

CALL FOR APPLICATIONS

TO PARTCIPATE IN THE

PROVISION OF LOGISTIC SERVICES, OFFICE SUPPLIES, TONER CARTRIDGES AND BRANDED MERCHANDISE

Negotiated procedure

10958/A/OFS/2009

RESTRICTED

Table of contents

I.	Introduction	3
II.	Preparation and submission of applications	6
1.	Communication, queries regarding the tender procedure	6
2.	Review of the tender documentation	7
3.	Changes to tender documentation	7
4.	Preparation of the applications; expenses	7
5.	Address and time-limit for submission	7
6.	Format for the application	8
7.	Language	8
III.	Evaluation of applications	9
1.	Evaluation process	9
2.	Formal requirements	9
3.	Eligibility criteria	9
4.	Selection criteria and minimum capacity levels	10
IV.	Outcome of the tender procedure	13
1.	Notification of outcome	13
2.	Appeal procedure	13
3.	Jurisdiction	13
4.	European Ombudsman	13
V.	General rules	14
5.	Temporary groupings	14
6.	Subcontracting	14
7.	No separate application	14
8.	Confidentiality; professional secrecy	15
9.	Data protection	16
10.	No obligation to award the Contract; cancellation	16

I. Introduction

As announced in the contract notice of 22 June 2010, 10958/A/OFS/2010 the European Central Bank (ECB) is seeking suitable candidates through this Call for applications that will be invited to participate in the negotiated procedure and to submit a tender for the Contract on Provisions of logistic services, office supplies, toner cartridges and branded merchandise (the 'Contract').

1. Background

It is the intention of the ECB to award one or several contracts for the provisions of logistic services, office supplies, toner cartridges and branded merchandise.

The tender will be split into four individual lots:

Lot 1 – Logistic Services

Lot 2 – Office Supplies

Lot 3 – Toner Cartridges

Lot 4 – Branded Merchandise

Bidders are allowed to bid for one or several lots. Each lot will be evaluated separately.

<u>Lot 1 – Logistic Services</u>

The ECB is seeking a logistic services provider to store and distribute ECB stationary, office equipment, furniture, fixtures and other office items. The estimated size of required storage space is approximately 300 m² and has to be located within no more than 300 km from the ECB Headquarter (HQ) office, Frankfurt am Main.

The supplier has to store and maintain goods including the reordering of goods to meet the ECB maximum/minimum stock level and to ensure that all goods are available without delay. The supplier has to provide desk delivery and distribution and has to provide a goods return service. The supplier also has to be able to maintain, stock and return deliveries of other ECB suppliers/contractors (e.g. toner cartridges, office supplies, etc.) and therefore be able to interface with other ECB suppliers.

The supplier maintains the English online catalogue. This catalogue must be OCI-compliant, must connect to SAP SRM-MDM via standard OCI Interface and must include visual and written presentations and prices.

An estimated 20 to 30 consolidated orders are currently handled each month. Consolidated orders may consist of up to 20 individual requests. Consolidated orders are sent from the ECB on a daily basis.

The estimated number of deliveries from third parties to the logistic centre is up to 2 deliveries per month.

The supplier must have an English and German speaking hotline (business hours 08:30-17:30).

The supplier has to offer an English and German speaking contact person by name and provide the ECB with all relevant information about that contact person.

The contract duration is for a 3 years period with a possibility to extend the contract on a yearly basis for up to a maximum of a further 3 years. The duration has no impact on the termination clause.

<u>Lot 2 – Office Supplies</u>

The ECB and the European School Frankfurt (ESF) are seeking a provider of office supplies with a wide range of products (e.g. pens, files, writing pads, paper clips, electronic office equipment, label printers, P-touch, shredders, staplers, memory sticks, CD/DVDs, meeting equipment etc.).

The ECB and the ESF are also seeking branded and unbranded office supplies (e.g. sticky notes, envelopes, pens, pencils, mouse pads etc.) and stamps with individual text and graphic design (e.g. data stamps, division stamps, free text stamps etc.).

The ESF is seeking a provider of print devices with a wide range of products e.g. printer equipment, maintenance kits, Image Fuser Kits, etc.

The ECB and the ESF are seeking a supplier who can provide environment-friendly office supplies that are certificated with an accepted environmental label (e.g. Blue Angel, FSC, Nordic Swan, EU-Flower etc.) or equivalent. Any other appropriate means of proof will also be accepted. The electronic products must fulfil the "VDE" DIN norm.

