European Central Bank

Conditions of Employment for Staff of the European Central Bank

Directorate General Human Resources
Adopted on 9 June 1998
Latest amendments entered into force on 1 January 2020
# Conditions of Employment for Staff of the European Central Bank

## TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>PART</th>
<th>SECTION</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>GENERAL PROVISIONS</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>EMPLOYMENT RELATIONS</td>
<td>4</td>
</tr>
<tr>
<td>2A</td>
<td>PROFESSIONAL DEVELOPMENT</td>
<td>8</td>
</tr>
<tr>
<td>3</td>
<td>BASIC SALARY AND ALLOWANCES</td>
<td>8</td>
</tr>
<tr>
<td>4</td>
<td>BENEFITS ON APPOINTMENT AND TERMINATION OF SERVICE</td>
<td>11</td>
</tr>
<tr>
<td>5</td>
<td>WORKING HOURS AND LEAVE</td>
<td>12</td>
</tr>
<tr>
<td>6</td>
<td>SOCIAL SECURITY</td>
<td>13</td>
</tr>
<tr>
<td>7</td>
<td>PENSION</td>
<td>20</td>
</tr>
<tr>
<td>8</td>
<td>APPEALS, DISCIPLINARY AND UNDERPERFORMANCE PROCEDURES</td>
<td>20</td>
</tr>
<tr>
<td>9</td>
<td>STAFF REPRESENTATION</td>
<td>23</td>
</tr>
</tbody>
</table>

### ANNEXES

- **ANNEX I** SALARY STRUCTURE
- **ANNEX IIa** CONDITIONS OF THE GRADUATE PROGRAMME OF THE EUROPEAN CENTRAL BANK
- **ANNEX IIb** CONDITIONS OF SHORT-TERM EMPLOYMENT
- **ANNEX III** ECB RETIREMENT PLAN*
- **ANNEX IIIa** ECB PENSION SCHEME*
- **ANNEX IV** DISABILITY BENEFITS

---

* Decision ECB/2009/NP7 of 4 May 2009 amending the Conditions of Employment for Staff of the European Central Bank freezes the ECB Retirement Plan and introduces the ECB Pension Scheme. Subject to detailed transitional arrangements, the ECB Retirement Plan relates to service up to 31 May 2009, and the ECB Pension Scheme relates to service from 1 June 2009.
PART 1   GENERAL PROVISIONS

1. For the purposes of these Conditions of Employment, “member of staff” of the European Central Bank (hereinafter referred to as the ECB) shall mean any person who has countersigned an employment contract appointing him/her for an indefinite period or a definite period of more than one year to a position within the ECB and who has taken up his/her appointment.

2. Whenever these Conditions of Employment make reference to a specific European Community legal act, they shall be understood as also referring to any subsequent amendment, specification or consolidation of the said legal act.

3. The conduct of members of staff shall neither undermine their professional independence and impartiality nor harm the ECB’s reputation. Members of staff shall comply with the provisions of the ECB’s ethics framework and in particular:
   (a) respect the ECB’s common values and conduct themselves in their professional and private lives in a manner befitting the character of the ECB as a European institution;
   (b) perform their duties conscientiously, honestly and without regard to self-interest or national interests;
   (c) avoid situations that give or may be perceived to give rise to conflicts of interest, including those arising from subsequent occupational activities;
   (d) adhere to the highest standards of professional ethics and act with loyalty to the Union and the ECB;
   (e) respect the ECB’s rules on private financial transactions;
   (f) adhere to the ECB’s rules on dignity at work.

Members of staff shall continue to be bound by these obligations while on leave from the ECB.

4. With due regard to Article 37 of the Statute of the European System of Central Banks and of the European Central Bank, members of staff shall refrain, even after their duties have ceased, from making unauthorised disclosure of any information that they have received in the performance of their duties, unless that information has already been made public.

4. (a) Members of staff shall not, without prior authorisation from the Executive Board, disclose on any grounds whatsoever, in any administrative or legal proceedings, information of which they have knowledge by reason of their professional duties. The ECB shall authorise disclosure if (a) such disclosure is compatible with the interests of the ECB,
and (b) refusal to authorise disclosure would give rise to criminal consequences for the member of staff concerned. Authorisation to make disclosure shall not be necessary if a member of staff is summoned to give evidence before the Court of Justice of the European Union in proceedings between the ECB and current or former staff.

4. (b) Under the conditions laid down in the Staff Rules, certain members of staff who intend to engage in a new occupational activity after the end of their employment with the ECB shall refrain for a specified period from engaging in an occupational activity that could lead to a conflict with the interests of the ECB (cooling-off period).

5. (a) All rights in respect of any writings, inventions or other works produced by members of staff in the performance of their duties shall automatically be vested in the ECB, except for any moral rights. The Executive Board may authorise members of staff to exercise specific rights relating to writings, inventions or works produced by them for their own benefit.

6. Members of staff shall not be liable for any damages caused to the ECB or to third parties because of or in the due performance of their respective functions, unless such damages are due to gross negligence or wilful misconduct.

