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► M1 GUIDELINE OF THE EUROPEAN CENTRAL BANK

of 1 July 2004

on the Eurosystem's provision of reserve management services in euro to central banks and countries located outside the euro area and to international organisations

(ECB/2004/13) ◀

(2004/546/EC)

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► **M1 GUIDELINE OF THE EUROPEAN CENTRAL BANK**  
of 1 July 2004

**on the Eurosystem's provision of reserve management services in euro to central banks and countries located outside the euro area and to international organisations**

(ECB/2004/13) ◀

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THE GOVERNING COUNCIL OF THE EUROPEAN CENTRAL BANK,

Having regard to the Statute of the European System of Central Banks and of the European Central Bank, and in particular Article 12.1, Article 14.3 and Article 23 thereof,

Whereas:

- (1) Pursuant to Article 23 in conjunction with Article 43.4 of the Statute, the European Central Bank (ECB) and the national central banks of the Member States that have adopted the euro (hereinafter the 'participating NCBs') may establish relations with central banks in other countries and, where appropriate, with international organisations, and conduct all types of banking transactions in their relations with third countries and international organisations.
- (2) The Governing Council considers that the Eurosystem should act as a single system when providing Eurosystem reserve management services to such customers, irrespective of the Eurosystem member through which such services are provided. To this end, the Governing Council considers it necessary to adopt this Guideline to ensure, *inter alia*, that Eurosystem reserve management services are provided on a standardised basis under harmonised terms and conditions, that the ECB receives adequate information regarding these services, and that minimum common features required in contractual arrangements with customers are identified.
- (3) The Governing Council considers it necessary to confirm that all information, data and documents drafted by and/or exchanged between Eurosystem members in the context of the Eurosystem reserve management services are of a confidential nature and are subject to Article 38 of the Statute.
- (4) In accordance with Article 12.1 and Article 14.3 of the Statute, ECB guidelines form an integral part of Community law,

HAS ADOPTED THIS GUIDELINE:

*Article 1*

**Definitions**

For the purposes of this Guideline:

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- 'all types of banking transactions' shall include the provision of Eurosystem reserve management services to central banks and countries located outside the euro area and to international organisations in connection with the management of the reserves of such central banks, countries and international organisations,

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- 'authorised ECB personnel' shall mean such persons at the ECB as shall be identified by the Executive Board, from time to time, as the authorised senders and recipients of the information to be provided within the framework of the Eurosystem reserve management services,
- 'central banks' shall include monetary authorities,

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- ‘customer’ shall mean any country (including any public authority or government agency), any central bank or monetary authority located outside the euro area, or any international organisation to which Eurosystem reserve management services are provided by a Eurosystem member,

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- ‘Eurosystem reserve management services’ shall mean the reserve management services listed in Article 2 that may be provided by Eurosystem members to customers and that allow customers to comprehensively manage their reserves through a single Eurosystem member,
- ‘Eurosystem service provider’ (ESP) shall mean a Eurosystem member which undertakes to provide the complete set of Eurosystem reserve management services,
- ‘individual service provider’ (ISP) shall mean a Eurosystem member which does not undertake to provide the complete set of Eurosystem reserve management services,
- ‘international organisation’ shall mean any organisation, other than Community institutions and bodies, established by or under the authority of an international treaty,
- ‘reserves’ shall mean the customer’s eligible euro-denominated assets, i.e. cash and all securities that are eligible as ‘tier one assets’ of the Eurosystem eligible assets database, as published and updated daily on the ECB’s website, with the exception of both the securities falling under ‘issuer group 3’ and, for the remaining issuer groups, the securities falling under ‘liquidity category IV’. For the purpose of this Guideline, reserves do not include either assets exclusively held for the purpose of meeting the pension and related obligations of the customer vis-à-vis its former or existing staff or dedicated accounts opened with a Eurosystem member by a customer for public debt rescheduling purposes within the framework of international agreements.

**▼M1****▼B***Article 2***List of Eurosystem reserve management services**

Eurosystem reserve management services shall consist of the following:

1. Custody (safe keeping) accounts for the reserves.
2. Custodian (safe keeping) services:
  - (a) end-of-month custody statements, with the possibility of also providing statements at other dates at the customer’s request;
  - (b) transmission of statements via SWIFT to all customers capable of receiving statements via SWIFT, and via other means as appropriate for non-SWIFT customers;
  - (c) notification of corporate actions (e.g. coupon payments and redemptions) in relation to customers’ securities holdings;
  - (d) processing corporate actions on behalf of customers;
  - (e) facilitating arrangements between customers and third party agents, under certain restrictions, in connection with the operation of automatic securities lending programmes.
3. Settlement services:
  - (a) free of payment/delivery versus payment settlement services for all euro-denominated securities for which custody accounts are provided;
  - (b) confirmation of settlement of all operations via SWIFT (or other means as appropriate for non-SWIFT customers).

