Fintech solutions in operations Our experience with the Fintech DUCO

ECB OMG Group 2nd September 2020



Transformation Journey

(*) Committed leadership Fully synchronized New mindset New business model
Top Line growth
10x operational efficiencies



Transform

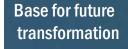
Disruptive thinking

Incremental thinking





Digitize convert manual effort into Data







Standardize, simplify, organize, measure



Game of Skills

Non structural processes
Systems no cover the full End to end process
Dependency of the individual way to do things



Learning curve



Time to market

Flattening of the Learning Curve

Need 3-4 years to have deep knowledge



In several weeks we created a specialized team

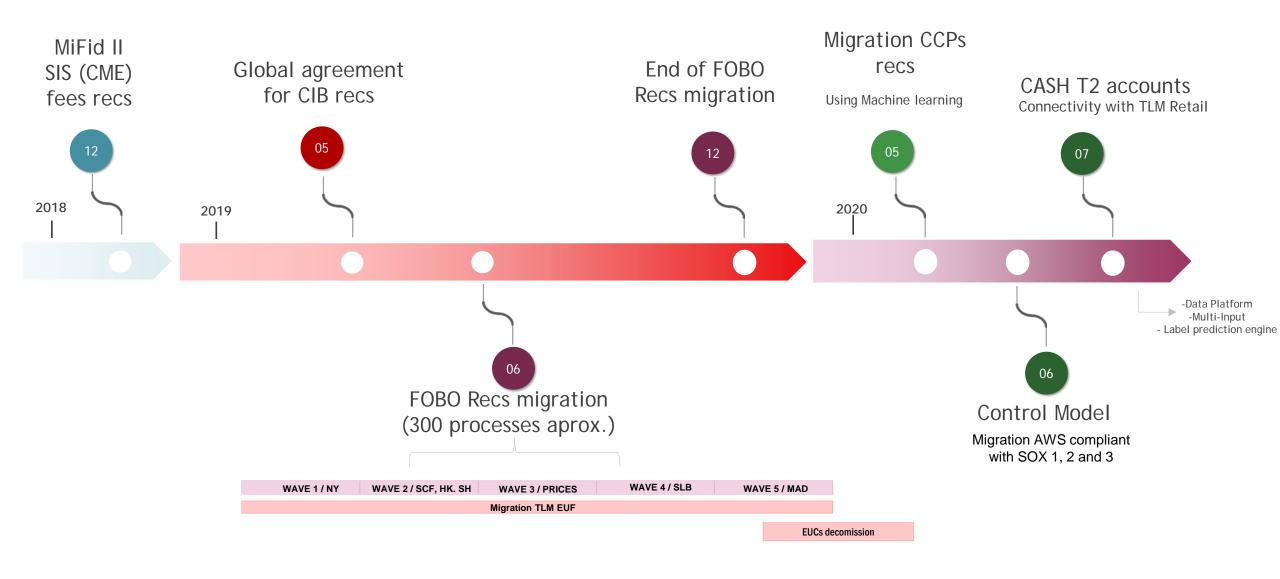
Time to market improvement

Need 2 years to implant a rule



In 9 months to fully develop the same number of Reconciliations

STORYLINE



KPIs



Data as of: 01/08/2020

Active reconciliations: 331

Daily executions: 260

Users: 330

Rules upgraded (01-06/2020): 736

Time to market (rule upgrade): 1h

Records processed/day: 4,2 M

Input files processed/day: 688

Successful runs: 99,66%



(cost/time): 40 hours/1 week

Including project e2e

Requirements Design

Development Certification

UAT support

PRO deployment

Nº systems reconciled: 29





Reconciliation types



FOBO Regulatory Reporting

Static data
Accounting

(settlement accounts)

Clearing house

Platforms

Collateral agreements

Market Data



Santander Branches: 14



SPAIN CIB HONG KONG SCF SHANGHAI BEIJING

UK SINGAPORE

NY NORDICS (SWEDEN, SBNA DENMARK, NORWAY,

SIS FILAND)

BENELUX

