Germany – Lift-maintenance services – PROVISION OF MAINTENANCE SERVICES OF LIFTS IN THE ECB’S MAIN BUILDING
OJ S 137/2024 16/07/2024
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer
Official name: European Central Bank
Email: procurement@ecb.europa.eu
Legal type of the buyer: EU institution, body or agency
Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure
Title: PROVISION OF MAINTENANCE SERVICES OF LIFTS IN THE ECB’S MAIN BUILDING
Description: The European Central Bank (ECB) is seeking through this open procedure a supplier for the provision of maintenance services of lifts in the ECB’s Main Building. For the different types of lift systems, the ECB is seeking suppliers for the provision of inspection and maintenance, repair works and incident management services. The scope of the required services is based on the respective norms and technical regulations (i.e. DIN EN, DIN, VDE, VDMA, AMEV etc.) and includes beside the aforementioned works and services, also the coordination and monitoring of the inspections in accordance with German statutory regulations. The tender procedure is organised in 2 lots, one per each of the following service groups: Lot I: Services for the lift systems in the high-rise building (Hochhaus); Lot II: Services for the lifts in the wholesale market hall (Grossmarkthalle). Interested companies may submit a tender for one or both lots. Tenderers intending to submit an offer for both lots, shall submit two offers i.e. one individual offer for each lot. The ECB intends to award framework agreements (the ‘Contract’) to the suppliers offering the best value for money. The envisaged number of Contracts to be awarded is one Framework agreement for each Lot.
Procedure identifier: 141e36d6-caca-4858-8bb9-3bf24d1b9b0b
Internal identifier: PRO-008657
Type of procedure: Open
Main features of the procedure: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html And in EUR-Lex: https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Purpose
Main nature of the contract: Services
Main classification (cpv): 50750000 Lift-maintenance services

2.1.2. **Place of performance**
Postal address European Central Bank Sonnemannstrasse 22
Town Frankfurt am Main
Postcode 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany

Additional information: This tender procedure is conducted via the ECB’s electronic tendering system (e-tendering) which can be accessed via the following internet address: [http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html](http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html). If you have not used the ECB’s electronic tendering system before, you need to register via the above link (click on ‘Register’). Subsequently to the registration, you will receive an automated notification with your user credentials to log in (click on ‘Login’) and to access the tender documentation. Please note that: — A registration to the above system is only required once and you can reuse your user credentials in all future procedures of the ECB which are conducted via the above system. Therefore, please keep your user credentials for the future; — In case you should have participated in previous ECB tender procedure(s) in the past which were conducted via the ECB’s prior online system, you nevertheless need to register once to the ECB’s electronic tendering system under the above address; — Your mere registration does not constitute an tender. You must submit your tender via the ECB’s electronic tendering system as further instructed in the tender documentation. The system reference numbers for the above procurement are: RFX-PT-2024-000034: PRO-008657-L1-Maintenance services-lifts, RFX-PT-2024-000035: PRO-008657-L2-Maintenance services-lifts. To download the tender documents, log on to the ECB’s electronic tendering system with your login and password. Expand the field ‘Public Tenders – Upcoming Events’. Click on ‘Click to request an invitation to this event’ for the above procedure and close the new window which opens. Once the request is completed (this can take a few minutes), the status of the participation request will change to ‘Invited’ and the RFx documentation will be accessible via the RFx tab. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please contact the ECB’s technical support team at [sourcing.support@ecb.europa.eu](mailto:sourcing.support@ecb.europa.eu) by quoting the reference number and the problem experienced. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as message via the ECB’s e-tendering system (under the tab ‘Discussion’). The ECB endeavours to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

2.1.3. **Value**
Estimated value excluding VAT: 3 100 188,32 EUR
Maximum value of the framework agreement: 4 030 244,82 EUR

2.1.4. **General information**
This cancelled or unsuccessful procedure or lot will be relaunched

