ECB Operations Managers Group  
Wednesday 29 September 2021  
14:00 - 17:30 CET  
Via WEBEX

**Agenda**

1. **Introduction**
   
   Welcome and adoption of the agenda of the meeting.

2. **ICMA activities in the field of Fintech and regulation**
   
   Gabriel Callsen (ICMA Group) will give a general overview of ICMA activities in the field of Fintech and regulation, with some highlights on the current initiatives.

3. **Update on the review of the European Master Agreement**
   
   Otto Heinz (ECB Directorate General Legal Services) will give an update on the review of the European Master Agreement.

4. **CSDR**
   
   Francis Lepori (Credit Agricole) will give a presentation on CSDR. He will touch upon objectives, impacts and outstanding/pending questions that are still being discussed in the market.

**Tour-de-table: Questions to the members**

1. Please report on your progress
2. What challenges are you facing, in particular on the (mandatory) buy-in?

Short break
5. **Obstacles preventing greater automation and efficiency in the confirmations and payments area**

Steven Forrest (UBS) will present about obstacles preventing greater automation and efficiency in the confirmations and payments area.

**Issues/discussion questions:**

1. Which electronic confirmation matching means are you using?
2. How satisfied are you with the current status of back office automation and which is the key area where you strive for further automation?
3. Which obstacles are according to you preventing more back office automation?

6. **Work Programme 2022**

Discussion on the Work Programme 2022 and the allocation of the presentations for 2022 based on the outcome of a survey circulated to the members after the June meeting.

7. **AOB**

Planning of the next meeting on 8 December 2021.