Operational Risk Management in Treasury Operations post Covid-19

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Operational Risk Management in Treasury Operations

Adjusting to Covid-19

Remote Transition
0% to 95% off-site Remote Call Recording

Digital Acceleration
Eliminating Paper
Digital Signatures
Online Collaboration Tools

Change Governance
Robust Framework
Agile Lines of Defense
Operational Risk Management in Treasury Operations

Covid-19 Collaboration
Operational Risk Management in Treasury Operations

Through Covid19

Risk Culture
- Risk Education
- Control Sampling
- Incident Analysis

Customer Focus
- Payment Breaks

Process Improvements
- Reduced intervention
- Enhanced controls
Operational Risk Management in Treasury Operations

Remote Operations

- 01 HEAD OFFICE
- 02 INTRADAY
- 03 BCM SITE
- 01 DUBLIN BASED
- 02 TRADITIONAL COMMUTERS
- 03 NEW HYBRID WORK STAFF LOCATIONS
Operational Risk Management in Treasury Operations
Post Covid-19

- Evolving BCM: Multiple Failure Points
- Cyber Threat: Scenario Planning
- Emerging Risks: Change & Talent
Thank you