1. Buyer

1.1. **Buyer**

Official name: European Central Bank
Email: procurement@ecb.europa.eu

Legal type of the buyer: EU institution, body or agency
Activity of the contracting authority: Economic affairs

2. Procedure

2.1. **Procedure**

Title: Audio/Media Services and Rental of Technical Equipment
Description: The services include tasks such as routine checks of permanent technical installations in conference-meeting- and video conference rooms, failure management, on call services, telephone conference preparation, conference recording, preparation and execution of events, equipment rentals, set-up of equipment, etc. The awarded tenderer will supply: i. operational support of the ECB’s audio/media services team at meetings, conferences, and events mainly in Frankfurt/Main, Germany; ii. the temporary provision (rental) of audio/media equipment for conferences, meetings, and events.

Procedure identifier: 15950937-aad9-4a8b-8a5c-b5d91e9eca01

Previous notice: 675053-2023

Internal identifier: PRO-007719

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

2.1.1. **Purpose**

Main nature of the contract: Services
Main classification (cpv): 51310000
Installation services of radio, television, sound and video equipment

2.1.3. **Value**

Estimated value excluding VAT: 2 000 000,00 EUR

2.1.4. **General information**

Additional information: This tender procedure is conducted via the ECB’s electronic tendering system (e-tendering) which can be accessed via the following internet address: (http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html). If you have not used the ECB’s electronic tendering system before, you need to register via the above link (click on 'Register'). Subsequently to the registration, you will receive an automated notification with your user credentials to log in (click on 'Login') and to access the tender documentation. Please note that: — a registration to the above system is only required once and you can reuse your user credentials in all future procedures of the ECB which are conducted via the above system. Therefore, please keep your user credentials for the future; — in case you should have
participated in previous ECB tender procedure(s) in the past which were conducted via the ECB’s prior online system, you nevertheless need to register once to the ECB’s electronic tendering system under the above address; — your mere registration does not constitute an application/tender. You must submit your application/tender via the ECB’s electronic tendering system as further instructed in the application/tender documentation. The system reference number for the above procurement is: RFX-PT-2023-000078: PRO-007719-R1-Audio/media services To download the tender documents, log on to the ECB’s electronic tendering system with your login and password. Expand the field 'Public Tenders – Upcoming Events'. Click on 'Click to request an invitation to this event' for the above procedure and close the new window which opens. Once the request is completed (this can take a few minutes), the status of the participation request will change to 'Invited' and the RFx documentation will be accessible via the RFx tab. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please contact the ECB’s technical support team at support@ecb.europa.eu by quoting the reference number and the problem experienced. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as message via the ECB’s e-tendering system (under the tab 'Discussion'). The ECB endeavours to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time-limit for the submission of tenders. The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with ECB Decision 2016/2 laying down the Rules on Procurement (as amended), available at (https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html) and in EUR-Lex: (https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501).

Legal basis:
Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000
Title: Audio/Media Services and Rental of Technical Equipment
Description: The Directorate Administration, Division Premises (DA/PRE) of the ECB is responsible for the provision of audio/media services and rental of technical equipment at the European Central Bank, including the provision of specific audio media equipment at meetings, conferences, and events. Approximately 100 conference-, meeting- and video conference rooms with permanently installed meeting and conference equipment are frequently used and booked by the entire institution. The audio media services team of the ECB, with the support of the external supplier has to keep all rooms operational. On average approximately 150 meetings are held on working days. The services include tasks such as routine checks of permanent technical installations in conference-meeting- and video conference rooms, failure management, on call services, telephone conference preparation, conference recording, preparation and execution of events, equipment rentals, set-up of equipment, etc.

Internal identifier: PRO-007719
5.1.1. Purpose
Main nature of the contract: Services
Main classification (cpv): 51310000
Installation services of radio, television, sound and video equipment
Additional classification (cpv): 32300000
Television and radio receivers, and sound or video recording or reproducing apparatus

5.1.2. Place of performance
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany

5.1.3. Estimated duration
Duration: 48 Months

5.1.10. Award criteria
Criterion:
Type: Price
Description: Price is not the only award criterion and all criteria are stated only in the procurement documents.
Weight (percentage, exact): 50

Criterion:
Type: Quality
Description: Quality is not the only award criterion and all criteria are stated only in the procurement documents.
Weight (percentage, exact): 50