7. The ECB shall keep a personal file for each member of staff. The regime applicable to these files is defined in the Staff Rules in accordance with the principles set out in Commission Recommendation 81/679/EEC of 29 July 1981 and European Parliament and Council Directive 95/46/EC of 24 October 1994 on the protection of individuals with regard to the processing of personal data and on the free movement of such data.

8. The right to strike shall be subject to prior written notice from the organising body and to the maintenance of such minimum services as may be required by the Executive Board. The Staff Rules shall further specify these limitations.

PART 2 EMPLOYMENT RELATIONS

8a. (a) Candidates shall be eligible for appointment if the following conditions are met:

(i) they are a national of a Member State of the European Union or an accession country, unless an exception is authorised in accordance with the provisions laid down in the Staff Rules;

(ii) they enjoy full rights as a citizen;

(iii) they have a thorough knowledge of English and a satisfactory knowledge of at least a second official Union language, unless an exception is authorised in accordance with the provisions laid down in the Staff Rules;
(iv) they have obtained medical clearance;
(v) they have obtained security clearance;
(vi) absence of a conflict of interest or appropriate mitigation measures in accordance with the provisions laid down in the Staff Rules.

(b) Under the conditions laid down by the Executive Board, appointments to positions within the ECB shall be made:

(i) as a result of an internal or external selection procedure;
(ii) as a result of internal mobility;
(iii) as a result of a promotion; or
(iv) by means of a direct appointment in exceptional cases where such appointment is justified by specific needs and subject to restrictive conditions in line with such needs.

(c) Selection procedures shall be competitive recruitment procedures aiming at appointing to positions within the ECB individuals of the highest standard of ability, competence and integrity. Without prejudice to the primacy of merit, the diversity of gender and/or nationality may be used as an additional selection criterion. Under the conditions laid down by the Executive Board, a member of staff’s participation in mobility may also be used as an additional selection criterion in internal selection procedures.

Selection procedures shall be conducted in a transparent manner while ensuring the confidentiality of proceedings and the protection of personal data. They shall comply, in particular, with the principles of non-discrimination and equal treatment.

For each selection procedure, a selection committee shall be established by the appointing authority as determined in the Staff Rules. The selection committee shall have the responsibilities and perform the tasks set out in the Staff Rules; it shall, in particular, propose a list of suitable candidates and advise the appointing authority as further specified in the Staff Rules.

(d) The appointing authority as determined in the Staff Rules shall decide on the appointment of members of staff.

9. (a) Employment relations between the ECB and its members of staff shall be governed by employment contracts issued in conjunction with these Conditions of Employment. The Staff Rules adopted by the Executive Board shall further specify these Conditions of Employment.
The employment relations between the ECB and its members of staff shall be subject to mobility in the interest of the service.

(b) Specific conditions of employment for participants in the graduate programme are contained in Annex IIa.

Specific conditions of employment for (i) contracts of less than one year; and (ii) for participants in the European System of Central Banks/international organisation (ESCB/IO) programme are contained in Annex IIb.

(c) No specific national law governs these Conditions of Employment. The ECB shall apply (i) the general principles of law common to the Member States, (ii) the general principles of Union law, and (iii) the rules contained in Union regulations and directives concerning social policy which are addressed to Member States. Whenever necessary, these legal instruments will be implemented by the ECB. Union recommendations in the area of social policy will be given due consideration. In interpreting the rights and obligations under the present Conditions of Employment, due regard shall be shown for the authoritative principles of the regulations, rules and case law which apply to the staff of other Union institutions.

The ECB shall provide to its members of staff a work place which complies with health and safety standards at least equivalent to the minimum requirements under Council Directive 89/391/EEC of 12 June 1989 on the introduction of measures to encourage improvements in the safety and health of workers at work and the individual Directives adopted on the basis of Article 16 thereof. In interpreting the rights and obligations under these Directives, due regard shall be shown for the legal acts transposing them into German law, to the extent that the ECB has not adopted its own rules and that such application is without prejudice to the legislative powers conferred upon the Governing Council and the Executive Board and the ECB’s independence as guaranteed by the Headquarters Agreement and the Protocol on Privileges and Immunities.

10. (a) Employment contracts between the ECB and its members of staff shall take the form of letters of appointment which shall be countersigned by members of staff. The letters of appointment shall specify the terms of employment as required by Council Directive 91/533/EEC of 14 October 1991. Unless stated otherwise, the place of work shall be Frankfurt am Main.

(b) Appointments may be subject to a probationary period in accordance with the provisions laid down in the Staff Rules. The probationary period shall in no circumstances exceed 12 months nor shall a member of staff be subject to more than one probationary period for the same or an equivalent position. Where not subject to a probationary period,
appointments to managerial positions may be subject to a confirmation period in accordance with the provisions laid down in the Staff Rules.

(c) Employment contracts for a definite period of more than one year, issued against a permanent and vacant post, may be converted into employment contracts for an indefinite period in accordance with the conditions laid down in the Staff Rules.

