

537324-2026 - Result

Germany – IT services: consulting, software development, Internet and support – Provision of Mobile Apps Development and Maintenance

OJ S 148/2026 04/08/2026

Contract or concession award notice – standard regime - Change notice
Services - Works

1. Buyer

1.1. Buyer

Official name: European Central Bank

Email: procurement@ecb.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Provision of Mobile Apps Development and Maintenance

Description: The European Central Bank (ECB) has established 3 Framework Agreements to provide Services and Works for Mobile Applications Development and Maintenance.

Procedure identifier: 8a02be4a-0e39-4dde-82e4-820b97d7e6d0

Previous notice: e3711d5d-854c-43dc-b4c2-d44e738abb2b-02

Internal identifier: PRO-2235910727

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

2.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Works

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Postal address: Sonnemannstrasse 22 Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

2.1.3. Value

Estimated value excluding VAT: 2 600 000,00 EUR

Maximum value of the framework agreement: 3 250 000,00 EUR

2.1.4. General information

Additional information: This tender procedure is conducted via the ECB's electronic tendering system (e-tendering) which can be accessed via the following internet address: <https://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>. If you have not used the ECB's electronic tendering system before, you need to create an account in the European Business

Network. Once the account has been created you can access the tender documentation (click on 'Login'). Please note that: - The account creation in the European Business Network will allow you to participate in all future procedures of the ECB which are conducted via the above system. - Your mere account creation does not constitute an application/tender. You must submit your application/tender via the ECB's electronic tendering system as further instructed in the application/tender documentation. The system reference number for the above procurement is Doc2403908979, Event title: PRO-2235910727 - Provision of Mobile apps development and maintenance - Call for Applications. - Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw/101039055/aw?awh=r&awssk=Md35oL7l&dard=1&ancdc=1>. - Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as a message via the ECB's electronic system (under the section "event messages"). The ECB endeavors to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

Legal basis:

Directive 2014/24/EU

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

5. Lot

5.1. Lot: LOT-0001

Title: Provision of Mobile apps development and maintenance

Description: The procurement procedure's objective was to equip the Directorate General of Information Systems, End User Experience Services Division with multiple framework agreements to develop and maintain mobile apps and to provide consultancy services in the domain of mobile apps.

Internal identifier: PRO-2235910727

5.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Works

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: The contract is subject to renewal. The ECB has concluded 3 framework agreements for an initial duration of 24 months with the possibility of one or more optional extensions to a total maximum contract duration of 84 months.

5.1.2. Place of performance

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

5.1.3. Estimated duration

Duration: 84 Months

5.1.5. Value

Estimated value excluding VAT: 2 600 000,00 EUR

Maximum value of the framework agreement: 3 250 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Information about previous notices:

Identifier of the previous notice: e3711d5d-854c-43dc-b4c2-d44e738abb2b-02

Additional information: In deviation from Article 30 (1) of the Decision ECB/2016/2 laying down the rules on procurement (as amended), (available at <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>), participation in this procurement procedure is subject to the following place of establishment and control requirement: Only the following may be eligible as candidates, tenderers, members of a temporary grouping or sub-contractors: - EU Nationals that - are controlled by EU Nationals. Should candidates, tenderers or members of a temporary grouping that do not fulfil these requirements apply/submit an application, the application/tender will be excluded. Should sub-contractors be proposed that do not fulfil these requirements (i.e. being an EU National being controlled by an EU National), the ECB will either decide to exclude the application/tender or request that the sub-contractor be replaced with a sub-contractor that does fulfil the requirements. An 'EU National' means any legal entity with registered offices in an EU member state or any natural person that has the nationality of an EU member state. 'Control' means the ability to exercise a decisive influence on an undertaking, directly, or indirectly through one or more intermediate undertakings. Control can take any of the following forms: (i) the direct or indirect holding of more than 50% of the nominal value of the issued share capital in the legal entity concerned, or of a majority of the voting rights of the shareholders or associates of that entity, (ii) the direct or indirect holding, in fact or in law, of decision-making powers in the legal entity concerned. The contractors must moreover ensure that any cooperation with Nationals of third countries (non-EU countries) or that are controlled by such a country and/or by a national of such a country does not affect the security interests and avoids potential negative effects over security of supply of inputs that are critical to the procurement and the procurement subject. As proof, Candidates shall submit a declaration(s) in the Annex 4 - Declaration of Ownership and Control for themselves and potential members of temporary groups or subcontractors. The ECB reserves the right to request further information or proof in this context to assess, if the above requirements are fulfilled. Location of service delivery: the contractor's staff, possible temporary group members and subcontractors must deliver all Services from service delivery locations within EEA.

