

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:293194-2018:TEXT:EN:HTML>

**Germany-Frankfurt am Main: ECB - Provision of training and consultancy services on career management  
2018/S 129-293194**

**Social and other specific services – public contracts**

**Contract award notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

European Central Bank  
Sonnemannstrasse 22  
Frankfurt am Main  
60314  
Germany  
Contact person: Dijana Zivanovic  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 69/13447110  
NUTS code: DE712

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

**I.2) Information about joint procurement**

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of training and consultancy services on career management  
Reference number: PRO-003040

**II.1.2) Main CPV code**

80500000

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

The services were divided into 2 lots:

— Lot 1: in-house training on career management:

module I: career planning — discovering and making the most of your skills, values and career drivers,

module II: essential employment skills (branding, interview, CV writing and networking),  
module III: preparing for retirement /pre-retirement planning (PRP), and  
module IV: career counselling skills for HR people.

— Lot 2: career advisory and consultancy services:

- i) the provision of independent career advisory services to people working for the ECB covering career opportunities both within and outside of the ECB as well as advice to those leaving the ECB e.g. via retirement or contract end,
- ii) the provision of consultancy services in the form of expert advice to HR people responsible for the development and implementation of career development policies at the ECB.

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 1 204 695.00 EUR

II.2) **Description**

II.2.1) **Title:**

In-house training on career management

Lot No: 1

II.2.2) **Additional CPV code(s)**

79634000

80570000

II.2.3) **Place of performance**

NUTS code: DE712

II.2.4) **Description of the procurement:**

Lot 1: in-house training on career management consisting of the following services:

— the design and delivery of a career management training programme (content, structure, pedagogical methods and tools) consisting of the following 4 modules:

module I: career planning — discovering and making the most of your skills, values and career drivers,

module II: essential employment skills (branding, interview, CV writing and networking),

module III: preparing for retirement /pre-retirement planning (PRP) and module IV: career counselling skills for HR people,

— the development of all necessary learning materials (including any online resources). These are to be printed (in colour), bound and distributed to all participants by the tenderer,

— the delivery of the abovementioned modules, and

— a communication of up to 1 page for publication on the ECB's intranet, presenting modules MI to MIII in their entirety.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Career advisory and consultancy services

Lot No: 2

II.2.2) **Additional CPV code(s)**

79998000  
79634000

II.2.3) **Place of performance**

NUTS code: DE712

II.2.4) **Description of the procurement:**

Lot 2: career advisory and consultancy services consisting of the following services:

- the provision of independent career advisory services to people working for the ECB covering career opportunities both within and outside of the ECB as well as advice to those leaving the ECB e.g. via retirement or contract end. This shall encompass but not be restricted to individual career advice, career coaching and the administration and assessment of career-related psychometric tools if needed, and
- the provision of consultancy services in the form of expert advice to HR people responsible for the development and implementation of career development policies at the ECB.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Form of procedure**

Procedure involving negotiations

IV.1.3) **Information about framework agreement**

The procurement involves the establishment of a framework agreement

IV.1.10) **Identification of the national rules applicable to the procedure:**

IV.1.11) **Main features of the award procedure:**

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 095-185925](#)

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** 1

**Lot No:** 1

**Title:**

Framework agreement for the provision of training services on Career Management (Lot 1)

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

V.2.2) **Information about tenders**

Number of tenders received: 1

V.2.3) **Name and address of the contractor**

Torc Management Consulting Limited  
Dublin  
Ireland

NUTS code: IEO

The contractor is an SME

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 853 395.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 2

**Lot No:** 2

**Title:**

Framework agreement for the provision of consultancy services on Career Management (Lot 2)

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

V.2.2) **Information about tenders**

Number of tenders received: 4

V.2.3) **Name and address of the contractor**

Career Counselling Services

London

United Kingdom

NUTS code: UKI

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 351 300.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Sonnemannstrasse 22

Frankfurt am Main

60314

Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

The European Ombudsman

1 avenue du Président Robert Schuman, CS 30403

Strasbourg Cedex

67001

France

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office of the European Central Bank

Sonnemannstrasse 22

Frankfurt am Main

60314

Germany

Telephone: +49 6913440

E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)

Fax: +49 6913447110

Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

26/06/2018