5.1.12. Terms of procurement
Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of ECB Decision 2016/2 laying down the Rules on Public Procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

5.1.15. Techniques
Framework agreement: Framework agreement, without reopening of competition
Information about the dynamic purchasing system: No dynamic purchase system
Electronic auction: no

5.1.16. Further information, mediation and review
Mediation organisation: The European Ombudsman
Review organisation: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Organisation providing additional information about the procurement procedure: European Central Bank
Organisation providing more information on the review procedures: Central Procurement Office of the European Central Bank
Organisation executing the payment: European Central Bank
Organisation signing the contract: European Central Bank

6. Results
Maximum value of the framework agreements in this procedure: 2 000 000,00 EUR

6.1. **Result lot Identifier**: LOT-0000  
Winner selection status: At least one winner was chosen.
Framework agreement:  
Maximum value of the framework agreement: 2 000 000,00 EUR

6.1.2. **Information about winners**  
**Winner**:  
Official name: Gahrens + Battermann GmbH & Co.  
**Tender**:  
Tender identifier: Tender for Audio/Media Services and Rental of Technical Equipment  
Identifier of lot or group of lots: LOT-0000  
Value of the result: 2 000 000,00 EUR  
The tender was ranked: no  
Concession value:  
The tender is a variant: no  
Contract information:  
Identifier of the contract: Framework agreement for the provision of Audio/Media Services and Rental of Technical Equipment  
Date of the conclusion of the contract: 21/06/2024  
The contract is awarded within a framework agreement: no  
Organisation signing the contract: European Central Bank

6.1.4. **Statistical information**:  
Received tenders or requests to participate:  
Type of received submissions: Tenders submitted electronically  
Number of tenders or requests to participate received: 1

8. Organisations

8.1. **ORG-0001**  
Official name: European Central Bank  
Registration number: 0001  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
Postcode: 60314  
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)  
Country: Germany  
Email: procurement@ecb.europa.eu  
Telephone: +49 6913440  
Fax: +49 6913447110  
Internet address: http://www.ecb.europa.eu  
**Roles of this organisation**:  
Buyer  
Organisation providing additional information about the procurement procedure  
Organisation signing the contract  
Organisation executing the payment

8.1. **ORG-0002**
Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Registration number: 0002
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Email: LegalServices@ecb.europa.eu
Telephone: +49 6913440
Fax: +352 4302100
Internet address: http://www.ecb.europa.eu

Roles of this organisation:
Review organisation

8.1. ORG-0003
Official name: The European Ombudsman
Registration number: 0003
Postal address: 1 avenue du Président Robert Schuman, CS 30403
Town: Strasbourg Cedex
Postcode: 67001
Country subdivision (NUTS): Bas-Rhin (FRF11)
Country: France
Roles of this organisation:
Mediation organisation

8.1. ORG-0004
Official name: Central Procurement Office of the European Central Bank
Registration number: 0004
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Email: procurement@ecb.europa.eu
Telephone: +49 6913440
Fax: +49 6913447110
Internet address: http://www.ecb.europa.eu

Roles of this organisation:
Organisation providing more information on the review procedures

8.1. ORG-0005
Official name: Gahrens + Battermann GmbH & Co.
Registration number: DE121979727
Postal address: Daimlerstraße 18
Town: Munich
Postcode: 85478
Country subdivision (NUTS): München, Kreisfreie Stadt (DE212)
Country: Germany
Email: procurement@ecb.europa.eu
Telephone: +49 6913440
Fax: +49 6913447110

Roles of this organisation:
Tenderer
Beneficial owner:
Nationality of the owner: Germany

Winner of these lots: LOT-0000

11. Notice information

11.1. Notice information
Notice identifier/version: b89fbd5c-bad4-434b-98c4-9548564a8486 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 17/07/2024 14:53:46 (UTC)
Languages in which this notice is officially available: English, Danish, German, Spanish, Finnish, French, Greek, Italian, Dutch, Portuguese, Swedish, Czech, Estonian, Hungarian, Lithuanian, Latvian, Maltese, Polish, Slovak, Slovenian, Irish, Bulgarian, Romanian, Croatian

11.2. Publication information
Notice publication number: 434612-2024
OJ S issue number: 140/2024
Publication date: 19/07/2024