

## EURO RETAIL PAYMENTS BOARD

Statement following the tenth meeting of the Euro Retail Payments Board  
held on 28 November 2018

### Follow-up to the ERPB's recommendations

The members of the Euro Retail Payments Board (ERPB) took note of the status of past ERPB recommendations and assessed the follow-up to these recommendations to have been commensurate overall. Nevertheless, a need was seen for reconsidering the assessment of one past recommendation relating to IBAN discrimination in view of remaining problems, as further detailed in the background documentation for this agenda item. The ERPB Secretariat will continue monitoring the actions taken by the relevant stakeholders in relation to open recommendations and report back to the ERPB on a regular basis.

### Report on implementation of the ERPB's recommendations regarding person-to-person (P2P) mobile payments

The SEPA Proxy Lookup (SPL) service is designed to allow the exchange of data necessary to initiate person-to-person (P2P) mobile payments between proxy-based mobile payment solutions at a pan-European level. It will thus facilitate interoperability between participating P2P mobile payment solutions.

At its June 2018 meeting, the ERPB invited the SPL scheme manager to provide an update on the implementation of the service, including information on the governance of the scheme, at its November 2018 meeting.

Since then, preparations have progressed according to the envisaged timeline. The European Payments Council (EPC) assumed the role of manager of the "SPL scheme" in July 2018 and progressed with the preparation of the implementation, setting up a group responsible for the scheme management of the SPL service (the SPL scheme participant group) and preparing the SPL scheme rulebook. The development of the SPL service is progressing as planned (i.e. with delivery of the SPL in October 2018 and testing with on-boarded participants from early December 2018) and it is expected to be ready for implementation in January 2019.

The ERPB:

- took note of the status of the work and welcomed the progress made since its last meeting, praising in particular the efforts of the scheme manager in this regard;
- invited the scheme manager to keep up the momentum to ensure that the schedule for market go-live (January 2019) is met, thus supporting the development of instant payments in Europe;
- encouraged P2P mobile payment solution and proxy database providers to join the SPL scheme in order to achieve pan-European reach;
- invited the scheme manager to provide the ERPB with an update on the implementation of the SPL scheme and service at its June 2019 meeting.

## **Instant retail payments in euro**

Following the invitation received from the ERPB, the European Payments Council (EPC) provided the ERPB with a status update on the implementation of the SEPA instant credit transfer (SCT Inst) scheme, including an overview of the percentage of payment service providers (PSPs) adhering to SCT Inst. According to the EPC update, at mid-October the number of declared SCT Inst scheme participants was 2,042 (i.e. 49.6% of all SCT adherents in all SEPA countries).

The EPC further informed the ERPB of the work of its ad hoc multi-stakeholder group tasked with developing mobile-initiated SEPA credit transfer (including SCT Inst) interoperability implementation guidelines. The group has started its work by developing use cases for mobile P2P and customer-to-business payments and has also started to work on security aspects for mobile-initiated credit transfers.

The ECB provided a status update on the TARGET Instant Payment Settlement (TIPS) service, highlighting that the project go-live will be as planned on 30 November 2018. The ERPB:

- took note of the EPC update on the implementation of the SCT Inst scheme;
- took note of the ECB update on TIPS;
- re-iterated its call to the supply side of the industry to implement instant payments, ensure pan-European reach as soon as possible and at the very latest by 2020 and support end-user take-up, including by providing user-friendly end-user solutions.

## **Electronic invoice presentment and payment (EIPP) services**

In response to the invitation by the ERPB at their November 2017 meeting, the EIPP multi-stakeholder group (EIPP MSG) presented its work on the adoption of a technical ISO 20022-based message for request-to-pay and the harmonisation of the EIPP servicing messages to form a “common language” for communication between different EIPP providers.

After analysing existing messages of the ISO 20022 standard, the EIPP MSG submitted change requests to the ISO 20022 approval body to ensure that the messages fully meet the requirements related to request-to-pay in the EIPP context and can be used in a framework-agnostic manner in various configurations of e-invoicing. Moreover, the MSG identified the elements of the EIPP servicing messages to be harmonised, supporting also their standardisation as ISO 20022 messages. The MSG further defined the guiding principles for an EIPP implementation model based on the ISO request-to-pay messages and harmonised EIPP servicing messages.

The ERPB took note of the report and welcomed the work conducted by the EIPP MSG. The ERPB further invited the EPC to follow up on this work in a multi-stakeholder context including the EIPP MSG by:

- designing and submitting a request for the creation of an ISO 20022 set of EIPP servicing messages; and
- in parallel, analysing and preparing the concrete and rapid exploitation of the request-to-pay functionality from a broader perspective.

The EPC is invited to coordinate this work involving relevant stakeholders over the next 12-month period, with an interim report to be presented at the June 2019 ERPB meeting.

The ERPB would thereafter assess, as a next step, whether to launch the development of a pan-European EIPP framework.

