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**Germany-Frankfurt-am-Main: ECB - Provision of Transportation
Services and Temporary executive Chauffeur Services
2019/S 231-565318**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
Official name: European Central Bank
Postal address: Sonnemannstrasse 22
Town: Frankfurt-am-Main
NUTS code: DE712
Postal code: 60314
Country: Germany
Contact person: Central Procurement Office
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
Internet address(es):
Main address: <http://www.ecb.europa.eu>
- I.2) **Information about joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Economic and financial affairs

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of Transportation Services and Temporary executive Chauffeur Services
Reference number: PRO-003792
- II.1.2) **Main CPV code**
60170000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**

The ECB requires transportation services by vehicles of different sizes and chauffeur services with ECB vehicles to ensure the mobility of its staff and of its high level visitors. The services tendered in this procedure are divided into 2 lots.

In Lot 1 (transportation services), the ECB is looking for a service provider to supply the 3 types of transportation services with a suitable fleet of vehicles and a pool of appropriately trained and experienced drivers.

Service 1: Transportation of ECB staff by bus;

Service 2: Shuttle service between ECB buildings for ECB staff;

Service 3: Pre-booked cars with chauffeur for executives.

Lot 2 consists in the deployment of professional drivers to the ECB on the basis of temporary labor (Arbeitnehmerüberlassung) as executive chauffeurs for ECB owned cars and minivans.

For each lot, the ECB aims to award a framework agreement with a duration of 4 years.

II.1.6) Information about lots

This contract is divided into lots: yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 3 020 000.00 EUR

II.2) Description

II.2.1) Title:

Passenger Transportation Services

Lot No: 1

II.2.2) Additional CPV code(s)

60172000

60130000

60140000

60171000

II.2.3) Place of performance

NUTS code: DE7

II.2.4) Description of the procurement:

The contractor will be responsible for the coordination and planning of the 3 types of transport services detailed hereafter. He will follow-up the correct delivery of the services and ensure a smooth communication with the different stakeholders at the ECB.

(a) Service 1: Transportation of ECB staff by bus

This service typically consists of driving groups of 10-50, occasionally up to 200 persons, from the 3 ECB buildings in Frankfurt am Main mostly to destinations within the Rhine-Main area (but also sometimes to farther destinations such as for example Strasbourg or Luxembourg) and back, either on the same day or on a different day. As an average 120 bookings are made per year (resulting in approx. 240 single journeys). In general, the services are required on weekdays during office hours and only exceptionally at night or during weekends.

(b) Service 2: Shuttle service between ECB buildings for ECB staff

This service consists of the provision of sprinters or minibuses including drivers for transfer services between the ECB buildings in Frankfurt-am-Main. Currently, two 16-seater sprinters are travelling on a continuous basis according to a fixed schedule from Monday to Friday (except on Hessian public holidays and ECB public holidays) from 8.10 to 18.40 between the ECB Main Building on Sonnemannstrasse and the Eurotower on Kaiserstrasse.

(c) Service 3: Pre-booked cars with chauffeur for executives

The ECB regularly requires pre-booked cars with chauffeur for the transfer of its high level visitors between the Frankfurt airport, hotels in the Frankfurt area and the ECB buildings in Frankfurt-am-Main. During the bi-weekly ECB events, an average of 50 single transfers by car as well as around 10 shuttle transfers by minivan or sprinter are required over 2-3 days. Regularly during ECB events, several and up to 8 vehicles are needed in parallel. It should be noted that the ECB may require these transfer services at short notice, within 30 minutes of ordering on weekdays (between 6.00-20.00) or 1 hour during week-ends/public holidays and outside office hours. Whereas the majority of the requirements will consist of short drives in the wider area of Frankfurt-am-Main as described above, occasionally longer trips, including to other European countries (such as Belgium, Luxembourg, Switzerland), may be required. Although the services are mainly required during weekdays, they shall be available also on public holidays, during weekends and at night.

