks | 21 | 188 | 128.4 | nav | 1.74 |
| of which: |  |  |  |  |  |
| EU-based | 14 | 92 | 41.6 | nav | 1.23 |

) Not including outlets.

## Table 6

## Payment card functions and accepting devices

(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 3,417 | 4,469 | 5,889 | 7,154 | 7,548 |
| Number of networks | 18 | 21 | 18 | 20 | 17 |
| Number of ATMs with a cash dispensing function | 2,168 | 3,054 | 3,472 | 4,377 | 5,078 |
| of which: |  |  |  |  |  |
| open access | 2,168 | 3,054 | 3,442 | 4,377 | 5,078 |
| limited access | nav | nav | 30 | 0 | nap |
| Volume of transactions (thousands) ${ }^{1)}$ | 78,524 | 95,336 | 124,657 | 159,477 | 196,345 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 78,524 | 95,336 | 122,900 | 159,477 | 196,345 |
| at ATMs with limited access | nav | nav | 1,757 | 0 | nap |
| Value of transactions (EUR millions) of which: | 12,784 | 18,770 | 19,385 | 26,184 | 31,581 |
| at ATMs with open access | 12,784 | 18,770 | 19,279 | 26,184 | 31,581 |
| at ATMs with limited access | nav | nav | 106 | 0 | nap |
| Number of ATMs with a giro transfer function | nav | nav | 3,363 | 4,164 | 4,731 |
| volume of transactions (thousands) | nav | nav | 584 | 925 | 1,177 |
| value of transactions (EUR millions) | nav | nav | 553 | 784 | 881 |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) of which: | 1,413 | 3,975 | 3,524 | 4,515 | 5,275 |
| retailer cards (thousands) | nap | nap | nap | nap | nap |
| Number of networks | nav | nav | 4 | 5 | 6 |
| Number of terminals | nav | nav | 64,039 | 89,110 | 114,142 |



1) For certain credit institutions balance enquiries are included.
2) Data for travel and entertainment (charge) cards are not available.
3) For the years 1998 to 2000, data for delayed debit cards are included in the figures for cards with a credit function.

Payment instructions handled by selected interbank funds transfer systems: volume of transactions
(thousands)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| HERMES | nap | nap | 861 | 1,058 | 1,210 |
| EURO HERMES ${ }^{1)}$ | nap | 31 | 100 | nap | nap |
| Athens Clearing Office | 6,071 | 5,488 | 5,408 | 5,197 | 4,477 |
| of which: |  |  |  |  |  |
| cheques in euro | 5,922 | 5,362 | 5,322 | 5,115 | 4,406 |
| cheques in foreign exchange | 99 | 88 | 86 | 82 | 71 |
| credit transfers ${ }^{2)}$ | 50 | 38 | nap | nap | nap |
| DIAS S.A. | 11,083 | 11,721 | 25,952 | 29,178 | 24,546 |
| of which: |  |  |  |  |  |
| cheques in euro | 11,083 | 11,714 | 12,001 | 12,537 | 12,308 |
| credit transfers | nap | 7 | 12 | 20 | 98 |
| ATM withdrawals | nav | $n a v$ | 13,939 | 16,621 | 12,140 |
| Concentration ratio |  |  |  |  |  |
| HERMES | nap | nap | nav | 47\% | 46\% |
| EURO HERMES | nap | nav | nav | nap | nap |
| Athens Clearing Office | nav | 53\% | 49\% | 46\% | 45\% |
| DIAS S.A. | nav | 81\% | 81\% | 82\% | 77\% |

1) Since 1 January 2001 HERMES and EURO HERMES have been integrated into one system.
2) Since 2000 ACO has been performing only clearing of cheques.

## Table 8

Payment instructions handled by selected interbank funds transfer systems:
value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| HERMES | nap | nap | 3,728 | 2,410 | 2,683 |
| EURO HERMES ${ }^{1)}$ | nap | 331 | 214 | nap | nap |
| Athens Clearing Office | 625 | 748 | 244 | 196 | 187 |
| of which: |  |  |  |  |  |
| cheques in euro | 195 | 263 | 243 | 195 | 186 |
| cheques in foreign exchange | 1 | 1 | 1 | 1 | 1 |
| credit transfers ${ }^{2)}$ | 429 | 484 | nap | nap | nap |
| DIAS S.A. | 33 | 38 | 54 | 67 | 70 |
| of which: |  |  |  |  |  |
| cheques in euro | 33 | 38 | 53 | 65 | 68 |
| credit transfers | nap | neg | neg | neg | neg |
| ATM withdrawals | nav | nav | 1 | 2 | 2 |
| Concentration ratio |  |  |  |  |  |
| HERMES | nap | nap | nav | 52\% | 56\% |
| EURO HERMES | nap | nav | nav | nap | nap |
| Athens Clearing Office | nav | 44\% | 56\% | 53\% | 53\% |
| DIAS S.A. | nav | 72\% | 76\% | 76\% | 75\% |

[^14]Indicators of the use of various cashless payment instruments:
volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments ${ }^{1)}$ |  |  |  |  |  |
| Cheques ${ }^{2)}$ | 17.10 | 17.16 | 17.41 | 17.73 | 16.78 |
| of which: |  |  |  |  |  |
| face-to-face | 17.10 | 17.16 | 17.41 | nav | nav |
| via PC or other terminal | nap | nap | nap | nav | nav |
| telebanking | nap | nap | nap | nav | nav |
| via mobile phone | nap | nap | nap | nav | nav |
| Payments by debit card | nav | nav | 0.60 | 1.47 | 2.02 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | 0.60 | 1.46 | 2.02 |
| via PC or other terminal | nap | nap | nap | neg | neg |
| telebanking | nap | nap | nap | 0 | 0 |
| via mobile phone | nap | nap | nap | neg | neg |
| Payments by credit card ${ }^{3)}$ | nav | nav | 50.22 | 47.78 | 45.30 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | 50.17 | nav | nav |
| via PC or other terminal | nav | nav | 0.05 | nav | nav |
| telebanking | nav | nav | nav | 0 | 0 |
| via mobile phone | nap | nap | nap | 0 | neg |
| Credit transfers ${ }^{4)}$ | nav | nav | 7.17 | 5.39 | 9.42 |
| of which: |  |  |  |  |  |
| face-to-face | 0.55 | nav | 5.51 | 2.87 | 5.02 |
| via PC or other terminal | nav | nav | 0.28 | 0.45 | 1.70 |
| telebanking | nav | nav | 0.80 | 1.66 | 2.25 |
| via mobile phone | nap | nap | neg | neg | 0.03 |
| Direct debits | nav | 2.93 | 3.40 | 6.47 | 10.89 |
| of which: |  |  |  |  |  |
| face-to-face | nav | 2.93 | 3.40 | 6.44 | 10.37 |
| via PC or other terminal | nap | nap | nap | 0.01 | 0.18 |
| telebanking | nap | nap | nap | 0.02 | 0.34 |
| via mobile phone | nap | nap | nap | 0 | 0 |
| Card-based electronic money | nap | nap | nap | nap | nap |
| Network-based electronic money | nap | nap | nap | nap | neg |
| Total | nav | nav | 78.80 | 78.83 | 84.41 |

1) For 2001 a significant lack of data regarding credit transfers has been recorded.
2) All cheques for which the acquiring bank is different from the issuing bank.
3) Payments by delayed debit card are included in the figures for payments by credit card.
4) Includes items initiated by banks as follows: for 1998: nav, for 1999: nav, for 2000: 0.580 million,
for 2001: 0.412 million, for 2002: 0.420 million.

## Table 10

Indicators of the use of various cashless payment instruments: value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments ${ }^{1)}$ |  |  |  |  |  |
| Cheques ${ }^{2)}$ | 229.21 | 302.25 | 296.38 | 261.54 | 254.56 |
| of which: |  |  |  |  |  |
| face-to-face | 229.21 | 302.25 | 296.38 | nav | nav |
| via PC or other terminal | nap | nap | nap | nav | nav |
| telebanking | nap | nap | nap | nav | nav |

GREECE

| via mobile phone | nap | nap | nap | nav | nav |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Payments by debit card | nav | nav | 0.04 | 0.11 | 0.16 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | 0.04 | 0.11 | 0.16 |
| via PC or other terminal | nap | nap | nap | neg | neg |
| telebanking | nap | nap | nap | 0 | 0 |
| via mobile phone | nap | nap | nap | neg | neg |
| Payments by credit card ${ }^{3)}$ | nav | nav | 3.09 | 2.79 | 2.90 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | 3.05 | nav | nav |
| via PC or other terminal | nav | nav | 0.04 | nav | nav |
| telebanking | nav | nav | nav | 0 | 0 |
| via mobile phone | nap | nap | nap | 0 | 0 |
| Credit transfers ${ }^{4)}$ | nav | nav | 6,388.09 | 3,052.89 | 4,638.94 |
| of which: |  |  |  |  |  |
| face-to-face | 124.71 | nav | 2,104.48 | 867.30 | 2,501.34 |
| via PC or other terminal | nav | nav | 14.23 | 5.51 | 6.84 |
| telebanking | nav | nav | 502.47 | 309.96 | 34.07 |
| via mobile phone | nap | nap | neg | neg | neg |
| Direct debits | nav | 1.53 | 1.89 | 1.97 | 2.94 |
| of which: |  |  |  |  |  |
| face-to-face | nav | 1.53 | 1.89 | 1.93 | 2.85 |
| via PC or other terminal | nap | nap | nap | 0.04 | 0.05 |
| telebanking | nap | nap | nap | neg | 0.04 |
| via mobile phone | nap | nap | nap | 0 | 0 |
| Card-based electronic money | nap | nap | nap | nap | nap |
| Network-based electronic money | nap | nap | nap | nap | neg |
| Total | nav | nav | 6,689.49 | 3,319.30 | 4,899.51 |

1) For 2001 a significant lack of data regarding credit transfers has been recorded.
2) All cheques for which the acquiring bank is different from the issuing bank.
3) Payments by delayed debit card are included in the figures for payments by credit card.
4) Includes items initiated by banks as follows: for 1998: nav, for 1999: nav, for 2000: EUR 3,766.910 billion, for 2001: EUR 1,870.120 billion, for 2002: 2,096.699 billion.

## Table 11a

Instructions handled by trading platforms, clearing houses and securities settlement systems:

## volume of transactions

(thousands)


1) Only government securities.
2) Data provided by $A D E C H$ are based on the number of traded contracts.
3) Bond futures ceased to be traded on the Athens Derivatives Exchange (ADE) and therefore to be cleared by ADECH on February 2001.

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| HDAT ${ }^{1), 2}$ | 8 | 42 | 64 | 314 | 566 |
| Athens Stock Exchange (ASE) | 42 | 173 | 102 | 42 | 25 |
| Clearing houses |  |  |  |  |  |
| Athens Derivatives Exchange Clearing House (ADECH) |  |  |  |  |  |
| Futures | nap | 1 | 28 | 14 | 12 |
| of which: |  |  |  |  |  |
| index | nap | 1 | 9 | 12 | 12 |
| stocks | nap | nap | nap | nap | neg |
| bonds ${ }^{31,4)}$ | nap | nap | 19 | 2 | nap |
| Options ${ }^{5}$ | nap | nap | 0.01 | 0.19 | 0.41 |
| Securities settlement systems |  |  |  |  |  |
| BOGS ${ }^{2), 6)}$ | 239 | 496 | 1,068 | 1,755 | 2,932 |
| of which: |  |  |  |  |  |
| primary market | 57 | 56 | 33 | 25 | 32 |
| ASE's CSD | 41 | 158 | 99 | 42 | 25 |

1) Nominal value of transactions.
2) Only government securities.
3) Nominal value of transactions.
4) Bond futures ceased to be traded on the Athens Derivatives Exchange (ADE) and therefore to be cleared by ADECH on February 2001.
5) The total value of options traded and cleared has been measured on the basis of their premiums.
6) Nominal value of transactions for data up to 2000 .

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| HDAT | 40 | 35 | 34 | 35 | 34 |
| of which: |  |  |  |  |  |
| domestic banks | 20 | 17 | 14 | 14 | 14 |
| foreign banks | 17 | 15 | 17 | 19 | 19 |
| specialised credit institutions | 3 | 3 | 3 | 2 | 1 |
| Athens Stock Exchange (ASE) | 65 | 75 | 90 | 87 | 87 |
| of which: |  |  |  |  |  |
| domestic brokers/dealers | 65 | 75 | 90 | 87 | 87 |
| foreign brokers/dealers | 0 | 0 | 0 | 0 | 0 |
| Clearing systems |  |  |  |  |  |
| Athens Derivatives Exchange Clearing House (ADECH) |  |  |  |  |  |
| Direct clearing members | nap | 15 | 26 | 35 | 36 |
| General clearing members (banks) | nap | 3 | 8 | 10 | 12 |
| Non-clearing members | nap | 1 | 9 | 21 | 24 |
| Securities settlement systems |  |  |  |  |  |
| BOGS | 76 | 87 | 96 | 101 | 102 |
| of which: |  |  |  |  |  |
| domestic banks | 17 | 18 | 16 | 22 | 22 |
| foreign banks | 18 | 18 | 18 | 17 | 17 |
| specialised credit institutions | 3 | 3 | 3 | 2 | 1 |
| domestic brokers/dealers | 38 | 48 | 59 | 60 | 62 |
| foreign brokers/dealers | 0 | 0 | 0 | 0 | 0 |


| ASE's CSD | nav | 127 | 125 | 128 | 122 |
| :--- | ---: | :---: | :---: | :---: | :---: |
| of which: |  |  |  |  |  |
| banks | 0 | 38 | 33 | 39 | 35 |
| brokers/dealers | 65 | 89 | 92 | 89 | 87 |

## Table 11d

## Outstanding securities

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Name of system |  |  |  |  |  |
| HDAT |  |  |  |  |  |
| Value of securities traded | 54 | 79 | 81 | 95 | 112 |
| Number of securities traded | 107 | 383 | 176 | 65 | 62 |
| Athens Stock Exchange (ASE) |  |  |  |  |  |
| Value of stocks listed | 67 | 198 | 118 | 97 | 66 |
| Value of other securities listed | 67 | 77 | 77 | 81 | 115 |
| Number of stocks listed | 258 | 294 | 342 | 349 | 349 |
| Number of other securities listed | 425 | 389 | 360 | 144 | 75 |
| BOGS |  |  |  |  |  |
| Value of securities issued | 62 | 83 | 94 | 106 | 33 |
| Number of securities issued ${ }^{1), 2)}$ | 149 | 180 | 153 | 115 | 70 |
| ASE's CSD |  |  |  |  |  |
| Value of securities cleared | 61 | 192 | 115 | 97 | 66 |
| Number of securities registered | 258 | 294 | 342 | 349 | 353 |

1) New ISIN issues as well as reopenings.
2) For 2001, new ISIN: 26, reopenings: 89, for 2002, new ISIN: 35, reopenings: 35 .

## Table 11e

Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| Name of system |  |  |  |  |
| ADECH |  |  |  |  |
| Netting ratio for cash over year | nav | nav | nav | nav |
| Netting ratio for securities over year | nav | nav | nav | nav |

## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 22 | 18 | 17 | 17 | 16 |
| of which live | 22 | 18 | 17 | 17 | 16 |
| Sub-members | 21 | 20 | 21 | 21 | 19 |
| of which live | 21 | 20 | 21 | 19 | 19 |
| Participants | 1 | 5 | 5 | 7 | 11 |
| of which live | 1 | 5 | 5 | 6 | 10 |
| Total users | 44 | 43 | 43 | 45 | 46 |
| of which live | 44 | 43 | 43 | 42 | 45 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

SWIFT message flows to/from domestic users

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total messages sent | 6,087,598 | 7,712,974 | 10,480,613 | 10,661,141 | 12,269,555 |
| of which: |  |  |  |  |  |
| category I | 1,711,688 | 1,946,686 | 2,635,530 | 3,356,428 | 3,825,398 |
| category II | 2,032,025 | 2,114,493 | 1,837,109 | 1,262,102 | 1,455,713 |
| Total messages received | 5,411,163 | 6,301,570 | 8,400,063 | 8,259,009 | 9,502,713 |
| of which: |  |  |  |  |  |
| category I | 1,306,175 | 1,549,645 | 2,284,518 | 3,059,670 | 3,614,644 |
| category II | 1,584,059 | 1,929,463 | 1,639,709 | 738,627 | 889,617 |
| Domestic traffic | 1,643,201 | 2,046,016 | 4,140,522 | 4,111,076 | 5,018,952 |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{1)}$ | 941,235,088 | 1,076,490,597 | 1,298,668,103 | 1,533,906,047 | 1,817,443,994 |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 39,453 | 39,626 | 39,927 | 40,266 | 40,546 |
| GDP (ECU/EUR billions) ${ }^{\text {1) }}$ | 528.0 | 565.2 | 609.3 | 651.6 | 693.9 |
| GDP per capita (ECU/EUR) ${ }^{1)}$ | 13,382 | 14,263 | 15,261 | 16,184 | 17,114 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2)}$ | 166.386 | 166.386 | 166.386 | 166.386 | 166.386 |
| average ${ }^{2)}$ | 167.184 | 166.386 | 166.386 | 166.386 | 166.386 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

## Settlement media used by non-banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 51 | 55 | 54 | 43 | nap ${ }^{1)}$ |
| Transferable deposits ${ }^{2 /}$ | 198 | 246 | 265 | 313 | 340 |
| Narrow money supply ${ }^{3)}$ | 244 | 300 | 320 | 355 | nap ${ }^{1)}$ |
| Outstanding value on e-money schemes of which: | 0.010 | 0.015 | 0.017 | 0.022 | 0.023 |
| on card-based products | 0.010 | 0.015 | 0.017 | 0.022 | 0.023 |
| on network-based products | nap | neg | neg | neg | neg |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) Since 1999 public sector deposits in the private financial sector are included.
3) The definition of this figure does not correspond with M1.

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank <br> of which: | 6.51 | 8.71 | 9.72 | 10.95 | 11.52 |
| required reserves |  |  |  |  |  |
| free reserves | 6.44 | 8.67 | 9.68 | 10.90 | 11.47 |
| Transferable balances held at other banks | 0.07 | 0.05 | 0.04 | 0.05 | 0.05 |

## Banknotes and coins

(end of year, total value, EUR billions and ESP billions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | ESP | EUR | ESP | EUR | ESP | EUR | ESP |  |
| Total banknotes issued of which: | 52.73 | 8,773 | 58.94 | 9,807 | 57.23 | 9,522 | 46.40 | 7,720 |  |
| ESP 10,000 | 29.37 | 4,887 | 33.47 | 5,569 | 33.89 | 5,638 | 27.44 | 4,565 |  |
| ESP 5,000 | 19.27 | 3,206 | 20.73 | 3,450 | 18.84 | 3,134 | 15.25 | 2,537 |  |
| ESP 2,000 | 2.61 | 434 | 3.16 | 526 | 2.99 | 498 | 2.44 | 407 |  |
| ESP 1,000 | 1.48 | 246 | 1.57 | 262 | 1.51 | 252 | 1.27 | 211 |  |
| Other | neg | neg | neg | neg | neg | neg | nap | nap |  |
| Total coins issued | 2.30 | 382 | 2.43 | 405 | 2.60 | 432 | 2.52 | 420 |  |
| of which: |  |  |  |  |  |  |  |  | Following the |
| ESP 2,000 | 0.23 | 39 | 0.25 | 41 | 0.25 | 42 | 0.26 | 43 | introduction of the |
| ESP 500 | 0.64 | 106 | 0.67 | 111 | 0.70 | 117 | 0.65 | 108 | euro banknotes and |
| ESP 200 | 0.10 | 16 | 0.09 | 15 | 0.09 | 15 | 0.08 | 13 | coins on 1 January |
| ESP 100 | 0.81 | 135 | 0.88 | 146 | 0.96 | 160 | 0.95 | 158 | 2002, these figures |
| ESP 50 | 0.04 | 6 | 0.04 | 6 | 0.03 | 5 | 0.03 | 5 | are being provided |
| ESP 25 | 0.26 | 43 | 0.27 | 45 | 0.29 | 49 | 0.29 | 49 | solely at an |
| ESP 10 | 0.02 | 4 | 0.02 | 4 | 0.02 | 4 | 0.02 | 3 | aggregated euro- |
| ESP 5 | 0.11 | 19 | 0.13 | 22 | 0.14 | 24 | 0.15 | 25 | area level. |
| ESP 2 | neg | neg | neg | neg | neg | neg | neg | neg |  |
| ESP 1 | 0.01 | 2 | 0.01 | 2 | 0.01 | 2 | 0.01 | 2 |  |
| Other | 0.07 | 12 | 0.08 | 13 | 0.08 | 13 | 0.08 | 14 |  |
| Total banknotes and coins issued | 55.02 | 9,155 | 61.38 | 10,212 | 59.82 | 9,954 | 48.92 | 8,140 |  |
| Banknotes and coins held by credit institutions | 4.32 | 719 | 6.64 | 1,104 | 5.39 | 896 | 6.23 | 1,036 |  |
| Banknotes and coins in circulation outside credit institutions | 50.70 | 8,436 | 54.74 | 9,108 | 54.45 | 9,059 | 42.70 | 7,104 |  |

## Institutional framework

(end of 2002)

| Categories | Number of institutions | Number of branches | Number of accounts (thousands) | Number of internet-linked accounts ${ }^{1)}$ | Value of accounts (EUR billions) ${ }^{2)}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 42 | neg | nap | nav |
| Commercial banks | 143 | 14,072 | 23,407 | nav | 163 |
| Savings banks | 47 | 20,326 | 43,764 | nav | 157 |
| Co-operative and rural banks | 84 | 4,276 | 6,404 | nav | 20 |
| Postal institution | nap | nap | nap | nap | nap |
| Total | 275 | 38,716 | 73,575 | nav | 340 |
| of which: |  |  |  |  |  |
| virtual institutions | 6 | nap | 1,133 | 1,133 | 8.4 |
| Branches of foreign banks | 59 | 139 | 587 | nav | 6.7 |
| of which: |  |  |  |  |  |
| EU-based | 50 | 115 | 580 | nav | 6.5 |

1) Although there are no data available, most credit institutions offer internet services to their customers.
2) Public sector deposits are included.

## Table 6

Payment card functions and accepting devices ${ }^{1)}$
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function ${ }^{2)}$ |  |  |  |  |  |
| Cards with a cash function (thousands) | 39,385 | 43,476 | 46,682 | 51,575 | 57,083 |
| Number of networks | 3 | 3 | 3 | 3 | 3 |
| Number of ATMs with a cash dispensing function ${ }^{3)}$ | 37,893 | 41,871 | 44,851 | 46,990 | 49,876 |
| Volume of transactions (millions) | 638 | 660 | 728 | 688 | 871 |
| Value of transactions (EUR billions) | 53 | 58 | 62 | 58 | 78 |
| Number of ATMs with a giro transfer function ${ }^{4)}$ | nav | nav | nav | nav | nav |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| Debit function ${ }^{\text {5 }}$ |  |  |  |  |  |
| Cards with a debit function (thousands) of which: | 38,606 | 42,778 | 45,801 | 50,582 | 53,622 |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks | 3 | 3 | 3 | 3 | 3 |
| Number of terminals ${ }^{6)}$ | 722,498 | 745,065 | 802,698 | 853,055 | 892,952 |
| Volume of transactions (millions) of which: | 212 | 257 | 287 | 340 | 612 |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) of which: | 8.18 | 10.01 | 11.27 | 13.95 | 25.06 |
| transactions with retailer cards (EUR billions) | nav | nav | nav | nav | nav |

Credit and delayed debit cards (charge cards) ${ }^{7,8)}$
Cards with a credit function (thousands)
12,922
of which:
retailer cards (thousands)
Number of networks
Number of terminals ${ }^{9)}$

| $n a v$ | $n a v$ | $n a v$ | $n a v$ | nav |
| ---: | ---: | ---: | ---: | ---: |
| 3 | 3 | 3 | 3 | 3 |
| 722,498 | 745,065 | 802,698 | 853,055 | 892,952 |
| 189 | 219 | 222 | 259 | 401 |
|  |  |  |  |  |
| nav | $n a v$ | $n a v$ | $n a v$ | nav |
| 11.09 | 12.92 | 13.55 | 15.53 | 23.91 |

of which:
transactions with retailer cards (millions)
$11.09 \quad 12.92$
13.55
15.53
23.91

Value of transactions (EUR billions)
(EUR billions) nav
$n a v$
nav nav
nav nav
transactions with retailer cards
$n a v$

## Electronic money function

| Cards with an e-money function (thousands) | 5,691 | 8,089 | 10,496 | 9,836 | 8,831 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Number of accepting terminals | 99,335 | 131,702 | 188,510 | 186,789 | 195,200 |
| Number of networks | 3 | 3 | 3 | 3 | 3 |
| Number of purchase transactions (millions) | 2.23 | 2.02 | 1.79 | 1.13 | 1.21 |
| Value of purchase transactions (EUR millions | 6.22 | 5.71 | 4.62 | 2.71 | 1.92 |
| Number of loading transactions (millions) | 1.38 | 1.27 | 1.04 | 0.61 | 0.25 |
| Number of loading terminals | 16,774 | 22,149 | 27,279 | 29,420 | 32,025 |
| Value of money loaded (EUR millions) | 22.48 | 21.54 | 18.07 | 12.09 | 3.12 |
| Float (EUR millions) | 10.28 | 15.06 | 16.77 | 21.63 | 23.00 |

Memorandum item:
Total number of cards in circulation (thousands)

40,380
45,181
48,406 $\quad 52,912$
57,702
of which:
cards with a combined debit, cash and

| e-money function (thousands) | nav | 5,217 | 6,938 | 6,235 | 451 |
| :--- | :--- | :--- | :--- | :--- | :--- |

cards with a cheque guarantee function
(thousands) nap nap $\quad$ nap $\quad$ nap $\quad$ nap

1) Most data in this table are estimations based on information provided by the card networks.
2) Cash operations at ATMs initiated by any kind of card.
3) The number of limited access ATMs in Spain is negligible.
4) In most cases, the possibility of making transfers at an ATM depends on the credit institution, not on the card network.
5) Volume and value of transactions initiated at EFTPOS terminals with debit cards.
6) EFTPOS terminals accepting debit cards.
7) Volume and value of transactions initiated at EFTPOS terminals with credit or delayed debit cards.
8) Delayed debit cards are used much more in Spain than pure credit cards.
9) EFTPOS terminals accepting credit cards.

## Table 7

Payment instructions handled by selected interbank funds transfer systems:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SPI ${ }^{\text {2 }}$ | 2.20 | 1.10 | 0.98 | 1.37 | 1.78 |
| Retail payments ${ }^{3)}$ | nap | nap | nap | nap | nap |
| of which: |  |  |  |  |  |
| cheques | nap | nap | nap | nap | nap |
| direct debits | nap | nap | nap | nap | nap |
| bills of exchange | nap | nap | nap | nap | nap |
| Large-value payments | 2.20 | 1.10 | 0.98 | 1.37 | 1.78 |
| of which: |  |  |  |  |  |
| domestic | 0.10 | 0.05 | 0.05 | 0.04 | 0.03 |


| cross-border transfers ${ }^{4)}$ | 2.10 | 1.06 | 0.93 | 1.33 | 1.74 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SNCE ${ }^{5}$ | 789.90 | 861.90 | 931.57 | 982.28 | 1059.62 |
| Computer link | 677.70 | 853.10 | 931.57 | 982.28 | 1059.62 |
| of which: |  |  |  |  |  |
| cheques | 131.40 | 139.70 | 135.38 | 129.32 | 122.14 |
| credit transfers | 121.60 | 150.30 | 170.49 | 188.24 | 210.36 |
| direct debits | 379.40 | 481.40 | 547.96 | 599.83 | 667.36 |
| petrol and traveller cheques | nap | 17.00 | 19.60 | 14.16 | 13.07 |
| bills of exchange | 45.30 | 64.70 | 58.13 | 50.54 | 45.57 |
| other operations | nap | nap | nap | 0.20 | 1.11 |
| Magnetic tape | 112.2 | 8.8 | nap | nap | nap |
| of which: |  |  |  |  |  |
| cheques | 11.30 | 0.90 | nap | nap | nap |
| credit transfers | 11.20 | 0.60 | nap | nap | nap |
| direct debits | 40.50 | 3.90 | nap | nap | nap |
| petrol cheques | 18.80 | 2.10 | nap | nap | nap |
| bills of exchange | 30.40 | 1.30 | nap | nap | nap |
| SLBE | 2.21 | 2.30 | 2.40 | 2.67 | 3.09 |
| Interbank loans market | 0.19 | 0.13 | 0.11 | 0.12 | 0.11 |
| Book-entry debt market | 0.70 | 0.60 | 0.51 | 0.57 | 0.64 |
| Cross-border bank transfers (sent) | nap | 0.18 | 0.28 | 0.31 | 0.44 |
| Cross-border bank transfers (received) ${ }^{6}$ | nap | 0.39 | 0.56 | 0.65 | 0.87 |
| Domestic interbank transfers | 0.65 | 0.77 | 0.94 | 1.13 | 1.34 |
| Other | 0.67 | 0.63 | 0.56 | 0.54 | 0.55 |
| Concentration ratio ${ }^{7}$ |  |  |  |  |  |
| SPI | 57.01\% | 51.44\% | 59.19\% | 57.81\% | 60.49\% |
| SNCE | 58.45\% | 63.24\% | 61.85\% | 61.45\% | 61.47\% |
| SLBE | nav | nav | 41.68\% | 36.38\% | 34.17\% |

1) The table contains both customer and interbank transactions.
2) This private company was formerly the Madrid Clearing House.
3) Since January 1997 retail payments have been processed through the SNCE system.
4) Large-value transfers tolfrom non-residents.
5) Since 1999 all payments have been processed via computer link.
6) Not included in the total of SLBE.
7) Market share of the five largest participants in each payment system, based on the total volume of transactions.

## Table 8

Payment instructions handled by selected interbank funds transfer systems:
value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SPI ${ }^{\text {2) }}$ | 9,926.2 | 939.3 | 448.4 | 360.1 | 302.9 |
| Retail Payments ${ }^{3)}$ | nap | nap | nap | nap | nap |
| of which: |  |  |  |  |  |
| cheques | nap | nap | nap | nap | nap |
| direct debits | nap | nap | nap | nap | nap |
| bills of exchange | nap | nap | nap | nap | nap |
| Large-value payments | 9,926.2 | 939.3 | 448.4 | 360.1 | 302.9 |
| of which: |  |  |  |  |  |
| domestic | 551.0 | 186.1 | 93.0 | 67.2 | 55.5 |
| cross-border transfers ${ }^{4)}$ | 9,375.2 | 753.2 | 355.4 | 293.0 | 247.4 |
| SNCE ${ }^{\text {5 }}$ | 1,006.0 | 1,108.5 | 1,196.3 | 1,272.3 | 1,423.0 |
| Computer link | 840.2 | 1,098.9 | 1,196.3 | 1,272.3 | 1,423.0 |
| of which: |  |  |  |  |  |
| cheques | 435.7 | 498.8 | 517.7 | 524.0 | 534.2 |
| credit transfers | 218.9 | 325.9 | 369.9 | 410.8 | 483.3 |


| direct debits | 102.8 | 137.3 | 168.1 | 190.5 | 214.3 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| petrol cheques | nap | 0.4 | 0.5 | 0.3 | 0.5 |
| bills of exchange | 82.8 | 136.5 | 140.0 | 137.9 | 139.6 |
| other operations | nap | nap | nap | 8.8 | 51.1 |
| Magnetic tape | 165.8 | 9.6 | nap | nap | nap |
| of which: |  |  |  |  |  |
| cheques | 51.4 | 3.3 | nap | nap | nap |
| credit transfers | 46.8 | 2.4 | nap | nap | nap |
| direct debits | 9.6 | 0.9 | nap | nap | nap |
| petrol cheques | 0.5 | 0.04 | nap | nap | nap |
| bills of exchange | 57.4 | 3.0 | nap | nap | nap |
| SLBE | 32,525.2 | 31,357.1 | 34,413.5 | 53,228.1 | 63,444.2 |
| Interbank loans market | 5,545.3 | 4,109.5 | 3,762.2 | 3,975.4 | 4,844.5 |
| Book-entry debt market | 21,527.9 | 18,815.2 | 18,671.0 | 32,092.5 | 40,233.9 |
| Cross-border bank transfers (sent) | nap | 3,851.0 | 4,277.1 | 4,972.8 | 4,552.2 |
| Cross-border bank transfers (received) ${ }^{6}$ | nap | 3,869.1 | 4,277.2 | 4,949.7 | 4,539.3 |
| Domestic interbank transfers | 2,037.8 | 2,400.7 | 5,164.6 | 4,659.3 | 3,728.7 |
| Other | 3,414.2 | 2,180.7 | 2,538.6 | 7,528.1 | 10,084.9 |
| Concentration ratio ${ }^{7}$ |  |  |  |  |  |
| SPI | 62.06\% | 59.54\% | 63.50\% | 63.14\% | 66.88\% |
| SNCE | 54.94\% | 58.36\% | 58.76\% | 60.20\% | 57.85\% |
| SLBE | nav | nav | 39.06\% | 41.68\% | 41.94\% |

1) The table contains both customer and interbank transactions.
2) This private company was formerly the Madrid Clearing House.
3) Since January 1997 retail payments have been processed through the SNCE system.
4) Large-value transfers tolfrom non-residents.
5) Since 1999 all payments have been processed via computer link.
6) Not included in the total of SLBE.
7) Market share of the five largest participants in each payment system, based on the total volume of transactions.

## Table 9

Indicators of the use of various cashless payment instruments:
volume of transactions ${ }^{1), 2), 3}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 220.5 | 209.4 | 197.4 | 166.7 | 168.0 |
| of which: |  |  |  |  |  |
| face-to-face | 220.5 | 209.4 | 197.4 | 166.7 | 168.0 |
| telebanking, via PC or other terminal | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card ${ }^{4)}$ | 212.3 | 256.9 | 286.6 | 340.1 | 612.4 |
| of which: |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |
| telebanking, via PC or other terminal | 212.3 | 256.9 | 286.6 | 340.1 | 612.4 |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by credit card ${ }^{4,5)}$ | 189.4 | 219.0 | 221.8 | 259.0 | 400.8 |
| of which: |  |  |  |  |  |
| face-to-face | nav | 3.7 | 3.1 | 7.7 | 4.7 |
| telebanking, via PC or other terminal | nav | 215.3 | 218.7 | 251.3 | 396.1 |
| via mobile phone | nap | nap | nap | nap | nap |
| Credit transfers ${ }^{\text {6 }}$ | 251.4 | 283.8 | 338.1 | 354.3 | 409.6 |
| of which: |  |  |  |  |  |
| face-to-face | nav | 51.7 | 57.5 | 71.0 | 83.3 |
| telebanking, via PC or other terminal | nav | 232.1 | 280.6 | 283.2 | 326.3 |
| via mobile phone | nap | nap | nap | nap | nap |


| Direct debits | 837.1 | 991.0 | 1,175.9 | 1,154.3 | 1,192.2 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| of which: |  |  |  |  |  |
| face-to-face | nav | 20.8 | 75.7 | 35.5 | 172.5 |
| telebanking, via PC or other terminal | nav | 970.2 | 1,100.2 | 1,118.8 | 1,019.7 |
| via mobile phone | nap | nap | nap | nap | nap |
| Bills of exchange | 103.6 | 123.8 | 106.5 | 98.9 | 76.7 |
| of which: |  |  |  |  |  |
| face-to-face | 103.6 | 123.8 | 106.5 | 98.9 | 76.7 |
| telebanking, via PC or other terminal | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Traveller's cheques and |  |  |  |  |  |
| other documents | 27.1 | 20.9 | 23.3 | 15.7 | 14.6 |
| of which: |  |  |  |  |  |
| face-to-face | 27.1 | 20.9 | 23.3 | 15.7 | 14.6 |
| telebanking, via PC or other terminal | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Card-based electronic money | 2.2 | 2.0 | 1.8 | 1.1 | 1.2 |
| Network-based electronic money | nap | neg | neg | neg | neg |
| Total | 1,844 | 2,107 | 2,351 | 2,390 | 2,876 |

1) This table contains all customer transactions irrespective of whether they are processed intra or interbank.
2) The table excludes items initiated by banks; these data are not available.
3) Data in this table are estimations based on a survey carried out in a small sample of institutions.
4) Transactions submitted electronically via EFTPOS are included in "telebanking, via PC or other terminal".
5) Data on credit and delayed debit cards.
6) The estimation does not take into account customer transfers processed in large-value payment systems.

## Table 10

Indicators of the use of various cashless payment instruments:
value of transactions ${ }^{\mathbf{1 0}, 2), 3)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 726.1 | 723.2 | 749.5 | 735.4 | 735.8 |
| of which: |  |  |  |  |  |
| face-to-face | 726.1 | 723.2 | 749.5 | 735.4 | 735.8 |
| telebanking, via PC or other terminal | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card ${ }^{4)}$ | 8.2 | 10.0 | 11.3 | 13.9 | 25.1 |
| of which: |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |
| telebanking, via PC or other terminal | 8.2 | 10.0 | 11.3 | 13.9 | 25.1 |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by credit card ${ }^{4), 5)}$ | 11.1 | 12.9 | 13.6 | 15.5 | 23.9 |
| of which: |  |  |  |  |  |
| face-to-face | nav | 0.6 | 0.9 | 1.7 | 0.5 |
| telebanking, via PC or other terminal | nav | 12.3 | 12.6 | 13.8 | 23.4 |
| via mobile phone | nap | nap | nap | nap | nap |
| Credit transfers ${ }^{6}$ | 797.0 | 883.0 | 965.1 | 1,277.6 | 1,563.0 |
| of which: |  |  |  |  |  |
| face-to-face | nav | 135.3 | 188.4 | 273.4 | 313.2 |
| telebanking, via PC or other terminal | nav | 747.7 | 776.7 | 1,004.2 | 1,249.8 |
| via mobile phone | nap | nap | nap | nap | nap |
| Direct debits | 183.4 | 241.6 | 368.4 | 310.7 | 438.2 |
| of which: |  |  |  |  |  |
| face-to-face | nav | 22.5 | 35.4 | 16.5 | 73.9 |
| telebanking, via PC or other terminal | nav | 219.1 | 333.0 | 294.3 | 364.3 |
| via mobile phone | nap | nap | nap | nap | nap |


| 191.5 | 252.3 | 253.8 | 245.4 | 218.5 |
| ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |
| 191.5 | 252.3 | 253.8 | 245.4 | 218.5 |
| nap | nap | nap | nap | nap |
| nap | nap | nap | nap | nap |
|  |  |  |  |  |
| 0.7 | 0.5 | 0.5 | 0.4 | 0.6 |
|  |  |  |  |  |
| 0.7 | 0.5 | 0.5 | 0.4 | 0.6 |
| nap | nap | nap | nap | nap |
| nap | nap | nap | nap | nap |
| 0.006 | 0.006 | 0.005 | 0.003 | 0.0 |
| nap | neg | neg | neg | neg |
| $\mathbf{1 , 9 1 8}$ | $\mathbf{2 , 1 2 4}$ | $\mathbf{2 , 3 6 2}$ | $\mathbf{2 , 5 9 9}$ | $\mathbf{3 , 0 0 5}$ |

## of which:

face-to-face
telebanking, via PC or other terminal
via mobile phone
Traveller's cheques and
other documents
of which:
face-to-face
telebanking, via PC or other terminal
via mobile phone
Card-based electronic money
Network-based electronic money
Total
1,918
2,124
2,362
2,599

1) This table contains all customer transactions irrespective of whether they are processed intra or interbank.
2) The table excludes items initiated by banks; these data are not available.
3) Data in this table are estimations based on a survey carried out in a small sample of institutions.
4) Transactions submitted electronically via EFTPOS are included in "telebanking, via PC or other terminal".
5) Data on credit and delayed debit cards.
6) The estimation does not take into account customer transfers processed in large-value payment systems.

Table 11a
Instructions handled by trading platforms, clearing houses and securities settlement systems: volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Stock exchange | 11.52 | 11.00 | 16.72 | 14.46 | 15.70 |
| Shares (SIBE) | 11.52 | 11.00 | 16.72 | 14.46 | 15.70 |
| Bonds (Four Spanish Stock Exchanges) | nav | nav | nav | nav | nav |
| SENAF | 0.06 | 0.04 | 0.04 | 0.05 | 0.06 |
| Government bonds | 0.06 | 0.04 | 0.04 | 0.05 | 0.06 |
| MTS ESPAṄA ${ }^{1)}$ | nap | nap | nap | nap | 0.01 |
| Government bonds | nap | nap | nap | nap | 0.01 |
| Clearing houses | nap | nap | nap | nap | nap |
| Securities settlement systems |  |  |  |  |  |
| CADE | 10.16 | 8.45 | 8.67 | 10.93 | 10.64 |
| Government securities | 10.11 | 8.43 | 8.66 | 10.93 | 10.64 |
| CDs issued by the Banco de España | 0.05 | 0.02 | 0.01 | 0.00 | 0.00 |
| SCLV | 19.50 | 16.81 | 24.00 | 18.38 | 16.80 |
| Bonds | 0.09 | 0.06 | 0.09 | 0.05 | 0.05 |
| Shares | 19.42 | 16.74 | 23.91 | 18.33 | 16.75 |
| SCLV AIAF | 0.04 | 0.08 | 0.21 | 0.66 | 1.80 |
| Bonds | 0.02 | 0.04 | 0.12 | 0.38 | 1.43 |
| Commercial paper | 0.02 | 0.03 | 0.09 | 0.28 | 0.37 |
| Regional SSSs (SCL Barna, SCL Bilbao, |  |  |  |  |  |
| SCL Valencia) | 0.06 | 0.07 | 0.12 | 0.14 | 0.16 |
| Shares | 0.04 | 0.05 | 0.08 | 0.09 | 0.10 |
| Bonds | 0.02 | 0.02 | 0.05 | 0.05 | 0.06 |

1) MTS España was launched on May 27th 2002.