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4. Cash/investment services:
- (a) purchase/sale of foreign exchange for customers' accounts on a principal basis, covering the spot purchase/sale of euro against non-euro area G10 currencies as a minimum;
  - (b) fixed-term deposit services on an agency basis;
  - (c) overnight credit balances:
    - balance amounts of EUR 100 000 below which no remuneration will be offered,
    - Tier 1 – automatic investment of a limited fixed amount per customer on a principal basis,
    - Tier 2 – possibility of investing funds with market participants on an agency basis;
  - (d) execution of investments for customers according to their standing instructions and in accordance with the set of Eurosystem services;
  - (e) execution of customers' orders for securities purchases/sales in the secondary market.

*Article 3***Provision of services by ESPs and ISPs**

1. Within the framework of the Eurosystem reserve management services, a distinction is made between Eurosystem members as being either an ESP or an ISP.
2. In addition to the services indicated in Article 2 each ESP may also offer other reserve management services to customers. An ESP shall determine such services on an individual basis and such services shall not be subject to this Guideline.
3. An ISP shall be subject to this Guideline and the requirements of the Eurosystem reserve management services as regards one or more Eurosystem reserve management services, or part of such service, which such an ISP provides and which form(s) part of the complete set of the Eurosystem reserve management services. Furthermore, each ISP may also offer other reserve management services to customers and shall determine such services on an individual basis. Such services shall not be subject to this Guideline.

*Article 4***Information regarding the provision of Eurosystem reserve management services**

1. Eurosystem members shall provide the authorised ECB personnel with any relevant information on the provision of Eurosystem reserve management services to new and existing customers and inform the authorised ECB personnel when a potential customer approaches them.
2. Before Eurosystem members disclose the identity of an existing, new or potential customer, they shall endeavour to obtain the customer's consent to the disclosure.
3. If consent is not obtained, the Eurosystem member concerned shall provide the authorised ECB personnel with the required information without revealing the identity of the customer.

*Article 5***Prohibition and suspension of the provision of Eurosystem reserve management services**

1. The ECB will maintain for consultation by the Eurosystem members a list of existing or potential customers whose reserves are affected by a freezing order or similar measure imposed either by one

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of the EU Member States on the basis of a United Nations Security Council resolution or by the European Union.

2. If on the basis of a measure or decision, other than those referred to in paragraph 1, adopted for national policy or national interest reasons by a Eurosystem member or by the Member State in which the Eurosystem member is located, the Eurosystem member suspends the provision of Eurosystem reserve management services to an existing customer or refuses to provide such services to a new customer, this member shall promptly notify the authorised ECB personnel thereof. The authorised ECB personnel shall promptly inform the other Eurosystem members thereof. Any such measure or decision shall not prevent the other Eurosystem members from providing Eurosystem reserve management services to such customers.

3. Article 4(2) and (3) shall apply to any disclosure of the identity of an existing or potential customer made pursuant to paragraph 2.

*Article 6***Responsibility for the provision of Eurosystem reserve management services**

1. Each Eurosystem member shall be responsible for the execution of any contractual arrangements with its customers that it considers appropriate for the provision of Eurosystem reserve management services.

2. Subject to any specific provisions applicable to, or agreed upon by a Eurosystem member, each Eurosystem member that provides Eurosystem reserve management services or any part thereof to its customers, shall be liable for any such services that it provides.

*Article 7***Additional minimum common features in contractual arrangements with customers**

Eurosystem members shall ensure that their contractual arrangements with customers are, as of 1 January 2005, consistent with this Guideline and with the following additional minimum common features. The contractual arrangements shall:

- (a) state that the counterparty of the customer is the Eurosystem member with whom that customer has concluded an arrangement for the provision of the Eurosystem reserve management services or any part thereof, and that such arrangement does not in itself create customer rights or entitlements vis-à-vis any other Eurosystem members. This provision does not prevent a customer from having an arrangement with several Eurosystem members;
- (b) refer to the links that may be used for the settlement of securities held by customers' counterparties and the relevant risks of using links not eligible for monetary policy operations;
- (c) refer to the fact that certain transactions within the framework of the Eurosystem reserve management services shall be carried out on a best effort basis;
- (d) refer to the fact that the Eurosystem member may make suggestions to customers as to the timing and execution of a transaction to avoid conflicts with the Eurosystem's monetary and exchange rate policy, and that such member shall not be liable for any consequences that such suggestions may have for the customer;
- (e) refer to the fact that the fees that Eurosystem members charge to their customers for the provision of Eurosystem reserve management services are subject to reviews by the Eurosystem and that the customers shall, in accordance with applicable law, be bound by the fee revisions that might result from such reviews.

**▼B***Article 8***Role of the ECB in the provision of Eurosystem reserve management services**

The ECB will coordinate the general provision of Eurosystem reserve management services and the related information framework. Any Eurosystem member that becomes an ESP or that terminates its status as an ESP shall inform the ECB thereof.

*Article 9***Entry into force**

This Guideline shall enter into force on 5 July 2004.

It shall apply from 1 January 2005.

*Article 10***Addressees**

This Guideline is addressed to the participating NCBs.