II.2.5) **Award criteria**

Quality criterion - Name: Bus transport for ECB Staff: Processes: requests and orders, planning, communication with drivers, changes and cancellation policies / Weighting: 5

Quality criterion - Name: Bus transport for ECB Staff: Quality and operations management incl. complaint management / Weighting: 5

Quality criterion - Name: Bus transport for ECB Staff: Usage of innovative tools and processes for communication with the ECB, incl. reporting / Weighting: 5

Quality criterion - Name: Shuttle Services: Processes: drivers planning, cancellation policy, departure schedule / Weighting: 2.5

Quality criterion - Name: Shuttle Services: Quality and operations management incl. complaint management / Weighting: 5

Quality criterion - Name: Shuttle Services: Usage of innovative tools and processes for communication with the ECB, incl. reporting / Weighting: 2.5

Quality criterion - Name: Pre-booked executive chauffeur services: Processes: orders, planning, communication with drivers, change and cancellation policies / Weighting: 10

Quality criterion - Name: Pre-booked executive chauffeur services: Quality and operations management incl. complaint management / Weighting: 10

Quality criterion - Name: Pre-booked executive chauffeur services: Usage of innovative tools and processes for communication with the ECB, incl. reporting / Weighting: 5

Quality criterion - Name: Experience and qualification of the proposed contract manager / Weighting: 5

Quality criterion - Name: Environmental aspects / Weighting: 2.5

Quality criterion - Name: Acceptance of the ECB's draft contract / Weighting: 2.5

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Temporary executive Chauffeur Services

Lot No: 2

II.2.2) **Additional CPV code(s)**

79620000

II.2.3) **Place of performance**

NUTS code: DE7

II.2.4) **Description of the procurement:**

The ECB employs a team of executive drivers at the service of its management board and its high level guests. By deploying executive chauffeurs to the ECB on the basis of temporary labor (Arbeitnehmerüberlassung), the successful tenderer's staff will complement the ECB executive drivers' team in periods of high demand, such as during the bi-weekly ECB events, or act as replacement of ECB drivers during their absence. The executive chauffeurs will drive ECB owned cars and minivans. Executive chauffeurs are needed on an hourly basis or for full days for periods generally ranging from half days to several days (such as during the bi-weekly ECB-events) or for one or several weeks (such as during holiday periods — Christmas, Easter, summer). Up to 3 executive chauffeurs could be needed at a time. Although the services are mainly required during weekdays and during office hours, they shall be available also on public holidays, during weekends and at night. Driving services may include longer trips also to cities outside Germany, in particular Brussels, Luxembourg, Strasbourg or Geneva. It should be noted that the executive chauffeur services can be required at short notice, within 2 hours of ordering on weekdays (between 6.00-20.00) or 4 hrs during week-ends/public holidays as well as outside office hours. Under the framework agreement for Lot 2, the ECB will use a pool of approx. 6 executive chauffeurs who would each be available for a maximum period of 9 months upon ordering and irrespective of the number and duration of assignments). Depending on the ECB's needs, the pool of executive chauffeurs may need to rotate or a cool-off period may be required.

II.2.5) **Award criteria**

Quality criterion - Name: Processes: orders, planning, communication with temporary executive chauffeurs, change and cancellation policies / Weighting: 15

Quality criterion - Name: Quality and operations management, complaint management / Weighting: 25

Quality criterion - Name: Usage of innovative tools and processes for communication with the ECB, incl. reporting / Weighting: 15

Quality criterion - Name: Acceptance of the ECB's draft contract / Weighting: 5

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 247-566782](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Lot No: 1

Title:

Passenger Transportation Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

01/08/2019

V.2.2) **Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from non-EU Member States: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Sixt Executive GmbH

National registration number: HRB 94769

Postal address: Schliessheimer Str. 89

Town: Garching

NUTS code: DE2

Postal code: 85748

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 2 700 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

Temporary Executive Chauffeur Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

11/11/2019

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Interline Chauffeurservice Eschborn GmbH

National registration number: HRB 43091

Postal address: Am Kronberger Hang 2

Town: Schwalbach a. Ts.

NUTS code: DE7

Postal code: 65824

Country: Germany

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 320 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The procurement procedure has been conducted in accordance with Decision ECB/2016/2 of 9.2.2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 (as amended) available on the ECB website: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>.

The total value of the contracts indicated above are an indicative non-binding spending estimate at the time of contract award. The actual value of the contracts may differ and will be determined by actual business needs.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt-am-Main

Postal code: 60314

Country: Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg Cedex

Postal code: 67001

Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the rules on procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank

Postal address: Sonnemannstrasse 22

Town: Frankfurt-am-Main

Postal code: 60314
Country: Germany
E-mail: procurement@ecb.europa.eu
Telephone: +49 6913440
Fax: +49 6913447110
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**
19/11/2019