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Stock exchange | 321.0 | 330.9 | 529.6 | 497.8 | 514.8 |
| Shares (SIBE) | 267.8 | 286.0 | 488.9 | 440.2 | 439.9 |
| Bonds (Four Spanish Stock Exchanges) | 53.2 | 44.9 | 40.7 | 57.6 | 74.9 |
| SENAF | 216.4 | 193.2 | 220.0 | 320.8 | 469.9 |
| Government bonds | 216.4 | 193.2 | 220.0 | 320.8 | 469.9 |
| MTS ESPANA | nap | nap | nap | nap | 107.7 |
| Government bonds | nap | nap | nap | nap | 107.7 |
| Clearing houses | nap | nap | nap | nap | nap |
| Securities settlement systems |  |  |  |  |  |
| CADE | 52,408.6 | 43,699.2 | 42,648.7 | 60,813.3 | 69,819.5 |
| Government securities | 51,589.8 | 43,320.4 | 42,545.4 | 60,813.3 | 69,819.5 |
| CDs issued by the Banco de España | 818.8 | 378.8 | 103.3 | 0.0 | 0.0 |
| SCLV | 698.1 | 770.6 | 1,465.3 | 1,323.4 | 1,382.5 |
| Bonds | 3.3 | 4.6 | 15.9 | 2.5 | 2.1 |
| Shares | 694.8 | 766.0 | 1,449.5 | 1,320.9 | 1,380.4 |
| SCLV AIAF | 144.2 | 464.6 | 693.5 | 970.2 | 1,632.0 |
| Bonds | 117.7 | 290.6 | 418.1 | 473.4 | 836.1 |
| Commercial paper | 26.5 | 174.0 | 275.4 | 496.8 | 795.9 |
| Regional SSSs (SCL Barna, SCL Bilbao, |  |  |  |  | 84.9 |
| Shares | 0.6 | 1.2 | 1.2 | 1.1 | 1.8 |
| Bonds | 53.2 | 45.9 | 42.7 | 60.0 | 83.1 |

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| Stock Exchange |  |  |  |  |  |
| (includes the four exchanges) | nav | 59 | 49 | 51 | 50 |
| Banks | nav | 0 | 0 | 7 | 8 |
| of which: |  |  |  |  |  |
| domestic | nav | 0 | 0 | nav | nav |
| foreign | nav | 0 | 0 | nav | nav |
| Brokers/dealers | nav | 59 | 49 | 44 | 42 |
| of which: |  |  |  |  |  |
| domestic | nav | 59 | 49 | nav | nav |
| foreign | nav | 0 | 0 | nav | nav |
| SENAF | nav | 31 | 39 | 33 | 37 |
| Banks | nav | 21 | 27 | 22 | 25 |
| of which: |  |  |  |  |  |
| domestic | nav | 18 | 21 | 14 | 17 |
| foreign | nav | 3 | 6 | 8 | 8 |
| Brokers/dealers | nav | 10 | 12 | 11 | 12 |
| of which: |  |  |  |  |  |
| domestic | nav | 1 | 5 | 2 | 5 |
| foreign | nav | 9 | 7 | 9 | 7 |
| Others | nav | 0 | 0 | 0 | 0 |
| MTS ESPAÑA | nap | nap | nap | nap | 22 |
| Banks | nap | nap | nap | nap | 0 |
| of which: |  |  |  |  |  |
| domestic | nap | nap | nap | nap | 0 |


| foreign | nap | nap | nap | nap | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Brokers/dealers | nap | nap | nap | nap | 22 |
| of which: |  |  |  |  |  |
| domestic | nap | nap | nap | nap | 1 |
| foreign | nap | nap | nap | nap | 21 |
| Others | nap | nap | nap | nap | 0 |
| Clearing systems | nap | nap | nap | nap | nap |
| Securities settlement systems |  |  |  |  |  |
| CADE ${ }^{1)}$ | 269 | 253 | 252 | 255 | 248 |
| Banks | 208 | 188 | 175 | 178 | 172 |
| of which: |  |  |  |  |  |
| domestic | nav | 156 | 168 | 164 | 154 |
| foreign | nav | 32 | 7 | 14 | 18 |
| Brokers/dealers | 33 | 33 | 36 | 38 | 30 |
| of which: |  |  |  |  |  |
| domestic | nav | 23 | 30 | 32 | 24 |
| foreign | $n a v$ | 10 | 6 | 6 | 6 |
| Other: | 28 | 32 | 41 | 39 | 46 |
| Securities settlement systems | nav | 2 | 4 | 4 | 4 |
| Central banks of the ESCB | nav | 16 | 16 | 16 | 16 |
| Other financial institutions | nav | 14 | 21 | 19 | 26 |
| SCLV | 105 | 107 | 109 | 119 | 109 |
| Banks | 49 | 46 | 44 | 47 | 48 |
| of which: |  |  |  |  |  |
| domestic | nav | 40 | 32 | 35 | 48 |
| foreign | nav | 6 | 12 | 12 | 0 |
| Brokers/dealers | 56 | 60 | 60 | 67 | 55 |
| of which: |  |  |  |  |  |
| domestic | nav | 60 | 59 | 54 | 55 |
| foreign | nav | 0 | 1 | 13 | 0 |
| Other: | 0 | 1 | 5 | 5 | 6 |
| Securities settlement systems | 0 | 1 | 5 | 5 | 4 |
| Other financial institutions | 0 | 0 | 0 | 0 | 2 |
| SCLV AIAF ${ }^{\text {1) }}$ | 92 | 87 | 82 | 81 | nap |
| Banks | 69 | 64 | 59 | 59 | nap |
| of which: |  |  |  |  |  |
| domestic | nav | 58 | 45 | 47 | nap |
| foreign | nav | 6 | 14 | 12 | nap |
| Brokers/dealers | 23 | 23 | 23 | 22 | nap |
| of which: |  |  |  |  |  |
| domestic | nav | 23 | 23 | 20 | nap |
| foreign | nav | 0 | 0 | 2 | nap |
| SCL Barcelona | nav | nav | nav | 71 | 70 |
| Banks | nav | nav | nav | 36 | 35 |
| of which: |  |  |  |  |  |
| domestic | nav | $n a v$ | nav | 36 | 35 |
| foreign | $n a v$ | nav | nav | 0 | 0 |
| Brokers/dealers | nav | nav | nav | 35 | 35 |
| of which: |  |  |  |  |  |
| domestic | nav | $n a v$ | nav | 35 | 35 |
| foreign | nav | $n a v$ | nav | 0 | 0 |
| SCL Bilbao | nav | nav | nav | 56 | 63 |
| Banks | nav | nav | nav | 34 | 35 |
| of which: |  |  |  |  |  |
| domestic | nav | $n a v$ | nav | 34 | 31 |
| foreign | nav | nav | nav | 0 | 4 |
| Brokers/dealers | nav | nav | nav | 22 | 28 |
| of which: |  |  |  |  |  |
| domestic | nav | $n a v$ | nav | 22 | 28 |
| foreign | $n a v$ | $n a v$ | nav | 0 | 0 |


| SCL Valencia | $\mathbf{5 1}$ | $\mathbf{5 4}$ | $\mathbf{5 1}$ | $\mathbf{4 8}$ | $\mathbf{5 2}$ |
| :--- | ---: | :---: | ---: | :---: | ---: |
| Banks | 36 | 36 | 34 | 32 | 31 |
| of which: |  |  |  |  |  |
| domestic | 35 | 35 | 33 | 31 | 30 |
| foreign | 1 | 1 | 1 | 1 | 1 |
| Brokers/dealers <br> of which: | 15 | 18 | 17 | 16 | 21 |
| domestic | 15 | 18 | 17 | 16 | 21 |
| foreign | 0 | 0 | 0 | 0 | 0 |

1) In 2002 SCLV AIAF participants registered their securities transactions in the CADE platform.

## Table 11d

Outstanding securities

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Stock exchange | 370.9 | 465.0 | 579.5 | 568.1 | 462.0 |
| Four Spanish Stock Exchanges: |  |  |  |  |  |
| Shares (capitalisation, market value) | 348.3 | 442.6 | 558.2 | 550.5 | 444.2 |
| Bonds (capitalisation, market value) | 22.6 | 22.4 | 21.3 | 17.6 | 17.8 |
| SENAF | nav | nav | nav | nav | nav |
| MTS ESPAÑA | nap | nap | nap | nap | nav |
| Securities settlement systems (nominal values) |  |  |  |  |  |
|  |  |  |  |  |  |
| CADE | 251.7 | 279.7 | 291.4 | 294.9 | 308.1 |
| Value of public debt securities | 245.4 | 276.4 | 291.4 | 294.9 | 308.1 |
| Value of CDs issued by the Banco de España | 6.3 | 3.3 | 0.0 | 0.0 | 0.0 |
| SCLV | 50.1 | 39.2 | 69.4 | 83.3 | 90.9 |
| Value of shares | 34.7 | 25.5 | 58.7 | 75.3 | 84.4 |
| Value of bonds | 15.5 | 13.7 | 10.7 | 8.0 | 6.5 |
| SCLV AIAF | 29.9 | 69.8 | 76.3 | 100.2 | 130.9 |
| Value of bonds | 23.3 | 53.8 | 59.0 | 75.8 | 107.3 |
| Value of short-term instruments | 6.6 | 15.9 | 17.3 | 24.4 | 23.6 |
| Regional SSSs (SCL Barna, SCL Bilbao, |  |  |  |  |  |
| SCL Valencia) | 9.4 | 14.4 | 18.0 | 21.3 | 33.1 |
| Shares ${ }^{1)}$ | 3.7 | 7.5 | 10.5 | 13.5 | 24.5 |
| Bonds | 5.7 | 6.9 | 7.5 | 7.8 | 8.6 |

1) Until 2001 the data for SCL Valencia are not included.

## Table 11e

Netting ratio in clearing systems ${ }^{1)}$

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Name of system |  |  |  |  |  |
| Netting ratio for cash over year | nap | nap | nap | nap | nap |
| Netting ratio for securities over year | nap | nap | nap | nap | nap |

[^15]Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 53 | 41 | 42 | 39 | 39 |
| of which live | 52 | 41 | 41 | 39 | 39 |
| Sub-members | 59 | 60 | 55 | 53 | 54 |
| of which live | 58 | 60 | 54 | 51 | 53 |
| Participants | 5 | 15 | 11 | 14 | 14 |
| of which live | 5 | 13 | 11 | 13 | 13 |
| Total users | 117 | 116 | 108 | 106 | 107 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

Table 13
SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent | $20,494,319$ | $20,917,032$ | $25,439,320$ | $28,090,542$ | $32,079,574$ |
| of which: |  |  |  |  |  |
| category I | $4,934,156$ | $5,805,158$ | $6,457,855$ | $8,069,193$ | $10,393,763$ |
| category II | $5,299,941$ | $3,584,165$ | $3,464,624$ | $3,607,121$ | $3,474,295$ |
| Total messages received | $19,309,880$ | $17,444,352$ | $20,208,487$ | $22,394,039$ | $25,367,721$ |
| of which: |  |  |  |  |  |
| category I $_{\text {category II }} \quad 4,891,081$ | $5,617,343$ | $6,475,209$ | $8,173,585$ | $10,380,715$ |  |
| Domestic traffic | $5,363,135$ | $2,678,113$ | $2,408,391$ | $2,499,875$ | $2,380,464$ |
| Memorandum item: | $4,149,673$ | $2,520,076$ | $2,664,042$ | $3,755,774$ | $5,157,139$ |
| Global SWIFT traffic ${ }^{11}$ |  |  |  |  |  |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

## Table 1

Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 60,049 | 60,294 | 60,589 | 60,912 | 61,230 |
| GDP (EUR billions) ${ }^{1)}$ | 1,306 | 1,355 | 1,420 | 1,476 | 1,521 |
| GDP per capita (EUR) ${ }^{1)}$ | 21,746 | 22,475 | 23,439 | 24,225 | 24,838 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{\text {l }}$ | 6.55957 | 6.55957 | 6.55957 | 6.55957 | 6.55957 |
| average ${ }^{\text {l) }}$ | 6.60140 | 6.55957 | 6.55957 | 6.55957 | 6.55957 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

## Settlement media used by non-banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 41.4 | 44.7 | 44.6 | 29.3 | nap ${ }^{1)}$ |
| Transferable deposits ${ }^{3), 6)}$ | 281.3 | 308.9 | 333.5 | 371.2 | 374.0 |
| Other | neg | neg | neg | neg | neg |
| Narrow money supply (M1) ${ }^{4), 6)}$ | 322.7 | 353.6 | 378.1 | 400.5 | nap ${ }^{\text {1) }}$ |
| Memorandum items: |  |  |  |  |  |
| Broad money supply ${ }^{5}$ | 875.1 | 931.9 | 999.6 | 1,080.3 | 1,073.3 ${ }^{\text {2) }}$ |
| Transferable deposits in foreign currencies ${ }^{6}$ | nap | nap | nap | nap | nap |
| Outstanding value on e-money schemes | nap | neg | neg | neg | neg |
| of which: |  |  |  |  |  |
| on card-based products | nap | neg | neg | neg | 0.07 |
| on network-based products | nap | neg | neg | neg | neg |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro-area countries.
2) Excluding currency in circulation. This figure is not comparable with those reported in previous years.
3) Excluding deposits in French overseas territories.
4) Coins, French franc-denominated sight deposits held by non-banks (excluding French overseas territories).
5) Provisional figures.
6) Revised figures

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | 16.6 | 24.0 | 27.9 | 29.8 | 33.2 |
| of which: |  |  |  |  |  |
| required reserves ${ }^{1), 2)}$ | 13.5 | 18.5 | 20.5 | 22.9 | 22.8 |
| free reserves | -0.6 | 0.1 | 0.2 | 0.2 | 0.1 |
| Transferable balances held at other banks ${ }^{2)}$ | 157.6 | 189.8 | 181.8 | 188.3 | 178.2 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank ${ }^{3}$ | 25.4 | 44.9 | 24.7 | 14.4 | 12.2 |

1) Change in the reserves policy from 16 October 1998.
2) Daily average for the last period of the year.
3) Revised figures

Banknotes and coins
(end of year, total value, EUR billions and FRF billions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | FRF | EUR | FRF | EUR | FRF | EUR | FRF | EUR FRF |
| Total banknotes issued | 42.3 | 277.2 | 46.3 | 303.5 | 46.1 | 302.2 | 31.5 | 206.8 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| FRF 500 | 21.8 | 143.2 | 23.5 | 154.5 | 21.9 | 143.5 | 12.8 | 84.3 |  |
| FRF 200 | 12.8 | 84.1 | 14.6 | 96.1 | 15.9 | 104.4 | 12.1 | 79.4 |  |
| FRF 100 | 6.5 | 42.7 | 6.9 | 45.3 | 7.1 | 46.4 | 5.5 | 36.3 |  |
| FRF 50 | 1.0 | 6.3 | 1.0 | 6.6 | 1.0 | 6.9 | 0.9 | 6.0 |  |
| FRF 20 | 0.2 | 1.0 | 0.2 | 1.0 | 0.2 | 1.1 | 0.1 | 0.9 |  |
| Total coins issued | 2.5 | 16.6 | 2.6 | 17.2 | 2.7 | 17.8 | 2.7 | 17.4 |  |
| of which: |  |  |  |  |  |  |  |  | Following the |
| FRF 20 | 0.1 | 0.9 | 0.1 | 0.8 | 0.1 | 0.9 | 0.1 | 0.8 | introduction of the |
| FRF 10 | 1.3 | 8.5 | 1.4 | 8.9 | 1.4 | 9.2 | 1.4 | 9.0 | euro banknotes |
| FRF 5 | 0.3 | 2.2 | 0.3 | 2.3 | 0.4 | 2.3 | 0.3 | 2.3 |  |
| FRF 2 | 0.2 | 1.1 | 0.2 | 1.2 | 0.2 | 1.2 | 0.2 | 1.2 |  |
| FRF 1 | 0.3 | 1.8 | 0.3 | 1.9 | 0.3 | 1.9 | 0.3 | 1.9 | being provided |
| FRF 0,5 | 0.1 | 0.8 | 0.1 | 0.8 | 0.1 | 0.8 | 0.1 | 0.8 | solely at an |
| FRF 0,2 | 0.1 | 0.7 | 0.1 | 0.7 | 0.1 | 0.7 | 0.1 | 0.7 | aggregated euro- |
| FRF 0,1 | 0.1 | 0.5 | 0.1 | 0.5 | 0.1 | 0.5 | 0.1 | 0.5 | area level. |
| FRF 0,05 | neg | 0.2 | neg | 0.2 | neg | 0.2 | neg | 0.2 |  |
| Total banknotes and coins issued | 44.8 | 293.9 | 48.9 | 320.7 | 48.8 | 320.0 | 34.2 | 224.3 |  |
| Banknotes and coins held by credit institutions | 3.4 | 22.3 | 4.2 | 27.6 | 4.2 | 27.6 | 4.9 | 32.1 |  |
| Banknotes and coins in circulation outside credit institutions Memorandum item: | 41.4 | 271.6 | 44.7 | 293.1 | 44.6 | 292.5 | 29.3 | 192.1 |  |
| Banknotes held in French overseas territories | 1.5 | 9.8 | 1.7 | 11.2 | 1.8 | 11.8 | 1.8 | 11.7 |  |

Institutional framework
(end of 2002)

| Categories | Number of institutions ${ }^{1)}$ | Number of branches ${ }^{1), 2)}$ | Number of accounts (thousands) | Number of internet-linked accounts ${ }^{3)}$ | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 211 | 68 | nap | 0.8 |
| Commercial banks | 346 | 10,243 | 20,868 | nav | 148.0 |
| Savings banks | 33 | 4,549 | 10,470 | nav | 23.6 |
| Mutual or co-operative banks | 102 | 11,291 | 26,453 | nav | 111.5 |
| Municipal credit banks | 20 | 79 | 64 | nav | nav |
| Financial companies | 494 | nav | nav | nav | nav |
| Specialised financial institutions | 16 | nav | nav | nav | 4.1 |
| Investment firms | 555 | nav | nav | nav | nav |
| Post Office ${ }^{3)}$ | 1 | 11,092 | 10,435 | nav | 32.4 |
| Treasury | 1 | nav | nav | nav | 49.9 |
| Total | 1,569 | 37,465 | 68,358 | nav | $370.3^{4,5)}$ |
| of which: |  |  |  |  |  |
| virtual institutions | nav | nav | nav | nav | nav |
| Branches of foreign banks | 90 | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| EU-based | 52 | nav | nav | nav | nav |

1) Offering cashless payment services.
2) Includes institutions located in Monaco.
3) Number of accounts associated with internet services (credit transfers, payment of bills, etc carried out via the internet).
4) Sum of the available data.
5) Owing to the unavailability of some data, the value of accounts does not equal transferable deposits in Table 2.

## Table 6

Payment card functions and accepting devices ${ }^{1)}$
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 33,861 | 37,563 | 40,945 | 43,315 | 45,404 |
| Number of networks | nav | nav | nav | nav | nav |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 29,407 | 32,445 | 35,162 | 36,912 | 38,975 |
| of which: |  |  |  |  |  |
| open access | 28,922 | 32,195 | 34,990 | 36,867 | nav |
| limited access | 485 | 250 | 172 | 45 | nav |
| Volume of transactions (millions) | 930 | 1,026 | 1,082 | 1,165 | 1,213 |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | nav | nav | nav | nav |
| at ATMs with limited access | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | 53 | 63 | 66 | 71 | 76 |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | nav | nav | nav | nav |
| at ATMs with limited access | nav | nav | nav | nav | nav |
| Number of ATMs with a giro transfer |  |  |  |  |  |
| function | nav | nav | nav | nav | nav |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| Debit function ${ }^{2)}$ |  |  |  |  |  |
| Cards with a debit function (thousands) | 30,268 | 33,499 | 36,908 | 39,733 | 41,852 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |


| Number of networks | nav | nav | nav | nav | nav |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Number of terminals | 723,388 | 799,530 | 839,030 | 904,265 | 956,435 |
| Volume of transactions (millions) | 2,580 | 2,912 | 3,292 | 3,671 | 4,096 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | 121 | 135 | 153 | 170 | 190 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (EUR billions) | nav | nav | nav | nav | nav |
| Credit function |  |  |  |  |  |
| Cards with a credit function (thousands) | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks | nav | nav | nav | nav | nav |
| Number of terminals | 723,388 | 799,530 | 839,030 | 904,265 | 956,435 |
| Volume of transactions (millions) | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| transactions with retailer cards (EUR billions) | nav | nav | nav | nav | nav |
| Electronic money function |  |  |  |  |  |
| Cards with an e-money function (thousands) | nav | neg | nav | 319 | 838 |
| Number of accepting terminals | nav | nav | nav | 13,644 | 69,172 |
| Number of networks | nav | nav | nav | nav | nav |
| Number of purchase transactions (millions) | nav | neg | neg | 2.8 | 18 |
| Value of purchase transactions |  |  |  |  |  |
| (EUR billions) | nav | neg | neg | 0.01 | 0.07 |
| Number of loading transactions (millions) | nav | neg | neg | 0.6 | 2.60 |
| Number of loading terminals | nav | nav | nav | 2,100 | 15,904 |
| Value of money loaded (EUR billions) | nav | neg | neg | 0.019 | 0.08 |
| Float (EUR billions) | nav | neg | neg | 0.009 | 0.02 |
| Delayed debit cards (charge cards) |  |  |  |  |  |
| Cards with a delayed debit function (thousands) | nav | nav | nav | nav | nav |
| Number of terminals | 723,388 | 799,530 | 839,030 | 904,265 | 956,435 |
| Volume of transactions (millions) | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | nav | nav | nav | nav | 45.4 |
| Memorandum item: |  |  |  |  |  |
| Total number of cards in circulation (thousands) | 33,861 | 37,563 | 40,945 | 43,315 | 45,404 |
| of which: |  |  |  |  |  |
| cards with a combined debit, cash | nav | nav | nav | nav | nav |
| and e-money function (thousands) | nav | nav | nav | nav | nav |
| cards with a cheque guarantee function |  |  |  |  |  |
| (thousands) | nap | nap | nap | nap | nap |

1) These data refer to activity within the Groupement des Cartes Bancaires network. They exclude data relating to "private" credit cards and Amex cards.
2) These data refer to both debit and credit functions.

Table 7
Payment instructions handled by selected interbank funds transfer systems: ${ }^{1)}$ volume of transactions
(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Clearing houses $^{2)}$ <br> of which: <br> Cheques Paris | $3,600.4$ | $3,346.5$ | $3,453.9$ | $3,146.8$ | 146.9 |

FRANCE

| Cheques Province | 2,915.3 | 2,662.8 | 2,771.7 | 2,469.1 | 53.6 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Credit transfers | 1.1 | nap | nap | nap | nap |
| Avals de trésorerie | neg | nap | nap | nap | nap |
| Large-value credit transfers | 0.1 | nap | nap | nap | nap |
| CREIC ${ }^{2), 3)}$ | 298.0 | 304.5 | 307.7 | 270.2 | 4.3 |
| $\text { SIT }^{4)}$ <br> of which: | 5,410.5 | 5,913.8 | 6,485.3 | 7,131.1 | 11,043.5 |
| Truncated cheques | nap | nap | nap | 197.5 | 3,490.6 |
| Credit transfers | 1,322.6 | 1,383.2 | 1,473.5 | 1,546.3 | 1,623.9 |
| LCR and paperless bills of exchange | 125.2 | 121.2 | 116.5 | 114.5 | 109.8 |
| Direct debits | 1,098.9 | 1,219.2 | 1,327.9 | 1,374.9 | 1,513.4 |
| Titres Interbancaires de Paiement | 129.4 | 131.6 | 134.0 | 130.1 | 142.2 |
| Telepayments | 0.3 | 0.4 | 0.6 | 0.9 | 1.4 |
| Card payments | 2,164.7 | 2,443.5 | 2,781.6 | 3,076.3 | 3,471.6 |
| ATM withdrawals | 569.4 | 614.6 | 651.2 | 690.5 | 690.6 |
| Banque de France of which: | 0.4 | nap | nap | nap | nap |
| Public Treasury transfers | neg | nap | nap | nap | nap |
| Large-value credit transfers | 0.1 | nap | nap | nap | nap |
| Telegraphic credit transfers | 0.3 | nap | nap | nap | nap |
| SAGITTAIRE ${ }^{5 \text { ) }}$ | 1.3 | nap | nap | nap | nap |
| TBF (domestic and cross-border) | 0.6 | 2.3 | 3.0 | 3.8 | 3.8 |
| PNS | 5.5 | 5.2 | 5.5 | 8.0 | 7.6 |
| Concentration ratio ${ }^{\text {6 }}$ |  |  |  |  |  |
| SIT | nav | $n a v$ | nav | nav | 57.5 |
| TBF | nav | 49.8 | 49.7 | 46.4 | 50.1 |
| PNS | nav | nav | nav | nav | 60.7 |

1) Customer and interbank transactions.
2) Closed during 2002
3) Centres Régionaux d'Echanges d'Images-Chèques (truncated cheques).
4) Système Interbancaire de Télécompensation - ACH.
5) Closed during 1998.
6) Market share of the five largest participants

## Table 8

Payment instructions handled by selected interbank funds transfer systems: ${ }^{1)}$
value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Clearing houses ${ }^{2)}$ of which: | 2,126.0 | 1,929.0 | 1,889.3 | 1,750.4 | 206.6 |
| Cheques Paris | 751.8 | 830.5 | 726.0 | 763.2 | 183.6 |
| Cheques Province | 1,110.5 | 1,070.6 | 1,163.3 | 987.2 | 23.0 |
| Credit transfers | 29.9 | 27.9 | nap | nap | nap |
| Avals de trésorerie | 27.4 | nap | nap | nap | nap |
| Large-value credit transfers | 206.5 | nap | nap | nap | nap |
| CREIC $^{2), 3)}$ | 25.0 | 28.1 | 25.9 | 23.1 | neg |
| SIT ${ }^{4)}$ | 2,219.7 | 2,348.1 | 2,458.4 | 2,444.2 | 4,442.5 |
| of which: |  |  |  |  |  |
| Truncated cheques | nap | nap | nap | 61.8 | 1,827.9 |
| Credit transfers | 1,369.3 | 1,459.2 | 1,521.1 | 1,367.1 | 1,467.8 |
| LCR and paperless bills of exchange | 446.9 | 444.2 | 446.3 | 453.6 | 436.2 |
| Direct debits | 238.0 | 260.8 | 285.7 | 327.2 | 368.6 |
| Titres Interbancaires de Paiement | 36.0 | 38.0 | 38.9 | 41.1 | 41.4 |
| Telepayments | 1.3 | 3.7 | 6.3 | 18.0 | 105.2 |


| Card payments | 99.5 | 111.4 | 127.5 | 140.7 | 159.4 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ATM withdrawals | 28.7 | 30.8 | 32.7 | 34.7 | 35.9 |
| Banque de France of which: | 498.8 | nap | nap | nap | nap |
| Public Treasury transfers | neg | nap | nap | nap | nap |
| Large-value credit transfers | 223.4 | nap | nap | nap | nap |
| Telegraphic credit transfers | 275.4 | nap | nap | nap | nap |
| SAGITTAIRE ${ }^{5)}$ | 4,478.7 | nap | nap | nap | nap |
| TBF (domestic and cross-border) | 41,555.0 | 65,540.3 | 68,156.6 | 87,572.7 | 90,876.5 |
| PNS | 35,932.8 | 24,041.0 | 21,844.9 | 22,324.0 | 19,966.6 |

Concentration ratio ${ }^{6}$

| SIT | nav | nav | nav | nav | $61.0 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| TBF | nav | $51.9 \%$ | $50.2 \%$ | $56.3 \%$ | $58.1 \%$ |
| PNS | nav | nav | nav | nav | $59.4 \%$ |

1) Customer and interbank transactions.
2) Closed during 2002
3) Centres Régionaux d'Echanges d'Images-Chèques (truncated cheques)
4) Système Interbancaire de Télécompensation - ACH.
5) Closed during 1998.
6) Market share of the five largest participants

Table 9
Indicators of the use of various cashless payment instruments: ${ }^{1)}$ volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 4,825 | 4,480 | 4,494 | 4,339 | 4,577 |
| of which: |  |  |  |  |  |
| face-to-face | 4,825 | 4,480 | 4,494 | 4,339 | 4,577 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card ${ }^{2)}$ | 2,580 | 2,912 | 3,292 | 3,671 | 4,096 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 1,952 | 2,051 | 2,094 | 2,175 | 2,493 |
| of which: |  |  |  |  |  |
| face-to-face | 1,951 | 2,050 | 2,093 | 2,175 | 2,492 |
| via PC or other terminal | 0.3 | 0.4 | 0.6 | 0.9 | 1.4 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 1,578 | 1,731 | 1,969 | 2,064 | 2,184 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |

FRANCE

| Card-based electronic money | nap | nav | nav | 2.8 | 18 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Network-based electronic money | nap | nav | nav | nav | nav |
| Total | $\mathbf{1 0 , 9 3 5}$ | $\mathbf{1 1 , 1 7 2}$ | $\mathbf{1 1 , 8 4 8}$ | $\mathbf{1 2 , 2 5 1}$ | $\mathbf{1 3 , 3 6 8}$ |

1) Contains all customer transactions irrespective of whether they are processed intra or interbank and includes items initiated by banks.
2) Includes delayed debit and credit cards.

## Table 10

Indicators of the use of various cashless payment instruments: ${ }^{1)}$
value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 2,318 | 2,356 | 2,278 | $2211{ }^{3)}$ | 2,352 |
| of which: |  |  |  |  |  |
| face-to-face | 2,318 | 2,356 | 2,278 | $2211^{1)}$ | 2,352 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card ${ }^{2)}$ | 121 | 135 | 153 | 170 | 190 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 84,900 | 78,091 | 76,871 | 92,908 | 96,181 |
| of which: |  |  |  |  |  |
| face-to-face | 84,898 | 78,087 | 76,864 | 92,890 | 96,076 |
| via PC or other terminal | 1.3 | 3.7 | 6.3 | 18.0 | 105 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 525 | 575 | 603 | $703^{3)}$ | 751 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | nap | nav | nav | 0.01 | 0.07 |
| Network-based electronic money | nap | nav | nav | nav | nav |
| Total | 87,863 | 81,156 | 79,905 | 95,992 | 99,474 |

[^16]Table 11a
Instructions handled by trading platform, clearing houses and securities settlement system:
volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platform |  |  |  |  |  |
| Euronext Paris | 45 | 59 | 98 | 88 | 94 |
| Clearing house |  |  |  |  |  |
| Clearnet SA ${ }^{1)}$ | 45 | 55 | 89 | 81 | 91 |
| Securities settlement system |  |  |  |  |  |
| Euroclear France | 22 | 28 | 41 | 31 | 29 |

1) Launch of central guarantee on OTC activity (euro debts) at the end of 1998.

## Table 11b

Instructions handled by trading platform, clearing houses and securities settlement system: market value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platform |  |  |  |  |  |
| Euronext Paris | 513 | 723 | 1,165 | 1,193 | 1,160 |
| Clearing house |  |  |  |  |  |
| Clearnet SA ${ }^{1)}$ | 513 | 1,049 | 1,205 | 1,299 | 1,176 |
| Securities settlement system |  |  |  |  |  |
| Euroclear France | 32,046 | 38,892 | 36,835 | 43,635 | 52,996 |

1) Launch of central guarantee on OTC activity (euro debts) at the end of 1998.

Table 11c
Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| Euronext Paris ${ }^{1)}$ | nav | 267 | 314 | 358 | 391 |
| Banks | 217 | 93 | nav | nav | nav |
| of which: |  |  |  |  |  |
| domestic | nav | 51 | nav | nav | nav |
| foreign | nav | 42 | nav | nav | nav |
| Broker/dealer | 37 | 193 | nav | nav | nav |
| of which: |  |  |  |  |  |
| domestic | nav | 99 | nav | nav | nav |
| foreign | nav | 94 | nav | nav | nav |
| Clearing systems |  |  |  |  |  |
| Clearnet SA | nav | 71 | 59 | 93 | 102 |
| Banks | nav | 28 | nav | nav | nav |
| of which: |  |  |  |  |  |
| domestic | nav | 23 | nav | nav | nav |
| foreign | nav | 5 | nav | nav | nav |
| Broker/dealer | nav | 43 | nav | nav | nav |
| of which: |  |  |  |  |  |
| domestic | nav | 38 | nav | nav | nav |
| foreign | nav | 5 | nav | nav | nav |
| Securities settlement systems |  |  |  |  |  |
| Euroclear (RGV + Relit) | 630 | 679 | 659 | 658 | 637 |
| of which: |  |  |  |  |  |
| directs participants | 371 | 341 | 335 | 331 | 325 |

1) Break in series.

## Outstanding securities

(end of year)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Euronext France |  |  |  |  |  |
| Value of equities listed (EUR billions) | 844 | 1,499 | 1,549 | 1,326 | 795 |
| Value of other securities listed (EUR billions) | 760 | 764 | 779 | 1,175 | 818 |
| Number of equities listed | 1,097 | 1,144 | 1,131 |  |  |
| Number of other securities listed | 1,659 | 1,533 | 1,313 | 1,264 | 804 |
| Euroclear France |  |  |  |  |  |
| Value of equities held (EUR billions) | 839 | 1,421 | 1,511 | 1,291 |  |
| Value of other securities held (EUR billions) | 1,663 | 1,841 | 1,995 | 2,161 | 936 |
| Number of equities held | 1,405 | 1,502 | 1,557 | 1,457 | 2,238 |
| Number of other securities held | 18,256 | 19,829 | 22,146 | 24,058 | 2,323 |

## Table 11e

Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Clearnet SA |  |  |  |  |  |
| Netting ratio for cash over year | $74.0 \%$ | $77.0 \%$ | $65.0 \%$ | $65.4 \%$ | $65.6 \%$ |
| Netting ratio for securities over year | $99.6 \%$ | $99.7 \%$ | $95.0 \%$ | $96.7 \%$ | $97.0 \%$ |

## Table 12

Participation in SWIFT by domestic institutions

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| Members | 102 | 65 | 68 | 60 |
| of which live | 97 | 65 | 67 | 60 |
| Sub-members | 100 | 100 | 99 | 120 |
| of which live | 100 | 98 | 97 | 117 |
| Participants | 54 | 89 | 88 | 68 |
| of which live | 50 | 86 | 84 | 64 |
| Total users | 256 | 254 | 255 | 248 |
| of which live | 251 | 252 | 252 | 241 |
| Memorandum items: |  |  |  | 64 |
| Total SWIFT users | 6,771 | 6,991 | 7,24 | 247 |
| members | 3,052 | 2,230 | 2,307 | 244 |
| sub-members | 2,781 | 2,825 | 3,037 | 2,457 |
| participants | 938 | 1,936 | 1,949 | 3,143 |

## Table 13

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Total messages sent <br> of which: | $56,257,693$ | $58,996,665$ | $71,129,963$ | $87,959,936$ | $93,872,958$ |
| category I | $13,701,758$ | $16,617,961$ | $20,521,605$ | $25,087,044$ | $26,021,735$ |
| category II | $15,345,713$ | $12,392,976$ | $12,832,677$ | $12,995,573$ | $13,103,395$ |
| Total messages received | $53,393,461$ | $58,640,344$ | $67,257,022$ | $78,905,625$ | $86,561,569$ |
| of which: |  |  |  |  |  |
| category I | $14,737,823$ | $18,424,258$ | $22,361,878$ | $27,527,534$ | $28,792,589$ |
| category II | $14,872,003$ | $12,561,331$ | $12,802,246$ | $12,426,055$ | $12,241,971$ |
| Domestic traffic | $18,931,262$ | $16,804,963$ | $20,520,170$ | $25,415,355$ | $25,628,460$ |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{\text {1) }}$ | $941,235,088$ | $1,076,490,597$ | $1,298,668,103$ | $1,533,906,047$ | $1,817,443,994$ |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 3,713 | 3,754 | 3,799 | 3,853 | 3,911 |
| GDP (ECU/EUR billions) ${ }^{\text {1) }}$ | 77.6 | 89.8 | 102.9 | 114.5 | 128.2 |
| GDP per capita (ECU/EUR) ${ }^{1)}$ | 20,891 | 23,912 | 27,086 | 29,715 | 32,777 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2}$ | 0.78756 | 0.78756 | 0.78756 | 0.78756 | 0.78756 |
| average ${ }^{2)}$ | 0.78618 | 0.78756 | 0.78756 | 0.78756 | 0.78756 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

Settlement media used by non-banks
(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 3.29 | 3.97 | 4.50 | 3.74 | nap ${ }^{17}$ |
| Transferable deposits ${ }^{2), 3)}$ | 8.64 | 12.71 | 15.12 | 18.87 | 19.67 |
| Narrow money supply (M1) ${ }^{3}$ | 11.93 | 17.36 | 19.62 | 22.61 | nap ${ }^{1)}$ |
| Memorandum items: |  |  |  |  |  |
| Broad money supply ${ }^{2), 3)}$ | 63.00 | 91.05 | 104.40 | 122.40 | $128.97^{4)}$ |
| Transferable deposits in foreign currencies ${ }^{2}$ ) | 0.92 | 0.96 | 1.07 | 1.62 | 1.09 |
| Outstanding value on e-money schemes ${ }^{5}$ | neg | neg | nap | nap | nap |
| of which: |  |  |  |  |  |
| on card-based products | neg | neg | nap | nap | nap |
| on network-based products | neg | neg | nap | nap | nap |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) Data for 1998 refer to Irish residents only. Data from 1999 refer to euro area residents.
3) Data up to end-1998 refer to non-government deposits. From 1999 data also include "Other general government deposits".
4) Excluding currency in circulation. This value is not comparable with the ones reported in previous years.
5) Pilot schemes in operation during 1998-99 only.