(d) The ECB may issue employment contracts for a definite period of more than one year against (i) a non-vacant permanent post to replace absent members of staff, or (ii) a vacant temporary post, in accordance with the conditions laid down in the Staff Rules. Such employment contracts may not be converted into employment contracts for an indefinite period.

(e) The ECB may issue an employment contract for a definite period of five years for the position of Chief Services Officer in accordance with the conditions laid down in the Staff Rules. Such employment contract may be renewed once only, subject to a maximum total duration of the employment contract of 10 years.

(f) The ECB may issue an employment contract for a definite period for the position of Counsellor to a member of the Executive Board or Counsellor to the Chair or Vice-Chair of the Supervisory Board, or to an ECB representative to the Supervisory Board, in accordance with the conditions laid down in the Staff Rules.

(g) The ECB may issue an employment contract for a definite period for the position of Data Protection Officer in accordance with the conditions laid down in the Staff Rules. The maximum period of employment of a member of staff in the capacity of ECB data protection officer shall be ten years.

11. (a) Contracts of members of staff may be terminated by the ECB on a reasoned decision of the Executive Board in accordance with the procedure laid down in the Staff Rules and on the following grounds:

(i) in the case of continued underperformance. Termination of a contract by the ECB for this reason shall be subject to a period of notice of three months and to a severance payment of one month’s salary per completed year of service, up to a maximum of twelve months. The Executive Board may release a member of staff from actual duty during his/her period of notice;

(ii) in the case of redundancy. For the purposes of these Conditions of Employment, “redundancy” means a reduction in the number of positions at the ECB attributable wholly or mainly to the permanent termination of the function or activity for which the member of staff was employed or to the policy decision to dispense with the said function or activity for an indefinite period. In the event of termination on
grounds of redundancy the member of staff concerned shall be entitled to a redundancy payment of one month’s salary per completed year of service up to a maximum of 24 months’ salary. The Governing Council may decide on more generous measures of compensation in specific cases;

(iii) where the accession process will not be completed by the accession country of which the member of staff is a national within the timetable laid down by the Council of the European Union. A severance payment as provided under (i) above shall be granted;

(iv) for disciplinary reasons.

(b) During the probationary period or in the case of dismissal for disciplinary reasons, the period of notice shall be one month.

(c) Termination of contract by members of staff shall be subject to a period of notice of three months unless a shorter period is agreed.

(d) On retirement a member of staff’s employment contract with the ECB shall be considered to be terminated without any severance payment or payment in lieu of notice being due.

(e) Employment contracts may be terminated by mutual consent to support a voluntary transition to a career outside the ECB under the conditions and following the procedure laid down in the Staff Rules. In such cases, members of staff shall not be entitled to the benefits provided for in Articles 36 and 36a of the Conditions of Employment.

PART 2A  PROFESSIONAL DEVELOPMENT

11a. Members of staff shall be subject to the rules on performance management and professional development, including mobility and promotions, set out in the Staff Rules.

PART 3  BASIC SALARY AND ALLOWANCES

12. The salary structure is contained in Annex I. Sub-divisions within the salary bands laid down in Annex I may be introduced by a decision of the Executive Board.

13. The Governing Council, on a proposal from the Executive Board, shall adopt general salary adjustments, which shall take effect on 1 January of each year.

Regulation (EEC, Euratom, ECSC) No. 260/68 laying down the conditions and procedure for applying the tax for the benefit of the European Communities, members of staff of the ECB and recipients of pensions from the ECB shall be subject to the tax for the benefit of the European Communities with regard to salaries, wages and emoluments and pensions paid by the ECB.

15. Members of staff who are heads of household and satisfy the conditions laid down in the Staff Rules shall be paid a household allowance equal to 5% of their basic salary.

In respect of this provision, “head of household” means:

(i) a married member of staff; or

(ii) a member of staff who is engaged in a non-marital partnership recognised by the ECB; or

(iii) a member of staff who is widowed, divorced, legally separated or unmarried and has in his/her custody one or more dependent children.

A head of household shall receive the household allowance only when the gross annual income of his/her spouse or recognised partner does not exceed EUR 59,294.

The allowance shall not be less than EUR 283 per month.

16. Members of staff who have dependent children aged under twenty-six and who satisfy the conditions laid down in the Staff Rules shall be paid a child allowance of EUR 359 per month for each child.

The child allowance shall be doubled in the month in which the child is born.

Under the conditions laid down in the Staff Rules, the child allowance may be doubled in favour of children suffering from a serious illness or disability.

Under the conditions laid down in the Staff Rules, the child allowance may be granted or extended after the age of twenty-six in favour of children suffering from a serious illness or disability.

17. Under the conditions laid down in the Staff Rules, an expatriation allowance equal to 16% of the total amount of the basic salary, household allowance and child allowance shall be paid to:

(i) members of staff who are not and never have been nationals of the State in whose territory their place of employment is situated, unless they have habitually resided or carried out their main occupation within the present territory of that State for the entire five-year period ending six months before they entered the service of the ECB; and
(ii) members of staff who are or have been nationals of the State in whose territory their place of employment is situated and who have habitually resided outside the present territory of that State for the entire ten-year period ending at the date of their entering the service of the ECB.

