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**Germany-Frankfurt-am-Main: ECB - Provision of IT Conceptual Consultancy Services  
2020/S 072-170131**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: European Central Bank  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt-am-Main  
NUTS code: DE712  
Postal code: 60314  
Country: Germany  
Contact person: Central Procurement Division (CPO)  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 69/13440  
Fax: +49 69/13447110

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

**I.2) Information about joint procurement**

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>  
Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of IT Conceptual Consultancy Services  
Reference number: PRO-005358

**II.1.2) Main CPV code**

72000000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The ECB is seeking suppliers to provide strategic and technological knowledge and expertise in domains such as cloud and digital services, big data and analytics, collaboration and mobility, IT architecture and security, IT sourcing, organisational development and operational excellence. These services also include: preparation of tenders, elaboration of studies (e.g. benchmarking), and contribution to organisational, technological, strategic and/or process development.

II.1.5) **Estimated total value**

Value excluding VAT: 60 000 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: DE712

II.2.4) **Description of the procurement:**

With the IT conceptual consultancy services framework agreement, suppliers will provide the ECB with strategic and technological knowledge and expertise in domains such as cloud and digital services, big data and analytics, collaboration and mobility, IT architecture and security, IT sourcing, organisational development and operational excellence. These services also include: preparation of tenders, elaboration of studies (e.g. benchmarking), and contribution to organisational, technological, strategic and/or process development.

With the IT conceptual consultancy services framework agreement, the ECB intends to improve project delivery and post go-live operations for IT infrastructure and applications, as well as increase the efficiency and flexibility to resource a large number of its IT activities. The services will be requested with the corresponding technical specifications through each call-off procedure, whose outcome will be a specific agreement under this framework agreement.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Quality-related criteria (to be specified in the procurement documents) / Weighting: 50  
Price - Weighting: 50

II.2.6) **Estimated value**

Value excluding VAT: 60 000 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.9) **Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 10

Objective criteria for choosing the limited number of candidates:

The candidate's general strategic and technological knowledge and expertise in the area of cloud and digital services, big data and analytics, collaboration and mobility, IT architecture and security, IT sourcing, organisational development and operational excellence, assessed on the basis of the candidate's past

experience and its reference contracts which are comparable in terms of scope, size and complexity with the contract tendered by the ECB.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

List and brief description of selection criteria:

— accumulated net turnover for services similar to those described in the call for applications for the last 3 financial years.

(See section III.4.2 of the call for applications).

Minimum level(s) of standards possibly required:

— accumulated net turnover for services similar to those described in the call for applications for the last 3 financial years — at least EUR 90 000 000.

III.1.3) **Technical and professional ability**

List and brief description of selection criteria:

— average (2017-2019) number of staff responsible for services similar to those described in the call for applications,

— reference contracts performed during the past 4 years which are comparable in terms of scope, size and complexity with the tendered services.

(See section III.4.2 of the call for applications).

Minimum level(s) of standards possibly required:

— average (2017-2019) number of staff responsible for services similar to those described in the call for applications — at least 100,

— reference contracts performed during the past 4 years which are comparable in terms of scope, size and complexity with the tendered services - 3.

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

**IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 3

**IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

**IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

**IV.1.6) Information about electronic auction**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2) Administrative information**

**IV.2.1) Previous publication concerning this procedure**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date: 12/05/2020

Local time: 12:00

**IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4) Languages in which tenders or requests to participate may be submitted:**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

**IV.2.7) Conditions for opening of tenders**

**Section VI: Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: no

**VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

**VI.3) Additional information:**

The ECB intends to establish a framework agreement with three contractors in ranking.

This tender procedure is conducted via the ECB's electronic tendering system (e-tendering) which can be accessed via the following internet address:

<http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

If you have not used the ECB's electronic tendering system before, you need to register via the above link (click on 'Register'). Subsequently to the registration, you will receive an automated notification with your user credentials to log in (click on 'Login') and to access the tender documentation. Please note that:

— A registration to the above system is only required once and you can reuse your user credentials in all future procedures of the ECB which are conducted via the above system. Therefore, please keep your user credentials for the future.

— In case you should have participated in previous ECB tender procedure(s) in the past which were conducted via the ECB's prior online system, you nevertheless need to register once to the ECB's electronic tendering system under the above address.

— Your mere registration does not constitute an application/tender. You must submit your application/tender via the ECB's electronic tendering system as further instructed in the application/tender documentation.

The system reference number for the above procurement is: RFX-PT-2020-000018 (PRO-005358-R1 IT Consultancy Services).

To download the tender documents, log on to the ECB's electronic tendering system with your login and password. Expand the field 'Public Tenders – Upcoming Events'. Click on 'Click to request an invitation to this event' for the above procedure and close the new window which opens. Once the request is completed (this can take a few minutes), the status of the participation request will change to 'Invited' and the RFX documentation will be accessible via the RFX tab.

Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support.

Should you require technical help when using the system, please contact the ECB's technical support team at [sourcing.support@ecb.europa.eu](mailto:sourcing.support@ecb.europa.eu) by quoting the reference number and the problem experienced.

Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as message via the ECB's e-tendering system (under the tab 'Discussion').

The ECB endeavours to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than ten calendar days before the time-limit for the submission of applications/tenders.

The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The tender procedure is conducted in accordance with ECB Decision 2016/2 laying down the Rules on Procurement (as amended), available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>.

#### VI.4) **Procedures for review**

##### VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 20

Town: Frankfurt-am-Main

Postal code: 60314

Country: Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

##### VI.4.2) **Body responsible for mediation procedures**

Official name: European Ombudsman

Postal address: 1 avenue du Président Robert Schuman

Town: Strasbourg

Postal code: 67001

Country: France

##### VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the Rules on Procurement or, if no information is requested, 15 days from the receipt of the notification to

unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Division of the European Central Bank c/o Legal Advice Team

Postal address: Sonnemannstrasse 20

Town: Frankfurt-am-Main

Postal code: 60314

Country: Germany

Telephone: +49 6913440

Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

31/03/2020