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | 2.87 | 2.49 | 2.71 | 4.32 | 4.91 |
| of which: |  |  |  |  |  |
| required reserves | 2.79 | 2.49 | 2.67 | 3.86 | 4.91 |
| free reserves | 0.07 | $n e g$ | 0.04 | 0.47 | 3.00 |
| Transferable balances held at other banks | 28.23 | 27.58 | 27.95 | 29.69 | 3.16 |
| Memorandum item:  | 5.06 | 8.41 | 13.20 | 11.16 |  |
| Institutions' borrowing from central bank |  |  |  |  |  |

## Table 4

## Banknotes and coins

(end of year, total value, EUR millions and IEP millions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | IEP | EUR | IEP | EUR | IEP | EUR | IEP | EUR IEP |
| Total banknotes issued | 3,576 | 2,816 | 4,524 | 3,563 | 4,998 | 3,936 | 4,343 | 3,421 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| IEP 100 | 100 | 79 | 127 | 100 | 147 | 116 | 129 | 102 |  |
| IEP 50 | 576 | 454 | 1,134 | 893 | 1,653 | 1,302 | 1,803 | 1,420 |  |
| IEP 20 | 2,425 | 1,910 | 2,734 | 2,153 | 2,660 | 2,095 | 1,986 | 1,564 |  |
| IEP 10 | 319 | 251 | 362 | 285 | 367 | 289 | 280 | 220 |  |
| IEP 5 | 137 | 108 | 150 | 118 | 152 | 120 | 141 | 111 |  |
| IEP 1 | 18 | 14 | 18 | 14 | 17 | 13 | 17 | 13 | Following the |
| Total coins issued of which: | 283 | 223 | 324 | 255 | 375 | 295 | 388 | 305 | introduction of the euro banknotes and coins on 1 January |
| 100p | 132 | 104 | 155 | 122 | 184 | 145 | 190 | 150 | 2002, these figures |
| $50 p$ | 44 | 35 | 51 | 40 | 56 | 44 | 57 | 45 | are being provided |
| $20 p$ | 38 | 30 | 43 | 34 | 48 | 38 | 51 | 40 | solely at an |
| $10 p$ | 24 | 19 | 27 | 21 | 30 | 24 | 33 | 26 | aggregated euro- |
| $5 p$ | 22 | 17 | 24 | 19 | 28 | 22 | 30 | 24 | area level. |
| $2 p$ | 11 | 9 | 13 | 10 | 14 | 11 | 14 | 11 |  |
| $1 p$ | 10 | 8 | 11 | 9 | 13 | 10 | 13 | 10 |  |
| Total banknotes and coins issued | 3,859 | 3,039 | 4,848 | 3,818 | 5,372 | 4,231 | 4,731 | 3,726 |  |
| Banknotes and coins held by credit institutions ${ }^{1)}$ | 569 | 448 | 879 | 692 | 874 | 688 | 995 | 784 |  |
| Banknotes and coins in circulation outside credit institutions | 3,291 | 2,592 | 3,970 | 3,127 | 4,499 | 3,543 | 3,737 | 2,943 |  |

[^17]
## Table 5

Institutional framework
(end of 2002)

| Categories | Number of institutions | Number of branches | Number of accounts (thousands) | Number of internet-linked accounts (thousands) | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 1 | 1 | nap | 0.20 |
| Credit institutions | 86 | 1,121 | 6,341 | 923 | 18.25 |
| Total | 87 | 1,122 | 6,342 | 923 | 18.45 |
| of which: |  |  |  |  |  |
| virtual institutions | nap | nap | nap | nap | nap |
| Branches of foreign banks | 31 | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| EU-based | 31 | nav | nav | nav | nav |

## Table 6

## Payment card functions and accepting devices

(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 3,130 | 2,811 | 3,089 | 3,219 | 3,382 ${ }^{1)}$ |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 1,229 | 1,225 | 1,302 | 1,335 | 1,412 |
| of which: |  |  |  |  |  |
| open access | nav | 1,097 | 1,153 | 1,335 | 1,412 |
| limited access | nav | 128 | 149 | nap | nap |
| Volume of transactions (millions) | 105 | 126 | 131 | 140 | 147 |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | 122 | 127 | 140 | 147 |
| at ATMs with limited access | nav | 4 | 4 | nap | nap |
| Value of transactions (EUR billions) | 7 | 10 | 12 | 16 | 15 |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | 9 | 10 | 16 | 15 |
| at ATMs with limited access | nav | 1 | 2 | nap | nap |
| Number of ATMs with a giro transfer |  |  |  |  |  |
| function | nav | nav | nav | nav | nav |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 588 | 701 | 798 | 902 | $1,044{ }^{\text {1) }}$ |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks (schemes) | 1 | 1 | 1 | 1 | 1 |
| Number of terminals | 14,784 | 18,540 | 37,000 | 40,000 | 45,000 |
| Volume of transactions (millions) | 17 | 25 | 34 | 43 | 55 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions (EUR millions) | 862 | 1,300 | 1,800 | 2,500 | 3,300 |
| of which: |  |  |  |  |  |
| transactions with retailer cards |  |  |  |  |  |
| (EUR millions) | nav | nav | nav | nav | nav |
| Credit function |  |  |  |  |  |
| Cards with a credit function (thousands) | 1,130 | 1,139 | 1,352 | 1,745 | 1,783 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks (schemes) | 2 | 2 | 2 | 2 | 2 |
| Number of terminals | nav | 23,000 | 42,000 | 48,000 | 50,000 |


| Volume of transactions (millions) | nav | 47 | 48 | 73 | 80 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | $n a v$ |
| Value of transactions (EUR billions) | nav | 3 | 4 | 6 | 7 |
| of which: |  |  |  |  |  |
| transactions with retailer cards |  |  |  |  |  |
| (EUR billions) | nav | nav | nav | nav | nav |
| Electronic money function ${ }^{2)}$ |  |  |  |  |  |
| Cards with an e-money function (thousands) | neg | neg | nap | nap | nap |
| Number of accepting terminals | neg | neg | nap | nap | nap |
| Number of networks | neg | neg | nap | nap | nap |
| Number of purchase transactions (millions) | neg | neg | nap | nap | nap |
| Value of purchase transactions (EUR billions) | neg | neg | nap | nap | nap |
| Number of loading transactions (millions) | neg | neg | nap | nap | nap |
| Number of loading terminals | neg | neg | nap | nap | nap |
| Value of money loaded (EUR billions) | neg | neg | nap | nap | nap |
| Float (EUR billions) | neg | neg | nap | nap | nap |
| Delayed debit cards (charge cards) ${ }^{3)}$ |  |  |  |  |  |
| Cards with a delayed debit function (thousands) | nav | nav | nav | nav | nav |
| Number of terminals | nav | nav | nav | nav | nav |
| Volume of transactions (millions) | nav | nav | nav | nav | nav |
| Value of transactions |  |  |  |  |  |
| (EUR billions) | nav | nav | nav | nav | nav |
| Memorandum item: |  |  |  |  |  |
| Total number of cards in circulation (thousands) ${ }^{4)}$ | 4,848 | 4,651 | 5,239 | 5,866 | 5,957 |
| of which: <br> cards with a combined debit, cash and |  |  |  |  |  |
| e-money function (thousands) | nav | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| cards with a cheque guarantee function (thousands) | nav | $n a v$ | $n a v$ | 989 | 907 |

1) Source: Irish Payments Services Organisation.
2) Pilot schemes in operation during 1998-99 only.
3) Data available from two companies only. For reasons of confidentiality these figures are not published.
4) Data do not represent the total number of cards in circulation; rather, each function on a multi-function card is counted separately.

## Table 7

## Payment instructions handled by selected interbank funds transfer systems:

volume of transactions ${ }^{1)}$
(thousands)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Retail clearings ${ }^{2)}$ | 202,413 | 247,568 | 210,956 | 176,056 | $149,089^{3)}$ |
| Cheques | 124,392 | 157,127 | 120,893 | 88,255 | 74,855 |
| Direct debits | 40,717 | 49,090 | 50,000 | 50,222 | 36,827 |
| Credit transfers - paper | 8,471 | 12,351 | 10,063 | 1,940 | 2,556 |
| Credit transfers - electronic | 28,833 | 29,000 | 30,000 | 35,639 | 34,851 |
| IRIS | 376 | 423 | 485 | 543 | 582 |
| Concentration ratio ${ }^{4}$ |  |  |  |  |  |
| Retail clearings ${ }^{2)}$ | $99.2 \%$ | $99.3 \%$ | $99.6 \%$ | $99.5 \%$ | $99.5 \%$ |
| Cheques | nav | $99.6 \%$ | $98.3 \%$ | $98.9 \%$ | $99.6 \%$ |
| Direct debits | nav | $99.8 \%$ | $100 \%$ | $100 \%$ | $99.4 \%$ |
| Credit transfers - paper | nav | $99.3 \%$ | $99.9 \%$ | $99.6 \%$ | $99.9 \%$ |
| Credit transfers - electronic | nav | $99.1 \%$ | $100 \%$ | $100 \%$ | $99.2 \%$ |
| IRIS | nav | nav | nav | nav | nav |

1) This table contains both customer and interbank transactions.
2) The retail clearings were carried out by Dublin Bankers' Clearing until December 1998 when it was replaced by three functional clearing companies. These companies provide clearing facilities for paper credits, paper debits and electronic debits and credits. The data from 1999 under the heading "Retail Clearings" represent the total activity of the three clearing companies. In December 2002 the two companies responsible for paper credits and paper debits merged.
3) Source: Irish Payments Services Organisation.
4) Market share of the five largest participants in each payment system, based on the total volume of transactions.

Payment instructions handled by selected interbank funds transfer systems:
value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Retail clearings ${ }^{2)}$ | 342.6 | 339.1 | 352.5 | 310.5 | $244.8{ }^{31}$ |
| Cheques | 266.8 | 270.4 | 259.7 | 230.8 | 175.3 |
| Direct debits | 10.7 | 14.2 | 28.8 | 34.0 | 27.9 |
| Credit transfers - paper | 58.4 | 45.5 | 44.0 | 5.4 | 3.9 |
| Credit transfers - electronic | 6.7 | 9.0 | 20.0 | 40.3 | 37.7 |
| IRIS | 2,412.5 | 3,594.7 | 3,813.2 | 4,535.0 | 4,885.8 |
| Concentration ratio ${ }^{4)}$ |  |  |  |  |  |
| Retail clearings ${ }^{2 /}$ | 98.7\% | 97.9\% | 99\% | 98.8\% | 97.5\% |
| Cheques | nav | 99\% | 96.1\% | 96.1\% | 94.7\% |
| Direct debits | nav | 94.6\% | 100\% | 100\% | 99\% |
| Credit transfers - paper | nav | 99.9\% | 99.9\% | 99.9\% | 96.8\% |
| Credit transfers - electronic | nav | 98.4\% | 100\% | 99.3\% | 99.3\% |
| IRIS | nav | nav | nav | nav | nav |

1) This table contains both customer and interbank transactions.
2) The retail clearings were carried out by Dublin Bankers' Clearing until December 1998 when it was replaced by three functional clearing companies. These companies provide clearing facilities for paper credits, paper debits and electronic debits and credits. The data from 1999 under the heading "Retail Clearings" represent the total activity of the three clearing companies. In December 2002 the two companies responsible for paper credits and paper debits merged.
3) Source: Irish Payments Services Organisation.
4) Market share of the five largest participants in each payment system, based on the total value of transactions.

## Table 9

Indicators of the use of various cashless payment instruments:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 124 | 157 | 121 | 88 | $75^{2)}$ |
| of which: |  |  |  |  |  |
| face-to-face | 124 | 157 | 121 | 88 | 75 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card of which: | 17 | 25 | 34 | 43 | $55^{2)}$ |
| face-to-face | 17 | 25 | 34 | 43 | 55 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card of which: | nav | 47 | 48 | 73 | 80 |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{3)}$ | 37 | 41 | 40 | 38 | $38^{2)}$ |
| of which: |  |  |  |  |  |
| face-to-face | 8 | 12 | 10 | 2 | 3 |
| via PC or other terminal | 29 | 29 | 30 | 36 | 35 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |


| Direct debits ${ }^{4)}$ | 41 | 49 | 50 | 50 | $37^{2)}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nap | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money ${ }^{5}$ ) | neg | neg | nap | nap | nap |
| Network-based electronic money ${ }^{5}$ | neg | neg | nap | nap | nap |
| Total | 219 | 319 | 293 | 292 | 285 |

1) This table contains both customer and interbank transactions. The number of intrabranch transactions may be substantial, but data on these are not available.
2) Source: Irish Payments Services Organisation.
3) Excludes items initiated by banks; these data are not available.
4) Includes items initiated by banks.
5) Pilot schemes in operation during 1998-99 only.

## Table 10

## Indicators of the use of various cashless payment instruments:

## value of transactions ${ }^{1)}$

(EUR millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 266,772 | 270,425 | 259,652 | 230,788 | 175,258 ${ }^{2)}$ |
| of which: |  |  |  |  |  |
| face-to-face | 266,772 | 270,425 | 259,652 | 230,788 | 175,258 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 862 | 1,300 | 1,800 | 2,500 | $3,300{ }^{2}$ |
| of which: |  |  |  |  |  |
| face-to-face | 862 | 1,300 | 1,800 | 2,500 | 3,300 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card | nav | 3,230 | 3,931 | 6,096 | 7,209 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{3)}$ | 65,138 | 54,563 | 64,016 | 45,700 | $41,600{ }^{2)}$ |
| of which: |  |  |  |  |  |
| face-to-face | 58,409 | 45,510 | 44,016 | 5,400 | 3,900 |
| via PC or other terminal | 6,730 | 9,053 | 20,000 | 40,300 | 37,700 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits ${ }^{4}$ | 10,666 | 14,243 | 28,771 | 34,000 | 27,900 ${ }^{2)}$ |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nap | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money ${ }^{5}$ | neg | neg | nap | nap | nap |
| Network-based electronic money ${ }^{5}$ | neg | neg | nap | nap | nap |
| Total | 343,438 | 343,761 | 358,170 | 319,084 | 255,267 |

[^18]Instructions handled by trading platforms, clearing houses and securities settlement systems: volume of transactions

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Trading platforms |  |  |  |  |  |
| Irish Stock Exchange | nav | nav | nav | nav |  |
| Securities settlement systems |  |  |  |  |  |
| CBISSO $^{11}$ | 46,806 | 31,343 | 21,301 | nap | nap |
| NTMA settlement system | 2,951 | 2,272 | 1,841 | 1,388 | 1,443 |

1) With effect from 4 December 2000 the settlement of Irish government bonds has been outsourced to Euroclear. Accordingly, data cover the period up to the close of business on 1 December 2000 only.

## Table 11b

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms ${ }^{1)}$ |  |  |  |  |  |
| Irish Stock Exchange ${ }^{2)}$ | 82,021 | 102,204 | 33,183 | 47,366 | 81,862 |
| of which: |  |  |  |  |  |
| Irish Government Bonds | 44,878 | 55,459 | 22,452 | 21,845 | 46,735 |
| Equities | 37,143 | 46,746 | 10,732 | 25,521 | 35,127 |
| Corporate Bonds | nav | nav | nav | nav | nav |
| Securities settlement systems |  |  |  |  |  |
| CBISSO ${ }^{3)}$ | 604,339 | 332,042 | 260,556 | nap | nap |
| NTMA settlement system | 186 | 275 | 114 | 794 | 397 |

1) Source:Irish Stock Exchange
2) Equity turnover for the years 2000 and 2001 is calculated using a trading-based methodology. Turnover in previous years was calculated on the basis of transaction data provided by the CREST settlement system (settlement-based methodology). Pre-year 2000 turnover includes domestic companies only while 2000 and 2001 turnover includes both domestic and foreign companies.
3) With effect from 4 December 2000 the settlement of Irish government bonds has been outsourced to Euroclear. Accordingly, data cover the period up to the close of business on 1 December 2000 only.

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Irish Stock Exchange ${ }^{\text {1) }}$ | 16 | 18 | 21 | 22 | 21 |
| domestic | 14 | 14 | 14 | 13 | 12 |
| foreign | 2 | 4 | 7 | 9 | 9 |
| Securities settlement systems |  |  |  |  |  |
| NTMA settlement system | 120 | 78 | 60 | 66 | 63 |
| domestic | 120 | 78 | 60 | 66 | 63 |
| foreign | 0 | 0 | 0 | 0 | 0 |
| CBISSO ${ }^{2)}$ | 39 | 36 | 36 | nap | nap |
| Banks | 16 | 15 | 15 | nap | nap |
| of which: |  |  |  |  |  |
| domestic | 12 | 11 | 11 | nap | nap |
| foreign | 4 | 4 | 4 | nap | nap |
| Brokers/dealers | 10 | 9 | 9 | nap | nap |
| of which: |  |  |  |  |  |
| domestic | 9 | 8 | 8 | nap | nap |
| foreign | 1 | 1 | 1 | nap | nap |
| Other | 13 | 12 | 12 | nap | nap |

[^19]
## Outstanding securities

(end of year)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Irish Stock Exchange ${ }^{\text {1) }}$ |  |  |  |  |  |
| Value of securities issued (EUR millions) $^{2)}$ | 145,647 | 154,694 | 218,675 | 209,879 | 189,358 |
| CBISSO $^{\text {3 }}$ |  |  |  |  |  |
| Value of securities issued (EUR millions) <br> NTMA settlement system | 20,364 | 23,628 | 21,784 | nap | nap |
| Value of securities issued (EUR millions) | 186 | 275 | 114 | 794 |  |

1) Source:Irish Stock Exchange.
2) Figures for 1998 to 2001 include all securities including government bonds listed on ISE.
3) With effect from 4 December 2000 the settlement of Irish government bonds has been outsourced to Euroclear.

## Table 11e

## Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| CBISSO $^{1)}$ |  |  |  |  |
| Netting ratio for cash over year | nap | nap | nap | nap |
| Netting ratio for securities over year | nap | nap | nap | nap |

1) With effect from 4 December 2000 the settlement of Irish government bonds has been outsourced to Euroclear.

## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 13 | 9 | 12 | 11 | 13 |
| of which live | 13 | 9 | 12 | 11 | 13 |
| Sub-members | 27 | 31 | 35 | 42 | 42 |
| of which live | 27 | 31 | 35 | 40 | 41 |
| Participants | 21 | 31 | 24 | 23 | 24 |
| of which live | 20 | 24 | 23 | 22 | 24 |
| Total users | 61 | 71 | 71 | 76 | 79 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

## Table 13

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent <br> of which: | $4,491,367$ | $5,654,511$ | $6,413,740$ | $7,036,332$ | $8,136,771$ |
| category I | 984,080 | $1,416,966$ | $1,715,473$ | $2,016,344$ | $2,413,567$ |
| category II | $1,192,949$ | $1,346,389$ | $1,493,813$ | $1,596,419$ | $1,649,746$ |
| Total messages received | $5,575,441$ | $7,120,387$ | $8,707,271$ | $9,859,083$ | $11,157,316$ |
| of which: |  |  |  |  |  |
| category I | $1,222,146$ | $1,655,627$ | $1,936,990$ | $2,243,052$ | $2,613,751$ |
| category II | 795,169 | 952,696 | $1,066,186$ | $1,126,180$ | $1,156,977$ |
| Domestic traffic | $1,106,840$ | $1,260,904$ | $1,457,488$ | $1,519,416$ | $1,630,990$ |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{1)}$ | $941,235,088$ | $1,076,490,597$ | $1,298,668,103$ | $1,533,906,047$ | $1,817,443,994$ |

[^20]Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 57,588 | 57,646 | 57,762 | 57,927 | 58,028 |
| GDP (ECU/EUR billions) ${ }^{1)}$ | 1,073.0 | 1,108.5 | 1,166.5 | 1,220.1 | 1,258.3 |
| GDP per capita (ECU/EUR) ${ }^{1)}$ | 18,633 | 19,229 | 20,196 | 21,064 | 21,685 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2)}$ | 1,936.27 | 1,936.27 | 1,936.27 | 1,936.27 | 1,936.27 |
| average ${ }^{2)}$ | 1,943.65 | 1,936.27 | 1,936.27 | 1,936.27 | 1,936.27 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

Settlement media used by non-banks
(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 60 | 66 | 69 | 58 | nap ${ }^{1)}$ |
| Transferable deposits ${ }^{2)}$ | 305 | 390 | 416 | 451 | 493 |
| Others ${ }^{3)}$ | 6 | nap | nap | nap | nap |
| Narrow money supply (M1) | 370 | 456 | 485 | 508 | nap ${ }^{1)}$ |
| Memorandum items: |  |  |  |  |  |
| Broad money supply ${ }^{4}$ | 619 | 651 | 665 | 704 | $692{ }^{5}$ |
| Transferable deposits in foreign currencies | nav | 8 | 8 | 8 | 9 |
| Outstanding value on e-money schemes ${ }^{\text {6 }}$ | 0.7 | 0.5 | 0.5 | 0.5 | 0.5 |
| of which: |  |  |  |  |  |
| on card-based products | 0.7 | 0.5 | 0.5 | 0.5 | 0.5 |
| on network-based products | nap | nap | nav | nav | nav |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) Current account deposits held at credit institutions and the Post Office. Transferable deposits held at branches of foreign banks are included.
3) Banker's drafts, cashier's cheques and current accounts held at the Ministry of Treasury. Post-1999 data are not applicable, owing to a change in the methodology used to determine the monetary aggregate M1.
4) Includes the contributions to the euro area M1 (currency in circulation and overnight deposits, excluding banknotes and coins held in the various euro denominations by resident MFIs), deposits with an agreed maturity of up to two years and deposits redeemable at notice of up to three months.
5) Excluding currency in circulation. This value is not comparable with the ones reported the previous years.
6) Excludes multipurpose prepaid instruments other than electronic purses. Data refer to the cards in circulation which have been loaded by users. The figures for 2000 are calculated on the basis of end-March 2001 data.

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Transferable balances held at central bank ${ }^{1)}$ | 10 | 12 | 12 | 13 | 14 |
| of which: |  |  |  |  |  |
| required reserves | 10 | 12 | 12 | 13 | 14 |
| free reserves ${ }^{2)}$ | 0.2 | 0.1 | 0.1 | 0.1 | $n e g$ |
| Transferable balances held at other banks | 55 | 59 | 95 | 85 | 97 |

1) Average balances for the period 15 December to 31 December for 1998; 24 December to 23 January since 1999.
2) Figures include non-interest-bearing local deposits for 1998, deposit facility balances since 1999.

## Banknotes and coins

(end of year, total value, EUR billions and ITL billions)

|  | $\mathbf{1 9 9 8}$ |  |  | $\mathbf{1 9 9 9}$ |  | $\mathbf{2 0 0 0}$ |  | $\mathbf{2 0 0 1}$ | 2002 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | EUR | ITL | EUR | ITL | EUR | ITL | EUR | ITL |  |
| Total banknotes issued | 63.21 | 122,406 | 70.66 | 136,820 | 75.16 | 145,531 | 65.15 | 126,157 | Following the |
| of which: |  |  |  |  |  |  |  | introduction |  |
| ITL 500,000 | 5.15 | 9,972 | 8.47 | 16,400 | 11.31 | 21,900 | 10.36 | 20,055 | int |
| ITL 100,000 | 42.98 | 83,227 | 46.40 | 89,850 | 47.69 | 92,350 | 40.32 | 78,071 | of the euro |
| ITL 50,000 | 11.60 | 22,469 | 12.15 | 23,525 | 12.40 | 24,010 | 11.04 | 21,373 | banknotes and |
| ITL 10,000 | 2.29 | 4,438 | 2.38 | 4,607 | 2.45 | 4,739 | 2.23 | 4,310 | coins on 1 |
| ITL 5,000 | 0.57 | 1,096 | 0.59 | 1,144 | 0.61 | 1,188 | 0.58 | 1,122 | January 2002, |
| ITL 2,000 | 0.11 | 231 | 0.09 | 182 | 0.07 | 145 | 0.06 | 114 | these figures |
| ITL 1,000 | 0.50 | 973 | 0.57 | 1,112 | 0.62 | 1,195 | 0.57 | 1,113 | are being |
| Total coins issued | 1.29 | 2,487 | 1.30 | 2,525 | 1.31 | 2,534 | 1.18 | 2,292 | provided |
| Total banknotes and coins issued | 64.50 | 124,893 | 71.96 | 139,345 | 76.47 | 148,066 | 66.34 | 128,449 | solely at an |
| Banknotes and coins held by credit |  |  |  |  |  |  |  | aggregated euro- |  |
| institutions | 5.01 | 9,698 | 6.15 | 11,908 | 7.01 | 13,579 | 8.69 | 16,826 | area level |
| Banknotes and coins in circulation outside |  |  |  |  |  |  |  |  |  |
| credit institutions | 59.50 | 115,195 | 65.81 | 127,437 | 69.46 | 134,487 | 57.65 | 111,623 |  |

Institutional framework
(end of 2002)

| Categories | Number of institutions ${ }^{1)}$ | Number of branches | Number of accounts (thousands) | Number of internet-linked accounts (thousands) ${ }^{2)}$ | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 99 | nap | nap | nap |
| Credit institutions and |  |  |  |  |  |
| Post Office ${ }^{2)}$ | 755 | 43,622 | 36,477 | 3,250 | 492 |
| of which: |  |  |  |  |  |
| Post Office | 1 | 13,802 | 2,786 | nav | nav |
| Total | 756 | 43,721 | 36,477 | 3,250 | 492 |
| of which: |  |  |  |  |  |
| virtual institutions | 4 | nap | 350 | 350 | nav |
| Branches of foreign banks | 60 | 106 | 28 | nav | 1.9 |
| of which: |  |  |  |  |  |
| EU-based | 47 | 91 | 24 | nav | 1.4 |

1) Offering cashless payment services
2) Estimate.

Table 6
Payment card functions and accepting devices
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 17,898 | 20,802 | 21,172 | 24,862 | 27,654 |
| Number of networks | 4 | 4 | 4 | 4 | 4 |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 28,042 | 30,203 | 31,720 | 36,621 | 39,648 |
| of which: |  |  |  |  |  |
| open access | 25,998 | 29,566 | 31,156 | 33,749 | 37,067 |
| limited access | 731 | 731 | 695 | 2,872 | 2,581 |
| Volume of transactions (millions) | 487 | 499 | 527 | 573 | 630 |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | nav | nav | nav | nav |
| at ATMs with limited access | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | 78 | 80 | 86 | 95 | 123 |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | nav | nav | nav | nav |
| at ATMs with limited access | nav | nav | nav | nav | nav |
| Number of ATMs with a giro transfer |  |  |  |  |  |
| function | nav | nav | nav | nav | nav |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 17,583 | 19,776 | 20,204 | 23,403 | 26,613 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nap | nap | nap | nap | nap |
| Number of networks | 3 | 3 | 3 | 3 | 3 |
| Number of terminals | 345,580 | 435,176 | 570,577 | 748,294 | 818,710 |
| Volume of transactions (millions) | 172 | 248 | 318 | 433 | 553 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nap | nap | nap | nap | nap |

Value of transactions (EUR billions) of which:
transactions with retailer cards
(EUR billions) nap

## Credit function

Cards with a credit function (thousands)
of which:
retailer cards (thousands)
Number of networks
Number of terminals
Volume of transactions (millions)
of which:
transactions with retailer cards (millions)
Value of transactions (EUR billions)
of which:
transactions with retailer cards

| (EUR billions) | nap | nap | nap | nap | nap |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Electronic money function |  |  |  |  |  |
| Cards with an e-money function (thousands) ${ }^{1)}$ | 56 | 32 | $45^{2)}$ | 30 | $310{ }^{3)}$ |
| Number of accepting terminals | 3,910 | 3,605 | 6,485 | 6,644 | 5,481 |
| Number of networks | nav | nav | 3 | 5 | 5 |
| Number of purchase transactions (millions) ${ }^{4}$ | neg | neg | neg | neg | neg |
| Value of purchase transactions ${ }^{5}$ |  |  |  |  |  |
| (EUR billions) | neg | neg | neg | neg | neg |
| Number of loading transactions (millions) | neg | neg | neg | neg | neg |
| Number of loading terminals ${ }^{6}$ | neg | neg | neg | neg | 37,355 |
| Value of money loaded (EUR billions) | neg | neg | neg | neg | neg |
| Float (EUR billions) | neg | neg | neg | neg | neg |

Delayed debit cards (charge cards)
Cards with a delayed debit function
(thousands)
Number of terminals
Volume of transactions (millions)
Value of transactions (EUR billions)
Memorandum item:
Total number of cards in circulation (thousands) of which:
cards with a combined debit, cash and
e-money function (thousands) nap
cards with a cheque guarantee function
(thousands)

1) Includes electronic purses and multipurpose prepaid instruments.
2) The figure is calculated on the basis of end-March 2001 data.
3) Includes 6,293 electronic purses.
4) Total volume of transactions in 2002: 581,000, of which 66,000 were carried out with instruments that could be used only via the internet.
5) Total value of transactions in 2002: 61,000,000 of which 2,000 were carried out with instruments that could be used via the internet.
6) One scheme's card can be reloaded at all ATMs of the Italian interbank network (Bancomat).

Payment instructions handled by selected interbank funds transfer systems:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| BI-COMP |  |  |  |  |  |
| LOCAL CLEARING | 182.7 | 103.9 | 109.4 | 105.4 | 102.7 |
| Cheques | 181.7 | 103.9 | 109.3 | 105.4 | 102.5 |
| Credit transfers | 0.1 | nap | nap | nap | nap |
| Other items ${ }^{2)}$ | 0.9 | 0.1 | 0.1 | neg | 0.2 |
| ELECTRONIC MEMORANDA | 0.3 | nap | nap | nap | nap |
| Interbank deposits | 0.1 | nap | nap | nap | nap |
| Foreign operations | neg | nap | nap | nap | nap |
| Credit transfers | neg | nap | nap | nap | nap |
| Other items ${ }^{3)}$ | 0.2 | nap | nap | nap | nap |
| INGROSSO (SIPS) ${ }^{4)}$ | 0.3 | nap | nap | nap | nap |
| RETAIL | 825.5 | 959.8 | 1,005.4 | 1,269.8 | 1,630.5 |
| Cheque truncation | 336.5 | 394.9 | 372.8 | 360.9 | 329.4 |
| Bancomat | 118.8 | 132.4 | 143.4 | 155.0 | 163.0 |
| Collection orders | 216.0 | 255.6 | 285.2 | 318.7 | 400.5 |
| Credit transfers | 148.0 | 169.4 | 192.2 | 239.7 | 266.8 |
| Other items ${ }^{5}$ | 6.3 | 7.5 | 11.7 | 195.5 | 470.8 |
| BI-REL ${ }^{\text {a }}$ | 10.8 | 10.2 | 10.4 | 10.2 | 9.6 |
| Customer transactions ${ }^{7}$ | 3.8 | 4.8 | 5.2 | 5.4 | 5.3 |
| Interbank transactions | 5.6 | 3.6 | 3.5 | 3.0 | 2.5 |
| of which: |  |  |  |  |  |
| GEC ${ }^{8)}$ | 4.8 | 3.0 | 2.9 | 2.4 | 1.9 |
| interbank transfers ${ }^{99}$ | 0.2 | 0.2 | 0.2 | 0.2 | 0.3 |
| $e-M I D{ }^{10}$ | 0.6 | 0.5 | 0.4 | 0.3 | 0.3 |
| Payments between banks and the Banca |  |  |  |  |  |
| d'Italia or the Ministry of Treasury | 1.4 | 1.7 | 1.8 | 1.8 | 1.7 |
| Concentration ratio ${ }^{11)}$ |  |  |  |  |  |
| LOCAL CLEARING | 26.9\% | 27.6\% | 28.3\% | 25.4\% | 36.2\% |
| ELECTRONIC MEMORANDA | 19.2\% | nap | nap | nap | nap |
| INGROSSO (SIPS) | 55.8\% | nap | nap | nap | nap |
| RETAIL | 28.4\% | 27.1\% | 26.5\% | 25.8\% | 33.8\% |
| BI-REL | 43.1\% | 40.5\% | 36.4\% | 35.6\% | 39.5\% |
| Overall concentration ratio | 27.4\% | 26.8\% | 26.3\% | 25.2\% | 33.6\% |

1) The table contains both customer and interbank transactions.
2) Payments between the banking system and the Ministry of Treasury, the Banca d'Italia or the Post Office and bills of exchange.
3) In particular, settlement of securities transactions. Since November 1998 the cash balances of securities transactions have been settled in the RTGS system (BI-REL).
4) Includes interbank transfers of external lire and the lira settlement of foreign exchange transactions.
5) Mainly transactions through e-money, interests and dividends on the securities deposited at the Monte Titoli, transactions with debit cards at the Post Office and electronic notification of unpaid cheques.
6) For 1998, debits/credits for the settlement of clearing balances are not included.
7) Large-value and cross-border credit transfers. Since January 1999 it includes outgoing cross-border customer transactions carried out via TARGET.
8) Replaced INGROSSO. Since January 1999 this includes outgoing cross-border interbank transactions carried out via TARGET.
9) Since November 2000 this includes EXPRESS procedure interbank transactions.
10) Screen-based market for interbank deposits. In January 1998 this replaces ELECTRONIC MEMORANDA interbank deposits.
11) Market share of the five largest banks participating in each system, based on the total volume of transactions.

Payment instructions handled by selected interbank funds transfer systems:
value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| BI-COMP |  |  |  |  |  |
| LOCAL CLEARING | 987 | 710 | 720 | 716 | 727 |
| Cheques | 827 | 689 | 708 | 713 | 719 |
| Credit transfers | 13 | nap | nap | nap | nap |
| Other items ${ }^{2}$ | 148 | 21 | 12 | 3 | 8 |
| ELECTRONIC MEMORANDA | 4,617 | nap | nap | nap | nap |
| Interbank deposits | 587 | nap | nap | nap | nap |
| Foreign operations | 9 | nap | nap | nap | nap |
| Credit transfers | 45 | nap | nap | nap | nap |
| Other items ${ }^{3)}$ | 3,975 | nap | nap | nap | nap |
| INGROSSO (SIPS) ${ }^{4)}$ | 1,293 | nap | nap | nap | nap |
| RETAIL | 1,124 | 1,364 | 1,538 | 1,733 | 1,871 |
| Cheque truncation | 197 | 278 | 282 | 276 | 256 |
| Bancomat | 17 | 19 | 21 | 22 | 23 |
| Collection orders | 349 | 417 | 472 | 523 | 555 |
| Credit transfers | 536 | 612 | 708 | 833 | 921 |
| Other items ${ }^{5 /}$ | 25 | 38 | 56 | 80 | 116 |
| BI-REL ${ }^{\text {6 }}$ | 36,630 | 24,634 | 27,782 | 27,145 | 25,150 |
| Customer transactions ${ }^{7}$ | 1,727 | 1,714 | 2,212 | 2,184 | 2,006 |
| Interbank transactions | 31,561 | 18,591 | 21,134 | 21,428 | 20,040 |
| of which: |  |  |  |  |  |
| GEC ${ }^{8)}$ | 22,744 | 10,247 | 12,292 | 12,166 | 10,357 |
| interbank transfers ${ }^{9)}$ | 837 | 1,030 | 1,349 | 2,937 | 2,887 |
| $e-M I D{ }^{10}$ | 7,980 | 7,314 | 7,494 | 6,325 | 6,796 |
| Payments between banks and the Banca |  |  |  |  |  |
| d'Italia or the Ministry of Treasury | 3,342 | 4,329 | 4,436 | 3,533 | 3,104 |
| Concentration ratio ${ }^{11)}$ |  |  |  |  |  |
| LOCAL CLEARING | 24.2\% | 23.1\% | 23.2\% | 26.0\% | 33.2\% |
| ELECTRONIC MEMORANDA | 29.2\% | nap | nap | nap | nap |
| INGROSSO (SIPS) | 58.0\% | nap | nap | nap | nap |
| RETAIL | 26.7\% | 26.0\% | 25.7\% | 23.8\% | 33.3\% |
| BI-REL | 47.5\% | 42.2\% | 39.4\% | 39.2\% | 38.3\% |
| Overall concentration ratio | 45.2\% | 40.5\% | 37.9\% | 35.3\% | 34.7\% |

1) The table contains both customer and interbank transactions.
2) Payments between the banking system and the Ministry of Treasury, the Banca d'Italia or the Post Office and bills of exchange.
3) In particular, settlement of securities transactions. Since November 1998 the cash balances of securities transactions have been settled in the RTGS system (BI-REL).
4) Includes interbank transfers of external lire and the lira settlement of foreign exchange transactions.
5) Mainly transactions through e-money, interests and dividends on the securities deposited at the Monte Titoli, transactions with debit cards at the Post Office and electronic notification of unpaid cheques.
6) For 1998, debits/credits for the settlement of clearing balances are not included.
7) Large-value and cross-border credit transfers. Since January 1999 it includes outgoing cross-border customer transactions carried out via TARGET.
8) Replaced INGROSSO. Since January 1999 this includes outgoing cross-border interbank transactions carried out via TARGET.
9) Since November 2000 this includes EXPRESS procedure interbank transactions.
10) Screen-based market for interbank deposits. In January 1998 this replaces ELECTRONIC MEMORANDA interbank deposits.
11) Market share of the five largest banks participating in each system, based on the total value of transactions.

Indicators of the use of various cashless payment instruments:
volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 648.7 | 665.2 | 602.0 | 584.2 | 538.1 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 171.7 | 247.5 | 317.5 | 433.4 | 553.4 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by credit card | 175.1 | 229.2 | 272.3 | 314.4 | 358.3 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{1)}$ | 971.4 | 1,003.4 | 1,018.6 | 1,053.3 | 996.6 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits ${ }^{2)}$ | 329.8 | 496.7 | 569.8 | 639.4 | 690.7 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money ${ }^{3)}$ | neg | neg | neg | neg | neg |
| Network-based electronic money ${ }^{3}{ }^{3}$ | nap | nap | neg | neg | neg |
| Total | 2,296.7 | 2,642.0 | 2,780.2 | 3,024.7 | 3,137.1 |

1) Includes items initiated by banks as follows: 1998: 7.5 million, 1999: 6.1 million, 2000: 5.9 million, 2001: 5.5 million and 2002: 6.6 million.
2) Includes collections of electronic bank receipts, executed through the banking system, as follows: 1998: 155.9 million, 1999: 220 million, 2000: 243.4 million, 2001: 248.7 million and 2002: 268.8 million. Bank receipts are used by firms to collect trade and other credits. Bank receipts perform an economic function similar to bills of exchange, but do not have the same legal protection (e.g. they cannot be disputed); nevertheless, owing to a lower stamp duty and the implementation of the electronic bank receipt procedure (RIBA) in the 1980s, bank receipts have gradually replaced bills of exchange.
3) Total volume of transactions in 2002: 581,000 of which 66,000 were carried out with instruments that could be used via the internet.

## Table 10

Indicators of the use of various cashless payment instruments: value of transactions
(EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Instruments <br> Cheques <br> of which: | $1,276.0$ | $1,305.0$ | $1,304.8$ | $1,200.6$ | $1,195.8$ |
| face-to-face | $n a v$ | $n a v$ | nav | nav | nav |

ITALY

| via PC or other terminal | nap | nap | nap | nap | nap |
| :---: | :---: | :---: | :---: | :---: | :---: |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 14.0 | 18.5 | 23.1 | 32.4 | 48.6 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by credit card | 16.0 | 21 | 25.4 | 29.6 | 33.8 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | neg | neg | neg |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{1)}$ | 43,016.0 | 33,590.0 | 39,080.7 | 39,210.0 | 36,444.1 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits ${ }^{2)}$ | 382.2 | 575.4 | 655.2 | 767.1 | 802.8 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money ${ }^{3}$ | neg | neg | neg | neg | neg |
| Network-based electronic money ${ }^{3}$ | nap | nap | neg | neg | neg |
| Total | 44,704.2 | 35,509.9 | 41,089.2 | 41,239.7 | 38,525.1 |

1) Includes items initiated by banks as follows: 1998: EUR 38,873 billion, 1999: EUR 29,531 billion, 2000: EUR 34,288 billion, 2001: EUR 34,720 billion and 2002: EUR 31,718 billion.
2) Includes collections of electronic bank receipts, executed through the banking system, as follows: 1998: EUR 238.2 billion, 1999: EUR 400.4 billion, 2000: EUR 466.6 billio, 2001: EUR 495.9 billion and 2002: EUR 525.7 billion. Bank receipts are used by firms to collect trade and other credits. Bank receipts perform an economic function similar to bills of exchange, but do not have the same legal protection (e.g. they cannot be disputed); nevertheless, owing to a lower stamp duty and the implementation of the electronic bank receipt procedure (RIBA) n the 1980s, bank receipts have gradually replaced bills of exchange.
3) Total value of transactions in 2002: 61,000,000 of which 2,000 carried out with instruments that could be used via the internet.

## Table 11a

Instructions handled by trading platforms, clearing houses and securities settlement systems: volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms | 32.01 | 37.90 | 72.56 | 56.73 | 51.44 |
| BORSA ITALIANA ${ }^{1)}$ |  |  |  |  |  |
| Volume of transactions ${ }^{2)}$ | 30.84 | 36.97 | 71.89 | 56.02 | 50.70 |
| of which: |  |  |  |  |  |
| government securities | 3.83 | 3.76 | 3.35 | 2.82 | 2.80 |
| bonds | 0.89 | 0.79 | 0.74 | 0.71 | 0.71 |
| shares | 23.95 | 29.08 | 58.56 | 44.23 | 40.36 |
| warrant and covered warrant | 1.77 | 3.00 | 8.77 | 7.05 | 6.32 |
| other items | 0.40 | 0.34 | 0.47 | 1.21 | 0.51 |
| MTS $^{3)}$ |  |  |  |  |  |
| Volume of transactions ${ }^{2)}$ | 1.05 | 0.70 | 0.45 | 0.46 | 0.44 |
| PCT ${ }^{4)}$ |  |  |  |  |  |
| Volume of transactions ${ }^{2)}$ | 0.12 | 0.22 | 0.22 | 0.25 | 0.30 |

## Clearing house

$\mathrm{CCG}^{5)}$

| Volume of transactions cleared ${ }^{2)}$ | 10.28 | 9.49 | 13.34 | 17.08 | 17.25 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Securities settlement systems | 21.11 | 20.51 | 46.08 | 44.28 | 42.79 |
| LDT |  |  |  |  |  |
| Volume of settlement instructions ${ }^{6}$ | 20.05 | 19.31 | 44.21 | 42.35 | 40.92 |
| CAT |  |  |  |  |  |
| Volume of settlement instructions ${ }^{\text {7), 8) }}$ | 0.49 | 0.50 | 0.47 | nap | nap |
| MONTE TITOLI |  |  |  |  |  |
| Volume of settlement instructions ${ }^{7)}$ | 0.57 | 0.70 | 1.40 | 1.83 | 1.77 |
| EXPRESS ${ }^{9)}$ |  |  |  |  |  |
| Volume of settlement instructions | nap | nap | neg | 0.10 | 0.10 |

1) Italian stock exchange.
2) Number of contracts.
3) Wholesale market for government securities.
4) Electronic market for repurchase agreements. The 1998 figure refers to the period from 10 February to 31 December.
5) Clearing and guarantee house.
6) Bilateral debit balances.
7) Free-of-payment (FOP) transfers not including multilateral net balances from LDT.
8) Since December 2000 the central depository system for government bonds has been managed by Monte Titoli.
9) Real-time gross securities settlement system managed by Monte Titoli S.p.A. since 20 November 2000.

## Table 11b

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms | 5,858.47 | 8,900.55 | 8,714.81 | 10,244.35 | 14,026.18 |
| BORSA ITALIANA ${ }^{1)}$ |  |  |  |  |  |
| Value of transactions | 618.06 | 692.22 | 1,058.68 | 819.71 | 815.70 |
| of which: |  |  |  |  |  |
| government securities | 160.71 | 152.05 | 141.89 | 126.02 | 150.88 |
| bonds | 17.61 | 14.90 | 13.45 | 12.60 | 11.78 |
| shares | 425.16 | 507.43 | 869.13 | 658.04 | 633.66 |
| warrant and covered warrant | 11.89 | 17.30 | 33.81 | 21.95 | 19.00 |
| other items | 2.69 | 0.55 | 0.40 | 1.09 | 0.39 |
| MTS ${ }^{2)}$ |  |  |  |  |  |
| Value of transactions | 3,268.19 | 2,801.23 | 2,017.00 | 2,339.03 | 2,208.51 |
| PCT ${ }^{3)}$ |  |  |  |  |  |
| Value of transactions | 1,972.21 | 5,407.10 | 5,639.13 | 7,085.61 | 11,001.97 |
| Clearing house |  |  |  |  |  |
| CCG ${ }^{4)}$ |  |  |  |  |  |
| Value of transactions cleared | 1,274.03 | 1,198.54 | 1,383.95 | 1,181.43 | 944.10 |
| Securities settlement systems | nav | nav | nav | nav | 34,190.95 |
| LDT |  |  |  |  |  |
| Value of settlement instructions ${ }^{5}$ | 27,469.00 | 31,087.00 | 26,582.00 | 29,156.00 | 33,077.00 |
| CAT |  |  |  |  |  |
| Value of settlement instructions ${ }^{\text {(), 7), 8) }}$ | 1,182.00 | 3,317.00 | 3,573.00 | nap | nap |
| MONTE TITOLI |  |  |  |  |  |
| Value of settlement instructions ${ }^{6), 7)}$ | nav | nav | nav | nav | nap |
| EXPRESS ${ }^{9)}$ |  |  |  |  |  |
| Value of settlement instructions | nap | nap | 55.98 | 1,127.58 | 1,113.95 |
| of which: |  |  |  |  |  |
| government securities | nap | nap | 49.68 | 1,005.50 | 977.66 |
| bonds | nap | nap | 1.26 | 18.00 | 34.85 |
| shares | nap | nap | 5.05 | 104.08 | 101.44 |

1) Italian stock exchange.
2) Wholesale market for government securities.
3) Clearing and guarantee house.
4) Bilateral debit balances.
5) Nominal value.
6) Free-of-payment (FOP) transfers not including multilateral net balances from LDT.
7) Since December 2000 the central depository system for government bonds has been managed by Monte Titoli.
8) Real-time gross securities settlement system managed by Monte Titoli S.p.A. since 20 November 2000.

