Germany-Frankfurt am Main: Provision of Services and Works for IT Application Delivery
2021/S 115-301073

Contract award notice

Results of the procurement procedure

Services

Legal Basis:
Directive 2014/24/EU

Section I: Contracting authority
I.1) Name and addresses
Official name: European Central Bank
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
Postal code: 60314
Country: Germany
Contact person: Central Procurement Office
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
Internet address(es):
Main address: http://www.ecb.europa.eu

I.4) Type of the contracting authority
European institution/agency or international organisation

I.5) Main activity
Economic and financial affairs

Section II: Object
II.1) Scope of the procurement
II.1.1) Title:
Provision of Services and Works for IT Application Delivery

II.1.2) Main CPV code
72000000 IT services: consulting, software development, Internet and support

II.1.3) Type of contract
Services

II.1.4) Short description:
The ECB is seeking suppliers to provide the following services:
Lot 1 — Development and Maintenance of Bespoke Business Applications — PRO-004801
Lot 2 — Development and Maintenance of Data-centric Applications — PRO-005110
Lot 3 — Application Delivery, Integration and Support — PRO-005112

II.1.6) Information about lots
This contract is divided into lots: yes
II.1.7) **Total value of the procurement (excluding VAT)**  
Value excluding VAT: 598 000 000.00 EUR

II.2) **Description**

II.2.1) **Title:**  
Development and Maintenance of Bespoke Business Applications — PRO-004801  
Lot No: 1

II.2.2) **Additional CPV code(s)**  
72000000 IT services: consulting, software development, Internet and support

II.2.3) **Place of performance**  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**  
Under the contracts for Lot 1, the Contractors shall upon the ECB’s request provide Development and Maintenance of Bespoke Business Applications.

II.2.5) **Award criteria**  
- Quality criterion - Name: Delivery Organization and Skills / Weighting: 8 %  
- Quality criterion - Name: Client Management / Weighting: 3 %  
- Quality criterion - Name: Service Planning and Provisioning / Weighting: 2 %  
- Quality criterion - Name: Service Quality / Weighting: 2 %  
- Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 4 %  
- Quality criterion - Name: Innovation / Weighting: 2 %  
- Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 3 %  
- Quality criterion - Name: Value add of the company’s portfolio for the ECB / Weighting: 3 %  
- Quality criterion - Name: Collaboration Model / Weighting: 3 %  
- Quality criterion - Name: Scenario A / Weighting: 10 %  
- Quality criterion - Name: Scenario B / Weighting: 10 %  
- Price - Weighting: 50 %

II.2.11) **Information about options**  
Options: no

II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**  
Development and Maintenance of Data-centric Applications — PRO-005110  
Lot No: 2

II.2.2) **Additional CPV code(s)**  
72000000 IT services: consulting, software development, Internet and support

II.2.3) **Place of performance**  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**  
Under the contracts for Lot 2, the contractors shall upon the ECB’s request provide development and maintenance of Data-centric applications.

II.2.5) **Award criteria**
Quality criterion - Name: Delivery Organization and Skills / Weighting: 4 %
Quality criterion - Name: Client Management / Weighting: 3 %
Quality criterion - Name: Service Planning and Provisioning / Weighting: 3 %
Quality criterion - Name: Service Quality / Weighting: 3 %
Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 3 %
Quality criterion - Name: Innovation / Weighting: 4 %
Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 3 %
Quality criterion - Name: Value add of the company’s portfolio for the ECB / Weighting: 3 %
Quality criterion - Name: Collaboration Model / Weighting: 3 %
Quality criterion - Name: Scenario A / Weighting: 7 %
Quality criterion - Name: Scenario B / Weighting: 7 %
Quality criterion - Name: Scenario C / Weighting: 7 %
Price - Weighting: 50 %

II.2.11) Information about options
Options: no

II.2.13) Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

II.2) Description

II.2.1) Title:
Application Delivery, Integration and Support — PRO-005112
Lot No: 3

II.2.2) Additional CPV code(s)
72000000 IT services: consulting, software development, Internet and support

