Germany-Frankfurt-on-Main: ECB - Provision of travel services and handling of travel expenses
2015/S 241-436432

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)
European Central Bank
Sonnemannstraße 22
For the attention of: Miklos Karoly
60314 Frankfurt-on-Main
GERMANY
Telephone: +49 6913440
E-mail: procurement@ecb.europa.eu
Fax: +49 6913447110

Internet address(es):
General address of the contracting authority: http://www.ecb.europa.eu

I.2) Type of the contracting authority
European institution/agency or international organisation

I.3) Main activity
Economic and financial affairs

I.4) Contract award on behalf of other contracting authorities
The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract
Provision of travel services and handling of travel expenses.

II.1.2) Type of contract and location of works, place of delivery or of performance
Services
Main site or location of works, place of delivery or of performance: Frankfurt-on-Main, Germany.
NUTS code DE7

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4) Short description of the contract or purchase(s)
The European Central Bank (ECB) intended to contract a supplier for the provision of travel services and for the handling of travel expenses. 'Travel services' are to include offline and online bookings for air, rail, car rental, bus and hotels, based on a transaction fee model and a specific online booking engine cytric. Furthermore, the successful tenderer is to provide the ECB with an implant solution (working at the ECB premises) for the handling of travel expenses. The staff for the implant solution is to be supplied in
accordance with the requirements laid down in the German Act concerning the supply of temporary labour ('Arbeitnehmerüberlassungsgesetz (AÜG)').

II.1.5) **Common procurement vocabulary (CPV)**
63500000, 63510000, 63512000, 63515000, 63516000, 79997000

II.1.6) **Information about Government Procurement Agreement (GPA)**
The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**
Value: 1 200 000 EUR
Excluding VAT

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**
Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**
The most economically advantageous tender in terms of
1. Price. Weighting 35
2. Quality. Weighting 65

IV.2.2) **Information about electronic auction**
An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**
PRO-000504.

IV.3.2) **Previous publication(s) concerning the same contract**
Contract notice
Notice number in the OJEU: 2015/S 039-065706 of 25.2.2015

**Section V: Award of contract**

Contract No: 1

V.1) **Date of contract award decision:**
15.7.2015

V.2) **Information about offers**

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Carlson Wagonlit Travel, CWT Beheermaatschappij B.V. Deutschland
GERMANY

V.4) **Information on value of contract**

V.5) **Information about subcontracting**
The contract is likely to be sub-contracted: no

**Section VI: Complementary information**

VI.1) **Information about European Union funds**
The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**
VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**
Procurement Review Body of the European Central Bank, c/o Legal Advice Team  
Sonnemannstraße 22  
60314 Frankfurt-on-Main  
GERMANY  
Telephone: +49 6913440

**Body responsible for mediation procedures**
European Ombudsman  
1 avenue du Président Robert Schuman  
67001 Strasbourg  
FRANCE

VI.3.2) **Lodging of appeals**
Precise information on deadline(s) for lodging appeals: 15 days from the receipt of the information specified in Article 28(3) of Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 33 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**
Central Procurement Office — ECB  
Sonnemannstraße 22  
60314 Frankfurt-on-Main  
GERMANY  
Telephone: +49 6913440

VI.4) **Date of dispatch of this notice:**  
2.12.2015