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| BORSA ITALIANA ${ }^{1)}$ | 139 | 142 | 182 | 175 | 140 |
| Banks | 45 | 47 | 87 | 88 | 65 |
| of which: |  |  |  |  |  |
| domestic | 43 | 44 | 79 | 76 | 51 |
| foreign | 2 | 3 | 8 | 12 | 14 |
| Brokers/dealers | 94 | 95 | 95 | 87 | 75 |
| of which: |  |  |  |  |  |
| domestic | 90 | 86 | 86 | 76 | 59 |
| foreign | 4 | 9 | 9 | 11 | 16 |
| MTS ${ }^{\text {2) }}$ | 234 | 221 | 211 | 188 | 153 |
| Banks | 206 | 190 | 150 | 149 | 138 |
| of which: |  |  |  |  |  |
| domestic | 159 | 142 | 132 | 125 | 107 |
| foreign | 47 | 48 | 18 | 24 | 31 |
| Brokers/dealers | 28 | 31 | 61 | 39 | 15 |
| of which: |  |  |  |  |  |
| domestic | 9 | 20 | 50 | 30 | 10 |
| foreign | 19 | 11 | 11 | 9 | 5 |
| PCT ${ }^{\text {3) }}$ | 234 | 221 | 211 | 188 | 125 |
| Banks | 206 | 190 | 150 | 149 | 107 |
| of which: |  |  |  |  |  |
| domestic | 159 | 142 | 132 | 125 | 77 |
| foreign | 47 | 48 | 18 | 24 | 30 |
| Brokers/dealers | 28 | 31 | 61 | 39 | 18 |
| of which: |  |  |  |  |  |
| domestic | 9 | 20 | 50 | 30 | 10 |
| foreign | 19 | 11 | 11 | 9 | 8 |
| Clearing house |  |  |  |  |  |
| CCG ${ }^{4}$ | 168 | 141 | 135 | 120 | 120 |
| Banks | 99 | 79 | 75 | 66 | 62 |
| of which: |  |  |  |  |  |
| domestic | nav | 78 | 73 | 62 | 55 |
| foreign | nav | 1 | 2 | 4 | 7 |
| Brokers/dealers | 69 | 62 | 60 | 54 | 58 |
| of which: |  |  |  |  |  |
| domestic | 63 | 53 | 49 | 42 | 41 |
| foreign | 6 | 9 | 11 | 12 | 17 |
| Securities settlement systems |  |  |  |  |  |
| LDT | 280 | 282 | 284 | 281 | 266 |
| Banks | 166 | 173 | 193 | 188 | 192 |
| of which: |  |  |  |  |  |
| domestic | nav | 149 | 170 | 165 | 165 |
| foreign | nav | 24 | 23 | 23 | 27 |
| Brokers/dealers | 111 | 106 | 88 | 90 | 71 |
| of which: |  |  |  |  |  |
| domestic | nav | 101 | 83 | 82 | 62 |
| foreign | nav | 5 | 5 | 8 | 9 |


| Others ${ }^{5}$ | 3 | 3 | 3 | 3 | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CAT ${ }^{\text {a }}$ | 464 | 435 | nap | nap | nap |
| Banks | 323 | 306 | nap | nap | nap |
| of which: |  |  |  |  |  |
| domestic | nav | 275 | nap | nap | nap |
| foreign | nav | 31 | nap | nap | nap |
| Brokers/dealers | 128 | 117 | nap | nap | nap |
| of which: |  |  |  |  |  |
| domestic | nav | 112 | nap | nap | nap |
| foreign | nav | 5 | nap | nap | nap |
| Others ${ }^{7}$ | 13 | 12 | nap | nap | nap |
| MONTE TITOLI | 893 | 1,243 | 1,582 | 1,867 | 1,916 |
| Banks | 230 | 284 | 344 | 379 | 317 |
| of which: |  |  |  |  |  |
| domestic | nav | 263 | 315 | 349 | 276 |
| foreign | nav | 21 | 29 | 30 | 41 |
| Brokers/dealers | 132 | 128 | 132 | 113 | 77 |
| of which: |  |  |  |  |  |
| domestic | nav | 126 | 119 | 95 | 70 |
| foreign | nav | 2 | 13 | 18 | 7 |
| Issuers | 463 | 724 | 952 | 1,214 | 1,346 |
| CSDs | 4 | 7 | 10 | 10 | 10 |
| Others | 64 | 100 | 144 | 151 | 166 |
| EXPRESS ${ }^{8)}$ | nap | nap | 71 | 107 | 125 |
| Banks | nap | nap | 66 | 92 | 105 |
| of which: |  |  |  |  |  |
| domestic | nap | nap | 51 | 72 | 86 |
| foreign | nap | nap | 15 | 20 | 19 |
| Brokers/dealers | nap | nap | 5 | 15 | 20 |
|  |  |  |  |  |  |
| domestic | nap | nap | 5 | 8 | 10 |
| foreign | nap | nap | 0 | 7 | 10 |

1) Italian stock exchange.
2) Wholesale market for government securities, until 2001 joint operation with PCT .
3) Electronic market for repurchase agreements, until 2001 joint operation with MTS.
4) Clearing and guarantee house.
5) Banca d'Italia, Monte Titoli, CCG.
6) Since December 2000 the central depository system for government bonds has been managed by Monte Titoli.
7) Banca d'Italia, Ministry of Treasury, Monte Titoli, CCG, CSDs, international financial organisations.
8) Real-time gross securities settlement system managed by Monte Titoli S.p.A. since 20 November 2000.

## Table 11d

Outstanding securities
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| BORSA ITALIANA ${ }^{1)}$ |  |  |  |  |  |
| Number of listed securities | 1,129 | 2,575 | 4,116 | 6,817 | 4,461 |
| of which: |  |  |  |  |  |
| shares | 325 | 352 | 361 | 351 | 346 |
| warrant and covered warrant | 152 | 1,591 | 3,130 | 5,889 | 3,594 |
| bonds | 498 | 493 | 497 | 460 | 409 |
| government securities | 154 | 139 | 128 | 117 | 112 |
| Value of securities listed (EUR billions) ${ }^{2)}$ | 1,062 | 1,104 | 1,146 | 1,187 | 1,230 |
| of which: |  |  |  |  |  |
| shares | 58 | 73 | 79 | 80 | 85 |
| bonds | 54 | 68 | 91 | 109 | 97 |
| government securities | 950 | 962 | 976 | 999 | 1,048 |

ITALY

| MTS ${ }^{3)}$ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Number of listed securities | 180 | 200 | 207 | 206 | 126 |
| Value of securities listed (EUR billions) ${ }^{4)}$ | 1,310 | 1,086 | 1,044 | 1,022 | 1,040 |
| Securities settlement system $\mathrm{CAT}^{5)}$ |  |  |  |  |  |
| Value of securities issued (EUR billions) ${ }^{\text {6 }}$ | 1,026 | 1,041 | nap | nap | nap |
| Number of securities issued | 176 | 164 | nap | nap | nap |
| Value of securities registered (EUR billions) | 1,025 | 1,040 | nap | nap | nap |
| Number of securities registered | 176 | 164 | nap | nap | nap |
| MONTE TITOLI |  |  |  |  |  |
| Value of securities issued (EUR billions) | nav | nav | nav | nav | nav |
| Volume of securities issued | nav | nav | nav | nav | nav |
| Value of securities registered |  |  |  |  | 1,575 |
| of which: |  |  |  |  |  |
| shares | 63 | 83 | 94 | 98 | 100 |
| warrant | 2 | 5 | 42 | 56 | 31 |
| bonds | 165 | 236 | 264 | 315 | 373 |
| government securities | 0 | 11 | 1,044 | 1,069 | 1,071 |
| other items | 0 | 0 | 4 | 4 | neg |
| Number of securities registered | 6,356 | 13,398 | 22,331 | 34,729 | 49,643 |

1) Italian stock exchange.
2) Nominal value.
3) Wholesale market for government securities.
4) Market value for 1998, nominal value since 1999.
5) Since December 2000 the central depository system for government bonds has been managed by Monte Titoli.
6) The figure for 1999 is an estimate.

## Table 11e

Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ |  |
| :--- | :--- | :--- | :--- | :--- |
| CCG $^{\mathbf{1})}$ |  |  |  |  |
| Netting ratio for cash over year | nav | nav | nav |  |
| Netting ratio for securities over year | nav | nav | nav |  |

[^21]
## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 184 | 148 | 150 | 142 | 134 |
| of which live | 182 | 147 | 150 | 141 | 133 |
| Sub-members | 51 | 54 | 60 | 78 | 87 |
| of which live | 50 | 52 | 58 | 73 | 86 |
| Participants | 7 | 41 | 42 | 35 | 37 |
| of which live | 6 | 41 | 40 | 35 | 34 |
| Total users | 242 | 243 | 252 | 255 | 258 |
| of which live | 238 | 240 | 248 | 249 | 253 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent | $35,347,305$ | $33,624,951$ | $39,545,548$ | $46,192,087$ | $50,109,289$ |
| of which: |  |  |  |  |  |
| category I | $8,556,232$ | $9,734,387$ | $11,318,193$ | $13,418,324$ | $14,439,647$ |
| category II | $7,369,906$ | $5,344,194$ | $5,556,376$ | $5,895,270$ | $6,051,548$ |
| Total messages received | $34,939,777$ | $33,866,483$ | $39,863,897$ | $45,241,684$ | $49,661,371$ |
| of which: |  |  |  |  |  |
| category I | $10,758,471$ | $12,158,469$ | $13,964,280$ | $16,134,091$ | $17,185,555$ |
| category II | $6,904,785$ | $4,038,033$ | $3,991,833$ | $4,308,749$ | $4,596,087$ |
| Domestic traffic | $3,906,821$ | $2,523,560$ | $3,800,121$ | $5,168,788$ | $6,161,229$ |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{\text {1) }}$ | $941,235,088$ | $1,076,490,597$ | $1,298,668,103$ | $1,533,906,047$ | $1,817,443,994$ |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 429.0 | 436.0 | 438.5 | 441.5 | 446.2 |
| GDP (ECU/EUR billions) ${ }^{1)}$ | 17.0 | 18.6 | 21.3 | 22.1 | 22.3 |
| GDP per capita (ECU/EUR) ${ }^{1)}$ | 39,632 | 42,657 | 48,604 | 50,017 | 50,068 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2}$ | 40.3399 | 40.3399 | 40.3399 | 40.3399 | 40.3399 |
| average ${ }^{2)}$ | 40.6207 | 40.3399 | 40.3399 | 40.3399 | 40.3399 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

## Settlement media used by non-banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 0.6 | 0.6 | 0.4 | 0.4 | nap ${ }^{1)}$ |
| Transferable deposits | 2.6 | 43.0 | 50.7 | 51.1 | 49.5 |
| Narrow money supply (M1) ${ }^{2}$ | 3.2 | 43.6 | 51.1 | 51.5 | nap ${ }^{1)}$ |
| Memorandum items: |  |  |  |  |  |
| Broad money supply | nav | 159.6 | 193.3 | 204.0 | nav |
| Transferable deposits in foreign currencies | nav | nav | nav | nav | nav |
| Outstanding value on e-money schemes ${ }^{3}$ | nap | 1.0 | 1.4 | 2.1 | 3.4 |
| of which: |  |  |  |  |  |
| on card-based products | nap | 0.001 | 0.0014 | 0.0021 | 0.0034 |
| on network-based products | nap | nap | nap | nap | nap |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) Prior to 1999, M1 was calculated for Luxembourg residents only. Since 1999, M1 has been calculated on a euro area-wide basis.
3) Value in EUR millions.

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | nap | 6.22 | 7.35 | 7.18 | 6.97 |
| of which: |  |  |  |  |  |
| required reserves | nap | 6.20 | 7.33 | 7.16 | 6.95 |
| free reserves | nap | 0.02 | 0.02 | 0.02 | 0.02 |
| Transferable balances held at other banks | 42.0 | 42.6 | 50.9 | 54.0 |  |
| $\left.\begin{array}{lll}\text { Memorandum item: } & & \\ \text { nap } & \text { nap } & \text { nap } \\ \text { Institutions' borrowing from central bank } & & \end{array}\right)$ | nap | nap |  |  |  |

Banknotes and coins
(end of year, total value, EUR billions and LUF billions)

|  | $\mathbf{1 9 9 8}$ |  |  | $\mathbf{1 9 9 9}$ |  | $\mathbf{2 0 0 0}$ |  | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | EUR | LUF | EUR | LUF | EUR | LUF | EUR | LUF | EUR |
| Total banknotes issued | 0.11 | 4.29 | 0.10 | 4.05 | 0.10 | 3.88 | 0.07 | 2.78 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| LUF 5,000 | 0.08 | 3.07 | 0.08 | 3.07 | 0.08 | 3.05 | 0.06 | 2.40 |  |
| LUF 1,000 | 0.03 | 1.04 | 0.02 | 0.82 | 0.02 | 0.68 | 0.01 | 0.24 | Following the |
| LUF 100 | 0.00 | 0.19 | 0.004 | 0.16 | 0.004 | 0.15 | 0.00 | 0.14 introduction of the |  |
| Total coins issued | 0.02 | 0.93 | 0.02 | 0.93 | 0.02 | 0.93 | 0.02 | 0.67 | euro banknotes |
| of which: |  |  |  |  |  |  |  |  | and coins on 1 |
| LUF 50 | $n a v$ | $n a v$ | $n a v$ | $n a v$ | 0.01 | 0.51 | 0.01 | 0.32 | January 2002, |
| LUF 20 | $n a v$ | $n a v$ | $n a v$ | $n a v$ | 0.01 | 0.24 | 0.01 | 0.20 | these figures are |
| LUF 5 | $n a v$ | $n a v$ | $n a v$ | $n a v$ | 0.003 | 0.12 | 0.00 | 0.10 | being provided |
| LUF 1 | $n a v$ | $n a v$ | $n a v$ | $n a v$ | 0.001 | 0.05 | 0.00 | 0.04 | solely at an |
| LUF 0.25 | $n a v$ | $n a v$ | $n a v$ | $n a v$ | 0.0002 | 0.01 | 0.00 | 0.01 | aggregated euro- |
| Total banknotes and coins issued | 0.13 | 5.22 | 0.12 | 4.98 | 0.12 | 4.81 | 0.09 | 3.44 | area level. |
| Banknotes and coins held by credit institutions | 0.29 | 11.70 | 0.34 | 13.68 | 0.33 | 13.35 | $n a v$ | $n a v$ |  |
| Banknotes and coins in circulation outside |  |  |  |  |  |  |  |  |  |
| credit institutions | 0.59 | 23.80 | 0.59 | 23.80 | 0.40 | 16.14 | 0.40 | 16.14 |  |

(end of 2002)

| Categories | Number of institutions | Number of branches | Number of accounts (thousands) | Number of internet-linked accounts | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | nap | nav | nap | nav |
| Credit institutions | 177 | 278 | nav | nav | 49.5 |
| Postal institution | 1 | nav | nav | nav | nav |
| Total | 179 | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| virtual institutions | nap | nap | nap | nap | nap |
| Branches of foreign banks | 54 | 0 | nav | nav | nav |
| of which: |  |  |  |  |  |
| EU-based | 48 | 0 | nav | nav | nav |

## Table 6

## Payment card functions and accepting devices

(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 498.1 | 534.4 | 590.1 | 673.3 | 720.6 |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 284 | 310 | 325 | 355 | 375 |
| of which: |  |  |  |  |  |
| open access | 284 | 310 | 325 | 355 | 375 |
| limited access | nap | nap | nap | nap | nap |
| Volume of transactions (millions) | 4.81 | 5.33 | 5.58 | 6.04 | 5.94 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 4.81 | 5.33 | 5.58 | 6.04 | 5.94 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Value of transactions (EUR billions) | 0.55 | 0.61 | 0.65 | 0.71 | 0.77 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 0.55 | 0.61 | 0.65 | 0.71 | 0.77 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Number of ATMs with a giro transfer function | nav | nav | nav | nav | nav |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 238.6 | 259.2 | 303.3 | 353.3 | 391.5 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of terminals | 5,072 | 5,534 | 5,805 | 6,572 | 7,197 |
| Volume of transactions (millions) | 8.98 | 10.68 | 12.58 | 14.81 | 18.77 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | 0.59 | 0.69 | 0.80 | 0.93 | 1.18 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (EUR billions) | nav | nav | nav | nav | nav |
| Credit function |  |  |  |  |  |
| Cards with a credit function (thousands) | 259.5 | 275.2 | 286.8 | 320.0 | 329.1 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |


| Number of networks | 1 | 1 | 1 | 1 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Number of terminals | 5,009 | 5,423 | 5,735 | 6,399 | 7,197 |
| Volume of transactions (millions) | 11.33 | 12.11 | 12.95 | 13.32 | 13.94 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | 0.84 | 0.85 | 1.03 | 1.09 | 1.18 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (EUR billions) | nav | nav | nav | nav | nav |
| Electronic money function |  |  |  |  |  |
| Cards with an e-money function (thousands) | nap | 259.2 | 303.3 | 353.3 | 391.5 |
| Number of accepting terminals | nap | 1,223 | 2,133 | 4,178 | 6,402 |
| Number of networks | nap | 1 | 1 | 1 | 1 |
| Number of purchase transactions (millions) | nap | 0.26 | 0.95 | 1.25 | 2.82 |
| Value of purchase transactions (EUR millions) | nap | 1.50 | 2.33 | 3.20 | 8.22 |
| Number of loading transactions (millions) | nap | 0.06 | 0.07 | 0.11 | 0.18 |
| Number of loading terminals | nap | nav | nav | nav | 276 |
| Value of money loaded (EUR millions) | nap | 2.52 | 2.73 | 3.90 | 9.51 |
| Float (EUR millions) | nap | 1.02 | 1.41 | 2.11 | 3.40 |
| Delayed debit cards (charge cards) |  |  |  |  |  |
| Cards with a delayed debit function (thousands) | nap | nap | nap | nap | nap |
| Number of terminals | nap | nap | nap | nap | nap |
| Volume of transactions (millions) | nap | nap | nap | nap | nap |
| Value of transactions (EUR billions) | nap | nap | nap | nap | nap |
| Memorandum item: |  |  |  |  |  |
| Total number of cards in circulation (thousands) | 498.1 | 534.4 | 590.1 | 673.3 | 720.6 |
| of which: |  |  |  |  |  |
| cards with a combined debit, cash and |  |  |  |  |  |
| e-money function (thousands) | nap | 269.8 | 313.3 | 353.3 | 391.5 |
| cards with a cheque guarantee function |  |  |  |  |  |
| (thousands) | 249.7 | 269.8 | 313.3 | 353.3 | 0 |

## Table 7

## Payment instructions handled by selected interbank funds transfer systems:

volume of transactions
(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Multilateral netting system (LIPS-Net) | 10.5 | 11.8 | 12.4 | 13.1 | 13.7 |
| Large-value system (LIPS-Gross) | nap | 0.21 | 0.27 | 0.29 | 0.35 |
| Concentration ratio |  |  |  |  |  |
| LIPS-Net | nav | 88.6 | 88.2 | 88.1 | 88.0 |
| LIPS-Gross | nap | 70.2 | 67.6 | 66.6 | 63.5 |

## Table 8

Payment instructions handled by selected interbank funds transfer systems:
value of transactions
(EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Multilateral netting system (LIPS-Net) | 24.9 | 36.4 | 43.7 | 47.7 | 48.1 |
| Large-value system (LIPS-GROSS) | nap | 2,962 | 3,827 | 4,436 | 4,428 |
| Concentration ratio |  |  |  |  |  |
| LIPS-Net | nav | 85.1 | 86.9 | 86.9 | 85.3 |
| LIPS-Gross | nap | 64.6 | 64.7 | 65.6 | 66.7 |

Indicators of the use of various cashless payment instruments:

## volume of transactions

(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 0.88 | 0.76 | 0.68 | 0.54 | 0.38 |
| of which: |  |  |  |  |  |
| face-to-face | 0.88 | 0.76 | 0.68 | 0.54 | 0.38 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 8.98 | 10.68 | 12.58 | 14.81 | 18.77 |
| of which: |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |
| via PC or other terminal | 8.98 | 10.68 | 12.58 | 14.81 | 18.77 |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by credit card | 11.33 | 12.11 | 12.95 | 13.32 | 13.94 |
| of which: |  |  |  |  |  |
| face-to-face | 0.34 | 0.29 | 0.24 | 0.20 | 0.12 |
| via PC or other terminal | 10.99 | 11.82 | 12.71 | 13.12 | 13.82 |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Credit transfers ${ }^{1)}$ | 9.62 | 11.05 | 11.69 | 12.56 | 13.29 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 1.62 | 2.10 | 2.69 | 3.74 | 4.24 |
| of which: |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |
| via PC or other terminal | 1.62 | 2.10 | 2.69 | 3.74 | 4.24 |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Card-based electronic money | nap | 0.26 | 0.95 | 1.25 | 2.82 |
| Network-based electronic money | nap | nap | nap | nap | nap |
| Total | 32.43 | 36.96 | 41.54 | 46.22 | 53.44 |

[^22]
## Table 10

## Indicators of the use of various cashless payment instruments:

value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 3.40 | 3.62 | 3.65 | 3.64 | 3.33 |
| of which: |  |  |  |  |  |
| face-to-face | 3.40 | 3.62 | 3.65 | 3.64 | 3.33 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 0.59 | 0.69 | 0.80 | 0.93 | 1.18 |
| of which: |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |
| via PC or other terminal | 0.59 | 0.69 | 0.80 | 0.93 | 1.18 |


| telebanking | nap | nap | nap | nap | nap |
| :---: | :---: | :---: | :---: | :---: | :---: |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by credit card | 0.84 | 0.85 | 1.03 | 1.09 | 1.18 |
| of which: |  |  |  |  |  |
| face-to-face | 0.05 | 0.04 | 0.04 | 0.03 | 0.01 |
| via PC or other terminal | 0.79 | 0.81 | 0.99 | 1.06 | 1.17 |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Credit transfers | 21.50 | 32.80 | 39.60 | 40.15 | 40.03 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 0.17 | 0.23 | 0.32 | 0.57 | 0.96 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | 0.17 | 0.23 | 0.32 | 0.57 | 0.96 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | nap | neg | neg | neg | neg |
| Network-based electronic money | nap | nap | nap | nap | nap |
| Total | 26.50 | 38.19 | 45.40 | 46.38 | 46.68 |

Table 11a
Instructions handled by trading platforms, clearing houses and securities settlement systems:
volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Bourse de Luxembourg |  |  |  |  |  |
| Total volume of trades | 0.10 | 0.09 | 0.09 | 0.06 | 0.04 |
| Securities settlement systems |  |  |  |  |  |
| Clearstream Banking |  |  |  |  |  |
| Total volume of trades | 10.08 | 9.64 | 12.49 | 11.70 | 11.62 |

## Table 11b

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ |
| :--- | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |
| Bourse de Luxembourg <br> Total value of trades <br> Securities settlement systems <br> Clearstream Banking <br> Total value of trades | 2.81 | 2.50 | 2.82 |

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| Bourse de Luxembourg |  |  |  |  |  |
| Banks | nav | 73 | 66 | 60 | 58 |
| of which: |  |  |  |  |  |
| domestic | $n a v$ | 57 | 53 | 48 | 45 |
| foreign | nav | 16 | 13 | 12 | 13 |
| Brokers/dealers | nav | 33 | 30 | 22 | 19 |
| of which: |  |  |  |  |  |
| domestic | $n a v$ | 8 | 7 | 9 | 8 |
| foreign | nav | 25 | 23 | 13 | 11 |
| Total | nav | 106 | 96 | 82 | 77 |
| Securities settlement systems |  |  |  |  |  |
| Clearstream Banking | nav | nav | nav | 1,557 | 1,484 |

## Table 11d

## Outstanding securities

(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Bourse de Luxembourg |  |  |  |  |  |
| Value of stocks registered (EUR billions) | 455 | 554 | 559 | 446 | 305 |
| Number of stocks registered | 308 | 312 | 297 | 278 | 268 |
| Value of other securities registered (EUR billions) | 973 | 1,471 | 1,843 | 2,290 | 1,945 |
| Number of other securities registered | 15,078 | 16,739 | 19,393 | 23,160 | 26,218 |
| Clearstream Banking |  |  |  |  |  |
| Value of stocks issued as CSD (EUR billions) | nav | nav | nav | 38 | nav |
| Number of stocks issued as CSD | nav | nav | nav | 5,527 | nav |
| Value of stocks issued as ICSD with EOC (EUR billions) | nav | nav | nav | 8 | nav |
| Number of stocks issued as ICSD with EOC | nav | nav | nav | 71 | nav |
| Value of stocks issued by others (EUR billions) | nav | nav | nav | 54 | nav |
| Number of stocks issued by others | nav | nav | nav | 18,915 | nav |
| Value of other securities issued as CSD (EUR billions) | nav | nav | nav | 2 | nav |
| Number of other securities issued as CSD | nav | nav | nav | 74 | nav |
| Value of other securities issued as ICSD with EOC (EUR billions | nav | nav | nav | 1,517 | nav |
| Number of other securities issued as ICSD with EOC | nav | nav | nav | 29,333 | nav |
| Value of other securities issued by others (EUR billions) | nav | nav | nav | 984 | nav |
| Number of other securities issued by others | nav | nav | nav | 22,637 | nav |

## Table 11e

Netting ratio in clearing systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Netting ratio for cash over year |  |  |  |  |  |
| Clearstream Banking | nav | nav | nav | nav | nav |
| Netting ratio for securities over year |  |  |  |  |  |
| Clearstream Banking | nav | nav | nav | nav | nav |

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 29 | 22 | 21 | 22 | 20 |
| of which: live | 28 | 21 | 21 | 22 | 20 |
| Sub-members | 130 | 134 | 134 | 129 | 121 |
| of which: live | 130 | 133 | 134 | 129 | 121 |
| Participants | 6 | 17 | 17 | 16 | 18 |
| of which: live | 6 | 17 | 17 | 15 | 18 |
| Total users | 165 | 173 | 172 | 167 | 159 |
| of which: live | 164 | 170 | 172 | 166 | 159 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

## Table 13

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent | $20,856,244$ | $24,698,190$ | $32,077,338$ | $41,382,385$ | $49,775,233$ |
| of which: |  |  |  |  |  |
| category I | $2,914,482$ | $3,456,692$ | $3,855,704$ | $3,962,838$ | $4,199,979$ |
| category II | $5,043,127$ | $4,526,580$ | $4,893,314$ | $4,812,706$ | $4,716,350$ |
| Total messages received | $20,743,032$ | $25,881,536$ | $32,737,120$ | $36,371,723$ | $40,956,327$ |
| of which: |  |  |  |  |  |
| category I | $1,645,170$ | $2,143,285$ | $2,652,113$ | $2,651,904$ | $2,863,757$ |
| category II | $1,616,620$ | $1,900,783$ | $2,176,110$ | $2,163,931$ | $2,206,957$ |
| Domestic traffic | $3,852,394$ | $5,753,545$ | $7,180,233$ | $7,633,559$ | $8,785,249$ |
| Memorandum item: | $937,039,995$ | $1,076,490,597$ | $1,298,668,103$ | $1,533,906,047$ | $1,817,443,994$ |
| Global SWIFT traffic |  |  |  |  |  |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic.

The new methodology was applied retroactively to 1999 .

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 15,703 | 15,809 | 15,922 | 16,043 | 16,148 |
| GDP (ECU/EUR billions) ${ }^{1)}$ | 354.19 | 374.07 | 402.60 | 429.17 | 444.03 |
| GDP per capita (ECU/EUR) ${ }^{1)}$ | 22,556 | 23,662 | 25,286 | 26,751 | 27,498 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2}$ ) | 2.20371 | 2.20371 | 2.20371 | 2.20371 | 2.20371 |
| average ${ }^{2)}$ | 2.21967 | 2.20371 | 2.20371 | 2.20371 | 2.20371 |

1) In all tables the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

## Settlement media used by non-banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 17.12 | 17.32 | 16.93 | 9.14 | nap ${ }^{1)}$ |
| of which: currency in circulation excl. |  |  |  |  |  |
| government's cash | 16.87 | 17.00 | 16.67 | 8.57 | nap |
| Transferable deposits | 104.54 | 118.42 | 131.97 | 150.98 | 152.53 |
| Other | nap | nap | nap | nap | nap |
| Narrow money supply (M1) ${ }^{\text {2) }}$ | 121.41 | 135.41 | 148.64 | 159.54 | nap ${ }^{1)}$ |
| Memorandum items: |  |  |  |  |  |
| Broad money supply ${ }^{3)}$ | 299.70 | 330.01 | 359.12 | 403.99 | $415.88{ }^{\text {4) }}$ |
| Transferable deposits in foreign currencies | nav | nav | nav | nav | nav |
| Outstanding value on e-money schemes | 0.03 | 0.03 | 0.03 | 0.02 | 0.06 |
| of which: |  |  |  |  |  |
| on card-based products | 0.03 | 0.03 | 0.03 | 0.02 | 0.06 |
| on network-based products | nap | nap | nap | nap | nap |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) M1 includes transferable deposits in foreign currencies.
3) M3: currency in circulation + overnight deposits + deposits with agreed maturity up to 2 years + deposits redeemable at notice up to 3 months + repurchase agreements + money market fund shares/units + debt securities up to 2 years.
4) Excluding currency in circulation. This figure is not comparable with those reported in previous years.

## Table 3

## Settlement media used by banks

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank ${ }^{1)}$ | 7.79 | 7.30 | 9.33 | 10.16 | 8.51 |
| of which: |  |  |  |  |  |
| required reserves ${ }^{2)}$ | 7.78 | 9.95 | 11.23 | 13.30 | 13.78 |
| free reserves | 0.01 | -2.64 | -1.90 | -3.14 | -5.28 |
| Transferable balances held at other banks ${ }^{3)}$ | 21.41 | 16.34 | 53.38 | 30.52 | 34.54 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank ${ }^{4)}$ | 8.45 | 0.001 | 0.001 | 0.02 | 0.16 |

1) Does not include borrowing by institutions from the central bank.
2) Required reserves over the period from end-December to end-January.
3) Transferable balances of Dutch credit institutions.
4) Until 1998: special loans and advances. From 1999 onwards: marginal lending facility.

## Banknotes and coins

(end of year, total value, billions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | NLG | EUR | NLG | EUR | NLG | EUR | NLG | EUR NLG |
| Total banknotes issued of which: | 17.29 | 38.10 | 17.72 | 39.04 | 17.44 | 38.42 | 10.43 | 22.99 |  |
| NLG 1,000 | 6.18 | 13.61 | 6.22 | 13.71 | 6.03 | 13.28 | 2.92 | 6.44 |  |
| NLG 250 | 2.27 | 5.00 | 2.20 | 4.86 | 2.06 | 4.53 | 1.12 | 2.47 |  |
| NLG 100 | 6.72 | 14.80 | 7.09 | 15.63 | 7.11 | 15.67 | 4.65 | 10.25 |  |
| NLG 50 | 0.78 | 1.73 | 0.80 | 1.76 | 0.82 | 1.80 | 0.55 | 1.21 |  |
| NLG 25 | 0.94 | 2.07 | 0.99 | 2.17 | 1.01 | 2.22 | 0.85 | 1.87 |  |
| NLG 10 | 0.38 | 0.84 | 0.39 | 0.86 | 0.40 | 0.88 | 0.32 | 0.71 | Following the |
| NLG 5 | 0.02 | 0.05 | 0.02 | 0.05 | 0.02 | 0.05 | 0.02 | 0.05 | introduction of the |
| Total coins issued of which: | 1.27 | 2.79 | 1.27 | 2.79 | 1.29 | 2.85 | 0.96 | 2.12 | euro banknotes and coins on 1 January |
| NLG 5 | 0.44 | 0.98 | 0.44 | 0.96 | 0.44 | 0.98 | 0.28 | 0.62 | are being provided |
| NLG 2.50 | 0.22 | 0.48 | 0.22 | 0.48 | 0.22 | 0.48 | 0.16 | 0.35 | solely at an |
| NLG 1.00 | 0.32 | 0.71 | 0.33 | 0.72 | 0.34 | 0.75 | 0.28 | 0.61 | aggregated euro- |
| NLG 0.25 | 0.15 | 0.33 | 0.15 | 0.33 | 0.16 | 0.34 | 0.13 | 0.29 | area level. |
| NLG 0.10 | 0.10 | 0.21 | 0.10 | 0.22 | 0.10 | 0.23 | 0.09 | 0.19 |  |
| NLG 0.05 | 0.04 | 0.08 | 0.04 | 0.08 | 0.04 | 0.08 | 0.03 | 0.07 |  |
| Total banknotes and coins issued | 18.55 | 40.89 | 18.98 | 41.83 | 18.73 | 41.28 | 11.39 | 25.11 |  |
| Banknotes and coins held by credit institutions | 1.43 | 3.15 | 1.67 | 3.67 | 1.80 | 3.97 | 2.26 | 4.98 |  |
| Banknotes and coins in circulation outside credit institutions | 17.12 | 37.73 | 17.32 | 38.16 | 16.93 | 37.31 | 9.14 | 20.13 |  |

Institutional framework
(end of 2002)

| Categories | Number of institutions ${ }^{1)}$ | Number of branches ${ }^{1)}$ | Number of accounts (thousands) | Number of internet-linked accounts | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 4 | nap | nap | nap |
| Credit institutions ${ }^{2)}$ | 102 | 3,234 | 20,800 | nav | 152.5 |
| Postal institution | nap | 2,304 | nap | nap | nap |
| Total | 103 | 5,542 | 20,800 | nav | 152.5 |
| of which: |  |  |  |  |  |
| virtual institutions | nap | nap | nap | nap | nap |
| Branches of foreign banks | 32 | nap | nav | nav | nav |
| of which: |  |  |  |  |  |
| EU-based | 22 | nap | nav | nav | nav |

1) Offering cashless payment services.
2) The postal institution (Postbank) is now formally considered as a credit institution. It still uses Post Offices as branches. All data on credit institutions include the Postbank.

## Table 6

Payment card functions and accepting devices
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 24,000 | 24,800 | 26,000 | 25,800 | 26,400 |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 6,568 | 6,673 | 6,921 | 7,142 | 7,530 |
| of which: |  |  |  |  |  |
| open access | 6,568 | 6,673 | 6,921 | 7,142 | 7,530 |
| limited access | nap | nap | nap | nap | nap |
| Volume of transactions (millions) | 425 | 450 | 470 | 490 | 480 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 425 | 450 | 470 | 490 | 480 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Value of transactions (EUR billions) | 36.7 | 39.6 | 40.7 | 44.4 | 53.8 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 36.7 | 39.6 | 40.7 | 44.4 | 53.8 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Number of ATMs with a giro transfer function | nap | nap | nap | nap | nap |
| volume of transactions (millions) | nap | nap | nap | nap | nap |
| value of transactions (EUR billions) | nap | nap | nap | nap | nap |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 19,900 | 20,300 | 21,000 | 21,100 | 21,600 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of terminals | 134,000 | 145,575 | 155,620 | 165,773 | 177,168 |
| Volume of transactions (millions) | 595.0 | 700.3 | 801.5 | 954.4 | 1,068.6 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |


| Value of transactions (EUR billions) | 25.8 | 32.0 | 37.3 | 44.2 | 50.6 | NETHERLANDS |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| of which: |  |  |  |  |  |  |
| transactions with retailer cards (EUR billions) | nav | $n a v$ | nav | nav | nav |  |
| Credit function |  |  |  |  |  |  |
| Cards with a credit function (thousands) ${ }^{1)}$ | nav | nav | nav | nav | nav |  |
| of which: |  |  |  |  |  |  |
| retailer cards (thousands) | nav | $n a v$ | nav | nav | nav |  |
| Number of networks | 1 | 1 | 1 | 1 | 1 |  |
| Number of terminals | nav | nav | nav | nav | nav |  |
| Volume of transactions (millions) | nav | nav | nav | nav | nav |  |
| of which: |  |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |  |
| Value of transactions (EUR billions) | nav | nav | nav | nav | nav |  |
| of which: |  |  |  |  |  |  |
| transactions with retailer cards |  |  |  |  |  |  |
| (EUR billions) | nav | nav | $n a v$ | $n a v$ | nav |  |
| Electronic money function |  |  |  |  |  |  |
| Cards with an e-money function (thousands) | 17,900 | 20,100 | 20,900 | 21,000 | 17,400 |  |
| Number of accepting terminals | 107,589 | 125,807 | 133,548 | 148,207 | 164,863 |  |
| Number of networks | 2 | 2 | 2 | 2 | 2 |  |
| Number of purchase transactions (millions) | 17 | 22 | 25 | 31 | 87 |  |
| Value of purchase transactions |  |  |  |  |  |  |
| (EUR billions) ${ }^{2}$ | 0.06 | 0.07 | 0.07 | 0.08 | 0.24 |  |
| Number of loading transactions (millions) | nav | nav | nav | nav | nav |  |
| Number of loading terminals ${ }^{3)}$ | 7,009 | 7,086 | 7,248 | 4,258 | 4,823 |  |
| Value of money loaded (EUR billions) | nav | nav | nav | nav | nav |  |
| Float (EUR billions) | 0.03 | 0.03 | 0.03 | 0.02 | 0.06 |  |
| Delayed debit cards (charge cards) |  |  |  |  |  |  |
| Cards with a delayed debit function (thousands) ${ }^{4)}$ | 4,100 | 4,500 | 5,000 | 5,000 | 5,100 |  |
| Number of terminals | nav | nav | nav | nav | nav |  |
| Volume of transactions (millions) | 42.1 | 44.1 | 46.8 | 47.5 | 45.6 |  |
| Value of transactions (EUR billions) | 3.9 | 4.4 | 5.2 | 5.3 | 5.3 |  |
| Memorandum item: |  |  |  |  |  |  |
| Total number of cards in circulation (thousands) | 24,000 | 24,800 | 26,000 | 25,800 | 26,400 |  |
| of which: |  |  |  |  |  |  |
| cards with a combined debit, cash and |  |  |  |  |  |  |
| e-money function (thousands) | 17,900 | 20,100 | 20,900 | 21,000 | 17,400 |  |
| cards with a cheque guarantee function |  |  |  |  |  |  |
| (thousands) | nav | nav | nav | nav | nav |  |

1) This information is included under delayed debit function.
2) Estimate.
3) Excludes about 20,000 public telephones, where the electronic money cards provided by the Postbank can also be loaded.
4) Includes cards with a credit function.

## Table 7

Payment instructions handled by selected interbank funds transfer systems:

## volume of transactions

(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Interpay <br> of which: <br> cheques | $\mathbf{2 , 0 1 2 . 3}$ | $\mathbf{2 , 1 5 2 . 5}$ | $\mathbf{2 , 3 2 8 . 4}$ | $\mathbf{2 , 5 5 8 . 3}$ | $\mathbf{2 , 8 1 2 . 3}$ |
|  | 29.3 | 16.7 | 8.8 | 3.4 | 0.1 |


| other | $1,983.0$ | $2,135.8$ | $2,319.6$ | $2,554.9$ | $2,812.3$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Top | $\mathbf{3 . 5}$ | $\mathbf{3 . 2}$ | $\mathbf{3 . 7}$ | $\mathbf{4 . 0}$ |  |
|  |  |  |  |  |  |
| Concentration ratio |  |  |  |  |  |
| Interpay | $96 \%$ | $96 \%$ | $93 \%$ | $93 \%$ |  |
| Top | $72 \%$ | $62 \%$ | $73 \%$ | $94 \%$ |  |

## Table 8

Payment instructions handled by selected interbank funds transfer systems: value of transactions
(EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Interpay <br> of which: | $\mathbf{1 , 2 3 7 . 9}$ | $\mathbf{1 , 3 4 4 . 5}$ | $\mathbf{1 , 4 5 7 . 8}$ | $\mathbf{1 , 5 7 4 . 1}$ | $\mathbf{1 , 6 7 3 . 3}$ |
| cheques |  |  |  |  |  |
| other | 2.2 | 1.4 | 0.8 | 0.3 |  |
| Top | $1,235.7$ | $1,343.1$ | $1,457.1$ | $1,573.8$ | $1,673.3$ |
|  | $\mathbf{1 4 , 8 6 8}$ | $\mathbf{1 4 , 9 8 7}$ | $\mathbf{1 7 , 9 7 4}$ | $\mathbf{2 0 , 6 8 9}$ | $\mathbf{2 0 , 8 0 3}$ |
| Concentration ratio |  |  |  |  |  |
| Interpay | $92 \%$ | $92 \%$ | $92 \%$ | $92 \%$ |  |
| Top | $68 \%$ | $72 \%$ | $74 \%$ | $72 \%$ | $93 \%$ |

## Table 9

Indicators of the use of various cashless payment instruments:
volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments ${ }^{1)}$ |  |  |  |  |  |
| Cheques | 46.6 | 26.7 | 14.2 | 5.3 | 0.1 |
| of which: |  |  |  |  |  |
| face-to-face | 46.6 | 26.7 | 14.2 | 5.3 | 0.1 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 595.0 | 700.3 | 801.5 | 954.4 | 1,069.6 |
| of which: |  |  |  |  |  |
| face-to-face | 595.0 | 700.3 | 801.5 | 954.4 | 1,069.6 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{2}$ | 42.1 | 44.1 | 46.8 | 47.5 | 45.6 |
| of which: |  |  |  |  |  |
| face-to-face | 42.1 | 44.1 | 46.8 | 47.5 | 45.6 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 1,116.8 | 1,103.9 | 1,170.4 | 1,226.9 | 1,259.0 |
| of which: |  |  |  |  |  |
| face-to-face | 1,116.8 | 1,103.9 | 1,170.4 | 1,226.9 | 1,259.0 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 722.6 | 785.0 | 836.2 | 876.1 | 939.7 |
| of which: |  |  |  |  |  |
| face-to-face | 722.6 | 785.0 | 836.2 | 876.1 | 939.7 |


| via PC or other terminal | nav | nav | nav | nav | nav |
| :--- | ---: | ---: | ---: | ---: | ---: |
| telebanking | nav | nav | nav | nav |  |
| via mobile phone | nap | nap | nap | nap | nap |
| Card-based electronic money ${ }^{3)}$ | 17.0 | 21.8 | 25.3 | 30.9 | 87.0 |
| Network-based electronic money | nap | nap | nap | nap | nap |
| Total | $\mathbf{2 , 5 4 0 . 1}$ | $\mathbf{2 , 6 8 1 . 8}$ | $\mathbf{2 , 8 9 4 . 3}$ | $\mathbf{3 , 1 4 1 . 1}$ | $\mathbf{3 , 4 0 0 . 9}$ |

telebanking
Card-based electronic money ${ }^{3)}$

1) Excludes items initiated by banks; these data are not available.
2) Includes cards with a delayed debit function.
3) Estimate.