The allowance shall not be less than EUR 629 per month.

18. Under the conditions laid down in the Staff Rules, an expatriation allowance equal to 4% of the total amount of the basic salary, household allowance and child allowance shall be paid to members of staff who are not and never have been nationals of the State in whose territory their place of employment is situated and who have habitually resided or carried out their main occupation within the present territory of that State for the entire five-year period ending six months before they entered the service of the ECB.

The allowance shall not be less than EUR 168 per month.

19. Members of staff shall be entitled to an education allowance for each dependent child who is in regular full-time attendance at a primary, secondary or higher educational establishment, subject to the following conditions and in accordance with the Staff Rules:

(i) for attendance at a primary and secondary educational establishment, the actual education costs, i.e. tuition fees and boarding fees, and the costs of daily local transportation shall be reimbursed up to a maximum of EUR 322 per month.

The reimbursement shall be increased up to a maximum of EUR 629 per month, provided that:

(a) the child attends a primary or secondary educational establishment outside Germany; or

(b) the child attends a school for certified, imperative educational needs as defined in the Staff Rules.

Entitlement to the above allowance shall commence on the first day of the month in which the child begins to attend a primary educational establishment;

(ii) for attendance at a higher educational establishment, an allowance of EUR 322 per month shall be paid.

However, where the child attends a higher educational establishment outside Germany an allowance of EUR 629 per month shall be paid.

19bis. Under the conditions laid down in the Staff Rules, members of staff shall be entitled to a pre-school allowance of EUR 121 per month for each dependent child until the first day of the month in which the child begins to attend a primary educational establishment.
20. The amounts mentioned in relation to the above allowances are subject to revision in conjunction and in line with general salary reviews.

21. The above allowances are complementary to any other allowances of the same nature provided by other sources. Members of staff shall claim and declare such allowances, which shall be deducted from those payable by the ECB.

21a. Any sum overpaid or unduly paid shall be recovered if the recipient was aware that there was no due reason for the payment or if the fact of the overpayment was patently such that they could not have been unaware of it.

The request for recovery must be made no later than five years from the date on which the sum was overpaid or unduly paid. Where the ECB is able to establish that the recipient deliberately misled the administration with a view to obtaining the sum concerned, the request for recovery shall not be invalidated even if this period has elapsed.

PART 4 BENEFITS ON APPOINTMENT AND TERMINATION OF SERVICE

22. Under the conditions laid down in the Staff Rules, for members of staff whose change of place of residence in order to take up their appointment has been approved, the ECB shall:

(i) cover travel related expenses and the expenses for the removal of their personal belongings;

(ii) grant a subsistence allowance;

(iii) grant an installation allowance equal to 200% of the basic monthly salary in the case of members of staff who are entitled to a household allowance or 100% of the basic monthly salary in other cases;

(iv) grant a one-off reimbursement of 50% of any estate agent’s fee for assistance in finding permanent rented accommodation.

23. Under the conditions laid down in the Staff Rules, for members of staff who resettle on termination of service the ECB shall:

(i) cover travel related expenses and the expenses for the removal of their personal belongings;

(ii) grant a resettlement allowance equal to 200% of the monthly basic salary in the case of members of staff who are entitled to a household allowance or 100% of the basic monthly salary in other cases.
24. The above benefits are complementary to any other benefits of the same nature provided by other sources. Members of staff shall claim and declare such benefits, which shall be deducted from those payable by the ECB.

PART 5 WORKING HOURS AND LEAVE

25. The standard working week shall be forty hours excluding lunch breaks, unless otherwise agreed. Under the conditions laid down in the Staff Rules, members of staff may be allowed to work part-time. The entitlements of members of staff working part time shall be prorated in line with their working time. However, such members of staff shall be entitled to the full child and education allowances.

26. (a) In accordance with the conditions laid down in the Staff Rules, all members of staff may be required to work overtime in addition to their normal working hours in cases of urgency or exceptional pressure of work.

Compensation shall be granted to members of staff with a basic salary up to step 59 of salary band E as follows:

(i) one hour for each hour of overtime worked in excess of the applicable working hours for part-time work up to and including the 40th hour per week;

(ii) one hour and a half for each hour of overtime worked after a standard 40-hour week;

(iii) two hours for each hour of overtime worked after a standard eight-hour working day if the excess is more than six hours per day;

(iv) two hours for each hour of overtime worked on Saturdays, Sundays and public holidays.

(b) Members of staff required to perform shift work duties or on-call duties may be granted an allowance under the conditions laid down in the Staff Rules.

27. Members of staff shall be entitled to thirty and a half working days of paid leave per annum. Public holidays observed by the ECB shall be additional to this leave entitlement.

