



DIRECTORATE GENERAL CORPORATE SERVICES
CENTRAL PROCUREMENT DIVISION

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For public tenders: Contract notice: 2020/S 251-626986

Procurement reference: PRO-005499 – Learning and Development Services in the field of Data Science, Computer Science and Information & Communications Technology

Questions & Answers

No. 05

Please find below the ECB's answers to the questions¹ submitted to date, which the ECB considers to be of general interest. These are communicated by the ECB to all the companies that have been invited to submit a tender.

Question	Answer
1. Can we rely on a subcontractor in order to provide references prior to 2020?	1. In case your company has partnered with a subcontractor to offer the requested services then you may include this as part of your references prior to 2020.
2. Please can you clarify some skills areas listed for lot 2 in "Annex I - Examples of skills to be covered per Lot"? a) Open source : the world of open source products is immense. Please further specify, by listing the software for which training is expected. b) Digital communication : do you mean the	2. a) At this stage, bidders need to indicate whether they have the capacity to deliver -any- training on open source. b) Yes, with focus on information communication technology providing participants with learning content and

¹ The questions may have been partially shortened and/or adapted in order to facilitate reading or for anonymisation purposes.

<p>online communication channels (website, social media, chat, blog ...) to connect with users, customers, employees, and other stakeholders?</p> <p>c) Digital leadership: We assume that you mean 'digital transformation' as defined in https://en.wikipedia.org/wiki/Digital_transformation . Please confirm or clarify.</p>	<p>activities on digital communication channels, challenges of digital communication and strategies for efficient and digital communication.</p> <p>c) Digital leadership refers to supporting participants to develop strategies address the challenges of the digital age and make use of ICT tools where applicable to achieve business goals. (e.g. leading, communicating, strategizing in a digital world etc.).</p>
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