### **Broader accessibility for payment service users**

At its November 2016 meeting, the ERPB considered an issues note prepared by AGE Platform Europe and De Nederlandsche Bank on broader accessibility for payment users. The ERPB had taken note of the issues raised and had agreed to receive a proposal by interested members to identify possible further work that would fall within its remit at one of its upcoming meetings.

Further to a preliminary report presented at the November 2017 ERPB meeting, the informal group presented its final report, including “best practice” solutions that have been implemented to solve accessibility issues and suggestions for possible next steps.

The ERPB:

- took note of the report and welcomed the analysis made;
- resolved to consider revisiting the topic of accessibility of retail payments based on experience with the implementation of the European Accessibility Act.

### **Update of the ERPB work plan**

During a preliminary exchange of views during the June 2018 meeting, ERPB members considered a list of possible topics, based on suggestions put forward by the members, for the update of the ERPB work plan for the period 2018-20. The ERPB had agreed to finalise the update of its work plan at its November 2018 meeting on the basis of further analysis of the issues at stake in relation to the list of possible topics identified (including prioritisation of envisaged work streams).

On the basis of the further analysis, and considering the work stemming from the 2016-18 work plan and a presentation from the European Commission on the work it conducts in the field of e-identity, members of the ERPB agreed on the first priorities for the period 2018-20. These included:

- the continuation of the work on EIPP, with the creation of an ISO 20022 set of EIPP servicing messages and the analysis of the request-to-pay functionality from a broader perspective;
- a work stream on instant payments at the point of interaction, to be launched as a priority by the end of 2018, following a two-step approach, to help foster the broader setting up of an integrated pan-European instant payment landscape.

Thereafter, work would be launched on the following priorities:

- a work stream on transparency for retail payment end-users;
- a work stream on access to cash.

The work plan of the ERPB may be updated on a rolling basis, depending on relevant developments; in particular with a view to the possible outcome of a high-level meeting on 29 November 2018 at the European Commission on the future strategy for European retail payments, which might warrant the launch of a work stream by written procedure.

### **European Cards Stakeholders Group (ECSG) reporting on card standardisation**

Following the invitation it received, the ECSG reported on the implementation of harmonised standards for payment cards, including the follow-up to the acquirer-to-issuer study to ensure that SEPA requirements for ISO 20022 are taken into account.

The ERPB took note of the ECSG status update for 2018.

**Items for information**

In addition to the above, the ERPB took note of the update provided by the European Commission on work in the field of retail payments (state of play on PSD2 and the related regulatory technical standards (RTS), state of play on implementation of RTS on strong customer authentication, Commission proposal on the extension of Regulation (EC) No 924/2009, the FinTech action plan and updates on the review of the Payment Accounts Directive and the Interchange Fee Regulation).

## LIST OF ATTENDEES OF THE TENTH MEETING OF THE EURO RETAIL PAYMENTS BOARD (ERP) ON 28 November 2018

Chair: Mr Yves Mersch, Member of the Executive Board

Sector	Members
BEUC (European Consumers' Organisation)	
AGE Platform (the association of consumers 50+)	Ms Anne-Sophie Parent Secretary General, AGE Platform
Retailers (Eurocommerce & ERRT)	Mr Frédéric Mazurier CEO, Market Pay (Carrefour Group)
Ecommerce Europe (web-merchants)	
Corporates (EACT & BusinessEurope)	Mr Jean-Marc Servat Chair EACT
SMEs (European Association of Small and Mid-sized Enterprises - UEAPME)	Mr Bernard Cohen-Hadad Vice-President of CGPME
National public administrations	
European Payments Council (EPC)	Mr Javier Santamaría Chair EPC
Co-operative banks (European Association of Co-operative Banks - EACB)	Mr Andreas Martin Member of the Board of Managing Directors of the Bundesverband der Deutschen Volksbanken und Raiffeisenbanken
Savings banks (European Savings & Retail Banking Group - ESBG)	Mr Juan Morlá Tomás CEO and Board Member of Caixabank Payments
Commercial banks (European Banking Federation - EBF)	Mr Maurizio Sella ( <i>alternate</i> ) Chair of Banca Sella Holding
European Payment Institutions Federation (EPIF)	
E-money Association	Mr Ralf Ohlhausen Chief Strategy Officer for PPRO Group
	<b>Guest</b>
Future of European Fintech	Mr Arturo González Mac Dowell President and CEO, Eurobits technologies
<b>National central banks (on rotating basis)</b>	<b>Active participants</b>
Deutsche Bundesbank	Mr Burkhard Balz Member of the Executive Board
Banco de España	Mr Juan Ayuso Director General Operations, Markets & Payment Systems
Oesterreichische Nationalbank	Mr Kurt Pribil Executive Director, Member of the Governing Board

Banque centrale du Luxembourg	Mr Pierre Beck Director, Member of the Executive Board
	<b>Observer</b>
European Commission	Mr Ralf Jacob Head of Unit for retail financial services and payments in DG FISMA