Germany-Frankfurt am Main: ECB - Provision of training and consultancy services on career management
2018/S 129-293194

Social and other specific services – public contracts

Contract award notice

Services

Legal Basis:
Directive 2014/24/EU

Section I: Contracting authority
I.1) Name and addresses
European Central Bank
Sonemannstrasse 22
Frankfurt am Main
60314
Germany
Contact person: Dijana Zivanovic
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE712
Internet address(es):
Main address: http://www.ecb.europa.eu

I.2) Information about joint procurement

I.4) Type of the contracting authority
European institution/agency or international organisation

I.5) Main activity
Economic and financial affairs

Section II: Object
II.1) Scope of the procurement
II.1.1) Title:
Provision of training and consultancy services on career management
Reference number: PRO-003040

II.1.2) Main CPV code
80500000

II.1.3) Type of contract
Services

II.1.4) Short description:
The services were divided into 2 lots:
— Lot 1: in-house training on career management:
  module I: career planning — discovering and making the most of your skills, values and career drivers,
module II: essential employment skills (branding, interview, CV writing and networking),
module III: preparing for retirement /pre-retirement planning (PRP), and
module IV: career counselling skills for HR people.

— Lot 2: career advisory and consultancy services:
i) the provision of independent career advisory services to people working for the ECB covering career opportunities both within and outside of the ECB as well as advice to those leaving the ECB e.g. via retirement or contract end,
ii) the provision of consultancy services in the form of expert advice to HR people responsible for the development and implementation of career development policies at the ECB.

II.1.6) Information about lots
This contract is divided into lots: yes

II.1.7) Total value of the procurement (excluding VAT)
Value excluding VAT: 1 204 695.00 EUR

II.2) Description
II.2.1) Title:
In-house training on career management
Lot No: 1

II.2.2) Additional CPV code(s)
79634000
80570000

II.2.3) Place of performance
NUTS code: DE712

II.2.4) Description of the procurement:
Lot 1: in-house training on career management consisting of the following services:
— the design and delivery of a career management training programme (content, structure, pedagogical methods and tools) consisting of the following 4 modules:
module I: career planning — discovering and making the most of your skills, values and career drivers,
module II: essential employment skills (branding, interview, CV writing and networking),
module III: preparing for retirement /pre-retirement planning (PRP) and module IV: career counselling skills for HR people,
— the development of all necessary learning materials (including any online resources). These are to be printed (in colour), bound and distributed to all participants by the tenderer,
— the delivery of the abovementioned modules, and
— a communication of up to 1 page for publication on the ECB's intranet, presenting modules MI to MIII in their entirety.

II.2.13) Information about European Union funds
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

II.2) Description
II.2.1) Title:
Career advisory and consultancy services
Lot No: 2

II.2.2) Additional CPV code(s)
II.2.3) **Place of performance**
NUTS code: DE712

II.2.4) **Description of the procurement:**
Lot 2: career advisory and consultancy services consisting of the following services:
— the provision of independent career advisory services to people working for the ECB covering career opportunities both within and outside of the ECB as well as advice to those leaving the ECB e.g. via retirement or contract end. This shall encompass but not be restricted to individual career advice, career coaching and the administration and assessment of career-related psychometric tools if needed, and
— the provision of consultancy services in the form of expert advice to HR people responsible for the development and implementation of career development policies at the ECB.

II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Form of procedure**
Procedure involving negotiations

IV.1.3) **Information about framework agreement**
The procurement involves the establishment of a framework agreement

IV.1.10) **Identification of the national rules applicable to the procedure:**

IV.1.11) **Main features of the award procedure:**

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**
Notice number in the OJ S: 2017/S 095-185925

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

Contract No: 1
Lot No: 1
Title:
Framework agreement for the provision of training services on Career Management (Lot 1)
A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

V.2.2) **Information about tenders**
Number of tenders received: 1

V.2.3) **Name and address of the contractor**
Torc Management Consulting Limited
Dublin
Ireland
NUTS code: IE0
The contractor is an SME

V.2.4) Information on value of the contract/lot (excluding VAT)
Total value of the contract/lot: 853 395.00 EUR

V.2.5) Information about subcontracting

Section V: Award of contract

Contract No: 2
Lot No: 2
Title:
Framework agreement for the provision of consultancy services on Career Management (Lot 2)
A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:

V.2.2) Information about tenders
Number of tenders received: 4

V.2.3) Name and address of the contractor
Career Counselling Services
London
United Kingdom
NUTS code: UKI

V.2.4) Information on value of the contract/lot (excluding VAT)
Total value of the contract/lot: 351 300.00 EUR

V.2.5) Information about subcontracting

Section VI: Complementary information

VI.3) Additional information:

VI.4) Procedures for review

VI.4.1) Review body
Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Sonnemannstrasse 22
Frankfurt am Main
60314
Germany
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: http://www.ecb.europa.eu

VI.4.2) Body responsible for mediation procedures
The European Ombudsman
1 avenue du Président Robert Schuman, CS 30403
Strasbourg Cedex
67001
France

VI.4.3) Review procedure
VI.4.4) **Service from which information about the review procedure may be obtained**
Central Procurement Office of the European Central Bank
Sonnemannstrasse 22
Frankfurt am Main
60314
Germany
Telephone: +49 6913440
E-mail: procurement@ecb.europa.eu
Fax: +49 6913447110
Internet address: http://www.ecb.europa.eu

VI.5) **Date of dispatch of this notice:**
26/06/2018