



EUROPEAN CENTRAL BANK

EUROSYSTEM

# TIPS-CG end of the year survey

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Overview of the outcome

22 February 2023

ECB-UNRESTRICTED



target | TIPS  
services

# Agenda

- 1** Survey purpose
- 2** Outcome
- 3** Conclusion

# Survey purpose

- Why an end of the year survey?
  - To collect your feedback on the running of the TIPS-Consultative Group during 2022
  - To gather your inputs on what you believe to have worked well / what would need to be improved

→ Help improve the TIPS-CG organisation and communication from 2023 onwards
  
- Who participated?
  - 9 organisations provided their feedback - A big thanks to them!

# Agenda

**1** Survey purpose

**2** **Outcome**

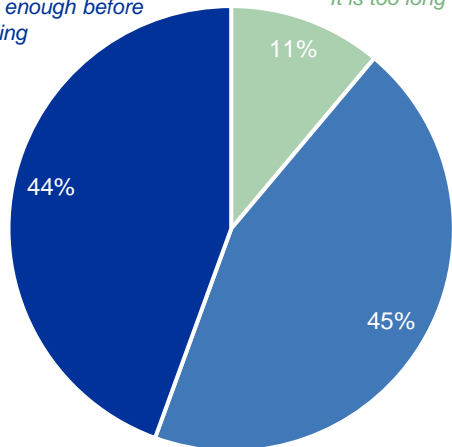
**3** Conclusion

# Outcome

## TIPS-CG Meetings

How satisfied are you with the preparation of the TIPS-CG meetings? (e.g. sharing of the documents)

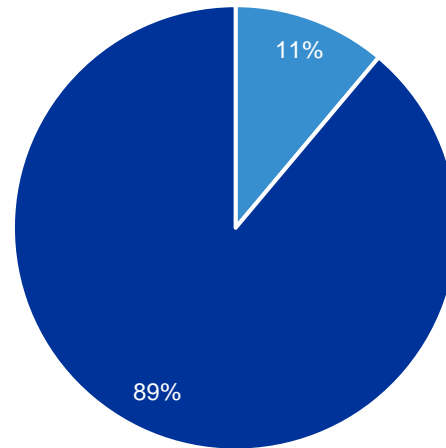
*Sharing of documents was done early enough before each meeting*



*It is too long to connect to download documents*

*Sometimes the documents could be shared earlier*

How satisfied are you with the variety of topics presented at the TIPS-CG meetings?

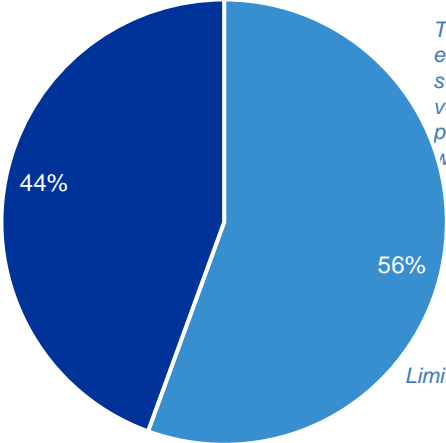


1 is "Very dissatisfied", 2 is "Some what dissatisfied", 3 is "Neither satisfied nor dissatisfied", 4 is "Somewhat satisfied" and 5 is "Very satisfied"

# Outcome

## TIPS-CG Meetings

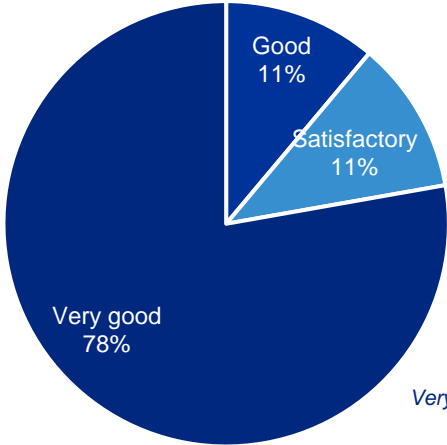
How satisfied are you with the quality of the discussions at the TIPS-CG meetings?



*The quality of the discussions was overall excellent, but the quite extensive agendas sometimes made it difficult to discuss issues very thoroughly. I would suggest considering proposing sometimes ad-hoc meetings where stringent issues are identified*

*Limited interaction due to virtual meeting format*

How would you rate the overall audio and video quality?



*Very few issues*

1 is "Very dissatisfied", 2 is "Some what dissatisfied", 3 is "Neither satisfied nor dissatisfied", 4 is "Somewhat satisfied" and 5 is "Very satisfied"

# Outcome

## TIPS-CG Meetings

What worked well? What should we continue doing to make the most out of our meetings?