## Table 10

Indicators of the use of various cashless payment instruments:
value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments ${ }^{1)}$ |  |  |  |  |  |
| Cheques | 3.4 | 2.1 | 1.8 | 0.5 | neg |
| of which: |  |  |  |  |  |
| face-to-face | 3.4 | 2.1 | 1.8 | 0.5 | neg |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 25.8 | 32.0 | 37.3 | 44.2 | 50.6 |
| of which: |  |  |  |  |  |
| face-to-face | 25.8 | 32.0 | 37.3 | 44.2 | 50.6 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{2)}$ | 3.9 | 4.4 | 5.2 | 5.3 | 5.3 |
| of which: |  |  |  |  |  |
| face-to-face | 3.9 | 4.4 | 5.2 | 5.3 | 5.3 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 2,395.8 | 2,366.9 | 2,863.6 | 3,279.9 | 3,293.4 |
| of which: |  |  |  |  |  |
| face-to-face | 2,395.8 | 2,366.9 | 2,863.6 | 3,279.9 | 3,293.4 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 126.0 | 141.0 | 162.0 | 175.3 | 187.7 |
| of which: |  |  |  |  |  |
| face-to-face | 126.0 | 141.0 | 162.0 | 175.3 | 187.7 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money ${ }^{3)}$ | 0.1 | 0.1 | 0.1 | 0.1 | 0.2 |
| Network-based electronic money | nap | nap | nap | nap | nap |
| Total | 2,555.0 | 2,546.4 | 3,069.9 | 3,505.2 | 3,537.2 |

[^23]Instructions handled by trading platforms, clearing houses and securities settlement systems:
volume of transactions
(thousands)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Euronext Amsterdam ${ }^{1)}$ | 70,978 | 57,170 | 70,524 | 78,410 | 93,908 |
| Clearing houses |  |  |  |  |  |
| Clearnet Amsterdam Stock Clearing | 6,044 | 7,638 | 12,279 | 11,986 | 16,244 |
| Clearnet Amsterdam Derivatives Clearing ${ }^{2)}$ | 61,431 | 46,590 | 55,540 | 63,080 | 73,379 |
| Securities settlement system |  |  |  |  |  |
| Euroclear Netherlands ${ }^{3)}$ | 2,061 | 2,358 | 3,168 | 3,073 | 2,995 |
| of which: |  |  |  |  |  |
| clearing | nav | 474 | 590 | 499 | 473 |
| deliveries against payment | 764 | 984 | 1,432 | 1,532 | 1,516 |
| free transfers | 1,297 | 900 | 1,146 | 1,043 | 1,006 |

1) Includes futures.
2) Excludes futures.
3) Renamed from Necigef, following the merger with Euroclear plc, the Dutch CSD.

## Table 11b <br> Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions

(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Euronext Amsterdam ${ }^{1)}$ | 369 | 406 | 626 | 576 | 538 |
| Clearing houses |  |  |  |  |  |
| Clearnet Amsterdam Stock Clearing ${ }^{2)}$ | 295 | 352 | 560 | 521 | 507 |
| Clearnet Amsterdam Derivatives Clearing ${ }^{1)}$ | 37 | 27 | 33 | 27 | 31 |
| Securities settlement system |  |  |  |  |  |
| Euroclear Netherlands ${ }^{3}$ ) | 417 | 639 | 984 | 959 | 726 |
| of which |  |  |  |  |  |
| clearing ${ }^{2)}$ | nav | 37 | 59 | 50 | 44 |
| deliveries against payment | 417 | 602 | 925 | 909 | 682 |
| free transfers | nap | nap | nap | nap | nap |

1) Excluding futures. The two sides of a trade are counted as a single transaction.
2) Value of the cash leg of the clearing.
3) Renamed from Necigef, following the merger with Euroclear plc, the Dutch CSD.

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| Euronext Amsterdam Stock Market |  |  |  |  |  |
| Banks | nav | 68 | 80 | 45 | 47 |
| of which: |  |  |  |  |  |
| domestic | nav | 36 | 33 | 24 | 24 |
| foreign | nav | 32 | 47 | 21 | 23 |
| Brokers/dealers | nav | 72 | 198 | 92 | 101 |
| of which: |  |  |  |  |  |
| domestic | nav | 42 | 172 | 49 | 49 |


| foreign | nav | 30 | 26 | 43 | 52 | NETHERLANDS |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Others | nav | 3 | 12 | 0 | 0 |  |
| Total | nav | 143 | 290 | 137 | 148 |  |
| Euronext Amsterdam Derivative Markets |  |  |  |  |  |  |
| Banks | nav | 48 | 52 | 35 | 36 |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | 37 | 28 | 24 | 25 |  |
| foreign | nav | 11 | 24 | 11 | 11 |  |
| Brokers/dealers | nav | 112 | 192 | 190 | 195 |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | 109 | 164 | 171 | 171 |  |
| foreign | nav | 3 | 28 | 19 | 24 |  |
| Others | nav | 66 | 0 | 0 | 0 |  |
| Total | nav | 226 | 244 | 225 | 231 |  |
| Clearing systems |  |  |  |  |  |  |
| Euronext Amsterdam Stock Market |  |  |  |  |  |  |
| Banks | nav | 29 | 24 | 18 | 17 |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | 27 | 19 | 16 | 15 |  |
| foreign | nav | 2 | 5 | 2 | 2 |  |
| Brokers/dealers | nav | 5 | 1 | 4 | 5 |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | 4 | 1 | 3 | 3 |  |
| foreign | nav | 1 | 0 | 1 | 2 |  |
| Others | nav | 1 | 0 | 0 | 0 |  |
| Total | nav | 35 | 25 | 22 | 22 |  |
| Euronext Amsterdam Derivative Markets |  |  |  |  |  |  |
| Banks | nav | 12 | 11 | 9 | 9 |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | 9 | 8 | 7 | 7 |  |
| foreign | nav | 3 | 3 | 2 | 2 |  |
| Brokers/dealers | nav | 2 | 1 | 5 | 5 |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | 1 | 1 | 4 | 3 |  |
| foreign | nav | 1 | 0 | 1 | 2 |  |
| Others | nav | 1 | 0 | 0 | 0 |  |
| Total | nav | 15 | 12 | 14 | 14 |  |
| Securities settlement system |  |  |  |  |  |  |
| Euroclear Netherlands ${ }^{1)}$ |  |  |  |  |  |  |
| Banks | nav | 55 | 44 | 39 | 63 |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | 49 | 30 | 23 | 45 |  |
| foreign | nav | 6 | 14 | 16 | 18 |  |
| Brokers/dealers | nav | 3 | 1 | 1 | 1 |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | 3 | 1 | 1 | 1 |  |
| foreign | nav | 0 | 0 | 0 | 0 |  |
| Others | nav | 9 | 16 | 16 | 18 |  |
| Total | nav | 67 | 61 | 56 | 82 |  |

