Visitor Information

What you need to know prior to your visit

• Bring valid proof of identity and have it ready when entering the site. **Please note that only national ID cards or passports are accepted.**

• Allow **sufficient time** for the mandatory security check. You may have to wait longer at peak times, e.g. mornings.

• Note that weapons, other dangerous items and harmful substances are **not permitted** on ECB premises.

• Unencrypted USB keys cannot be connected to ECB devices. Please send presentations **in advance** or connect your laptop to one of the video projectors.

• Do not bring excessive luggage in the screening process. Ensure that personal belongings are not left **unattended**. Lockers are available for temporary storage of your luggage during visits.

• On ECB premises, **wear your visitor badge visibly at all times** and follow all instructions from security staff.

• Do not take photos of or film exterior or interior security installations.

Emergencies and evacuation

• In the event of an emergency, please dial **111** from any ECB phone or contact any member of ECB Security.

• Whenever you hear a public announcement, listen carefully and follow the instructions of security staff.

• If instructed to do so, evacuate the building. Do not panic, do not run and do not go back.

• Follow **the signs to the escape routes**, visible at ceiling level in all corridors.

• Do not re-enter the building unless invited to do so.

• Proceed to the designated **assembly point**.

How to get to the ECB

• **Main Building** - Sonnemannstrasse 20, 60314 Frankfurt am Main
  Welcome desk: 069/1344 1823
  Public transport
  U Ostbahnhof
  S Ostendstraße

• **Eurotower** - Kaiserstrasse 29, 60311 Frankfurt am Main
  Welcome desk: 069/1344 1992
  Public transport
  U Willy-Brandt-Platz

• **Japan Center** - Taunustor 2, 60311 Frankfurt am Main
  Welcome desk: 069/1344 95172
  Public transport
  S Taunusanlage

If you arrive by car

• Please note that the ECB has a **limited number of parking spaces reserved** for business visitors at the main building and the Eurotower.

• If you plan to arrive by car, contact your host at the ECB **prior to your visit** so that they can **register your vehicle**. Dedicated parking spaces are available for visitors with special needs.

• Please note that **no visitor parking spaces are available at the Japan Center**.

• Public parking is also available in the vicinity of the ECB buildings.

Please visit **our website** for detailed information on how to get to the ECB. We hope you enjoy your visit to the ECB!