The supplier maintains the English online catalogue. This catalogue must be OCI-compliant, must connect to SAP SRM-MDM via standard OCI Interface and must include visual and written presentations and prices.

An estimated 100 to 150 consolidated orders are placed each month. Consolidated orders may consist of up to 20 individual requests. Consolidated orders are sent from the ECB on a daily basis.

The supplier must have an English and German speaking hotline (business hours 08:30-17:30).

The supplier has to offer an English and German speaking contact person by name and provide the ECB and ESF with all relevant information about that contact person.

The contract duration is for a 3 years period with a possibility to extend the contract on a yearly basis for up to a maximum of a further 3 years. The duration has no impact on the termination clause.

Lot 3 – Toner Cartridges

The ECB and the ESF are seeking a provider of print devices with a wide range of products e.g. toner cartridges (black/coloured), printer equipment, maintenance kits, Image Fuser Kits etc.

The ECB and ESF are seeking environment-friendly toner cartridges and refill products that are certificated with an accepted environmental label (e.g. Blue Angel etc.) or equivalent. Any other appropriate means of proof will also be accepted.

The supplier maintains the English online catalogue. This catalogue must be OCI-compliant, must connect to SAP SRM-MDM via standard OCI Interface and must include visual and written presentations and prices.

An estimated 20 to 30 consolidated orders are placed each month. Consolidated orders may consist of up to 20 individual requests. Consolidated orders are sent from the ECB on a daily basis.

The supplier must have an English and German speaking hotline (business hours 08:30-17:30).

The supplier has to offer an English and German speaking contact person by name and provide the ECB and ESF with all relevant information about that contact person.

The contract duration is for a 3 years period with a possibility to extend the contract on a yearly basis for up to a maximum of a further 3 years. The duration has no impact on the termination clause.

<u>Lot 4 – Branded Merchandise</u>

The ECB and ESF are seeking a provider of branded merchandise offering a wide range of products via online shop and/or hard copy catalogue e.g. office supplies (pens, rulers, rubbers, USB sticks/cards, etc.), textiles (Polo shirts, T-shirts, caps, sports wear, etc.), leisure items (bags, travel bags, key rings, games for kids, etc.) etc.

The ECB and ESF are seeking a professional and creative supplier, able to offer customised products with the ECB, ESF or other logos and contact details. The logos can vary in colour.

Branded merchandise may be ordered tailor-made for special purposes (e.g. conferences with the conference logo, exhibitions with a special logo, etc.). The supplier also has to offer creative suggestions and expertise.

The ECB and the ESF are seeking a supplier who can provide environment-friendly branded merchandise that are certificated with an accepted environmental label (e.g. Blue Angel, FSC, Nordic Swan, EU-Flower etc.) or equivalent. Any other appropriate means of proof will also be accepted.

The supplier has to offer an English and or German online and or hard copy catalogue with a wide range of products and a full description indicating the brand and characteristics of each item and including coloured pictures and prices.

An estimated 10 to 20 consolidated orders are placed each year. Consolidated orders may consist of up to 20 individual requests.

The supplier has to offer an English and German speaking contact person by name and provide the ECB with all relevant information about that contact person.

The contract duration is for a 3 years period with a possibility to extend the contract on a yearly basis for up to a maximum of a further 3 years. The duration has no impact on the termination clause.

2. Legal framework

This tender procedure shall be governed by Decision ECB/2007/5 of 3 July 2007 laying down the Rules on Procurement¹.

II. Preparation and submission of applications

1. Communication, queries regarding the tender procedure

During the preparation of applications, all Candidates are encouraged to submit questions to the ECB on any aspect of the Call for applications or the envisaged Contract.

Candidates shall address all queries regarding this tender procedure to Ms Rosemary Cowlard, European Central Bank, Central Procurement Office, Kaiserstraße 29, 60311 Frankfurt. Queries shall preferably be submitted by e-mail to procurement@ecb.europa.eu or, alternatively, by fax (+49 69 1344 7110). The ECB does not assume any responsibility for queries which are not submitted in writing.

The ECB shall endeavour to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than five calendar days before the time-limit for the submission of applications, but will try to do so if possible.

If a query is of general interest, the ECB shall communicate the query and the corresponding answer to all Candidates who have asked for the tender documentation. The query shall be anonymised and information of a commercially confidential nature shall not be disclosed.