Additional information: This tender procedure is conducted via the ECB’s electronic tendering system (e-tendering) which can be accessed via the following internet address: [http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html](http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html). If you have not used the ECB’s electronic tendering system before, you need to register via the above link (click on ‘Register’). Subsequently to the registration, you will receive an automated notification with your user credentials to log in (click on ‘Login’) and to access the tender documentation. Please note that: — A registration to the above system is only required once and you can reuse your user credentials in all future procedures of the ECB which are conducted via the above system. Therefore, please keep your user credentials for the future; — In case you should have participated in previous ECB tender procedure(s) in the past which were conducted via the ECB’s prior online system, you nevertheless need to register once to the ECB’s electronic tendering system under the above address; — Your mere registration does not constitute an tender. You must submit your tender via the ECB’s electronic tendering system as further instructed in the tender documentation. The system reference numbers for the above procurement are: RFX-PT-2024-000034: PRO-008657-L1-Maintenance services-lifts, RFX-PT-2024-000035: PRO-008657-L2-Maintenance services-lifts. To download the tender documents, log on to the ECB’s electronic tendering system with your login and password. Expand the field ‘Public Tenders – Upcoming Events’. Click on ‘Click to request an invitation to this event’ for the above procedure and close the new window which opens. Once the request is completed (this can take a few minutes), the status of the participation request will change to ‘Invited’ and the RFx documentation will be accessible via the RFx tab. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please contact the ECB’s technical support team at [sourcing.support@ecb.europa.eu](mailto:sourcing.support@ecb.europa.eu) by quoting the reference number and the problem experienced. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as message via the ECB’s e-tendering system (under the tab ‘Discussion’). The ECB endeavours to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than seven calendar days before the time-limit for the submission of tenders.

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Legal basis:
Directive 2014/24/EU

2.1.5. Terms of procurement
Terms of submission:
Maximum number of lots for which one tenderer can submit tenders: 2
Terms of contract:
Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion
Purely national exclusion grounds: Based on Art. 30 of the ECB Procurement rules (Decision ECB/2016/2, as amended)

5. Lot

5.1. Lot: LOT-0001
Title: Services for the lift systems in the high-rise building (Hochhaus)
Description: Includes services for the lift systems in the high-rise building (Hochhaus), which comprise 5 passenger lifts, 6 passenger lifts with TWIN lift systems and 5 shuttle lifts (fast moving lifts in glass shafts). The mentioned lifts are allocated to three lift groups. Lift calls to these lifts are coordinated via a centralised destination control unit. Additionally, the high-rise is equipped with 2 firemen’s and freight lifts, and 2 lifts servicing 4 of the higher floors. Within
the westwing building, the wholesale market hall (Grossmarkthalle) contains a Paternoster lift (refurbished in 2014). This equipment is kept in "stand-by mode maintenance" and only operated on special occasions.

Internal identifier: Lot 1

5.1.1. **Purpose**

Main nature of the contract: Services
Main classification (cpv): 50750000 Lift-maintenance services
Options:
Description of the options: Installation/reset lift monitoring system for MB lifts Installation/reset condition monitoring system for MB lifts

5.1.3. **Estimated duration**
Duration: 48 Months

5.1.5. **Value**
Estimated value excluding VAT: 2 636 505,87 EUR

5.1.6. **General information**
This is a recurrent procurement
Reserved participation: Participation is not reserved.
The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no
This procurement is also suitable for small and medium-sized enterprises (SMEs)

5.1.7. **Strategic procurement**
Green Procurement Criteria: EU Green Public Procurement criteria

5.1.9. **Selection criteria**
Criterion:
Type: Other
Name: Economic and financial capacity; technical and professional capacity
Description: As specified in the procurement documentation
Use of this criterion: Used

5.1.10. **Award criteria**
Criterion:
Type: Quality
Description: Quality of technical offer
Weight (percentage, exact): 50

Criterion:
Type: Price
Description: Quality of financial offer
Weight (percentage, exact): 50

5.1.11. **Procurement documents**
Languages in which the procurement documents are officially available: English, German
Deadline for requesting additional information: 21/08/2024 12:00:00 (UTC+2)
5.1.12. Terms of procurement
Terms of submission:
Electronic submission: Required
Languages in which tenders or requests to participate may be submitted: English, German
Electronic catalogue: Not allowed
Variants: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 28/08/2024 12:00:00 (UTC+2)
Deadline until which the tender must remain valid: 6 Months
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

