



EUROPEAN CENTRAL BANK

EUROSYSTEM

Outcome of 2023 End- of-year survey

TIPS-CG

14 February 2024

ECB-UNRESTRICTED



target | TIPS
services

Overview

- 1 Purpose of the survey
- 2 Results
- 3 Way forward / lessons learned

Purpose of the survey

Purpose of the survey

- To collect feedback on the running of the TIPS-CG during 2023.
- To gather TIPS-CG members' input on what they believe to have worked well and/or what could be improved.

The ultimate goal of the survey is to help us improve the TIPS-CG organisation and communication from 2024 onwards.

Who participated?

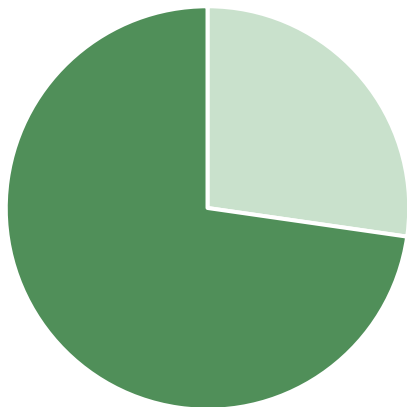
- 11 TIPS-CG representatives (6 NCBs, 3 PSPs, 2 ACHs) provided their feedback. Many thanks! 😊

Results

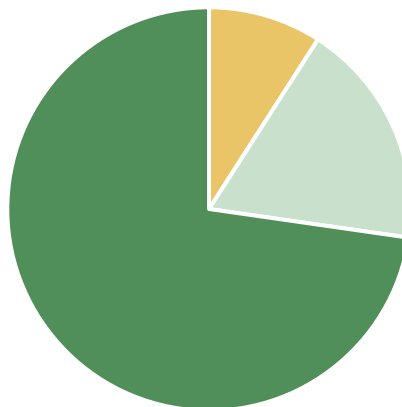
TIPS-CG Meetings

How satisfied are you with the **preparation** of the TIPS-CG meetings?

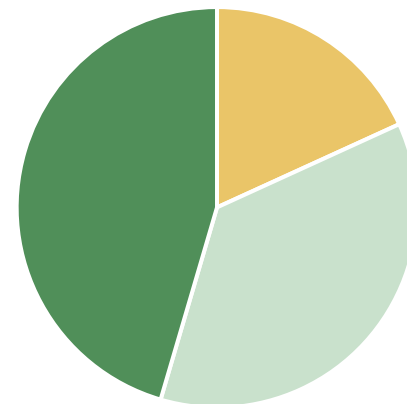
Frequency of the meetings



Duration of the meetings



Timing of sharing background documents



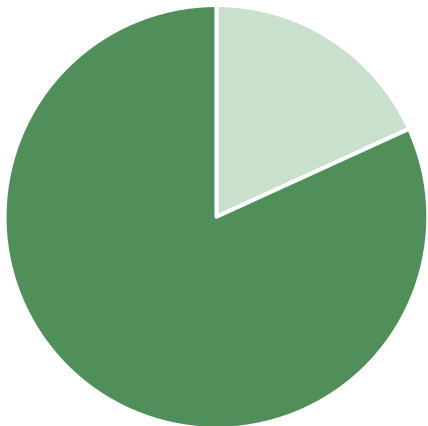
■ Very Low ■ Low ■ Satisfactory ■ Good ■ Very Good

Results

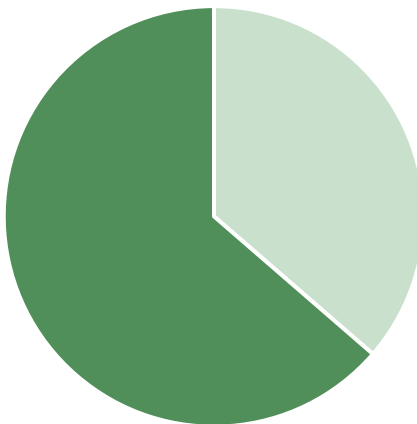
TIPS-CG Meetings

How satisfied are you with the **content** of the TIPS-CG meetings?