II.2.3) Place of performance
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) Description of the procurement:
Under the contracts for Lot 3, the Contractors shall upon the ECB’s request provide the following services:
• security services;
• infrastructure services;
• commercial software packages and cloud based solutions;
• solutions built on SAP ERP software;
• miscellaneous services

II.2.5) Award criteria
Quality criterion - Name: Delivery Organization and Skills / Weighting: 5 %
Quality criterion - Name: Client Management / Weighting: 2.5 %
Quality criterion - Name: Service Planning and Provisioning / Weighting: 2.5 %
Quality criterion - Name: Service Quality / Weighting: 2.5 %
Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 2.5 %
Quality criterion - Name: Innovation / Weighting: 2.5 %
Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 2.5 %
Quality criterion - Name: Value add of the company’s portfolio for the ECB / Weighting: 2.5 %
Quality criterion - Name: Collaboration Model / Weighting: 2.5 %
Quality criterion - Name: Scenario A / Weighting: 5 %
Quality criterion - Name: Scenario B / Weighting: 5 %
Quality criterion - Name: Scenario C / Weighting: 5 %
Quality criterion - Name: Scenario D / Weighting: 5 %
Quality criterion - Name: Scenario E / Weighting: 5 %
Price - Weighting: 50 %

II.2.11) **Information about options**
Options: no

II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**
Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**
Notice number in the OJ S: **2019/S 224-548540**

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

Contract No: 1
Lot No: 1
Title:
Development and Maintenance of Bespoke Business Applications — PRO-004801
A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**
23/04/2021

V.2.2) **Information about tenders**
Number of tenders received: 26
The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**
Official name: ARHS Developments SA
Town: Belvaux
NUTS code: LU Luxembourg
Country: Luxembourg
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 310 000 000.00 EUR
Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) Information about subcontracting

Section V: Award of contract

Contract No: 2
Lot No: 1
Title:
Development and Maintenance of Bespoke Business Applications — PRO-004801
A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:
22/04/2021

V.2.2) Information about tenders
Number of tenders received: 26
The contract has been awarded to a group of economic operators: no

V.2.3) Name and address of the contractor
Official name: Capgemini Deutschland GmbH
Town: Frankfurt am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) Information on value of the contract/lot (excluding VAT)
Initial estimated total value of the contract/lot: 310 000 000.00 EUR
Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) Information about subcontracting

Section V: Award of contract

Contract No: 3
Lot No: 1
Title:
Development and Maintenance of Bespoke Business Applications — PRO-004801
A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:
22/04/2021

V.2.2) Information about tenders
Number of tenders received: 26
The contract has been awarded to a group of economic operators: no

V.2.3) Name and address of the contractor
Official name: Coforge GmbH
Town: Frankfurt am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no
V.2.4) Information on value of the contract/lot (excluding VAT)
Initial estimated total value of the contract/lot: 310 000 000.00 EUR
Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) Information about subcontracting

Section V: Award of contract

Contract No: 4
Lot No: 1
Title: Development and Maintenance of Bespoke Business Applications — PRO-004801
A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:
22/04/2021

V.2.2) Information about tenders
Number of tenders received: 26
The contract has been awarded to a group of economic operators: no

V.2.3) Name and address of the contractor
Official name: DXC Technology Deutschland GmbH
Town: Eschborn
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) Information on value of the contract/lot (excluding VAT)
Initial estimated total value of the contract/lot: 310 000 000.00 EUR
Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) Information about subcontracting

Section V: Award of contract

Contract No: 5
Lot No: 1
Title: Development and Maintenance of Bespoke Business Applications — PRO-004801
A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:
26/04/2021

V.2.2) Information about tenders
Number of tenders received: 26
The contract has been awarded to a group of economic operators: no

V.2.3) Name and address of the contractor
Official name: Fincore Ltd
Town: London
NUTS code: UK United Kingdom
Country: United Kingdom
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 310 000 000.00 EUR
Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 6
**Lot No:** 1
**Title:**
Development and Maintenance of Bespoke Business Applications — PRO-004801

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**
22/04/2021

V.2.2) **Information about tenders**
Number of tenders received: 26
The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: IBM Deutschland GmbH
Town: Frankfurt am Main
NUTS code: DE Deutschland
Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 310 000 000.00 EUR
Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 1
**Lot No:** 2
**Title:**
Development and Maintenance of Data-centric Applications — PRO-005110