28. Subject to the conditions laid down in the Staff Rules, members of staff shall be entitled to:

(i) paid maternity leave of twenty weeks;

(ii) in the event of multiple birth an additional four weeks paid leave;
(iii) special leave for personal or family reasons in the event of the marriage of the member of staff or of a relative, death of a relative, birth or adoption of a child, change of residence of the member of staff, compliance with legal duties or other special cases. Travelling time shall also be granted where relevant.

29. Subject to the conditions laid down in the Staff Rules, members of staff shall be entitled to unpaid parental leave, which shall at least satisfy the provisions of Council Directive 96/34/EC of 3 June 1996 on the framework agreement on parental leave.

30. Under the conditions laid down in the Staff Rules, unpaid leave may be authorised on personal grounds.

31. Under the conditions laid down in the Staff Rules, members of staff who provide evidence of incapacity to perform their duties because of illness or accident shall be granted paid sick leave.

PART 6 SOCIAL SECURITY

32. (a) In the event of absence from work caused by illness or accident, remuneration shall be extended for a maximum period of one year. Subject to medical advice confirming incapacity to perform their duties, members of staff whose absence exceeds one year shall be granted a disability allowance.

(b) Members of staff may nevertheless ask for a disability allowance to be granted before the absence from work has continued for a full year.

(c) The Executive Board may examine the question of whether, in accordance with the Staff Rules, the repeated absence of a member of staff constitutes a case of disability entitling him/her to a disability allowance.

(d) The detailed rules applying to disability benefits are set out in Annex IV.

33. (a) Within the limits and subject to the conditions laid down in the Staff Rules, and, in particular, in Annex III thereto, the ECB shall provide members of staff, and their dependent spouses or dependent recognised partners and their dependent children, as defined in the Staff Rules, with mandatory and contributory health insurance cover against medical and dental expenditure (hereinafter the ‘ECB health insurance’). Such insurance cover may be in the form of:

(i) primary cover, where the insured person is not entitled to claim under, or benefit from, another health insurance or social security scheme; or
(ii) top-up cover, where the insured person is also entitled to claim under, or benefit from, another health insurance or social security scheme.

(b) The ECB health insurance shall provide for the reimbursement of reasonable and customary expenditure incurred for medical and dental treatment. Notwithstanding this, in cases of medical conditions which are terminal, life-threatening or of a comparably serious nature for which generally accepted medical treatment is either not available or not considered suitable according to medical advice, cover under the ECB health insurance may be provided for experimental treatment or medication, if there is either a prospect of recovery or a significantly positive impact on the course of the disease or on the patient's quality of life.

Annex III of the Staff Rules lays down:

(i) the percentages and limits of reimbursement;

(ii) the conditions under which insured persons enjoy primary or top-up cover;

(iii) the share of the contribution of the ECB and the insured persons to the costs of the ECB health insurance. Unless otherwise provided for in the Staff Rules, members of staff shall contribute one third of the costs of the ECB health insurance.

(c) Notwithstanding the normally mandatory nature of the ECB health insurance, members of staff on fixed-term contracts may elect to opt out of the ECB health insurance, within one month of taking up appointment, on production of evidence that their medical and dental expenses are covered under another insurance plan or social security system. In such cases, the members of staff concerned shall receive from the ECB, together with their salary, a sum of money equivalent to the contribution the ECB would have paid for covering such members of staff in the ECB health insurance, on production of evidence that they bear the full cost, under another insurance plan or social security system, for the coverage of their medical and dental expenses. The election mentioned in this paragraph shall be irrevocable, unless members of staff concerned prove that they are no longer covered by an insurance plan or social security system for reasons which are beyond their control.

(d) An external service provider shall be entrusted with the administration of the ECB health insurance, as further specified in the Staff Rules.

(e) The ECB shall sign an agreement with an external service provider for the purpose of limiting its financial risk relating to the ECB health insurance. This external service provider shall also keep and manage the funds of the ECB health insurance on the ECB's behalf, in accordance with terms agreed with the ECB. The funds of the ECB health insurance shall remain assets of the ECB and include, in particular, the contributions paid by the ECB and the contributions paid by members of staff.
33a. (a) Within the limits and subject to the conditions laid down in the Staff Rules, and, in particular in Annex IV thereto, the ECB shall provide members of staff, their dependent spouses or dependent recognised partners and their dependent children, as defined in the Staff Rules, with mandatory and contributory insurance cover against the risk of long-term loss of autonomy as defined in the Staff Rules (hereinafter referred to as “long-term care insurance”).

(i) Subject to the conditions laid down in the Staff Rules, members of staff who are insured under the ECB health insurance shall be insured under the long-term care insurance.

(ii) The ECB shall pay to members of staff who have exercised their opt-out option under the ECB health insurance and who are consequently not insured under the long-term care insurance, together with their salary, a sum of money equivalent to the contribution the ECB would have paid to provide cover for such members of staff under the long-term care insurance, on production of evidence that they bear the full cost of cover, under another insurance plan or social security system, against the risk of long-term loss of autonomy.

(iii) Unless otherwise provided for in the Staff Rules, members of staff shall contribute one third of the cost of the long-term care insurance. The level of contributions shall be determined in accordance with the Staff Rules.