[^24]```
(end of year)
```

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Euronext Amsterdam Stock Market |  |  |  |  |  |
| Value of stocks listed (EUR billions) | 603 | 812 | 782 | 655 | 445 |
| Value of bonds listed (EUR billions) | nav | nav | 265 | nav | nav |
| Number of stocks listed ${ }^{1)}$ | 800 | 781 | 754 | 766 | 1,201 |
| Number of bonds listed | nav | nav | 1,080 | 1,125 | 1,058 |
| Euronext Amsterdam Derivative Markets |  |  |  |  |  |
| Value of outstanding contracts (EUR billions) | nav | nav | nav | nav | nav |
| Number of options listed | nav | nav | 56 | 55 | 56 |
| Euroclear Netherlands ${ }^{2)}$ |  |  |  |  |  |
| Nominal values registered (EUR billions) ${ }^{3)}$ | 253 | 801 | 932 | 863 | 673 |
| Number of securities registered | 1,846 | 2,266 | 3,498 | 3,980 | 2,826 |

1) As from 2002 including warrants and nexttrack
2) Renamed from Necigef, following the merger with Euroclear plc, the Dutch CSD.
3) As from 1999, securities valued at market prices and bonds at nominal values. Prior to 1999, only bonds.

## Table 11e

## Netting ratio in clearing systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Clearnet Amsterdam Stock Clearing |  |  |  |  |  |
| Netting ratio for cash over the year ${ }^{1)}$ | nav | 0.10 | 0.11 | 0.10 | 0.9 |
| Netting ratios for securities over the year | nav | nav | nav | nav | nav |
| Clearnet Amsterdam Derivatives Clearing |  |  |  |  |  |
| Netting ratio for cash over the year ${ }^{1)}$ | nav | nav | 0.14 | 0.05 | 0.05 |
| Netting ratios for securities over the year | nav | nav | nav | nav | nav |

[^25]
## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 28 | 23 | 25 | 25 | 25 |
| of which live | 27 | 23 | 25 | 24 | 25 |
| Sub-members | 37 | 41 | 40 | 47 | 49 |
| of which live | 36 | 39 | 39 | 45 | 48 |
| Participants | 9 | 19 | 25 | 32 | 33 |
| of which live | 9 | 17 | 24 | 26 | 31 |
| Total users | 74 | 83 | 90 | 104 | 107 |
| of which live | 72 | 79 | 88 | 95 | 104 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

SWIFT message flows to/from domestic users

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total messages sent | 26,868,470 | 36,397,480 | 54,030,456 | 67,955,394 | 78,289,731 |
| of which: |  |  |  |  |  |
| category I | 8,398,068 | 9,908,769 | 11,497,895 | 14,065,376 | 16,092,658 |
| category II | 4,500,328 | 4,752,522 | 5,199,292 | 9,268,205 | 11,208,440 |
| Total messages received | 23,965,593 | 32,988,955 | 44,647,913 | 60,026,930 | 72,582,457 |
| of which: |  |  |  |  |  |
| category I | 6,775,293 | 8,059,671 | 9,169,236 | 11,498,474 | 13,122,455 |
| category II | 2,856,930 | 3,180,250 | 3,453,876 | 7,062,645 | 9,043,707 |
| Domestic traffic | 3,051,321 | 7,061,953 | 12,773,787 | 23,006,779 | 30,314,141 |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{1)}$ | 941,235,088 | 1,076,490,597 | 1,298,668,103 | 1,533,906,047 | 1,817,443,994 |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 8,078 | 8,092 | 8,110 | 8,132 | 8,145 |
| GDP (ECU/EUR billions) ${ }^{1)}$ | 190.6 | 197.2 | 207.0 | 211.9 | 216.8 |
| GDP per capita (ECU/EUR) ${ }^{1)}$ | 23,597 | 24,363 | 25,528 | 26,052 | 26,621 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2}$ | 13.7603 | 13.7603 | 13.7603 | 13.7603 | 13.7603 |
| average ${ }^{2)}$ | 13.8500 | 13.7603 | 13.7603 | 13.7603 | 13.7603 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

Settlement media used by non-banks
(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins ${ }^{11}$ | 10.5 | 11.3 | 12.1 | 8.2 | nap |
| Transferable deposits ${ }^{2)}$ | 40.9 | 44.6 | 45.2 | 51.0 | 54.1 |
| Narrow money supply (M1) ${ }^{3}$ | 51.4 | 55.9 | 57.3 | 59.2 | nap |
| Outstanding value on e-money schemes of which: | 0.0025 | 0.0031 | 0.0040 | 0.0046 | 0.0153 |
| on card-based products | 0.0025 | 0.0031 | 0.0040 | 0.0046 | 0.0142 |
| on network-based products | neg | neg | neg | neg | 0.0011 |

1) Until 2001: Adjusted for the banknotes in circulation data for ATS banknotes held by other Eurosystem NCBs in
accordance with the Article 52 of the Statute of the ESCB. Commemorative coins are not included in
accordance with ECB Regulation 2001/13.
As of 2002: Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) Foreign currencies included.
3) Until 2001: National contribution to M1.

## Table 3

Settlement media used by banks
(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | 4.37 | 3.42 | 3.75 | 3.89 | 4.12 |
| of which: |  |  |  |  |  |
| required reserves | 4.37 | 3.42 | 3.75 | 3.89 | 4.12 |
| free reserves | nav | nav | nav | nav | nav |
| Transferable balances held at other banks ${ }^{1)}$ | 16.36 | 14.05 | 15.01 | 14.2 | 13.9 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank | 0.32 | 5.34 | 7.24 | 2.17 | 3.5 |

1) Transferable balances held at other domestic banks.

Banknotes and coins
(end of year, total value, EUR millions and ATS millions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | ATS | EUR | ATS | EUR | ATS | EUR | ATS | EUR ATS |
| Total banknotes issued (banknotes in circulation of which denomination belongs to the new series. | 12,269 | 168,823 | 13,400 | 184,389 | 14,033 | 193,098 | 10,319 | 141,992 |  |
| 5,000/I | 4,128 | 56,805 | 4,585 | 63,094 | 5,075 | 69,837 | 3,436 | 47,280 |  |
| 1,000/V | 5,361 | 73,775 | 6,076 | 83,612 | 6,278 | 86,386 | 4,830 | 66,461 |  |
| 500/IV | 803 | 11,048 | 865 | 11,903 | 861 | 11,843 | 580 | 7,979 |  |
| 100/VI | 993 | 13,667 | 1,050 | 14,454 | 1,070 | 14,718 | 870 | 11,972 |  |
| 50/IV | 169 | 2,321 | 174 | 2,389 | 177 | 2,429 | 140 | 1,927 |  |
| 20/V | 162 | 2,234 | 166 | 2,283 | 172 | 2,361 | 142 | 1,949 |  |
| old series: |  |  |  |  |  |  |  |  |  |
| 1,000/IV | 431 | 5,932 | 298 | 4,105 | 234 | 3,226 | 177 | 2,433 |  |
| 1,000/III | 39 | 543 | 38 | 525 | nap | 511 | 36 | 495 |  |
| 500/III | 114 | 1,565 | 81 | 1,113 | 65 | 895 | 46 | 634 |  |
| 500/II | 16 | 223 | 16 | 215 | 15 | 209 | 15 | 200 |  |
| 100/V | 24 | 332 | 24 | 324 | 23 | 318 | 22 | 306 |  |
| 50/III | 11 | 151 | 11 | 147 | nap | 145 | 10 | 140 |  |
| 20/IV | 17 | 228 | 16 | 224 | 16 | 221 | 16 | 215 |  |
| Total coins issued (coins in circulation) of which denomination: | 2,626 | 36,139 | 2,657 | 36,561 | 2,691 | 37,033 | 2,487 | 34,218 |  |
| Base metal coins | 573 | 7,886 | 588 | 8,092 | 607 | 8,350 | 512 | 7,049 |  |
| ATS 50 | 11 | 156 | 13 | 174 | 14 | 192 | 15 | 200 | Following the |
| ATS 20 | 37 | 506 | 37 | 515 | 39 | 542 | 33 | 448 | introduction of |
| ATS 10 | 221 | 3,036 | 226 | 3,109 | 232 | 3,193 | 192 | 2,638 | the euro |
| ATS 5 | 146 | 2,015 | 150 | 2,065 | 155 | 2,136 | 132 | 1,819 | banknotes and |
| ATS 1 | 115 | 1,584 | 119 | 1,634 | 122 | 1,683 | 105 | 1,440 | coins on 1 <br> January 2002 |
| ATS 0.50 | 20 | 275 | 20 | 278 | 21 | 283 | 17 | 240 | January 2002, these figures are |
| ATS 0.10 | 22 | 298 | 22 | 301 | 22 | 305 | 18 | 247 | being provided |
| ATS 0.05 | 1 | 13 | 1 | 13 | 1 | 12 | 1 | 12 | solely at an |
| ATS 0.02 | neg | 4 | neg | 4 | neg | 4 | neg | 4 | aggregated euro- |
| ATS 0.01 | neg | neg | neg | neg | neg | neg | neg | neg | area level. |
| Gold and silver coins | 2,053 | 28,253 | 2,069 | 28,469 | 2,084 | 28,683 | 1,975 | 27,169 |  |
| Gold coins ${ }^{1)}$ | 814 | 11,206 | 859 | 11,823 | 900 | 12,390 | 914 | 12,578 |  |
| Bimetallic coins | 4 | 58 | 4 | 57 | 5 | 62 | 5 | 65 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| Silver coins with a gold centre ATS 1,000 | 3 | 42 | 3 | 42 | 3 | 41 | 3 | 40 |  |
| Silver coins with a gold ring ATS 500 | 1 | 16 | 1 | 16 | 1 | 16 | 1 | 15 |  |
| Silver coins with a titanium centre ATS 100 | 0 | 0 | 0 | 0 | neg | 5 | 1 | 9 |  |
| Silver coins | 1,235 | 16,989 | 1,206 | 16,589 | 1,180 | 16,231 | 1,056 | 14,526 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| ATS 500 | 662 | 9,107 | 646 | 8,884 | 631 | 8,689 | 560 | 7,704 |  |
| ATS 200 | 2 | 26 | 2 | 26 | 2 | 26 | 2 | 26 |  |
| ATS 100 | 338 | 4,651 | 329 | 4,533 | 322 | 4,429 | 287 | 3,946 |  |
| ATS 50 | 158 | 2,180 | 155 | 2,134 | 152 | 2,089 | 139 | 1,906 |  |
| ATS 25 | 75 | 1,026 | 74 | 1,012 | 73 | 998 | 69 | 944 |  |
| Total banknotes and coins issued | 14,895 | 204,962 | 16,057 | 220,950 | 16,724 | 230,131 | 12,806 | 176,210 |  |
| Banknotes and coins held by credit institutions | 2,265 | 31,163 | 2,769 | 38,104 | 2,638 | 36,295 | 2,703 | 37,196 |  |
| Banknotes and coins in circulation outside credit institutions | 12,630 | 173,799 | 13,288 | 182,846 | 14,087 | 193,836 | 10,103 | 139,013 |  |

[^26]
## Institutional framework

(end of 2002)

| Categories | $\begin{gathered} \hline \text { Number of } \\ \text { institutions }{ }^{1)} \end{gathered}$ | Number of branches ${ }^{2)}$ | Number of accounts <br> (thousands) | Number of internetlinked accounts | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | 8 | 0.4 | 2 | 5 |
| Credit institutions | 906 | 4,471 | 6,583 | nav | 40.8 |
| Postal institution | 1 | 1,917 | nav | nav | nav |
| Total | 908 | 6,396 | nav | nav | nav |
| of which: |  |  |  |  |  |
| virtual institutions | nav | nav | nav | nav | nav |
| Branches of foreign banks of which: | 18 | 6 | nav | nav | nav |
| EU-based | 17 | 4 | 34.4 | nav | 0.56 |

1) All institutions regardless of whether they offer cashless payment services.
2) The head office of an institution is not counted as a branch.

## Table 6

## Payment card functions and accepting devices

(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 6,189 | 6,984 | 7,200 | 9,109 | 9,428 |
| Number of networks | nav | nav | nav | nav | nav |
| Number of ATMs with a cash dispensing function ${ }^{1)}$ | 4,776 | 5,338 | 5,913 | 6,622 | 7,028 |
| of which: |  |  |  |  |  |
| open access | nav | nav | nav | nav | nav |
| limited access | nav | nav | nav | nav | nav |
| Volume of transactions (millions) | 91.5 | 96.1 | 101.9 | 107.0 | 109.6 |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | nav | nav | nav | nav |
| at ATMs with limited access | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | 12.45 | 13.04 | 13.50 | 14.90 | 14.60 |
| of which: |  |  |  |  |  |
| at ATMs with open access | nav | nav | nav | nav | nav |
| at ATMs with limited access | nav | nav | nav | nav | nav |
| Number of ATMs with a giro transfer function | nav | nav | nav | nav | nav |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 4,583 | 5,915 | 6,050 | 7,798 | 8,049 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks | nav | nav | nav | nav | nav |
| Number of terminals | 19,240 | 28,763 | 40,170 | 58,073 | 68,939 |
| Volume of transactions (millions) | 38.8 | 58.1 | 80.1 | 105.6 | 140.9 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (thousands) | nav | nav | nav | nav | nav |
| Value of transactions (EUR billions) | 2.00 | 3.15 | 4.52 | 5.86 | 7.56 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (EUR billions) | nav | nav | nav | nav | nav |

## Credit function ${ }^{2)}$

Cards with a credit function (thousands) ${ }^{2)}$
of which:
retailer cards (thousands)

| 1,606 | 1,672 | 1,822 | 2,049 | 2,106 |
| ---: | ---: | ---: | ---: | ---: |
| $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| nav | nav | nav | nav |  |
| 15,962 | 28,763 | 31,111 | 46,977 | 56,070 |
| 24.4 | 26.6 | 28.2 | 34.1 | 37.8 |
| $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |
| 2.60 | 2.94 | 3.29 | 4.05 | 4.43 |
| $n a v$ | $n a v$ | $n a v$ | $n a v$ | $n a v$ |

transactions with retailer cards (EUR billions)

|  |  |  | nav | nav |
| ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |
| 5,100 | 5,777 | 6,496 | 7,192 | 6,890 |
| 19,118 | 29,564 | 41,585 | 60,848 | 74,657 |
| nav | nav | nav | nav | nav |
| 1,161 | 2,212 | 3,072 | 5,080 | 17,200 |
| 9.2 | 11.7 | 15.2 | 28.5 | 132.5 |
| 227.6 | 261.7 | 321.3 | 630.0 | 1470.0 |
| 4,954 | 5,225 | 5,162 | 5,419 | 5,775 |
| 11.2 | 13.6 | 17.4 | 34.3 | 145.3 |
| 2.5 | 3.1 | 4.0 | 7.3 | 14.2 |
|  |  |  |  |  |
|  |  |  |  |  |
| nav | nav | nav | nav | nav |
| nav | nav | nav | nav | nav |
| nav | nav | nav | nav | nav |
| nav | nav | nav | nav | nav |

Number of networks
Volume of transactions (millions)
of which:
transactions with retailer cards (millions)
Value of transactions (EUR billions)
3
$a v$

## Electronic money function

Cards with an e-money function (thousands
Number of accepting terminals
Number of networks

Float (EUR millions)

## Delayed debit cards (charge cards) ${ }^{3)}$

| Cards with a delayed debit function (thousands) | nav | nav | nav | nav | nav |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Number of terminals | nav | nav | nav |  |  |
| Volume of transactions (millions) | nav | nav | nav | nav |  |
| Value of transactions (EUR billions) | nav | nav | nav | nav |  |

Value of transactions (EUR billions)
$6,628 \quad 7,635$
635

| (thousands) ${ }^{1)}$ | 6,628 | 7,635 | 7,926 | 9,832 | 10,583 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| of which: <br> cards with a combined debit, cash and |  |  |  |  |  |
| e-money function (thousands) | 5,257 | 6,100 | 6,250 | 7,777 | 8,030 |
| cards with a cheque guarantee function (thousands) | nap | nap | nap | nap | nap |

1) Estimate, rounded figures.
2) Includes delayed debit cards (charge cards).
3) See above "Credit function".

## Table 7

Payment instructions handled by selected interbank funds transfer systems:
volume of transactions
(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| ARTIS $^{1)}$ | 0.11 | 0.96 | 1.26 | 1.87 | 2.62 |
| Concentration ratio | $\mathbf{4 4 \%}$ | $\mathbf{7 5 \%}$ | $\mathbf{6 9 \%}$ | $\mathbf{6 9 \%}$ | $\mathbf{3 3 \%}$ |

1) Only electronically submitted payment orders. The figures for 1997 and 1998 include transactions from the five largest participants;
from 1999 onwards they include all transactions.

## Table 8

Payment instructions handled by selected interbank funds transfer systems:
value of transactions
(EUR billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| ARTIS $^{1)}$ | 1,332 | 4,026 | 5,061 | 4,981 | 4,810 |
| Concentration ratio | $\mathbf{6 4 \%}$ | $\mathbf{6 9 \%}$ | $\mathbf{6 9 \%}$ | $\mathbf{7 0 \%}$ | $\mathbf{6 1 \%}$ |

1) Only electronically submitted payment orders. The figures for 1997 and 1998 include transactions from the five largest participants;
from 1999 onwards they include all transactions.

## Table 9

## Indicators of the use of various cashless payment instruments:

## volume of transactions

(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques issued ${ }^{1)}$ | 22.2 | 16.5 | 12.0 | 9.9 | 6.7 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Cash withdrawals | 91.5 | 96.1 | 101.9 | 107.0 | 109.6 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by debit card | 38.8 | 58.1 | 80.1 | 105.6 | 140.9 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{2)}$ | 24.38 | 26.62 | 28.18 | 34.14 | 37.79 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{1)}$ | 479.7 | 465.1 | 498.8 | 532.8 | 480.3 |
| of which: |  |  |  |  |  |
| face-to-face | 270.7 | 248.8 | 244.0 | 238.4 | 214.3 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits ${ }^{1)}$ | 216.8 | 235.8 | 268.5 | 272.8 | 347.3 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 1.161 | 2.212 | 3.072 | 5.080 | 17.200 |
| Network-based electronic money | neg | neg | neg | neg | nav |
| Total | 874.5 | 900.4 | 992.5 | 1,067.3 | 1,139.7 |

[^27]Indicators of the use of various cashless payment instruments:

## value of transactions

(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques issued ${ }^{1)}$ | 35.2 | 27.5 | 25.7 | 22.5 | 17.4 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Cash withdrawals | 12.45 | 13.04 | 13.50 | 14.90 | 14.60 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by debit card | 2.00 | 3.15 | 4.52 | 5.86 | 7.56 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{2)}$ | 2.60 | 2.94 | 3.29 | 4.05 | 4.43 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{1)}$ | 1,014.4 | 1,081.6 | 1,258.7 | 1,235.9 | 1,105.2 |
| of which: |  |  |  |  |  |
| face-to-face | 495.9 | 332.1 | 438.2 | 449.2 | 361.8 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits ${ }^{1)}$ | 134.5 | 97.8 | 110.7 | 101.7 | 80.2 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 0.0092 | 0.0117 | 0.0152 | 0.0285 | 0.1325 |
| Network-based electronic money | neg | neg | neg | neg | 0.0029 |
| Total | 1,201.2 | 1,226.1 | 1,416.4 | 1,385.0 | 1,229.5 |

1) Excludes items initiated by banks; these data are not available.
2) Includes delayed debit cards (charge cards).

Instructions handled by trading platforms, clearing houses and securities settlement systems:
volume of transactions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Wiener Börse AG - Cash trading |  |  |  |  |  |
| Volume of trades | 889,392 | 714,728 | 622,150 | 456,137 | 357,573 |
| Wiener Börse AG - Derivatives Trading |  |  |  |  |  |
| Volume of trades | 130,199 | 71,406 | 44,895 | 37,083 | 25,804 |
| Securities settlement systems |  |  |  |  |  |
| Direct Settlement (DS) system of OeKB (settlement of transactions outside the Wiener Börse) |  |  |  |  |  |
| Volume of settlement instructions | 154,999 | 137,506 | 172,061 | 177,170 | 172,029 |
| "Arrangement" system of OeKB (settlement of transactions on the Wiener Börse) |  |  |  |  |  |
| Volume of settlement instructions | 1,569,212 | 1,429,456 | 873,224 | 624,160 | 504,400 |
| Derivative market of Wiener Börse (clearing and settlement of standardised derivative products) ${ }^{\text {1) }}$ |  |  |  |  |  |
| Volume of settlement instructions | 130,199 | 71,406 | 44,895 | 37,083 | 25,804 |

1) Database: Wiener Börse, Austrian Futures and Options Exchange (ÖTOB) until 1997.

ÖTOB was merged with the Wiener Börse in December 1997.

## Table 11b

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR millions)


1) Database: central securities depository; free-of-payment transactions are not included.
2) Since 1999 including the unregulated market (Sonstiger Handel).

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Wiener Börse AG - Cash trading | 484 | 437 | 539 | 482 | 457 |
| Banks (members) | 78 | 58 | 65 | 59 | 52 |
| of which: |  |  |  |  |  |
| domestic | 67 | 48 | 47 | 48 | 45 |
| foreign | 11 | 10 | 18 | 11 | 7 |
| Broker/dealer | 406 | 379 | 474 | 423 | 405 |
| of which: |  |  |  |  |  |
| domestic | nav | 324 | 396 | 356 | 350 |
| foreign | nav | 55 | 78 | 67 | 55 |
| Wiener Börse AG - Derivatives Trading | nap | 136 | 207 | 106 | 93 |
| Banks (members) | nap | 17 | 13 | 12 | 9 |
| of which: |  |  |  |  |  |
| domestic | nap | 7 | 7 | 6 | 5 |
| foreign | nap | 10 | 6 | 6 | 4 |
| Broker/dealer | nap | 119 | 194 | 94 | 84 |
| of which: |  |  |  |  |  |
| domestic | nap | 95 | 156 | 82 | 75 |
| foreign | nap | 24 | 38 | 12 | 9 |
| Securities settlement systems |  |  |  |  |  |
| Direct Settlement (DS) system of OeKB | 117 | 126 | 131 | 132 | 128 |
| Banks | 104 | 116 | 119 | 104 | 101 |
| of which: |  |  |  |  |  |
| domestic | 96 | 102 | 102 | 88 | 88 |
| foreign | 8 | 14 | 17 | 16 | 13 |
| Broker/dealer | 8 | 4 | 4 | 20 | 27 |
| of which: |  |  |  |  |  |
| domestic | 0 | 0 | 0 | 15 | 15 |
| foreign | 8 | 4 | 4 | 5 | 4 |
| Foreign CSDs | 5 | 6 | 8 | 8 | 8 |
| "Arrangement" system of OeKB | 71 | 58 | 63 | 63 | 57 |
| Banks | 64 | 53 | 58 | 58 | 52 |
| of which: |  |  |  |  |  |
| domestic | 63 | 50 | 48 | 48 | 44 |
| foreign | 1 | 3 | 10 | 10 | 8 |
| Broker/dealer | 7 | 5 | 5 | 5 | 5 |
| of which: |  |  |  |  |  |
| domestic | 7 | 5 | 5 | 5 | 5 |
| foreign | 0 | 0 | 0 | 0 | 0 |
| Derivative market of Wiener Börse | nap | 136 | 207 | 106 | 93 |
| Banks | nap | 17 | 13 | 12 | 9 |
| of which: |  |  |  |  |  |
| domestic | nap | 7 | 7 | 6 | 5 |
| foreign | nap | 10 | 6 | 6 | 4 |
| Broker/dealer | nap | 119 | 194 | 94 | 84 |
| of which: |  |  |  |  |  |
| domestic | nap | 95 | 156 | 82 | 75 |
| $\underline{\text { foreign }}$ | nap | 24 | 38 | 12 | 9 |

(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Wiener Börse AG - Cash trading |  |  |  |  |  |
| Value of stocks listed (EUR billions) ${ }^{1)}$ | 29 | 32 | 31 | 28 | 32 |
| Value of other securities listed (EUR billions) ${ }^{2}$ | 105 | 112 | 122 | 124 | 151 |
| Number of stocks listed | 112 | 113 | 111 | 114 | 103 |
| Number of other securities listed | 1,450 | 3,385 | 3,267 | 3,599 | 3,300 |
| Direct Settlement (DS) system of OeKB (settlement of transactions outside the Wiener Börse) |  |  |  |  |  |
| Value of stocks issued (EUR billions) ${ }^{3)}$ | nav | nav | nav | nav | nav |
| Value of other securities issued (EUR billions) ${ }^{4)}$ | 110 | 127 | 146 | 153 | 159 |
| Number of stocks plus other securities issued | 4,965 | 5,855 | 8,832 | 9,355 | 9,005 |
| "Arrangement" system of OeKB (settlement of transactions on the Wiener Börse) |  |  |  |  |  |
| Value of stocks listed (EUR billions) | 29 | 32 | 31 | 28 | 30 |
| Value of other securities listed (EUR billions) | 105 | 112 | 122 | 124 | 151 |
| Number of stocks listed | 112 | 113 | 111 | 114 | 103 |
| Number of other securities listed | 1,450 | 3,385 | 3,267 | 3,599 | 3,300 |

1) Market capitalisation of domestic stocks listed on the official and semi-official market.
2) Market capitalisation of bonds listed on the official and semi-official market.
3) Only units (Stück) available. 1999: 1,977,140,102 units; 2000: 4,771,169,332 units; 2001: 5,574,237,118 units; 2002: 5,828,701,423 units.
4) Bonds: nominal value.

Table 11e
Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Name of system | nap | nap | nap | nap | nap |
| Netting ratio for cash over year | nap | nap | nap | nap | nap |
| Netting ratio for securities over year | nap | nap | nap | nap | nap |

## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 62 | 47 | 47 | 48 | 48 |
| of which live | 62 | 47 | 47 | 48 | 48 |
| Sub-members | 17 | 16 | 18 | 23 | 20 |
| of which live | 17 | 16 | 18 | 23 | 20 |
| Participants | 5 | 22 | 23 | 21 | 22 |
| of which live | 4 | 22 | 22 | 21 | 20 |
| Total users | 84 | 85 | 88 | 92 | 90 |
| of which live | 83 | 85 | 87 | 92 | 88 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent | $15,888,958$ | $16,123,133$ | $18,239,371$ | $19,150,002$ | $20,157,143$ |
| of which: |  |  |  |  |  |
| category I | $5,838,867$ | $7,371,589$ | $7,643,028$ | $7,899,372$ | $8,347,291$ |
| category II | $3,762,443$ | $2,762,383$ | $2,911,576$ | $2,895,008$ | $2,976,387$ |
| Total messages received | $13,515,128$ | $14,689,810$ | $17,057,021$ | $17,735,937$ | $18,715,649$ |
| of which: |  |  |  |  |  |
| category I | $4,850,305$ | $6,131,220$ | $6,248,076$ | $6,554,289$ | $7,052,235$ |
| category II | $2,447,766$ | $2,000,524$ | $2,195,954$ | $1,961,646$ | $2,140,393$ |
| Domestic traffic | $3,826,572$ | $3,925,717$ | $4,342,000$ | $4,146,215$ | $4,028,373$ |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{1)}$ | $941,235,088$ | $1,076,490,597$ | $1,298,668,103$ | $1,533,906,047$ | $1,817,443,994$ |

[^28]Basic statistical data

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 10,129 | 10,174 | 10,231 | 10,299 | 10,351 |
| GDP (ECU/EUR billions) ${ }^{1)}$ | 100.9 | 107.7 | 115.5 | 123.1 | 129.3 |
| GDP per capita (ECU/EUR) ${ }^{1)}$ | 9,964 | 10,590 | 11,294 | 11,948 | 12,490 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2}$ | 200.48 | 200.482 | 200.482 | 200.482 | 200.482 |
| average ${ }^{2)}$ | 201.70 | 200.482 | 200.482 | 200.482 | 200.482 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

Settlement media used by non-banks
(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 4.6 | 5.6 | 5.4 | 4.5 | nap ${ }^{1 /}$ |
| Transferable deposits | 32.7 | 38.3 | 41.4 | 46.0 | 45.4 |
| of which held by: |  |  |  |  |  |
| households | 18.7 | 22.0 | 23.1 | 25.9 | 25.5 |
| corporate sector | 9.8 | 11.2 | 12.7 | 13.7 | 12.8 |
| other | 4.2 | 5.2 | 5.6 | 6.4 | 7.1 |
| Other | 0.6 | 1.3 | 0.7 | 0.6 | 0 |
| Narrow money supply (M1) | 37.9 | 45.2 | 47.6 | 51.0 | nap ${ }^{1)}$ |
| Transferable deposits in foreign currencies | 3.3 | 4.1 | 3.3 | 3.1 | 2.2 |
| Outstanding value on electronic money schemes of which: | 0.002 | 0.001 | 0.001 | 0.003 | 0.0004 |
| on card-based products | 0.002 | 0.001 | 0.0009 | 0.0026 | 0.0004 |
| on network-based products | nap | nap | nap | nap | 0 |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.

## Table 3

## Settlement media used by deposit-taking institutions

(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank ${ }^{1)}$ | 2.6 | 2.7 | 3.1 | 3.2 | 3.3 |
| of which: |  |  |  |  |  |
| required reserves | 2.5 | 2.7 | 3.1 | 3.2 | 3.3 |
| free reserves held at central bank | 0.002 | 0.011 | 0.010 | 0.011 | 0.007 |
| Transferable balances held at other banks | 1.6 | 2.3 | 2.6 | 1.3 | 1.7 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank ${ }^{2)}$ | 1.2 | 2.4 | 3.3 | 2.2 | 1.0 |

[^29]2) Only liquidity providing operations (end-of-year data).

Banknotes and coins
(end of year, total value, EUR billions and PTE billions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | PTE | EUR | PTE | EUR | PTE | EUR | PTE | EUR PTE |
| Total banknotes issued | 5.08 | 1,018.8 | 6.93 | 1,389.9 | 6.20 | 1,243.3 | 5.59 | 1,120.3 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| PTE 10,000 | 1.46 | 292.7 | 2.00 | 401.4 | 1.84 | 368.5 | 1.59 | 318.4 |  |
| PTE 5,000 | 2.85 | 571.6 | 3.94 | 789.6 | 3.48 | 697.0 | 3.15 | 631.1 |  |
| PTE 2,000 | 0.40 | 80.6 | 0.47 | 95.2 | 0.38 | 77.1 | 0.38 | 77.0 |  |
| PTE 1,000 | 0.29 | 59.1 | 0.44 | 87.8 | 0.42 | 84.1 | 0.39 | 78.6 |  |
| PTE 500 | 0.07 | 14.8 | 0.08 | 15.9 | 0.08 | 16.6 | 0.08 | 15.2 | Following the |
| Total coins issued | 0.31 | 63.1 | 0.34 | 68.3 | 0.35 | 71.1 | 0.34 | 67.9 | introduction of |
| of which: |  |  |  |  |  |  |  |  | the euro |
| PTE 200 | 0.07 | 13.4 | 0.07 | 14.6 | 0.08 | 15.2 | 0.07 | 14.5 | banknotes and |
| PTE 100 | 0.08 | 15.9 | 0.09 | 17.1 | 0.09 | 17.7 | 0.09 | 17.5 | coins on 1 |
| PTE 50 | 0.03 | 5.6 | 0.03 | 6.2 | 0.03 | 6.2 | 0.03 | 5.9 | January 2002, |
| PTE 20 | 0.02 | 4.3 | 0.02 | 4.7 | 0.02 | 4.9 | 0.02 | 4.8 | these figures are |
| PTE 10 | 0.01 | 1.7 | 0.01 | 2.0 | 0.01 | 2.0 | 0.01 | 2.0 | being provided |
| PTE 5 | 0.01 | 1.8 | 0.01 | 2.0 | 0.01 | 2.0 | 0.01 | 2.0 | solely at an |
| PTE 2.5 | 0.01 | 1.2 | nap | nap | nap | nap | nap | nap | agreegated euro- |
| PTE 1 | 0.00 | 0.4 | 0.00 | 0.4 | 0.00 | 0.5 | 0.00 | 0.5 | area level. |
| PTE 0.5 | 0.00 | 0.1 | nap | nap | nap | nap | nap | nap |  |
| Commemorative | 0.09 | 18.7 | 0.11 | 21.3 | 0.11 | 22.7 | 0.10 | 20.9 |  |
| Total banknotes and coins issued | 5.40 | 1,081.9 | 7.27 | 1,458.2 | 6.56 | 1,314.4 | 5.93 | 1,188.2 |  |
| Banknotes and coins held by credit institutions | 0.83 | 167.1 | 1.65 | 330.4 | 1.16 | 231.9 | 1.49 | 299.1 |  |
| Banknotes and coins in circulation outside credit institutions | 4.56 | 914.8 | 5.62 | 1,126.7 | 5.39 | 1,081.0 | 4.45 | 892.3 |  |

Institutional framework
(end of 2002)

| Categories | Number of <br> institutions | Number of <br> branches | Number of <br> accounts <br> (thousands) | Number of <br> internet-linked <br> accounts <br> (thousands) | Value of accounts <br> (EUR billions) |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Central bank | 1 | 11 | nap | nap | nap |
| Commercial banks | 65 | 5,083 | $20,429.8$ | $1,209.8$ | 43.2 |
| Mutual agricultural credit banks and savings banks | 137 | 637 | $1,680.9$ | nap | 2.2 |
| Post office | 1 | 740 | 21.0 | nap | 0.005 |
| Treasury | 1 | 1 | nap | nap | nap |
| Total | 205 | 6,472 | $22,131.7$ | $1,209.8$ | 45.4 |
| of which virtual institutions | $n a p$ | $n a p$ | $n a p$ | $n a p$ | $n a p$ |
| Branches of foreign banks | 20 | 101 | 67.0 | 3.7 | 0.73 |
| of which EU-based | 19 | 100 | 61.0 | 3.7 | 0.73 |

1) Number of accounts relating to internet services (credit transfers, payment of bills etc. carried out via the internet).

## Table 6

Payment card functions and accepting devices
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 7,911 | 9,071 | 9,876 | 10,075 | 10,499 |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 7,081 | 8,506 | 9,701 | 10,524 | 11,117 |
| open access | 5,869 | 6,831 | 7,864 | 8,482 | 9,032 |
| limited access | 1,212 | 1,675 | 1,837 | 2,042 | 2,085 |
| Volume of transactions (millions) ${ }^{1)}$ | 260.3 | 289.0 | 323.2 | 363.4 | 395 |
| at ATMs with open access | 193.1 | 255.5 | 290.4 | 328.2 | 358.8 |
| at ATMs with limited access | 31.0 | 33.5 | 32.7 | 35.2 | 36.5 |
| of which cash withdrawals | 223.0 | 252.0 | 274.6 | 300.1 | 322.8 |
| Value of transactions (EUR billions) ${ }^{1)}$ | 17.4 | 20.3 | 22.8 | 24.9 | 31.3 |
| at ATMs with open access | 12.6 | 14.1 | 16.0 | 17.9 | 20.1 |
| at ATMs with limited access | 4.9 | 6.2 | 6.8 | 7.0 | 11.2 |
| of which cash withdrawals | 12.6 | 14.6 | 15.9 | 17.6 | 19.6 |
| Number of ATMs with a giro transfer function | nav | nav | nav | nav | nav |
| Volume of transactions | nav | nav | nav | nav | nav |
| Value of transactions | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 7,911 | 9,071 | 9,876 | 10,075 | 10,499 |
| of which: |  |  |  |  |  |
| retailer cards | nap | nap | nap | nap | nap |
| Number of terminals | 70,549 | 81,017 | 91,285 | 103,575 | 113,654 |
| Volume of transactions (millions) ${ }^{2)}$ | 296.9 | 370.2 | 452.7 | 527.5 | 600 |
| of which: |  |  |  |  |  |
| transactions with retailer cards | nap | nap | nap | nap | nap |
| Value of transactions (EUR billions) ${ }^{2)}$ | 8.4 | 10.3 | 13.0 | 14.8 | 18 |
| of which: |  |  |  |  |  |
| transactions with retailer cards | nap | nap | nap | nap | nap |
| Credit function |  |  |  |  |  |
| Cards with a credit function (thousands) | 2,572 | 3,018 | 3,051 | 3,321 | 3,844 |
| of which retailer cards | 296 | 364 | 460 | 406 | 450.7 |
| Number of terminals | 70,549 | 81,017 | 91,285 | 103,575 | 113,654 |


| Volume of transactions (millions) ${ }^{3)}$ | 118.5 | 157.7 | 197.7 | 250.7 | 260 | PORTUGAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| of which: |  |  |  |  |  |  |
| transactions with retailer cards | 12.0 | 14.6 | 17.8 | 36.7 | 21 |  |
| Value of transactions (EUR billions) ${ }^{3)}$ | 4.7 | 6.1 | 7.7 | 8.8 | 10 |  |
| of which: |  |  |  |  |  |  |
| transactions with retailer cards | 0.3 | 0.4 | 0.6 | 1.3 | 0.8 |  |
| Electronic money function |  |  |  |  |  |  |
| Cards with an e-money function (thousands) ${ }^{4)}$ | 411 | 3,400 | 3,315 | 3,563 | 3,635 |  |
| Number of terminals accepting the card | 72,429 | 83,098 | 129,184 | 129,184 | 143,834 |  |
| Number of purchase transactions (thousands) | 5,128 | 4,958 | 4,791 | 3,172 | 884 |  |
| Value of purchase transactions (EUR millions) | 9.5 | 6.0 | 4.6 | 17.0 | nav |  |
| Number of loading transactions (thousands) | 572.0 | 462.0 | 378.0 | 276.0 | 131.0 |  |
| Value of money loaded (EUR millions) | 9.1 | 6.1 | 4.5 | 3.2 | 1.7 |  |
| Float (EUR millions) | 1.9 | 1.2 | 0.9 | 0.5 | 0.4 |  |
| Memorandum item: |  |  |  |  |  |  |
| Total number of cards in circulation (thousands) of which: | 9,725 | 14,112 | 15,046 | 15,586 | 16,152 |  |
| cards with a credit function | 1,107 | 1,276 | 1,393 | 1,537 | 1,561 |  |
| cards with a debit function | 6,490 | 7,676 | 8,648 | 8,699 | 8,670 |  |
| cards with a combined credit and debit function cards with combined debit and | 1,169 | 1,377 | 1,197 | 1,373 | 1,826 |  |
| e-money function | nav | 18 | 31 | 3 | 3 |  |
| cards with an e-money function ${ }^{4)}$ | 411 | 3,400 | 3,315 | 3,563 | 3,635 |  |
| cards with a credit function for internet |  |  |  |  |  |  |
| payments | nap | nap | 1 | 5 | 6 |  |
| cards with a credit function issued by retailers | 296 | 364 | 460 | 406 | 451 |  |
| cards with a cheque guarantee function | 326 | 411 | 177 | 154 | 182 |  |

1) Includes all transactions at ATM terminals, e.g. cash withdrawals, payment of utility bills, giro transfers and deposits.
2) Also including credit transactions.
3) Also including debit transactions.
4) Data before 1999 show number of cards which had been loaded at least once.

## Table 7

Payment instructions handled by selected interbank funds transfer systems:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| GROSS SETTLEMENT SYSTEMS |  |  |  |  |  |
| SPGT ${ }^{2), 3)}$ | 0.5 | 0.5 | 0.5 | 0.5 | 0.9 |
| SLOD | 0.03 | 0.02 | 0.02 | 0.02 | 0.03 |
| NET SETTLEMENT SYSTEMS |  |  |  |  |  |
| SICOI | 767.6 | 871.7 | 971.1 | 1,100.7 | 1,188.4 |
| Automated Clearing |  |  |  |  |  |
| CHEQUES | 244.2 | 247.0 | 240.4 | 229.0 | 210.8 |
| TEI | 16.8 | 19.3 | 22.4 | 25.4 | 30.6 |
| MULTIBANCO | 503.5 | 601.7 | 702.9 | 839.9 | 940.0 |
| EFEITOS (Bills of exchange) | 3.1 | 3.7 | 5.4 | 5.9 | 5.6 |
| SDD - Direct Debits | nap | nap | nap | 0.5 | 1.4 |
| Traditional clearing ${ }^{4)}$ | 3.0 | nap | nap | nap | nap |
| CHEQUES | 2.3 | nap | nap | nap | nap |
| Other ${ }^{5}$ | 0.7 | nap | nap | nap | nap |
| Concentration ratio ${ }^{6}$ |  |  |  |  |  |
| CHEQUES | nav | 54.2\% | 52.5\% | 61.4\% | 67.9\% |
| TEI | nav | 56.8\% | 68.5\% | 64.2\% | 77.4\% |
| MULTIBANCO | nav | nav | nav | nav | nav |


| EFEITOS (Bills of exchange) |
| :--- |
| SDD - Direct Debits |

## Table 8

Payment instructions handled by selected interbank funds transfer systems:
value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| GROSS SETTLEMENT SYSTEMS |  |  |  |  |  |
| SPGT ${ }^{2), 3)}$ | 4,539.9 | 2,324.5 | 2,285.8 | 2,208.7 | 2,325.3 |
| SLOD | 41.9 | 38.3 | 53.7 | 56.7 | 49.1 |
| NET SETTLEMENT SYSTEMS |  |  |  |  |  |
| SICOI | 372.5 | 323.0 | 348.8 | 361.0 | 308.5 |
| Automated Clearing |  |  |  |  |  |
| CHEQUES | 291.8 | 250.5 | 264.6 | 262.8 | 215.3 |
| TEI | 57.9 | 45.9 | 52.7 | 58.6 | 48.3 |
| MULTIBANCO | 19.0 | 22.6 | 27.1 | 34.8 | 40.2 |
| EFEITOS (Bills of exchange) | 3.8 | 4.0 | 4.5 | 4.6 | 4.2 |
| SDD - Direct Debits | nap | nap | nap | 0.2 | 0.4 |
| Traditional clearing ${ }^{4)}$ | 3.0 | nap | nap | nap | nap |
| CHEQUES | 2.9 | nap | nap | nap | nap |
| Other ${ }^{5}$ | 0.1 | nap | nap | nap | nap |
| Concentration ratio ${ }^{6}$ |  |  |  |  |  |
| CHEQUES | nav | 50.0\% | 53.1\% | 57.4\% | 64.5\% |
| TEI | nav | 45.8\% | 65.6\% | 63.3\% | 72.7\% |
| MULTIBANCO | nav | nav | nav | nav |  |
| EFEITOS (Bills of Exchange) | nav | 56.6\% | 56.2\% | 63.3\% | 67.7\% |
| SDD - Direct Debits | nav | nav | nav | 78.6\% | 79.3\% |

1) The table contains both customer and interbank transactions.
2) Received TARGET payments are not included, otherwise the figures would be as follows: 1999: 3,096; 2000: 3,120; 2001: 3,127; 2002: 3,326
3) Also includes transactions for $S L O D$, which are settled via $S P G T$.
4) Closed on 30 June 1998.
5) Mainly payment transfers.
6) Market share of the five largest payment system service providers; based on the total value of transactions.

## Table 9

Indicators of use of various cashless payment instruments:
volume of transactions ${ }^{1)}$
(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Volume of transactions | 722.0 | 835.7 | 945.4 | $1,015.6$ | $1,080.3$ |
| Cheques | 285.9 | 283.5 | 272.9 | 273.6 | 258.8 |
| of which truncated | 229.9 | 238.0 | 231.3 | 222.0 | 206.5 |
| of which: |  |  |  |  |  |
| face-to-face | 285.9 | 283.5 | 272.9 | 273.6 | 258.8 |
| via PC or other terminal | nap | nap | nap | nap | nap |


| telebanking | nap | nap | nap | nap | nap | PORTUGAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| via mobile phone | nap | nap | nap | nap | nap |  |
| Payments by debit and credit cards ${ }^{2}$ | 315.8 | 392.0 | 475.9 | 569.3 | 625.6 |  |
| Payments by debit card ${ }^{2)}$ of which: | 296.9 | 370.2 | 452.7 | 527.5 | 600.5 |  |
| face-to-face | 296.9 | 370.2 | 452.7 | 527.5 | 600.5 |  |
| via PC or other terminal | nap | nap | nap | nap | nap |  |
| telebanking | nap | nap | nap | nap | nap |  |
| via mobile phone | nap | nap | nap | nap | nap |  |
| Payments by credit card ${ }^{2)}$ of which: | 109.8 | 136.2 | 171.8 | 223.4 | 247.9 |  |
| face-to-face | 109.8 | 136.2 | 171.8 | 223.4 | 247.9 |  |
| via PC or other terminal | nap | nap | nap | nap | nap |  |
| telebanking | nap | nap | nap | nap | nap |  |
| via mobile phone | nap | nap | nap | nap | nap |  |
| Credit transfers ${ }^{3)}$ of which: | 45.1 | 52.0 | 72.8 | 44.6 | 67.4 |  |
| face-to-face | 45.1 | 52.0 | 71.4 | 41.4 | 58.6 |  |
| via PC or other terminal | nav | nav | 1.0 | 2.8 | 7.2 |  |
| telebanking | nav | nav | 0.4 | 0.5 | 1.5 |  |
| via mobile phone | nav | nav | neg | neg | 0.1 |  |
| Direct debits of which: | 66.1 | 98.6 | 113.3 | 119.1 | 121.5 |  |
| face-to-face | 66.1 | 98.6 | 113.3 | 119.1 | 121.5 |  |
| via PC or other terminal | nap | nap | nap | nap | nap |  |
| telebanking | nap | nap | nap | nap | nap |  |
| via mobile phone | nap | nap | nap | nap | nap |  |
| Bills of exchange of which: | 3.9 | 4.6 | 5.6 | 5.9 | 6.1 |  |
| face-to-face | 3.9 | 4.6 | 5.6 | 5.9 | 6.1 |  |
| via PC or other terminal | nap | nap | nap | nap | nap |  |
| telebanking | nap | nap | nap | nap | nap |  |
| via mobile phone | nap | nap | nap | nap | nap |  |
| Card based electronic money | 5.1 | 5.0 | 4.8 | 3.2 | 0.9 |  |
| Network based electronic money | nap | nap | nap | nap | nap |  |

1) This table contains all customer transactions irrespective of whether they are processed intra- or interbank.
2) Some of the card issuers do not provide data on transactions by type of function.
3) Includes items initiated by banks (million transactions): 1998-1999:- nav; 2000: 0.5; 2001: 0.5; 2002: 0.5 .

## Table 10

Indicators of use of various cashless payment instruments:
value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Value of transactions | 5,210.4 | 2,905.1 | 2,832.3 | 2,736.1 | 2,825.4 |
| Cheques | 351.6 | 384.8 | 424.7 | 427.1 | 395.2 |
| of which truncated of which: | 86.1 | 174.9 | 195.3 | 229.4 | 238.8 |
| face-to-face | 351.6 | 384.8 | 424.7 | 427.1 | 395.2 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit and credit cards ${ }^{2)}$ | 9.4 | 11.5 | 14.2 | 16.7 | 18.8 |
| Payments by debit cards ${ }^{2}$ of which: | 8.4 | 10.3 | 13.0 | 14.8 | 17.5 |
| face-to-face | 8.4 | 10.3 | 13.0 | 14.8 | 17.5 |
| via PC or other terminal | nap | nap | nap | nap | nap |


| telebanking | nap | nap | nap | nap | nap |
| :---: | :---: | :---: | :---: | :---: | :---: |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by credit cards ${ }^{2)}$ of which: | 4.7 | 5.1 | 6.4 | 9.2 | 10.4 |
| face-to-face | 4.7 | 5.1 | 6.4 | 9.2 | 10.4 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Credit transfers ${ }^{3)}$ of which: | 4,818.1 | 2,474.9 | 2,358.5 | 2,256.6 | 2,381.8 |
| face-to-face | 4,818.1 | 2,474.9 | 2,358.5 | 2,256.6 | 2,381.1 |
| via PC or other terminal | nav | nav | 0.2 | 0.5 | 0.7 |
| telebanking | nav | nav | neg | nav | nav |
| via mobile phone | nav | nav | neg | nav | nav |
| Direct debits of which: | 23.6 | 25.7 | 29.4 | 30.5 | 22.8 |
| face-to-face | 23.6 | 25.7 | 29.4 | 30.5 | 22.8 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Bills of exchange of which: | 7.7 | 8.2 | 5.5 | 5.1 | 6.9 |
| face-to-face | 7.7 | 8.2 | 5.5 | 5.1 | 6.9 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Card based electronic money | 0.010 | 0.006 | 0.005 | 0.003 | nav |
| Network based electronic money | nap | nap | nap | nap | nap |

1) This table contains all customer transactions irrespective of whether they are processed intra- or interbank.
2) Some of the card issuers do not provide data on transactions by type of function.
3) Includes items initiated by banks (EUR billion): 1998-1999: nav; 2000: 1,963; 2001: 1,866; 2002: 2,040.

## Table 11a

Instructions handled by trading platforms, clearing houses and securities settlement systems: volume of transactions
(thousands)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| LIST - Lisbon Trading |  |  |  |  |  |
| Volume of trades | 2,407.2 | 2,518.0 | 4,099.1 | 2,848.0 | nav |
| MTS Portugal - Trading for Port.Gov.Sec. |  |  |  |  |  |
| Volume of trades | nap | nap | nav | 18.3 | 16.9 |
| SEND (Derivatives market) |  |  |  |  |  |
| Number of contracts traded | 3,154.0 | 1,478.0 | 4,526.0 | 4,697.0 | nav |
| INTERBOLSA |  |  |  |  |  |
| Volume of settlement instructions | 4,773.0 | 5,174.0 | 8,652.0 | 6,106.9 | 2,375.5 |
| SITEME |  |  |  |  |  |
| Volume of settlement instructions | 1.1 | 0.8 | 0.7 | 0.3 | 0.3 |
| of which central bank refinancing | 1.0 | 0.7 | 0.4 | 0.2 | 0.1 |

Table 11b
Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| LIST - Lisbon Trading |  |  |  |  |  |
| Value of trades | 49.4 | 42.1 | 62.6 | 33.2 | nav |
| MTS Portugal - Trading for Port.Gov.Sec. |  |  |  |  |  |
| Value of trades | nap | nap | 21.7 | 106.5 | 111.2 |
| SEND (Derivatives market) |  |  |  |  |  |
| Value of contracts traded | 67.0 | 21.8 | 13.0 | 7.1 | nav |
| INTERBOLSA |  |  |  |  |  |
| Value of settlement instructions | 180.4 | 227.0 | 359.5 | 33.2 | 37.1 |
| SITEME |  |  |  |  |  |
| Value of settlement instructions | 23.8 | 13.5 | 13.7 | 10.2 | 5.4 |
| of which central bank refinancing | 22.8 | 12.9 | 11.5 | 7.0 | 1.4 |

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| LIST - Lisbon Trading | 26 | 25 | 26 | 25 | nav |
| Banks | nap | nap | nap | 2 | nav |
| of which: |  |  |  |  |  |
| domestic | nap | nap | nap | 2 | nav |
| foreign | nap | nap | nap | 0 | nav |
| Brokers/dealers | 26 | 25 | 26 | 23 | nav |
| of which: |  |  |  |  |  |
| domestic | 26 | 25 | 25 | 22 | nav |
| foreign | 0 | 0 | 1 | 1 | nav |
| Others | nap | nap | nap | nap | nap |
| MTS Portugal - Trading for Port.Gov.Sec. | nap | nap | 16 | 19 | 21 |
| Banks | nap | nap | 16 | 19 | 21 |
| of which: |  |  |  |  |  |
| domestic | nap | nap | 5 | 5 | 5 |
| foreign | nap | nap | 11 | 14 | 16 |
| SEND (Derivatives market) | 33 | 37 | 36 | 26 | nav |
| Banks | 17 | 21 | 19 | 10 | nav |
| of which: |  |  |  |  |  |
| domestic | 17 | 21 | 19 | 9 | nav |
| foreign | 0 | 0 | 0 | 1 | nav |
| Brokers/dealers | 16 | 16 | 17 | 9 | nav |
| of which: |  |  |  |  |  |
| domestic | 16 | 16 | 16 | 8 | nav |
| foreign | 0 | 0 | 1 | 1 | nav |
| Others | nap | nap | nap | nap | nap |
| Clearing systems |  |  |  |  |  |
| SEND (Derivatives market) | 19 | 22 | 20 | 16 | nav |
| Banks | 17 | 20 | 19 | 16 | nav |
| of which: |  |  |  |  |  |
| domestic | 17 | 20 | 19 | 14 | nav |
| foreign | 0 | 0 | 0 | 2 | nav |
| Brokers/dealers | 2 | 2 | 1 | 0 | nav |
| of which: |  |  |  |  |  |
| domestic | 2 | 2 | 1 | 0 | nav |
| foreign | 0 | 0 | 0 | 0 | nav |
| Others | nap | nap | nap | nap | nap |


| Securities settlement systems |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| INTERBOLSA | 57 | 64 | 66 | 66 | 55 |
| Banks | 35 | 38 | 36 | 36 | 37 |
| of which: |  |  |  |  |  |
| domestic | 35 | 37 | 34 | 34 | 35 |
| foreign | 0 | 1 | 2 | 2 | 2 |
| Brokers/dealers | 20 | 24 | 27 | 27 | 15 |
| of which: |  |  |  |  |  |
| domestic | 20 | 24 | 27 | 27 | 15 |
| foreign | 0 | 0 | 0 | 0 | 0 |
| Others: | 2 | 2 | 3 | 3 | 3 |
| Public Debt Management Office (IGCP) | 1 | 1 | 1 | 1 | 1 |
| Banco de Portugal | 1 | 1 | 1 | 1 | 1 |
| Investor Compensation System | nap | nap | 1 | 1 | 1 |
| SITEME | 79 | 56 | 51 | 49 | 48 |
| Banks | 47 | 48 | 42 | 40 | 40 |
| of which: |  |  |  |  |  |
| domestic | 38 | 40 | 36 | 34 | 34 |
| foreign | 9 | 8 | 6 | 6 | 6 |
| Brokers/dealers | 5 | 0 | 0 | 0 | 0 |
| of which: |  |  |  |  |  |
| domestic | 5 | nap | nap | nap | nap |
| foreign | 0 | nap | nap | nap | nap |
| Others | 27 | 8 | 9 | 9 | 8 |
| of which: |  |  |  |  |  |
| Leasing Companies | 11 | 0 | 0 | 0 | 0 |

## Table 11d

## Outstanding securities

(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| LIST - Lisbon Trading |  |  |  |  |  |
| Value of securities listed (EUR millions) | 96,757 | 116,377 | 170,815 | 155,991 | nav |
| Number of securities listed | 118 | 239 | 193 | 147 | nav |
| MTS Portugal - Trading for Port.Gov.Sec. |  |  |  |  |  |
| Value of securities listed (EUR millions) | nap | nap | 39.19 | 44.46 | 52.93 |
| Number of securities listed | nap | nap | 18 | 16 | 15 |
| SEND (Derivatives market) |  |  |  |  |  |
| Number of contracts (futures ans options) | 9 | 10 | 10 | 14 | nav |
| INTERBOLSA |  |  |  |  |  |
| Value of securities issued (EUR millions) | nap | nap | nap | nap | nap |
| Number of securities listed | nap | nap | nap | nap | nap |
| Value of securities registered (EUR millions) | 71,572 | 83,670 | 93,617 | 96,327 | 106,133 |
| Number of securities registered | 1,140 | 1,264 | 1,476 | 1,703 | 1,629 |
| SITEME |  |  |  |  |  |
| Value of stocks issued (EUR millions) | nap | nap | nap | nap | nap |
| Value of other securities issued (EUR millions) | 8,599 | 4,574 | 3,784 | 2,939 | 2,029 |
| Number of stocks issued | nap | nap | nap | nap | nap |
| Number of other securities issued | 69 | 5 | 4 | 3 | 2 |

## Table 11e

Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| INTERBOLSA |  |  |  |  |
| Netting ratio for cash over year | $23 \%$ | $19 \%$ | $29 \%$ | $55 \%$ |
| Netting ratio for securities over year | $73 \%$ | $87 \%$ | $90 \%$ | $78 \%$ |

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 28 | 26 | 25 | 22 | 24 |
| of which live | 28 | 26 | 24 | 22 | 24 |
| Sub-members | 16 | 17 | 19 | 22 | 21 |
| of which live | 16 | 17 | 18 | 21 | 21 |
| Participants | 3 | 8 | 8 | 9 | 8 |
| of which live | 3 | 8 | 8 | 9 | 8 |
| Total users | 47 | 51 | 52 | 53 | 53 |
| of which live | 47 | 51 | 50 | 52 | 53 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

## Table 13

SWIFT message flows to/from domestic users

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total messages sent | 5,658,690 | 5,511,820 | 5,717,725 | 6,163,065 | 6,622,154 |
| of which: |  |  |  |  |  |
| category I | 1,414,573 | 1,718,528 | 1,793,346 | 1,882,690 | 1,944,950 |
| category II | 1,079,595 | 739,986 | 701,773 | 659,642 | 624,851 |
| Total messages received | 4,962,798 | 4,622,331 | 4,757,684 | 4,937,245 | 5,195,494 |
| of which: |  |  |  |  |  |
| category I | 1,337,987 | 1,619,029 | 1,757,900 | 1,957,767 | 2,161,005 |
| category II | 824,781 | 363,905 | 329,329 | 308,320 | 262,932 |
| Domestic traffic | 418,400 | 307,703 | 300,786 | 285,276 | 344,641 |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{1)}$ | 941,235,088 | 1,076,490,597 | 1,298,668,103 | 1,533,906,047 | 1,817,443,994 |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Population (thousands) | 5,153 | 5,165 | 5,176 | 5,188 | 5,201 |
| GDP (EUR billions) ${ }^{1)}$ | 116.0 | 120.5 | 130.1 | 135.2 | 139.7 |
| GDP per capita (EUR) ${ }^{1)}$ | 22,505 | 23,327 | 25,144 | 26,066 | 26,863 |
| Exchange rate (domestic currency vis-à-vis ECU/EUR): |  |  |  |  |  |
| end of year ${ }^{2 \prime}$ | 5.94573 | 5.94573 | 5.94573 | 5.94573 | 5.94573 |
| average ${ }^{2)}$ | 5.98250 | 5.94573 | 5.94573 | 5.94573 | 5.94573 |

1) In all tables, the irrevocable conversion rate to the euro has been used for 1998 data.
2) Irrevocable conversion rates were adopted with the introduction of the euro on 1 January 1999.

## Table 2

Settlement media used by non-banks
