ECMS support
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• Each NCB is responsible for its community (counterparties, CSDs and TPAs). This includes the set-up, configuration and monitoring of such entities.

• If community members have requests, questions or problems, they should, according to the defined procedures, address these to the single contact point which will be provided by their respective NCB.

• In the event that something prevents the ECMS from functioning in the usual way, all users will be kept updated of the situation by their NCB.