(iv) In the event of long-term loss of autonomy, under the long-term care insurance an insured person shall receive financial support in the form of a fixed monthly amount of between 50 % and 100 % of the basic monthly salary for step 1 in the ECB’s salary band A, depending on the assessed degree of reliance on care, as further specified in the Staff Rules.

(v) An external service provider shall be entrusted with the administration of the long-term care insurance as further specified in the Staff Rules.

(vi) The ECB shall sign an agreement with an external service provider for the purpose of limiting its financial risk relating to the long-term care insurance. This external service provider shall also keep and manage the funds of the long-term care insurance on the ECB’s behalf, in accordance with the terms agreed with the ECB. The funds of the long-term care insurance shall remain assets of the ECB and include, in particular, the contributions paid by the ECB and the contributions paid by members of staff.

33b. Under the conditions laid down in the Staff Rules, members of staff may request insurance cover under the ECB health insurance and/or under the ECB long-term care insurance, for any of their children that are no longer dependent or for their former spouses or former recognised partners. In such cases, members of staff shall pay the full contribution.
34. (a) From the date of appointment, the ECB shall provide members of staff with full insurance cover against all reasonable and customary medical and dental expenses incurred as a result of an occupational disease or accident at work in the manner provided for in the Staff Rules. This insurance shall be provided free of charge to members of staff. Members of staff may claim solely against the insurer on the basis of the ECB insurance policy.

(b) The benefits payable by the ECB as a result of an occupational disease or accident suffered by members of staff shall be as follows:

(i) in the event of death, payment of an indemnity equal to five times the deceased member of staff’s annual basic salary. The indemnity shall be paid:
   - to the persons known to the ECB and designated by the deceased member of staff,
   - where there are no persons in the category above, to their spouse and children, where applicable, in accordance with the law of succession governing the deceased member of staff’s estate,
   - where there are no persons in either of the two categories above, to the relatives in the ascending line in accordance with the law of succession governing the deceased member of staff’s estate,
   - where there are no persons in any of the three categories above, to the ECB;

(ii) in the event of total permanent invalidity, payment to the member of staff of an indemnity equal to eight times their annual basic salary;

(iii) in the event of partial permanent invalidity, payment to the member of staff of a proportion of the indemnity provided for in subparagraph (ii), calculated by reference to the scale laid down in Annex II to the Staff Rules.

The benefits in subparagraphs (i) to (iii) shall be calculated in accordance with the provisions laid down in the Staff Rules. These benefits shall be paid in addition to any reimbursements provided for in paragraph (a).

Members of staff shall contribute one third of the costs of the ECB insurance policy dedicated to financing the benefits in this paragraph in the case of accidents.

35. The minimum subsistence figure shall correspond to the basic salary of a member of staff in salary band A at step 1. Where salary is withheld, allowances and contributions to the pension scheme, the ECB health insurance, the long-term care insurance and the accident insurance shall be calculated by reference to the part not withheld.
36. (a) Under the conditions laid down in the Staff Rules, members of staff who are unemployed following termination of their contract with the ECB shall be entitled to:

(i) a monthly unemployment allowance equal to:

   • 60% of their last basic salary for six months; and
   • 30% of their last basic salary for the subsequent six months and additional months in relation to years of service and age;

(ii) household and child allowances;

(iii) continued cover under the ECB health insurance, long-term care insurance and accident insurance scheme, subject to payment of the relevant contributions; and

(iv) an education allowance in accordance with Article 19, limited to the reimbursement of a maximum of EUR 322 per month, except for children with certified, imperative educational needs as defined in the Staff Rules, in which case the reimbursement shall be increased to a maximum of EUR 629. The allowance shall be payable only until the end of the academic year in which the member of staff becomes unemployed and provided that the child remains in the same educational establishment for the remainder of the academic year in question;

(v) accrue pensionable service during the period mentioned in point (i). During such period they shall remain members of the pension scheme and the “ECB contribution”, “compulsory contribution” and “voluntary contribution”, where applicable, shall be calculated on the basis of the unemployment allowance specified in point (i) in lieu of the basic salary.

(b) Subject to the conditions laid down in the Staff Rules, when a former member of staff in receipt of unemployment benefits gives birth during either of the periods referred to in point (i) of paragraph (a) or is expected to give birth within six weeks of the end of one of the aforementioned periods, that period shall be extended by 20 weeks, and by an additional four weeks in the case of multiple births. Any maternity leave taken in accordance with Article 28 of the Conditions of Employment immediately preceding the termination of the contract shall be deducted from such period of extension.

(c) The period of entitlement to unemployment benefits shall in no event exceed two years, except in the circumstances referred to in paragraph (b).