(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 2.5 | 2.8 | 2.9 | 2.5 | nap ${ }^{1)}$ |
| Transferable deposits | 35.6 | 38.3 | 37.1 | 39.0 | 40.0 |
| Narrow money supply (M1) | 38.1 | 41.1 | 40.0 | 41.5 | nap ${ }^{1)}$ |
| Memorandum items: |  |  |  |  |  |
| Broad money supply | 57.5 | 61.3 | 61.2 | 64.4 | $71.2^{2)}$ |
| Transferable deposits in foreign currencies | 1.8 | 1.3 | 1.2 | 1.8 | 1.4 |
| Outstanding value on e-money schemes | 0.0005 | 0.0006 | 0.0008 | 0.0010 | 0.0012 |
| of which: |  |  |  |  |  |
| on card-based products | 0.0005 | 0.0006 | 0.0008 | 0.0010 | 0.0012 |
| on network-based products | nav | nav | nav | nav | nav |

1) Due to banknote migration, data are available only at an aggregated euro area level, not for individual euro area countries.
2) Excluding currency in circulation. This figure is not comparable with those reported in previous years.

## Table 3

Settlement media used by banks
(end of year, EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | 2.2 | 4.9 | 2.5 | 3.8 | 3.8 |
| of which: |  |  |  |  |  |
| required reserves | 1.2 | 1.7 | 1.7 | 2.0 | 2.0 |
| free reserves | 1.0 | 3.2 | 0.8 | 1.8 | 1.8 |
| Transferable balances held at other banks | 0.5 | 0.5 | 0.6 | 1.0 | 0.7 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank ${ }^{1)}$ | 3.2 | 6.5 | 4.7 | 3.4 | 4.9 |

[^30]
## Banknotes and coins

(end of year, total value, EUR billions and FIM billions)

|  | 1998 |  | 1999 |  | 2000 |  | 2001 |  | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EUR | FIM | EUR | FIM | EUR | FIM | EUR | FIM | EUR FIM |
| Total banknotes issued | 2.61 | 15.51 | 2.97 | 17.66 | 2.95 | 17.51 | 2.34 | 13.90 |  |
| of which: |  |  |  |  |  |  |  |  |  |
| FIM 1,000 | 0.95 | 5.64 | 1.10 | 6.55 | 1.07 | 6.36 | 0.69 | 4.09 |  |
| FIM 500 | 0.43 | 2.54 | 0.49 | 2.93 | 0.46 | 2.75 | 0.34 | 2.02 |  |
| FIM 100 | 1.05 | 6.26 | 1.19 | 7.08 | 1.22 | 7.28 | 1.17 | 6.83 |  |
| FIM 50 | 0.10 | 0.61 | 0.10 | 0.62 | 0.10 | 0.61 | 0.09 | 0.50 |  |
| FIM 20 | 0.07 | 0.43 | 0.08 | 0.45 | 0.08 | 0.46 | 0.07 | 0.41 |  |
| FIM 10 | 0.01 | 0.04 | 0.01 | 0.04 | 0.01 | 0.04 | 0.01 | 0.04 | Fo |
| Total coins issued | 0.23 | 1.35 | 0.24 | 1.43 | 0.25 | 1.50 | 0.21 | 1.26 | introduction of |
| of which: |  |  |  |  |  |  |  |  | the euro |
| FIM 10 | 0.07 | 0.44 | 0.08 | 0.48 | 0.09 | 0.51 | 0.07 | 0.44 | banknotes and |
| FIM 5 | 0.06 | 0.37 | 0.06 | 0.38 | 0.06 | 0.38 | 0.05 | 0.33 | coins on 1 |
| FIM 1 | 0.05 | 0.32 | 0.06 | 0.34 | 0.06 | 0.36 | 0.05 | 0.29 | January 2002, |
| 50 penniä | 0.02 | 0.10 | 0.02 | 0.11 | 0.02 | 0.11 | 0.01 | 0.09 | these figures are |
| 10 penniä | 0.02 | 0.12 | 0.02 | 0.13 | 0.02 | 0.13 | 0.02 | 0.11 | being provided |
| Total banknotes and coins issued | 2.98 | 17.69 | 3.35 | 19.92 | 3.34 | 19.83 | 2.69 | 15.98 | solely at an |
| Banknotes and coins held by credit institutions | 0.49 | 2.89 | 0.57 | 3.39 | 0.46 | 2.71 | 0.15 | 0.93 | aggregated euroarea level. |
| Banknotes and coins in circulation outside credit institutions | 2.49 | 14.80 | 2.78 | 16.53 | 2.88 | 17.13 | 2.53 | 15.0427 |  |
| of which cash in ATMs | 0.15 | 0.91 | 0.17 | 0.98 | 0.14 | 0.84 | 0.12 | 0.71 |  |
| Memorandum items: |  |  |  |  |  |  |  |  |  |
| Commemorative coins ${ }^{1)}$ | 0.03 | 0.19 | 0.03 | 0.19 | 0.03 | 0.20 | 0.04 | 0.21 |  |
| Banknotes and coins which ceased <br> to be legal tender on 1 January 1994 and 1998 | 0.11 | 0.64 | 0.11 | 0.64 | 0.10 | 0.62 | 0.10 | 0.61 |  |

1) This item is included in "Banknotes and coins in circulation" in the balance sheet of Suomen Pankki - Finlands Bank.

## Institutional framework

(end of 2002)

| Categories | Number of institutions | Number of branches | Number of accounts (thousands) | Number of internet-linked accounts (thousands) ${ }^{1)}$ | Value of accounts (EUR billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank ${ }^{2)}$ | 1 | 4 | 0.018 | nap | 4 |
| Credit institutions | 344 | 1,571 | 9,951 | 2,791 | 39 |
| Postal institution ${ }^{3)}$ | nap | nap | nap | nap | nap |
| Total | 355 | 1,575 | 9,951 | 2,791 | 43 |
| of which: |  |  |  |  |  |
| virtual institutions | nap | nap | nap | nap | nap |
| Branches of foreign banks | 8 | 35 | 90 | nav | 1 |
| of which: |  |  |  |  |  |
| EU-based | 8 | 35 | 90 | nav | 1 |

1) Number of accounts relating to internet services (credit transfers, payment of bills etc. carried out via the internet) based on the assumption that one internet service agreement is related only to one bank account.
2) Number of accounts: number of settlement accounts.
3) Postal institution ceased to offer payment services at the end of 1999 .

## Table 6

## Payment card functions and accepting devices

(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 5,405 | 5,704 | 6,109 | 6,151 | 6,306 |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of ATMs with a cash dispensing function | 2,208 | 2,181 | 2,134 | 2,132 | 2,110 |
| of which: |  |  |  |  |  |
| open access | 2,208 | 2,181 | 2,134 | 2,132 | 2,110 |
| limited access | nap | nap | nap | nap | nap |
| Volume of transactions (millions) | 231 | 238 | 244 | 248 | 241 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 231 | 238 | 244 | 248 | 241 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Value of transactions (EUR billions) | 16 | 16 | 17 | 17 | 17 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 16 | 16 | 17 | 17 | 17 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Number of ATMs with a giro transfer |  |  |  |  |  |
| function | 2,458 | 2,434 | 2,418 | 2,200 | 2,107 |
| volume of transactions (millions) | 81 | 86 | 84 | 76 | 69 |
| value of transactions (EUR billions) | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 2,228 | 2,360 | 2,910 | 3,384 | 3,782 |
| of which: |  |  |  |  |  |
| retailer cards (thousands) | nap | nap | nap | nap | nap |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of terminals | 57,000 | 60,000 | 62,000 | 67,000 | 74,000 |
| Volume of transactions (millions) | 191 | 218 | 255 | 291 | 362 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nap | nap | nap | nap | nap |

(EUR billions) nap

## Credit function

Cards with a credit function (thousands)
of which:
retailer cards (thousands)
Number of networks
Number of terminals

| nap | nap |
| ---: | ---: |
|  |  |
| 2,426 | 2,968 |
| 1,849 | 2,155 |
| 1 | 1 |
| 57,000 | 60,000 |
| 62 | 60 |
| 48 | 49 |
| 3 | 3 |


| nap | nap | nap |
| ---: | ---: | ---: |
|  |  |  |
| 3,057 | 3,437 | 3,645 |
| 2,184 | 2,322 | 2,493 |
| 1 | 1 | 1 |
| 62,000 | 67,000 | 74,000 |
| 66 | 67 | 74 |
|  |  |  |
| 53 | 55 | 59 |
| 4 | 4 | 4 |

of which:
transactions with retailer cards (millions)
Value of transactions (EUR billions)
8
9
10
0
12
FINLAND
of which:
transactions with retailer cards
(EUR billions)
2
3
2
3

Electronic money function
Cards with an e-money function (thousands)

| 324 | 454 | 623 | 733 | 891 |
| ---: | ---: | ---: | ---: | ---: |
| 3,627 | 5,272 | 6,150 | 6,714 | 7,463 |
| 1 | 1 | 1 | 1 | 1 |
| 0.2 | 0.5 | 0.6 | 0.7 | 0.8 |
|  |  |  |  |  |
| 0.0003 | 0.0009 | 0.0012 | 0.0015 | 0.0017 |
| 0.04 | 0.07 | 0.11 | 0.14 | 0.16 |
| 2208 | 2,181 | 2,134 | 2,132 | 2,110 |
| 0.0008 | 0.0014 | 0.0022 | 0.0031 | 0.0031 |
| 0.0005 | 0.0006 | 0.0008 | 0.0010 | 0.0012 |


| 324 | 454 | 623 | 733 | 891 |
| ---: | ---: | ---: | ---: | ---: |
| 3,627 | 5,272 | 6,150 | 6,714 | 7,463 |
| 1 | 1 | 1 | 1 | 1 |
| 0.2 | 0.5 | 0.6 | 0.7 | 0.8 |
|  |  |  |  |  |
| 0.0003 | 0.0009 | 0.0012 | 0.0015 | 0.0017 |
| 0.04 | 0.07 | 0.11 | 0.14 | 0.16 |
| 2208 | 2,181 | 2,134 | 2,132 | 2,110 |
| 0.0008 | 0.0014 | 0.0022 | 0.0031 | 0.0031 |
| 0.0005 | 0.0006 | 0.0008 | 0.0010 | 0.0012 |

891
Number of accepting terminals
Number of networks

Value of purchase transactions
(EUR billions)
Number of loading transactions (millions)
Number of loading terminals

| .0008 | 0.001 |
| :--- | :--- |
| 0.0005 | 0.0006 |

Float (EUR billions)

Delayed debit cards (charge cards)
Cards with a delayed debit function

| (thousands) | 934 | 987 | 1006 | 1020 |
| :--- | ---: | ---: | ---: | ---: |
| Number of terminals | 57,000 | 60,000 | 62,000 | 67,000 |
| Volume of transactions (millions) | 44 | 47 | 49 | 74,000 |
| Value of transactions (EUR billions) | 3 | 3 | 3 | 53 |

Value of transactions (EUR billions)
Memorandum item:
Total number of cards in circulation

| (thousands) <br> of which: <br> cards with a combined debit, cash and <br> e-money function (thousands) <br> cards with a cheque guarantee function <br> (thousands) | 7,884 | 8,555 | 8,958 | 9,291 |  |
| :--- | :---: | :---: | :---: | :---: | :---: |

## Table 7

Payment instructions handled by selected interbank funds transfer systems:
volume of transactions
(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Interbank Payment System (PMJ) | $\mathbf{2 8 1 . 5}$ | $\mathbf{3 0 6 . 7}$ | $\mathbf{3 4 5 . 0}$ | $\mathbf{3 7 1 . 2}$ | 196.9 |
| Credit transfers | 159.6 | 167.1 | 178.6 | 190.0 | 235.2 |
| Debit card transfers | 121.6 | 139.2 | 166.4 | 181.1 | neg |
| Cheque transfers | 0.3 | 0.3 | 0.1 | neg | $\mathbf{0 . 7}$ |
| POPS system | $\mathbf{0 . 9}$ | $\mathbf{0 . 9}$ | $\mathbf{0 . 9}$ | $\mathbf{0 . 7}$ | 0.2 |
| Express transfers | 0.1 | 0.1 | 0.2 | 0.1 | 0.5 |
| Cheque transfers | 0.8 | 0.8 | 0.7 | 0.6 | 0.5 |


| BoF-RTGS | 0.1 | 0.3 | 0.3 | 0.3 | 0.26 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Credit transfers between account holders | 0.1 | 0.2 | 0.2 | 0.2 | 0.14 |
| Credit transfers between Suomen |  |  |  |  |  |
| Pankki - Finlands Bank and account holders ${ }^{1)}$ | 0.04 | 0.03 | 0.03 | 0.02 | 0.03 |
| Cross-border TARGET payments sent | nap | 0.09 | 0.09 | 0.1 | 0.12 |
| Concentration ratio ${ }^{2}$ |  |  |  |  |  |
| Interbank Payment System | 99.80\% | 99.70\% | 99.20\% | 99.20\% | 99.40\% |
| POPS | 97.40\% | 94.90\% | 94.70\% | 95.20\% | 97.70\% |
| BoF-RTGS | 70.50\% | 85.40\% | 77.70\% | 87.20\% | 81.20\% |

1) Not included in the total.
2) Market share of the five largest participants in each payment system, based on the total volume of transactions.

## Table 8

## Payment instructions handled by selected interbank funds transfer systems:

## value of transactions

(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Interbank Payment System (PMJ) | 232 | 117 | 144 | 146 | 168 |
| Credit transfers | 211 | 111 | 137 | 138 | 159 |
| Debit card transfers | 5 | 6 | 7 | 8 | 9 |
| Cheque transfers | 17 | 1 | neg | neg | neg |
| POPS system | 247 | 355 | 415 | 415 | 392 |
| Express transfers | 154 | 250 | 300 | 315 | 317 |
| Cheque transfers | 93 | 105 | 115 | 100 | 75 |
| BoF-RTGS | 1,779 | 2,799 | 3,093 | 3,582 | 3,260 |
| Credit transfers between account holders | 1,779 | 1,309 | 1,560 | 2,312 | 2,003 |
| Credit transfers between Suomen |  |  |  |  |  |
| Pankki - Finlands Bank and account holders ${ }^{1)}$ | 157 | 54 | 70 | 156 | 181 |
| Cross-border TARGET payments sent | nap | 1,490 | 1,533 | 1,270 | 1,258 |
| Concentration ratio ${ }^{2)}$ |  |  |  |  |  |
| Interbank Payment System | 97.40\% | 97.00\% | 96.50\% | 97.40\% | 99.40\% |
| POPS | 91.40\% | 93.50\% | 94.20\% | 95.40\% | 92.20\% |
| BoF-RTGS | 78.30\% | 80.60\% | 59.40\% | 66.70\% | 81.30\% |

1) Not included in the total.
2) Market share of the five largest participants in each payment system, based on the total value of transactions.

## Table 9

Indicators of the use of various cashless payment instruments:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 2 | 1 | 1 | 1 | 1 |
| of which: |  |  |  |  |  |
| face-to-face | 2 | 1 | 1 | 1 | 1 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 191 | 218 | 255 | 291 | 362 |
| of which: |  |  |  |  |  |
| face-to-face | 191 | 218 | 255 | 291 | 362 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |


| Payments by credit card ${ }^{2)}$ | 106 | 107 | 115 | 120 | 127 | FINLAND |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| of which: |  |  |  |  |  |  |
| face-to-face | 106 | 107 | 115 | 120 | 127 |  |
| via PC or other terminal | nav | nav | nav | nav | nav |  |
| telebanking | nap | nap | nap | nav | nav |  |
| via mobile phone | nap | nap | nap | nav | nav |  |
| Credit transfers | 465 | 480 | 498 | 506 | 530 |  |
| of which: |  |  |  |  |  |  |
| face-to-face | 105 | 96 | 79 | 71 | 69 |  |
| via PC or other terminal ${ }^{3)}$ | 38 | 57 | 92 | 110 | 145 |  |
| telebanking | 360 | 384 | 327 | 325 | 316 |  |
| via mobile phone | nav | nav | nav | nav | nav |  |
| Direct debits | 31 | 39 | 43 | 48 | 54 |  |
| of which: |  |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |  |
| via PC or other terminal | nap | nap | nap | nap | nap |  |
| telebanking | 31 | 39 | 43 | 48 | 54 |  |
| via mobile phone | nap | nap | nap | nap | nap |  |
| Card-based electronic money | 0.2 | 0.5 | 0.6 | 0.7 | 0.8 |  |
| Network-based electronic money | nap | nap | nap | nap | nap |  |
| Total | 795 | 846 | 913 | 967 | 1075 |  |

1) Excludes data on items initiated by banks; these data are included in the BoF-RTGS data in Table 7 .
2) Includes delayed debit cards.
3) Includes payments via mobile phone.

## Table 10

Indicators of the use of various cashless payment instruments:
value of transactions ${ }^{1)}$
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 121 | 110 | 126 | 108 | 77 |
| of which: |  |  |  |  |  |
| face-to-face | 121 | 110 | 126 | 108 | 77 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card | 8 | 9 | 10 | 12 | 14 |
| of which: |  |  |  |  |  |
| face-to-face | 8 | 9 | 10 | 12 | 14 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by credit card ${ }^{2)}$ | 5 | 5 | 6 | 6 | 7 |
| of which: |  |  |  |  |  |
| face-to-face | 5 | 5 | 6 | 6 | 7 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nap | nap | nap | nap | nav |
| via mobile phone | nap | nap | nap | nap | nav |
| Credit transfers | 1,491 | 1,476 | 1,499 | 1,519 | 1,832 |
| of which: |  |  |  |  |  |
| face-to-face | 316 | 273 | 316 | 320 | 335 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking ${ }^{3)}$ | 1,175 | 1,203 | 1,183 | 1,199 | 1,497 |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 18 | 18 | 21 | 20 | 26 |
| of which: |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |


| via PC or other terminal | nap | nap | nap | nap |
| :--- | ---: | ---: | ---: | ---: |
| telebanking | 18 | 18 | 21 | 20 |
| via mobile phone | nap | nap | nap | 0.0015 |
| Card-based electronic money | 0.0003 | 0.0009 | 0.0012 | nap |
| Network-based electronic money | nap | nap | nap | nap |
| Total | $\mathbf{1 , 6 4 3}$ | $\mathbf{1 , 6 1 8}$ | $\mathbf{1 , 6 6 3}$ | $\mathbf{1 , 6 6 5}$ |

1) Excludes data on items initiated by banks; these data are included in the BoF-RTGS data in Table 8 .
2) Includes delayed debit cards.
3) Includes payments via PC or other terminal and via mobile phone.

## Table 11a

Instructions handled by trading platforms, clearing houses and securities settlement systems:
volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Helsinki Securities and Derivatives |  |  |  |  |  |
| Exchange, Clearing House Ltd | 5.5 | 5.0 | 5.3 | 6.3 | 5.4 |
| Shares (shares, company warrants) | 0.9 | 1.7 | 3.2 | 3.2 | 3.4 |
| Covered warrants | nav | nav | neg | 0.0 | 0.1 |
| Bonds | neg | neg | neg | neg | 0.0 |
| Options (Stock Options \& Index Options) | 2.7 | 1.5 | 0.3 | 0.2 | 0.4 |
| Futures (Stock Futures \& Index Futures) | 1.8 | 1.8 | 1.7 | 3.0 | 1.6 |
| Clearing houses ${ }^{1)}$ | nap | nap | nap | nap | nap |
| Securities settlement systems |  |  |  |  |  |
| Finnish Central Securities Depository (APK), settlement of money market instruments | 0.1 | 0.064 | 0.056 | 0.045 | 0.035 |
| Bonds | 0.046 | 0.043 | 0.033 | 0.026 | 0.018 |
| CDs | 0.022 | 0.020 | 0.021 | 0.017 | 0.016 |
| TBs | 0.003 | 0.002 | 0.001 | 0.001 | 0.002 |
| Others | neg | neg | neg | 0.001 | 0.001 |
| Finnish Central Securities Depository |  |  |  |  |  |
| (APK), settlement of shares | 1.21 | 2.26 | 4.28 | 4.24 | 4.45 |

1) No independent clearing houses.

## Table 11b

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(EUR billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| Helsinki Securities and Derivatives |  |  |  |  |  |
| Exchange, Clearing House Ltd | 54 | 105 | 228 | 203 | 191 |
| Shares (shares, company warrants) | 54 | 105 | 227 | 203 | 188 |
| Covered warrants | nav | nav | 1.1 | 0.1 | 0 |
| Bonds | 0.1 | 0.0 | 0.0 | 0.0 | 0 |
| Options (Stock Options \& Index Options) | nav | nav | nav | nav | 0 |
| Futures (Stock Futures \& Index Futures) | nav | nav | nav | nav | 2 |
| Clearing houses ${ }^{1)}$ | nap | nap | nap | nap | nap |
| Securities settlement systems |  |  |  |  |  |
| Finnish Central Securities Depository (APK), settlement of money market instruments | 805 | 487 | 489 | 397 | 294 |
| Bonds | 641 | 378 | 351 | 297 | 192 |
| CDs | 137 | 96 | 117 | 77 | 81 |
| TBs | 28 | 12 | 19 | 18 | 19 |


| Others <br> Finnish Central Securities Depository <br> (APK), settlement of shares | nav | 0 | 2 | 4 | 3 |
| :--- | :---: | :---: | :---: | :---: | :---: |

1) No independent clearing houses.

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| Helsinki Securities and Derivatives |  |  |  |  |  |
| Exchange, Clearing House Ltd | 28 | 26 | 31 | 38 | 43 |
| Banks | 8 | 5 | 7 | 6 | 9 |
| of which: |  |  |  |  |  |
| domestic | nav | 4 | 4 | 4 | 6 |
| foreign | nav | 1 | 3 | 2 | 3 |
| Brokers | 20 | 21 | 24 | 32 | 34 |
| of which: |  |  |  |  |  |
| domestic | nav | 15 | 15 | 14 | 11 |
| foreign | nav | 6 | 9 | 18 | 23 |
| Clearing systems ${ }^{1)}$ | nap | nap | nap | nap |  |
| Securities settlement systems |  |  |  |  |  |
| Finnish Central Securities Depository (APK), |  |  |  |  |  |
| settlement of money market instruments | 13 | 15 | 15 | 14 | 14 |
| Banks | 8 | 10 | 10 | 10 | 10 |
| of which: |  |  |  |  |  |
| domestic | nav | 10 | 10 | 10 | 10 |
| foreign | nav | nav | nav | nav | nav |
| Brokers | 5 | 5 | 5 | 5 | 5 |
| of which: |  |  |  |  |  |
| domestic | nav | 5 | 5 | 5 | 5 |
| foreign | nav | nav | nav | nav | nav |
| Finnish Central Securities Depository |  |  |  |  |  |
| (APK), settlement of shares | 21 | 25 | 23 | 21 | 21 |
| Banks | 5 | 9 | 8 | 8 | 9 |
| of which: |  |  |  |  |  |
| domestic | nav | 6 | 5 | 5 | 5 |
| foreign | nav | 3 | 3 | 3 | 4 |
| Brokers | 16 | 16 | 15 | 13 | 12 |
| of which: |  |  |  |  |  |
| domestic | 7 | 7 | 11 | 10 | 9 |
| foreign | 9 | 9 | 4 | 3 | 3 |
| Others | 1 | 1 | 1 | 1 | 2 |

1) No independent clearing houses.

## Table 11d

## Outstanding securities

(end of year)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | ---: | ---: | ---: | ---: |
| Helsinki Securities and Derivatives |  |  |  |  |
| Exchange, Clearing House Ltd |  |  |  |  |
| Value of securities issued (EUR billions) | 19 | 16 | 6 | 2 |
| Number of securities issued | 18 | 30 | 23 | 10 |
| Value of securities registered (EUR billions) | 132 | 349 | 218 | 8 |
| Number of securities registered | 131 | 150 | 158 | 18 |

Finnish Central Securities Depository (APK), settlement of money market instruments

| Value of securities issued (EUR billions) | 40 | 103 | 85 | 68 | 76 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Value of bonds issued (EUR billions) | 2 | 1 | 6 | 7 | 7 |
| Value of CDs issued (EUR billions) | 16 | 97 | 69 | 45 | 56 |
| Value of TBs issued (EUR billions) | 22 | 5 | 9 | 11 | 9 |
| Value of TBs issued (USD billions) | nav | nav | nav | 4 | 3 |
| Value of other securities issued |  |  |  |  |  |
| (EUR billions) | nav | 0 | 1 | 2 | 1 |
| Number of bonds issued | 13 | 15 | 12 | 10 | 11 |
| Number of CDs issued | 1,381 | 2,160 | 2,127 | 1,682 | 1,348 |
| Number of TBs issued | 44 | 117 | 110 | 118 | 103 |
| Number of other securities issued | nav | 7 | 71 | 138 | 112 |
| Value of securities registered |  |  |  |  |  |
| (EUR billions) | nav | nav | nav | nav | nav |
| Number of securities registered | nav | nav | nav | nav | nav |
| Finnish Central Securities Depository (APK) settlement of shares |  |  |  |  |  |
| Value of stocks issued (EUR billions) | 130 | 350 | 1,284 | 2,155 | 16,350 |
| Number of stocks issued | 7 | 10 | 23 | 9 | 38 |

## Table 11e

Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| Finnish Central Securities Depository (APK),    <br> settlement of shares    <br> Netting ratio for cash over year nav nav $7.90 \%$ <br> Netting ratio for securities over year nav nav nav |  |  |  | nav |

## Table 12

Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 9 | 7 | 8 | 8 | 8 |
| of which live | 9 | 7 | 8 | 8 | 8 |
| Sub-members | 6 | 6 | 5 | 6 | 5 |
| of which live | 6 | 6 | 5 | 6 | 5 |
| Participants | 1 | 4 | 3 | 2 | 2 |
| of which live | 1 | 4 | 3 | 1 | 2 |
| Total users | 16 | 17 | 16 | 16 | 15 |
| of which live | 16 | 17 | 16 | 15 | 15 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6,771 | 6,991 | 7,293 | 7,457 | 7,601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1,936 | 1,949 | 2,049 | 2,254 |

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent <br> of which: | $6,723,267$ | $7,616,708$ | $10,063,504$ | $11,549,739$ | $15,087,306$ |
| category I |  |  |  |  |  |
| category II | $2,586,846$ | $2,904,906$ | $3,083,826$ | $3,172,052$ | $3,294,937$ |
| Total messages received | $1,226,368$ | $1,059,012$ | $1,048,564$ | 946,031 | 926,434 |
| of which: | $4,419,950$ | $4,997,583$ | $6,396,200$ | $7,291,870$ | $8,497,346$ |
| category I |  |  |  |  |  |
| category II | $1,447,029$ | $1,728,075$ | $1,854,032$ | $1,953,954$ | $2,094,103$ |
| Domestic traffic | 851,434 | 551,995 | 550,498 | 581,151 | 647,953 |
| Memorandum item: | 521,669 | 619,052 | 731,391 | $1,123,121$ | $1,392,330$ |
| Global SWIFT traffic ${ }^{1)}$ |  |  |  |  |  |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Population (thousands) | 8,851 | 8,858 | 8,871 | 8,896 | $2,339.9$ |
| GDP (SEK billions) | $1,905.3$ | $2,004.7$ | $2,196.8$ | $2,266.6$ | 262,356 |
| GDP per capita (SEK) | 215,269 | 226,310 | 247,634 | 254,791 |  |
| Exchange rate (domestic currency vis- |  |  |  |  |  |
| à -vis ECU/EUR): |  |  |  | 9.3012 | 9.1528 |
| end of year | 9.4880 | 8.5625 | 8.8313 | 9.1590 |  |
| average | 8.9159 | 8.8075 | 8.4459 | 9.2557 |  |

## Table 2

## Settlement media used by non-banks

(end of year, SEK billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins | 78 | 87 | 89 | 97 | 96 |
| Transferable deposits | 756 | 806 | 840 | 927 | 966 |
| Other ${ }^{1)}$ | 10 | 34 | 17 | 16 | 24 |
| Narrow money supply (M1) | nav | nav | nav | nav | nav |
| Memorandum items: |  |  |  |  |  |
| Broad money supply (M3) ${ }^{2)}$ | 843.4 | 927.0 | 946.1 | 1039.0 | 1,086 |
| Transferable deposits in foreign currencies | 31.4 | 44.7 | 54.2 | 57.0 | 59 |
| Outstanding value on e-money schemes | neg | neg | neg | neg | neg |
| of which: |  |  |  |  |  |
| on card-based products | neg | neg | neg | neg | neg |
| on network-based products | neg | neg | neg | neg | neg |

1) Postal giro accounts and certificates of deposits.
2) The money supply M3 is defined as the non-bank sector's holdings of notes and coin (M0), plus the Swedish non-bank sector's deposits and holding of SEK denominated certificates of deposit.
Pension savings in banks, IPS, are not included in the money supply.

## Table 3

Settlement media used by deposit-taking institutions
(end of year, SEK billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | 1.7 | 4.5 | 0.1 | 0.05 | 0.09 |
| of which: |  |  |  |  |  |
| required reserves | nap | nap | nap | nap | nap |
| free reserves | 1.7 | 4.5 | 0.1 | 0.05 | 0.1 |
| Transferable balances held at other banks | 113.4 | 94.2 | 74.7 | 120.9 | 88.2 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank | 29.3 | 34.4 | 45.8 | 60.3 | 23.4 |

## Table 4

Banknotes and coins
(end of year, total value, SEK billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total banknotes issued | 82.3 | 94.2 | 93.2 | 102.4 | 102.0 |
| of which: |  |  |  |  |  |
| SEK 1,000 | 41.0 | 46.8 | 45.9 | 48.4 | 46.9 |
| SEK 500 | 29.2 | 35.0 | 35.5 | 40.7 | 42.0 |
| SEK 100 | 9.4 | 9.7 | 8.9 | 10.4 | 10.0 |
| SEK 50 | 1.0 | 1.0 | 1.0 | 1.1 | 1.1 |
| SEK 20 | 1.4 | 1.4 | 1.5 | 1.5 | 1.6 |
| SEK 10 | 0.3 | 0.2 | 0.2 | 0.2 | 0.2 |
| SEK 5 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |
| Total coins issued | 4.0 | 4.2 | 4.4 | 4.7 | 5.0 |
| Total banknotes and coins issued | 86.3 | 98.5 | 97.7 | 107.1 | 107.0 |


| Banknotes and coins held by credit <br> institutions | 8.4 | 11.3 | 8.4 | 10.4 | 11.1 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Banknotes and coins in circulation outside <br> credit institutions | 77.9 | 87.2 | 89.3 | 96.7 | 95.9 |

## Table 5

Institutional framework
(end of 2002)

| Categories | Number of <br> institutions | Number of <br> branches | Number of accounts Number of internet- <br> (thousands) | Value of accounts <br> linked accounts |
| :--- | :---: | :---: | :---: | :---: |
| (SEK billions) |  |  |  |  |


| Central bank | 1 | 1 | nap | nap | nap |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial banks | 49 | 1,701 | nav | nav | 1,173 |
| Savings banks | 77 | 251 | nav | nav | 72 |
| Co-operative and rural banks | nav | nav | nav | nav | nav |
| Post office | 1 | 1,200 | nav | nav | nav |
| Total <br> of which: | 128 | 3,153 | nav | nav | 1,245 |
| virtual institutions | 6 | , | nav | nav | 53.6 |
| Branches of foreign banks | 18 | 69 | nav | nav | 55.5 |
| of which EU-based | 15 | 66 | nav | nav | 55.0 |

## Table 6

Payment card functions and accepting devices
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 4,841 | 4,610 | 4,892 | 4,769 | 5,734 |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of ATMs with a cash dispensing |  |  |  |  |  |
| function | 2,485 | 2,580 | 2,617 | 2,567 | 2,647 |
| of which: |  |  |  |  |  |
| open access | 2,485 | 2,580 | 2,617 | 2,567 | 2,647 |
| limited access | nap | nap | nap | nap |  |
| Volume of transactions (millions) | 333 | 310 | 321 | 335 | 321 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 333 | 310 | 321 | 335 | 321 |
| at ATMs with limited access | nap | nap | nap | nap |  |
| Value of transactions (SEK billions) | 287 | 257 | 271 | 282 | 269 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 287 | 257 | 271 | 282 | 269 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Number of ATMs with a giro transfer function | nav | nav | nav | nav | nav |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (SEK billions) | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| of which: |  |  |  |  | 4,894 |
| retailer cards (thousands) | $n a v$ | nav | nav | nav | $n a v$ |
| Number of networks | 1 | 1 | 1 | 1 | 1 |
| Number of terminals | 74,400 | 81,135 | 87,133 | 88,223 | 102,021 |
| Volume of transactions (millions) | 160 | 198 | 256 | 326 | 509 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | $n a v$ | $n a v$ | nav | nav | $n a v$ |
| Value of transactions (SEK billions) | 97 | 119 | 143 | 185 | 297 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (SEK billions) | nav | nav | nav | $n a v$ | $n a v$ |

## Credit function

| Cards with a credit function (thousands) of which: | 2,165 | 2,258 | 2,802 | 2,700 | 3,440 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| retailer cards (thousands) | nav | nav | nav | nav | nav |
| Number of networks | 1 | 1 | 1 | 1 |  |
| Number of terminals | 74,400 | 81,135 | 87,133 | 88,223 | 102,021 |
| Volume of transactions (millions) of which: | 16 | 17 | 20 | 24 | 19 |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions (SEK billions) of which: | 11 | 13 | 17 | 19 | 18 |
| transactions with retailer cards (SEK billions) | nav | nav | nav | nav | nav |
| Electronic money function |  |  |  |  |  |
| Cards with an e-money function (thousands) | 205 | 540 | 593 | 557 | 490 |
| Number of accepting terminals | 33,938 | 43,921 | 43,000 | 47,000 | 37,909 |
| Number of networks | 1 | 1 | 1 | 1 |  |
| Number of purchase transactions (millions) | 2.0 | 4.2 | 2.9 | 1.5 | 0.7 |
| Value of purchase transactions (SEK billions) | 0.1 | 0.2 | 0.2 | 0.07 | 0.04 |
| Number of loading transactions (millions) | 0.5 | 1.0 | 0.6 | 0.3 | 0.1 |
| Number of loading terminals | 5,680 | 6,376 | 6,918 | 7,001 | 6,564 |
| Value of money loaded (SEK billions) | 0.2 | 0.3 | 0.2 | 0.1 | nav |
| Float (SEK billions) | 0.02 | 0.06 | 0.05 | 0.04 | av |

## Delayed debit cards (charge cards)

Cards with a delayed debit function

| (thousands) | 787 | 787 | 1,009 | 1,025 | 772 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Number of terminals | 74,400 | 81,135 | 87,133 | 88,223 | 102,021 |
| Volume of transactions (millions) | 36 | 40 | 47 | 50 | 51 |
| Value of transactions (SEK billions) | 40 | 42 | 51 | 52 | 49 |

Memorandum item:
Total number of cards in circulation
(thousands) 11,39
of which:
cards with a combined debit, cash and

| e-money function (thousands) | 3,396 | 4,179 | 4,570 | 4,818 | 4,894 |
| :--- | :--- | :--- | :--- | :--- | :--- |

cards with a cheque guarantee function
(thousands) nav nav nav nav nav

## Table 7

Payment instructions handled by selected interbank funds transfer systems:

## volume of transactions

(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| K-RIX | 0.3 | 0.3 | 0.5 | $\mathbf{2 0 0 2}$ |  |
| E-RIX ${ }^{1)}$ | nap | 0.05 | 0.07 | 0.1 |  |
| Bankgirot, BGC | 315 | 338 | 351 | 363 |  |
| Dataclearing $^{\text {2 }}$ | 91 | 85 | 78 | 67 | 73 |
| Postgirot $^{2}$ | 472 | 458 | 454 | 450 | 127 |
| Concentration ratio | nav | nav | nav | nav | nav |

## 1) Total volume of domestic and cross-border payments sent via TARGET.

2) As from 2002 the reported volumes and value of credit transfers are reduced. This is because the Postgirot system has been
bought by one of the Swedish banks and has thus become an in-house system. The only credit tranfers now reported by
Postgirot are the ones sent to other banks.

Payment instructions handled by selected interbank funds transfer systems:

## value of transactions

(SEK billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| K-RIX | 91,701 | 100,924 | 107,210 | 113,381 | 114,017 |
| E-RIX $^{1)}$ | nap | 12,735 | 14,509 | 13,083 | 12,686 |
| Bankgirot, BGC | 2,912 | 3,269 | 3,733 | 3,885 | 4,043 |
| Dataclearing $^{\text {Postgirot }}{ }^{2}$ | 2,191 | 1,511 | 1,348 | 1,108 | 1,208 |
| Concentration ratio | 4,796 | 4,064 | 4,086 | 3,799 | 1,200 |

1) Total volume of domestic and cross-border payments sent via TARGET.
2) As from 2002 the reported volumes and value of credit transfers are reduced. This is because the Postgirot system has been bought by one of the Swedish banks and has thus become an in-house system. The only credit tranfers now reported by Postgirot are the ones sent to other banks.

## Table 9

Indicators of the use of various cashless payment instruments:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 4 | 4 | 2 | 2 | 1 |
| of which: |  |  |  |  |  |
| face-to-face | 4 | 4 | 2 | 2 | 1 |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by debit card | 160 | 198 | 256 | 326 | 509 |
| of which: |  |  |  |  |  |
| face-to-face | $n a v$ | nav | nav | $n a v$ | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{2)}$ | 53 | 57 | 67 | 74 | 70 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 724 | 797 | 793 | 764 | 444 |
| of which: |  |  |  |  |  |
| face-to-face | 175 | 171 | 154 | 128 | 132 |
| via PC or other terminal | 549 | 626 | 639 | 636 | 312 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 74 | 85 | 91 | 98 | 119 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | 74 | 85 | 91 | 98 | 119 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 2.0 | 4.2 | 2.9 | 1.5 | 0.9 |
| Network-based electronic money | nav | nav | nav | nav | nav |
| Total | 1,017 | 1,145 | 1,212 | 1,265 | 1,145 |

[^31]Indicators of the use of various cashless payment instruments:
value of transactions ${ }^{1)}$
(SEK billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques | 43 | 30 | 22 | 16 | 14 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by debit card | 97 | 119 | 143 | 185 | 297 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{2}$ | 52 | 55 | 68 | 71 | 67 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers | 9,689 | 8,619 | 8,910 | 8,531 | 6,201 |
| of which: |  |  |  |  |  |
| face-to-face | 1,407 | 1,388 | 1,330 | 1,190 | 854 |
| via PC or other terminal | 8,282 | 7,231 | 7,580 | 7,341 | 5,348 |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Direct debits | 210 | 227 | 257 | 261 | 250 |
| of which: |  |  |  |  |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Card-based electronic money | 0.2 | 0.3 | 0.2 | 0.1 | 0.1 |
| Network-based electronic money | nav | nav | nav | nav | nav |
| Total | 10,091 | $\mathbf{9 , 0 5 0}$ | 9,400 | 9,064 | 6,829 |

1) Excludes items initiated by banks; these data are not available.
2) Includes delayed debit card.

## Table 11a

Instructions handled by trading platforms, clearing houses and securities settlement systems: volume of transactions
(millions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | ---: |
| CLICK and SAXESS |  |  |  |  |
| Volume of trades - Derivatives | 47.9 | 58.0 | 57.9 | 66.6 |
| Volume of trades - Equities | 6.4 | 8.4 | 13.8 | 6.6 |
| Stockholmsbörsen Clearing |  |  |  |  |
| Volume of trades cleared | 47.9 | 58.0 | 57.9 | 66.6 |
| VPC AB |  |  |  |  |
| Volume of settlement instructions | 5.8 | 8.9 | 6.9 | 64.1 |
| Government securities | 0.5 | 0.4 | 0.9 | 10.9 |
| Equities | 5.3 | 8.5 | 7.3 | 0.4 |

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(SEK billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| CLICK and SAXESS |  |  |  |  |
| Value of trades | 1,830 | 2,609 | 4,456 | 3,994 |
| Stockholmsbörsen Clearing |  |  |  |  |
| Value of trades cleared | nav | nav | nav | nav |
| VPC AB |  |  |  |  |
| Value of settlement instructions | 97,914 | 88,376 | 75,783 | 87,833 |
| Government securities | 94,782 | 84,227 | 68,743 | 81,826 |
| Equities | 3,132 | 4,149 | 7,040 | nav |

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CLICK and SAXESS | 53 | 57 | 63 | 84 | 83 |
| Banks | 8 | 8 | 8 | 8 | 8 |
| of which: |  |  |  |  |  |
| domestic | 8 | 8 | 8 | 8 | 8 |
| foreign | nap | nap | nap | nap | nap |
| Broker/dealer | 13 | 12 | 16 | 26 | 26 |
| of which: |  |  |  |  |  |
| domestic | 13 | 12 | 16 | 26 | 26 |
| foreign | nap | nap | nap | nap | nap |
| Members, banks and brokers, foreign owned | 12 | 12 | 9 | 9 | 5 |
| Members, banks and brokers, remote | 20 | 25 | 30 | 41 | 43 |
| Members, derivatives | 40 | 44 | 45 | 43 | 41 |
| OM Stockholm Exchange Clearing |  |  |  |  |  |
| Banks |  |  |  |  |  |
| of which: |  |  |  |  |  |
| domestic | nav | nav | nav | nav | nav |
| foreign | nav | nav | nav | nav | nav |
| Broker/dealer |  |  |  |  |  |
| of which: |  |  |  |  |  |
| domestic | nav | nav | nav | nav | nav |
| foreign | nav | nav | nav | nav | nav |
| VPC AB | 57 | 51 | 55 | 47 | 45 |
| Banks | 19 | 18 | 21 | 18 | 16 |
| of which: |  |  |  |  |  |
| domestic | 11 | 11 | 11 | 13 | 10 |
| foreign | 8 | 7 | 10 | 5 | 6 |
| Broker/dealer | 22 | 22 | 25 | 19 | 16 |
| of which: |  |  |  |  |  |
| domestic | 19 | 19 | 23 | 18 | 15 |
| foreign | 3 | 3 | 2 | 1 | 1 |
| Others | 16 | 11 | 9 | 10 | 13 |

## Table 11d

## Outstanding securities

(end of year)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| SAXESS |  |  |  |  |
| Value of stocks listed (SEK billions) | 2,413 | 3,717 | 3,583 | 2,856 |
| Value of other securities listed (SEK billions) | nav | nav | nav | nav |
| Number of stocks listed | 276 | 300 | 311 | 305 |
| Number of other securities listed | nav | nav | nav | nav |
| VPC AB |  |  |  | nav |
| Value of stocks issued (SEK billions) | nav | nav | nav | nav |

Value of other securities issued (SEK billions)

Number of stocks issued
nav nav
nav nav
nav
nav
nav nav

## Table 11e

Netting ratio in clearing systems

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| VPC AB |  |  |  |  |  |
| Netting ratio for cash over year | 0.02 | 0.03 | 0.03 | 0.03 | 0.03 |
| Netting ratio for securities over year | 0.05 | 0.05 | 0.04 | 0.03 | 0.03 |

Table 12
Participation in SWIFT by domestic institutions

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Members | 7 | 7 | 7 | 8 | 8 |
| of which live | 7 | 7 | 7 | 8 | 8 |
| Sub-members | 13 | 12 | 11 | 10 | 10 |
| of which live | 13 | 11 | 11 | 10 | 10 |
| Participants | 9 | 13 | 13 | 12 | 13 |
| of which live | 9 | 13 | 12 | 11 | 13 |
| Total users | 29 | 32 | 31 | 30 | 31 |
| Memorandum items: |  |  |  |  |  |
| Total SWIFT users | 6771 | 6991 | 7293 | 7457 | 7601 |
| of which: |  |  |  |  |  |
| members | 3,052 | 2,230 | 2,307 | 2,265 | 2,217 |
| sub-members | 2,781 | 2,825 | 3,037 | 3,143 | 3,130 |
| participants | 938 | 1936 | 1,949 | 2,049 | 2,254 |

## Table 13

SWIFT message flows to/from domestic users

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total messages sent <br> of which: | $14,627,952$ | $17,692,144$ | $22,576,913$ | $24,573,488$ | $25,827,594$ |
| category I | $5,389,136$ | $5,889,735$ | $6,496,445$ | $6,927,244$ | $7,104,088$ |
| category II | $2,866,339$ | $3,168,282$ | $3,432,628$ | $3,501,179$ | $3,562,439$ |
| Total messages received | $11,844,938$ | $13,950,316$ | $16,844,471$ | $18,021,094$ | $19,627,271$ |
| of which: |  |  |  |  |  |
| category I | $4,122,240$ | $4,636,178$ | $5,193,749$ | $5,759,794$ | $6,143,159$ |
| category II | $2,942,456$ | $3,656,123$ | $4,062,577$ | $4,102,686$ | $4,015,318$ |
| Domestic traffic | $2,398,305$ | $3,048,117$ | $3,519,450$ | $3,969,098$ | $4,097,857$ |
| Memorandum item: | $941,235,088$ | $1,076,490,597$ | $1,298,668,103$ | $1,533,906,047$ | $1,817,443,994$ |

[^32]| Table 1 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Basic statistical data |  |  |  |  |  |
|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| Population (thousands) ${ }^{1,2)}$ | 58,305 | 58,481 | 58,643 | 59,031 | 59,207 |
| GDP (GBP billions) | 859.4 | 902.5 | 950.4 | 993.1 | 1,043.6 |
| GDP per capita (GBP) ${ }^{2)}$ | 14,739 | 15,432 | 16,207 | 16,824 | 17,627 |
| Exchange rate (domestic currency vis-à-vis EUR): |  |  |  |  |  |
| end of year | 0.7055 | 0.6217 | 0.6241 | 0.6085 | 0.6505 |
| average | 0.6764 | 0.6590 | 0.6095 | 0.6219 | 0.6288 |

1) Average for the year.
2) Figures revised following 2001 UK census.

## Table 2

Settlement media used by non-banks
(end of year, GBP billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Banknotes and coins | 25.6 | 28.2 | 30.2 | 32.5 | 34.0 |
| Transferable deposits | 491.3 | 532.9 | 570.1 | 619.2 | 672.4 |
| Narrow money supply (M2) | 515.0 | 559.2 | 598.3 | 649.7 | 704.3 |
| Memorandum items: |  |  |  |  |  |
| Broad money supply | 783.2 | 816.5 | 884.8 | 942.5 | $1,007.6$ |
| Transferable deposits in foreign currencies | 60.5 | 65.2 | 79.6 | 95.7 | 81.6 |
| Outstanding value on e-money schemes ${ }^{1)}$ | neg | neg | neg | neg | nav |
| of which: |  |  |  | neg | nav |
| on card-based products | neg | neg | neg |  |  |
| on network-based products | neg | nap | nap | nap | nav |

1) A small trial scheme was run during 1998.

## Table 3

## Settlement media used by banks

(end of year, GBP billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Transferable balances held at central bank | 1.60 | 2.06 | 1.56 | 1.71 | 1.85 |
| of which: |  |  |  |  |  |
| required reserves ${ }^{1)}$ | 1.21 | 1.30 | 1.42 | 1.55 | 1.68 |
| free reserves | 0.39 | 0.76 | 0.14 | 0.15 | 0.17 |
| Transferable balances held at other banks ${ }^{\text {2) }}$ | 232.3 | 228.8 | 255.3 | 297 | 361.1 |
| Memorandum item: |  |  |  |  |  |
| Institutions' borrowing from central bank ${ }^{3)}$ | 9.9 | 14.6 | 20.8 | 20.4 | 21.9 |

1) Reporting banks with average eligible liabilities of GBP 10 million or more were liable to lodge with the Bank of England non-operational, non-interest-bearing deposits of 0.35\% of their eligible liabilities until 1 April 1998 and 0.25\% until I June 1998,
(the requirement for institutions for which Northern Ireland is the main place of business in the United Kingdom were $0.25 \%$ throughout this period). On 1 June 1998 a statutory scheme came into effect whereby both banks and building societies with average eligible liabilities of GBP 400 million or more are required to hold with the Bank non-interest-bearing deposits of $0.15 \%$ of their eligible liabilities in excess of GBP 400 million.
2) Includes some time deposits.
3) Banks borrow from the Bank of England mainly through two-week repo transactions in gilt and euro debt, money bills and Treasury bills. Funds obtained in this way may be used for payment purposes.

## Banknotes and coins

(end of year, total value, GBP millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total banknotes issued ${ }^{1,2)}$ | 23,663 | 26,662 | 28,087 | 30,104 | 32,286 |
| of which: |  |  |  |  |  |
| GBP 50 | 3,992 | 4,235 | 4,668 | 5,114 | 5,148 |
| GBP 20 | 12,378 | 14,469 | 15,504 | 14,209 | 16,187 |
| GBP 10 | 6,205 | 6,791 | 6,803 | 9,816 | 9,743 |
| GBP 5 | 1,088 | 1,167 | 1,112 | 965 | 1,209 |
| GBP $1^{3)}$ | nap | nap | nap | nap | nap |
| Total coins issued ${ }^{4)}$ | 2,318 | 2,511 | 2,712 | 2,887 | 3,009 |
| of which: |  |  |  |  |  |
| GBP 5 | nap | $14^{5)}$ | nap | nap | nap |
| GBP 2 | 133 | 264 | 326 | 371 | 410 |
| GBP 1 | 111 | 1,089 | 1,251 | 1,307 | 1,341 |
| GBP 0.50 | 250 | 271 | 289 | 317 | 333 |
| GBP 0.20 | 343 | 359 | 354 | 374 | 391 |
| GBP 0.10 | 144 | 150 | 138 | 145 | 149 |
| GBP 0.05 | 164 | 177 | 154 | 163 | 168 |
| GBP 0.02 | 95 | 102 | 110 | 115 | 119 |
| GBP 0.01 | 78 | 85 | 90 | 95 | 98 |
| Total banknotes and coins issued | 32,549 | 37,957 | 38,583 | 39,491 | 41,150 |
| Banknotes and coins held by credit institutions ${ }^{6}$ | 6,951 | 9,728 | 8,362 | 7,031 | 7,178 |
| Banknotes and coins in circulation outside credit institutions ${ }^{6)}$ | 25,598 | 28,229 | 30,221 | 32,460 | 33,972 |

1) Bank of England banknotes only.
2) Average of Wednesdays in December.
3) GBP 1 notes "written-off" in March 1998.
4) Estimate as at 31 December.
5) Millennium commemorative coin.
6) Not seasonally adjusted.

## Table 5

## Institutional framework

(end of 2002)

| Categories | Number of institutions ${ }^{1)}$ | Number of branches | Number of accounts (thousands) | Number of internet-linked accounts ${ }^{2)}$ (thousands) | Value of accounts (GBP billions) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Central bank | 1 | $1^{3)}$ | nav | 0 | $672.4{ }^{4)}$ |
| Credit institutions | 447 | $14,500^{5)}$ | 143,700 ${ }^{5), 6)}$ | 12,883 | nap |
| Postal institution | 1 | 17,500 ${ }^{\text {5 }}$ | 13,900 ${ }^{5,7)}$ | nav | $1.4{ }^{5), 7)}$ |
| Total | 449 | $32,0005)$ | 0 | 12,883 | 673.8 |
| of which: |  |  |  |  |  |
| virtual institutions | nap | nap | nap | nap | nap |
| Branches of foreign banks | 197 | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| EU-based | 94 | nav | nav | nav | nav |

1) Offering cashless payent services.
2) Number of accounts associated to internet services (credit transfers, payment of bills, etc. carried out via the internet).
3) The Central Bank also has two outlets for note issue and 12 regional agencies for economic intelligence gathering purposes.
4) The Central Bank and Credit institutios figure is amalgamated.
5) Estimated figure.
6) Includes private sector ordinary share and deposit accounts with UK building societies and shares and deposits below GBP 50,000 from corporate bodies, placed with building societies.
7) For the Post Office, National Savings Ordinary Accounts only. National Savings Bank facilities are available at Post Offices on an agency basis.

Payment card functions and accepting devices

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cash function |  |  |  |  |  |
| Cards with a cash function (thousands) | 107,485 | 112,659 | 120,682 | 132,623 | 142,092 |
| Number of networks | 3 | 1 | 1 | 1 | 1 |
| Number of ATMs with a cash dispensing function of which: | 24,574 | 27,379 | 33,000 | 36,666 | 40,825 |
| open access | 24,574 | 27,379 | 33,000 | 36,666 | 40,825 |
| limited access | nap | nap | nap | nap | nap |
| Volume of transactions (millions) | 1,850 | 1,968 | 2,027 | 2,174 | 2,268 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 1,850 | 1,968 | 2,027 | 2,174 | 2,268 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Value of transactions (GBP billions) | 98 | 108 | 113 | 127 | 136 |
| of which: |  |  |  |  |  |
| at ATMs with open access | 98 | 108 | 113 | 128 | 136 |
| at ATMs with limited access | nap | nap | nap | nap | nap |
| Number of ATMs with a giro transfer function | 9,338 | 11,594 | 11,880 | 14,666 | 17,963 |
| volume of transactions (millions) | nav | nav | nav | nav | nav |
| value of transactions (GBP billions) | nav | nav | nav | nav | nav |
| Debit function |  |  |  |  |  |
| Cards with a debit function (thousands) | 42,529 | 46,083 | 49,730 | 54,305 | 59,419 |
| of which: |  |  |  |  |  |
| retailer cards ${ }^{\text {l }}$ (thousands) | nap | nap | nap | nap | nap |
| Number of networks | 4 | 4 | 4 | 4 | 4 |
| Number of terminals ${ }^{2)}$ | 610,000 | 700,000 | 735,000 | 772,000 | 810,600 |
| Volume of transactions ${ }^{3)}$ (millions) | 1,767 | 2,100 | 2,385 | 2,756 | 3,063 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nap | nap | nap | nap | nap |
| Value of transactions ${ }^{3)}$ (GBP billions) | 55.7 | 67.0 | 79.2 | 99.0 | 112.7 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (GBP billions) | nap | nap | nap | nap | nap |
| Credit function ${ }^{4}$ |  |  |  |  |  |
| Cards with a credit function (thousands) | 56,885 | 41,424 | 47,080 | 51,701 | 58,794 |
| of which: |  |  |  |  |  |
| retailer cards ${ }^{5}$ (thousands) | 18,586 | nav | nav | $n a v$ | nav |
| Number of networks | 2 | 2 | 2 | 2 | 2 |
| Number of terminals ${ }^{2)}$ | 610,000 | 700,000 | 735,000 | 772,000 | 810,600 |
| Volume of transactions ${ }^{3}$ (millions) | 1,184 | 1,301 | 1,413 | 1,504 | 1,647 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (millions) | nav | nav | nav | nav | nav |
| Value of transactions ${ }^{3}$ (GBP billions) | 60.2 | 70.4 | 78.8 | 85.6 | 96.3 |
| of which: |  |  |  |  |  |
| transactions with retailer cards (GBP billions) | nav | $n a v$ | nav | nav | nav |
| Electronic money function ${ }^{\text {a }}$ |  |  |  |  |  |
| Cards with an e-money function (thousands) | 140 | 160 | nav | nav | nav |
| Number of accepting terminals | 1,642 | 1,921 | nav | nav | av |
| Number of networks | nav | nav | nav | nav | nav |
| Number of purchase transactions (millions) | nav | nav | nav | nav | nav |
| Value of purchase transactions (GBP billions) | neg | neg | neg | neg | nav |
| Number of loading transactions (millions) | 0.19 | 0.35 | neg | neg | nav |
| Number of loading terminals | nav | nav | nav | nav | nap |
| Value of money loaded (GBP billions) | neg | neg | neg | neg | nav |
