Germany-Frankfurt-on-Main: ECB - Provision, implementation and maintenance of an out-hosted ORM/BCM system

2016/S 159-287248

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses
European Central Bank
Sonnemannstraße 22
Frankfurt-on-Main
60314
Germany
Contact person: Fernando Albi
Telephone: +49 69/13440
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE712
Internet address(es):
Main address: http://www.ecb.europa.eu

I.2) Joint procurement

I.4) Type of the contracting authority
European institution/agency or international organisation

I.5) Main activity
Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:
Provision, implementation and maintenance of an out-hosted ORM/BCM system.
Reference number: PRO-000668.

II.1.2) Main CPV code
48000000

II.1.3) Type of contract
Services

II.1.4) Short description:
The European Central Bank (ECB) is seeking through this negotiated procedure a supplier for the provision, implementation, support and maintenance of an out-hosted ORM/BCM system.
II.1.6) **Information about lots**
This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**
Value excluding VAT: 825 986.10 EUR

II.2) **Description**
II.2.1) **Title:**
II.2.2) **Additional CPV code(s)**
72000000
II.2.3) **Place of performance**
NUTS code: DE712
Main site or place of performance: Frankfurt-on-Main.

II.2.4) **Description of the procurement:**
The ECB is seeking to implement an out-hosted software system to support its operational risk management (ORM) and business continuity management (BCM) activities (hereinafter called an ORM/BCM tool) as well as its maintenance for a period of 4 years. The offer shall include an incident management module. The objective is to improve the effectiveness and efficiency of the data collection and maintenance in a decentralised manner as well as facilitate reporting. Overall, the tool is expected to support improving the maturity of ORM and BCM implementations at the ECB.

II.2.5) **Award criteria**
Quality criterion - Name: Compliance with the functional requirements / Weighting: 35
Quality criterion - Name: Compliance with the information systems security requirements / Weighting: 5
Quality criterion - Name: Compliance with the service level agreement / Weighting: 5
Quality criterion - Name: Acceptance of the ECB's draft contract / Weighting: 5
Price - Weighting: 50

II.2.11) **Information about options**
Options: yes
Description of options: Assistance in migrating the data to the next supplier when the contract ends.

II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure
IV.1) **Description**
IV.1.1) **Type of procedure**
Competitive procedure with negotiation
IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
IV.1.6) **Information about electronic auction**
IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
IV.2) **Administrative information**
IV.2.1) **Previous publication concerning this procedure**
Notice number in the OJ S: 2015/S 128-234434

IV.2.8) Information about termination of dynamic purchasing system

IV.2.9) Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:
Provision, implementation and maintenance of an out-hosted ORM/BCM system

A contract/lot is awarded: yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract:
29/07/2016

V.2.2) Information about tenders
Number of tenders received: 1
The contract has been awarded to a group of economic operators: no

V.2.3) Name and address of the contractor
GMS Management Solutions, S.L.
B83509307
Plaza Pablo Ruiz Picasso, 1
Madrid (Madrid)
28020
Spain
NUTS code: ES300
The contractor is an SME: no

V.2.4) Information on value of the contract/lot (excluding VAT)
Total value of the contract/lot: 825 986.10 EUR

V.2.5) Information about subcontracting

Section VI: Complementary information

VI.3) Additional information:

VI.4) Procedures for review

VI.4.1) Review body
Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Sonnemannstraße 20
Frankfurt-on-Main
60314
Germany
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: http://www.ecb.europa.eu

VI.4.2) Body responsible for mediation procedures
European Ombudsman
1 avenue du Président Robert Schuman
Strasbourg
67001
France
VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

- 15 days from the receipt of the information specified in Article 28(3) of Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 33 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office
Sonnemannstraße 20
Frankfurt-on-Main
60314
Germany
Telephone: +49 6913440
Internet address: [http://www.ecb.europa.eu](http://www.ecb.europa.eu)

VI.5) **Date of dispatch of this notice:**

09/08/2016