(d) Unless the Executive Board decides otherwise, members of staff shall not be entitled to unemployment benefits mentioned in paragraph (a) if:

(i) they resign;

(ii) they refuse an extension of contract;
(iii) they are dismissed following disciplinary proceedings after their probationary period has been completed. In this case, they shall receive a one-off payment equivalent to one month’s salary at Band A, step 1, payable for each full year of service completed when they provide evidence of registration as unemployed and seeking employment through the competent employment authorities. The payment mentioned in this provision shall, in no case, be lower than the equivalent of three months’ salary at Band A, step 1 and it shall, in no case, exceed the equivalent of twelve months’ salary at Band A, step 1;

(iv) their contract is terminated during the probationary period. In such case, they shall receive a one-off payment of an additional monthly basic salary.

(e) Former members of staff shall claim and declare benefits of the same nature provided by other sources which shall be deducted from any amounts payable under this Article.

36a. Under the conditions laid down in the Staff Rules, members of staff who, following the end of their employment with the ECB, are prohibited as a result of their cooling-off period from taking up a specific occupational activity and who cannot find a suitable alternative occupational activity and are as a result unemployed, shall be entitled to the following benefits for the duration of the prohibition on undertaking the activity and as long as they remain unemployed:

(a) a special monthly allowance equal to:

- 80 % of the last basic salary for the first year,
- 60 % of the last basic salary for the year thereafter;

(b) household and child allowances;

(c) continued cover under the ECB health insurance, long-term care insurance and accident insurance scheme, subject to payment of the relevant contributions;

(d) an education allowance in accordance with Article 19, limited to the reimbursement of a maximum of EUR 322 per month, except for children with certified, imperative educational needs as defined in the Staff Rules, in which case the reimbursement shall be increased to a maximum of EUR 629 per month. The allowance shall be payable only until the end of the academic year in which the member of staff becomes unemployed and provided that the child remains in the same educational establishment for the remainder of the academic year in question;

(e) accrual of pensionable service during the period mentioned in point (a). During such period they shall remain members of the pension scheme and the “ECB contribution”, “compulsory contribution” and “voluntary contribution”, where
The above benefits shall be calculated on the basis of the special monthly allowance specified in point (a) in lieu of the basic salary.

The above benefits shall replace the unemployment benefits provided for in Article 36, where applicable, and are complementary to any other benefits of the same nature provided by other sources, including unemployment benefits. Members of staff shall claim and declare such benefits, which shall be deducted from those payable by the ECB.

The above benefits shall not be payable to members of staff on retirement.

36b. In accordance with Article 4 of Appendix I to Annex IIIa, a surviving spouse and/or dependent children of a member of staff who died in service are entitled to remain insured under the ECB health insurance and the long-term care insurance, provided the person requesting to remain insured was covered under these insurance policies immediately before becoming eligible for the pension referred to in that Article.

37. In the event of the death of a member of staff payment of his/her salary and allowances shall be extended for three months.

37a. (a) A former member of staff who receives a pension on retirement immediately following active service, or after their death their dependants who receive a spouse's or children’s pension in accordance with Article 38, shall be entitled to household and child allowances subject to the conditions set out in Articles 15 and 16.

(b) Pre-school allowances in payment at the date of retirement or death of a member of staff, as determined in Article 19bis, shall continue to be payable, but no new entitlement to a pre-school allowance shall arise, except in the following circumstances:

(i) where the spouse or recognised partner is pregnant at the date of retirement or death of the member of staff and the child is born following the member of staff’s retirement or death;

(ii) where the member of staff and their spouse or recognised partner had commenced adoption proceedings prior to the date of the member of staff’s retirement or death and such proceedings result in the adoption of a child following the member of staff’s retirement or death.

(c) Educational allowances pursuant to Article 19 shall be payable for every child for which pre-school allowance was paid. No new entitlement to educational allowance shall arise, however, except for a child whose adoption is completed following the member of staff’s retirement or death as described in point (b)(ii).

(d) A former member of staff who receives a pension on retirement immediately following active service, or, following their death, their dependants who receive a spouse’s or
children’s pension in accordance with Article 38, shall have access to the ECB health insurance as well as to the long-term care insurance. The participation of such persons shall be governed by the same terms and conditions as are in force for members of staff. This notwithstanding, the insurance cover provided to dependants who receive a spouse’s or children’s pension in accordance with Article 38 following the death of a former member of staff shall be limited to cover for the dependants concerned only, and no new entitlement to cover shall arise except in the following circumstances:

- where a child conceived before the death of the former member of staff concerned is born after the death of that former member of staff;
- where the former member of staff and their spouse or recognised partner had commenced adoption proceedings prior to the date of retirement or death of that former member of staff and such proceedings result in the adoption of a child following the death of the former member of staff.

Contributions of insured persons in respect of the ECB health insurance and the long-term care insurance under this paragraph shall be calculated as specified in Annex III of the Staff Rules.

PART 7 PENSION

38. The pension arrangements applicable to members of staff of the ECB, which include provisions for retirement and dependants’ pensions, are contained in Annexes III and IIIa.

PART 8 APPEALS, DISCIPLINARY AND UNDERPERFORMANCE PROCEDURES

41. Members of staff may ask for an administrative review of decisions taken in their individual cases, using the procedure laid down in Part 8 of the Staff Rules. Members of staff who remain dissatisfied following the administrative review procedure may use the grievance procedure laid down in Part 8 of the Staff Rules.