During the tender procedure Candidates shall not contact any other ECB staff members or organisations/persons working for the ECB with regard to this tender procedure. Candidates shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the Candidate in question.

OJ L 184, 14.7.2007, p. 34 as amended by Decision ECB/2009/2 amending Decision ECB/2007/5 laying down the rules on procurement, OJ L 51, 24.2.2009, p. 10, both published on http://www.ecb.europa.eu/ecb/proc/tenders/html/index.en.html.

Unless otherwise provided, all communication with the ECB shall be made in English.

2. Review of the tender documentation

If Candidates consider that the ECB's requirements laid down in the contract notice, the Call for applications, the invitation to tender or supporting documents are incomplete, inconsistent or illegal or that the ECB or another Tenderer has infringed the applicable procurement rules, they shall notify their concerns to the ECB in writing within 15 calendar days (Article 21(2) of Decision ECB/2007/5). The time-limit shall start to run from the moment they become aware of the irregularity or could reasonably have become aware of it. The ECB may then either correct or supplement the requirements or remedy the irregularity as requested, or reject the request indicating the reasons therefore. Objections which were not communicated to the ECB without undue delay may not be raised at a later stage.

3. Changes to tender documentation

The ECB may at any time prior to the expiry of the time-limit for the submission of applications, change or supplement the requirements set out in the contract notice or the Call of applications. The ECB shall communicate the changes or additions to all Candidates who requested the Call for applications and may, if necessary, extend the time-limit for the submission of applications. If need be, the ECB will also publish a corrigendum to the contract notice.

4. Preparation of the applications; expenses

Candidates shall obtain at their own responsibility and expense all information necessary for the preparation of their applications. Candidates are solely responsible for the costs and expenses incurred in connection with the preparation and submission of their applications and all other stages of the tender procedure. The ECB shall not liable for any costs or expenses borne by Candidates or persons involved by them.

Candidates are solely responsible for obtaining the information which they consider is necessary in order to make decisions regarding the content of their applications and to undertake any investigations they consider necessary in order to verify any information provided to them during the procurement process.

5. Address and time-limit for submission

5.1 Candidates shall submit their application no later than **30 July 2010 at 12:00 mid-day CET** to the following address:

European Central Bank

Central Procurement Office

Attn: Ms Rosemary Cowlard

Kaiserstraße 29

60311 Frankfurt am Main

Germany.

5.2 If Candidates submit their application by <u>registered post</u> or <u>private courier services</u> the post office stamp or the date on the slip issued by the courier service shall constitute proof of compliance with the above time-limit for submission. However, the ECB will not consider applications which reach the ECB 10 calendar days after expiry of the above time-limit.

5.3 In case of hand delivery Candidates shall submit the application by **17.00 CET** on the above date to the ECB's Logistics Centre at the Eurotower (Kaiserstraße 29, 60311 Frankfurt am Main). As proof of the deposit, the Candidate shall receive a signed receipt indicating the time of deposit. Applications received after the above time-limit shall not be considered.

6. Format for the application

- 6.1 The application shall consist of
 - the completed Application form (template attached as **Annex 1**). The Application form shall be <u>signed handwritten</u> by an authorised representative of the Candidate;
 - all documents listed in the Application form;
 - all additional information requested in section 4 of this call for applications.

6.2 **Digital version and hard copy**

Tenderers shall submit their tender in one hard copy version and additionally in digital version on CD. The digital version shall consist of generated pdf files (no scans), except filled-out forms, which shall consist of MS-Office documents (Word or Excel). Digital documents shall be named according to the following nomenclature

Candidates shall submit their applications in a sealed envelope, which shall bear the following mention:

'Tender procedure [Title and reference number]

Name of the Candidate

Application form'

7. Language

Candidates shall submit all documents and information in English. Legal, financial, ISO and other certificates that have not been issued in English may be submitted in the original

language. The ECB may request Candidates to provide a certified translation of the original document.

III. Evaluation of applications

1. Evaluation process

- 1.1 The ECB intends to invite a minimum of 5 Candidates per lot to submit a tender provided that a sufficient number of Candidates meeting the selection criteria is available. The ECB shall invite the Candidates (i) whose applications comply with the formal requirements laid down in this Call for applications, (ii) who meet the eligibility criteria set out in Section 3 below and (iii) who best meet the selection criteria set out in Section 4 below.
- 1.1 The ECB may request Candidates to supplement their application or to clarify specific points within the limits set out Article 20 of Decision ECB/2007/5. Candidates shall respond to such requests within the reasonable time-limits set by the ECB. The ECB will not consider replies submitted after the expiry of the time-limit.
- 1.2 For the purpose of the evaluation the ECB may also take account of any other relevant information from public or specialist sources. The ECB may contact the reference persons indicated by the Candidates and ask specific questions. The questions and answers shall be documented in writing.