5.1.15. Techniques
Framework agreement: Framework agreement, without reopening of competition
Maximum number of participants: 1
Information about the dynamic purchasing system: No dynamic purchase system
Electronic auction: yes

5.1.16. Further information, mediation and review
Mediation organisation: The European Ombudsman
Review organisation: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Organisation providing more information on the review procedures: European Central Bank

5.1. Lot: LOT-0002
Title: Services for the lifts in the wholesale market hall (Grossmarkthalle)
Description: This lot includes services for the lifts in the wholesale market hall (Grossmarkthalle) comprising of 15 passenger lifts and 1 fireman's and freight lift.
Internal identifier: Lot 2

5.1.1. Purpose
Main nature of the contract: Services
Main classification (cpv): 50750000 Lift-maintenance services
Options:
Description of the options: Installation/reset lift monitoring system for MB lifts Installation/reset condition monitoring system for MB lifts

5.1.3. **Estimated duration**
Duration: 48 Months

5.1.5. **Value**
Estimated value excluding VAT: 436 682,46 EUR

5.1.6. **General information**
This is a recurrent procurement
Reserved participation: Participation is not reserved.
The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no
This procurement is also suitable for small and medium-sized enterprises (SMEs)

5.1.7. **Strategic procurement**
Green Procurement Criteria: EU Green Public Procurement criteria

5.1.9. **Selection criteria**
Criterion:
Type: Other
Name: Economic and financial capacity; technical and professional capacity
Description: As specified in the procurement documentation
Use of this criterion: Used

5.1.10. **Award criteria**
Criterion:
Type: Quality
Description: Quality of technical offer
Weight (percentage, exact): 50

Criterion:
Type: Price
Description: Quality of financial offer
Weight (percentage, exact): 50

5.1.11. **Procurement documents**
Languages in which the procurement documents are officially available: English
Deadline for requesting additional information: 21/08/2024 12:00:00 (UTC+2)
Ad hoc communication channel:
Name: ECB e-tendering platform

5.1.12. **Terms of procurement**
Terms of submission:
Electronic submission: Required
Languages in which tenders or requests to participate may be submitted: English, German
Electronic catalogue: Not allowed
Variants: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 28/08/2024 12:00:00 (UTC+2)
Deadline until which the tender must remain valid: 6 Months
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

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Electronic auction: yes

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Mediation organisation: The European Ombudsman
Review organisation: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Organisation providing more information on the review procedures: European Central Bank

8. Organisations

8.1. ORG-0001
Official name: European Central Bank
Registration number: 0001
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Contact point: Central Procurement Office
Email: procurement@ecb.europa.eu
Telephone: +49 69 1344 0
Roles of this organisation:
Buyer
Organisation providing more information on the review procedures
8.1. **ORG-0002**
Official name: The European Ombudsman  
Registration number: 0002  
Postal address: 1 avenue du Président Robert Schuman, CS 30403  
Town: Strasbourg  
Postcode: 67001  
Country subdivision (NUTS): Bas-Rhin (FRF11)  
Country: France  
Email: eo@ombudsman.europa.eu  
Telephone: +33 3 88 17 23 13  

**Roles of this organisation:**  
Mediation organisation

8.1. **ORG-0003**
Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team  
Registration number: 0003  
Postal address: Sonnemannstraße 22  
Town: Frankfurt am Main  
Postcode: 60314  
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)  
Country: Germany  
Contact point: Procurement Review Body of the European Central Bank, c/o Legal Advice Team  
Telephone: +496913440  
Fax: +496913446886

**Roles of this organisation:**  
Review organisation

11. Notice information

11.1. **Notice information**
Notice identifier/version: ab29991e-376a-458e-9790-86da429bd9ff - 01  
Form type: Competition  
Notice type: Contract or concession notice – standard regime  
Notice subtype: 16  
Notice dispatch date: 15/07/2024 09:51:41 (UTC)  
Languages in which this notice is officially available: English

11.2. **Publication information**
Notice publication number: 424127-2024  
OJ S issue number: 137/2024  
Publication date: 16/07/2024