Such procedures may not be used to challenge any of the following:

(i) a Governing Council decision or any ECB policy, including any policy laid down in these Conditions of Employment or in the Staff Rules;
(ii) a decision for which special appeals procedures exist;
(iii) a decision not to reimburse either wholly or partially medical or dental expenses incurred as a result of an accident or an occupational disease;
(iv) a decision to initiate an internal administrative inquiry and/or disciplinary proceedings and/or an underperformance procedure;

(v) a decision by the Executive Board, or the member of the Executive Board to whom the Directorate Human Resources’ reports, that imposes a disciplinary measure,

(vi) a decision by the Executive Board that demotes a member of staff or that terminates an employment contract due to underperformance. Such decision may be challenged by means of the special appeals procedure laid down in the Staff Rules.

(vii) a decision by the external service provider entrusted with the administration of the ECB health insurance, or by the external service provider entrusted with the administration of the long term care insurance.

Disciplinary measures may only be challenged by means of the special appeals procedure laid down in the Staff Rules.

42. After all available internal procedures have been exhausted, the Court of Justice of the European Communities shall have jurisdiction in any dispute between the ECB and a member of its staff to whom these Conditions of Employment apply.

Such jurisdiction shall be restricted to the legality of the measure or decision, unless the dispute is of a financial nature, in which case the Court of Justice of the European Communities shall have unlimited jurisdiction.

43. Articles 41 and 42 shall apply by analogy to any former member of staff to whom these Conditions of Employment apply. For disputes on pension arrangements as referred to in Part 7, Articles 41 and 42 shall apply by analogy to any beneficiary of pension arrangements.

44. The following disciplinary measures may be taken, as appropriate, against members of staff or former members of staff to whom these Conditions of Employment apply who, whether intentionally or through their negligence, breach their professional duties:

(i) the Director General Human Resources or their Deputy Director General (for members of staff in salary bands A to J), or the member of the Executive Board to whom the Directorate General Human Resources reports (for members of staff in salary bands K to M), may impose any of the following:

   • a written warning,
Disciplinary measures shall be proportional to the seriousness of the breach of professional duties and shall state the grounds on which they are based. To determine the seriousness of the breach of professional duties and the disciplinary measure to be imposed, account shall be taken in particular of:

- the nature of the breach of professional duties and the circumstances in which it occurred,
- the extent to which the misconduct adversely affects the ECB’s integrity, reputation or interests,
- the extent to which the misconduct involves intentional actions or negligence,
- the motives of the member of staff’s breach of professional duties,
- the member of staff’s grade and seniority,
- the degree of the member of staff’s responsibility,
- whether the breach of professional duties involves repeated action or behaviour,
- the conduct of the member of staff throughout the course of their career.
Disciplinary measures shall be adopted in accordance with the procedure laid down in the Staff Rules. The said procedure shall ensure that no member of staff or former member of staff to whom these Conditions of Employment apply may be subjected to a disciplinary measure without first being offered an opportunity to reply to the relevant charges. A single case of breach of professional duties shall not give rise to more than one disciplinary measure.

46. The Executive Board may suspend a member of staff against whom an allegation of serious breach of professional duties has been made immediately after they have been heard, save in exceptional circumstances.

The decision shall specify whether the ECB shall continue to pay the full basic salary during the period of suspension or whether to withhold a part thereof. In the latter case, the part withheld shall not be more than half of the member of staff’s basic salary and the member of staff’s income may not be less than the minimum subsistence figure provided for in Article 35.

If within four months from the suspension no final decision has been taken, or no measure other than a written warning or a written reprimand has been adopted, the ECB shall reimburse the member of staff the amount of salary withheld.

47. If the Executive Board or the Director General Human Resources or their Deputy Director General decides to close the case without imposing a disciplinary measure, the member of staff may request that the ECB make good the damage that they have suffered through suitable publicity of such decision. Where new facts supported by relevant evidence come to light, the Executive Board may reopen disciplinary proceedings on its own initiative or on application by the member of staff concerned.

PART 9 STAFF REPRESENTATION

48. A Staff Committee whose members are elected by secret ballot shall represent the general interests of all members of staff in relation to contracts of employment; staff regulations and remuneration; employment, working, health and safety conditions at the ECB; social security cover; and pension schemes.

49. The Staff Committee shall be consulted prior to changes in these Conditions of Employment, the Staff Rules and related matters as defined under paragraph 48 above.

50. In the event of a dispute of an individual nature, a member of staff shall be entitled to seek the assistance of a Staff Representative in internal procedures.
51. No prejudice may be caused to the professional situation or career prospects of Staff Representatives on account of their fulfilment of their duties. Except on the grounds of gross misconduct, the ECB may not terminate the employment contracts held by Staff Representatives during their respective terms of office before the date on which their contracts were due to expire.

52. The ECB shall make available to the Staff Representatives the requisite assistance for them to fulfil their duties.