2. Formal requirements

- 2.1 The ECB shall exclude applications that
 - (a) were submitted after the expiry of the time-limit for the submission of applications; or
 - (b) are substantially incomplete; or
 - (c) were not submitted in English.
- 2.2 The ECB may, at its own discretion, exclude Candidates that do not comply with other substantial formal requirements laid down in this Call for applications.

3. Eligibility criteria

3.1 The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The ECB shall exclude Candidates that are in one of the situations described in Article 24(4) of Decision ECB/2007/5 (e.g. conviction for fraud or corruption) or put on a blacklist in accordance with Article 24(7) of Decision ECB/2007/5.

- 3.2 The ECB may exclude Candidates that are in one of the situations described in Article 24(5) of Decision ECB/2007/5 (e.g. insolvency; grave professional misconduct; misrepresentation).
- 3.3 Candidates shall state in their declaration of honour (included in Annex 1) that they meet the eligibility criteria and provide the documentation requested. Candidates shall inform the ECB without undue delay if any circumstances arise after the submission of their application that may affect their eligibility.

4. Selection criteria and minimum capacity levels

- 4.1 Candidates shall have the economic, financial, technical and professional capacity to perform the Contract.
- 4.2 As a minimum, Candidates for Lot 1 "Logistic Services" must meet the following minimum requirements:
 - (a) an English and German speaking hotline (business hours 08:30-17:30);
 - (b) an English and German speaking contact person (see attachment Self Assessment Grid Annex 2) C1 level.

As a minimum, Candidates for Lot 2 – "Office Supplies" must meet the following minimum requirements:

- (a) environment-friendly office supplies that are certificated with an accepted environmental label (e.g. Blue Angel, FSC, Nordic Swan, EU-Flower etc.) or equivalent. Any other appropriate means of proof will also be accepted;
- (b) all the electronic products must fulfil the "VDE" DIN norm;
- (c) an English online catalogue that is OCI-compliant, connects to SAP SRM-MDM via standard OCI Interface and includes visual and written presentations and prices;
- (d) an English and German speaking hotline (business hours 08:30-17:30);
- (e) an English and German speaking contact person (see attachment Self Assessment Grid Annex 2) C1 level.

As a minimum, Candidates for Lot 3 – "Toner Cartridges" must meet the following minimum requirements:

- (a) environment-friendly toner cartridges and refill products that are certificated with an accepted environmental label (e.g. Blue Angel etc.) or equivalent. Any other appropriate means of proof will also be accepted.
- (b) an English online catalogue that is OCI-compliant, connects to SAP SRM-MDM via standard OCI Interface and includes visual and written presentations and prices;
- (c) an English and German speaking hotline (business hours 08:30-17:30);

(d) an English and German speaking contact person (see attachment Self Assessment Grid Annex 2) C1 level.

As a minimum, Candidates for Lot 4 – "Branded Merchandise" must meet the following minimum requirements:

- (a) environment-friendly branded merchandise that are certificated with an accepted environmental label (e.g. Blue Angel, FSC, Nordic Swan, EU-Flower etc.) or equivalent. Any other appropriate means of proof will also be accepted.
- (b) an English and or German online and or hard copy catalogue;
- (c) an English and German speaking contact person (see attachment Self Assessment Grid Annex 2) C1 level.

As proof, Candidates shall submit the documents listed in Annex 1 and a declaration for Annex 2.

4.3 Among the Candidates meeting the minimum requirements set out in Section 4.2, the ECB shall select the ones which best meet the following selection criteria.

Lot 1 – logistic services:

- (a) technical capacity (overall weighting of this criterion: 50%):
 - facilities (weighting of this criterion: 30%)
 - technical equipment (weighting of this criterion: 20%);
- (b) at least three similar contracts performed during the last three financial years (overall weighting of this criterion: 30%):
 - volume / size (weighting of this criterion: 10%)
 - scope (weighting of this criterion: 10%)
 - complexity (weighting of this criterion: 10%);
- (c) human resources (overall weighting of this criterion: 20%):
 - experience (weighting of this criterion: 10%)
 - education (weighting of this criterion: 10%).