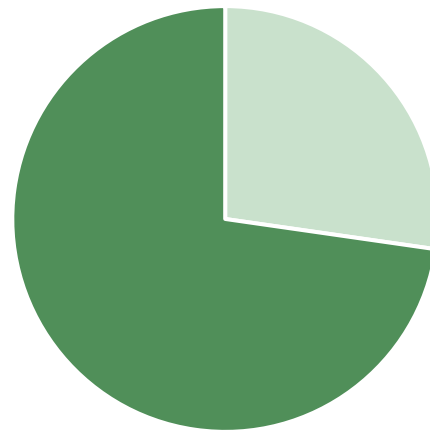
Agenda (clarity, structure, content)



Variety and relevance of topics presented



Presentations (clarity and quality)



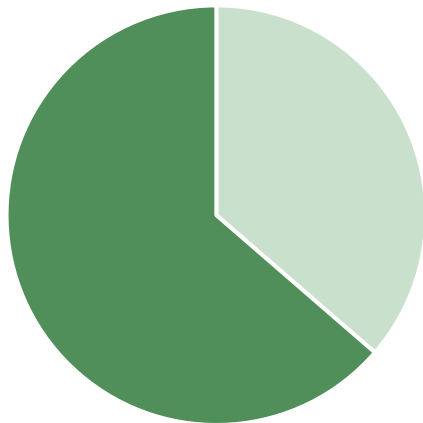
■ Very Low ■ Low ■ Satisfactory ■ Good ■ Very Good

Results

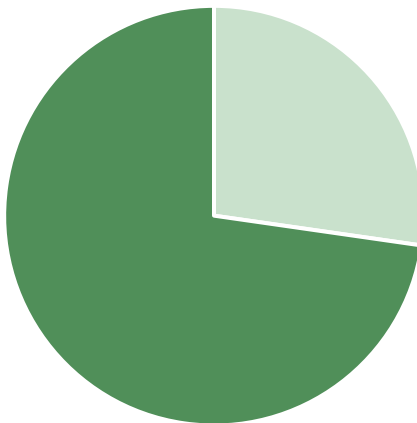
TIPS-CG Meetings

How satisfied are you with the **content** of the TIPS-CG meetings?

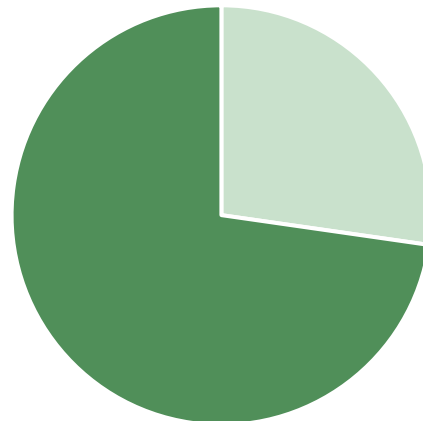
Quality of the discussions



Action points



Outcome



■ Very Low ■ Low ■ Satisfactory ■ Good ■ Very Good

Results

TIPS-CG Meetings

Overall, regarding TIPS-CG meetings, what **worked well**?

- **Hybrid meetings are positively valued:** “We appreciate that the meetings are arranged in hybrid mode. Even though we believe that presence is always an added value, this allows the participant to manage a more flexible personal agenda.” → **organisation of hybrid meetings will continue!**

Results

TIPS-CG Meetings

Overall, regarding TIPS-CG meetings, what **could be improved?**

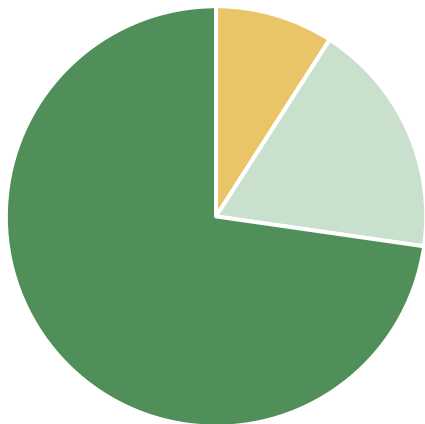
- “Maybe using online surveys during the meeting to have the opinion of the community” → **We encourage you to take the floor and/or use the chat so that the discussion is more interactive**
- “It would be helpful to have the full documentation available at least one week, ten days before the meeting to have time to deepen internally the open points to be discussed.” → **We will continue working towards providing you with documents 5 business days prior to the meeting**
- **Topics you’d like to see more of:** “I fully appreciate the ad-hoc meetings and workshops but maybe we can try to already tackle important topics (msg suffix, pricing etc.) already in the CG meetings (emphasize the importance with detailed presentations) and also in the TIPS WG meetings.” → **in order to avoid rushing the discussions on some agenda items and to avoid long meeting days, we believe the ad-hoc meetings are a good means to go deeper into a topic**