- **Format** → appreciation of the hybrid format
  - *Continue having hybrid meetings - the format works very well on both sides*
  - *Hybrid format was very well managed, as well as taking into account the variety of opinions and positions during the meetings*
  - *Hybrid meeting format is a very good thing. Interactions are good and topics raised by Members are very important time*
- **Good discussions:**
  - *Questions from members are interesting topics*
  - *Topics are interesting, the presentation is not too long*
  - *Selection of the topics to be discussed with TIPS users*
- *I liked it that topics could be presented by different participants / communities. This should be further encouraged*
- *Detailed outcome*



# Outcome

## TIPS-CG Meetings

What didn't work so well? What should we change to make the most out of our meetings? (e.g. format, interactions, outcome, etc.)

- Hold physical or at least hybrid meetings whenever possible → **Proposal:** to have one 100% physical meeting per year?
- *Too much emails received that a document is published or should be revised the connexion is not easy to download or read documents* → Relevant ECB team is informed accordingly
- *Sometimes the last document is shared shortly before the meeting*
- Agenda/time for discussion:
  - *Make sure there is enough time for discussions*
  - *The agenda can be quite heavy, but lifting it would probably imply not discussing some issues, which is not a better solution. You might consider sharing debriefings/topics for information via written procedures in order to strike a better balance between a more sizeable agenda and the discussions around important topics*
- *It could be better if the outcome was sent faster*
- *Nothing to mention*



# Outcome

## TIPS-CG Meetings

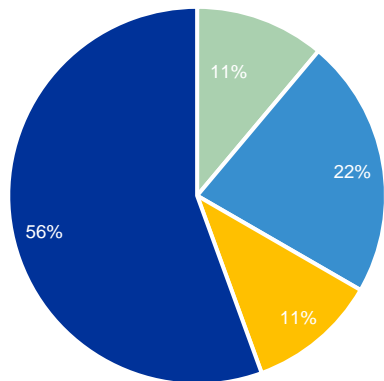
Any additional comment, remark or proposal for improvement on TIPS-CG meetings?

- *Pity that the new instant payment draft law was not discussed in this group for the preparation* → **Remark:** the ECB did not draft or had a view on the European Commission legislative proposal

# Outcome

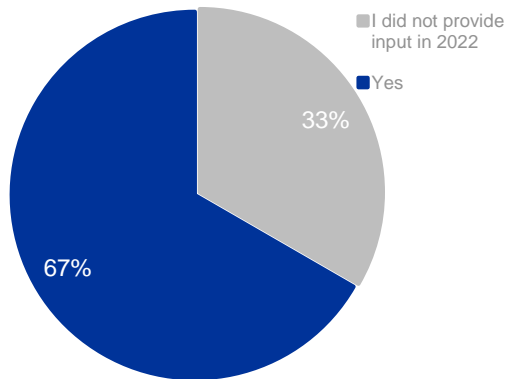
## TIPS-CG Written Procedures

How satisfied are you with the relevance of TIPS-CG Written Procedures?



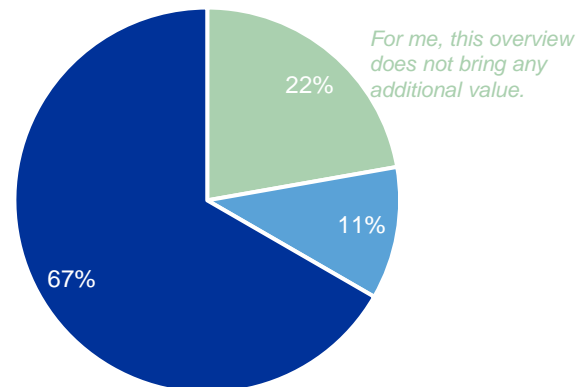
*It is always difficult to distribute the TIPS-CG written procedures and to collect answers from the national community in only 7 calendar days. And it could be easier if the TIPS-CG written procedures were distributed in the same time*

Do you think your input is sufficiently considered in TIPS-CG Written Procedures?



*Our input was always taken into consideration and provided with a detailed answer. This was much appreciated*

Starting in October 2022, an overview of the status of the TIPS-CG written procedures is now regularly shared with you; how satisfied are you with it?



*You might consider replicating the process for TSWG WP  
Thank you very much for that*

# Outcome

## TIPS-CG Written Procedures

Any additional comment, remark or proposal for improvement on TIPS-CG written procedures?

- *In general, the deadline for feedback should be longer than one week, whenever possible*
- *Difficult to connect to download documents, too many emails received it should be condensate*

# Outcome

## TIPS-CG Communications

How satisfied are you with the interaction with the TIPS Evolution Team?



1 is "Very dissatisfied", 2 is "Some what dissatisfied", 3 is "Neither satisfied nor dissatisfied", 4 is "Somewhat satisfied" and 5 is "Very satisfied"

# Agenda

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# Conclusion

- **The general outcome is positive.** Members are satisfied with the set-up of hybrid meetings, with the discussions and by the fact that members can present topics at the TIPS-CG meetings
- **Main points for improvement are:** i) long agenda/time to address each topic during the meeting, ii) give more time for the written procedures/reduce number of emails, iii) ensure that all meeting documents are shared in advance to the meeting

# Thank you for your attention!

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