Lot 2 – office supplies:

- (a) at least three similar contracts performed during the last three financial years (overall weighting of this criterion: 50%):
 - volume / size (weighting of this criterion: 30%)
 - scope (weighting of this criterion: 20%);
- (a) diversity of the product line (overall weighting of this criterion: 50%):
 - diversity of products (weighting of this criterion: 25%)
 - diversity of brands (weighting of this criterion: 25%).

Lot 3 – toner cartridges:

- (a) at least three similar contracts performed during the last three financial years (overall weighting of this criterion: 50%):
 - volume / size (weighting of this criterion: 30%)
 - scope (weighting of this criterion: 20%);
- (b) diversity of the product line (overall weighting of this criterion: 50%):
 - diversity of products (weighting of this criterion: 25%)
 - diversity of brands (weighting of this criterion: 25%).

Lot 4 – branded merchandise:

- (a) human resources (overall weighting of this criterion: 40%):
 - experience (weighting of this criterion: 30%)
 - education (weighting of this criterion: 10%);
- (b) technical capacity (overall weighting of this criterion: 30%):
 - technical equipment for designing and printing (weighting of this criterion: 20%)
 - facilities for designing and printing (weighting of this criterion: 10%);
- (c) at least three similar contracts performed during the last three financial years (overall weighting of this criterion: 30%):
 - volume / size (weighting of this criterion: 10%)
 - scope (weighting of this criterion: 10%)
 - complexity (weighting of this criterion: 10%).

IV. Outcome of the tender procedure

1. Notification of outcome

- 1.1 The ECB shall inform all Candidates in writing of the outcome of the evaluation. The successful Candidates will receive the invitation to tender within the timeframe indicated in the notification.
- 1.2 Candidates may within 15 days on receipt of the notification request the ECB to provide the reasons for rejecting their application.
- 1.3 The ECB may decide to withhold certain information where the release of such information would affect other suppliers' legitimate commercial interests, would hinder application of the law or would otherwise be contrary to the public interest.

2. Appeal procedure

2.1 Unsuccessful Candidates may request the ECB's Procurement Review Body to review the decision to reject their application under the conditions set out in Article 33 of Decision ECB/2007/5. Any appeal shall be submitted to the following address:

Procurement Review Body of the ECB

c/o Legal Advice Team

European Central Bank

Kaiserstrasse 29

60311 Frankfurt

Email: LegalAdviceTeam@ecb.europa.eu

Fax: +49 69 1344 6886.

- 2.2 Candidates shall submit the appeal within 15 days from the receipt of the information specified in Chapter IV, Section 1.2 or if no information is requested is requested, within 15 days from the receipt of the notification.
- 2.3 The appeal shall be submitted in English and include all supporting information and reasoned objections.

3. Jurisdiction

The General Court of the European Union in Luxembourg (Rue du Fort Niedergrünewald L-2925 Luxembourg) shall have exclusive jurisdiction in any dispute between the ECB and a Candidate relating to this tender procedure. If an appeal procedure is available, Candidates are requested to await the ECB's decision on the appeal before bringing the matter to the General Court. The time-limit to bring proceedings under Article 263 of the Treaty on the Functioning of the European Union shall begin to run two months from receipt of the appeal decision.

4. European Ombudsman

A Tenderer may also lodge a complaint with the European Ombudsman (1 Avenue du Président Robert Schuman, CS 30403, FR - 67001 Strasbourg Cedex) in accordance with

Article 228 of the Treaty on the Functioning of the European Union and the Statute of the European Ombudsman. A complaint must be made within two years from the date when the complainant becomes aware of the facts on which the complaint is based.

v. General rules

5. Temporary groupings

- 1.1 Candidates may establish temporary groupings with a view to jointly obtaining the Contract. If the Contract is awarded to a temporary grouping, its members shall be jointly and severally liable for all obligations arising from the Contract.
- 1.2 The ECB shall accept tenders from temporary groupings under the following conditions:
 - (a) the tender is submitted as a joint tender;
 - (b) the tender includes the Declaration for temporary groupings (included in Annex 1), signed by duly authorised representatives of each member;
 - (c) the tender clearly describes the responsibilities of each member of the grouping and how they intend to cooperate.
- 1.3 Temporary groupings shall remain unchanged throughout the tender procedure.