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Evaluation of the technical offer based on the methodology specified in the procurement documents

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Evaluation of the financial offer based on the methodology specified in the procurement documents

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

5.1.15. Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organisation providing additional information about the procurement procedure: European Central Bank

Organisation providing offline access to the procurement documents: European Central Bank

Organisation providing more information on the review procedures: European Central Bank

6. Results

Maximum value of the framework agreements in this notice: 3 250 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 3 250 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Bitdrome Srl

Tender:

Tender identifier: ID3205790115

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank of the tender: 1

Subcontracting: No

Contract information:

Identifier of the contract: PRO-2235910727 - 1st Ranked - Bitdrome srl

Title: PRO-2235910727 - 1st Ranked - Bitdrome srl

Date on which the winner was chosen: 20/05/2026

Date of the conclusion of the contract: 08/07/2026

Winner:

Official name: iteratec GmbH

Tender:

Tender identifier: ID3205671242

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank of the tender: 3

Subcontracting: No

Contract information:

Identifier of the contract: PRO-2235910727 - 3rd Ranked - Iteratec GmbH

Title: PRO-2235910727 - 3rd Ranked - Iteratec GmbH

Date on which the winner was chosen: 20/05/2026

Date of the conclusion of the contract: 08/07/2026

Winner:

Official name: Appsfactory GmbH

Tender:

Tender identifier: ID3203714762

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank of the tender: 2

Subcontracting: No

Contract information:

Identifier of the contract: PRO-2235910727 - 2nd Ranked - Appsfactory GmbH

Title: PRO-2235910727 - 2nd Ranked - Appsfactory GmbH

Date on which the winner was chosen: 20/05/2026

Date of the conclusion of the contract: 08/07/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 5

8. Organisations

8.1. ORG-0001

Official name: European Central Bank

Registration number: 0001

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

Contact point: Central Procurement Office

Email: procurement@ecb.europa.eu

Telephone: +49 6913440

Internet address: <https://www.ecb.europa.eu>

Other contact points:

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

Contact point: Legal Advice Team

Email: LegalServices@ecb.europa.eu

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: The European Ombudsman

Registration number: 0002

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg

Postcode: 67001

Country subdivision (NUTS): Bas-Rhin (FRF11)

Country: France

Contact point: The European Ombudsman

Email: eo@ombudsman.europa.eu

Telephone: +33 388172313

Internet address: <https://www.ombudsman.europa.eu/en/home>

Roles of this organisation:

Mediation organisation

8.1. ORG-0003

Official name: Bitdrome Srl

Size of the economic operator: Micro, small, or medium

Registration number: IT04716400652

Postal address: Via Case Bianche - Torre Mangoni

Town: Torchiara

Postcode: 84076

Country subdivision (NUTS): Salerno (ITF35)

Country: Italy

Email: info@bitdrome.com

Telephone: +39 0974272242

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0004

Official name: iteratec GmbH

Size of the economic operator: Large

Registration number: HRB 113519

Postal address: St.-Martin-Straße 114

Town: München

Postcode: 81669

Country subdivision (NUTS): München, Kreisfreie Stadt (DE212)

Country: Germany

Email: sales-ops@iteratec.com

Telephone: +49 896145510

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0005

Official name: Appsfactory GmbH

Size of the economic operator: Large

Registration number: HRB 25568

Postal address: Dittrichring 5-9

Town: Leipzig

Postcode: 04109

Country subdivision (NUTS): Leipzig, Kreisfreie Stadt (DED51)

Country: Germany

Email: pitch@appsfactory.de

Telephone: +49 34135592050

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

10. Change

Version of the previous notice to be changed

:

e3711d5d-854c-43dc-b4c2-d44e738abb2b-02

Notice information

Notice identifier/version: a100c835-8f70-4338-8e5b-4be99cb8bc6e - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 03/08/2026 13:03:32 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 537324-2026

OJ S issue number: 148/2026

Publication date: 04/08/2026