



DIRECTORATE GENERAL CORPORATE SERVICES
CENTRAL PROCUREMENT DIVISION

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For public tenders: Contract notice: 2020/S 251-626986

Procurement reference: PRO-005499 – Learning and Development Services in the field of Data Science, Computer Science and Information & Communications Technology

Questions & Answers

No. 04

Please find below the ECB's answers to the questions¹ submitted to date, which the ECB considers to be of general interest. These are communicated by the ECB to all the companies that have been invited to submit a tender.

Question	Answer
1. In section 4.2 (Experience) of the Response form (Annex 2 to the call): "Please list in the below table three reference contracts[...]" Please confirm that one should read <i>"Please list in the below table <u>at least</u> three reference contracts".</i>	1. Yes, at least three reference contracts are required to demonstrate past experience.
2. In section 4.2 (Experience) of the Response form (Annex 2 to the call): <i>"Together, all three reference contracts should demonstrate an ability to cover 80% of the skill areas listed for each lot in Annex 1 of the</i>	2. a) The word three refers to the minimum number of references required to demonstrate the company's ability to cover the requested services. Bidders may add additional references if they wish.

¹ The questions may have been partially shortened and/or adapted in order to facilitate reading or for anonymisation purposes.

<p><i>CEI.”</i></p> <p>a) Please confirm that the word ‘three’ is irrelevant in the sentence since one can list more than three contracts.</p> <p>b) Please confirm that a given reference contract can contribute to the coverage of skills areas for both lots.</p>	<p>b) Yes, the same reference contract(s) can be listed in cases where they demonstrate an ability to cover the skills areas of both lots.</p>
<p>3. Reading the response 12 in Q&A N°03 (4012021_pro-005499__qa_no.03_cei.pdf), it is not clear to us whether the description of the services provided in the reference contracts must be completely and exclusively provided in the table in section 4.2 (Experience) of the Response form (in a 17-characters-wide column), or whether a Contract Reference Form can be provided as supporting document as mentioned in section 6.1 of 00_pro-005499_call_to_express_interest_for_participation.pdf.</p> <p>Please can you clarify?</p>	<p>3. The reference contracts should be provided in the Response form. For each reference contract, specific and complete information shall be included in the Response form regarding:</p> <ul style="list-style-type: none"> - Customer - Contract name - Scope of the contract - Reference person - Contract Information - Value of the contract <p>A Contract Reference Form can be provided as supplementary information.</p>