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**
05/05/2021

V.2.2) **Information about tenders**
Number of tenders received: 21
The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**
Official name: Capgemini Deutschland GmbH
Town: Frankfurt am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) Information on value of the contract/lot (excluding VAT)
Initial estimated total value of the contract/lot: 82 000 000.00 EUR
Total value of the contract/lot: 82 000 000.00 EUR

V.2.5) Information about subcontracting

Section V: Award of contract

Contract No: 2
Lot No: 2
Title:
Development and Maintenance of Data-centric Applications – PRO-005110
A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:
05/05/2021

V.2.2) Information about tenders
Number of tenders received: 21
The contract has been awarded to a group of economic operators: no

V.2.3) Name and address of the contractor
Official name: Coforge GmbH
Town: Frankfurt am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) Information on value of the contract/lot (excluding VAT)
Initial estimated total value of the contract/lot: 82 000 000.00 EUR
Total value of the contract/lot: 82 000 000.00 EUR

V.2.5) Information about subcontracting

Section V: Award of contract

Contract No: 3
Lot No: 2
Title:
Development and Maintenance of Data-centric Applications – PRO-005110
A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:
05/05/2021

V.2.2) Information about tenders
Number of tenders received: 21
The contract has been awarded to a group of economic operators: no
V.2.3) **Name and address of the contractor**
Official name: IBM Deutschland GmbH
Town: Frankfurt am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 82 000 000.00 EUR
Total value of the contract/lot: 82 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

Contract No: 4
Lot No: 2
A contract/lot is awarded: yes

V.2) **Award of contract**
V.2.1) **Date of conclusion of the contract:**
07/05/2021

V.2.2) **Information about tenders**
Number of tenders received: 21
The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**
Official name: Tata Consultancy Services Deutschland Gmbh
Town: Frankfurt am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 82 000 000.00 EUR
Total value of the contract/lot: 82 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

Contract No: 1
Lot No: 3
Title:
Application Delivery, Integration and Support — PRO-005112
A contract/lot is awarded: yes

V.2) **Award of contract**
V.2.1) **Date of conclusion of the contract:**
01/04/2021

V.2.2) **Information about tenders**
Number of tenders received: 11
The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**
Official name: Accenture GmbH
Town: Frankfurt Am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 206 000 000.00 EUR
Total value of the contract/lot: 206 000 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 2
Lot No: 3
Title:
Application Delivery, Integration and Support — PRO-005112

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**
31/03/2021

V.2.2) **Information about tenders**
Number of tenders received: 11
The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**
Official name: Capgemini Deutschland GmbH
Town: Frankfurt Am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 206 000 000.00 EUR
Total value of the contract/lot: 206 000 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 3
Lot No: 3
Title:
Application Delivery, Integration and Support — PRO-005112

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**
31/03/2021

V.2.2) **Information about tenders**
Number of tenders received: 11
The contract has been awarded to a group of economic operators: no
V.2.3) **Name and address of the contractor**
Official name: IBM Deutschland GmbH
Town: Frankfurt am Main
NUTS code: DE Deutschland
Country: Germany
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 206 000 000.00 EUR
Total value of the contract/lot: 206 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**
The three lots are conducted as technically separated tender procedures via the ECB’s electronic tendering system (e-tendering).

VI.4) **Procedures for review**

VI.4.1) **Review body**
Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postal code: 60314
Country: Germany
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: [http://www.ecb.europa.eu](http://www.ecb.europa.eu)

VI.4.2) **Body responsible for mediation procedures**
Official name: The European Ombudsman
Postal address: 1 avenue du Président Robert Schuman, CS 30403
Town: Strasbourg Cedex
Postal code: 67001
Country: France

VI.4.3) **Review procedure**
Precise information on deadline(s) for review procedures:
15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the Rules on Procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

https://ted.europa.eu/TED
Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
Postal code: 60314  
Country: Germany  
E-mail: procurement@ecb.europa.eu  
Telephone: +49 6913440  
Fax: +49 6913447110  
Internet address: http://www.ecb.europa.eu

VI.5) Date of dispatch of this notice:  
04/06/2021