| Float (GBP billions) | neg | neg | neg | neg | nav |


| Delayed debit cards (charge cards) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Cards with a delayed debit function (thousands) | 3,270 | 3,447 | 3,772 | 4,426 | 4,311 |
| Number of terminals | nav | nav | nav | nav | nav |
| Volume of transactions (millions) | 177 | 189 | 205 | 241 | 236 |
| Value of transactions (GBP billions) | 15.1 | 17.7 | 21.2 | 24.9 | 24.9 |
| Memorandum item: |  |  |  |  |  |
| Total number of cards in circulation ${ }^{7)}$ (thousands) of which: <br> credit, charge and debit cards with ATM | 112,277 | 118,338 | 127,294 | 136,833 | 147,530 |
| functionality (thousands) | 82,384 | 88,553 | 95,658 | 103,313 | 118,896 |
| other cards with ATM functionality (thousands) | 23,747 | 23,304 | 23,024 | 24,032 | 23,196 |
| other cards (thousands) | 6,146 | 6,481 | 8,612 | 9,488 | 5,438 |

1) Retailers are not able to issue debit cards.
2) Estimate of total number of POS terminals in the United Kingdom. Most accept both credit and debit cards.
3) These data include use of UK-issued debit/credit cards at ATMs and at POSs outside the United Kingdom.
4) Mastercard and Visa only.
5) Excluding cards issued by small retailers. Figures not available after 1998.
6) All major e-money trials in the United Kingdom had finished by end-2000.
7) Excluding any stand-alone e-money cards and retailer cards.

## Table 7

Payment instructions handled by selected interbank funds transfer systems:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CHAPS | 18.0 | 22.3 | 25.0 | 26.6 | 29.3 |
| CHAPS sterling | 18.0 | 19.8 | 21.7 | 24.0 | 25.6 |
| CHAPS euro ${ }^{2}$ | nap | 2.5 | 3.3 | 2.6 | 3.7 |
| Cheque and credit clearings ${ }^{3}$ | 2,241 | 2,158 | 2,033 | 1,940 | 1,817 |
| Cheques | 2,059 | 1,981 | 1,869 | 1,779 | 1,664 |
| Paper-based credit transfers | 182 | 177 | 164 | 161 | 153 |
| BACS | 2,905 | 3,096 | 3,316 | 3,527 | 3,735 |
| Credit transfers | 1,169 | 1,233 | 1,307 | 1,375 | 1,446 |
| Direct debits | 1,736 | 1,863 | 2,010 | 2,152 | 2,289 |
| Total | 5,164 | 5,276 | 5,374 | 5,494 | 5,581 |
| Concentration ratio ${ }^{4)}$ |  |  |  |  |  |
| CHAPS sterling | 82\% | 82\% | 84\% | 84\% | 83\% |
| CHAPS euro | nap | 67\% | 72\% | 69\% | 69\% |
| Cheque and credit clearings | 80\% | 78\% | 79\% | 78\% | 78\% |
| BACS | 78\% | 79\% | 76\% | 75\% | 74\% |

1) The table contains both customer and banks' own account transactions. Excludes inter-branch items.
2) Includes both domestic and cross-border (TARGET) payments. Figures for 2001 onwards exclude inward cross-border payments.
3) Includes Northern Ireland (estimated) and Scotland.
4) Market share of the five largest participants in each payment system, based on the total volume of transactions.

## Table 8

Payment instructions handled by selected interbank funds transfer systems:
value of transactions ${ }^{1)}$
(GBP billions)

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 2}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| CHAPS | $\mathbf{4 1 , 5 0 1}$ | $\mathbf{6 6 , 8 1 4}$ | $\mathbf{7 4 , 4 6 2}$ | $\mathbf{7 1 , 5 5 6}$ | $\mathbf{8 2 , 2 7 8}$ |
| CHAPS sterling | 41,501 | 44,704 | 49,146 | 52,913 | 51,896 |
| CHAPS euro $^{2)}$ | nap | 22,110 | 25,316 | 18,643 | 18,795 |
| Cheque and credit clearings $^{3}$ ) | $\mathbf{1 , 4 7 0}$ | $\mathbf{1 , 4 7 3}$ | $\mathbf{1 , 4 5 3}$ | $\mathbf{1 , 4 4 0}$ | $\mathbf{1 , 4 4 6}$ |
| Cheques $_{\text {Paper-based credit transfers }}^{\text {BACS }}$ | 1,372 | 1,379 | 1,365 | 1,354 | 1,364 |
| Credit transfers | 98 | 94 | 88 | 86 | 82 |
|  | $\mathbf{1 , 6 0 2}$ | $\mathbf{1 , 7 6 2}$ | $\mathbf{1 , 9 2}$ | $\mathbf{2 , 1 6 6}$ | $\mathbf{2 , 3 8 2}$ |

ECB
Blue Book Addendum incorporating 2002 figures - EU countries

| Direct debits | 455 | 485 | 517 | 556 | UNITED |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total | $\mathbf{4 4 , 5 7 3}$ | $\mathbf{7 0 , 0 4 9}$ | $\mathbf{7 7 , 8 3 7}$ | $\mathbf{7 5 , 1 6 2}$ | $\mathbf{8 6 , 1 0 6}$ |
| Concentration ratio ${ }^{4}$ 4 |  |  |  |  |  |
| CHAPS sterling | $81 \%$ | $80 \%$ | $80 \%$ | $79 \%$ |  |
| CHAPS euro | nap | $75 \%$ | $82 \%$ | $84 \%$ | $84 \%$ |
| Cheque and credit clearings | $80 \%$ | $80 \%$ | $81 \%$ | $81 \%$ | $80 \%$ |
| BACS | nav | nav | nav | nav | nav |

1) The table contains both customer and banks' own account transactions. Excludes inter-branch items.
2) Includes both domestic and cross-border (TARGET) payments. Figures for 2001 onwards exclude inward cross-border payments.
3) Includes Northern Ireland (estimated) and Scotland.
4) Market share of the five largest participants in each payment system, based on the total value of transactions.

## Table 9

Indicators of the use of various cashless payment instruments:
volume of transactions ${ }^{1)}$
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques ${ }^{2)}$ | 2,986 | 2,859 | 2,699 | 2,565 | 2,393 |
| of which: |  |  |  |  |  |
| face-to-face | 2,986 | 2,859 | 2,699 | 2,565 | 2,393 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card ${ }^{3)}$ of which: ${ }^{4)}$ | 1,736 | 2,062 | 2,337 | 2,696 | 2,994 |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{3), 5)}$ of which: ${ }^{4)}$ | 1,224 | 1,344 | 1,451 | 1,561 | 1,687 |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{6}$ | 1,726 | 1,797 | 1,845 | 1,931 | 2,008 |
| of which: |  |  |  |  |  |
| face-to-face ${ }^{7}$ | 407 | 408 | 386 | 378 | 368 |
| via PC or other terminal ${ }^{8)}$ | 1,319 | 1,389 | 1,459 | 1,553 | 1,640 |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Direct debits ${ }^{3)}$ | 1,736 | 1,863 | 2,010 | 2,152 | 2,289 |
| of which: |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |
| via PC or other terminal | 1,736 | 1,863 | 2,010 | 2,152 | 2,289 |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Card-based electronic money | nav | nav | nav | nav | nav |
| Network-based electronic money | neg | neg | nap | nap | nav |
| Total | 9,408 | 9,925 | 10,342 | 10,905 | 11,371 |

[^33]
## Table 10

Indicators of the use of various cashless payment instruments:
value of transactions ${ }^{1)}$
(GBP billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instruments |  |  |  |  |  |
| Cheques ${ }^{2)}$ | 1,991 | 1,991 | 1,971 | 1,952 | 1,926 |
| of which: |  |  |  |  |  |
| face-to-face | 1,991 | 1,991 | 1,971 | 1,952 | 1,926 |
| via PC or other terminal | nap | nap | nap | nap | nap |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Payments by debit card ${ }^{3)}$ of which: ${ }^{4)}$ | 54 | 65 | 76 | of which: ${ }^{4)}$ |  |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Payments by credit card ${ }^{3), 5)}$ of which: ${ }^{4)}$ | 64 | 76 | 85 | 94 | 103 |
| face-to-face | nav | nav | nav | nav | nav |
| via PC or other terminal | nav | nav | nav | nav | nav |
| telebanking | nav | nav | nav | nav | nav |
| via mobile phone | nav | nav | nav | nav | nav |
| Credit transfers ${ }^{6}$ | 42,932 | 68,378 | 76,143 | 86,741 | 84,785 |
| of which: |  |  |  |  |  |
| face-to-face ${ }^{7}$ | 220 | 217 | 207 | 203 | 196 |
| via PC or other terminal ${ }^{8)}$ | 42,712 | 68,161 | 75,936 | 86,538 | 84,589 |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Direct debits ${ }^{3)}$ | 455 | 485 | 517 | 556 | 617 |
| of which: |  |  |  |  |  |
| face-to-face | nap | nap | nap | nap | nap |
| via PC or other terminal | 455 | 485 | 517 | 556 | 617 |
| telebanking | nap | nap | nap | nap | nap |
| via mobile phone | nap | nap | nap | nap | nap |
| Card-based electronic money | neg | nav | nav | nav | nav |
| Network-based electronic money | neg | neg | nap | nap | nav |
| Total | 45,496 | 70,995 | 78,792 | 89,438 | 87,539 |

[^34]Instructions handled by trading platforms, clearing houses and securities settlement systems:
volume of transactions
(millions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| London Stock Exchange |  |  |  |  |  |
| Volume of transactions ${ }^{1)}$ | 23.4 | 28.6 | 40.7 | 49.6 | 52.7 |
| of which: |  |  |  |  |  |
| United Kingdom | 16.3 | 21.1 | 29.4 | 32.1 | 37.5 |
| other | 7.1 | 7.6 | 11.3 | 17.5 | 15.2 |
| Virt-x ${ }^{2}$ |  |  |  |  |  |
| Volume of transactions ${ }^{1)}$ | 0.03 | 0.03 | 0.05 | 6.19 | 9.30 |
| Clearing houses |  |  |  |  |  |
| London Clearing House |  |  |  |  |  |
| Volume of trades cleared ${ }^{3)}$ | 267.2 | 206.0 | 197.3 | 316.1 | 368.8 |
| of which: |  |  |  |  |  |
| securities ${ }^{4)}$ | 189.9 | 116.1 | 100.7 | 225.6 | 273.1 |
| commodities | 77.3 | 89.9 | 96.6 | 90.5 | 95.7 |
| Securities settlement systems ${ }^{\text {5 }}$ |  |  |  |  |  |
| CREST ${ }^{\text {6, }}$ 7) |  |  |  |  |  |
| Volume of settlement instructions | 35.8 | 43.2 | 59.1 | 73.4 | 75.7 |
| CGO ${ }^{\text {7) }}$ |  |  |  |  |  |
| Volume of settlement instructions | 1.11 | 2.06 | nav | nap | nap |
| CMO ${ }^{\text {5 }}$ |  |  |  |  |  |
| Volume of settlement instructions | 0.22 | 0.33 | 0.20 | 0.20 | 0.10 |

1) Number of trades settled.
2) Virt-x was, until June 2001, known as Tradepoint. Figures for June 2001 onwards are for Virt-x and include Swiss stocks.
3) Number of contracts.
4) Includes non-commodity futures and options traded on LIFFE (and cleared through LCH).
5) Volumes include one side of each transaction.
6) Figures are for UK and Ireland
7) CGO was closed in July 2000 and the settlement of the relevant instruments taken over by CREST.

## Table 11b

Instructions handled by trading platforms, clearing houses and securities settlement systems: market value of transactions
(GBP billions)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading platforms |  |  |  |  |  |
| London Stock Exchange |  |  |  |  |  |
| Value of transactions of which: | 3,220 | 3,831 | 5,416 | 5,581 | 4,595 |
| United Kingdom | 1,037 | 1,411 | 1,896 | 1,905 | 1,815 |
| other | 2,183 | 2,420 | 3,520 | 3,676 | 2,780 |
| Virt-x ${ }^{\text {1) }}$ |  |  |  |  |  |
| Value of transactions | 7.5 | 7.1 | 13.6 | 200 | 384 |
| Clearing houses |  |  |  |  |  |
| London Clearing House |  |  |  |  |  |
| Value of trades cleared ${ }^{2)}$ | nav | 50,177 | 62,535 | 107,707 | 145,052 |
| Securities settlement systems ${ }^{3)}$ |  |  |  |  |  |
| Value of settlement instructions $\mathrm{CGO}^{4), 5)}$ | 7,367 | 9,473 | 48,693 | 52,024 | 51,499 |
| Value of settlement instructions CMO ${ }^{4)}$ | 32,962 | 33,146 | nav | nap | nap |
| Value of settlement instructions | 3,316 | 2,337 | 2,405 | 2,255 | 1,708 |

[^35]2) Contract values, securities
3) Values include one side of each transaction.

KINGDOM
4) Figures are for UK and Ireland
5) Turnover includes one side of each transaction.
6) CGO was closed in July 2000 and the settlement of the relevant instruments taken over by CREST

## Table 11c

Number of participants in trading platforms, clearing houses and securities settlement systems

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trading systems |  |  |  |  |  |
| London Stock Exchange | 276 | 289 | 293 | 293 | 297 |
| Banks | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| domestic | nav | nav | nav | nav | nav |
| foreign | nav | nav | nav | nav | nav |
| Broker/dealer | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| domestic | nav | nav | nav | nav | nav |
| foreign | nav | nav | nav | nav | nav |
| Other institutions | nav | nav | nav | nav | nav |
| of which: |  |  |  |  |  |
| domestic | nav | nav | nav | nav | nav |
| foreign | nav | nav | nav | nav | nav |
| Virt-x ${ }^{1)}$ | 91 | 128 | 127 | 111 | 112 |
| Banks | nav | 42 | 36 | 71 | 69 |
| of which: |  |  |  |  |  |
| domestic | nav | 39 | 35 | 5 | 5 |
| foreign | nav | 3 | 1 | 66 | 64 |
| Broker/dealer | nav | 54 | 58 | 40 | 41 |
| of which: |  |  |  |  |  |
| domestic | nav | 41 | 46 | 28 | 30 |
| foreign | nav | 13 | 12 | 12 | 11 |
| Other institutions | nav | 32 | 33 | 0 | 2 |
| of which: |  |  |  |  |  |
| domestic | nav | 29 | 31 | 0 | 2 |
| foreign | nav | 3 | 2 | 0 | 0 |
| Clearing systems |  |  |  |  |  |
| London Clearing House | 117 | 110 | 112 | 116 | 117 |
| Banks ${ }^{2)}$ | nav | nav | 35 | 42 | 41 |
| of which: |  |  |  |  |  |
| domestic | nav | nav | 8 | 19 | 20 |
| foreign | nav | nav | 27 | 23 | 21 |
| Broker/dealer ${ }^{3)}$ | nav | nav | 69 | 67 | 73 |
| of which: |  |  |  |  |  |
| domestic ${ }^{4}$ | nav | nav | 57 | 57 | 59 |
| foreign | nav | nav | 12 | 10 | 14 |
| Other institutions | nav | nav | 8 | 7 | 3 |
| of which: |  |  |  |  |  |
| domestic | nav | nav | nav | 6 | 2 |
| foreign | nav | nav | nav | 1 | 1 |
| Securities settlement systems |  |  |  |  |  |
| CREST | 5,365 | 22,949 | 28,489 | 41,227 | 52,881 |
| Banks, brokers/dealers etc. | 1,713 | 1,715 | 1,636 | 2,234 | 2,017 |
| of which: |  |  |  |  |  |
| domestic | nav | nav | nav | nav | $n a v$ |
| foreign | nav | nav | nav | nav | nav |
| Others | 3,652 | 21,234 | 26,853 | 38,993 | 50,864 |
| of which: |  |  |  |  |  |
| private clients | 3,652 | 21,234 | 26,853 | 38,993 | 50,864 |


| CGO ${ }^{5}$ | 322 | 378 | nap | nap | nap | $\begin{aligned} & \text { UNITED } \\ & \text { KINGDOM } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Banks, brokers/dealers etc. | nav | nav | nap | nap | nap |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | nav | nap | nap | nap |  |
| foreign | nav | nav | nap | nap | nap |  |
| Others | nav | nav | nap | nap | nap |  |
| of which: |  |  |  |  |  |  |
| private clients | nav | nav | nap | nap | nap |  |
| CMO | 84 | 60 | 70 | 64 | 58 |  |
| Banks, brokers/dealers etc. | nav | nav | nav | nav | nav |  |
| of which: |  |  |  |  |  |  |
| domestic | nav | nav | nav | nav | nav |  |
| foreign | nav | nav | nav | nav | nav |  |
| Others | nav | nav | nav | nav | nav |  |
| of which: |  |  |  |  |  |  |
| private clients | nav | nav | nav | nav | nav |  |

1) Virt-x was, until June 2001, known as Tradepoint.
2) Deposit-taking bank institutions.
3) Includes brokers/dealers that are wholly-owned by banks.
4) Includes firms/institutions registered in the United Kingdom though ultimately owned by a parent registered abroad.
5) CGO was closed in July 2000 and the settlement of the relevant instruments taken over by CREST.

## Table 11d

Outstanding securities
(end of year)

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| London Stock Exchange |  |  |  |  |  |
| Value of securities issued ${ }^{1)}$ (GBP billions) | 4,231 | 5,425 | 5,338 | 4,115 | 3,060 |
| of which: |  |  |  |  |  |
| United Kingdom | 1,427 | 1,834 | 1,812 | 1,535 | 1,158 |
| Other | 2,804 | 3,591 | 3,526 | 2,580 | 1,902 |
| Number of securities issued ${ }^{1)}$ | 2,921 | 2,791 | 2,929 | 2,891 | 2,824 |
| of which: |  |  |  |  |  |
| United Kingdom | 2,399 | 2,292 | 2,428 | 2,438 | 2,405 |
| Other | 522 | 499 | 501 | 453 | 419 |
| Value of securities registered ${ }^{2)}$ (GBP billions) | 4,231 | 5,425 | 5,338 | 4,115 | 3,060 |
| Number of securities registered ${ }^{2)}$ | 2,921 | 2,791 | 2,929 | 2,891 | 2,824 |
| Virt-x ${ }^{3}$ | nap | nap | nap | nap | nap |
| Securities settlement systems |  |  |  |  |  |
| CREST |  |  |  |  |  |
| Value of securities issued (GBP billions) | 1,169 | 1,320 | 1,785 | 1,617 | 1,292 |
| Volume of securities issued | 3,496 | 5,852 | 10,873 | 15,846 | 6,351 |
| Value of securities registered ${ }^{2)}$ (GBP billions) | 1,169 | 1,320 | 1,785 | 1,617 | 1,292 |
| Number of securities registered ${ }^{2)}$ | 3,496 | 5,852 | 10,873 | 15,846 | 6,351 |
| CGO ${ }^{4)}$ |  |  |  |  |  |
| Value of securities issued (GBP billions) | nav | 256 | nap | nap | nap |
| Volume of securities issued | nav | 184 | nap | nap | nap |
| Value of securities registered ${ }^{2)}$ (GBP billions) | nav | 256 | nap | nap | nap |
| Number of securities registered ${ }^{2)}$ | nav | 184 | nap | nap | nap |
| CMO ${ }^{\text {5 }}$ |  |  |  |  |  |
| Value of securities issued (GBP billions) | 140 | 154 | 143 | 151 | 171 |
| Number of securities issued | 57,920 | 63,119 | 58,805 | 51,109 | 56,691 |
| Value of securities registered ${ }^{2)}$ (GBP billions) | 140 | 154 | 143 | 151 | 171 |
| Number of securities registered ${ }^{2)}$ | 57,920 | 63,119 | 58,805 | 51,109 | 56,691 |

1) Data show the value and number of securities listed on the London Stock Exchange.
2) In the United Kingdom all securities are both listed and registered.
3) Virt-x was, until June 2001, known as Tradepoint. Figures for June 2001 onwards are for Virt-x and include Swiss stocks.
4) CGO was closed in July 2000 and the settlement of the relevant instruments taken over by CREST.
5) CMO settles only bearer instruments.

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | :---: | :---: | :---: | :---: |
| London Clearing House |  |  |  |  |
| Netting ratio for cash over year | nav | nav | $65 \%$ | $64 \%$ |
| Netting ratio for securities over year ${ }^{1)}$ | nav | nav | $50 \%$ | $50 \%$ |

1) Excludes financial and equity derivatives.
2) Figure not comparable with previous years owingto the introduction of netting for London Stock Exchange transactions in July 2002.

## Table 12

Participation in SWIFT by domestic institutions

|  | $\mathbf{1 9 9 8}$ | $\mathbf{1 9 9 9}$ | $\mathbf{2 0 0 0}$ | $\mathbf{2 0 0 1}$ |
| :--- | ---: | ---: | ---: | ---: |
| Members | 63 | 57 | 60 | 60 |
| of which live | 59 | 53 | 58 | 58 |
| Sub-members | 253 | 245 | 294 | 293 |
| of which live | 250 | 243 | 289 | 292 |
| Participants | 129 | 146 | 119 | 113 |
| of which live | 120 | 134 | 115 | 111 |
| Total users | 445 | 448 | 473 | 466 |
| of which live | 429 | 430 | 462 | 461 |
| Memorandum items: |  |  |  | 116 |
| Total SWIFT users | 6,771 | 6,991 | 7,298 |  |
| members | 3,052 | 2,230 | 2,307 | 454 |
| sub-members | 2,781 | 2,825 | 3,037 | 443 |
| participants | 938 | 1,936 | 1,949 | 3,265 |

## Table 13

SWIFT message flows to/from domestic users

|  | 1998 | 1999 | 2000 | 2001 | 2002 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total messages sent | 116,671,655 | 139,153,660 | 178,684,934 | 219,949,528 | 257,517,747 |
| of which: |  |  |  |  |  |
| category I | 15,438,669 | 19,241,474 | 22,091,421 | 32,597,427 | 49,615,956 |
| category II | 29,200,240 | 28,971,353 | 29,459,448 | 35,625,694 | 38,091,708 |
| Total messages received | 124,101,890 | 157,627,881 | 208,351,654 | 271,224,699 | 329,534,086 |
| of which: |  |  |  |  |  |
| category I | 18,595,169 | 22,267,913 | 25,003,567 | 34,926,104 | 51,730,610 |
| category II | 12,208,457 | 18,941,986 | 21,433,758 | 27,728,104 | 30,909,510 |
| Domestic traffic | 28,685,906 | 39,076,825 | 51,680,311 | 76,019,159 | 95,274,141 |
| Memorandum item: |  |  |  |  |  |
| Global SWIFT traffic ${ }^{1)}$ | 941,235,088 | 1,076,490,597 | 1,298,668,103 | 1,533,906,047 | 1,817,443,994 |

1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic.

The new methodology was applied retroactively to 1999.

## METHODOLOGY FOR THE STATISTICALDATA

## General

| Exceptions | Data in the tables conform to this methodology unless <br> otherwise indicated. <br>  <br> However, it should be noted that varying methods of collecting <br> data can also complicate cross-country comparisons. |
| :--- | :--- |
| Breaks in series | These are indicated by a footnote. |
| Sources of data | These are indicated where appropriate. |$\quad$| Definitions in the tables which are not given in this |
| :--- |
| methodology are based on the glossary included in "Payment |
| and securities settlement systems in the European Union", |

Table 1:
Population

GDP

GDP per capita
Exchange rate (domestic provided currency vis-à-vis EUR) end-of-year average

Table 2:

Banknotes and coins

Transferable deposits

Others

M1

## Memorandum item:

Broad money supply

Outstanding value on
e-money schemes

## Basic statistical data

Figures are averages for the year or at a point in the year as indicated.

Figures are nominal (not real).

This figure is the GDP figure divided by the population figure.
The exchange rate of the local currency against the euro is both as an end-of-year value and as an average for the year.

Settlement media used by non-banks

Banknotes and coins represent the value of cash in circulation in the economy. This excludes the value of banknotes and coins kept in vaults at central banks or at banks (see Table 4), but includes the value held by non-residents.

These are transferable deposits, which can be used to make cashless payments using one of the instruments mentioned in Tables 9 and 10. They do not include deposits in foreign currencies unless these are included in M1. If they are not included in M1, they are included under the separate item transferable deposits in foreign currencies.

Filled in only if the narrow money supply (M1) includes items other than banknotes and coins and transferable deposits.

Cash in circulation and transferable deposits held by nonbanks. This line has not been filled in by countries which no longer calculate this aggregate.

Included in some cases. Footnotes to individual tables explain the definition of broad money supply used and how it differs from narrow money supply.

The difference between the value of cash loaded onto electronic
purses (a reloadable multi-purpose prepaid card which may be used for small retail or other payments instead of banknotes and coins) or onto electronic wallets (a computer device used in some electronic money systems which can contain an IC card or in which IC cards can be inserted and which may perform more functions than an IC card) and the value spent.

## Table 3:

Transferable balances held at central bank
of which: required reserves
free reserves

Transferable deposits at other banks

Others

## Memorandum item:

Institutions' borrowing from central bank

Table 4:

Total banknotes issued

Total coins issued

Total banknotes and coins issued

Banknotes and coins held by credit institutions

Banknotes and coins in circulation outside credit institutions

## Settlement media used by banks

Deposits held by banks at the central bank which can be used for payment purposes, regardless of the type of account (e.g. current account, reserve account, settlement account or clearing account).

Funds that banks are required to hold at the central bank. If only only part of the required reserves can be used for payment purposes, that amount is indicated here.

Funds held voluntarily at the central bank that can be used for payment purposes.

Deposits held at other banks in the country (not at the central bank) which can be used for payment purposes.

Included only if assets other than balances held at central bank and transferable deposits at other banks are relevant. In some cases a breakdown is provided. In other cases a footnote indicates what is included in this item.

Institutions' borrowing (in the forms defined in a footnote by the respective country) from the central bank which can be used for payment purposes.

Banknotes and coins (end-of-year figures)

Value of banknotes which are part of the central bank's liabilities. A breakdown by denomination is provided.

The total value of coins is provided along with a breakdown by denomination.

Value of banknotes and coins excluding those kept in vaults at central banks or at treasury departments (but including those held at banks).

Banknotes and coins in the vaults of credit institutions and thus not in circulation.

Total banknotes and coins issued minus banknotes and coins held by credit institutions (identical to banknotes and coins in Table 2).

## Table 5: <br> Categories

Columns 1 and 2

Column 1: number of institutions

Column 2: number of branches

Column 3: number of accounts

Column 4: number of internet-linked accounts

Column 5: value of accounts

Virtual institutions

## Memorandum item:

Branches of foreign banks
of which EU-based

## Institutional framework (end-of-year figures)

Categories of institutions are based on the individual countries' own financial systems. Particular categories are explained in a footnote, where necessary.

Number of points of entry into the cashless payment system.

Any institution which executes cashless payments is mentioned even if it does not hold deposits for customers (e.g. because the money transferred is given to the institution in cash by the customer, or debited from a sight account held at another institution).

All branches of an institution. As a rule, the head office of the institution is counted as a branch if it offers cashless payment services.

Number of accounts on which cashless payments (see definitions in Tables 9 and 10) can be made.

The only accounts mentioned here are those which:

- are held by deposit-taking institutions for non-deposittaking institutions;
- can be debited directly using one of the instruments mentioned in Tables 9 and 10.

Number of accounts, relating to internet services (credit transfers and the payment of bills, etc. carried out via the internet).

Aggregate amount of deposits held on accounts mentioned in Columns 3 and 4. As a rule, the sum of the entries in the last column is identical to transferable deposits in Table 2.

Institutions providing services only via the internet.

Branches or agencies of foreign banks. Banks which are foreign-owned or are subsidiaries of foreign banks are not included here.

Sub-item to branches of foreign banks, giving the number of branches for which the head office is located in the EU.

All items include systems operated by banks and non-banks.

A card which has several functions is counted in each relevant line (e.g. a eurocheque card in Europe which can be used to withdraw cash, to make payments and to guarantee cheques is counted in each of the first three main items). Similarly, a number of terminals accept both debit and credit cards. Therefore, in general, these figures should not be added.

A transaction might also include balance enquiries, rather than only those which affect the account balances. It is indicated in a footnote if this is the case, and it cannot be measured separately.
Cards with a cash function
Number of networks
ATMs with a cash dispensing function

## Number of machines

Open access

Limited access

ATMs with a giro transfer function

Card with a debit function

Retailer card

EFTPOS

Any card enabling the holder to withdraw cash from a cash dispenser.

A network of ATMs is defined as a group of ATMs managed by one or more service providers for a bank or group of banks.

Electro-mechanical device allowing the authorised user to withdraw cash from its account and in some cases to access a range of other services, such as balance enquiries, transfers of funds and acceptance of deposits. The ATM may be operated online (with real-time reference to an authorisation database) or offline.

As a rule, each terminal is counted as one machine.

The ATM can be accessed by a holder of a card issued by a bank other than the bank which owns the ATM, subject to an agreement between the two banks.

The ATM can only be accessed by a holder of a card issued by the bank which owns the ATM.

ATMs which allow a cardholder to make credit transfers from its own account to other accounts held at the same institution or at different institutions.

A card which enables the holder to have purchases directly charged to funds on the cardholder's account at a deposittaking institution (may sometimes be combined with another function, such as that of a cash card or cheque guarantee card).

A card issued by non-banking institutions for use at specified retail outlets.

A terminal at a retail location which is designed to capture, and in some cases also transmit, debit card transactions by electronic means.
Number of networks
Number of machines
Card with a credit function

Retailer credit card

Card with an e-money function

Accepting terminals

Float

An EFTPOS network is defined as a group of EFTPOS terminals managed by one or more service providers for a bank or group of banks.

As a rule, each EFTPOS terminal is counted as one machine.

A card indicating that the holder has been granted a line of credit. It enables the holder to make purchases and/or withdraw cash up to a pre-arranged ceiling. The credit granted may be settled in full by the end of a specific period, or may be settled in part, with the balance taken as extended credit. Interest is charged on the amount of extended credit and the holder is sometimes charged an annual fee.

A card issued by non-banking institutions for use at specified retail outlets. The holder of the card is granted a line of credit.

A reloadable multi-purpose prepaid card which can be used at the sites of several service providers for a wide range of purposes and which has the potential to be used on a national or an international scale, but may sometimes be restricted to a certain area.

Only the number of valid cards in circulation should be provided, not the number of cards issued, since this figure would not be very informative if empty or invalid cards were included.

Refers to the number of terminals (devices) at the point of sale for receiving e-money. Mobile phones should not be included in this figure.

Amount of money (cash value) which has been loaded onto the e-money card and has not been used.

Travel and entertainment cards need to be mentioned in the relevant category.

Delayed debit cards should be mentioned separately.

Tables 7 and 8: $\quad$ Volume and value of payment instructions handled by selected interbank funds transfer systems

With regard to the volume and value of transactions, each payment instruction is counted once (not twice, i.e. the debit from the payer's account and the credit to the payee's account are not counted separately). participants are credit institutions and which are used primarily to process cashless payments.

Funds transfer systems (FTS)

Concentration ratio Market share of the five largest participants in each system.

Tables 9 and 10:

A formal arrangement based on private contract or statute law with multiple membership, common rules and standardised arrangements for the transition and settlement of money obligations arising between the members. As a rule, all IFTSs are mentioned here, both those managed by central banks and those managed by private operators. Figures are provided system by system, with categories of various payment instruments (such as cheques, direct debits, credit transfers, postal drafts, ATMs and POSs, etc.) as sub-items.

Volume and value of Indicators of use of various cashless payment instruments

These tables present the instruments that customers use for initiating payments to the banking system. Data on the instruments that the banks themselves use are also included, if available. The inclusion/exclusion of the latter data is indicated with a footnote. The objective of these tables is to estimate the volume and the value of cashless payment instruments used in the country concerned. Figures concerning only a sample of banks or customers should not be given, but should be extrapolated to provide figures covering the whole volume and value of cashless payment instruments used in the country.

In principle, the term "payment" is defined here to exclude any funds transfer in which the originator and the beneficiary are the same. This definition excludes any funds transfers in which the originator and the beneficiary are the same institution or individual. Therefore, any instrument which is used by banks' customers to obtain cash should not be counted (e.g. cheques used to obtain cash, or ATM withdrawals - although these operations might be included in Tables 7 and 8, which have a different focus). Likewise, transfers between accounts in the same name at the same institution are excluded (e.g. transfers from a cheque account to a savings account, if both accounts are held at the same bank). However, because in practice it is usually impossible to exclude them from the data, transfers between accounts in the same name, but where the accounts are held at different institutions, are included unless indicated otherwise.

Strictly speaking "cashless" means "without the involvement of cash". Such a narrow definition would exclude money (postal) orders, which involve cash at one or both ends of the transaction, as well as the majority of traveller's cheques, which are often paid in cash. It is not realistic to use such a narrow definition because it is very doubtful whether available statistics would permit a breakdown of the number of money orders or traveller's cheques according to the way they are paid or settled. Therefore, all payment instruments which involve cashless interbank settlement are included in the statistics.

In the case of cross-border payments, there is a need to avoid double counting (i.e. in the country of the originator and in the country of the beneficiary). Cross-border cashless payments are accordingly counted in the country of the originator.

- No distinction is made between interbank items (bank A to bank B), inter-branch items (bank A branch to another bank A branch), or intra-branch items (bank A customer to another bank A customer at the same branch): all are included in the statistics.
- Funds transfers used to settle credit card transactions are included (this is a payment from the user to the issuer).
- Money orders are included under credit transfers.
- Delayed debit cards are included under debit or credit cards, the means of inclusion is explained in a footnote.

The division of each payment instrument into sub-categories is based on the way in which the customer submits the payment instrument to the bank. Accordingly, each payment instrument is distinguished as follows:


| Cheques issued | Traveller's cheques, eurocheques and bankers' drafts are <br> included under cheques. Commercial bills are included if funds <br> transfers can be made on the basis of these, without using <br> another medium. |
| :--- | :--- |
| Payments by debit and credit |  |
| cards |  |$\quad$| Also includes charge cards. |
| :--- |
| Other card payments |
| Credit transfers |
| Payments made using retailer cards or prepaid cards are shown <br> here if the data are available. The row label or a footnote <br> indicates the type of payments included. |
| A payment order or possibly a sequence of payment orders |
| made for the purpose of placing funds at the disposal of the |
| beneficiary. |

## Tables 11a and 11b: Instructions handled by trading platforms, clearing houses and securities settlement systems (volume and value of transactions)

Figures are provided separately for each trading platform, clearing house and securities settlement system, with categories of various securities (such as government securities, bonds, shares, certificates of deposits (CDs), futures, options, etc.) as sub-items. Where data are not available for some of the sub-items, this is indicated with "nav".

Central banks can provide figures separately for each trading platform, clearing house and securities settlement system or have the option to provide figures only in respect of securities settlement systems, indicating "nav" for not available or "nap" for not applicable for data relating to trading platforms and clearing houses.

Transfer instructions comprise all transfer instructions entered into the trading platform, clearing house or securities settlement system (including deliveries free of payment). As regards options, all the contracts are included.

As far as CDs are concerned, transactions should be considered regardless of their issuers (banks, central bank or mortgage institutions). Each transaction is counted once (not twice for sale and purchase). It is the transactions themselves that are counted and not the double message notifications.

Trading platform An infrastructure or mechanism aimed at facilitating securities transactions between those who wish to buy and sell. A trading platform could be a legal entity recognised as an exchange or an integrated part of a stock exchange.

Clearing house A department of an exchange or a separate legal entity which provides a range of services related to the clearing and settlement of transactions and payments and to the management of risks associated with the resulting contracts. In many cases, the clearing house acts as the central counterparty.

Securities settlement systems
Transfer systems which settle transfer instructions for both securities and funds. As a rule all SSSs are mentioned here, not only those managed by the central bank, but also those managed by private operators.

## Table 11c: Number of participants in trading platforms, clearing houses and securities settlement systems

Figures are provided separately for each trading platform, clearing house and securities settlement system, with categories of various participants (such as banks and stockbrokers, etc.) as subitems. Central banks can provide figures separately for each trading platform, clearing house and securities settlement system or have the option to provide figures only in respect of securities settlement systems, indicating "nav" for not available or "nap" for not applicable for data relating to trading platforms and clearing houses.

Number and value of securities which have been issued; number and value of securities which have been registered. Countries can also provide figures for the "total volume".

Number of stocks listed

Number of other securities listed

This covers the number of companies whose shares are traded on that particular trading platform. If a particular company has more kinds of shares listed on the same platform, these should only count as one.

The number of ISIN codes that are traded on that particular trading platform (not counting the shares that have already been counted in the line above).

Table 11e:
Netting ratio in clearing systems

The figure showing the size of the netted transactions in relation to the size of the traded transactions before netting takes place. The ratio refers to the value of the transactions.

Tables 12 and 13:

## SWIFT tables

These figures are provided by SWIFT.
Sub-members (Table 12) Domestic users sponsored by members abroad.
Participants (Table 12) Participants are not shareholders of SWIFT and their message traffic over the network is restricted.

Category I (Table 13)

Category II (Table 13)

Domestic traffic (Table 13)
Messages used by banks to transfer funds to an account of a customer (i.e. messages relating to payments that are messages, category I e.g. MT100 messages).

Messages used by banks to transfer funds to an account of another bank (i.e. messages relating to payments that are category II messages, e.g. MT200 messages).

Messages sent to/received from domestic users.


[^0]:    5) Following its entry to the euro area, the figures for 2001 onwards include Greece.
[^1]:    1) In Germany: Postbank AG, as a fully fledged credit institution, appears with its branches under "Number of bank branches"; this includes post office branches which are
    entrusted with semi-cashless payment systems on behalf of Postbank AG.
    2) In Greece the only postal institution is a credit institution; thus, the number of bank branches also includes the number of postal institution branches.
    3) Number of bank branches: excludes the counters of the postal institution.
    4) Institutions: refers to all institutions regardless of whether they offer cashless payment services; Branches: the head office of an institution is not counted as a branch.
    5) Weighted average excluding countries for which data are not available.
[^2]:    1) Weighted average excluding countries for which data are not available.
    2) Following its entry to the euro area, the figures for 2001 onwards include Greece.
[^3]:    1) Payments by credit cards: from 2000 onwards, the figure includes retailer card transactions.
    2) Direct debits: debit card transactions are not included under this item but are shown under "Payments by debit cards".
    3) All cheques for which the acquiring bank is different from the issuing bank.
    4) The figures for payments by credit/debit cards include payments by cards with a delayed debit function.
    5) Credit cards does not include delayed debit cards (charge cards); credit transfers and direct debits do not include items initiated by banks; these data are not available.
    6) This table does not include data related to bills of exchange.
    7) Following excluding countries for which data are not available.
[^4]:    1) Payments by credit cards: from 2000 onwards, the figure includes retailer card transactions
    2) Direct debits: debit card transactions are not included under this item but are shown under "Payments by debit cards".
    3) All cheques for which the acquiring bank is different from the issuing bank.
    4) The figures for payments by credit/debit cards include payments by cards with a delayed debit function.
    5) This table does not include data relating to bills of exchange, traveller's cheques and other documents.
    6) Credit cards does not include delayed debit cards (charge cards); credit transfers and direct debits do not include items initiated by banks; these data are not available.
    7) This table does not include data related to bills of exchange.
    8) This table does not include data related to bills of exchable.
    9) Following its entry to the euro area, the figures for 2001 onwards include Greece.
[^5]:    1) Payments by credit cards: from 2000 onwards, the figure includes retailer card transactions.
[^6]:    Intraday finality; $Y=$ yess: $N=$ no.
    Cash Setlement $A$ gent: $B=$ banks; $C B=$ central banks; $S E=$ stock exchange; $O=$ others.

[^7]:    
    5) Euroclear France: RGG + Rellit
    
    9) Formerly known as Necigef.
    10) Value offree transfers not included.

[^8]:    1）Closed during 2002

[^9]:    *) These tables contain figures that are only available at an aggregated euro area level. Figures are presented in euro.

    1) The figures include also the value of the legacy banknotes and coins in circulation. This decision was taken on account of the fact that legacy currencies were easily converted into euro at the irrevocably fixed conversion rates.
[^10]:    1) Intrabank customer payments not included.
    2) Includes items initiated by banks
[^11]:    1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.
[^12]:    1) For 1998, including fixed-term deposits of less than one month.
[^13]:    1) Prior to 28 September 1998 DTB only.
[^14]:    1) Since 1 January 2001 HERMES and EURO HERMES have been integrated into one system.
    2) Since 2000 ACO has been performing only clearing of cheques.
[^15]:    1) Spanish clearing houses only provide central counterparty services for derivatives
[^16]:    1) Contains all customer transactions irrespective of whether they are processed intra or interbank and includes items initiated by banks.
    2) Includes delayed debit and credit cards.
    3) Revised figures
[^17]:    1) Represents the amount held by Irish residents.
[^18]:    1) This table contains both customer and interbank transactions. The number of intrabranch transactions may be substantial, but data on these are not available.
    2) Source: Irish Payments Services Organisation.
    3) Excludes items initiated by banks; these data are not available.
    4) Includes items initiated by banks.
    5) Pilot schemes in operation during 1998-99 only.
[^19]:    1) Source:Irish Stock Exchange.
    2) With effect from 4 December 2000 the settlement of Irish government bonds has been outsourced to Euroclear. Accordingly, details of CBISSO participants for 2000 relate to the period up to close of business on 1 December 2000.
[^20]:    1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.
[^21]:    1) Clearing and guarantee house.
[^22]:    1) Figures include only interbank credit transfers.
[^23]:    1) Excludes items initiated by banks; these data are not available.
    2) Includes cards with a delayed debit function.
    3) Estimate.
[^24]:    1) Renamed from Necigef, following the merger with Euroclear plc, the Dutch CSD.
[^25]:    1) Net percentage of liquidity needed to settle all gross transactions.
[^26]:    1) Bullion coins at values of ATS 2,000, ATS 1,000, ATS 500 and ATS 200 and gold coins at values of ATS 1,000 and ATS 500
[^27]:    1) Excludes items initiated by banks; these data are not available.
    2) Includes delayed debit cards (charge cards).
[^28]:    1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.
[^29]:    1) Average data for the last maintenance period of the year.
[^30]:    1) Intraday limits
[^31]:    1) Excludes items initiated by banks; these data are not available.
    2) Includes delayed debit card.
[^32]:    1) In January 2000 changes were made to the reporting methodology, resulting in a $2 \%$ increase in global SWIFT traffic. The new methodology was applied retroactively to 1999.
[^33]:    1) This table contains all customer transactions. It also, for a number of instruments, includes banks' own account transactions where these cannot be identified separately (see further footnotes). Includes Northern Ireland and Scotland. Also includes some data and/or estimates of inter-branch and in-house processed items.
    2) Includes inter-branch cheques and estimates of in-house processed cheques. Will include some own account items.
    3) Customer transactions only.
    4) There is no information available on POS, non-POS etc. use of debit/credit cards.
    5) Includes charge cards.
    6) Includes inter-branch paper credit transfers plus some in-house automated transactions (including some transactions on banks' own accounts). From 1999 onwards, the figures include all payments into and out of the United Kingdom through TARGET and domestic CHAPS Euro payments.
[^34]:    1) This table contains all customer transactions. It also, for a number of instruments, includes banks' own account transactions where these cannot be identified separately (see further footnotes). Includes Northern Ireland and Scotland. Also includes some data and/or estimates of inter-branch and in-house processed items.
    2) Includes inter-branch cheques and estimates of in-house processed cheques. Will include some own account items.
    3) Customer transactions only.
    4) There is no information available on POS, non-POS etc use of debit/credit cards.
    5) Includes charge cards.
    6) Includes inter-branch paper credit transfers plus some in-house automated transactions (including some transactions on banks' own accounts). From 1999 onwards, the figures include all payments into and out of the UK through TARGET and domestic CHAPS Euro payments.
    7) Paper credit transfers.
    8) All other credit transfers.
[^35]:    1) Virt-x was, until June 2001, known as Tradepoint. Figures for June 2001 onwards are for Virt-x and include Swiss stocks.
