



**EUROPEAN CENTRAL BANK**  
EUROSYSTEM

*COURTESY TRANSLATION*

Mario DRAGHI  
President

Mr Kostas Chrysogonos  
Member of the European Parliament  
European Parliament  
60, rue Wiertz  
B-1047 Brussels

Frankfurt, 13 April 2015

L/MD/15/231

**Re: Your letter (QZ-39)**

Honourable Member of the European Parliament, dear Mr Chrysogonos,

Thank you for your letter, which was passed on to me by Mr Roberto Gualtieri, Chairman of the Committee on Economic and Monetary Affairs, accompanied by a cover letter dated 27 February 2015.

Please note that the European Central Bank is not entrusted with the task of consumer protection. Therefore, I would kindly refer you to the competent national and/or European authorities.

Yours sincerely,

[signed]

Mario Draghi

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