Results

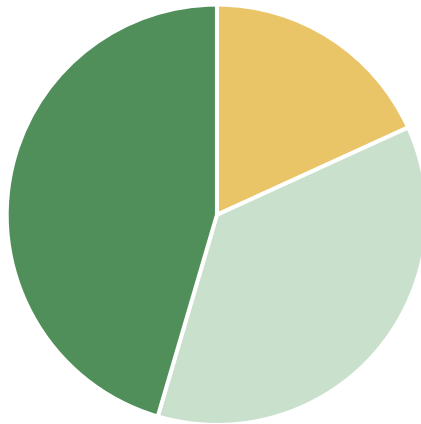
TIPS-CG Written Procedures

How satisfied are you with TIPS-CG written procedures?

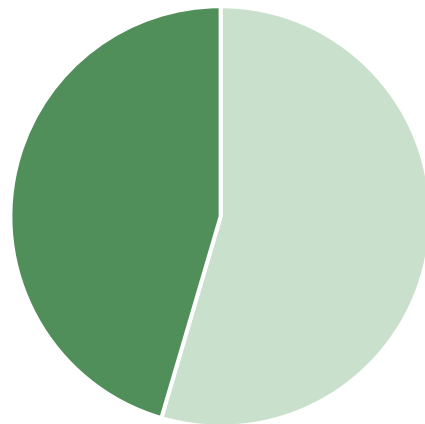
Clarity and aim of written procedures



Relevance of written procedures



Adequacy of time given to provide comments

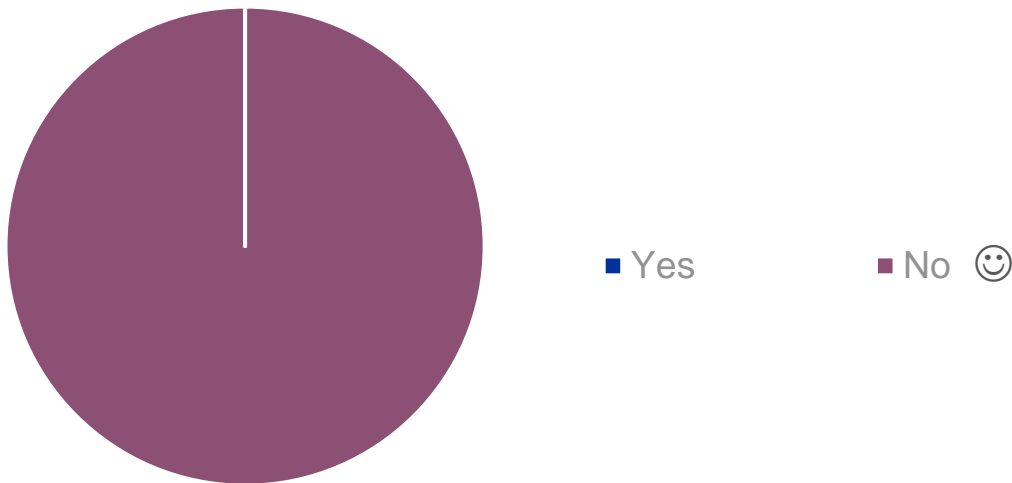


- We have some difficulty in getting a clear perspective of the deadlines for the required contributions for each topic. It would be useful to have a document summarising the deadlines. → Please refer to the **“Overview of TIPS-CG WP”**

Results

TIPS-CG Written Procedures

Last year, we received the feedback that the connection to access and download documents was difficult. Considering your experience this year, would you consider this issue is still present?

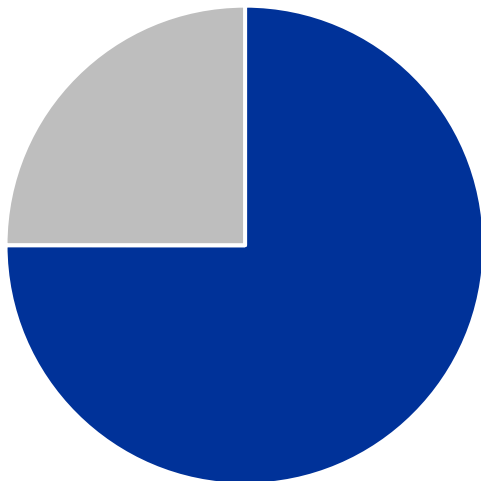


Results

TIPS-CG Written Procedures

Do you think your input in TIPS-CG written procedures is sufficiently and adequately considered?