6. Subcontracting

- 2.1 Candidates may subcontract parts of the Contract.
- 2.2 If Candidates intend to rely on the capacities of sub-contractors or other entities for the purpose of fulfilling the selection criteria set out in Chapter III, Section 4, they shall prove to the ECB that they will have at their disposal the resources necessary for performance of the Contract. As proof Candidates shall provide a <u>signed</u> declaration of the subcontractor or other entity confirming that its capacities will be at the Tenderer's disposal and that it will perform the parts of the Contract assigned to it should the Contract be awarded to the Tenderer.
- 2.3 Candidates shall not exchange subcontractors or appoint additional subcontractors after the submission of their tender and prior to the signature of the Contract. Thereafter, the exchange or appointment of subcontractors shall be subject to the prior written approval of the ECB.
- 2.4 The involvement of subcontractors shall not affect the overall responsibility and liability of the successful Tenderer for the due performance of all obligations arising from the Contract.

7. No separate application

Candidates shall submit only one application. The ECB may exclude from participation any Candidates who submit a separate application and who:

- (a) are members of the same group of affiliated undertakings as another Candidate; or
- (b) are members of a temporary grouping together with other Candidates; or

(c) offer a substantial part of the Contract to another Tenderer as subcontractor,

if there are indications that they have received information regarding the tender prepared by another Candidate or if the submission of separate applications distorts otherwise free competition among Candidates.

8. Confidentiality; professional secrecy

- 4.1 Subject to the exceptions referred to in Section 4.2, Candidates shall:
 - (a) at all times treat the contents of the Call for applications and any related documents and information (together the 'Information') as confidential;
 - (b) not disclose, copy, reproduce, distribute or pass any of the Information to any other person at any time or allow any of these things to happen;
 - (c) not use any of the Information for any purpose other than for the purposes of submitting (or deciding whether to submit) a tender; and
 - (d) not undertake any publicity activity within any section of the media.
- 4.2 Candidates may disclose, distribute or pass Information to third parties provided that either:
 - (a) the Information is already publicly available (other than through a breach of these confidentiality rules); or
 - (b) the Information is disclosed for the sole purpose of preparing a tender and the person receiving the Information undertakes in writing to keep the Information confidential on the same terms as if that person were the Tenderer; or
 - (c) the Tenderer obtains the prior written consent of the ECB in relation to such disclosure, distribution or passing of Information; or
 - (d) the Tenderer is legally required to make such a disclosure.
- 4.3 The ECB is by law subject to the highest standards of professional secrecy and confidentiality². The ECB may disclose detailed information relating to the tenders
 - (a) to its staff and other organisations, companies or persons involved in the tender procedure;
 - (b) to other Candidates, if the information is materially relevant for all Candidates or if the ECB is required by law to disclose such information in both cases subject to the duty to protect the Tenderer's commercial interests;
 - (c) to the general public to the extent the ECB is obliged to disclose the information in order to fulfil statutory transparency requirements.

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See Article 37 of the Statute of the European System of Central Banks and of the European Central Bank and Article 19(5) of Decision ECB/2007/5.

9. Data protection

- 5.1 The ECB shall process personal data received (such as names, contact details and other information provided in curriculum vitae) in accordance with Regulation (EC) No 45/2001 of the European Parliament and of the Council of 18 December 2000 on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data³ as well as with Decision ECB/2007/1 of 17 April 2007 adopting implementing rules concerning data protection at the European Central Bank⁴.
- 5.2 The ECB shall use such personal data solely for the purpose of evaluating the applications received and maintaining a database of potential suppliers. Within these limits, the ECB may transfer the personal data to third parties supporting the ECB in the procurement process including external contractors, national central banks or other partner organisations. The data subjects concerned may request access to their personal data and request the rectification of any data that is inaccurate or incomplete.
- 5.3 For all queries relating to such data, data subjects may address the data controller who is the Head of the ECB's Central Procurement Office (Kaiserstraße 29, 60311 Frankfurt, procurement@ecb.europa.eu, Fax +49 69 1344 7110).
- 5.4 Data subjects shall have the right to have recourse to the European Data Protection Supervisor.

10. No obligation to award the Contract; cancellation

- 6.1 The initiation of this tender procedure imposes no obligation on the ECB to award the Contract.
- 6.2 The ECB may cancel the tender procedure as a whole or in parts at any time before the Contract is signed without Candidates being entitled to claim any compensation (Article 32 of Decision ECB/2007/5).

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³ OJ L 8, 12.1.2001, p. 1.

⁴ OJ L 116, 4.5.2007, p. 64.