Some of you informed us that you don't provide feedback in order to avoid repetition
→ **We would encourage you to still provide your view, to give more weight to the point raised**



■ Yes

■ No

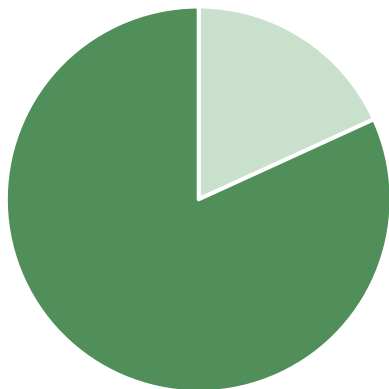
■ I have not contributed to any written procedure this year

Results

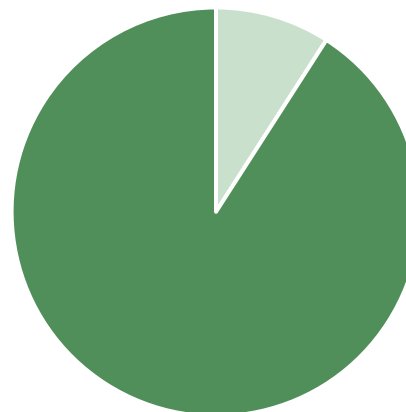
TIPS-CG Chairperson and Secretariat

How satisfied are you with the role of the TIPS-CG...

Chairperson



Secretariat

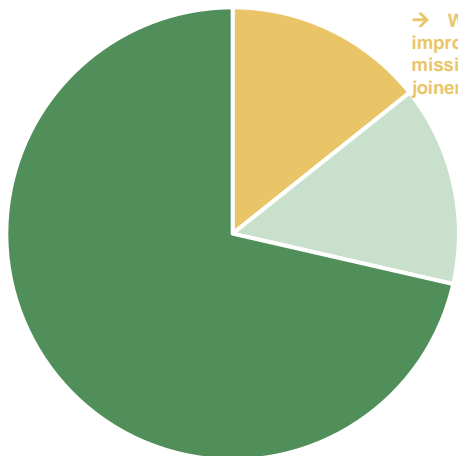


■ Very Low ■ Low ■ Satisfactory ■ Good ■ Very Good

Results

TIPS-CG Membership

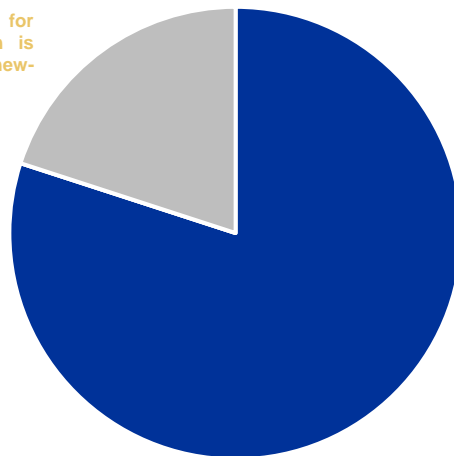
As a first-time TIPS-CG member, how would you evaluate your experience?



→ Would you have any proposals for improvement? (e.g., which information is missing, how should we approach new-joiners, etc.)

■ Very Low ■ Low ■ Satisfactory ■ Good ■ Very Good

If approached by your NCB, would you participate in the next TIPS-CG mandate?



- Yes, I would join the group again
- No, I would prefer to not continue participating
- I don't know yet

Way forward / lessons learned

- **The general outcome is positive.** Members are satisfied with the preparation and content of TIPS-CG meetings, they appreciate the set-up of hybrid meetings, and their feedback through WP is sufficiently and adequately considered.
- **We shall continue to work towards**
 - i. sharing the documentation in advance of the meetings
 - ii. providing support to new joiners in the group
- **TIPS-CG members are invited to raise** any other important aspects **which were not covered** in view of the end of the year survey.
- **No feedback received for a possible host for the TIPS-CG June meeting (11/06/2024) →**
If no host, then it would be a 100% online meeting